

File No.: 04-1000-20-2017-093

March 17, 2017

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of February 28, 2017 for:

The following records regarding a water main break in front of 1155 Union Street which occurred on October 31, 2016:

1. The nature of the water damage;
2. When was it first noticed and reported;
3. What was the extent of the impact on surrounding properties.

All responsive records are attached. Some information in the records has been severed, (blacked out) as "out of scope" meaning that the information is not responsive to your request. The items severed on page 10 contain addresses that are not related to a water main break at 1155 Union Street.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2017-093); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,



Barbara J. Van Fraassen, BA
Director, Access to Information

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4
Phone: 604.873.7999
Fax: 604.873.7419

Encl.

:jb



You are here: Home | Cases | Case Search | Case 101008542765 Recently Viewed: 1140 UNION ST, Vancouver, BC, V6A 2C6

Reopen Add Note

Case Details

Case Ref 101008542765

Classification ENG - Water & Sewer >> Water Operations >> Water Leaks/Breaks

Associated with 1140 UNION ST, Vancouver, BC, V6A 2C6

Title Water Leaks/Breaks

Description -

Status Closed

Closed Date Oct 31, 2016 1:46:13 PM (134 days ago)

Created Date Oct 13, 2016 8:27:00 PM (152 days ago)

Created by Geoff Stowe

Raised by MCKIMM, CRAIG (E-mail)

Priority Medium/High

Severity Medium/High

Internal Only

eForms Eng_Water Ops - Water Check for Leaks_V2

History: All eForms Events Interactions Notes

Type	Description	Raised by	Created by	Created
eForm	Eng_Water Ops - Water Check for Leaks_V2	(No Interaction)	Geoff Stowe	Oct 13 2016 20:29

One item found.



Show all results [printable version]





Water Work Slip

SAP Charge # EEW693845		Address & Location: 1155 UNION ST			Assigned Date 14-Oct-16	
Work Order # 789759		Work Order Description 1140 Union SE LCS (Service - Maintenance)			Assigned To JOSE GONZALEZ	
Group Project #		Problem WCFL	Sub Activity	Responsible Water Operations		Assigned Crew # 1051
Service Request # 1028535 (Water Check For Leak (CFL))					311 Case # 101008542765	
Incident Date 2016/10/13		Contact Name CRAIG MCKIMM			Contact 6047673543	Alternate #
Work Order Comments: LCS - leak is minor. Refer to services to renew.						
Ref #1 EEW693845 Standing		Ref #2				
Asset Type Water Service Line (Domestic)		Asset ID # H304832	B.U.N 64699	Asset Status IN_SERVICE		Map # (Facet) R09
Asset Details: 20 mm COP; Short: 1.8m E OF W; Long: 42.9m W OF VERNON; 1155 UNION ST Installation Date: APR 25,1941; Renewal Date: OCT 31,2016;;						
Asset & Safety Comments:						
CREW - DESCRIBE THE PROBLEMS YOU FOUND AND WORK COMPLETED						
<input type="checkbox"/> Property Leak <input type="checkbox"/> 96 HR Notice <input type="checkbox"/> 192 HR Notice <input type="checkbox"/> Drainage <input type="checkbox"/> Cityside Leak Lo / Mod / Hi						
CREW & SUPT - FURTHER WORK OR REFERRAL REQUIRED: <input type="checkbox"/> No <input type="checkbox"/> Yes (IF YES - PROVIDE DETAILS)						
Still Leaking? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A			Where is water running? <input type="checkbox"/> Street <input type="checkbox"/> Sidewalk <input type="checkbox"/> Boulevard <input type="checkbox"/> None			
SIGN-OFF						
Attended By:				Supt. Sign-off:		
Date Attended:		Crew #:		Supt. Sign-off Date:		



Water Work Slip

Lagan E-Form

1. Type of issue:**Other Water Leak Issue**
2. (Is this call on the weekend between 7am - 6:30pm?)**No**
3. Where is the water coming from?**Road**
4. Provide details of issue. If property damage is occurring, please describe in detail what is happening:**water leaking from middle of pavement**
5. If applicable, do you see:**Not Applicable**
6. How fast is the water flowing?**Light (trickle)**
7. How long has the issue been occurring?**n/a**
8. If the leak is on the road (NOT blvd) OR passer-by (someone other than property owner/designate) is reporting a leak on private property, don't explain charges but record callers name/phone number.
9. Is the caller:**Other**
10. What is the billing name, address, phone number and contact name of the person authorizing the crew callout?**n/a**
11. Caller has been advised of the possibility of service charges.**No**
12. Advised caller: "Individual with signing authority needs to be onsite to authorize a crew callout to investigate the leak to make sure it is not property trouble".**No**
13. What is the name and phone number of the person meeting the crew onsite?**n/a**
14. (Don't ask just record - Did caller indicate they want a call back?)**No**

Lagan Case Details

PS ID 2045003



Water Work Slip

ENTERED

SAP Charge #		Address & Location: 1140 UNION ST		Assigned Date	
EEU693845		1155 UNION ST		14-Oct-16	
Work Order #		Work Order Description		Assigned To	
789759		1140 Union SE (Service - Maintenance)		JOSE GONZALEZ	
Group Project #		Problem	Sub Activity	Responsible	Assigned Crew #
		WCFL		Water Operations	1051
Service Request #				311 Case #	
1028535 (Water Check For Leak (CFL))				101008542765	
Incident Date	Contact Name			Contact	Alternate #
2016/10/13	CRAIG MCKIMM			604-767-3543	
Work Order Comments:					
Ref #1		Ref #2			
Asset Type	Asset ID #	B.U.N	Asset Status	Map # (Facet)	
Asset Details:					
Asset & Safety Comments:					
PM Schedule	Last Work Order				
	()				
CREW - DESCRIBE THE PROBLEMS YOU FOUND AND WORK COMPLETED					
<input type="checkbox"/> Property Leak	<input type="checkbox"/> 96 Hour Notice	<input type="checkbox"/> Drainage	<input checked="" type="checkbox"/> Cityside Leak	<input checked="" type="checkbox"/> Mod / Hi	
C.S.L. is minor SRS SET up for RENEW					
CREW & SUPT - FURTHER WORK OR REFERRAL REQUIRED: <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (IF YES - PROVIDE DETAILS)					
Still Leaking?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	Salt Required:	<input type="checkbox"/> Street <input type="checkbox"/> Sidewalk <input type="checkbox"/> None
REFER TO SERVICES					
SIGN-OFF					
Attended By:	GONZALEZ, JOSE			Supt. Sign-off:	<i>[Signature]</i>
Date Attended:	OCT-14-16	Crew #:	B1051	Supt. Sign-off Date:	OCT 17/16



Water Work Slip

Lagan E-Form

1. Type of issue: **Other Water Leak Issue**
2. (Is this call on the weekend between 7am - 6:30pm?) **No**
3. Where is the water coming from? **Road**
4. Provide details of issue. If property damage is occurring, please describe in detail what is happening: **water leaking from middle of pavement**
5. If applicable, do you see: **Not Applicable**
6. How fast is the water flowing? **Light (trickle)**
7. How long has the issue been occurring? **n/a**
8. If the leak is on the road (NOT blvd) OR passer-by (someone other than property owner/designate) is reporting a leak on private property, don't explain charges but record callers name/phone number.
9. Is the caller: **Other**
10. What is the billing name, address, phone number and contact name of the person authorizing the crew callout? **n/a**
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12. Advised caller: "Individual with signing authority needs to be onsite to authorize a crew callout to investigate the leak to make sure it is not property trouble". **No**
13. What is the name and phone number of the person meeting the crew onsite? **n/a**
14. (Don't ask just record - Did caller indicate they want a call back?) **No**

Lagan Case Details

PS ID 2045003



WW FAILURE REPORT

SERVICES 20-50mm

Address: 1155 Union St SR #: 1028535

Repair By: Aaron Barton 1048 WO #: CEW789896

Repair Date: Oct / 31 / 2016 Hansen Update: Name m / d / y

PIPE INFO Size (mm): 20mm Material: copper Year: 1941

FAILURE LOCATION Short (m): 1.8m E of W Long (m): 42.9m W of Vernon Depth (m): 1.1m

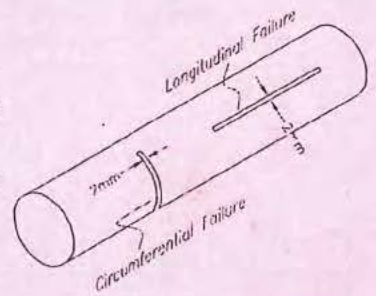
Distance of Leak from Mark (m): on mark Parks Board Pipe?

EXISTING SOIL Imported Sand Imported 25mm Minus
 Native Sand/Gravel Native Rock Native Clay/Silt

FAILURE TYPE Service Stop Main Stop Union Saddle
 Crack Pit Hole Pulled Blowout

FAILURE CAUSE Tree Roots On Rock/Blocking Thinwall Copper
 Corrosion Fitting Loose Contractor Damage Machine Damage
 Utility Pipe/Duct/Trench Too Close utility name: specify
 Sewer Pipe or Trench Crossing Under Water Main

FAILURE SIZE Circumferential $1/8, 1/4, 1/2, 3/4$ Gap 4 mm
Longitudinal _____ mm Gap _____ mm
Pit Diameter \emptyset _____ mm



REPAIR

Replaced Section Renewed Service Discontinued Service
 Replaced Stop Tightened Fitting
DIG METHOD Hand Backhoe Hydro-Vac

JOB NOTES _____

SEVERITY	
MAJOR	
MODERATE	<input checked="" type="checkbox"/>
MINOR	

LEAK SURVEY REPORT

SERVICES 20-50mm

Address: 1155 UNION

SR #: 1028535

Detected By: B CHAMBERS C1093

WO #: 789896

Detect Date: 10, 26, 2016

M-Scoper: B CHAMBERS C1093

SEVERITY	
MAJOR	
MODERATE	
MINOR	✓

LEAK FIRST REPORTED BY:

- Customer
 Crew
 Proactive Leak Detection

RECOMMENDED REPAIR METHOD:

- Hand
 Backhoe
 Hydro-Vac ?

WHAT FAILED?		SURFACE?		PROBLEMS?		TRAFFIC & PARKING?	
Pipe	?	Asphalt	✓	Tree		FLAG PERSONNEL needed	✓
Curb Stop		Concrete		Utility		BUS STOP to move	
Main Stop		Sidewalk		Depth		BIKE ROUTE to move	✓
Meter		Boulevard		Inspector	✓	PARKING METERS to hood	
Other		Curb		Permit		NO PARKING SIGNS are up	



COMMENTS and EQUIPMENT/PERSONNEL THAT WILL BE NEEDED FOR REPAIR JOB:

* CALL FOR HYDRO INSPECTOR * BIKE ROUTE WILL NEED A FLAG PERSON. MIGHT USE A HYDOVAC BECAUSE OF LOCATION OF ELECTRICAL. GAS IN LANE NORTH OF UNION



Water Work Slip

SAP Charge #		Address & Location: 1155 UNION ST			Assigned Date	
CEW789896					14-Oct-16	
Work Order #		Work Order Description			Assigned To	
789896		1155 Union SE Renew LCS (Service - Renew Leak City Side)			DENNIS TACK	
Group Project #		Problem	Sub Activity	Responsible	Assigned Crew #	
		W CtySidelk		Water Operations	Services	
Service Request #					311 Case #	
1028535 (Water Check For Leak (CFL))					101008542765	
Incident Date		Contact Name			Contact	Alternate #
2016/10/13		CRAIG MCKIMM			604-767-3543	
Work Order Comments: Renew LCS						
Ref #1		Ref #2				
Asset Type		Asset ID #	B.U.N	Asset Status	Map # (Facet)	
Water Service Line		H304832	64699	IN_SERVICE	R09	
Asset Details: 20 mm COP; Short: 1.8m E OF W; Long: 42.9m W OF VERNON; 1155 UNION ST Installation Date: APR 25,1941; Renewal Date: NONE;						
Asset & Safety Comments:						
PM Schedule		Last Work Order				
		WO# 789896; 1155 Union SE Renew LCS; (Service - Renew Leak City Side).				
CREW - DESCRIBE THE PROBLEMS YOU FOUND AND WORK COMPLETED						
<input type="checkbox"/> Property Leak	<input type="checkbox"/> 96 Hour Notice	<input type="checkbox"/> Drainage	<input type="checkbox"/> Cityside Leak	Lo / <u>Mod</u> / Hi		
Renewed 20mm service from main to P/L. Job Complete						
CREW & SUPT - FURTHER WORK OR REFERRAL REQUIRED: <input type="checkbox"/> No <input type="checkbox"/> Yes (IF YES - PROVIDE DETAILS)						
Still Leaking?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	Salt Required:	<input type="checkbox"/> Street <input type="checkbox"/> Sidewalk <input type="checkbox"/> None
SIGN-OFF						
Attended By: A Barton				Supt. Sign-off:		
Date Attended: Oct 31 2016		Crew #: 1048		Supt. Sign-off Date: Nov. 1/16		

Water Work Slip

Lagan E-Form

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Lagan Case Details

PS ID 2045003

Out of Scope

29	1155 UNION ST	C.S.C is minor	1028535
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Out of Scope

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