File No. 04-1000-20-2016-201

June 14, 2016

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of
        Privacy Act (the "Act")

I am responding to your request of June 10, 2016 for:

> Any 311 calls that may exists and are related to the Vancouver Pain Management
> Society (from March 1, 2012 to June 10, 2016).

All responsive records are attached. Some information in the records has been severed,
(blacked out), under s.22(1) of the Act. You can read or download this section here:
http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review
any matter related to the City's response to your request. The Act allows you 30 business
days from the date you receive this notice to request a review by writing to: Office of the
Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request
number assigned to your request (#04-1000-20-2016-201); 2) a copy of this letter; 3) a copy
of your original request for information sent to the City of Vancouver; and 4) detailed
reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if
you have any questions.

Yours truly,

Barbara J. Van Fraassen, BA
Director, Access to Information
City Clerk's Department, City of Vancouver
Email: Barbara.vanfraassen@vancouver.ca
Telephone: 604.873.7999

Encl.

:cf

Property Use Complaint

Case number: 101007610533

Case created: 2016-04-20, 05:00:00 PM

Incident Location

Address: 2137 COMMERCIAL DRIVE, Vancouver, V5N 4B3

Address2:

Location name:

Contact Details

Name: s.22(1)

Address:

Address2:

Phone:

Alt. Phone: Preferred contact method: Either

Request Details

1.	Type of concern:		Marijuana-related Business Complaint
2.	If Other selected or there are multiple issues, provide details:		
3.	If Auto Repairs selected, provide name and phone number of operator, if known:		
4.	If Business Licence selected, provide business name:		
5.	If Home-based Business selected, provide details e.g. business type, hours of operation, customers are coming on site:		
6.	If Pesticide selected, who applied it?		
7.	What pesticide was used and when was it applied?		
8.	If a Rental Unit issue selected, was the landlord advised of the issue?		
9.	If Yes selected, what happened?		
10.	If Sign selected, provide sign size, wording or identifying details:		
11.	Caller's daytime phone number:		s.22(1)
12.	(Don't ask, just record - did caller indicate they want a call back?)		Yes

Additional Details

Citizen is complaining that they can smell marijuana coming from the dispensary located at 2137 Commercial Drive (Vancouver Pain Management Society) when they are sitting at the adjacent restaurant.   They haven't noticed

people smoking it outside, but it has a strong odour s.22(1) not sure if people are smoking it inside the dispensary and it's just coming towards the restaurant still, or if there are venting issues at this location.

Map and Photo

- no picture -

EN
FYA to:
FYI to:

Property Use Inspections General Inquiry

Case number: 101006632136

Case created: 2015-08-22, 12:26:00 PM

Incident Location

Address: 2137 COMMERCIAL DRIVE, Vancouver, V5N 4B3
Address2:
Location name:

Contact Details

Name: s.22(1)
Address:
Address2:
Phone: Email:
Alt. Phone: Preferred contact method: Phone

Request Details

1.   Type of Inquiry *:   Smoking
2.   If Other selected, provide details:

Additional Details

Citizen says the Vancouver Pain Management Society is smoking Marijuana at 4:20PM everyday and wants to know if that is allowed. If it is not allowed s.22(1) wants to know how this can be stopped. Please call the citizen back.

Map and Photo

- no picture -

EN
FYA to:
FYI to: