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To: "Direct to Mayor and Council - DL" <CCDTMACDL@vancouver.ca>
Date: 3/25/2017 4:02:32 PM
Subject: IT systems outage - Saturday evening

Greetings Mayor and Councillors,

I am writing to advise that IT will be conducting repair work on systems infrastructure at City Hall this evening. A power supply unit suffered a major malfunction earlier this week and the emergency repair is necessary to ensure other hardware situated at City Hall is protected from power outages and surges.

Commencing at 9pm this evening (Saturday) access will be disrupted to personal and shared network drives (F: drive and shared drives). Traffic camera feeds and traffic data on the RoadAhead site will also be unavailable. For the vast majority of our applications, we do not anticipate any impact.

We anticipate the repairs will be complete and all systems back up by Sunday morning.

Please let me know if you have any questions.

Best,
Paul