



## COMMUNITY BUILDERS

**Reiderman Residence  
Temporary Modular Housing  
Community Advisory Committee  
Wednesday March 14, 2018  
Marpole Community Centre  
6-7:30pm**

1. Welcome and Introductions
  - a. Facilitator welcomes everyone and introduces herself. All participants introduce themselves and their role on the CAC.
2.
  - a. Facilitator reminds all participants that the terms of reference state no recording of CAC without consent of all, minutes should be used as official record.

*Question: Can we make sure the minutes are sent to both the primary and the alternate CAC member?*

*Answer: Yes*

3. Review action items from February 8<sup>th</sup> meeting
  - a. Facilitator reviewed outstanding action items: provided CAC with copy of “Frequently Asked Questions” compiled from the Community Engagement Meetings, checked in regarding concerns of conflict of interest- no committee member identified a conflict of interest since last meeting.
4. Updates and Discussion
  - a. BCH- The province has committed \$1.6 million in funding for housing, TMH playing a big role in in the project. Several other projects have been announced- Franklin St., Powell St., Kaslow St., Little Mountain. Marpole is the first of many projects in Vancouver and across the province.
  - b. CBG- Tenanting is ongoing since the previous meeting. Both buildings are almost fully occupied. The accessible units are the most challenging and the last to be filled to ensure the right fit for the building. The first building filled quickly, the second building was slightly delayed in the tenanting process but is ongoing. Tenants have been giving positive feedback after moving in. While the construction of the physical buildings is now complete, landscaping work is still to be completed.

The CBG community liaison position has been running with no calls from the community yet. This person is checking in regularly with the George Pearson Centre and completing frequent rounds of the neighbourhood.

Partnerships with community resources are on going, including with VCH and we are ensuring the tenants are getting the supports that they need.



## COMMUNITY BUILDERS

*Question: Is it 1 person completing the rounds 24h a day?*

*Answer: From 8am-12am the staff member is completing the rounds in the community, from 12am-8am they are an extra person on site in the building.*

*Question: Can the phone number for the mobile community liaison be included in the minutes?*

*Answer: Yes*

*Question: Can you give a profile of people who have moved in?*

*Answer: This would be as hard as describing the people who live in a private market apartment building. The priority focus has been on people who came from or have connections to the Marpole area. Also, the tenants for the accessible suites have been very carefully selected from hospitals and would not otherwise be able to return to housing. Most of the persons living in the building are seniors.*

*Question: How many people come from Marpole?*

*Answer: A lot. The number has changed from the last meeting since outreach has continue working hard to find potential tenants. Many of the new residents are from the community, have past connections to the community or have identified it as a neighbourhood in which they feel safe.*

*Question: How many females have moved into the building?*

*Answer: We do not know that number off hand and want to protect the privacy of the residents of the building.*

*Question: How many of the accessible units are full?*

*Answer: Only a handful are left*

*Question: What programs, particularly food, are available as Marpole is a food desert?*

*Answer: We have established a grocery delivery program, we are receiving donations from Kitchen on a Mission and Meals on Wheels. One of the biggest surprises for residents was that there is no corner store in close proximity to access. Staff are helping out with food deliveries at minimum once a week.*

- c. COV- Fencing is en route for Reiderman Residence.

The little Mountain TMH project was announced this morning, the Franklin project is under construction and the Kaslo boxes are being constructed.

The City's annual homeless count is happening yesterday and today; results will be available this summer.

- d. GPC- surprised to hear building is full, GPC staff did not realize people have moved in. Everything has been quiet. GPC would like to do a meet and greet with the new neighbours in the summer. Staff and family have donations to provide, please arrange through Beth Anne



## COMMUNITY BUILDERS

([bethanne.dolan@communitybuilders.ca](mailto:bethanne.dolan@communitybuilders.ca)) - donations are still welcome.

There have been offers of meals from the community but we have held off until things are settled. Games have been donated because we do not have an internet connection yet.

- e. VPD- Cst. James Hooper began this week as the new Neighbourhood Policing officer. He received his hand over from Cst. Hooper. Cst. Smith is the Homeless Liaison officer in the area.

The community policing centre has provided extra patrols in the area and the school liaison officer is informed about the project. Unmarked police cars are in the community and a member of the community policing office has taken it upon his own initiative to drive around the neighbourhood in his off time.

*Question: Have there been any police calls so far?*

*Answer: No major calls related to modular housing have been received. Ask the neighbourhood police officer for specifics, but look at GeoDash for general information. Always report crime so it appears on GeoDash and resources can be allocated for areas experiencing an increase in crime. Remember that GeoDash will only give dots in a 2 block area, they do not specify if calls are related to TMH.*

- f. Community- *South Vancouver Neighbourhood House*- A neighbourhood house at the fire hall on 70<sup>th</sup> and Hudson will be opening in one year. Lots of interviews and consultations will be happening to ensure they are offering the services the neighbourhood requires. They want to work with residents, schools, kids, and families in the area.

Neighbourhood houses serve vulnerable people and the general population - they seek to be an agent of social inclusion. They are currently fundraising as they are not tied to parks and recreation or BC Government and funds are needed for a two-year period until they are able to secure grants. Please contact Javier for more information.

*Question: One member of the committee is supposed to be a tenant, will that happen soon?*

*Answer: Not immediately, but the seat will remain open until we are ready for it to be filled. Right now with the difference of opinions, it is not in the best interest of the tenants to fill the seat. This space needs to be safe for them to attend. Also, the addition of a tenant from the building will change the nature of the information that is communicated in this meeting.*

*Question: Tenants want to do a BBQ. Can community members liaise with tenants and help set up events?*

*Answer: Most of the planning will happen by staff and natural connections with residents and community members will happen from the event. A project of this nature may be too*



## COMMUNITY BUILDERS

*much for a resident to take on at this moment while their main focus is stabilizing in their new home and environment. Also, elders/leaders in the building will naturally come forward and be identified by CBG but it is too early for this process.*

*Albert- Marpole Residents Coalition - The Marpole Community Centre (CC) would like to introduce programs and services to residents. The CC staff can come to RR and register tenants allowing them to access community centre services immediately. Persons who are under a certain income can get free programming.*

*Question: Do we have an Operational Management Plan (OMP)?*

*Answer: Yes, it is on the City website.*

*Question: The OMP is a very important document - it guides the response in times of emergencies. Each facility should have its own OMP.*

*Answer: The COV website has the OMP specific to this site.*

*Question: The Good Neighbour Agreement (GNA) feels like it has no “teeth.” Specific consequences should be laid out.*

*Answer: The GNA is only 1 of 3 documents signed by residents of the building, the other documents provide more details.*

*Community member stated they have fielded 10-15 calls regarding the GNA.*

*Answer: If a community member feels impacted please contact 911 for emergencies or CBG for non emergency issues. This meeting should also be used as a venue to reach out and raise any issues or concerns.*

*Question: Members of the CAC need to give information to community but do not want to share specific details disclosed in this meeting.*

*Answer: You can share the meeting minutes*

*Question: An article in the Courier quoted a city official as saying the CAC will be involved in the tenanting process.*

*Answer: The comment was made then clarified. The CAC cannot be involved in tenanting, that is a private process conducted by BC Housing and the operator. There has been a consistent response in the FAQs, [Community Engagement Meetings](#) etc., that this is not the role of the CAC.*

*Question: How many homeless people in Marpole were expected to be housed before TMH?*

*Answer: There has never been a hard number, however this population has always been a priority.*

*Question: Has anyone been rejected?*

*Answer: We interviewed a large number of people, more than there were suites available. From this group we selected those who were most appropriate for this site.*



## COMMUNITY BUILDERS

*Some applicants were offered BC Housing units and Community Builders units at other housing sites.*

*Question: A news article stated that two people were turned away.*

*Answer: They were never interviewed for this project. There is a lot of outreach being conducted and there are many different lists people can be placed on.*

*Question: Is there a supervised injection site on the premises?*

*Answer: No*

*Question: What supports are being offered?*

*Answer: Everyone is required to sign a program agreement and be willing to receive support. This support varies and is tailored to individual need, including both physical and mental health support.*

*Question: There was an article about protest signs being placed on the property, but there were no photos.*

*Answer: We did not take photos but community members coming onto the site is an ongoing and distressing problem. Airing concerns on site in front of tenants is not appropriate. We cannot have persons come onto the site on congregate in front of the building on the sidewalks.*

*Question: What protection exists for RR tenants?*

*Answer: Staff at the building are supporting tenants emotionally and when necessary escorting them in the community if they do not feel safe. The tenants are settling in and good things are happening as well. However, tenants are hypersensitive to the negative reactions especially to the media that has been around the building. The installation of the fences will help with this, as will more time allowing people to see there are no issues.*

*Question: Should we encourage people to take their signs down?*

*Answer: If you can, yes. However, people have the right to put what they want on their private property.*

*Question: There was an issue with a Churchill student mentioning the Richmond Librarian incident, an polarizing opinion in the student body population.*

*Answer: As per the terms of reference, this meeting is to discuss operations of the building- no one in the meeting has control over outside events.*

- g. School PACs and VSB - Outlying behaviour at Sir Wilfred Laurier has been reduced via dialogue and clear, consistent messaging and reminders to respect each other. CBG has done a great job communicating with the school and expressing they want the project to work. There has been no increase of traffic, vandalism, needles, everything has been quiet. School is shocked to learn the buildings are almost full.



## COMMUNITY BUILDERS

Many kids at Ideal Mini School would like to be involved in a future community clean up/BBQ. Prior to the project students were harassed by protesters for showing support for the project.

- h. VCH- VCH is working with CBG to ensure the health needs of all the tenants will be met.

*Question: Can you speak more about service level three?*

*Answer: It is a term that describes the level of service and support a tenant would need to live well. For example, some of the tenants need a lot more intensive support especially in the accessible units. Peoples' needs also change after moving in; sometimes quickly, as they stabilize.*

*Question: Are you in compliance with the BC Housing requirement to house a certain percentage of people with a high level of needs (service level 3)?*

*Answer: BCH has ensured everyone is in compliance with all agreements, with the priority being to ensure everyone is the appropriate fit for the building they are placed in.*

*Question: What is the age of the youngest tenant?*

*Answer: The target range is 45+, however some tenants, especially in the accessible units, are younger.*

*Question: What is the date and time of the next three meetings?*

*Answer: Thursday April 12, 2018 6:30-8:00, Marpole Community Centre, Clubhouse Room, Thursday May 17, 2018 6:30-8:00, Marpole Community Centre, Clubhouse Room, Thursday June 14, 2018 6:30-8:00, Marpole Community Centre, Clubhouse Room*

| Action Item   | Person Responsible | Status |
|---|--------------------|--------|
| Send minutes to primary and alternate CAC members   | CB                 |        |
| Include CBG Mobile Community Liaison Number<br>778-939-6224   | CB                 |        |
| New Community Builders Website<br><a href="http://www.communitybuildersgroup.ca">www.communitybuildersgroup.ca</a>  | CB                 |        |
| Include contact information for Beth Anne (for donations)<br><a href="mailto:Bethanne.dolan@communitybuilders.ca">Bethanne.dolan@communitybuilders.ca</a> | CB                 |        |
| Include dates of next three CAC meetings  | CB                 |        |



## COMMUNITY BUILDERS

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| <ul style="list-style-type: none"><li>• <i>Thursday April 12, 2018 6:30-8:00, Marpole Community Centre, Clubhouse Room,</i></li><li>• <i>Thursday May 17, 2018 6:30-8:00, Marpole Community Centre, Clubhouse Room,</i></li><li>• <i>Thursday June 14, 2018 6:30-8:00, Marpole Community Centre, Clubhouse Room</i></li></ul> |  |  |
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