

File No.: 04-1000-20-2017-103

March 24, 2017

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of March 14, 2017 for:

Maintenance records pertaining to showers at the Gathering Place Community Centre, including outflow testing from shower heads; any requests for fixing shower #5 plus timeline of said work orders, from Oct. 1, 2016 to March 14, 2017.

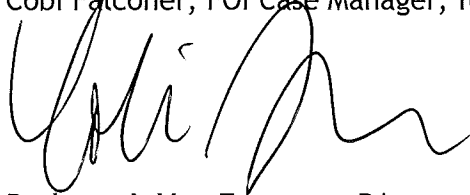
All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00)

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2017-103); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at [foi@vancouver.ca](mailto:foi@vancouver.ca) if you have any questions.

Yours truly,  
Cobi Falconer, FOI Case Manager, for

A handwritten signature in black ink, appearing to read 'Cobi Falconer', written over the typed name of the signatory.

**Barbara J. Van Fraassen, BA**  
**Director, Access to Information**

*Barbara.vanfraassen@vancouver.ca*  
*453 W. 12th Avenue Vancouver BC V5Y 1V4*  
*Phone: 604 . 873.7999*  
*Fax: 604.873.7419*

Encl.

:jb

From: "[Mohr, Stuart](mailto:stuart.mohr@vancouver.ca)" <[stuart.mohr@vancouver.ca](mailto:stuart.mohr@vancouver.ca)>

To: "[Pugliese, Domenic](mailto:Domenic.Pugliese@vancouver.ca)" <[Domenic.Pugliese@vancouver.ca](mailto:Domenic.Pugliese@vancouver.ca)>

Date: 2/3/2017 9:02:03 AM

Subject: RE: Gathering Place - showers

Hi Domenic,

The Centre has staff first arrive at 8am, but we are running an all-night shelter so staff is also here before that and the health centre will be open before 8am. The public comes upstairs at 10am.

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**From:** Pugliese, Domenic

**Sent:** Friday, February 03, 2017 7:36 AM

**To:** Mohr, Stuart

**Subject:** RE: Gathering Place - showers

Hi Stuart,

I was surprised to hear that drain cables were snapped on two separate instances. I will be sending a plumber down to investigate and try to follow the piping in the ceiling.

The plumber will have to find the section of pipe and repair or remove the obstruction, as it doesn't look like the blockage can be removed by drain machine.

I will have a plumber there on Monday. What time does the center open? I would like to have him there first thing.

Domenic Pugliese

SUPERINTENDENT PLUMBING DEPT.

CITY OF VANCOUVER | REAL ESTATE & FACILITIES MANAGEMENT

OFFICE: 604-257-8561 | CELL: 604-968-2521

[domenic.pugliese@vancouver.ca](mailto:domenic.pugliese@vancouver.ca)



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**From:** Mohr, Stuart

**Sent:** Thursday, February 02, 2017 1:02 PM

**To:** Pugliese, Domenic

**Subject:** RE: Gathering Place - showers

Hi Domenic,

The saga continues. Shower 5 has been out because of a drainage block which prevents any future repair to be possible. The blockage has had a City plumber and a Davidson plumber break their snakes over. Apparently whatever is blocking the drain is substantial but undetermined as to what it is. We put in a work order for Rotor Rooter or equivalent to come and service but nothing yet. Given the weather I imagine this is a bad time for you, however I have been asked to gather an update on the situation.

Cheers,

Stuart Mohr 83865

**A/Manager of Operations**

**[The Gathering Place](#)**



**CS - Housing Delivery and Operations**

[www.vancouver.ca/gatheringplace](http://www.vancouver.ca/gatheringplace)

609 Helmcken St  
Mon - Fri 8am - 4pm

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**From:** Mohr, Stuart  
**Sent:** Thursday, December 22, 2016 9:16 AM  
**To:** Pugliese, Domenic  
**Subject:** RE: Gathering Place - showers

Thanks very much Domenic! Much appreciated.

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**From:** Pugliese, Domenic  
**Sent:** Thursday, December 22, 2016 7:33 AM  
**To:** Mohr, Stuart  
**Subject:** RE: Gathering Place - showers

Hi Stuart,

Sorry for not getting back to you, s.22(1) I have 2 plumbers coming down this morning to try and rectify the shower problems and clear up any work orders. Please follow up with me and let me know how thing go.  
Will try to keep you alive for the holidays!

Thanks,

Domenic Pugliese  
SUPERINTENDENT PLUMBING DEPT.  
CITY OF VANCOUVER | REAL ESTATE & FACILITIES MANAGEMENT  
OFFICE: 604-257-8561 | CELL: 604-968-2521  
[domenic.pugliese@vancouver.ca](mailto:domenic.pugliese@vancouver.ca)



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**From:** Mohr, Stuart  
**Sent:** Tuesday, December 20, 2016 3:50 PM  
**To:** Pugliese, Domenic  
**Subject:** Gathering Place - showers

Hi Domenic,

Busy enough for you? I'm sorry to bother you in your season of chaos. It's regarding the work that needs to be done with our showers. We have some issues piling up that may result in a prison riot and since I'm the guy right now responsible I wanted to avoid a shanking if I can. But I totally understand the pressure you guys are under right now.

I have 4 issues right now in that area as follows

Work order	Issue
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10317136	Shower #3 running cold
10320302	Drain backed up - HC - in between dryers and washers
10320307	Shower button timing - all showers, timing has to be recalibrated to turn off after 3 min
????	Shower #2 - shower attachment leaks heavily at base and sprays water everywhere. It has been looked at before but not sure what the WO # is or when it was last worked on.

If you could give me a brief update that would be great. I know that for Shower #3 the plumber had planned on replacing the mixer on that one, but he wasn't sure if he could get the part. That was in November. Okay, thank you very much I know you'll get to these when you guys can.

Best regards,

Stuart Mohr  
**A/Manager of Operations**  
**The Gathering Place**  
**Housing Delivery and Operations**  
**Community Services**  
**City of Vancouver**  
[www.vancouver.ca/gatheringplace](http://www.vancouver.ca/gatheringplace)  
 Mon - Fri 8am - 4pm  
 609 Helmcken St.  
 Vancouver V6B 5R1  
 Phone: (604) 257-3865  
[stuart.mohr@vancouver.ca](mailto:stuart.mohr@vancouver.ca)

From: ["No Reply" <no-reply@vancouver.ca>](mailto:no-reply@vancouver.ca)

To: ["Stevens, Jo-Ann" <jo-ann.stevens@vancouver.ca>](mailto:jo-ann.stevens@vancouver.ca)

Date: 3/17/2017 12:26:02 PM

Subject: Message from "HN081"

Attachments: 20170317122601884.pdf

This E-mail was sent from "HN081" (MP C4503).

Scan Date: 03.17.2017 12:26:01 (-0700)

Queries to: no-reply@vancouver.ca



## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
SEPT 28		LIGHT COVER OVER GAS ORDER IN H.C. WILL NOT STAY IN PLACE	CHRIS	N/A	/
OCT. 1/16		Men's 1st Floor Wash Room, The Lock was stolen	JG	N/A	/
OCT 2/16	Bought	microwave in STAFF ROOM has a hole in it. <del>Radiator</del> *	JG	Done	/
OCT 3/16	sent	Electronic safe buttons don't beep or work for 10 mins. Key box lock broken too. <span style="float: right;">to 8:30pm</span>	Andy	Done	/
OCT 4/16	sent	"Close" button on Loading Bay is weak. <del>Hard to</del> Hard to push down button to make contact	Andy	<del>sent</del> Done	/
OCT 7		TWO BIG GRAB-HANDLES AT THE BACK LANG ALLEY FIRE EXIT.	B.S.W.	Done	/



## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
10-10	Sent NW/12/1	2nd fl Stairwell door won't stay propped open. This the left hand side looking down.	Stuart	Done Nov 16	/
10/10/16	/	steam trays in 2nd floor caf too slow to drain	Andy/ Brent.	N/A	/
10/16/16	Remo	One light out in cafe ceiling in NW corner, <sup>Done</sup> Also light out in fridge by cash register there too.	Andy/Steve	N/A	Remo
10/17/16		TOP DRYER IN DONATION ROOM MISSING CLIP TO KEEP DOOR CLOSED. RIGHT NOW WE ARE TAPING IT SHUT TO USE IT.	DAN	Done	Coinomatic
10/17/16		<sup>Denise</sup> Hole in drywall in theatre main pillar in centre of room	GORD		
<del>10/18/16</del>	/	<del>Laptop Volunteer login has been changed but we don't know to what</del>	<del>Andy/ Michael</del>	N/A	/



## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
28 OCT	Sent NOV 14	Lights out in exit in theatre - <sup>back</sup> exit going from theatre to downstairs washrooms		Done NOV 15	/
NOV. 1	Sent NOV 14	The water in Shower #3 is cold for more than a month.	Shahla		NOV 16 - COV ON SITE Will replace #3 mixer valve Dec 22 - Parts or Jered.
NOV 3	Capital	Seat on chair in TV Sports room is split open	RH	/	/
NOV 4	/	LIGHT OUT IN 2 <sup>ND</sup> FLOOR MEN'S WASHROOM DOUBLE STALL.	CB.	N/A	/
NOV 11	/	Shower #3 Flooding	D.	N/A	/
NOV 13	Sent NOV 14	Elephant foot (Doorstop) in First - Staff washroom needs to be repaired or replaced.	GORD	Done NOV 15	/



## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
NOV 13	Sent NOV 14	#2 shower the hose ("End Piece") is off.	BARB B.	Done NOV 16	/
NOV 14	Sent NOV 14	HC - TV Room - all lights out; cannot find switch	Steve A	Done NOV 15	/
NOV 16 1/16	Sent NOV 20	LIGHT ON 2ND FLOOR DECK ABOVE DOOR AT 5:10 PM WGD IS NOT ON. (OVERHEAD HALOGEN)	John K	Done NOV 30	/
NOV 17/16	/	- FLOOR MAT ON RAMP TO PATIO CURLED, WITH ENTERING BLDG FROM PATIO - TRIPPING HAZARD -	CATRY	Done NOV 25	Type used Yellow
NOV 18/16	could not replicate or find issue	Program Room - Door came off hinge	CATRY	/	/
NOV. 19	/	SMOKE DETECTOR HANGING ON ITS SIDE. RECEPTION DESK 2 FLOOR	SANDRA	Done NOV 29	/



## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann (Stuart)	Problem Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
2016 NOV 21	Sent Nov 21	Ceiling tiles in Learning Ctr. Sagging and discolored. 2 tiles	Michael Namorsh.	Done Dec 6	/
NOV 21	Could not see any issue Could not replicate ISSUE	DOOR LOCK IN PROGRAMME RM IS STICKING (DIFFICULT TO OPEN)	CHRIS ATEN	/	/
Nov 25	Couldn't find ISSUE	Back sink (vegetable) pipe leaking on bottom of sink	Anilay	/	/
NOV 26	Sent Nov 29	LIGHT OUT MEN'S WASHROOM 2 FLOOR (WASHAM CLOSE TO ELEVATOR) NOT LIGHT BULB!!! BSW CHECKED	SANDRA	Done Nov 30	/
NOV 28	BSW Nov 29	SHOWER DRAIN IN #5 SHOWER BACKING UP	CHRIS	BSW Done	/
Nov 29	Related to previous	SHOWER HOSE AT CONNECTION IS LEAKING.	BARB	Complete Dec 22	Cov plumber aware, no parts yet



## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
DEC 5	Sent <del>to</del> Dec 6	Drain in between washers & dryers was backing up	Barb	Complete Dec 22	/
Dec 5	Sent Dec 6	North double glass door on top of stairs to 2nd floor does not lock on its own (and doesn't click into place shut as it closes)	Andy /	Complete Dec 9	/
Dec 6	Sent Dec 6	Timing of all showers needs to be reset to 3min. Timer inside each shower that patron pushes	Barb	Complete Dec 22	/
Dec 10	Sent Dec 20	Check ballast in Storage Room in kitchen. <del>As per</del> new lights in but still not working	Barb	Done	/
Dec 12	Sent Dec 20	2nd fl Cafe sneeze guard cone base needs silicone seal	Diana/ Stuart	Complete Dec 21	/
DEC 16/16	See previous Nov 14	<del>SHOWER #3 STILL RUNNING COLA. Thank you <del>xxxx</del></del>	Chris		/



## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
Dec 22/16	Sent Jan 27	GAMES ROOM LOCK, STRIKER IS HITTING THE PLATE CAUSING THE KEY ON OCCASSION NOT WORKING.	JK	Done Jan 31	/
DEC 22 16	BSW	LIGHT W #4 SHOWER BURNT OUT	CJ	Done	/
Dec 23 2016	Sent to BSW'S	Shower # 1 has got a lot of mold all over the door-frame and walls. People complain about it.	Shahla	Done	/
Dec 24 2016	/	MENS TOILET 2ND FLOOR CLOSEST TO STAFF ROOM PLUGGED AND REQUIRES PLUMBER	Wilby	Dec 25 PM Richard SNAKED IT - UNPLUGGED FOR NOW	/
"	BSW	Toilet in handicapped stall is plugged & snaked it but no good. Ground floor men's. Plumber required.	Dch.	WORKING NOW	/
Dec 25 2016	Sent	Main Floor men's washroom toilet plugged - BSW "Richard" tried	Andy	Done	/

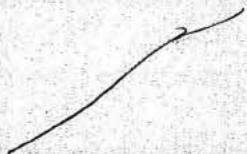
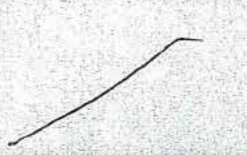
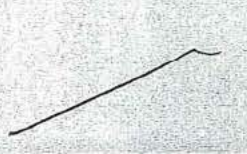
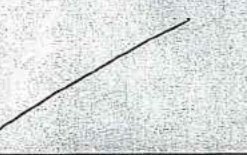
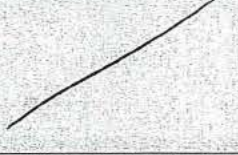
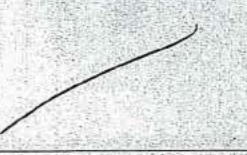


## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
DEC 26	sent	HANDICAPPED WASHROOM MEN'S 2ND FLOOR STILLA RECURRING PROBLEM. PLUGGED TOILET - NEXT TO STAFF WASHROOMS	Doehn	Done	/
DEC 27	sent	#5 SHOWER IS TRICKLING OUT INSTEAD OF A STEADY STREAM	CHRIS		wait for parts
Dec. 27	sent	1st. Washroom on 2nd floor under the sink counter wood rotted off. Parts of the wood in a bag by computer tower @ the front desk. Black mold concern.	Sean	sent	
<del>DEC 28</del>	/	<del>#2 shower head is not working</del>	Barb	/	/
JAN. 05	sent	#3 SHOWER ROOM IS CLOGGING SINK	KINDY	Done	/
JAN 11		1st floor hallway EXIT TO ALLEY BROKEN PLASTIC NIGHT COVER (on floor)	CATHERINE	Can't find	



## Gathering Place Maintenance Log




DATE	Follow-up to be completed by Jo-Ann	Problem Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
Jan 17	Sent Jan 27	Health Centre Main Door, its hard to open with key & Handle has come off.	Barb	Done Jan 31	
Jan 21	sent	SHOWER #4 DRAIN IS CLOGGED	CHRIS	Done.	
Jan 27	sent	Washroom key broken off in lock, 1st floor women's washroom	GORD	Done.	
	Sent	Shower #5 Drain blocked & cannot be unplugged w/ snake. Sent w/o. Further work on shower cannot continue until unblocked	Stuart	Done Feb 8	
JAN 28/17 SAT.		LEAK IN HEALTH CENTER DONATION ROOM FROM CEILING. AFFECTED DOWNSTAIR LIBRARY, PETE TIGHTENED CLAMP BUT STILL LEAKING INTO PAIL SLOWLY. NEEDS TO BE CHECKED THROUGHOUT THE NIGHT	PETE JOHNK. <small>Pete has hole in it</small>	O/K	
Jan 30/17		Fire Alarm is hanging in donations room above washer & Dryer	Barb		

## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
JAN 31. /17	Sent	MAIN FLOOR FRONT DOOR DOES NOT LOCK PROPERLY. LOCK TONGUE ON THE BOTTOM OF DOOR IS LOOSE. (STILL HAVE TO LOCK DOOR)	Athila	Done	/
	Sent	Staff bathroom sink p trap needs cleaning. (2nd room)	Alex		
Feb 4/17	Sent	3rd fl dishwashing area: Pot sink right hand side, tap valves stripped unit shut water off. Drain washer worn & needs replacing	Catherine		
Feb 8	Sent Feb 8	Front door not securing properly. Locking pin at bottom dragging.	Jo-Ann	Complete	
Feb 8	Feb 8 Sent	Locksmith needed to repair (storage room) patron storage room lock. Key broke off in lock. Has been removed. Repair still needed	Athila	Done	/
Feb. 10 <sup>th</sup> /17	Sent	Men's Washroom on main floor. The partition panel has been cracked & dislodged from the wall. Both hinges are cracked. Took out the door & left it in room 103. Hazard for public. Please attend & fix asap. Cheers.	KP		



## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
FEB 11/17	sent	SHOWER DRAIN IN #1 CLOGGED	CHRIS	Done	
Feb 19/17	BSW	Sink drain in staff washroom #2 is draining very slowly.	GARD	BSW	
Feb 23/17		<del>Boat</del> desk in HC by Gas dryer + stacked wood washers, is splintering; caused injury	Shahler		
FEB 26/17	sent	COMPLAINTS THAT THERE ISN'T ANY HOT WATER IN THE 2 <sup>nd</sup> FLOOR Men's Washroom (SINK)	C.B		
MAR 2/17	Sent	EAST ELECTRIC DOOR CLOSURE IN THIRD FLOOR KITCHEN. NEEDS ELECTRICIAN. PROBABLY SELENOLD NEEDS REPLACEMENT			
Mar. 5/17	Sent	SIDE SAFETY DOOR IN DOWNSTAIRS RECEPTION ISLAND NORTH SIDE (SAFETY LATCH) BROKEN.			

## Gathering Place Maintenance Log

DATE	Follow-up to be completed by Jo-Ann	Problem  Please be specific re issue and location	Name of Staff Reporting	Completed to be completed by Jo-Ann	Other to be completed by Jo-Ann
Mar 9/17	JenA	Learning Centre - Youth room - data port hanging out of wall.	Stuart		
Mar 8/17	JenA	Sliding security gate is falling apart & not securing easily	Stuart/ Catrien		
Mar 12/17 Sun	AKA	3rd Floor Concession Ceiling above food well is leaking water; Tile is wet and stained this happened a while ago also when it rained hard.	Anthony		
March 13/17		Sink in STAFF WASHROOM clogged, DRAINING SLOW. BSW UNABLE TO CLEAN.	JA		
March 13 2017		Need new RUBBER FEET FOR STAFF WASHROOM POURS	JA		



From: "Mohr, Stuart" <stuart.mohr@vancouver.ca>

To: "Jamieson, Christopher" <Christopher.Jamieson@vancouver.ca>

"Smith, Jackie" <jackie.smith@vancouver.ca>

"Masoumnejad, Shahla" <Shahla.Masoumnejad@vancouver.ca>

"Bell, Barbara" <barbara.bell@vancouver.ca>

"Georges, Sean" <Sean.Georges@vancouver.ca>

"Prowse, Ann-Maree" <Ann-Maree.Prowse@vancouver.ca>

Date: 12/23/2016 12:27:36 PM

Subject: RE: HC ongoing plumbing issues

Update: Dec 22 - COV plumbers onsite and resolved issues 1,3 & 4. Issue 2 is ongoing. Parts need to be ordered, 6-8 weeks after holiday to arrive. I will follow up at the end of January to make sure the parts were ordered.

---

**From:** Mohr, Stuart

**Sent:** Wednesday, December 21, 2016 12:55 PM

**To:** Jamieson, Christopher; Smith, Jackie; Masoumnejad, Shahla; Bell, Barbara; Georges, Sean; Prowse, Ann-Maree

**Cc:** Davidson, Mary-Anne; Stewart, Diana

**Subject:** HC ongoing plumbing issues

Hello,

The following information is for you to be aware of maintenance issues in the HC and what's being done about them.

There are currently 4 plumbing related issues in the Health Centre.

1. Shower #2 - shower head leak at base connection
2. Shower #3 - running cold
3. Drain between washer and dryers intermittently plugged
4. All shower timing needs to be recalibrated to turn off after 3 min; shower #5 not turning off

I have talked with the superintendent of plumbing in REFM and have been assured that the issues are on their radar, however they are overloaded right now due to emergency work due to freezing weather. You may ask what was the reason for delay before the freezing weather. Issues #3 & 4 would be impacted by the freezing weather, but #s 1 & 2 were being worked on before and the delay with these issues is due to hard to find parts and difficulty in reaching areas that need parts replaced. So the work for #s 3 & 4 is apparently in process, but delayed because of weather incidents.

I am making sure that these issues are routinely followed up on, and will give you whatever details I can. Similarly, if you can inform me of when you are aware of any work that has been done that would also help as I don't always know when COV or other contractors come in to do the work.

Thank you,

Stuart Mohr 83865

A/Manager of Operations

[The Gathering Place](#)

[CS - Housing Delivery and Operations](#)

[www.vancouver.ca/gatheringplace](http://www.vancouver.ca/gatheringplace)

609 Helmcken St

Mon - Fri 8am - 4pm

From: "[Mohr, Stuart](mailto:stuart.mohr@vancouver.ca)" <[stuart.mohr@vancouver.ca](mailto:stuart.mohr@vancouver.ca)>

To: "[Stevens, Jo-Ann](mailto:jo-ann.stevens@vancouver.ca)" <[jo-ann.stevens@vancouver.ca](mailto:jo-ann.stevens@vancouver.ca)>

Date: 1/27/2017 12:35:02 PM

Subject: Shower #5

Hi Jo-Ann,

Matt - Davidson Bros. called me into shower 5 this morning and showed me that the drain was still blocked. He tried to snake it with this machine but said that the blockage is solid and substantial enough to break his snake which he said he hadn't seen before. He said that the blockage is around the p-trap part of the drain and will not budge. He therefore couldn't continue working on shower 5. He left his cell # s.22(1) and said we can call him when we get the drain unblocked. I created a work order and followed up with a phone call to dispatch explaining the situation and that the drains where recently unblocked but a major blockage still exists.

Thanks,

Stuart 83865



From: "[Pugliese, Domenic](mailto:Domenic.Pugliese@vancouver.ca)" <[Domenic.Pugliese@vancouver.ca](mailto:Domenic.Pugliese@vancouver.ca)>

To: "[Stevens, Jo-Ann](mailto:jo-ann.stevens@vancouver.ca)" <[jo-ann.stevens@vancouver.ca](mailto:jo-ann.stevens@vancouver.ca)>

Date: 3/10/2017 5:28:20 PM

Subject: Re: Gathering Place Showers

I will have to look into this next week, as I haven't been informed by Davidson Bros. about the parts. We will have to find a different solution if these parts are not available or take too long to arrive.

Thanks

Domenic Pugliese  
Superintendent Plumbing Dept.  
Real Estate & Facilities Management  
O. 604 257-8561  
C. 604 968-2521

sent from my iPhone

On Mar 10, 2017, at 3:53 PM, Stevens, Jo-Ann <[jo-ann.stevens@vancouver.ca](mailto:jo-ann.stevens@vancouver.ca)> wrote:

Hi Domenic,

We still have not had any reply or repair re the showers. Please advise.

Jo-Ann

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**From:** Stevens, Jo-Ann  
**Sent:** Monday, February 27, 2017 3:19 PM  
**To:** Pugliese, Domenic  
**Cc:** Mohr, Stuart  
**Subject:** Gathering Place Showers

Hi Domenic,

Can you please advise when showers #3 and #5 will be repaired? The plugged drain in #5 was fix a while ago but we are still waiting for Davidson Bros to return to complete the repair as there is no water to #5. We are also waiting for the temperature in #3 to be fixed. My understanding is we were waiting for a part, but I'm not sure if it was Davidson or a CoV plumber that was working on it.

Jo-Ann Stevens  
Acting Director  
The Gathering Place  
Community Centre  
Ph. 604-257-3858  
Cell. 604-374-5292

From: "[Mori, Andy](mailto:Andy.Mori@vancouver.ca)" <[Andy.Mori@vancouver.ca](mailto:Andy.Mori@vancouver.ca)>

To: "[Stevens, Jo-Ann](mailto:jo-ann.stevens@vancouver.ca)" <[jo-ann.stevens@vancouver.ca](mailto:jo-ann.stevens@vancouver.ca)>

Date: 1/23/2017 8:52:10 PM

Subject: RE: Work Request Form confirmation submission

Hi Jo-Ann,

Neil at City Hall Security has called me back to say that he will notify the Building Superintendent in charge of plumbing for us as per the our conversations regarding our current shelter status and impact on service.

Thanks,  
Andy

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**From:** Mori, Andy  
**Sent:** Monday, January 23, 2017 7:33 PM  
**To:** Stevens, Jo-Ann  
**Cc:** Chisholm, Alex; Brooks, Irene; Bell, Barbara  
**Subject:** FW: Work Request Form confirmation submission

Hi Jo-Ann,

I sent another work request to City Hall again as per the recurring leak in the Learning Centre. A copy of it is below. I have already told the shelter staff about it and Ty at City Hall Security has been notified (as a precaution and heads up).

Regards,  
Andy

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**From:** [SAPPMWrkRq@vancouver.ca](mailto:SAPPMWrkRq@vancouver.ca) [<mailto:SAPPMWrkRq@vancouver.ca>]  
**Sent:** Monday, January 23, 2017 7:22 PM  
**To:** Mori, Andy  
**Subject:** Work Request Form confirmation submission

## Work Request Form

**Thank you for submitting your work request.**

You will be notified when this request is received by the Work Control Centre.

If you have any questions, please contact the Work Control Centre at 604-665-3456.

### Summary of your request:

**Requested by:** City Employee

**Name:** Andy Mori  
**Phone:** 604.257.3867  
**Email:** [Andy.Mori@vancouver.ca](mailto:Andy.Mori@vancouver.ca)

**Department:** Gathering Place Community Centre

**Location:** 1st-floor Learning Centre from drain pipe above false ceiling beside pillar near check out counter

**Subject:** Leak in Learning Centre Again

**Description:** Today approximately 6:30 pm leak was discovered by VSB instructor; a stream of water coming from the ceiling. Same spot as yesterday (see Description: Leak in Learning Centre; Notification: 10324922) . The stream of water appeared to come from the drain pipe on the right (north), same force again. Showers above were shut down and water flow stopped.



Order: 700206321

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2017/02/16 - 2017/03/16

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

new hatch for Shower #5

Contact Person:

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: DO NOT USE

[CSPLUMB]

Planner Group:

[]

Functional Loc: 6501 Plumbing

[C-DWN-B041-0F501-BP]

Equipment:

[]

Technical ID:

**Operation 0010 new hatch for Shower #5**

Work Centre: DO NOT USE [CSPLUMB]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed)      Other Work Required/Additional Comments

\_\_\_\_\_

Order: 700213310

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2017/02/16 - 2017/03/16

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

Austin sheet metal hatch for showers

Contact Person:

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: DO NOT USE

[CSPLUMB]

Planner Group:

[]

Functional Loc: 6501 Plumbing

[C-DWN-B041-0F501-BP]

Equipment:

[]

Technical ID:

**Operation 0010 Austin sheet metal hatch for showers**

Work Centre: DO NOT USE [CSPLUMB]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed) \_\_\_\_\_ Other Work Required/Additional Comments \_\_\_\_\_

\_\_\_\_\_



Order: 700255753

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2016/11/15 - 2016/12/13

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

Gathering Pl - Shower # 3 - running cold  
 Water is running cold. This was recently looked at and fixed, however the problem still persists. Tested Nov 18 - ran water for 15 min - still cold

Contact Person: Stuart Mohr, 6042573865  
 Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: PLUMBING SHOP [PPLUM]  
 Planner Group: PROPERTY MGMT [CP4]  
 Functional Loc: 6501 Plumbing [C-DWN-B041-0F501-BP]  
 Equipment: []  
 Technical ID:

**Operation 0010 Gathering Pl - Shower # 3 - running cold**

Work Centre: PLUMBING SHOP [PPLUM]  
 Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed) \_\_\_\_\_ Other Work Required/Additional Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Order: 700255757

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2016/11/15 - 2016/12/13

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

Gathering Pl - Repair Shower head #2

Shower #2 has a broken spray nozzle head piece - plastic broke not attached so shower inoperable - needs replacing

Contact Person: Stuart Mohr, 6042573865

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: PLUMBING SHOP

[PPLUM]

Planner Group: PROPERTY MGMT

[CP4]

Functional Loc: 6501 Plumbing

[C-DWN-B041-0F501-BP]

Equipment:

[]

Technical ID:

Operation 0010 Gathering Pl - Repair Shower head #2

Work Centre: PLUMBING SHOP [PPLUM]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed)      Other Work Required/Additional Comments

\_\_\_\_\_



Order: 700256774

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2016/12/02 - 2017/01/04

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

Gathering - Adjust shower Temp

In the summer water temperatures were lower which is fine when warm out. Citizen was at the centre today to take a shower, and the water is not even warm. It was so cold, he couldn't even go in. CSR spoke to centre's Manager, and he said it is a known issue but no repair. Crews did investigate on November 24th. Next week temperatures dip below freezing.

Contact Person: Christopher Christopher

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: REFM - PLUMBING

[CPLUM]

Planner Group: PROPERTY MGMT

[CP4]

Functional Loc: 6501 Plumbing

[C-DWN-B041-0F501-BP]

Equipment:

[]

Technical ID:

**Operation 0010 Gathering - Adjust shower Temp**

Work Centre: REFM - PLUMBING [CPLUM]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed)      Other Work Required/Additional Comments

Order: 700256962

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2016/12/07 - 2017/01/09

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

Gathering Pl - Set Shower button timing

All shower room button timers need to be reset to go off at 3 minute mark. Right now each shower room has inconsistent timing. Shower #5 doesn't appear to shutoff at all or takes more than 20 minutes. These buttons are the ones that the patron would push to turn on the water that are located at each individual shower, not the timing buttons at the front desk.

Contact Person: Stuart Mohr, 6042573865

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: REFM - PLUMBING

[CPLUM]

Planner Group:

[]

Functional Loc: 6501 Plumbing

[C-DWN-B041-0F501-BP]

Equipment:

[]

Technical ID:

**Operation 0010 Gathering Pl - Set Shower button timing**

Work Centre: REFM - PLUMBING [CPLUM]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed) \_\_\_\_\_ Other Work Required/Additional Comments \_\_\_\_\_





# Board of Parks & Recreation Maintenance Work Order

Order: 700258272

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2017/01/09 - 2017/02/06

Order Type: PM01 - Corrective Maintenance Order

### WORK REQUIRED & LOCATION

Gathering Place-sink in shower 3 plugged  
609 Helmcken st  
sink in shower 3 plugged

Contact Person: Jo-Ann Stevens, 6042573858  
Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

### DETAIL FOR MAINTENANCE GROUP

Main Work Centre: REFM - PLUMBING [CPLUM]  
Planner Group: []  
Functional Loc: 6501 Plumbing [C-DWN-B041-0F501-BP]  
Equipment: []  
Technical ID:

### Operation 0010 Gathering Place-sink in shower 3 plugged

Work Centre: REFM - PLUMBING [CPLUM]  
Assigned to:

### TECHNICAL HISTORY

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed) \_\_\_\_\_ Other Work Required/Additional Comments \_\_\_\_\_



# Maintenance Work Order

Order: 700259517

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2017/01/27 - 2017/02/27

Order Type: PM01 - Corrective Maintenance Order

### WORK REQUIRED & LOCATION

Gathering Place - Shower Drain blocked  
Roto-Rooter on site a few days ago to clear drain blockage in shower rooms of Health Centre. Davidson Bros on-site today cannot continue repairs on shower # 5 as drain is blocked. Davidson Bros used their snake to unblock and reported blockage as being solid and unmovable. Snake was broken. We need to get Roto-Rooter back onsite to unblock shower #5 drain.

Contact Person: Stuart Mohr, 6042573865

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

### DETAIL FOR MAINTENANCE GROUP

Main Work Centre: REFM - PLUMBING [CPLUM]  
Planner Group: []  
Functional Loc: 6501 Plumbing [C-DWN-B041-0F501-BP]  
Equipment: []  
Technical ID:

### Operation 0010 Gathering Place - Shower Drain blocked

Work Centre: REFM - PLUMBING [CPLUM]

Assigned to:

### TECHNICAL HISTORY

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed) Other Work Required/Additional Comments



Order: 700262201

Priority: Medium

ASBESTOS CHECK REQUIRED

Start/End Date: 2017/03/17 - 2017/03/24

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

Gathering Place - Drain pipe connection  
Steel down pipe in loading bay is leaking.

Contact Person: Oscar Sibayan

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: REFM - PLUMBING [CPLUM]  
 Planner Group: PLUMBING [CPL]  
 Functional Loc: 6501 Plumbing [C-DWN-B041-0F501-BP]  
 Equipment: []  
 Technical ID:

**Operation 0010 Gathering Place - Drain pipe connection**

Work Centre: REFM - PLUMBING [CPLUM]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed)      Other Work Required/Additional Comments

Order: 700262252

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2017/03/17 - 2017/04/18

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

GP - clogged sink, draining slow

2nd floor - Staff washroom #1 - sink draining slow, BSW could not fix.

Same sink that is not running water.

Contact Person: Stuart Mohr, 6042573865

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: REFM - PLUMBING

[CPLUM]

Planner Group: PLUMBING

[CPL]

Functional Loc: 6501 Plumbing

[C-DWN-B041-0F501-BP]

Equipment:

[]

Technical ID:

**Operation 0010 GP - clogged sink, draining slow**

Work Centre: REFM - PLUMBING [CPLUM]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed) \_\_\_\_\_ Other Work Required/Additional Comments \_\_\_\_\_



Order: 700262258

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2017/03/17 - 2017/04/18

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

GP - no water men's washroom

Staff washroom - 2nd floor - South side - sensor tap no turning on no matter how much waving, dancing and praying you do. Checked valves underneath all on. Possibly needs new battery.

Contact Person: Stuart Mohr, 6042573865

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: REFM - PLUMBING

[CPLUM]

Planner Group: PLUMBING

[CPL]

Functional Loc: 6501 Plumbing

[C-DWN-B041-0F501-BP]

Equipment:

[]

Technical ID:

Operation 0010 GP - no water men's washroom

Work Centre: REFM - PLUMBING [CPLUM]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed)      Other Work Required/Additional Comments

Order: 700262291

Priority: Low

ASBESTOS CHECK REQUIRED

Start/End Date: 2017/03/17 - 2017/04/18

Order Type: PM01 - Corrective Maintenance Order

**WORK REQUIRED & LOCATION**

GP - Faucet sensor not working

Gathering Place, 609 Helmcken Street 2nd floor staff washroom)

Sensor in the faucet in the staff washroom is not working.

Contact Person: Oscar Sibayan, 6048303953

Job Location: GATHERING PLACE SPACE, 609 HELMCKEN

**DETAIL FOR MAINTENANCE GROUP**

Main Work Centre: REFM - PLUMBING

[CPLUM]

Planner Group: PLUMBING

[CPL]

Functional Loc: 6501 Plumbing

[C-DWN-B041-0F501-BP]

Equipment:

[]

Technical ID:

Operation 0010 GP - Faucet sensor not working

Work Centre: REFM - PLUMBING [CPLUM]

Assigned to:

**TECHNICAL HISTORY**

Catalog Profile/Codes: Plumbing [PLUMB]

Object \_\_\_\_\_ Damage \_\_\_\_\_ Cause \_\_\_\_\_ Activity \_\_\_\_\_

Supervisor \_\_\_\_\_ Started On \_\_\_\_\_

Completed By \_\_\_\_\_ Completed On \_\_\_\_\_

Work Done (Turn over if more space needed)      Other Work Required/Additional Comments

\_\_\_\_\_

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