



File No. 04-1000-20-2016-133

May 11, 2016

s.22(1)

Dear s.22(1)

Re:

Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of April 21, 2016 for:

For April 18-20, 2016, the Mayor and Council Feedback Reports which includes, but is not limited to: the city branch notified, feedback type, requester name, phone, email, whether citizen requested a response, topic, case details, additional case details, and event notes.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws new/document/ID/freeside/96165 00

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2016-133); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

Barbara J. Van Fraassen, BA Director, Access to Information

City Clerk's Department, City of Vancouver

Encl.

:kt

Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: April 18, 2016

Action or Re	Action or Review Required from MAYOR/COUNCILLORS											
City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Topic	Case Details	Additional Case Details/ Event Notes				
Mayor & Council	complaint	s.22(1)		l	Yes		The Floating Neon Billboard was seen by him today and he thinks that this is a bad idea. It looks terrible travelling back and forth on false creek and it interferes with people canoeing and dragon boating.					
Mayor & Council	opinion	s.22(1)		s.22(1)	Yes		To Transport Canada Marine Safety Division + Vancouver City Council, RE: The floating, electronic billboard that was positioned in False Creek, Vancouver in early March, 2015: We have collected signatures on an online petition that requests the banning of commercial advertising on Vancouver waterways. The petition is ongoing and will remain up for several months. Unfortunately, many people mistakenly think the vessel/advertising has already been banned, simply because they no longer see the vessel (we understand that Transport Canada has detained it, pending clarification of registration and certification). "We, the undersigned, request Transport Canada and the City of Vancouver to ban billboard advertising on and around the City of Vancouver's waterways and shoreline environments. The licensing of floating billboards and related forms of commercial advertising set an unwelcome precedent as it monetizes public space. The billboards and associated paraphernalia visually disturb views and public space and create a potentially hazardous distraction to other sea craft as well as to cyclists, pedestrians and motorists who use the shoreline routes." http://www.thepetitionsite.com/735/503/965/ban-commercial-advertising-on-vancouver-waterways/ Thank you for your attention to this matter.					
Mayor & Council	complaint	s.22(1)			Yes		Unhappy about the 420 event; she cannot take her kids to daycare, beach is non-smoking, access will be difficult and the smell of pot is not healthy. She cannot open her windows, and the event happens the entire day - (day until night); this is unfair for the residents. Seawall access is blocked and she cannot work out at the Aquatic Centre. It is a huge inconvenience. She would ask if it could move to Third Beach or Vanier for next year at it has less people. This is unfair and not suitable for the neighborhood. Smoking should be ticketed and then people will come back every year. Please don't make this permanent.					

City Branch also notified (if	Feedback Type	Requestor Name	Phone	E-mail	Citizen Requested	Topic	Case Details	Additional Case Details/ Event Notes
applicable)	(complaint, compliment, opinion)				a Response			
Mayor & Council	opinion	s.22(1)			Yes	Sunset Beach Event	Citizen says that she doesn't understand why the city isn't shutting down the 4.20 protest. She said: "It's going to cost the City a lot of money. This is illegal - they should shut it down. Why do we have laws & a police force if they don't enforce? Anyone can do anything - it's absurd! I can't believe it's going ahead"	
Mayor & Council	complaint	s.22(1)			No	Dtwn Protestors	Citizen states she has been reporting protestors to the city, and to the police that stand outside of 418 Davie St. She says that nobody has ever done anything to get them to leave, despite being extremely loud and being disruptive to those living in the area. She wants the mayor to be aware of this specifically.	
Mayor & Council	opinion	s.22(1)			No	Fire Trucks Hosing Sidewalks	Caller indicated we used to have fire trucks coming out at night to hose down the sidewalks. Caller would like to bring this back to the city. Caller said sidewalks in downtown are all very filthy. Caller can't remember how long ago we did this. Caller would like us to resume this service.	
Mayor & Council	complaint	s.22(1)			No	Floating Billboard	Via email: I live in NE False Creek. I was amazed and outraged yesterday to see a 12 X 40 foot LED billboard being towed around False Creek on a 70 foot barge. (The figures are from Burke Billboards, owner of the business). Why is the City allowing such a tacky approach to advertising in one of the most beautiful areas of Vancouver? https://vancouver.fluidsurveys.com/media/assets/survey-uploads/41703/64297332-BKIfAqdzZX/IMG_2748.JPG	
Mayor & Council	opinion	Anonymous, 2016 April			No	Homeless People	Citizen would like to complain about the amount of homeless people in this area after the shelter closed down. Fights are breaking out in the laneways, garbage is increasing and people are squatting. VPD is not sufficient to deal with this issue more resources are needed.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Malkin Ave	Subject: Objection to choose Malkin Ave as the alternate arterial route to Prior-Venables See attachments.	See attachments s.22(1)
Mayor & Council	opinion	s.22(1)		s.22(1)	No	New Bike Lanes	I have lived in Kitsilano for the last 6 years and the new bike lanes installed on Cypress Street north of 4th Avenue make absolutely no sense. They encourage dangerous driving in the alleyways east and west of Cypress and further reduce available parking in the area. Cypress is a main traffic artery for people who actually live in the area. The new bike lane only covers about 30 meters of road before it turns into a one-way street going north. I have personally witnessed many instances of drivers simply going around the concrete barrier - driving the 30 meters and continue North on Cypress because the barrier accomplishes nothing in the first place. Every person I have talked to in the area believes the new bike lanes on Cypress are an unnecessary nuisance that needlessly increases traffic in the alleyways (which are already crowded with parked cars and delivery trucks). Please consider removing the new bike lane that restricts vehicle access driving north of 4th avenue on Cypress Street.	

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Mayor & Council	opinion	Anonymous, 2016 April			No	Event	Pot event at Sunset Beach April 2016. I disagree strongly with the allowing of the upcoming marijuana event happening at Sunset Beach. This will subject people in this dense urban neighbourhood to drugs. It has caused the closure of the Aquatic Centre, health warnings and will affect the use of beach and parkland that belongs to us all, not the few. And it contravenes the no smoking bylaw in our parks, not to mention that it is illegal. Pot is not harmless - and previous events have sent people to hospital.	
Mayor & Council	opinion	¬s.22(1)		s.22(1)	No	Housing Crisis hits NY Times	When the lead article on the New York Times website is about Vancouver's housing crisis and it's situation as a haven for dubiously acquired money, we think it is well past being simply a problem—it has reached a crisis state. http://www.nytimes.com/2016/04/13/world/americas/canada-vancouver-chinese-immigrant-wealth.html?hp&action=click&pgtype=Homepage&clickSource=story-heading&module=photo-spot-region®ion=top-news&WT.nav=top-news Recently, a friend sold their condo to an offshore buyer, site-unseen. Their realtor explained that this was not unusual and relayed that another realtor had recently sold 50 condos to a single offshore buyer, also site-unseen. We urge you, implore you to close loopholes that attract money seeking safe haven from scrutiny. Thank you for working on our behalf.	

Service Requests or Feedback Sent to OTHER DEPARTMENT for Action or Review											
Branch (if	Feedback	Requestor Name	Phone	Email	Citizen	Topic	Case Details	Additional Case Details/			
identified)	Туре				Requested			Event Notes			
	(complaint,				а						
	compliment,				Response						
	opinion,										
	service										
	request)										

Response or	Response or Action Update from OTHER DEPARTMENT											
City Branch	City Branch Feedback Requestor Name Phone Email Citizen Topic Case Details Additional Case Details/											
also notified (if	Туре				Requested			Event Notes				
applicable)	(complaint,				а							
	compliment,				Response							
	opinion)											

Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: April 19, 2016

City Branch also notified (if	Feedback	red from MAY Requestor Name	Phone	E-mail	Citizen Requested	Topic	Case Details	Additional Case Details/ Event Notes
applicable)	(complaint, compliment, opinion)				a Response			
Mayor & Council	complaint	s.22(1)			Yes	•	Could you explain why the City of Vancouver does not have an independent Ombudsperson to oversee complaints raised by Vancouver residents which have not been addressed adequately by City Hall's complaints process - via senior management in City Hall including the city manager, council members or the mayor? The idea of an independent Ombudsperson has been raised repeatedly by many Vancouver residents, especially immediately prior to past civic elections, but the idea always seems to be ignored by City Hall.	
Mayor & Council	opinion	s.22(1)			Yes	Quite Zone, Westend	The citizen is requesting a quiet zone for the West End area, in particular the area of Beach, Davie and Pendrell. She is in particular upset about the Bikes and the loud muffler in the area. She says other cities have put in a ban and wonder why there isn't one for the city of Vancouver.	
Mayor & Council	complaint	s.22(1)			Yes	Street People	To Whom it may concern Please note attached correspondence We really appreciate what the city and police have done in the last few years in order to improve this situation. In the last year however it started to get worse again to the point that it is difficult to operate our business. Street people become more aggressive, they enter our store threatening the clerk, they sleep in front of our door using the mail slot as a garbage can, they urinate against our front door, their signs block half the side walk and potential shoppers are not feeling save and trying to avoid them. We are paying \$9,000 monthly rent and frankly we are hesitating to renew under this circumstance. We will hold the city responsible for lost incoming because they are the root of the problem because they tolerate this behavior. Any other city in North America, Europe, parts of Asia have laws in place to protect business from street people.	

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applicable)	(complaint, compliment, opinion)				a Response			
Mayor & Council	complaint	s.22(1)			Yes	Street Traffic Lines	Dear mayor and Council: I am writing you because I have found using 311 to be completely ineffective. I am a regular user of the crossings at West 8th Avenue and Alma Street, and West 7th Avenue and Arbutus. While these streets have had road work, both projects have been completed for many months, and still no lines. It is incomprehensible to me why that was not done immediately subsequent to the completion of paving, and to see it incomplete may months later is inexcusable. So much for pedestrians first. I hope that this work will be completed soon. Thank you,	
Mayor & Council	opinion	s.22(1)			No	Leaf Blowers	Citizen feels that the city should consider extending the restriction of not being able to use leaf blowers, to Kitsilano as well, as it is a very highly populated area.	
Mayor & Council	complaint	s.22(1)			No	LNG Project	Citizen wanted to applaud the mayor's letter to the federal government, with respect to the LNG project, specifically when it comes to the downstream and upstream concerns. She feels that the City of Vancouver and the mayor are keeping up the fight and they want what is best for the province. Citizen lives in North Vancouver and is opposed to the project as well, and is very worried about it going through. She wants to thank the mayor for being so opposed to it.	
Mayor & Council, Traffic & Data Mgmt.	complaint	s.22(1)			No	Malkin Ave	Citizen is concerned about the proposed Malkin Avenue route as a replacement to the Prior- Venables arterial route.	Attached letters: s.22(1)
Mayor & Council, Traffic & Data Mgmt.	opinion	s.22(1)			No	Malkin Ave	Citizen has emailed Mayor and Council in regards to the proposed Malkin Avenue Route to replace the Prior-Venables arterial route. Please see the attached letter and the additional details box.	Attached Letter: s.22(1)
Mayor & Council	complaint	s.22(1)			No	Marijuana Protest	April 20—Just one more example of why Vancouver has been dishonored with the distinction of the being "the most uncivil city in Canada"—amongst other dubious titles. You are allowing a "protest"—it is not a protest, it is a celebration with over 300 table rented out to date—to take place in a "non-smoking area" in order to smoke/ingest/use a federally prohibited substance (whether or not you agree/disagree, it is currently a controlled substance under federal law) It is taking place in a city park without permit, an area that prohibits smoking. I assume then, that if I smoke a cigarette, I could ostensibly be fined, but if I smoke marijuana, I wouldn't? If all the medical marijuana stores in Vancouver require a doctors prescription, then Vancouver must be the sickest, unhealthiest city in Canada as well in order to support so many stores. One shop advertised "Doctor on site". Really????????? A group of young people went in and bought. They were all sick???????	
Mayor & Council	complaint	s.22(1)			No	Marijuana Protest	She called to complain about city's approach to Sunset Beach as a resident, said police should be able to "round up" the protestors and enforce smoking bylaw.	

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applicable)	(complaint,				a			Event Notes
	compliment,				Response			
	opinion)	- 00(4)						
Mayor &	complaint	s.22(1)			No	Parking Ticket	Caller is from out of town. Caller received a parking ticket - ED42597 for the 3 hours bylaw	
Council							violation. Caller has no idea the 3 hours bylaw restriction and there is no signage to tell him	
				İ			about this. This is not fair to get ticketed about something people are not aware of. Caller only	
							parked there for 6 hours. Caller would like the mayor and council to look into this matter.	
Mayor &	complaint	s.22(1)			No	The Dugout	Citizen reports ongoing issues with the manager at "The Dugout" on Powell St. He believes that	
Council							the food donations should be handed out to the needy as soon as they come in. According to	
							the citizen the manager Peter Steward informed him that it is up to management's discretion	
							when and how the food donations are being given out. Citizen insists that the organization is	
							sitting on large amounts of food donations that are not being passed on. Citizen believes that	
							the City of Vancouver should be looking into this since this is funded by the City	

Service Requ	Service Requests or Feedback Sent to OTHER DEPARTMENT for Action or Review											
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identified)	Туре	•			Requested			Event Notes				
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	compliment,				Response							
	opinion,											
	service											
	request)											

Respons	Response or Action Update from OTHER DEPARTMENT											
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	complimen	t,			Response							
	opinion)											

City Branch	Feedback	Requestor Name	Phone	E-mail	Citizen	Topic	Case Details	Additional Case Details/
also notified (if	Туре				Requested			Event Notes
applicable)	(complaint,				а			
	compliment,				Response			
	opinion)							
Vanc South	opinion	Kirsten Robinson	6048716889	s.22(1)	Yes	River District &	Dear Ms. s.22(1)	3. Our one last stretch of green space in this
	"	Kinotoni Kobinison	00 107 20005		'''	West Fraser		neighbourhood is a green field of grass on the
Planning Div							Thank you for your enquiry regarding development in East Fraserlands (known as River District) and West Fraserlands (west of Kerr	3000 block of Southeast Kent. It has been used by
					1 1	Lands	Street). Sorry for the delay in getting back to you, a number of your concerns require response from multiple City departments. For	Ultimate and Touch Football players for the past 15 years that I've been living here. The city has
							ease of reference, I've responded to each of your points below (in blue).	even been providing a Port-o-Pot for the teams
								that come here to play. It is also a very popular
								park with the locals.
							for 'luxury' condos and 'affordable' housing. Do these developments require 'GREEN' technology/energy/refuse management? I very	NOW, I see 'water monitoring' posts that the City
							much doubt that and am even more concerned that the one site is only a stone's throw from our already-seriously-compromised	has planted and that always means eventual development. I understand that half of that
							Fraser River.	property is private and the other half owned by
								the city for a school.
							The two new developments in West Fraser Lands (WFL) are part of a proposal put forward by the Community Housing Land Trust	·
							Foundation to provide affordable housing on City-owned land. The land trust model creates a portfolio across three sites (two are in	PLEASE do the right thing and leave us this one
							WFL) to create 358 affordable housing units with a mix of market rents and affordable housing units. As with all new development in	little space for playing. We don't want a fancy
							the City, the buildings are designed to meet the Vancouver Building Code which has stringent green buildings requirements (as	soccer field, we just want what is there. PLEASE.
							outlined below). It is worth noting that both of these sites were designated as development sites when the WFL plan was originally	As you noted, a portion of the Riverfront Park is
							approved in 1989.	designed as an elementary annex school and/or
							River District development: Does this development require 'GREEN' technology/energy/refuse management? Huge changes	daycare site. The zoning was put in place in 1989
							have been made to the original plan for this development which apparently involved community consultation, part of which I was	as above. The school site was temporarily
							involved with. From the original 2 towers on Boundary, to 12 towers, mega density and loss of park space. In the past 6 months we	finished as a park until such time that development was to proceed. The City is doing
							have seen several acres of trees clear cut from the Marine Drive/Kent section of the River District. I'm attaching the latest clear cut at	soil testing as we are exploring building a
							the corner of Boundary and Marine Drive. How ironic: I think the city should put a big sign up, saying, "Welcome to the Greenest City	
							in Canada" on this site; after all, it is the Boundary corner!	information on this here (refer to page 16):
							As you noted, planning for the River District has been underway for many years. The Policy Statement (approved in 2004) envisioned	http://former.vancouver.ca/commsvcs/planning/
							a new community focused on a retail high street. In 2006, Vancouver City Council unanimously approved the Official Development	rezoning/applications/efl/index.htm
							Plan (ODP). You can link to the ODP here: http://former.vancouver.ca/commsvcs/BYLAWS/odp/EFL.pdf. There have been no	A second open house is planned for May 4th at
							increases in density in the area since that plan was approved. The rezoning of the central neighbourhood (Area 1) was completed in	the River District Experience Centre from 5:00-
							2008, and the western neighbourhood (Area 2) in 2010. Development of individual building sites has been underway since 2010. The	8:00 pm. You should receive a postcard
							clearing of trees is in preparation for construction to commence in the Town Square (Area 1) and in the eastern corner of the site,	notification of this event this week.
							north of Marine at Boundary. Tree clearing plans to avoid the bird nesting window were submitted to the satisfaction of City	
							Landscape staff.	
							The River District includes a centralized utility system to distribute thermal energy to buildings in the neighbourhood (also known as a	
							neighbourhood district energy system). All buildings at River District are required to achieve a high level of green building standards,	
							including Built Green Gold and LEED Gold compliance as well as performance beyond the Model National Energy Code for Buildings.	
							The ODP includes strategies for efficient use of water rain water management, ecology as well as solid waste and recycling. Similarly	

s.22(1

Dear Ms. Thank you for your enquiry regarding development in East Fraserlands (known as River District) and West Fraserlands (west of Kerr Street). Sorry for the delay in getting back to you, a number of your concerns require response from multiple City departments. For ease of reference, I've responded to each of your points below (in blue).1. Two new developments in the Jellicoe/Kent Street area, both commissioned by the city. Now we have 2 massive holes with plans for 'luxury' condos and 'affordable' housing. Do these developments require 'GREEN' technology/energy/refuse management? I very much doubt that and am even more concerned that the one site is only a stone's throw from our already-seriously-compromised Fraser River. The two new developments in West Fraser Lands (WFL) are part of a proposal put forward by the Community Housing Land Trust Foundation to provide affordable housing on City-owned land. The land trust model creates a portfolio across three sites (two are in WFL) to create 358 affordable housing units with a mix of market rents and affordable housing units. As with all new development in the City, the buildings are designed to meet the Vancouver Building Code which has stringent green buildings requirements (as outlined below). It is worth noting that both of these sites were designated as development sites when the WFL plan was originally approved in 1989. 2. River District development: Does this development require 'GREEN' technology/energy/refuse management? Huge changes have been made to the original plan for this development which apparently involved community consultation, part of which I was involved with. From the original 2 towers on Boundary, to 12 towers, mega density and loss of park space. In the past 6 months we have seen several acres of trees clear cut from the Marine Drive/Kent section of the River District. I'm attaching the latest clear cut at the corner of Boundary and Marine Drive. How ironic: I think the city should put a big sign up, saying, "Welcome to the Greenest City in Canada" on this site; after all, it is the Boundary corner! As you noted, planning for the River District has been underway for many years. The Policy Statement (approved in 2004) envisioned a new community focused on a retail high street. In 2006, Vancouver City Council unanimously approved the Official Development Plan (ODP). You can link to the ODP here: http://former.vancouver.ca/commsvcs/BYLAWS/odp/EFL.pdf. There have been no increases in density in the area since that plan was approved. The rezoning of the central neighbourhood (Area 1) was completed in 2008, and the western neighbourhood (Area 2) in 2010. Development of individual building sites has been underway since 2010. The clearing of trees is in preparation for construction to commence in the Town Square (Area 1) and in the eastern corner of the site, north of Marine at Boundary. Tree clearing plans to avoid the bird nesting window were submitted to the satisfaction of City Landscape staff. The River District includes a centralized utility system to distribute thermal energy to buildings in the neighbourhood (also known as a neighbourhood district energy system). All buildings at River District are required to achieve a high level of green building standards, including Built Green Gold and LEED Gold compliance as well as performance beyond the Model National Energy Code for Buildings. The ODP includes strategies for efficient use of water, rain water management, ecology as well as solid waste and recycling. Similarly, the buildings in WFL must meet the current Vancouver Building Code (VBBL) and the sites are regularly monitored by City staff. Construction in the area also includes many new roads and utilities, which are being constructed to the City's standards and regulations.

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Topic	Case Details	Additional Case Details/ Event Notes
							4. Finally, our river path along this neighbourhood is being neglected by the Parks Board, but it is curious	
							that the priority seems to be to remove a children's playground at the small park at the foot of Elliot.	
							There is really nothing wrong with this playground, which has been deemed "dangerous". What IS	
							DANGEROUS are the rotting or ivy-infested trees that are being neglected. PLEASE get your priorities	
							figured out.	
							We appreciate your concerns about the condition of the park pathway; they have been forwarded to our	
							park operations team for their attention. For future enquiries about the park maintenance please contact	
							Jamie Creery, Acting Supervisor of Neighbourhood Parks at (604) 257-8522.	
							In 2015 the Park Board undertook a city wide condition assessment of all park playgrounds and this report	
							suggested removing the playground in Riverfront Park, subsequently we initiated a community	
							engagement process (the survey closed on April 10th) to determine if this recommendation was suitable.	
							We have heard from many residents that there is much support to renew the playground and that will be	
							our go forward plan. Please stay connected to the project website for more information. We will update	
							the project page when the survey results are compiled.	
							http://vancouver.ca/parks-recreation-culture/renewing-playgrounds.aspx	
							Please do not hesitate to contact me if you have any additional questions or concerns.	
							Thank you,	
							Kirsten	
							Kirsten Robinson, MCP	
							Vancouver South Planning Division	
							City of Vancouver	
							453 W. 12th Ave	
							Vancouver, BC V5Y 1V4	
							ph.: 604-871-6889	

City Branch also notified (if applicable)	(complaint, compliment,	Requestor Name	Phone	E-mail	Citizen Requested a Response	Topic	Case Details	Additional Case Details/ Event Notes
	opinion)			22(1)			- 22/4	
Vanc Dtwn	opinion	Yan Zeng	6048716383	s.22(1)	Yes	969 Burrard St.;		>> I'm concerned around the height of the
Plan & Dev						1019-1045		project. It will completely block out the sky for our west facing residents. Is there realistically any
				1				flexibility with the height? Will the purposed
Srvs						Nelson St.		tower cast a shadow on nelson park in the spring
							You have asked many questions about this rezoning application, as well as expressing concerns on behalf of yourself and owners in your building (the	and summer (morning sun)?
							Electra). Some questions require more time to respond. Here I provide some answers and will get back to you on other unanswered questions in the near	
							future.	>> I'm concerned about the power and increased
								traffic flow to the area. Will the existing grid be
							1. How long is the project from break ground to completion?	able to handle the power for this and the other
							This question should be directed to the applicant. The City does not control the length of the construction period. The applicant's representative is Amirali	purposed mega towers in the area. Is this a
							Jarvidan of Bing Thom Architects. Amirali Javidan (ajavidan@bingthomarchitects.com)	and it's eventual redevelopment?
								>>
							2. When is the break ground date?	>> Is this tower consistent with the height
								restrictions laid out in the west end plan?
							This is dependent on the applicant as well as on how long it would take to get approval from the City, which includes approval not only for the rezoning,	
							but for all the subsequent permits including development permit, building permit, and demolition permit.	> -What will happen to the big beautiful old
								growth trees on Nelson? (I think there is four).
							3. How long is the re-zoning process?	> -the rezoning signs posted x3 are missing
							A rezoning usually takes 9 to 12 months from application submission to Council approval in principle, along with all the conditions the applicant needs to	meeting dates, nor do they state that a meeting has already occurred.
							fulfill before Council enacts the zoning. After that, it depends on how long it takes for the applicant to fulfill these enactment conditions.	ilas alleady occurred.
							turns before countries the zoning. Area dudy it depends on now ong it takes for the applicant to failing diese chibedratic conditions.	*************
							4. Can you comment on the likelihood of working on Saturdays, or what time we can expect work to start on weekday the mornings?	********
							Here is the City website on construction hours: http://vancouver ca/home-property-development/construction.aspx	Just for my information, what and where is Dal Galligur station?
							5. Will this tower be marketed to local population or is it likely that it will be marketed exclusively to off-shore or foreign interests?	
							The City regulates land uses, not who can live where. This question is best directed at the applicant.	Regards,
								Yan Zeng
							Let me know if these answers are helpful. In my next email, I will provide response to the remaining questions:	Planner – Vancouver Downtown
								Planning and Development Services City of Vancouver
								Tel. 604.871.6383

Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: April 20, 2016

		red from MAY	OR/COUNCIL	LORS				
City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Topic	Case Details	Additional Case Details/ Event Notes
Mayor & Council	complaint	s.22(1)		s.22(1)	Yes	Vancouver's 420 Event	I'm extremely disappointed that you are going ahead with the pot party. It's not a pot protest it's a party at a beautiful beach. I'm annoyed that because of this the Aquatic Centre and cafe had to be closed down and that the taxpayer is on the hook for this 'event'. You guys need to step up and say NO to Ms. Emery. I understand too that more doctors are being called in to St. Paul's Hospital etc. and that other patients won't be seen till later. If young folks want to toke up, then they need to face the consequences of their actions. Other patients should have priority. When are you folks in Vancouver going to get real about so-called 'recreational' drugs? They aren't 'recreational'they're drugs and I'm fed up with dealing with folks who are high. I will be staying away from Vancouver too.	
Mayor & Council	complaint	s.22(1)			Yes	Vancouver's 420 Event	Citizen is not happy about the noise coming from the 420 Protest at English Bay. There are bands playing very loudly, he can hear it a block away and there's a woman that he can hear on a microphone. He feels that they should have to abide within noise restrictions. Citizen was advised that there are Park Rangers and VPD on site, trying their best to keep things contained, but citizen does not think they should be able to have their music and amplified voices this loud.	
Mayor & Council	complaint	s.22(1)			Yes	Vancouver's 420 Event	is very upset about the 4/20 event happening in his neighbourhood. He said he has nothing against people smoking pot, but the beach is littered with teenagers. They are invading the sidewalk in his neighbourhood and pushing elderly people when they are walking by without any respect. Traffic is an absolute nightmare. He thinks this whole event is unacceptable.	
Mayor & Council	complaint	-s.22(1)			Yes	Vancouver's 420 Event	Caller says the City wants to be the Greenest City on the earth but does not think marijuana is not green - air should be clear – he can smell it all the way to his house - is not happy about the smell reaching all the way to Richards and Homer - thinks it is appalling to be subjected to second hand smoke especially children - has been walking around Burrard and people are just flooding the area - doesn't understand why the City is allowing this - traffic is very heavy and just crazy – he understands it's only one day a year - but should be a clean air City - and citizens are left holding the bill for the clean-up and the people who come don't have any responsibility. Should be regulated or else don't have it - it's not a protest it's a commercial affair. Why have it in area where there are a lot of children and seniors who should not be breathing it in. City could have more positive ideas to get people to the City. Time to end this. This should not be subsidized by City.	
Mayor & Council	complaint	s.22(1)			Yes	Vancouver's 420 Event	Caller is very upset that the noise at Robson Square is progressively getting so loud that his office building double glassed windows 9 floors up are now vibrating from the loud base and music blaring out of the speakers. He has reported it to the Police they advised him to also call 311. What he would really like if for someone to turn down the music level as it's beyond outrageous. He said he doesn't know where in the constitution is says you have the right to blast music so loud.	

City Branch also notified (if applicable)	Feedback Type (complaint,	Requestor Name	Phone	E-mail	Citizen Requested a	Topic	Case Details	Additional Case Details/ Event Notes
	compliment, opinion)				Response		20/4)	
Mayor & Council, 311 Team Mgr.	complaint	s.22(1)			Yes	Vancouver's 420 Event	is a parks board COV employee and she was on a bus on her way to work this morning and she said that parts of Robson street are blocked off with big white tents. She said that the Translink driver was not aware of the closures and had to reroute, leaving commuters almost 10 blocks from their destination said that she is well aware of the 420 event and has helped with the organization within parks board but they were not aware that Robson street would be blocked. She said North of Granville but South of Burrard, she also mentioned that she wasn't aware anything near the Art Gallery.	
Mayor & Council	complaint	s.22(1)			Yes	Vancouver's 420 Event	I think it's insane. If pot was legal and they got a permit, then fine. I know the City says they haven't sanctioned it but in actual fact they have sanctioned it by not doing anything. Sunset Beach is too small. I have 2 small grandchildren that I look after but I can't bring them home today with 50,000 pot smokers there. And that the City is allowing them to do it. The City has a responsibility to uphold the laws and protect its citizens. This should be away from residential areas. An illegal, pot smoking smoke fest in my front yard is ridiculous. I'm sitting in my car because I can't go home. I'm a citizen too. We have lots of events that are legal like the Sun Run & Vancouver Marathon - I'm fine with those, but this just makes me mad!	
Mayor & Council	complaint	s.22(1)			Yes	Vancouver's 420 Event	called to complain about the City letting potheads close the beach. They had to cancel a dinner party for 10 people tonight because their guests didn't want to drive in the neighbourhood. He said that he hopes this never happens again. He asked that this feedback be sent to Mayor & Council plus the Park Board.	
Mayor & Council	complaint	s.22(1)			Yes	Vancouver's 420 Event	Citizen would like to complain about the 4/20 Protest event. She wants to know why the city is doing nothing to stop this event and she would like a call back.	
Mayor & Council, Contact Centre Mgr., 311 Team Mgr.	complaint	s.22(1)			Yes	Vancouver's 420 Event	The caller lives next to sunset beach and she has asthma. She gets west breeze and she is afraid the smoking from the 420 protest will blow into her unit Today is a hot day and she will have to leave her home in order to go to another part of town. The caller states as per her prior experiences these events last throughout the day and not for a couple of hours. She states that the mayor should have control over the city and not let unsanctioned events occur. She also believes this could escalate to other organizers protesting for more hardcore drugs. Finally she states the common public sees this activity as being condoned by the mayor by not stopping it.	
Mayor & Council	complaint	s.22(1)			Yes	Vancouver's 420 Event	s furious about the 420 protest. She has been hearing and seeing nothing but loud noise, boom boxes playing loud music and people smoking pot downtown. She states that if she were to smoke in the public place, she would be fined, but during 420, people are allowed to congregate in park space and smoke all they want. She also read an article stating that last year, this protest cost the city 100,000 dollars. It sounds to her like her taxes are being used for this, even though no permits were given for this happen by the city.	
Mayor & Council	complaint	s.22(1)			Yes	Event	Citizen calling in to complain about the event being held at Sunset Beach for the 420 Protest, specifically the noise issue. She lives 8 blocks away from where it is going on and the noise is driving her crazy.	
Mayor & Council	complaint	s.22(1)			Yes		She called upset because she said city should be shutting down this event, I advised illegal. She said taxpayers should be rated higher than kids protesting. She was upset stuck in traffic and said protestors should be arrested or hosed.	

City Branch	Feedback	Requestor Name	Phone	E-mail	Citizen	Topic	Case Details	Additional Case Details/
also notified (if applicable)	Type (complaint, compliment, opinion)				Requested a Response			Event Notes
Mayor & Council	complaint	s.22(1)			Yes	Event	Citizen wants the City to know that the 420 event is way too loud, especially being held in the middle of the week in a residential neighbourhood. He is disgusted that the City would allow event holders to break the non-smoking rule at this park and also allow it to go on so late, as it has passed the 7:00 PM end time and it does not appear that it is going to end anytime soon. He feels that it sets a tone and a precedent for future smokers that it's ok to do so within this park.	
Mayor & Council	complaint	s.22(1)			Yes	Event	Complaint about 4/20 protest at Sunset Beach. s.22(1) is a Vision Vancouver member and is very upset about what is happening at the beach today. He feels it's disgusting that he cannot take his daughter to a public beach today, because he sees illegal activity. How does he explain this to his daughter? He is tired of this, feels these people don't even live in Vancouver, they should be protesting where they live, in Surrey. Not in our backyard. Concerned it's our tax dollars paying for VPD, Fire and Ambulance to ensure everyone is safe at the protest.	
Mayor & Council, VPD	complaint	s.22(1)			Yes	Event	I am a citizen and an upset an illegal protest has closed off a street where I do business. I spoke to a police officer and he was saying he is going to have to be standing there all day, ingesting the smoke, and he will then be going back into a police vehicle and driving. This will then be putting people in harm's way, with the police officer getting into his vehicle and driving, after ingesting an illegal substance by accident. What is the liability of the city? The police officer voiced his concerns over this as well; he asked his superior if he could be dropped off. But was told he needed to bring his vehicle with him, man his station, and bring his vehicle back after. It is putting health in jeopardy.	
Mayor & Council, Asst Dir. Dev Review Branch	complaint	s.22(1)			Yes	Event	Citizen is upset about the trees being cut at the Vancouver Art Gallery. She feels the trees are older so they have a much bigger canopy and can also survive in the hot weather better than younger new trees. She feels the trees looked healthy and are not diseased, and does not think they should have been cut and wants to speak to someone about this. Her opinion is that council should change the tree bylaw so older trees that are healthy should not be cut down at all. Please call	
Mayor & Council	complaint	s.22(1)			Yes	Event	Citizen is frustrated at the noise coming from the sky train that runs near his house, as it is creating an excessive whine sound every time a train goes by and requires maintenance. He has contacted Translink several times over the past year, and they keep saying that it will be done, but nothing has changed. He said that they've had to perform this type of maintenance in the past and it does remedy the issue. He is aware that this is an issue to bring forward to Translink, but would like the City to be made aware that he has made multiple requests with no action. He said it not only affects him, but the whole corridor up Commercial to Broadway, as well as near Trout lake. It is a constant whine noise whenever a train goes by.	
Mayor & Council	complaint	s.22(1)			Yes	Event	The caller feels that the city should have a separate department that deals with bylaw enforcement against cyclists violating the rules on bike lanes. He states the VPD is not able to assist the public with the many violations that cyclists make thus the city should take on this responsibility.	
Mayor & Council	opinion	s.22(1)			No		Citizen would like to express her displeasure in the city putting in more bike lanes while cars sit at lights polluting the air. Citizen feels as she looks around the city at the tall grass that is not being cut and the bike lanes that are not being used her tax dollars are being wasted.	

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Mayor & Council	compliment	··(1)			No	COV Visit	Citizen emailed in saying that they were visiting Vancouver for a conference and that Vancouver is very peaceful and friendly. She will visit again. Thank you.	
Mayor & Council	opinion	s.22(1)			No	Emissions	Email submission: "People are just trying to catch up your fossil fuel use. Besides you are all hypocrites. You have no beliefs, other than money. Quit using anything that has to do with fossil fuels. Why can't you personally lead by example ? Cut your use to zero."	
Mayor & Council	opinion	s.22(1)			No		Opinion regarding COV possibly thinking about opening parks and beaches for liquor consumption. We should be encouraging families to enjoy our parks and beaches and consuming liquor encourages behaviours that go against this. Also the amount of litter would increase with this. Merile states she supports families.	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	it's a disgrace! Such a bad image for Vancouver and a bad example for our kids. It's illegal so why do you allow it. Also smoking is not allowed in public parks. This kind of civil disobedience would not be tolerated in cities with a mayor that wasn't so lax.	
Mayor & Council	complaint	s.22(1)		s.22(1)	No	Event	It is deplorable that the City has allowed the marijuana lobby to take over a public beach, not only removing this area of the city - including the Aquatic Centre - from use for the non-pothead public, but in blatant violation of the no smoking by-law, and then with the noise and smell affecting a large portion of the residential West End (are we supposed to leave hour homes for the duration of the event if we want to not have to hear and smell this disruption?). And then who is paying for clean up? You have failed the citizens of Vancouver by allowing this event to co-opt public space.	
Mayor & Council	complaint			s.22(1)	No	Event	The pot scum shut down Robson between Hornby and Howe this morning-with famed VPD social workers providing private security . Could a tax-paying, law-abiding group get away with that? I don't care if a bunch of losers on social assistance smoke pot, or ideally, OD on opioids. But I am concerned about them cycling or driving hider the influence and endangering the rest of us. Nor would I want any of them driving buses or cabs, piloting passenger planes, or performing a colonoscopy. O tempora! O mores! Vancouver	

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Mayor & Council	complaint	¬s.22(1)			No	Event	So let me get this straight. An event of epic proportions have been moved to in front of my home, 250,000. It is illegal, both in substance and license because the city won't issue them a license because, wait for it IT IS ILLEGAL. Much like the pot shops they do give a license. My taxes do pay for the police, the fire trucks and the ambulances to make sure their people don't hurt themselves or others. Traditionally it was at the Art Gallery but the city talked them into having it at a park where it is illegal to smoke. I would have voted to send it to the mayor's house, but apparently I don't have a vote. Now it is happening at both places. Well Gordie, that worked out well, eh? Now we are going to have to have first responders in both places. I just want to go on record as NOT being in favor of weed being smoked publicly. There seems to be a misconception that everyone is on board with this not We just got tobacco smokers to stop (for the most part0 blowing smoke into our space. Now we are unleashing another tsunami of smoke issues and with people who aren't known to like playing by anyone else's rules but their own. Yeah, I'm pissed.?	
Mayor & Council	complaint	s.22(1)			No	Event	I am a professional and was unable to get to my home on Apil 20 in a timely manner after a productive, hard day at work. While I know the city does not sanction thie 420 event they also do not prohibit it. This event SHOULD NOT be held in a residential area. Council should ask themselves who is paying their salaries. I am quite sure the protestors are not. I would demand the 420 event be prohibited from Sunset Beach in the future	
Mayor & Council	complaint	s.22(1)			No	Event	Subject: Irresponsibility How can you possibly approve the marijuana party at English Bay? It is dangerous. It is noise pollution. It is air pollution. It is illegal. You ban smoking at all public venues and allow this? What hypocrites! All for people who live there and did not choose any of this intrusion. My loved ones in that neighbourhood are powerless as citizens to those of you who promised to listen, and are doing everything but listening. Please put a stop to this activity now! And forever. Noise hurts!	
Mayor & Council	complaint	2016 April, Anonymous			No	Event	Music at 4-20 Protest at Robson Square Ummm how is the City of Vancouver countenancing of this amount of noise in downtown Vancouver during a weekday during regular working hours? While I support the right to public protest for nearly any reason, including protest at Robson Square, I didn't know that a Charter of Rights and Freedoms right to protest included the right to blare loud music through loudspeakers all day. It's not good enough that the City moved this year's main 4-20 rally to Sunset Beach. We've still got a major problem in downtown Vancouver. Please consider for next year. Please.	

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Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	The noise from this event today is deafening. Please stop the noise pollution in the city. Please stop the air pollution in the city. Vancouver City - we have now been subjected to 8 hours of unwanted loud, hideous sound from Sunset Beach. This is noise pollution and is not healthy and is not green. Please do not allow this event to take place again. This is so unfair to the residents of the West End. Do it at City Hall or anywhere else if you must. But, really, please have the courage to prevent it once and for all. Smoking is not healthy, It is not Green. Noise is not healthy, it is not green. Noise pollution is not healthy, it is not green.	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	I would like to report that the no smoking by law in Vancouver parks is not being enforced. On a nightly basis, we have to move our location at English Bay, when we have gone out to enjoy a breathe of fresh air and the sunset. Most nights, a quick glance will show you 5-10 groups of smokers. If you are going to have a bylaw, you must enforce it. We usually have to move at least 3-4 times in 30 minutes to get away from the smokers. And often we just give up and leave. As well: I do not support the 4:20 being held in Vancouver at all. Last year and this year, traffic was a total gridlock. I had to go into downtown for an urgent issue. Where is the traffic control? Where is the pedestrian crowd control? This was a known fact this was going to happen, and planning as not put in place. Again, either plan for it or ban it.	
Mayor & Council	complaint			s.22(1)	No	Vancouver's 420 Event	I just wanted to share the email I have sent to Jody Emory, the organizer of today's event: As it would appear looking down from my apartment that you will likely consider today to have been a success, I would just like to comment that I have been unable to work or open my windows or really hear myself think for most of the day and I doubt I am alone in the experience of these restrictions. I appreciate you wish to find a larger venue for your 'demonstration' but please consider that Sunset Beach is a densely populated area and whatever rights you are seeking (I understand that marijuana will soon be legalized so I am not sure what your objectives are), please consider that the residents of this area should also have the right to live and work in their own homes without noise or substance pollution. It is now after 8 pm. Please stop.	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	excessive noise from live music at 4/20 event. causing the windows and pictures on my wall in my 16th floor apartment nearly to vibrate loudly, I can't hear my TV set, and just general aggravation from loud, obnoxious music.	

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Mayor &	opinion) complaint	s.22(1)			No	Vancouver's 420	Noise and smoke from Sunset Beach	
Council						Event	I live on Beach Ave. Today's 4/20 event violated my right to have fresh air and peace in my own home - you cannot believe how far the smell from the haze can travel - and the noise! It is now 7:25pm and the stage is still going loud and strong. I got a letter from the Parks Board a couple days ago telling me the City of Vancouver "objects" the event from taking place on Sunset Beach - then why the event is still taking place? So there are thousands of people who violated the smoking bylaw today - where are our bylaw enforcement officers? Did they enforce the following bylaw listed on City of Vancouver website today? I would like to know the number of tickets being issued. http://vancouver.ca/your-government/park-board-smoking-regulation-bylaw.aspx I am very disappointed by how the City of Vancouver neglecting my very own right to enjoy comfort and peace in my home. I do not appreciate an "unpermitted" event happening in front of my door step, and the smoke of the haze made me sick. In addition, I would like a response to this question: What are the consequences for the organizers for staging an "unpermitted" event in the City?	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	Citizen disagrees with the venue at Sunset Beach. She believes that this is not a protest, but an excuse for a party creating incredible noise. This has no support from nearby residents and is costing taxpayers money	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	Caller said traffic is a nightmare downtown because of 4/20. She doesn't think it's fair that tax payers have to suffer. Further, it is hypocritical to allow marijuana smoking in a park when cigarette smoking is not allowed. I advised her it is a protest and no permits were issued. She said it doesn't seem fair that as long as something is called a protest you can do whatever you want. She has been inconvenienced because of the arterial road closures and was unable to take public transit. She says for next year this protest should be held on Gregor Robertson's front yard so that tax payers aren't inconvenienced like this.	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	Beyond disgusted and disappointed in our city's governance for not only allowing this event to take place, but to actually be policing it - at a cost to taxpayers. The noise is unbelievable even several blocks from the beach. Come on Gregor you could have stopped this. Please god make sure this never happens again on one of our so-called "smoke free" beaches."	
Mayor & Council	complaint	S.22(1)			No	Vancouver's 420 Event	Citizen is not happy with the way the 420 is being dealt with. He does not feel that Sunset Beach or the Vancouver Art Gallery are appropriate places for this gathering. He feels that it should be moved, perhaps to UBC as they have allot of room out there for this. He will be even more upset if the noise continues on throughout the night.	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	Citizen lives near Beach Avenue and feels it is difficult to get to St. Paul's hospital because of the magnitude of the 420 event. She feels the event is out of control, there are not enough police and ambulances on site, and she feels unsafe.	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	Elderly citizen complaining about the noise volume from the 420 Protest, as well as traffic in the area.	
Mayor & Council	complaint	Ts.22(1)			No	Vancouver's 420	Citizen is very unhappy about the lack of parking around his home in the West End during the 4/20 event and how many of the citizens are just parking anywhere causing quite a few safety hazards as they are blocking corners and lanes. I did transfer him to Parking Enforcement too.	

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applicable)	Type (complaint, compliment, opinion)				Requested a Response			Event Notes
Mayor &	complaint	s.22(1)			No	Vancouver's 420	420 Protest. Citizen advised that she lives at 13th & Fir and can hear all the noise being	
Council							produced by the protest. She stated that she knows the a permit was not issued for the event.	
		s.22(1)					She feels the protest is very obnoxious.	
Mayor &	complaint	3.22(1)			No		420 Protest. Citizen stated that she feels the City only provides freedoms to the "dopers" and	
Council						Event	not the regular citizens. She advised that a lot of protesters have started to bleed into the	
							residential areas around Sunset Park. She advised these protesters are causing a raucous at Bute	
							& Burnaby. She is very unhappy that "the City allowed this protest to happen."	
Mayor &	complaint	s.22(1)			No		420 Protest. Citizen is not happy with how the City is policing the protest. She is not happy that	
Council						Event	tax payer dollars are paying for this event and that it was even allowed to run. She is angry	
							about it and feels it's stupid and wishes that more important things were being held in the	
		s.22(1)					parks.	
Mayor &	complaint	3.22(1)			No		Caller indicates the protesters are moving their way along the beach and are now at English Bay	
Council							Bath house and she not be allowed to conduct themselves this way. The music is so loud you	
							can't relax; it's not appropriate.	
Mayor &	complaint	Anonymous,			No		Complaint/Opinion about 4/20 Protest. Citizen bikes north on Burrard St Bridge and noticed it	
Council		April 2016					already stinks of pot at 830am. She advised it won't be easy for people to walk and bike through	
							this and states it's really unfortunate for tourists as they will be bothered and likely have to take an alternate route to walk.	
Mayor &	complaint	Anonymous,			No		Citizen resides close to Sunset Beach and he has returned from work to find cars illegally parked	
Council	complaint	April 2016					on both sides of his apartment building, preventing him from parking in his regular paid parking	
Courien		, .p 2010					spot. He has expensive work tools in his car and he too has been forced to park illegally. He will	
							not be happy if he gets a ticket. Citizen feels very strongly about the 4/20 event being held at	
							Sunset Beach and the fact that he is paying for this event against his will. He doesn't want to pay	
							for costs accrued by policing services and so forth.	
Mayor &	complaint	s.22(1)			No	Vancouver's 420	The caller states it is outrageous that a illegal product is allowed to be consumed in public and	
Council						Event	sold to whoever is on the beach at sunset beach. There is a barge passing by as well that is	
		00(4)		- 00(4)			advertising marijuana. He is angry that this is allowed.	
•	complaint	s.22(1)		s.22(1)	No		4/20 Protest/Party. As a Vancouver home and business owner I am appalled that the city is	
Council						Event	allowing the 4/20 organizers to hold a faux protest so they can escape the fees, permits and	
							licenses that the city taxpayers are required to pay. We face increased taxes and reduced	
							services yet you allow this still "illegal" activity to happen in our city.	
Mayor &	complaint	s.22(1)			No	Vancouver's 420	Citizen thinks the city should be informing the public about closures due to the 4/20 event. She	
Council						Event	feels the press release from the previous week is not sufficient.	
Mayor &	complaint	s.22(1)			No	Vancouver's 420	The caller lives about a block away from the 420 protest and she will have to close her windows	
Council,						Event	in order to avoid the smoke from the protest. She does not breathe well around smoke due to	
Contact Centre							health conditions. She has to lock herself in her unit and today is a beautiful day. This event	
Mgr., 311							should not have been allowed and these protestors have taken over the area. She doesn't feel	
Team Mgr.							that the city is doing enough and should have stopped the protest.	

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Mayor & Council		s.22(1)			No		is concerned about the noise generated by the 420 Protest that is currently at Robson Square. He is a lawyer with an office close by and the noise is very disruptive. He spoke to one of the protestors who said COV issued him a permit that would allow him to amplify out of two speakers up to 70 decibels. He's not sure if the person was a vendor or music person at the protest but the person was insistent that he had a permit. The noise was amplified at only 60 decibels and it was extremely loud. spoke to several VPD officers who said COV authorized the protest. He said if this happens again next year, COV should take into consideration that there are businesses which will be disrupted as a result of all the noise. Please keep this in mind.	
Mayor & Council	complaint	s.22(1)			No	Event	Citizen is furious. It is not a demonstration. It is a commercial enterprise. It is in my front yard. They are selling an illegal substance, yet the city is still providing first responders. There is supposed to be no smoking in parks and on beaches, and they are spread out all over the beach. Having it going from a contained location to being spread out makes no sense. It is infuriating, my tax dollars are paying for this. To be honest, this is only the 2nd time I have complained about something to the city.	
Mayor & Council	complaint	¬s.22(1)			No	Event	Complaint about 4/20 protest at Sunset Beach. S.22(1) feels this is not something COV should be encouraging, this area is already exposed to so many events. It's an area that should be intended and encouraged for family use. It's not closed for this smoking event, are being treated like a special event. Advised this was not encouraged by COV and permits not issued, VPD advised against blocking access to participants for safety issues. S.22(1) wonders what about the safety of people who want to access the park and who live in the area? Will the police be issuing fines to people smoking? What are they even protesting, the government is moving towards legalizing marijuana. S.22(1) s concerned if it's happening this year it will likely happen every year (moved from VAG) and get bigger and bigger with more people involved. The time to stop it is when it's small. The protest has been allowed for a few years and she could see the need to protest however now there is no need. They are just celebrating and for this a permit is required.	
Mayor & Council	complaint	Anonymous, April 2016			No	Event	Citizen is unhappy with the noise being created through the 420 Protest in downtown Vancouver. He recognizes the political sensitivity of the issue, but the main concern is the noise. People can talk into microphones, but there is also loud music being played, and there are businesses all over downtown that are still working. He hopes that perhaps next year the city will do something different to help with this matter.	
Mayor & Council	complaint	s.22(1)			No	Event	Citizen has no problem with this event, however people have been playing loud music with really heavy base since about 5am this morning. She would understand if the noise continued for just a couple of hours, but it has not been about 12 hours since it all started near Beach Ave and Burrard St.	
Mayor & Council	complaint	s.22(1)			No	Event	The caller states the music is still loud at 720 pm at the 420 protest in Sunset Beach. This event has turned into a big open air market with people selling items. The music is coming from a stage that is located at the pump station and is above ground level Due to the height of the pump station the sound is carrying further so it is very loud. There are many police officers on the scene but the protest continues. He was frustrated by the noise as they have to work early in the morning.	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Topic	Case Details	Additional Case Details/ Event Notes
Mayor & Council	complaint	Anonymous, April 2016			No		Caller would like to express his concerns over the 420 Protest. He feels there should be a time limit for this event. The residents have endured this all day and are tired of it.	
Mayor & Council	complaint	s.22(1)			No	Event	Citizen has concerns about the 4/20 protest downtown. She is aware that this was not sanctioned, but doesn't understand why it would go ahead anyway. Citizen had an emergency appointment with her dog on Drake St. and said that it was almost impossible to get through due to the large number of people attending the event.	
Mayor & Council	complaint	s.22(1)			No	Event	Caller would like to voice her complaint and concerns over the protest to day at Sunset Beach. She lives near by and had to park 10 blocks from where she lives and she had a permit for her zone. There are cars with no permits at all parking and the 35.00 fine is not a deterrent. The modo and car to go are also abusing the use of the parking in permit zones for this event. She does not feel the area's where the mass of people are is monitored well. The protest should be monitored like fire works events. There is also way too many people wandering around the streets when the streets are not even closed off to traffic. The noise in also an issue for an unsanctioned event the city is doing nothing to disperse the crowds and keep the noise down. The fact that this is a protest should raise flags for the city to prepare better to not allow such large crowds of people on public space that other citizens would like to use and can't because of a protest for illegal use of drugs.	
Mayor & Council	complaint	s.22(1)			No		Citizen is upset that there is no set time limit set for the "420 protest" to end. The citizen stated that she has asthma and the smoke is bothering her.	
Mayor & Council	complaint	Anonymous, April 2016			No	Event	Citizen feels that the 420 protest is more of a "festival", and that they should be having to go through the same licencing and permit process as anyone else would have to. People are still currently making noise and playing music despite her being advised it would only be occurring from 10am-7pm.	
Mayor & Council	complaint	s.22(1)			No	Event	Caller indicates that he is very upset about the 420 protest he is very disturbed as a resident and tax payer that this is allowed to happen at all. He would like to see the protesters be shut down this is not sanctioned and it is very disrupting to everyone. They should not be allowed to do this type of illegal protest on city property at all especially in such a densely populated area.	
Mayor & Council	complaint	s.22(1)			No	Event	Citizen wishes to complain about the 420 protest that took place today. She says it is unacceptable and that the City should not be allowing this to take place. She says Gregor Robertson is a fake and she does not support him. She says the event is loud and disrespectful to the citizen's of the West End.	
Mayor & Council	complaint	-s.22(1)			No	Event	Citizen is upset about the noise and air quality issues due to the 420 event being held at Sunset Beach. Citizen lives on Beach Avenue and is having allergic reactions due to the smoke and has had to close her windows and doesn't have air conditioning. She has to work very early in the morning and is not happy about how loud the event is.	
Mayor & Council	complaint	s.22(1)			No		Caller indicates there is very loud amplified music playing at English Bay Beach from the 420 Protest.	

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Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	Citizen called to complain about "This ridiculous affair of all these kids smoking pot downtown. I'm totally disgusted, as a tax paying citizen, that my tax dollars would go to support this. Because of this, I'm stuck in traffic and I have to pay for an extra hour of daycare. They said on the news that this will not be happening again next year and it better not. The City of Vancouver needs to grow a set of balls and just say no to this."	
Mayor & Council	complaint	Anonymous, April 2016			No	Vancouver's 420 Event	called regarding the 420 protest. She said, "I think that as a taxpayer this is absolutely atrocious. I'm stuck in traffic while all these people are smoking pot. I'm having to breathe in all this pot smoke & our mayor is allowing this to take place."	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	Citizen thinks the mayor should do something more to stop the 420 protest at Sunset Beach. It caused a huge traffic headache for people who live near there. It took him over an hour and a half to get home.	
Mayor & Council, VPD	complaint	s.22(1)			No	Vancouver's 420 Event		
Mayor & Council	complaint	Anonymous, April 2016			No	Vancouver's 420 Event	Citizen feels the 420 event should not be treated as a protest, but rather they should have to pay for permits and pay the City to have an event like this. She does not agree that the City and tax payers have to be responsible for costs associated with it. They should not have been able to have it on the beach where smoking is not allowed.	
Mayor & Council	complaint	s.22(1)			No	Vancouver's 420 Event	caller is very angry that the 420 protest is allowed to be such a nuisance to the residents of the neighborhood. The music is so loud you can't enjoy your own home and area. This is not acceptable for the tax payers to have to put up with.	
Mayor & Council	complaint	s.22(1)		s.22(1)	No	Event	I have virtually no opinion on legalization or marijuana use. But the City has encouraged an estimated 20,000 people to congregate in an inappropriate location - or maybe two inappropriate locations - without providing any communications to the many, many people who's work day is affected by the 420 Celebration. I live in the West End. I value and enjoy Gay Pride, the fireworks, and the various parades and street festivals that affect my neighborhood throughout the year, while still recognizing that there will be negative inconveniences associated with these events. The 4/20 Celebration could easily fall into the same category as the rest of these events. Instead, I woke this morning to find a host of unanticipated road closures, emergency vehicles engaged in a multitude of locations downtown, the realization that the Celebration now encompasses two locations, and the expectation that both my commute today and my sleep this evening will be disrupted by an event that is barely recognized by the City.	
Mayor & Council	complaint	Anonymous, April 2016			No		Citizen finds it very bizarre that there is a smoking bylaw at parks, yet everyone is breaking it and the police are doing nothing about it. She states that there should be more enforcement of this.	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)		hone E-mail	Citizen Requested a Response	Topic	Case Details	Additional Case Details/ Event Notes
Mayor & Council	complaint	s.22(1)		No	Event	Citizen says that the 420 protest is too loud. She wishes that there was an "end" time for the event. She says she understands that Vancouver has lots of events and that people are enjoying today, but she says its too loud and she wishes the City could provide an end time for the event.	
Mayor & Council	complaint	Anonymous, April 2016		No	Event	Cigarette smoking is illegal in parks. Most cigarette smokers comply. However, COV Council is 'sanctioning' an event which not only involves the ingestion/smoking of an illegal substance but disregards the law against smoking in the parks and on the beaches of Vancouver. It is quite outrageous that the Mayor of this city who is advocating a 'green city' would tolerate, even encourage, this 'protest.' He makes the city look quite foolish, not to mention the cost to the taxpayers and to the various users of the parks. Facilities such as the Aquatic Centre will be closing. Can't wait to see how many other park users are inconvenienced! I do not expect a reply from a Mayor/Council who advocates bike lanes and healthy lifestyles but allows this crap.	
Mayor & Council	complaint	s.22(1)		No	Vancouver's 420 Event	Citizen would like to complain about the 420 Protest. He says it is loud and offensive.	
Mayor & Council	complaint	s.22(1)		No	Vancouver's 420 Event	is not against the 420 protest, but he is opposed to the loud volume of music, speeches and noise that have been going on for this activity. There has been noise since 1030 this morning. He feels that the west end is a quiet neighbourhood and that they should not be interrupted by people screaming, shouting and "singing". This group should not have been allowed to do this, and perhaps next year the city can move it to Kits Beach, Jericho Beach or a park in Shaughnessy. He feels that other areas should have to put up with what the West End puts up with weekend after weekend.	
Mayor & Council	complaint	s.22(1)		No	Event	Citizen is upset because the 420 event is still happening now at 8:40pm and the music is extremely loud and people are yelling explatives on a microphone. He called the VPD and they told him the event is sanctioned by the City and they have nothing to do with the noise issue. He thinks this event is NOT a protest the fact that there is a band stand set up and even the 420 website was selling tent spaces. How can they be making money on this event but yet the City tax payers will be responsible to clean up and pay for this mess? He is going to go to the media about this. He thinks the City should have more control over this event and to be able to shut it down.	
Mayor & Council	complaint	s.22(1)		No	Event	Citizen is unhappy with the amount of noise coming from the 420 Protest. It is already 8:21pm and a band is continuing to play their music at Sunset Beach. He feels that these events, even other events held in the west end should be moved to other areas, as the West End is a quiet residential area.	
Mayor & Council	complaint	s.22(1)		No	Event	Citizen is not impressed with the 420 event happening at Sunset Beach. First it is a residential area and people live directly across the street. The smell is awful, people are walking all over the street, and sitting on apartment properties. She is also not impressed that tents were able to be set up on the beach. She thinks something more should be done about controlling this event and where it should happen.	
Mayor & Council	complaint	s.22(1)		No		Citizen would like to report that he is opposed to the event at Sunset Beach. This should not be permitted. The noise level is incredible.	

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Mayor & Council	complaint	Ts.22(1)			No		420 Protest. Caller is complaining about the band that's playing during the 420 Protest today. She wants to inform us the band is extremely loud and if the city is going to allow them to conduct this type of event, we should at least make sure they are in compliance with the noise by-laws.	
Mayor & Council	complaint	s.22(1)			No	Event	Citizen is upset about the 420 protest. The citizen stated that the city should re think its policy on unsanctioned protests and change their protocols with regard to a 2017 protest. Citizen stated that he and his neighbors have been subjected to unwanted noise (screaming, yelling, music instruments and speakers), congestion and have lost access to the beach and its surrounding areas. Citizen also stated that allowing the protest to be moved to beach did not stop other protests in the downtown core. Citizen was also upset that the protest was allowed to continue into the evening when in previous years at the art gallery it was only allowed till 6pm.	
Mayor & Council	complaint	Anonymous, April 2016			No		Citizen is upset about Council approving the vibrant public square on Robson. She says it will completely ruin the #5 bus route. She says we did not take this into consideration.	
Mayor & Council	opinion	s.22(1)			No	Event	Citizen works in a government building at Broadway and Alder. The vibration from the 420 event is being felt in his office. He is also annoyed that he will have to detour to get home today as he lives in the West End. He thinks it is ridiculous that "one group thinks they can take away the rights of others." He pities the people who live in the West End who have to endure this event, and thinks it is unfair that the public can't enjoy the space at Sunset Beach on a beautiful day like today.	
Mayor & Council	opinion			s.22(1)	No		It has been reported that this year millions of people will gather at sunset beach - what away to ruin a beach just to smoke POT - it smells - I feel sorry for the people that live in the area - pull all of them on a island to smoke POT.	
Council		Anonymous, April 2016			No	Event	Citizen thinks that the city has mishandled the 420 Protest. She feels that allowing this protest to be placed in the parks board hands is ridiculous, as the parks board has already voiced their opposition to this event.	
Mayor & Council	opinion	s.22(1)			No	Event	Citizen would like to suggest we have enforcement at this location to keep the peace between cyclists and motor vehicles. She has seen many scary interactions at this location due to people not following rules. I have also provided her with number to VPD Traffic Section.	

Service Requests or Feedback Sent to OTHER DEPARTMENT for Action or Review										
Branch (if	Feedback	Requestor Name	Phone	Email	Citizen	Topic	Case Details	Additional Case Details/		
identified)	Туре				Requested			Event Notes		
	(complaint,				а					
	compliment,				Response					
	opinion,									
	service									
	request)									
1										

City Branch also notified (if applicable)		Requestor Name	Phone	E-mail	Citizen Requested a Response	Topic	Case Details	Additional Case Details/ Event Notes			
Response or	Response or Action Update from OTHER DEPARTMENT										
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April 11, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on The Produce Terminal for its produce, which is located on Malkin Avenue.

Moving the arterial route to Malkin Avenue will have a detrimental, negative impact on Produce Row and other food-related businesses in the area.

While the City of Vancouver engaged a consultant to write an impact assessment on Produce Row operators, it focuses mainly on semi-trailer operations rather than the overall impact to each business or to the group as a whole, which has synergistic benefits. However, even the report's limited analysis still suggests that the impact will be significant. Not only does the report say that 3 of the businesses' operations are 'incompatible' with an arterial route on Malkin, the mitigation options the report offers for the other 6 businesses come at a cost.

The report proposes expensive retrofits to properties for these businesses to continue using semi-trailers for deliveries, which is a necessity for their operations. Loading and unloading schedules could also be affected by usage restrictions on the new arterial. This is not to mention the impact of a two-year construction period, which wasn't included in the consultant report.

It's very likely that several, if not all Produce Row businesses will be forced to relocate or close. It will be an end to their history in the community and the jobs they provide. This will also mean considerably reduced availability of produce for my business and my customers. Food quality will decrease and food prices will rise due to longer transportation routes. An arterial route on Malkin Avenue could also mean fewer much-needed donations to nearby food banks in Vancouver, as the produce supply will be too far away to transport economically. Finally, it probably means the loss of potential economic synergies and job opportunities that could come from fostering the growth of a hub of food and food-related businesses in this area.

Council should seriously consider the consequences of relocating an arterial route to Malkin Avenue. Forcing profitable businesses and their employees out of Vancouver, and increasing the cost of living for residents who are already struggling with ever rising housing costs is not the right decision.

On behalf of FORT SUPERMARKET, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

Owner/Signature

FORT SUPERMARKET 23320 MAVIS AVENUE

FORT LANGLEY BC V1M 2S1

Phone Number: s.22(1)

Cc: Mayor Gregor Robertson, City of Vancouver Councillor George Affleck, City of Vancouver Councillor Elizabeth Ball, City of Vancouver Councillor Adriane Carr, City of Vancouver Councillor Melissa De Genova, City of Vancouver Councillor Heather Deal, City of Vancouver Councillor Kerry Jang, City of Vancouver Councillor Raymond Louie, City of Vancouver Councillor Geoff Meggs, City of Vancouver Councillor Andrea Reimer, City of Vancouver Councillor Tim Stevenson, City of Vancouver Sally Leung, Administrative Assistant, The Produce Terminal April 12, 2016

Mayor and Council
City of Vancouver
3rd Floor, City Hall
453 West 12th Ave
Vancouver, BC V5Y 1V4
mayorandcouncil@vancouver.ca

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Lin Hai HONG

On behalf of Pacin New Enterprises Inc., I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

Owner/Signature

Print Name

PACIN NEW ENTERPRISES INC. 1220 GLEN DRIVE

VANCOUVER

BC V6A 3M9

Phone Number: 604-258-7187

Cc: Mayor Gregor Robertson, City of Vancouver
Councillor George Affleck, City of Vancouver
Councillor Elizabeth Ball, City of Vancouver
Councillor Adriane Carr, City of Vancouver
Councillor Melissa De Genova, City of Vancouver
Councillor Heather Deal, City of Vancouver
Councillor Kerry Jang, City of Vancouver
Councillor Raymond Louie, City of Vancouver
Councillor Geoff Meggs, City of Vancouver
Councillor Andrea Reimer, City of Vancouver
Councillor Tim Stevenson, City of Vancouver
Sally Leung, Administrative Assistant, The Produce Terminal