

Our File No.: 04-1000-20-2016-210

July 5, 2016

s.22(1)

Dear s.22(1)

RE: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of June 20, 2016 under the *Freedom of Information and Protection of Privacy Act* for:

In regards to 311 Case #7905373, a copy of the complaint and findings from inspection by Inspector David Lam of 1564 SW Marine Drive, due to alleged mold and mildew from flooding that occurred May 22 and 27, 2016.

All responsive records are attached relating to the first part of your request. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download those sections here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

The Property Use Inspection department advised us that there is no Inspection Report at this time. David Lam (the Property Use Inspector) has issued a verbal order to the Management Company to make repairs to the water stained wall and the openings for accessing the pipes. The Management Company is working on the repairs which will be checked again by the Property Use Inspector in a few weeks. Please re-submit your request for the findings in 60 days.

Under section 52 of the Act you may ask the Office of the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: info@oipc.bc.ca; Tel. 250-387-5629. You will need to provide: 1) the request number: (#04-1000-20-2016-210); 2) a copy of this letter; 3) a copy of your original request for information; and 4) the reason for the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

A handwritten signature in black ink, appearing to be 'B. Van Fraassen', written in a cursive style.

Barbara J. Van Fraassen, BA
Director, Access to Information
City Clerk's Department, City of Vancouver
Email: Barbara.vanfraassen@vancouver.ca
Telephone: 604.873.7999

Encl.

:cf



Property Use Complaint

Case number: 101007905373

Case created: 2016-06-13, 08:57:00 PM

Incident Location

Address: 1564 SW MARINE DRIVE, Vancouver, V6P 6R6

Contact Details

Name: s.22(1)

Address: 1564 SW MARINE DRIVE, Vancouver, V6P 6R6

Address2: s.22(1)

Phone: [Redacted]

Email:

Request Details

- | | |
|---|--|
| 1. Type of concern: | Rental Unit - Maintenance |
| 2. If Other selected or there are multiple issues, provide details: | |
| 3. If Auto Repairs selected, provide name and phone number of operator, if known: | |
| 4. If Business Licence selected, provide business name: | |
| 5. If Home-based Business selected, provide details e.g. business type, hours of operation, customers are coming on site: | |
| 6. If Pesticide selected, who applied it? | |
| 7. What pesticide was used and when was it applied? | |
| 8. If a Rental Unit issue selected, was the landlord advised of the issue? | Yes |
| 9. If Yes selected, what happened? | Terra Properties, the property management company, has sent a letter to all tenants claiming that they have completed all repairs from a flood that occurred in May 2016, last month. There is still visible mold in units s.22(1). Caller will call back and provide unit numbers for other units affected. |
| 10. If Sign selected, provide sign size, wording or identifying details: | |
| 11. Caller's daytime phone number: | s.22(1) |
| 12. (Don't ask, just record - did caller indicate they want a call back?) | Yes |

EN

119732

FYA to: David Lam (Do not route)

FYI to:

Document Notes for:

Address: 1564 SW MARINE DRIVE

Type: GEN-INFO

SubType: CCFL

Author: X

Date: 06/13/2016 00:00:00

Details: MAINTENANCE RENTAL UNIT

Note Text	Date	Author
June 15-16: Kateryna Filyus (Kateryna@terrmanagement.ca) 410 - 1669 E Broadway, Vancouver BC V5N 1V9 t: 604.736.8775 ext 106 f:604.736.8776 terrmanagement.ca	6/16/2016 11:54:34 AM	Lam, David
Jun 15-16: Kateryna Filyus, Senior Property Manager informed that a meeting with insurance adjustor was scheduled on June 16th to inspect affected suites: s.22(1)	6/16/2016 11:53:35 AM	Lam, David
Jun 15-16: complainants are tenants living in the building including s.22(1)	6/16/2016 11:51:10 AM	Lam, David