

CERTIFICATE OF ADOPTION

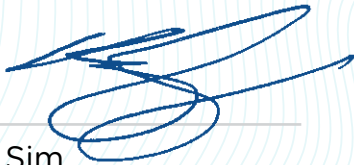
ADOPT
a
CATCH BASIN

This certificate is to certify that

[First, Last Name]

Has officially adopted

[Name of Catch Basin]



Ken Sim
Mayor, City of Vancouver

Date



FAQs

When is the best time to check in on your catch basin?

Check in on your catch basin periodically. The best time to visit your catch basin is before and after a heavy rainfall and in the autumn when trees start to lose their leaves.

What should I do if my catch basin is blocked?

If you see that your catch basin is blocked, use a long-handled rake, broom or shovel to push leaves and debris away from the curb and catch basin grate. This will allow water to drain into the catch basin and prevent flooding.

- Avoid pushing leaves and debris into the catch basin, nearby bike lanes, or on to the road. These actions increase risk of injury.
- Do not attempt to lift or remove the grate from the catch basin—this will not unblock the system and can put public safety at risk.
- If the area does not drain after clearing the catch basin, please report the issue using the Van311 App or call 3-1-1 and City staff will see to the problem.

What if I find hazardous materials, like needles, broken glass or deceased wildlife?

- Do not attempt to move or pick up hazardous materials! Report hazardous materials to 3-1-1 or use the Van311 App. To report discarded needles, phone The Mobile Needle Exchange at 604-657-6561.

Where can I find more information?

Visit vancouver.ca/catchbasin for more information about the program or contact the Adopt a Catch Basin team at AdoptaCatchBasin@vancouver.ca

Safety Guidelines

Your safety is important to us! To protect your personal safety, follow our guidelines:

Safely clear your catch basin

Do not use your hands to move leaves or debris blocking the catch basins, instead use a long-handled rake, broom or shovel to clear away materials.

- Stay visible with bright clothing or a safety vest when clearing your catch basin.

Report hazardous materials

- Do not attempt to move or pick up hazardous materials like needles, broken glass, or deceased wildlife. Report hazardous materials to 3-1-1 or use the Van311 App. To report discarded needles, call The Mobile Needle Exchange at 604-657-6561.

Be mindful of traffic

- Be aware of traffic and keep out of the street whenever possible.
- Make sure that you only cross the street at designated crossing areas. Avoid crossing mid-block.