

# Transcript from Residential Area Workshop #3 Safety and Services - October 28, 2009



The following document is a collection of transcripts of comments made by community participants at the second residential area workshop held on October 28, 2009. The workshop forms part of the Mount Pleasant Community Planning Program [www.vancouver.ca/mountpleasant](http://www.vancouver.ca/mountpleasant). The collections of transcripts cover discussions about four residential areas (North, South, Central, and West) in Mount Pleasant ([see Map](#)).

## How the Transcripts were recorded

Fourteen people attended Residential Area Workshop #3, Safety and Services. Participants divided themselves into two groups according to the topic they wished to discuss, safety or services. The workshop started with participants reviewing the issues/goals that had been identified in previous community meetings/workshops and adding those not already listed. Participants then placed a GREEN dot on the issues/goals that they wanted to discuss, and added comments on the appropriateness/adequacy of existing City policy and why. Next participants prioritized which issues/goals that were not being adequately addressed by placing a RED dot next a comment or policy statement. Participants next suggested possible changes or refinements to existing City policy, including possible new policy, to address their key issues/goals. Finally, each group reported out on their key issues and policy discussions to the larger group.

## Understanding the Transcripts

There are three columns outlined on the workshop poster: **Issues/Goals** list comments previously identified by Community Fair and workshop participants and are written in "normal" type; the second column contains existing **City Policy**; and the third column contains comments received from participants at the RAW #3 workshop and are written in "*italic*" type.

The dots at the end of certain comments indicate the number of workshop participants who felt that the comment should be prioritized for discussion to explore any possible policy changes, additions or development.

# Safety - Task #1

## Issues/Goals for Safety, and City Policy

Issues/Goals	City Policy	Comments
<p><b>Safety – Parks and Public Places</b> <i>(2 green dots)</i></p> <p>Maintain and keep parks clear of overgrown bushes and trees; and pedestrian pathways to increase street visibility. <i>(2 red dots)</i></p> <p>Better landscaping in parks, trim trees and bushes to increase visibility and accessibility. <i>(2 red dots)</i></p> <p>Enforce park curfews to restrict activities after dark. Enforce by-laws. <i>(2 red dots)</i></p>	<p><b>Park safety:</b> The VPB regularly reviews safety issues in parks and park facilities, and public perceptions of unsafe conditions. <i>(3 red dots)</i></p>	<ul style="list-style-type: none"> <li>• <i>promote higher under-pruning of “grand” trees, improve sight lines</i></li> <li>• <i>increased and better lighting on streets i.e. Shaughnessy neighbourhood (X2) (2 green dots)</i></li> <li>• <i>how can citizens contribute to park maintenance? – raking leaves, shovelling snow, weeding building ‘mini’ pathways, clean-up condoms/needles/trash</i></li> <li>• <i>how do citizens get to participate? What’s the policy?</i></li> <li>• <i>Brewery Creek Parkette needs signage (name and that it is a public space); it also needs under-pruning/pruning back and lighting</i></li> <li>• <i>need to speak to Bruce McDonald (Brewery Creek Historical Society) and Hans (from Main Space) regarding how to maintain it, what plants are there etc?</i></li> <li>• <i>signage – the public areas in Mount Pleasant being small like Guelph Park attached to the school and Brewery Creek Parkette (for 2 examples) are not known to the public because the signage does not make the public aspect clear. This is especially true of the pathway to Great Northern Way from 5<sup>th</sup></i></li> <li>• <i>kiddies playgrounds: it is not appropriate to use bark mulch (e.g. Science World) in a needle injection area like along Main St. These should only have rubber mats (like Coopers Park) so parents can see if there are needles</i></li> </ul>



Issues/Goals	City Policy	Comments
		<ul style="list-style-type: none"> <li>• <i>we need more sidewalk type table/seating. Turn into Paris and make the place an attraction</i></li> <li>• <i>promote/support/allow more sports activity, movies etc</i></li> <li>• <i>programming in parks – allow parks to be open later especially when community has organised events i.e. movies in park</i></li> <li>• <i>the process keeps it ad hoc – make it easy for community groups to use parks for outdoor sporting activities</i></li> <li>• <i>give parks legit uses at night. Empty spaces are problem spaces. Make it easier for citizens to program their own activities</i></li> <li>• <i>the Parks Board needs to understand the community is more than trees and grass and not frustrating people who are trying to use the parks socially</i></li> <li>• <i>revamp existing parks – signage i.e. Brewery Creek Parkette “natural park”, Guelph Park</i></li> <li>• <i>instead of only critiquing negative qualities of Mount Pleasant Parks....we need to look at best parks in Vancouver (Douglas Park, Tatlow, Jericho, etc.) and bring those positive qualities to Mount Pleasant</i></li> <li>• <i>Guelph Park needs a wide paved asphalt pathway running the circumference of the park (for jogging, roller-blading, bikes) which will discourage loitering drug users</i></li> <li>• <i>dogs need to have fenced/ and gated dog free run/off leash area (not allowing general off-leash on sidewalks at Guelph Park or in front of Main Space at 350 E. 2<sup>nd</sup> Ave.)</i></li> <li>• <i>pit bulls and other attack dogs should be muzzled/leashed</i></li> </ul>

Issues/Goals	City Policy	Comments
<p><b>Safety – Buildings and Premises (1 green dot)</b></p> <p>Design buildings (and public places) with safety in mind.</p> <p>Integrate spaces in a holistic way that weaves community and services into one building to increase safety.</p> <p>More lighting and activities at the Vancouver Community College - a dead zone in the evening. <b>(2 green dots)</b></p> <p>Increase lighting around churches</p> <p>Stop drug dealing in multi-family buildings and rooming houses. <b>(1 green dot, 1 red dot)</b></p> <p>Fix up or eliminate run-down buildings and drugs houses. <b>(2 red dots)</b></p> <p>Charge retailers who sell aftershave for drug use.</p>	<p><b>CPTED:</b> The City conducts comprehensive CPTED (Crime Prevention Through Environmental Design) reviews at the early stages of a design process, including analysis of the site, crime trends, surrounding users and uses, and current and future neighbourhood trends.</p> <p><b>The Crime Free Multi-Housing Program:</b> is a community-based crime prevention program for rental properties where Vancouver police, apartment owners, managers, residents, and service agencies work together to keep illegal and nuisance activity off rental property.</p>	<ul style="list-style-type: none"> <li>• <i>buildings that don't have "eyes on the street" (e.g. commercial uses always have broken glass (auto theft) in the morning when cars parked nearby</i></li> <li>• <i>building safety – Opsal Steel building roof is collapsing - red heritage house at Scotia and 4<sup>th</sup> has been burned. Can the City prompt them to proceed with heritage renovation prior to a vagrant torching them?</i></li> <li>• <i>eliminate drug-dealing symbols i.e. sneaker on hydro lines/rooftops</i></li> <li>• <i>clean up neighbourhood – no broken windows (1 green dot)</i></li> <li>• <i>graffiti – not always bad! Get good street artists to paint murals i.e. Banksy vs. a bunch of kids holding hands. Art the taggers respect will stop tagging (1 green dot)</i></li> <li>• <i>laneway housing will help a lot with promoting safety in alleys. People walking down alleys should be a good thing</i></li> <li>• <i>need to have low lights for pedestrian/bike riding, roller-blading to light-up bike paths/routes/sidewalks (like the wonderful Great Northern Way bike and blading pathway). Why is there not motion-sensor lights in alleyways? Can neighbourhoods get grants for this?</i></li> <li>• <i>art by committee is lowest common denominator. Find a way to approve edgy public art – murals, installations, etc. See Berlin, Amsterdam, Copenhagen, Barcelona artist for examples of powerful street art</i></li> <li>• <i>community self-defence training – working with stratas to educate residents</i></li> </ul>

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<p>Address strip malls that may drive people away due to feeling unsafe; 24 hour markets fuel drug trade activities.</p> <p>Allow restaurants to stay open later so that not all pedestrians are drunk at night.</p> <p>Address public drinking and drug use at Kingsgate Mall. <b>(1 red dot)</b></p> <p>Enforce standard of maintenance, fencing. <b>(2 red dots)</b></p>	<p><b>Alcohol controls:</b> The City regulates the use and sale of alcohol through the issuing of liquor licences. Liquor stores, drinking establishments, restaurants and special events all require such a licence.</p> <p><b>Property use controls:</b> The City deploys a team of 26 'property use' inspectors whose duties and responsibilities include the administration and enforcement of 11 by-laws, including Noise, Untidy Premises, and Standards of Maintenance.</p>	<ul style="list-style-type: none"> <li>• <i>yes! Encourages community as well. Keeps neighbourhood eyes and ears in the neighbourhood at night</i></li> <li>• <i>the Whip restaurant (nightclub) has become a bar. Solution - the City should remove the sidewalk tables <b>(1 green dot)</b></i></li> <li>• <i>encourage connoisseur culture: good food, music, wine, cocktails, places to dance. Smaller venues and spaces should be encouraged!!</i></li> <li>• <i>the City should have the owner of the problem property "open pit" cover, the polluted land, so that it does not blow polluted dirt into the neighbourhood.</i></li> <li>• <i>provide means for owner to be compliant with cleaning property i.e. grants for that facilitate safety. Depends on uses</i></li> <li>• <i>quicker turn around of process. Shorten notices – extension to property. Send City out to clean up property.</i></li> </ul>
<p><b>Safety – Streets and Sidewalks (3 green dots)</b></p> <p>More street lights and safety measures are needed along major streets.</p> <p>More street lighting needed between 5<sup>th</sup> to 8<sup>th</sup> streets and between Guelph and Catherines Streets – north area.</p> <p>Maintain clean and landscaped streets to encourage safety – better tree trimming.</p>	<p><b>Street lighting:</b> The City is responsible for maintaining and adding traffic signals, traffic signs and street lighting systems. The City's roadway lighting systems are based on a design guide that sets lighting and visibility levels.</p> <p><b>Street trees:</b> the Vancouver Park Board protects and maintains Vancouver's street trees. <b>(4 red dots)</b></p>	<ul style="list-style-type: none"> <li>• <i>trees on streets: need to have high under-pruning /higher canopy (at least 7" high on small streets, 15" high on tall trees, 25" high on grand trees like in Shaughnessy) for street lights to radiate widely; for street intersections view lines to reduce car accidents and cars, hitting pedestrian</i></li> <li>• <i>the Park Board should coordinate pruning and lighting with a view to community safety - higher under-pruning, 2 levels of lights, some lighting at foot level.</i></li> <li>• <i>open up and make existing pathways better lit/accessible. Make new greenways.</i></li> <li>•</li> </ul>

Issues/Goals	City Policy	Comments
<p>Keep bikes off sidewalks <b>(1 red dot)</b></p>		<ul style="list-style-type: none"> <li>• <i>on pedestrian paths have some benches along the way for seniors/children and to develop community (people on benches can talk to pedestrian walking by) <b>(1 green dot)</b></i></li> <li>• <i>maybe Ontario St. could be made a ped./bike pathway.</i></li> <li>• <i>we need safe pathway, possibly down Quebec St., to get to and from Science World and the pathways around False Creek. It should be safe and pedestrian friendly <b>(1 green dot)</b></i></li> <li>• <i>looking after the street trees should be secondary to the safety of the community, and to the development of citizen participation.</i></li> <li>• <i>put in pedestrian lights on streets with big trees.</i></li> <li>• <i>Mount Pleasant is a huge centre for cycle culture. Encourage this. More divisions (physical where possible) between cars and bikes. Bike only spaces. Lower enforcement of helmet laws.</i></li> <li>• <i>there is an element of predator who uses bikes to cruise auto/homes for potential theft targets – generally speaking don't use helmet/lights. Use bylaw enforcement to challenge these cyclists.</i></li> <li>• <i>keep bikes on sidewalks for visibility (means to park bikes) <b>(1 green dot)</b></i></li> <li>• <i>need dedicated bike routes if we want to promote cycling as well. Keep cars off bike routes if bikes are off sidewalk. More separation physical barriers where possible <b>(X2)</b></i></li> </ul>
<p><b>Safety – Public Transit</b></p> <p>Better landscaping treatment around bus shelters (and future transit station) and ways to improve lighting,</p>	<p><b>CPTED:</b> The City conducts comprehensive CPTED (Crime Prevention Through Environmental Design) reviews at the early stages of a design</p>	<ul style="list-style-type: none"> <li>• <i>Community training sessions on safety at bus stops and in buses Public information, public info cards <b>(1 green dot)</b></i></li> </ul>

Issues/Goals	City Policy	Comments
<p>visibility (more glass walls) and accessibility.</p> <p>Remove panhandlers and drunks from bus shelters faster response times. <b>(1 red dot)</b></p>	<p>process, including analysis of the site, crime trends, surrounding users and uses, and current and future neighbourhood trends.</p> <p><b>Transit Safety:</b> Translink seeks to deliver a transportation system that promotes the health, safety and security of employees and the public. The TransLink police force, transit security, system attendants, and operators work together to ensure patron's and employee's safety.</p>	
<p><b>Safety – Community Policing</b> <b>(1 green dot)</b></p> <p>Locate a crime prevention office in future transit station (centre), with multi-purpose space, and turnstiles.</p> <p>Need a community policing office (previously at Broadway and Fraser) for faster response time and community involvement.</p> <p>Need a community policing office to increase feeling of safety, reduce fear of muggings and break-ins.</p> <p>More policing on the street; less closed circuit TV – respect privacy</p> <p>More police presence – bike and foot patrols, including laneways More block watch programs. <b>(1 green dot)</b></p> <p>Reduce police harassment – better monitoring reports</p> <p>No more safe streets act, or downtown ambassador programs, which disrespect the poor.</p>	<p><b>Community Policing:</b> Vancouver Police and residents work together with volunteers in various community policing initiatives to maintain a safe and secure community. Police deployment strategy is to increase visibility through neighbourhood foot and bicycle patrols. <b>(1 red dot)</b></p> <p><b>Block Watch:</b> is a free community program operated by Vancouver Police where households, apartments or condominiums watch out for each others' homes and report suspicious activities to the police and each other. <b>(1 red dot)</b></p>	<ul style="list-style-type: none"> <li>• <i>publicize “Community Policing” - better outreach</i></li> <li>• <i>co-locate CPC office with senior centre</i></li> <li>• <i>police presence but less visibility</i> <b>(1 green dot)</b></li> <li>• <i>yes, closed circuit TV is proven to be ineffective – simply relocates crime</i></li> <li>• <i>not just people who are new to Canada. Strict enforcement of minor bylaws such as bike helmets, skateboarding, and questionable criminal law (e.g. pot) means most youth only have negative experiences with police</i></li> </ul>

Issues/Goals	City Policy	Comments
<p><b>Safety – Sex Trade</b></p> <p>Address sex and drug trade activities along Broadway between, Main and prince Albert</p> <p>Address the open sex trade activities along Kingsway between 12<sup>th</sup> and 16<sup>th</sup> Avenues.</p> <p>Arrest sex trade workers along Kingsway and Fraser streets.</p> <p>Reduce sex trade by arresting the “johns”; more shame the john programs, and confiscate their vehicles</p> <p>Make working conditions for sex trade workers safe.</p> <p>Reduce sex trade activities - don't promote sex trade work as “safe”.</p> <p>Legalize sex trade work, brothels.</p>	<p><b>Sex Trade:</b> The City addresses prostitution through the Four Pillars Drug Strategy – involving prevention, treatment, harm reduction, and enforcement of drug use and drug users, and the “Living in Communities” initiative which encourages dialogue among diverse groups, including residents, businesses, police, government, and sex workers to promote positive change.</p>	<ul style="list-style-type: none"> <li>• <i>sex trade not going away! Focus on safety for community and sex workers. Cracking down on city licensed massage halls will not work</i></li> <li>• <i>community group program to deal with it</i></li> <li>• <i>crackdown on “John’s” not women. (1 green dot)</i></li> <li>• <i>make it illegal to buy sex – prosecute the “Johns” not the ladies of the night</i></li> </ul>
<p><b>Safety – Drug Trade</b></p> <p>Arrest, convict and imprison drug dealers</p> <p>Address sex and drug trade activities along Broadway between, Main and prince Albert.</p> <p>Address the open drug trade activities along Kingsway between 12<sup>th</sup> and 16<sup>th</sup> Avenues, <i>and</i> between Main and Prince Albert along Broadway.</p> <p>Reduce drug store distribution of methadone to addicts.</p> <p>More safe drug-injection facilities.</p> <p>More locally accessible drug and alcohol treatment needed; build rehab and detox facilities and services for addicts (with beds).</p>	<p><b>Drug Strategy:</b> The Four Pillars Drug Strategy is a coordinated effort of the City of Vancouver, Vancouver Coastal Health, the BC government, Health Canada, the Vancouver Police Department, Four Pillars Coalition (made up of business, government, non-profit organizations and advocacy groups) and the community to <b>prevent</b> harmful use of alcohol, tobacco and both illegal and prescription drugs, <b>treat</b> people with addiction problems, <b>reduce harm</b> to individuals and communities from the sale and use of both legal and illegal substances, and <b>enforce</b> the laws which promote peace, public order and safety in the Downtown Eastside and other Vancouver neighbourhoods.</p>	<ul style="list-style-type: none"> <li>• <i>consider other pillars than policing - cracking down on dealers just fills up the courts - focus on mental health and addiction treatment</i></li> </ul>

Issues/Goals	City Policy	Comments
<p>Legalize drugs (vs) don't legalize drugs.</p> <p>Better control of massage parlours, pool halls and adult entertainment venues related to drug and sex trade activities.</p>		

## Safety - Task #2

### *What Should We Be Doing Differently?*

Which issues/goals have not been adequately addressed?	Alternative approaches	Comments (what, why, where, how?)
Park, Safety Policy	<ul style="list-style-type: none"> <li>• <i>focus more on community needs. Policy should be driven by communities needs not vegetation i.e. trees and grass</i></li> </ul>	
Increase police patrols, to remove drunks from parks	<ul style="list-style-type: none"> <li>• <i>dog walkers as eyes and "POOCH" Patrol – training/community</i></li> <li>• <i>undercover police (less threatening)</i></li> <li>• <i>community bulletin board – announcement/updates – w/cards contacts</i></li> <li>• <i>gated fenced off-leash dog park increases people – eyes on street</i></li> <li>• <i>neighbourhood watch – neighbourhood/people who live adjacent to parks and industrial areas – 311</i></li> <li>• <i>expand summer park rangers and focus on bad citizens not on productive neighbourhood activities re: movies in parks</i></li> </ul>	
Fix up/eliminate run down buildings, drug houses	<ul style="list-style-type: none"> <li>• <i>enforcement of bylaws – stop extending grace period</i></li> <li>• <i>help homeowners facilitate property maintenance</i></li> <li>• <i>citizen registry of volunteer gardeners/community gardeners to help seniors or people/owners who need the help ...registry/roster/grants</i></li> </ul>	

# Services – Task #1

## Issues/Goals for Services, and City Policy

Issues/Goals	City Policy	Comments
<p><b>Services – Homeless</b> (7 green dots)</p> <p>Need more shower programs, basic need services, including clothes.</p> <p>Engage homeless people in community gardening.</p> <p>More up front services to working poor to help prevent homelessness in the first place.</p>	<p><b>Support for the homeless and vulnerable:</b> the City has developed a series of policy initiatives to address this issue, including the Four Pillars Strategy Plan (2001), the Homeless Action Plan (2005), and have recently supported the drafting of a Mental Health Plan for the City of Vancouver. Vancouver Coastal Health has produced a Supportive Housing Plan (2007 revised), and a partnership of government, community, business and non-profit organizations are involved in a Collaboration for Change (2007) to improve the lives of people with mental health and addictions problems who are also homeless or living in substandard conditions.</p> <p>(1 green dot)</p>	<ul style="list-style-type: none"> <li>• <i>front line street level outreach</i></li> </ul>
<p><b>Services – Medical</b></p> <p>Need a medical drop in centre with full range of services within walking distance to families</p> <p>Provide more community-lead services to residents (like Raven Song Clinic) and collapse health services at a neighbourhood level.</p>	<p><b>Regional health:</b> Raven Song Community Health Centre serves the Midtown Community Health Area, which includes Mount Pleasant. At Raven Song, people can get basic health care and learn how to keep themselves healthy.</p>	<ul style="list-style-type: none"> <li>• <i>also medical drop-in that is open evenings/weekends</i></li> <li>• <i>pool of services e.g. Crossroads at Cambie /Broadway, interdisciplinary together but also the space is planned e.g. medical, pediatric, dental, etc.</i></li> </ul>
<p><b>Services – Public Health</b></p> <p>Enforce health standards in commercial businesses on Broadway</p> <p>Raise cleanliness expectations via by-laws and enforcement. Inspect restaurants and convenience stores.</p> <p>Eliminate junk food and pop at schools and community centres.</p>	<p><b>Public Health:</b> the City regulates public health through the Property Use Branch. The Property Use Inspectors pursue compliance with a number of by-laws, including the Health By-Law, the Standard of Maintenance By-law, and the Untidy Premises By-law. Food safety in food establishments is regulated by Vancouver Coastal Health.</p>	

Issues/Goals	City Policy	Comments
<p><b>Services – Children and Youth</b></p> <p><i>(4 green dots)</i></p> <p>More youth programs at schools, including after- and pre-school classes.</p> <p>Upgrade the existing boys and girls clubs.</p> <p>More affordable daycare and spaces.</p> <p>More daycare spaces</p> <p>Convert 'Vancouver Specials' (houses) into childcare spaces</p> <p>Increase assistance to teenage parents, new mothers and families at risk.</p>	<p><b>Childcare:</b> The City assists with the development of high-quality, licensed childcare and child development services, in step with the Vancouver Children's Policy, the Civic Childcare Strategy, the "Moving Forward" Childcare policy, and Child Care – A Commitment from Local Government. Municipal grants are awarded annually and have been given to non-profit organizations such as Mount Pleasant YMCA Kids Club, Mount Pleasant Daycare and Preschool, and Mount Pleasant Childcare Society.</p>	
<p><b>Services – Women</b></p> <p>Need for a women's shelter at Broadway and Fraser.</p>	<p><b>Community Care Facilities and Group Residences:</b> The City provides housing options for people who need emergency support on a short term basis. Mount Pleasant has 9 facilities including supportive housing, women's shelters, and seniors' housing.</p>	<ul style="list-style-type: none"> <li>• <i>Women's shelters often bring angry spouses into the neighbourhood which is not safe for the people living in the neighbourhood. No shelter. The nagging problems of 1989 still exist. That being Mount Pleasant North is being used as a "dumping ground" for social housing. It was brought up in the community plan of 1989 that Mount Pleasant does not meet the criteria of enough physical or social infrastructure to support density increases. (That being a large shelter at Broadway and Fraser since there is still no pool or ice rink here.</i></li> </ul>

Issues/Goals	City Policy	Comments
<p><b>Services – Seniors</b></p> <p>Seniors’ daycare needed.</p> <p><i>(1 green dot)</i></p>	<p><b>Senior’s Services:</b> The City addresses seniors’ issues and concerns primarily through the Community Services Grant program. These grants provide financial support to non-profit organizations, like the Mount Pleasant Neighbourhood House, and other government and community groups, for services that address social problems and bring about positive social change for seniors and other vulnerable citizens.</p>	<ul style="list-style-type: none"> <li>• <i>need a better name. Activity centre for seniors re: not a recreation centre</i></li> <li>• <i>combining housing for single mothers and seniors may be beneficial to each group. Mixing housing for these two groups could be positive and this could be true for other groups.</i></li> <li>• <i>seniors could baby-sit the kids – mutual support.</i></li> </ul>

Issues/Goals	City Policy	Comments
<p><b>Services – Community</b></p> <p>Hostel needed for emergency use. <b>(1 green dot)</b></p> <p>More funding for inner-city neighbourhoods to address social issues.</p> <p>More public washrooms.</p> <p>Increase welfare rates for singles and families at risk.</p> <p>Need network of social services and organizations to address community needs. <b>(2 green dots)</b></p> <p>More food banks.</p> <p>Encourage incentives for grocery stores and restaurants to donate un-sellable products or food to food banks and soup kitchens.</p> <p>More social workers on the streets.</p> <p>Reduce the number of social services in the Fraser / Broadway area. <b>(2 green dots)</b></p> <p>More ESL classes, including French immersion schools, for new immigrants. <b>(2 green dot)</b></p>	<p><b>Community Care Facilities and Group Residences:</b> The City provides housing options for people who need emergency support on a short term basis. Mount Pleasant has 9 facilities including supportive housing, women’s shelters, and seniors’ housing.</p> <p><b>Public washrooms:</b> the City provides public washrooms at many of its venues. Most of these washrooms operate during regular business, or daytime hours, and closed nightly as part of the attached facility. Public washrooms at Hastings and Main streets, and at Victory Square Park, are exceptions and operate full time as underground facilities. The City has recently started to introduce free automated public toilets throughout the Downtown Eastside.</p> <p><b>Vancouver Food Bank:</b> The Greater Vancouver Food Bank Society helps feed up to 9,000 people each week in 15 depots located in Burnaby, New Westminster, Vancouver and the North Shore. Additionally, the GVFB aids over 100 food-serving agencies within these areas, providing help to approximately another 16,000 individuals weekly. The GVFB relies on the generosity of the public to continue operating; there is no government funding.</p>	

Issues/Goals	City Policy	Comments
<p><b>Indoor Recreation</b></p> <p>Need ice rink and indoor pool <b>(3 green dots)</b></p> <p>Provide easily accessible community centre for service providers and programs</p> <p>Incorporate kids play zones</p> <p>Keep small workout gym at current MPCC with daycare spaces</p> <p>Provide more recreation for kids and teenagers</p> <p>Community centre used as training room for single mothers</p> <p>More drop in for at-risk members</p>	<p><b>Mount Pleasant Community Centre:</b></p> <p>The new centre will be 24% bigger than the old MPCC at Ontario and 16<sup>th</sup> Ave. It features a climbing wall, a fitness centre, dancing studio, a parent and tot gym, multi-purpose rooms, and outdoor space. The centre will also house a new Vancouver Public Library, Child Development Centre (including a new child care centre), café, and market value rental housing. <b>(3 green dots)</b></p>	
<p><b>Garbage</b></p> <p>Clean up the area, streets, and lanes; garbage on sidewalks and near dumpsters; provide more garbage cans and pickup</p> <p>Fumes of autobody shops (e.g. along Scotia Street) are noxious and industrial places don't clean up area around it, especially garbage</p> <p>Need garbage cans on residential streets near Main Street (1 or 2 blocks away)</p> <p>Provide more garbage cans and pickup especially near transit stops, in the Broadway area</p> <p>Provide more garbage bins between St. Catherine and Guelph from 5<sup>th</sup> to 7<sup>th</sup></p>	<p><b>Garbage, Recycling, and Yard Waste:</b> the City provides garbage, recycling, and yard trimming collection to single-family, duplex, and rowhouses as well as some small apartments and small businesses. The City also regularly removes litter and provides and empties litter containers on city streets. Litter containers are also provided in parks for park litter only and emptied by Park Board staff. In May each year, the City sponsors the "Keep Vancouver Spectacular" program where residents band together – with City help – to clean-up their neighbourhood.</p>	<ul style="list-style-type: none"> <li>• <i>in addition to garbage, plants overgrowing the sidewalk from industrial buildings and vacant lots should be removed</i></li> <li>• <i>City staff to clean Fraser St. more often (between Broadway and 15<sup>th</sup>)</i></li> <li>• <i>need more enforcement to stop noxious substance in air, land around industrial uses along Main (2100 block) and on 200/300 block E. 2<sup>nd</sup>, 2321 Scotia and 260 E. 6<sup>th</sup></i></li> <li>• <i>autobody shop clearing in the drainage and storm sewers</i></li> <li>• <i>dog park in polluted land (6<sup>th</sup> and Main across from WHIP)</i></li> <li>• <i>get tough on dog owners who do not pick up their dog waste by enforcing by-laws by by-law officers</i></li> </ul>

Issues/Goals	City Policy	Comments
<p>Address garbage dumping ('broken window' theory); enforce anti-dumping bylaw for back lane garbage</p> <p>Lower frequency of garbage collection to encourage less production of garbage</p> <p>Litter bins often overflowing; local coffee shops and McDonalds (so tax coffee cups?); make businesses (McDonalds, Starbucks) responsible for garbage and garbage cans</p> <p>Have retail honour bylaw by keeping streets clean in front of their stores</p> <p>Provide lockable bins to reduce binning mess (e.g. in new development)</p> <p>Hold community clean-ups (yearly clean-up back alley and large item removal)</p> <p>City assist with periodic "big" garbage removal</p> <p>Reward residents for cleaning streets and parks (e.g. reward binners and homeless for cleaning)</p> <p>Ban plastic bags to reduce litter, encourage local shopping Homeowners should keep front / back yard clean (no junk or ugly tarps)</p>		
<p><b>Recycling and Yard Waste</b></p> <p>Map out green systems, for building and recycling networks, Ecodensity</p> <p>Need more recycling depots</p> <p>More comprehensive recycling program is needed</p>	<p><b>Composting:</b> More than 45,000 tonnes of yard and garden trimmings collected from residences, streets and parks are composted annually at the landfill. About 18,000 tonnes of compost is produced each year and used for City parks and boulevards and sold to the public. The City is also considering providing curb-side</p>	<ul style="list-style-type: none"> <li>• <i>the City needs to do more in getting businesses recycling – should not be voluntary</i></li> <li>• <i>need to come on par with by-laws for residential areas</i></li> <li>• <i>Some apartments don't have recycling and should have</i></li> </ul>

Issues/Goals	City Policy	Comments
<p>Educate people on location(s) of recycling services</p> <p>Expand recycling (e.g., all plastic, biohazard depots, computers batteries, etc.)</p> <p>Recycling: loan bottled water and “vitamin water”, don’t let Return-It lobby against bottle band</p> <p>Encourage recycling electronics – fund FreeGeek</p> <p>Create community composting station</p> <p>Provide community composting areas</p> <p>City wide collection of compost (including apartments)</p> <p>Set-up public composting system with pick-up like blue box system; composting especially needed in strata building (perhaps with incentives)</p> <p>City wide composting, e-waste collection (<b>1 green dot</b>)</p>	<p>composting by allowing residents of single-family houses to add fruit and vegetable scraps to their yard trimmings.</p>	<ul style="list-style-type: none"> <li>• <i>fund REBOOT or other options for electronic recycling</i></li>   <li>• <i>put greens waste bins in parks where there are community gardens – city is refusing to take garbage that contains yard waste (e.g. branches)</i></li> </ul>

## Services – Task #2

### What Should We Be Doing Differently?

Which issues/goals have not been adequately addressed?	Alternative approaches	Comments (what, why, where, how?)
<p>Services – Homeless</p>	<ul style="list-style-type: none"> <li>• <i>gov't has and continues to house vulnerable groups addicts, and mentally ill, and youth together in the easiest and most convenient way without long-term for neighbourhood.</i></li> <li>• <i>zoning implication but not about how the people are using the facilities</i></li> <li>• <i>facility such as "The Urban Rest Stop" in Seattle. Showers, laundry, washroom and it's free – for the working poor!</i></li> </ul>	<ul style="list-style-type: none"> <li>• <i>since the homeless shelter was put in around Main &amp; Terminal my house was broken into, the neighbours computer was stolen. The other buildings on the block have had bikes stolen and as Chris said many people have had their cars broke into. Shelters bring crime into the neighbourhood and the police can't protect people or property</i></li> <li>• <i>how are the shelters run? Varying standards between lookout and other City has standard on how they are.</i></li> <li>• <i>need a strategy/balance of services for the homeless so that residential area is not disturbed</i></li> <li>• <i>need to look into solutions such as funding. Use existing spaces rather than building new space</i></li> <li>• <i>ensure that the City is engaged with the neighbourhood at the location for housing of homeless</i></li> <li>• <i>need more social housing, but it should fit with existing guidelines for building mass, height, etc. More sites with smaller buildings should be considered</i></li> <li>• <i>to keep people out of the area might not work. Come up with a formula e.g. 70% resident / 30% to working poor. Every neighbourhood can take a certain load but not having big loads to any particular neighbourhood. Smaller groups of people can be placed in one neighbourhood for social housing. People influence the other in a negative way</i></li> <li>• <i>engage in dialogue to find out why they are homeless and determine their needs</i></li> <li>• <i>do not want homeless shelters next to residential neighbourhoods. Need to</i></li> </ul>

		<p><i>be placed in such a way they don't disrupt the neighbourhood and bring more prostitution and drug dealers into the area</i></p> <ul style="list-style-type: none"> <li>• <i>homelessness is not simply housing people – supportive services in mixed income – dispersed evenly throughout cities.</i></li> <li>• <i>services should be provided to build up pride for the homeless</i></li> <li>• <i>need more support for the running of programs in the building</i></li> </ul>
<p>Services – Children and youth</p>		<ul style="list-style-type: none"> <li>• <i>help local churches who wish to run childcare programs meet licensing requirements. City just talks about childcare and daycare – they need to commit to increasing a specific number of spaces and committing funding</i></li> <li>• <i>all talk and zero action currently.</i></li> <li>• <i>having daycare/after school care helps school proficiency and the future of the children</i></li> <li>• <i>lease to groups such as MPNH and they can run and fundraise</i></li> <li>• <i>consider keeping the community centre open late hours as a safe place for at-risk youth</i></li> <li>• <i>need better programming for youth recreation in neighbourhood</i></li> <li>• <i>Park Board does not do a good thing with providing youth programming.</i></li> <li>• <i>the nearest high school is Van Tech.. Imagine walking that distance on dark, rainy days. A new high school (or annex) would help a lot</i></li> <li>• <i>late night youth programs for at risk youth. Too many young people hanging out on the street</i></li> <li>• <i>high schools are like community centres in the eyes of teenagers. Keep that in mind in the context of at-risk youth</i></li> <li>• <i>youth needs to be carefully supported – housing, recreation centre etc. Not housed with at risk/addicted/mentally ill</i></li> </ul>

		<ul style="list-style-type: none"> <li>• <i>something productive – employment, educational</i></li> <li>• <i>mixed income in a building will be hard to do – it's a different thing to talk about mixed income in a block or neighbourhood</i></li> </ul>
Indoor recreation	<ul style="list-style-type: none"> <li>• <i>too many people keeping dogs in apartments that are disrupting local parks by treating as their personal backyard</i></li> <li>• <i>have City limit pets when we have very little green space for people</i></li> <li>• <i>litter has impacts on neighbourhood open space or parks which is deficient in Mount Pleasant</i></li> </ul>	<ul style="list-style-type: none"> <li>• <i>yes, we need an ice rink and indoor pool in Mount Pleasant North</i></li> <li>• <i>each neighbourhood in Vancouver should have the same wide range of services. Selecting desirable social services for elite neighbourhoods leads to inequality</i></li> <li>• <i>what are dispersing principles?</i></li> <li>• <i>other neighbourhoods need to catch up – every one has to take fair share. Diversity is the key – can't be all provided for in one neighbourhood</i></li> </ul>
Services – community	<ul style="list-style-type: none"> <li>• <i>need another neighbourhood house to service families closer to Main Street section of Mount Pleasant</i></li> <li>• <i>indoor recreation programs for those dreary rainy Vancouver winter days. (Lots of families living in apartments would really appreciate this)</i></li> </ul>	<ul style="list-style-type: none"> <li>• <i>longer opening hours for service at the new community centre (e.g. library, gym)</i></li> <li>• <i>provide free internet access and training in cc/library</i></li> <li>• <i>more free cultural/arts programming at MPCC/library - free programs are important welcoming to everyone</i></li> <li>• <i>more involvement with other partners in the neighbourhood</i></li> <li>• <i>low cost fitness activities. How is it possible that Fitness World is cheaper (and better) than MPCC?</i></li> <li>• <i>yes, reduce the number of social services in Fraser/Broadway area and throughout Mount Pleasant north</i> <i>There is a new shelter service at 188 E. 1<sup>st</sup> enough is enough</i></li> <li>• <i>No hostel. A hostel brings in more transients that is to say thieves</i></li> <li>• <i>need more indoor recreation before more density is added</i></li> </ul>