

Transcript from Residential Area Workshop #1 November 16th, 2008



Mount Pleasant

Community
planning program

The following document is a collection of transcripts of comments made by community participants at the first residential area workshop held on November 16th, 2008. The workshop forms part of the Mount Pleasant Community Planning Program (www.vancouver.ca/mountpleasant). The collection of transcripts cover discussions about four residential areas (North, South, Central, and West) in Mount Pleasant ([see Map](#)).

How the Transcripts were recorded

Over 80 people attended Residential Area Workshop #1. Participants divided themselves into four groups according to the residential area in Mount Pleasant they wished to discuss. The workshop started with each group going on a walking tour of their residential area. The second half of the workshop entailed each group assessing goals, ideas and actions identified previously at the two Mt. Pleasant Community Fairs or from response forms handed out to community members in 2007. Workshop participants were asked to add to or expand on the goals, ideas and actions. Finally participants prioritized which goal, idea, or action by placing a dot next to comments they felt needed the most addressing or furthering.

Understanding the Transcripts

In both columns (What's not working? What should we do?): The issues and goals that were previously identified by Community Fair and survey participants are written in normal type. Additional issues and goals that were raised by participants at the residential workshop are written in bold type. Issues and goals that were raised during the walking tour component of the workshop are written in bold italic type.

Finally, the numerical number at the end of each issue or goal indicates the number of people who had the same comment. The dots at the end of each issue or goal indicate the number of workshop participants who felt that the comment should be prioritized.

West Area

Handout 1

Housing Issue 1: Affordability

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • More housing for low-income and homeless (5) • More social housing (2) • Limit gentrification • Need homes for homeless people • Provide better enforcement of tenancy laws 	<ul style="list-style-type: none"> • More affordable housing and co-ops in the area to allow low income families to move in • Less talk more action • City should expropriate land around major transit hubs to create truly affordable/social housing and amenities

Housing Issue 2: Availability of Housing Types

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Provide more housing options and more emergency shelters • Simply reduce the need for shelters • How do you create increased density in an area and also allow families to grow and manage a life in a small space? • Need a homelessness action plan for each community that celebrates and acknowledges individual communities • Be aware that infill doesn't provide affordable housing if the size of the unit is too big. The larger the infill the more unaffordable it is. 	<ul style="list-style-type: none"> • Need more housing flexibility: 3 bedroom apartments in inner city needed (currently families and students limited) • Limit high rises to busy streets and develop low rise, townhouses and single family on local streets • Encourage infills, especially as rentals • Only encourage infills if they don't take up green space and buildings are appropriately sized • Provide housing options for families (while densifying) so area doesn't become a transition area for new families on their ways to the suburbs

Housing Issue 3: Standards/Conditions

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Improve standards of lower income housing (2) • Enforce property use and maintenance guidelines • Watch that as we improve standards of lower income housing that it doesn't lead to gentrification ● • RM zones should have same quality of guidelines as the RT6 zone 	<ul style="list-style-type: none"> • Eliminate rundown buildings • Watch that as we eliminate rundown buildings that it doesn't lead to gentrification • <i>Prepare guidelines for possible pressures from Canada Line to keep or change zoning in areas close to Cambie and Broadway</i>

Housing Issue 4: Sustainability

What's not working - issues and goals?	What should we do - ideas and actions?
	<ul style="list-style-type: none"> • Provide diversity of housing types and income levels • Increase allowable FSR for duplexes to create homes for families • Don't count basements in FSR but limit lot coverage to encourage traditional, vertical housing/duplexes

West Area Handout 2

Transportation Issue 1: Traffic Calming and Parking

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none">• Need effective traffic calming (5)• Too many commuting cars (2) ●• Slower traffic ●• Unsafe traffic makes pedestrian crossings unsafe at Cambie• Reducing office parking overflow into neighbourhood prevents home owners from parking near homes• Review speed limit• Areas without parking permits are congested with cars during peak hours• Vehicles don't respect one-way streets; this is a safety concern	<ul style="list-style-type: none">• Install traffic diverters and circles ●• Install traffic calming especially on east-west residential streets• Traffic calm Manitoba St. and in laneways (especially off of 12th Ave)• Install diagonal barrier (like in West End) to make it more difficult for traffic to cut through• Reduce parking impacts from densification• Install red-light camera on all pedestrian activated streets• 4-way stops on all residential streets• Enforce drivers who don't follow traffic rules by allowing bylaw officers to issue tickets (instead of taking up police resources) ●●• More parking permit areas to prevent mass parking in some areas (churches) ●• Make large retailers in the area enforce patrons to park in designated spaces ●

Transportation Issue 2: Transit

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Provide better access to transit • Expansion of SkyTrain to downtown Vancouver • Increase transit turnaround or people will keep using cars • Better bus connection beyond Victory Square and Chinatown • Explore regional strategies for local transportation 	<ul style="list-style-type: none"> • Transit downtown without transfer (2) • Provide 24 hour buses ●●●● • More buses to serve peak times ●● • More #3 buses

Transportation Issue 3: Walking and Cycling

What's not working – issues and concerns?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Improve response time of crossing lights at bike and pedestrian crossings ●● • Expand local biking routes to existing networks ● • Need to encourage walking, cycling and transit • Greater residents say in the design of their sidewalks • Ensure bike routes are safer; still too much speeding on routes • Improve bike parking and bike lanes • Collision between bikes and cars are frequent on 10th; bikes are fast and don't always obey rules ●●● • Parking on both sides of street makes it dangerous for bicycles; change to parking on 1 side only ● 	<ul style="list-style-type: none"> • Install pedestrian/bike activated lights at 16th and Ontario (2) • Create car free streets ●●●●● • Reduce cars on 10th Ave. ●● • Provide lights or stop signs in favour of cyclist along bike routes ● • More traffic circles (great for bikes) • Change 10th and Ontario flashing to pedestrian activated light • Traffic calm Ontario St. • Put speed bumps on all bike routes • Ontario and 16th has poor visibility because no lights at night ●●●● • Major employers provide incentives (e.g. transit pass) ●●●

<ul style="list-style-type: none"> • Leaf cleaning should be a priority on bike routes 	<ul style="list-style-type: none"> • Proper bike racks and placed in ideal locations ●● • Bike/car education and awareness ●● • Encourage car-share for major employers and churches ● • Encourage car co-ops ● • Encourage more car rental
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West Area Handout 3

Environment Issue 1: Garbage and Hazardous Waste

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Clean up the area (2), streets (3), and lanes (2) • Provide more garbage cans and pickup (6) ● • Litter bins often overflowing; local coffee shops litter • Improve garbage and recycling services • More recycling depots • Bidders taking recyclables from recycling bins are loud and disruptive • Educate people on location(s) of recycling services ● • Bidders trespass into yards and garbage 	<ul style="list-style-type: none"> • More garbage cans and pickup (4) • Clean-up garbage on sidewalks and near dumpsters • Clean-up garbage especially Broadway area • Provide lockable bins to reduce binning mess • Ban hazardous chemicals • Raise cleanliness expectations via by-laws and enforcement • Tax coffee cups to decrease littering • Have retail honour bylaw by keeping streets clean in front of their stores

Environmental Issue 2: Sustainability

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Encourage new construction to have green building standards • Provide better access to environmentally sustainable products 	<ul style="list-style-type: none"> • Provide more opportunities for urban agriculture for food production (2) • Ban gas lawnmowers and trimmers (2) • Map out green systems, for building and recycling networks, ecodensity • Provide community composting areas • Ban leaf blowers ● • City wide collection of compost (including apartments) ● • Lower frequency of garbage collection to encourage less production of garbage • Green roofs for flat-roofed buildings

West Area Handout 4

Safety Issue 1: Alcohol, Open Drug and Sex Trade

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Address drug and sex trade activities (4) • Reduce prostitution and make working conditions for them safe ●● • More treatment for drug addicts ● • Address public drunkenness • Address drug and sex trade at Kingsway and 12th to 16th 	<ul style="list-style-type: none"> • Build drug rehabilitation centre ● • Prohibit/enforce laws regarding open drinking and drunkenness • Arrest the Johns • Control massage parlours, pool halls, adult entertainment • Allow restaurants to stay open late on Main St. so not all pedestrians in the area are drunk at night

Safety Issue 2: Street Safety

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Too many social services located in area reduces street safety 	<ul style="list-style-type: none"> • More block watch • Turnstiles in transit stations ● • Increase lighting around churches • Maintain clean and landscaped streets to encourage safety

Safety Issue 3: Theft and Graffiti

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Reduce theft (3) • Reduce crime reduce along Kingsway, Fraser, and Broadway • Broadway near Fraser can feel uncomfortable at night; multiple friends mugged in North Mt. Pleasant ● 	<ul style="list-style-type: none"> • Make legal graffiti walls

Safety Issue 4: Police Presence

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Greater police presence (6) and more patrol of laneways ●●●●● • Faster police responses ●●● • Less police harassment ● • Need more assistance from the City and VPD 	<ul style="list-style-type: none"> • More community policing (3) • Need a CPC in Mount Pleasant ●●●

West Area Handout 5

Services Issue 1: Poverty and Homelessness

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Provide social services for homeless (5) • Address homelessness (2) ● • Reduce poverty ●● • Help families at risk 	<ul style="list-style-type: none"> • More food banks (3) • More services, such as public washrooms, needed for the homeless ● • Provide more outreach services to mentally ill for treatment purposes • Increase welfare rates for singles • Should get to root of problem so can ultimately eliminate food banks. Search for ways to not humiliate those who need food, clothing, services (e.g. food tickets) ●●

Services Issue 2: Community Health

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Raise cleanliness expectations via by-laws and enforcement ● • Need medical drop in centre • Need to have small medical centre within walking distance for families ● 	<ul style="list-style-type: none"> • Enforce health standards in commercial businesses on Broadway • Enforce standards of maintenance by-law

Services Issue 3: Community Services

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • More community services like daycare, community centres, neighbourhood houses (4) ●●●●●●●● • More programs for youth (5) ● • Affordable childcare (4), and more daycare space (4) • Need more senior services (3), like a seniors day centre 	<ul style="list-style-type: none"> • More funding for inner city social problems ●●● • Have youth programs in schools after school hours ● • Keep rents cheap for social services in the area • Better use of existing centres to meet various needs. Currently, Mt. Pleasant community centre does this well; will lose this when it shuts down. Inventory

<ul style="list-style-type: none"> • Youth resource centre more accountable to community services • More assistance for new mothers • More accountability of social services 	<p>buildings to see if they can be used as multipurpose, common space (especially for artists). Think about central location to reduce need to drive. ●●●●●●</p> <ul style="list-style-type: none"> • Promote idea of Victory Garden or Grow a Row , Share a Row in Mt. Pleasant as an example of agricultural urban food share ●●● • Build skate park in Jonathan Rogers Park to eliminate noise concerns ●●
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Services Issue 4: Community Networks and Connections

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Strengthen community associations • All social services located in one area - Fraser and Broadway • Better network social service organizations including churches 	<ul style="list-style-type: none"> • Hold community forum for discussing community issues ●●●● • Hold block parties (2) and community festivals ●● • Pursue 'whole system' approach, and support networking on social issues ● • Get neighbours to talk about sidewalk art, community gardens, safety networks, and support systems ● • Hold information round tables for community groups on activities and opportunities • Create community outreach centre (referrals and resources) at Kingsgate Mall

Services Issue 5: Education

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Equalize school resources across the city - east vs. west ●●● • More ESL classes for new immigrant families • Greater access to French Immersion schools 	

Services Issue 6: Libraries

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • More public washrooms - the library doesn't have one ● 	<ul style="list-style-type: none"> • Build library in north/south area • Build new library with more collections

West Area Handout 6

Parks and Recreation Issue 1: Parks and Green Space

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Keep Mount Pleasant pool (14) ● • Need better maintenance of parks and park facilities (washrooms) (5) • Build an outdoor pool at new community centre (3) • Keep existing community centre (3) • Build another pool (2) • Keep parks clean and attractive ●● • Increase green space and playing fields • Keeping green space is important as the area densifies • Plant more trees • Convert outdoor pool to an indoor pool to diversify the facility (year 	<ul style="list-style-type: none"> • More playgrounds for small children (3) • More country lanes ● • More parks with playgrounds and a running track ● • Provide art centre in Mt. Pleasant Park ● • Include soccer field and softball diamond in Mt. Pleasant Park to meet local needs • More trees along Broadway • When community centre is demolished convert building footprint and parking lot to green space • More car free streets • Daylight Brewery Creek or other neighbourhood streams

<p>round, all weather use). Focus on swimming lessons and making sure area/pool provides access to those with disabilities (Mt. Pleasant has a high number of disable people). Look at Eileen Daily Pool in Burnaby as an example. ●●●●●●●●</p> <ul style="list-style-type: none"> • Neighbourhood is densifying so need to have extention of living space. More you expect people to live in small places, the more need for extra facilities, parks, and green space. ●●●●● • Mt. Pleasant is deficient in park space. More pocket parks, small green spaces, etc. ● • More benches, tables, drinking fountains, and shaded areas in parks ● • #1Kingsway serves a completely different community and must cross major streets to access new location; this is not friendly ● • No net loss of green space as area densifies 	<ul style="list-style-type: none"> • <i>Bring artist in residence to Major Mathews Park to change up space (e.g. some community gardens, recycling facilities, etc.) of the park and make it more funky</i>
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Parks and Recreation Issue 2: Recreation Facilities

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Need facilities people can walk to ●●● • Provide more recreation for kids and teenagers ● • Need ice rink and indoor pool ● • Resources used to redevelop the park should reflect community needs ● 	<ul style="list-style-type: none"> • Put a playground in City Hall grounds for families ●●● • If can't keep existing community centre, turn it into community garden and park space ● • Don't develop the existing community centre • More drop in for at risk members

<ul style="list-style-type: none"> • Consider the social and health benefits of keeping the pool • Provide a swimming pool at Mt. pleasant school • Keep small workout gym at current MPCC with daycare spaces 	<ul style="list-style-type: none"> • Community centre used as training room for single mothers • Eliminate junk foods and pop in schools and community centres • Let's make better use of City Hall Park by building community gardens or hosting concerts and event. Not visible to community.
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Parks and Recreation Issue 3: Community Gardens

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • More com gardens, long wait lists (5) ● • Encourage urban agriculture for food production (2) • Renters disadvantaged to get on community garden wait list; more needed for condo owners 	<ul style="list-style-type: none"> • Need central organic waste facility for people to drop off or pick up organics (e.g. exchange centre for leaf litter). Provide pick-up for apartments ● ● ● ● • Better education about environmental programs. What's out there, where are sites located, when can we take various wastes? ●

Parks and Recreation Issue 4: Dogs

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Off-leash dog parks • Dogs poop in school yards and then students track mess into classrooms 	<ul style="list-style-type: none"> • More dog parks (9) • City should provide poop composting system or environmentally friendly way to dispose of it. We don't have this, and that's why there is a poop issue. ● • Make people parks a priority over dog parks (fulfill human needs before dogs) • No dogs in school yards

West Area Group Poster 7

Character and Heritage Issue 1: Retain Heritage Buildings

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Protect heritage/character homes • Protect heritage/character streetscapes • <i>Protect house on Alberta Street (2500 blk)</i> 	<ul style="list-style-type: none"> • Help restore old homes • Expand heritage registrar • Over time, provide property tax incentives to encourage retention of existing built forms. Do not front-end load incentives because only the developers benefit. • Reduce building code requirements (42" handrails) that unfavourably alter the character of homes

Character and Heritage Issue 2: Design of New Buildings

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Heritage infill guidelines need to be enforceable so they are followed ●● • Heritage style is more than just peaked roofs and gables 	<ul style="list-style-type: none"> • Mandatory heritage style for all redevelopments

Character and Heritage Issue 3: Public Places

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Keep artsy, family scale, social spaces ● • Don't confine shopping to commercial area only • Don't loose public halls and spaces to have retail/restaurants/profit conversions • <i>Create ways to preserve traditional corner store shops in neighbourhoods so local corner stores can be brought back (e.g. 13th and Manitoba and 18th and Columbia).</i> 	<ul style="list-style-type: none"> • More art space for live music ●● • More banners, potted plants and hanging baskets ●● • Expand green streets program ● • Bury over-head wiring ● • Revise and strengthen RM guidelines ●

Central Area

Group Poster 1

Housing Issue 1: Affordability

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Real estate costs too high, not affordable • Need more affordable housing (13) • Need homes and shelters for homeless people • More housing for low-income and homeless (4) • More housing and services for homeless, drug addicts, and mentally ill • Retain/increase supply of affordable housing • More social housing, subsidized housing • More rental housing • Provide affordable rental units for single parents, mentally/physically disabled • Provide more co-op housing • Provide better enforcement of tenancy laws • Limit gentrification • Provide good balance of housing options • Work with forward thinking developers <ul style="list-style-type: none"> ● • City needs to enforce land use bylaw and maintenance 	<ul style="list-style-type: none"> • Increase affordable housing along Broadway between Main and Clark • Offer density and building height bonuses • Important to hold onto older buildings to help low-income people and diverse population balance between new development and keeping older buildings for affordable housing <ul style="list-style-type: none"> ●●●●●●●●●● • Reduce specialization on the real estate market ● • City should increase stock of land ● • Bonus those residents who prefer no auto space and who use sustainable materials for development ● • Land trust housing (city owns land and people buy 80% of value) is a good way to sustain affordable housing ● • Zone for mixed use live/work space and make it easy to set up • Explore other housing models such as diversity of rental housing to include units for families • Create incentives for stratas to subsidize a number of their units for low income families

Housing Issue 2: Availability of Housing Types

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Provide more housing options and more emergency shelters • Distribute SNRFs equally throughout the city • Provide more innovative housing • In low rent units landlords aren't maintaining their buildings ● • Consider laneway animation, laneway housing, and how it could play out 	<ul style="list-style-type: none"> • Need more diverse housing (4) that includes units for different income levels and space for family (2) and students • Have new residential buildings replace auto dealers • Provide seniors housing along 16th Ave (close to hospital, transit, churches and stores)

Housing Issue 3: Standards/Conditions

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Improve standards of lower income housing • Need better management of multifamily buildings to clean up look 	<ul style="list-style-type: none"> • Keep older buildings well maintained to keep rent cheap ●●●● • City has a role in enforcing standards and access, and to represent non-residential property too ●

Housing Issue 4: Sustainability

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Provide housing close to work • Provide work close to home ●● 	<ul style="list-style-type: none"> • Green roofs and balconies • Older government buildings should be retrofitted with geothermal and sustainable programs. Assist others to retrofit. • Provide community initiative for businesses and residents to free up back of property (e.g. infill housing to fill in multiple mix)

Central Area Handout 2

Transportation Issue 1: Traffic Calming and Parking

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Need more traffic calming (3), and reinforce existing traffic calming • Reduce commuting traffic • Create car free streets • Control east-west traffic on residential streets • Make streets safer 	<ul style="list-style-type: none"> • Reduce shortcutting along Sophia (2) from 12th to 16th; have 4-way stop at 14th • Improve pedestrian safety at Kingsway and Broadway, 10th, 12th, and Fraser intersections • Provide traffic calming on 16th, 12th and Broadway between Ontario and Sophia • Provide more permit only parking (street parking spots occupied by commercial parking) • Have permit only parking near Main and 15th • Provide traffic diversions east of Main • More trees along wide streets may deter speeding • Provide pedestrian light at 16th and Prince Edward • Provide 4-way stops on all residential streets

Transportation Issue 2: Transit

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Provide reliable adequate bus service • Make transit more affordable 	<ul style="list-style-type: none"> • Take transit downtown without transfer • Provide more #3 buses • Provide 24 hour buses

Transportation Issue 3: Walking and Cycling

What's not working - issues and concerns.	What should we do - ideas and actions.
	<ul style="list-style-type: none"> • Create bike lanes on Main Street • Provide more bike racks and scooter parking • Provide pedestrian/bike light at Ontario and 16th • Repave East 10th bike route (east of Prince Edward) • Provide speed bumps along all bike routes • Provide lights or stop signs in favour of cyclists along bike routes

Central Area Handout 3

Environment Issue 1: Garbage and Hazardous Waste

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Clean up the area (4), streets (2), and lanes (2) • Provide more garbage cans and pickup (4) • Litter bins often overflowing; local coffee shops litter • Clean-up garbage on sidewalks and near dumpsters • Fumes of auto body shops are noxious and industrial places don't clean up area around it, especially garbage 	<ul style="list-style-type: none"> • Provide lockable bins to reduce binning mess (e.g. in new development) • Ban hazardous chemicals • Hold community clean-ups • City assist with periodic "big" garbage removal • More comprehensive recycling program is needed • Create community composting station

Environmental Issue 2: Sustainability

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Improve garbage and recycling services • Provide better access to environmentally sustainable products • Sustainability should be an overarching goal of all issues not just under environment 	<ul style="list-style-type: none"> • Ban gas lawnmowers and trimmers (2) • Map out green systems, for building and recycling networks, ecodensity • Provide community composting areas • Add more 'country lanes' • Ban leaf blowers

Central Area Handout 4

Safety Issue 1: Alcohol, Open Drug and Sex Trade

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Address drug and sex trade activities (4) • Need rehab/detox services (2) • More drug and alcohol treatment (3) • Need facilities for drug rehab with beds • Legal clinics only in DTES, people don't want to travel there • Stop drug dealing in multi-family buildings • Address drugs at rooming house on Kingsway across from Kingsgate Mall • Ensure safety for sex trade workers • Reduce prostitution • Don't legalize prostitution; shame the Johns ● • Do not import sex trade workers for the Olympics 	<ul style="list-style-type: none"> • Prohibit/enforce laws regarding open drinking and drunkenness • Charge retailers who sell aftershave etc. to drunks • Arrest more drug dealers • Reduce prostitution and drug crimes on Broadway between Prince Albert and Main • Eliminate rundown buildings • Control massage parlours, pool halls, adult entertainment • Legalize prostitution • Fix-up rundown buildings

Safety Issue 2: Street Safety

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Increase safety especially at night • More safe parks, reduce unnecessary fear • Don't feel safe walking • Fewer transients 	<ul style="list-style-type: none"> • More block watch • More streetlights (too dark at night) • Create land use that promotes more activity on streets at night • Keep bikes off of the sidewalks

Safety Issue 3: Theft and Graffiti

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Reduce theft • Remove graffiti right away 	

Safety Issue 4: Police Presence

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Need greater police presence (6) • Need faster police responses • More community policing - remove drunks from parks • Return of police bike and foot patrols (2) ● 	<ul style="list-style-type: none"> • Need a CPC in Mount Pleasant • Monitor enforcement issues regarding harassment • Reduce drug store distribution of methadone • Less visible presence on Main Street

Central Area Handout 5

Services Issue 1: Poverty and Homelessness

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Reduce poverty • Help families at risk • Relates to public realm and how to involve the whole community to create the space • Help working poor (e.g. families need 	<ul style="list-style-type: none"> • Need public washrooms and services for the homeless • Need more food banks • Provide full range of support for affordable housing (e.g. shelters to places people can manage on own) ●●

<p>child care services so that don't end up homeless).</p>	<ul style="list-style-type: none"> • Need to address mental health issues • Provide residents with info so they can help (hot lines to call, needle pick, graffiti hotline, posters, signs etc.) • Community public education needed. Partner with businesses and promote 311 as a central line to call. • More social workers on the street (outreach)
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Services Issue 2: Community Health

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Full suite of services within community for full range of residents (able to walk to) ● • Before developing laneways must deal with garbage pick-up service 	<ul style="list-style-type: none"> • Enforce health standards in commercial businesses on Broadway • Provide more showers for homeless and dignity (increase opportunity to be hired). Provide basic needs, change of cloths, socks, etc. and place it close to library with info and referral service ●●●● • Provide community-led health services to residents in Mt. Pleasant (like Raven Song). Maybe it's possible to collapse health service at a neighbourhood level.

Services Issue 3: Education

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Equalize school resources across the city - east vs. west • Provide greater access to French immersion schools • Demographics are changing in local schools 	<ul style="list-style-type: none"> • A solution to Mt. Pleasant's park deficient situation is to use school yards to play in. Also take on evening programming in schools (community kitchens, ESL, community health, etc.) ●●● • Use City as job incubation ● • Schools should be key stakeholder in this planning process • Engage homeless in doing community gardening

Services Issue 4: Community Services

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Stop shifting responsibility of caring for at-risk population away from public sector ●● • Provide better access to after-school programs • Need a seniors day centre • Provide more assistance for new mothers • Provide affordable childcare (4), and more daycare space • Need more accountability in the delivery of social services • Provide more community services like daycare, community centres, neighbourhood houses (2) • Need more services for the marginalized • Important to find ways to share responsibility to care for those at risk 	<ul style="list-style-type: none"> • Keep rents cheap for social services in the area • Keep daycare and after-school care at Mount Pleasant Community Centre • Multi-deliverable service in different facilities ● • Are local churches fully utilized to help provide services? Churches and policy should be included as community organizations. • Inventory our public facilities to see if they could be used for multiple uses

Services Issue 5: Libraries

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Build new library with more collections (2) 	

Services Issue 6: Community Networks and Connections

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Strengthen community associations • Pursue 'whole system' approach, and support networking on social issues • Form a network social service organizations including churches 	<ul style="list-style-type: none"> • Hold information round tables for community groups on activities and opportunities (2) • Hold community forum to discuss community issues

<ul style="list-style-type: none"> • Provide more funding for inner city for social problems • Reduce number of social agencies 	<ul style="list-style-type: none"> • Hold block parties • Provide information that you can take away and distribute widely • Draw on neighbours' resources and ideas • Need to have a mix of people in Mt. Pleasant (e.g. multigenerational) and adapt to changing needs over time, otherwise people will move out.
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Central Area Handout 6

Parks and Recreation Issue 1: Parks and Green Space

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Add more parks and trees (5) • Provide more playgrounds for small children (3) • Increase green space and playing fields • Keep parks clean and attractive • Create/adopt streetscape program • Make parks more handicapped accessible • Keep green space as area is being densified 	<ul style="list-style-type: none"> • Create more public gathering places • More parks and trees, fewer four block large housing and condo developments • Add green space in the shopping district of Main Street • One central neighbourhood square • Plant more native species because they consume less water • More planting areas around intersections for residents to care for • Use green space as a way to minimize runoff • Implement naturalization projects in existing parks and new parks

Parks and Recreation Issue 2: Recreation Facilities

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Keep Mount Pleasant pool (25); consider all health and social benefits • Keep/maintain existing community centre (5) 	<ul style="list-style-type: none"> • More drop in for at risk members • Provide new outdoor pool at the proposed new park

<ul style="list-style-type: none"> • Build a new pool and ice rink • Provide easily accessible community centre for service providers and programs • Replace old community centre with skate park 	<ul style="list-style-type: none"> • Provide outdoor pool to serve all ages • Keep small workout gym at current community centre
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Parks and Recreation Issue 3: Community Gardens

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • More community gardens, long wait lists (3) - renters disadvantaged; more needed for condo owners • Encourage urban agriculture for food production • Keep making street and community garden plots available 	<ul style="list-style-type: none"> • More community gardens ●● • Use fruit trees as street trees in some selected areas • Roof top gardens on multi-unit buildings • Make roof top gardens accessible • Make vertical gardens especially in laneways for higher food production in neighbourhood. Would also enhance pedestrian friendliness, safety ('eyes on the street'), and beauty of lane. • Copy New Westminster model of fostering more "Grow a Row" (for others) food gardens on balconies

Parks and Recreation Issue 4: Dogs

What's not working - issues and goals?	What should we do - ideas and actions?
<ul style="list-style-type: none"> • Add more dog parks (4) 	<ul style="list-style-type: none"> • More enforcement to clean up after your dog

Central Area Group Poster 7

Character and Heritage Issue 1: Retain Heritage Buildings

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Preserve heritage and character homes • Restore old homes 	<ul style="list-style-type: none"> • Businesses need more support and designation ●●● • Need current practices to encourage sustainability ●● • Incentives for heritage retention • Heritage Commission should have a direct vote on designations

Character and Heritage Issue 2: Design of New Buildings

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Need to build stories behind streetscape, landmarks, buildings, etc. 	<ul style="list-style-type: none"> • Limit high-rises to busy streets and develop low-rise, townhouses, and single-family homes on local streets • Improve guidelines for RM-4 zoning • Innovative design becomes tomorrow's heritage ●● • Heritage as restoration project (e.g. Watson Street) of assumed and/or creative planning

Character and Heritage Issue 3: Public Places

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Enhance Brewery Creek's historical and heritage significance • Reinforce Watson Street's unique character/history • Need to persuade people the value of retaining heritage features • Need to foster commercial and residential areas and the relationship between the two 	<ul style="list-style-type: none"> • Ensure landscape design standards for new Kingway/Main development (lights, streetscape, lack of street trees) • Interpretation/education program for self lead heritage walking tours (e.g. plaques) • More than plaques - more engaging • Visible gathering place where people stop and read (e.g. bike rack or bus stop with heritage info)

North Area

Handout 1

Housing Issue 1: Affordability

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • More housing for low-income and homeless (4) • Need more subsidized housing for families • More social housing (2) • Provide affordable housing for youth (3) • Need homes for homeless people panhandling • Provide better enforcement of tenancy laws • Limit gentrification • Provide affordable housing for low income and immigrant families • Keep area affordable, friendly and family oriented • Encourage Investment and increase diversity • Eviction for renovation is a problem; change clause of residential tenancy act for “eviction of renos” • Affordable “haven” means diversity, which means viability and humanness • Have 1 stop place to deal with problem tenants (can encourage more renting) 	<ul style="list-style-type: none"> • Build apartments/condos that include units for different income levels (2) • Provide diversity of housing types - all income levels that includes suitable seniors housing to age in place ●● • Increase affordable housing along Broadway between Main and Clark • Regularly assess family income for social housing to ensure it is still required Or ensure rent reflects higher income • Need bylaws on secondary suite conversions • Allow more units in existing housing stock • Keep existing stock of rental units • Add density along Great Northern Way • Offer density and building height bonuses • Increase the stock of rental units ● • Keep co-ops going; they provide long-term housing and ensure still have a home even with job loss ● • Residential Tenancy local services to assist tenants and landlords and neighbours (e.g. mediate, remedy

	<p>etc.)</p> <ul style="list-style-type: none"> • Have Broadway and Fraser project include youth supervision, community involvement in a positive way, opportunities to improve street and intersections, and local people interested in volunteering • See opportunity to train youth and establish community land trust a way to retain and renovate older buildings
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Housing Issue 2: Availability of Housing Types

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Build more seniors housing (2) But mix in with other ages so neighbourhoods are integrated ●●●● • Encourage more ground oriented character town homes and duplexes (2) • Provide more housing options and more emergency shelters • Balance of social and strata creates better community and supports broader range of commercial activity. Diversity of types of housing also means diversity of residents (which bridges people of diverse backgrounds together) and long term tenants. ● 	<ul style="list-style-type: none"> • Need more housing flexibility: 3 bedroom apartments in inner city needed (limits families and students) • Have new residential buildings replace auto dealers ● • Get rid of automotive body shop and develop with row houses But need to balance work and services to create sustainable neighbourhoods. Do people use this service in the community? • Need more housing flexibility/diversity; need 3 bedroom apartments and condos with secondary suite that can be rented; make form more flexible (otherwise families and students have no housing) ●●●●● • Create co-housing and other alternative housing types • Build supportive housing (e.g. assisted living, halfway houses, detox/rehab, and other kinds of beds) • Laneway housing may appropriate on duplex lots (to help pay mortgage)

Housing Issue 3: Standards/Conditions

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Improve standards of lower income housing • Need better management of multifamily buildings to clean up look • <i>Nuisance house at Prince Albert and 14th with overgrown landscaping and junk in yard</i> • Need long term opportunity to own over time ● • Need “pride” of “ownership” to the housing unit ● 	<ul style="list-style-type: none"> • Replace the cheaply built apartment buildings with well built low to mid rise housing But won't this have an impact on affordability? ● • Increase enforcement of abandoned/dilapidated buildings • Create incentives for all residents to maintain building (e.g. lower rent, might own in future) ●●● • Slum lords and problem buildings should be pressured from City to paint building and to bring things up to scratch ● • Need proper standards of maintenance bylaw and enforce (e.g. look at NISTS) • Standards of maintenance 362 East 6th and 5th and Carolina had a collapsed balcony • 6th and Brunswick has run-down house; should renovate and convert to co-op/suites • Allow front and back exposure in housing units (friendlier to live in)

Housing Issue 4: Sustainability

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Provide housing close to work • Involve community and residents through volunteer opportunities and programming 	<ul style="list-style-type: none"> • Place commercial near residential • Provide car-free housing or buildings with only 1-2 shared parking spaces

	<ul style="list-style-type: none"> • De-link parking from condo units and use left over parking for rental storage • Relax parking requirements since people will have fewer cars and drive less in the future; replace car parking with bike parking • Create incentives for reuse of existing structure to build new building (e.g. Kits zoning has requirement for 5-10% of materials to be reused or receive penalty ticket)
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North Area Handout 2

Transportation Issue 1: Traffic Calming

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Need effective traffic calming, lots of shortcutting (e.g. on Glen, Scotia etc.) (2) ● • Reduce commuting traffic ● • Make Great Northern Way safer for residents and school children ● • Reduce cars on the street • Slow traffic (e.g., on Great Northern Way, on Scotia) • <i>Traffic circles are dangerous for pedestrians (cars go fast around circles and are not looking for pedestrians) otherwise traffic not really a problem in this area</i> 	<ul style="list-style-type: none"> • More traffic calming to slow cars near Queen Alexandra school • Speed bumps in all school zones • Install traffic diverters (e.g., 7th and Scotia) • Need traffic circles on Scotia Street (e.g. at 6th) • Install speed humps in the 800 block of E. 7th, 800 blk of East 7th and school zone, St. Catherine between East 6 and 7th, St. Francis Xavier on 5th, and 300 blk on East 7th • Provide 4-way stops on all residential streets but not on cycling routes • Enforce traffic calming

Transportation Issue 2: Transit

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Provide better access to transit • Need better connection to Broadway from the VCC SkyTrain station 	<ul style="list-style-type: none"> • Have 99 B-line stop at Fraser and Broadway (2) ●● • Take transit downtown without transfer (2) • Provide 24 hour buses • Create better design at Fraser and Broadway by integrating all transit modes ●● • Install additional bus stop for bus route #84 across from Northern Way Housing Coop in front of Campus • Community shuttle especially for seniors and special needs • Improve access from 5th Ave (between Fraser and Carolina) to GNW bus routes (e.g. steep grade, build overpass across to the campus side for transit)

Transportation Issue 3: Walking and Cycling

What's not working – issues and concerns.	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Encourage walking, cycling and transit • Cars race down Scotia at 5th ●● • Bottom of Prince Albert has steep stairs, no railing, and is muddy. Need better stairs, lighting, landscaping etc. to link people to GNWC. Could city purchase and create special pedestrian connection? Could be a special/ historic place in the future • Review visibility of bikers along bike routes from side streets (e.g. 7th and Scotia - cars coming out of 9th from east) 	<ul style="list-style-type: none"> • Provide lights or stop signs in favour of cyclist on all bike routes ●● • Make St. George a Greenway/Bikeway connecting 6th/10th Ave bike routes ●● • Provide walking connection from Terminal to Great Northern Way ● • Connect to Strathcona with overpass over railway ● • Provide secure bike parking for apartment buildings and parks; extend post/ring bike

- 5th and Main - red light runners
- ***Pedestrian crossing at 16th and Prince Edward is not really necessary unless its used by a lot of seniors***

parking on Main St to east and west streets ●

- Install pedestrian light at Carolina and Broadway and 10th and Fraser ●
- Reduce volume and speed on 7th and Glen bike route ●
- Add speed humps to all bike routes ●
- Install crosswalk on Great Northern Way from Coop to Great Northern Way Campus
- Put in greenway from new community centre along 7th to China Creek Park and pedestrian connections through Sahalli Park to Broadway and turn Fraser from Broadway to 8th into a Woonerf or greenway (redevelop along the edges along Fraser) ●●●
- Put bike parking in residential areas and in parks ●
- At Main and 5th right hand turning cars interfere with bikes
- Place trees on cycling routes
- Rebates for cyclists
- Install curb ramps everywhere for seniors and disabled with scooters
- Fix sidewalk on 6th between Brunswick and Scotia
- Put in pedestrian signal along GNW especially with school nearby
- Improve connection between GNWC and Strathcona

North Area Handout 3

Environment Issue 1: Garbage and Hazardous Waste

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none">• Clean up the area (2), streets (3), and lanes (2)• Provide more garbage cans and pickup (4)• Address garbage dumping ('broken window' theory) ●• Litter bins often overflowing; local coffee shops litter• Clean-up garbage on sidewalks and near dumpsters	<ul style="list-style-type: none">• Ban gas lawnmowers and trimmers (2) and leaf blowers ●• Provide lockable bins to reduce binning mess (e.g. in new developments) ●●• Map out green systems, for building and recycling networks, ecodensity ●• More recycling depots ●• Clean-up garbage especially Broadway area• Enforce anti-dumping bylaw for back lane garbage• Ban hazardous chemicals• Provide more garbage bins between St. Catherine and Guelph from 5th to 7th• Support community clean-up initiatives (yearly clean-up back alley and large item removal)• Enforce litter bylaw and reward residents for cleaning streets and parks (e.g. reward binners and homeless for cleaning)

Environmental Issue 2: Sustainability

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Improve garbage and recycling services ● • Encourage green buildings • Provide better access to environmentally sustainable products • Recycling bins a problem at 12th and Watson - they block the sidewalk 	<ul style="list-style-type: none"> • Provide community composting areas • Enforce recycling regulations • Set-up public composting system with pick-up like blue box system; composting especially needed in strata bldings (perhaps with incentives) • LEED standard for new developments • Permeable paving for back ally and parking area

North Area Group Poster 4

Safety Issue 1: Alcohol, Open Drug and Sex Trade

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Address drug and sex trade activities (4) • More drug and alcohol treatment (3) ● • Need rehab/detox services (2) ● • Ensure safety for sex trade workers; don't promote sex trade as ever "safe" ● • Reduce prostitution • Need facilities for drug rehab with beds • Legal clinics only in DTES, people don't want to travel there • Stop drug dealing in multi-family buildings • Address drugs at rooming house on Kingsway across from Kingsgate Mall • Drinking and drug dealing in Guelph Park 	<ul style="list-style-type: none"> • Keep alcohol and drugs out of Guelph Park and the area around Kingsgate Mall (Broadway and Prince Edward) (5) • Eliminate rundown buildings ● • Control massage parlours, pool halls, adult entertainment ● • Prohibit/enforce laws regarding open drinking and drunkenness • Charge retailers who sell aftershave etc. to drunks • Arrest more drug dealers • Reduce prostitution and drug crimes on Broadway between Prince Albert and Main • Legalize prostitution • Do not legalize prostitution ● • Evaluate effectiveness and impact of rehab centres on community

Safety Issue 2: Street Safety

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • More safe parks, reduce unnecessary fear by enforcing park curfews and sales to intoxicated people ● • Increase safety especially at night • Don't feel safe walking • Fewer transients • VCC Station is a dead zone in evening. No one cares; vulnerable place ● • 24 hour markets fuel drug trade so hours of these places should be restricted. What does the research say? • Enjoy diversity of people. Feel safe. • Pushing problems to other areas is not a solution • Guelph Park has good mix of people and have not felt uncomfortable or unsafe • Clean up rest of neighbourhood as see at Fraser and Broadway • Strip malls drive community away • Concerns around congregating problem “youth” 	<ul style="list-style-type: none"> • More block watch • More streetlights (too dark at night) • More lighting from 5th to 8th between St. Catherines and Guelph • Prevention is required too. For example, integrate spaces with holistic approach (e.g. weave community, services, etc. into one building) and create community through actions that prevent crime (e.g. programs for building community). ●●●●●●●●●● • Design buildings with safety in mind (e.g. Fraser and Broadway building) ● • Design better places (e.g. Fraser and Broadway, Sahalli Park, etc.) ● • Encourage crime free buildings (e.g. agreement not to deal or do crime, etc.) ● • Maintain and keep city owned parks (Parks Board) clear of overgrown bush and trees; for pedestrian pathways and visibility from the street • Go to adjacent residents to find safety issues (e.g. nooks and crannies); encourage private owners to address some safety issues (e.g. fences). • Transit centre should have crime prevention office, multi use space. • Bring safety enforcement by attracting people to street (e.g. evening music or play area).

Safety Issue 3: Theft and Graffiti

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Reduce theft • Remove graffiti right away • Car break-ins on Scotia, along 5th 	

Safety Issue 4: Police Presence

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Need greater police presence (6) • Return of police bike and foot patrols (2) ● • Need faster police responses • More community policing - remove drunks from parks • Get rid of panhandlers congregating; call 911? ● • Need phones to call police • Congregating/drinking happens at bus shelters 	<ul style="list-style-type: none"> • Need a CPC in Mount Pleasant • Monitor enforcement issues regarding harassment • Reduce drug store distribution of methadone

North Area Handout 5

Services Issue 1: Poverty and Homelessness

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Provide social services for homeless (5) • Address homelessness (2) • Reduce poverty • Help families at risk 	<ul style="list-style-type: none"> • Need more food banks (3) • Provide more outreach services to mentally ill for treatment purposes ●● • Need public washrooms and services for the homeless ● • Increase welfare rates for singles • Incentives for grocery stores and restaurants to donate un-sellable products or food left at the end of the day to food bank and soup kitchens

Services Issue 2: Community Health

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Need medical drop in centre • Raise cleanliness expectations via by-laws and enforcement 	<ul style="list-style-type: none"> • Enforce standards of maintenance bylaw ● • Inspect restaurants and convenience stores regularly ● • Enforce health standards in commercial businesses on Broadway • Have community health programs funded/rewarded based on performance. In the UK doctors are rewarded if their patients avoid ailments like diabetes and high blood pressure.

Services Issue 3: Community Services

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Provide more programs for youth (5), more recreation for kids and teenagers • Provide affordable childcare (4), and more daycare space (4) • Provide more community services like daycare, community centres, neighbourhood houses (4) ● • Need more senior services (3), like a seniors day centre • Improve immigrant services, ESL, social services (2) • Provide more affordable daycare to help teen aged parents, and more assistance for new mothers • Need more accountability in the delivery of social services • Increase job opportunities for immigrants • Issue with church on GNW; notification process 	<ul style="list-style-type: none"> • Provide art space for live music ● • Upgrade boys and girls club • Keep rents cheap for social services in the area • Develop a woman's' shelter on Broadway near Fraser • Need hostels for emergency use • More preschool spaces east of Guelph • Involve community in new social housing projects by developing volunteer opportunities for retired living in the community

Services Issue 4: Community Networks and Connections

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Strengthen community associations • Pursue 'whole system' approach, and support networking on social issues • Form a network social service organizations including churches • Disperse social services, especially at Fraser and Broadway. 	<ul style="list-style-type: none"> • Hold block parties and community festivals and other community events that allow neighbours to meet and know each other ●● • Hold community forum for discussing community issues ● • Hold information round tables for community groups on activities and opportunities ● • Create community outreach centre at Kingsgate Mall (including referrals, available resources) ● • Have multi-use community gathering place (e.g. to host forums, speakers, performances, town hall meetings, etc.)

Services Issue 5: Education

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Equalize school resources across the city - east vs. west • Hold more ESL classes for new immigrant families • Lack cultural facilities for residents for their social and community needs 	

Services Issue 6: Libraries

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Build new library with more collections (e.g., in the south) 	

North Area Handout 6

Parks and Recreation Issue 1: Parks and Green Space

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Need better maintenance of parks and park facilities (washrooms) (5) • Fix-up Guelph Park ● • Increase green space and playing fields • More and improved playgrounds for small children • More parks with playgrounds and a running track; track at China Creek Park is too muddy • More greenways and day-lighted creeks • Keep parks clean and attractive • Upgrade and improve North China Creek Park • Keep green space as area is being densified • <i>Plaza at Sophia and 16th have ugly rocks in plaza and we need benches facing toward mountains/park</i> • Create off-leash dog area in Guelph Park 	<ul style="list-style-type: none"> • Add benches in park areas, sunny places (2) • More trees along Broadway ●● Street trees should reflect character of specific areas through tree species • More parks and trees, fewer four block large housing and condo developments • Make China Creek North more accessible, more benches, sidewalk access. • Add garbage cans and recycling bins • Repair playground at Carolina and 5th • Add infant/toddler swings • Create small pocket parks

Parks and Recreation Issue 2: Recreation Facilities

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Keep Mount Pleasant pool (4) • Build another pool (2); bonus to developer who provides a pool or funds for one ● • More com gardens, long wait lists (3) – renters disadvantaged; more needed for condo owners • Encourage urban agriculture for food production (2) • Provide more recreation for kids and teenagers ● • Need ice rink and indoor pool • Provide a swimming pool at Mt. Pleasant school • Play at Mt. Pleasant School is used a lot 	<ul style="list-style-type: none"> • More drop in for at risk members • Community centre used as training room for single mothers • Eliminate junk foods and pop in schools and community centres

Parks and Recreation Issue 3: Community Gardens

What's not working – issues and goals?	What should we do – ideas and actions?
	<ul style="list-style-type: none"> • More community gardens at schools and parks (2)

Parks and Recreation Issue 4: Dogs

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Enforce picking up of doggie waste • Need off-leash dog park with doggie bags 	<ul style="list-style-type: none"> • Keep kids areas separate from dog area (2) • Fine for dog owners not picking up

North Area Handout 7

Character and Heritage Issue 1: Retain Heritage Buildings

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Protect heritage/character homes • Go outside the realm of buildings to highlight heritage ● • More difficult to maintain older homes; move laneway or interior alterations ● • Review inventory and don't ask permission from owner ● • Have public art tell story of history in Mt. Pleasant ● • Current buildings will become future heritage 	<ul style="list-style-type: none"> • Enhance don't restrict heritage style • Pass beyond 1920s as heritage buildings • Bonus retention, additions, and conversions of heritage houses ●● • Public benefit with private cost ●● • Relax parking to reduce demolitions ● • Have community grants to allow groups of homeowners/tenants to upgrade facades and streetscapes ● • Mutilated buildings should be eligible for inclusion of Heritage Register • Have provincial registry program; they contribute to heritage retention

Character and Heritage Issue 2: Design of New Buildings

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> • Add design controls for new development • More townhouses with heritage design (around Fraser north of Broadway) • Create more detailed guidelines for new construction to fit into existing streetscapes and respect heritage styles (Victorian and Edwardian style like massing, roofing, materials, location of windows, etc., not pseudo/fake heritage). Don't create a foreign look ●●●●●

Character and Heritage Issue 3: Public Places

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none">• Keep artsy, family scale, social spaces• Widen our planter use more often in planting	<ul style="list-style-type: none">• Enhance Brewery Creek's historical and heritage significance• Create open space at Mt. Pleasant Elementary (closed from Fraser St.) and turn area into special gathering place for the neighbourhood with hard and soft landscaping (e.g. like a plaza). ●●• Plant different heritage street trees (e.g. fruit trees) area by area to create neighbourhood character ●• Daylight Brewery Creek ●• Add light character lamps to the streetscape• Use heritage paving along greenway on 7th; will also slow down traffic

South Area

Group Poster 1

Housing Issue 1: Affordability

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • More housing for low-income and homeless (5) • More social housing (4) • Provide affordable housing for youth (4) • Provide range of units for different incomes (3) • Need more subsidized housing for families - 3 bedrooms • Provide better enforcement of tenancy laws • Limit gentrification • Provide affordable housing for low income and immigrant families • Keep area affordable, friendly and multi-family oriented • Houses demolished to construct new out of scale duplexes instead of conversion 	<ul style="list-style-type: none"> • Increase affordable housing along Broadway between Main and Clark • Regularly assess family income for social housing to ensure it is still required • Need bylaws on secondary suite conversions • Provide diversity of housing types - all income levels • More co-op housing, any social housing should be done as co-ops. That way economic diversity is ensured (30% subsidized, 70% unsubsidized. Lease land from city for \$1/yr fro co-ops and non-profits. <i>Long waiting times for housing, need for housing for working people and housing security (vs. rentals)</i> ●●●●●●●● • Encourage laneway housing, allow stratified laneway housing, laneway housing on 33 ft. lots ●●●●●●●● • Change RT5 to RT10 ●● • Consider row housing type ● • New construction could be limited to FSR of old house to give incentive to renovate and enlarge ● • Give incentives to maintain existing homes • Retain granular character of

	<p>neighbourhood</p> <ul style="list-style-type: none"> • Make sure laneway housing actually increases number of units - might current zoning would mean adding laneway unit means no basement suite in main unit. • <i>Increase housing types and availability. Question: will laneway be more affordable?, Prefer owner developed vs. private developed, retain heritage character and protect existing homes</i>
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Housing Issue 2: Availability of Housing Types

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Build more seniors housing (2) • Encourage more ground oriented character town homes and duplexes (2) • Provide more housing options, including more emergency shelters, supportive housing and hostels for homeless • Zoning gives incentive to demolish existing homes 	<ul style="list-style-type: none"> • Need more housing flexibility: 3 bedroom apartments • Increase density options around parks / open spaces / public amenities, more ground oriented options, fee simple row housing ● • Need more large apartments on 1 level for families with easy access to open space ● • New duplexes in RT-5 should use attic space and have basement • Rentals, rentals, rentals, tax incentives for rental units

Housing Issue 3: Standards/Conditions

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Address abandoned, dilapidated and absentee landowners (2) • Improve standards of lower income housing • Need better management of multifamily buildings to clean up look • Address problem houses • Problems houses - should not be allowed to stand vacant for more than 6 mo's to 1 yr. 	<ul style="list-style-type: none"> • Replace the cheaply built apartment buildings with well built low to mid rise housing • Report on offshore and absent owners, drug houses, garbage • Increase enforcement of abandoned/dilapidated buildings, and monitor 3 unit rental housings and conditions of these houses, run down overcrowded poor condition hotline. ●●●●● • Maintain old houses without kicking out tenants or affecting affordability ●●● • Change owners rental income (house/apt) if kept empty and neighbours complain ● • Hydro police!, limit unnecessary "inspections" by hydro officials

Housing Issue 4: Sustainability

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> Recognize that retention of existing homes is most sustainable 	<ul style="list-style-type: none"> Offer density and building height bonuses Walkability, shopping hub at Broadway and Clark, commercial along Broadway, encourage light-commercial, local coffee shops, mini-gardens, groceries, restaurants, music venues, galleries. 12th Ave limits community development. ●●●●●●●● Use durable materials, fewer vinyl windows, concrete frames ● Grants for green retro-fits, green lanes, solar and wind power projects off grid Encourage density along arterials <i>Use less vehicles which increases safety, creates a 24 hour community feel, reduces CO2 and need for pavement and parking. Allows chance to meet your neighbour, self contained feel, local employment and businesses are encouraged. Can sell local foods, reduce garbage. Allow for row house parking relocation to encourage development.</i>

South Area Group Poster 2

Transportation Issue 1: Traffic Calming

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • More speed bumps, traffic circles and calming needed (4) ● • Fewer car commuters • Improve pedestrian safety at major intersections • More boulevards along Fraser • Cars race down streets around Florence Nightingale school; dangerous specially during rush hour 	<ul style="list-style-type: none"> • Add more traffic calming (speed bumps) to slow cars near Queen Alexandra school (2) • Improve lighting at intersections (Kingsway and Broadway, 10th, 12th, 16th and Fraser Streets) (2) • Traffic calming between along Carolina and Prince Albert between Broadway and 12th ● • Divert traffic at Clark • Build more dead end streets with pocket parks • Provide 4-way stops on all residential streets • Car free bike routes, 10th Ave, safer and more welcoming ●●●●●●●●●●●●●●●● • Longer pedestrian lights or special school crossing lights during school crossing time; 30 km/hr during school crossing times on Clark; do not block intersection signs near 10th and Clark crossing. ●●●●●●●● • Traffic calming on Fraser (between 16th and Broadway) ●●●●●● • Improve crosswalk lights on Fraser ●●●●● • More roundabouts ●●● • Divert traffic at Fraser and Kingsway (bus and residents only) ●●

	<ul style="list-style-type: none"> • 12th kills the Fraser/Broadway/Kingsway community bubble - make it easier to cross 12th ●● • Traffic calm St. George from Broadway top 15th Ave. Use a single type of vegetation and commercial businesses to connect these communities • Traffic tickets, no left turn • Traffic lights with red light needed (cyclist/pedestrian activated) at Fraser and 10th (cycle) Fraser and 14th (pedestrian) ● • No left turn off 12th southbound rat runner through quiet streets • Build more dead end streets with pocket parks as long as pedestrian and cycling connectivity is maintained • <i>Safety - fewer Rat Racers; 10th Ave has parking lanes, better signage, priority on bike routes for bikes.</i>
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Transportation Issue 2: Transit

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Better transit access to downtown needed (2) • Wider sidewalks to accommodate bus stops 	<ul style="list-style-type: none"> • Provide transit to downtown without transfer (2) • Provide 24 hour buses • Better coordination of buses and traffic lights - buses get priority! ●

Transportation Issue 3: Walking and Cycling

What's not working – issues and concerns?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Better bike route along Kingsway needed • Reduce hit and runs • Limit parking near intersection to improve visibility 	<ul style="list-style-type: none"> • Improve lighting to reduce hit and runs • Install speed bumps on all bike routes • Provide lights or stop signs in favour of cyclists along bike routes

South Area Group Poster 3

Environment Issue 1: Garbage and Hazardous Waste

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Clean up needed in general area (2), lanes (3), streets (3) and parks ● • Litter bins often overflowing; local coffee shops litter • Less garbage and the “broken window theory” • Less graffiti and drug / sex litter 	<ul style="list-style-type: none"> • Provide more garbage cans and pickup especially Broadway area (4) ●●●● • Enforce anti-dumping bylaw (2) for back lane garbage, work with local coffee shops (2) • Ban hazardous chemicals ● • Regular clean up of sidewalks and dumpster areas ● • “Metro” and “24” cause a lot of litter...make them pat for cleanups? End that externality. ●●● • Ban plastic bags to reduce litter, encourage local shopping ●●● • Make businesses (McDonalds, Starbucks) responsible for garbage and garbage cans ●● • Encourage recycling electronics - fund Free Geek ●● • More garbage cans - transit stops, along Broadway • Homeowners should keep front / back yard

	<p>clean (no junk or ugly tarps)</p> <ul style="list-style-type: none"> • Recycling: loan bottled water and “vitamin water”, don’t let Return-It lobby against bottle band ○ Overflowing garbage in alleys of apartment buildings
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Environmental Issue 2: Sustainability

What’s not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Better access to environmentally sustainable products ● • More garbage and recycling services • More green buildings • Allow storm water infiltration on boulevards 	<ul style="list-style-type: none"> • Urban agricultural production ●●●●● • Host community forums on issues / approaches (2) • Ban gas lawnmowers and trimmers (2) • Provide community composting areas ●● • Add more recycling depots ● • Map out green systems, for building and recycling networks, ecodensity • City wide composting, e-waste collection ●● • Bonus green building ●● • Encourage local food growing (rather than public flower gardens) ● • Expand recycling (all plastic, biohazard depots, computers batteries, etc.) ● • Ban power washers • Make “LEED gold” standards the law • Encourage local energy , wind and solar, get off grid • District energy system

South Area Group Poster 4

Safety Issue 1: Alcohol, Open Drug and Sex Trade

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Address drug and sex trade use (9) • Address public drunkenness (2) and drug houses (2) • Reduce crime along Kingsway, Fraser and Broadway (2) • Reduce prostitution 	<ul style="list-style-type: none"> • Arrest, convict and imprison drug dealers (4) • Eliminate rundown buildings, drug houses ●●●● • Arrest prostitutes (Kingsway and Fraser) ● • Shame the Johns, confiscate cars • Reduce drug store distribution of methadone • Legalize drugs ●●●●● • Legalize brothels ●● • More safe injection facilities, work on other pillars ● • Mental health, work on proper treatment, not St. Paul's revolving door • Priority policing, see Portland, force heaps of paperwork for drug possession arrests

Safety Issue 2: Street Safety

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Increase safety especially at night • More safety needed along major streets 	<ul style="list-style-type: none"> • More streetlights (too dark at night) ●●●●●●●● • More safe payphones ●● • Better tree trimmings • More community programs such as gardens ● • More increased visibility at bus shelters, glass sides

Safety Issue 3: Theft and Graffiti

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Reduce theft • Remove graffiti right away • Safety and break-ins need our own community policing station ● 	<ul style="list-style-type: none"> • Target efforts along Kingsway

Safety Issue 4: Police Presence

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Need greater police presence (3) • More community policing (3) • Need faster police responses, enforcement 	<ul style="list-style-type: none"> • More police bike and foot patrols ●● • Increase police presence - community police centre in Mount Pleasant ● • Monitor enforcement issues regarding harassment - less police harassment ● • Real policing, not CCTV, respect privacy • Cops need to ensure Fraser St not a prostitution track and Kingsway

South Area Group Poster 5

Services Issue 1: Poverty and Homelessness

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Address homelessness (2) • Reduce poverty 	<ul style="list-style-type: none"> • Need more food banks (3) ● • Need public washrooms and services for the homeless ●● • Network social service organizations including churches • More food security programs that include gardening and growing own food ●● • Don't limit rental units (many lots only allow 2 units, allow more ●●) • Respect the poor, no more 'safe streets act', stop "downtown ambassador" expansion ●

Services Issue 2: Community Health

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Medical drop in centre needed • Raise cleanliness expectations via by-laws and enforcement 	<ul style="list-style-type: none"> • Enforce health standards in commercial businesses on Broadway • Eliminate junk food and pop at schools and community centres ●●●● • Mental health, proper facilities needed ●● • Inspect restaurants and convenience stores regularly ●

Services Issue 3: Education

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> Equalization of school resources across city - east vs. west ● 	<ul style="list-style-type: none"> More ESL services and classes target new immigrants More youth programs in school and after school hours ●

Services Issue 4: Community Services

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> Provide affordable childcare (4), and more daycare space (4), help teen parents ●●● Keep Mount Pleasant Pool (4), or another pool (3), Indoors ●●●●● Provide more community services like daycare, community centres, neighbourhood houses (4) ● More youth programs (4) ● Need more services for the marginalized, mentally ill, drug addicted ●● Senior services (3), day centre Provide more assistance for new mothers, families at risk Need more accountability in the delivery of social services Indoor chlorine free pool like Killarney ●●● 	<ul style="list-style-type: none"> Re-establish local Community Police centre ●●●●● Disperse social services evenly throughout the city (do not concentrate in one neighbour) More legal clinic outside of Downtown East Side ● Increase senior services, lack of age diversity in Mt. Pleasant Keep rents cheap for social services in the area Design new facilities for everyone, youth, seniors, and families Locate community outreach centre at the Kingsgate Mall for referrals and resources Free community wi-fi -city-run mesh networks ●●● Services - buy Vancouver specials to convert to childcare spaces ●

Services Issue 5: Libraries

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Build new library in the north or south 	<ul style="list-style-type: none"> • More collections needed ●

Services Issue 6: Community Networks and Connections

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Form a network social service organizations including churches ●● • Strengthen community associations • Pursue 'whole system' approach, and support networking on social issues ● • Reduce number of social agencies, disperse especially at Fraser and Broadway 	<ul style="list-style-type: none"> • Community events and communications needed ●●●●●●●●●● • Hold information round tables for community groups on activities and opportunities ● • Multi-use parks encourage community interaction ●● • Opportunities for community involvement • More and special funding from city budget for community programs

South Area Group Poster 6

Parks and Recreation Issue 1: Parks and Green Space

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Keep green space as area is being densified ●●●●● • Keep parks clean and attractive (2) • Increase green space and open space (3) ● • Interior park needed ● • More parks with playgrounds and a running track • Mt pleasant is park deficient - people need for parks must come first before considering dog parks or any off-leash areas - must get park space up to a reasonable level first ● 	<ul style="list-style-type: none"> • More traffic islands: Fraser at 14th and 15th ●●●●● • More trees and greenery along streets, tree trimming ●● • Make streets beautiful • More picnicking areas • Buy corner lots for pocket parks for community ●

Parks and Recreation Issue 2: Recreation Facilities

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Robson park needs upgrading (2) • Poor playground equipment and maintenance • More swings at new south china creek park , for toddlers and older kids 	<ul style="list-style-type: none"> • Sunday arts and craft fair on Robson park ●●●●● • Increase parks and fields for recreation (3) • Build more playgrounds for small children (2) • Make corner of 15th and St. Catherines a city mini park - presently for sale

Parks and Recreation Issue 3: Community Gardens

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • More community gardens, long wait lists (3) - renters disadvantaged ●● • Public gardens for renters ● • Community gardens in appropriate locations - not busy intersections ●●●●● • Need more community gardens to meet demand ● 	<ul style="list-style-type: none"> • Community food security program, gardening, community pot lucks, harvesting, plant medicine ●●

Parks and Recreation Issue 4: Dogs

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> • Off-leash dog parks ●● • Solve enforcement issue for dogs before considering any off leash areas for dogs • Take care of human needs for parks - get park ratio to 1.1/1,000 people before considering any dog parks 	<ul style="list-style-type: none"> • No not want dog parks next to residential areas due to noise / barking - needs to go where people don't live/rest/sleep

South Area Group Poster 7

Character and Heritage Issue 1: Retain Heritage Buildings

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none">• Protect heritage/character homes	<ul style="list-style-type: none">• Update heritage registrar to reflect housing stock• Make it simpler and cheaper to get heritage status ●●●●●• Maintain old houses for tenants without risking affordability or tenants rights ●●●●• Give bonus for heritage preservation ●• Tax incentives for heritage retention and proper maintenance• Make heritage process less expensive, do not require heritage bldgs to have sprinklers• The process to put heritage house on the list is too complicated needs help from the city hall

Character and Heritage Issue 2: Design of New Buildings

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> Promote heritage preservation in new developments Materials: encourage “real” materials, wood, metal, stone, glass - RT5 - fails to do this More liveable, usable, safer communities, know your neighbour, ask ‘why do I love it here?’, does it “feel” like it fits?, and create guidelines from these principles 	<ul style="list-style-type: none"> Add design controls for new development Promote heritage design townhouses along 12th between Glen and Clark Limit number of Starbucks, have rules on density and proximity of chain outlets to encourage unique and local businesses ●●●● Protect building fronts (façade) ●●● Future heritage architecture didn't stop in 1920, allow innovative design and architecture ●● Faux heritage doesn't count, preserve real heritage not promote faux heritage ●● Bonus good design, not faux heritage ●● At present no attics, no basements, most new developments are too big ● Subsidize character design reward creativity in design integration Issue bonus faux heritage Corner character: corner stores, houses built as if for mid-block Front yard character: houses and yard not at street level, stairs, walls, slopes roads grade after houses built, front porches at top of stairs, shallow setbacks, mature street trees, more formal than backyards Prominent front doors

Character and Heritage Issue 3: Public Places

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> Enhance Brewery Creek's historical and heritage significance 	<ul style="list-style-type: none"> Do something about tarps and junk in front / back decks Time depth seen in arch styles, variety of sizes Out of Character: no planting in front yard parked backyard, Vancouver specials, new giant duplexes, underground parking Views: closed due to topography Burnaby Mtn, Grouse Mtn between city trees Lane character: transparency - low fences, pitched roof one car garages, carports, hillier than streets

Character and Heritage Issue 4: Streetscape●●●●●

What's not working – issues and goals?	What should we do – ideas and actions?
<ul style="list-style-type: none"> Encourage country lanes, green back lanes, green street programs - lots of greenery and gardens●●● Narrow streets , feel safer and more comfortable, encourage walkability Nicer looking sidewalks, more landscaping, keep bus shelters style consistent 	<ul style="list-style-type: none"> Car free streets - car free bike routes (or residents only) Green coloured bike routes, paint them green asphalt● Parking: on street parallel, carports, single car garages on lane, no driveways