

File No.: 04-1000-20-2017-171

June 28, 2017

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of April 25, 2017 for:

1. Records indicating when the City had a crew at the site of Ontario Street and West 10th Avenue cleaning up sand from January 1, 2017 to February 1, 2017; and
2. Records of the City's inspection policies and maintenance at Ontario Street and West 10th Avenue from January 1, 2017 to February 1, 2017.

We have completed the search for responsive records for this request. The Office of Sanitation Operations has provided records as well as additional information below to provide some context for the records enclosed which have to do with leaf cleaning.

During the City's Leaf Cleaning program the crew looks at every street and sweeps all the leaves from gutter to gutter, and each street is signed with no parking signs and cleaned. Cleaning is carried out using a loader with a claw attachment, a mechanical sweeper, and in some cases will clean hard to get to spots by hand. All bike lanes are cleaned as well. There are operational procedures regarding the actual cleaning; however there is no procedure or policy detailing any inspection of the roads and placing them in a hierarchy for cleaning etc.

For the period in question, the leaf cleaning program was suspended due to the heavy snow and ice, and continued operations when the weather cleared. The crew were then working simultaneously to recover progress on the delayed leaf program and clearing the streets of sand; as a result some streets were cleared twice.

Responses to 3-1-1 service requests regarding cleaning up debris, sand, and leaves from City streets occur on a regular basis. In these instances, staff are sent to the affected area to determine the issue and condition of the street, then allocate the appropriate crew and equipment to resolve the issue. Between the months of January and April, hundreds of 3-1-1

service requests were received regarding sand clean-up, and each of these requests had been assessed and allocated resources to the best of our ability.

All responsive records relating to the leaf cleaning are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2017-171); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,



Barbara J. Van Fraassen, BA
Director, Access to Information

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TEMPORARY PARKING RESTRICTIONS

DATE: 26 Nov 2017 TIME COMPLETED: _____ am pm

PERMIT NUMBER: _____

LOCATION: ON Osler St SIDES OF West

FROM: 2500 TO: 3700

REGULAR SIGN WORDING: _____

TEMPORARY SIGN WORDING: _____

BRANCH: _____ CITY TRUCK #: _____ EMPLOYEE NAME: _____

LICENCE NUMBERS OF PARKED VEHICLES WHEN SIGNS INSTALLED -

<div style="background-color: #cccccc; padding: 5px;">s.22(1)</div>	<div style="background-color: #cccccc; padding: 5px;">s.22(1)</div>			

SIGNATURE: _____



TEMPORARY PARKING RESTRICTIONS

DATE: 5 Nov 2017 TIME COMPLETED: _____ am
pm

PERMIT NUMBER: _____

LOCATION: ON ANTONIO SIDES OF EAST

FROM: 2500 TO: 2600

REGULAR SIGN WORDING: _____

TEMPORARY SIGN WORDING: _____

BRANCH: _____ CITY TRUCK #: _____ EMPLOYEE NAME: _____

LICENCE NUMBERS OF PARKED VEHICLES WHEN SIGNS INSTALLED -

s.22(1)				

SIGNATURE: _____