

The New St. Paul's:

A Bold Vision to Transform the Future of Health Care for British Columbians



Re-imagining St. Paul's with Patients at the Heart of Care

The vision for the new St. Paul's hospital and integrated health campus is to provide the highest-quality care to each person by the appropriate provider, and at the best location and time.

By combining critical, emergency and acute hospital-based care with community and primary care, the new St. Paul's will provide seamless care for patients from throughout B.C. - at home,

in the community or in the hospital - wherever their needs are best met.

Benefits:

- Reduced wait times
- Better health outcomes
- Better experience for patients and families

Integrated Hospital, Primary and Community Care

The new St. Paul's will continue to be an academic health sciences centre - a globally renowned care, research and teaching hospital complete with acute, emergency and critical care programs and services to treat people when they are the sickest and need specialized care. The new hospital will also be connected and integrated with

a number of primary care, community health services and support programs, on the Station Street campus, and in the broader community in partnership with Vancouver Coastal Health and other providers to meet continuing needs of patients from throughout B.C. and the local communities, including the West End and Downtown Vancouver.

Potential Features of the New St. Paul's:

Acute care hospital

- Provincial and highly specialized programs such as heart, lung, cardiac, renal care, HIV/AIDS, specialized and complex surgical services
- High percentage of single-patient rooms to minimize infections and maximize privacy
- Emergency and critical care
- Brand new technologies and state-of-the-art care-delivery spaces
- Integrated care, research and teaching

Integrated health services on the St. Paul's health campus

- 24/7 primary care services
- Chronic disease management services
- Mental health and addictions care, beds and programs
- On-site seniors services and transitional care beds
- Ambulatory services and outpatient clinics
- A low-risk birthing centre
- End-of-life care
- Community outreach programs
- Integrated care, research and teaching

Integrated Health Campus: health care delivery, innovation, business/community activity

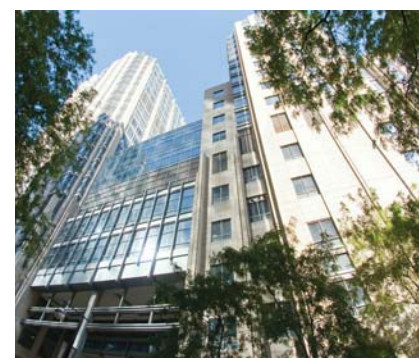
The New St. Paul's Integrated Health Campus at Station Street will share some characteristics with other world-renowned medical centres located in dense urban settings. At the new St. Paul's, a range of health care programs and services will be accommodated in purpose-built facilities and the campus itself will be well-connected and integrated into the surrounding area.



McGill University Health Centre
- Montreal, QC



Mayo Clinic - Rochester, NY



Northwestern - Chicago, IL



Texas Medical Center - Houston, TX

The best examples of urban health campuses today are well integrated into their surrounding neighbourhoods and serve as catalysts to encourage healthier communities.



CASE STUDY | Johns Hopkins Medical Center

The area surrounding Johns Hopkins Medical Center has benefitted from a number of revitalization projects, which include the following related uses:

NEW MEDICAL RESEARCH AND DEVELOPMENT FACILITIES

- Maryland Public Health Lab - 280,000 sq.ft. office, lab and retail space, home to start-ups, biotech companies and Johns Hopkins-related institutes
- John G. Rangos Sr. Building - 235,000 sq.ft. lab and facility to serve Johns Hopkins Science and Technology Park

EDUCATION

- New academic/teaching facilities for medical and nursing students

SHORT-TERM RECOVERY SPACES/HOTELS

- Extended stay hotel for recovering patients and visiting families

SHOPS AND SERVICES

- Pharmacy (Walgreens) and other new shops and services (cafés, medical equipment rental, etc.)

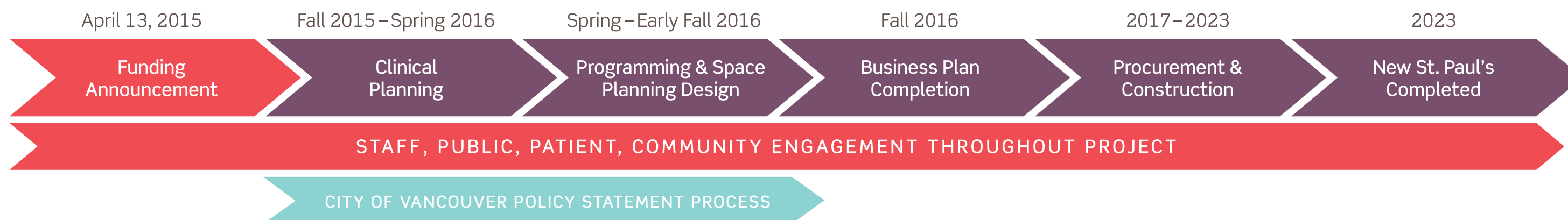
EMPLOYMENT AND LOCAL SPENDING

- Johns Hopkins Hospital represents one of the largest employers in Baltimore
- In addition to treating patients from Baltimore, Johns Hopkins Hospital also treats a significant number of patients from outside of the area
- Significant spending by employees, visitors and local residents



Planning, Process & Timeline

Planning for the new hospital and integrated health care campus will include the following key components:



Planning for the new St. Paul's is underway and will take many years. The new St. Paul's is expected to open in 2023. Our planning will incorporate:

- Latest data on patients' current and future health care needs
- Global best practices and technological innovations in patient care delivery
- Global best practices in infrastructure planning and redevelopment
- Innovative models of care designed in partnership with Providence Health Care, Vancouver Coastal Health, the B.C. Ministry of Health and other health and academic partners
- Comprehensive engagement with patients from across B.C. and with local communities including the West End and Downtown Vancouver, First Nations and Aboriginal communities, as well as the City of Vancouver and other important stakeholders to gather ideas, interests and concerns
- A policy statement planning and public consultation program, led by the City of Vancouver, in partnership with Providence, to guide redevelopment of the Station Street site (land use, transportation, density, building types and heights and associated public benefits)

Help Shape the Future of Health Care in British Columbia

Throughout the life of the project, we will rely on feedback from the public and key stakeholders to inform planning. There will be numerous opportunities during every phase to share ideas with us and help shape plans for the new St. Paul's, including through public events, meetings, online surveys and more.

Your input is important to us.

Learn more about the project and how to have your say: thenewstpauls.ca

Contact us: thenewstpauls@providencehealth.bc.ca

Public and Stakeholder Engagement: Sharing Ideas to Shape the New St. Paul's



Residents and representatives from West End community groups share their input at a Providence Health Care community forum on the new St. Paul's in February 2015.

As part of clinical planning, Providence Health Care (PHC) initiated a public consultation process, in partnership with Vancouver Coastal Health (VCH), to understand the health care needs of the community and how the new St. Paul's could best support these. The input collected in this process helps inform decision making around health services planning for the new St. Paul's Hospital and health campus.

During February and March 2016, this process included eight community forums in the neighbourhoods closest to the current and future St. Paul's sites (West End, Downtown Eastside and False Creek). In addition to the community forums, participants also shared ideas via an online survey, one to one stakeholder meetings, email, phone, social media and other means.

What We've Heard

We've heard from a wide range of service providers, housing and community advocates, health care workers, business owners, elected officials and several local residents, including many seniors. Their feedback falls into these high-level themes:

West End - Key Themes from Community Forums

- Strong interest in continued provision of health care services across spectrum, including access to emergency and ambulance services, to meet continued health needs of West End community;
- Interest in enhanced primary/community care services, including specialized and easily accessible services, especially for seniors;
- Interest in what kinds of health care services would be developed at new site and in how those services would integrate with continued services in the West End;
- Concerns around how hospital redevelopment would change fabric of both West End and Strathcona communities; and,
- Safety of, and access to, new site at Station Street.

Downtown Eastside/False Creek - Key Themes from Community Forums

- Interest in the provision of health care services across the spectrum at - and nearby - the new site, including culturally sensitive, patient-centred, compassionate health care, to meet the diverse needs of area residents;
- Some interest in the continued provision of health care services across the spectrum to meet the continued health needs of West End community;
- Concerns around how hospital redevelopment would change fabric of surrounding neighbourhoods (Strathcona, Downtown Eastside, False Creek) and strong interest in how it can be well integrated into these communities; and,
- Safety of, and access to, new site at Station Street.

Next Steps

Feedback from the clinical planning and public/stakeholder engagement process has been captured, summarized and reported back to participants and posted on the project website. It will also be shared with our key planning partners, including Vancouver Coastal Health, the Ministry of Health, City of Vancouver and others, and included as part of our business plan for the new St. Paul's.

There will continue to be numerous engagement opportunities for patients and their families, our local communities, our care providers and other key stakeholders to share valuable ideas and feedback, and to help shape the new St. Paul's as planning progresses. For more information, please visit the new St. Paul's website: <http://thenewstpauls.ca>.