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To: ["Direct to Mayor and Council - DL"](#)
CC: ["City Manager's Correspondence Group - DL"](#)
["LaClaire, Lon" <lon.laclaire@vancouver.ca>](#)
Date: 1/25/2021 3:09:28 PM
Subject: Memo - 10th Avenue Hospital Zone Street Improvements Phase 2 (Willow St. - Ash St.)
Attachments: Memo - 10th Avenue Hospital Zone Street Improvements Phase 2(Willow St. - Ash St.).pdf

Dear Mayor and Council,

Please see the attached memo from Lon LaClaire. A short summary of the memo is as follows:

- This memo provides an overview of Phase 2 of the 10th Ave Hospital Zone Street Improvements project, and the intent to begin construction this February. Construction is scheduled to start mid February 2021 and finish by late Summer 2021.
- This Phase 2 work will complete the upgrades of the 10th Avenue Hospital Zone, making it safer, convenient, and comfortable for patients and people with accessibility needs to access the area's health services and for people of all ages and abilities to travel along the corridor.
- The Project Team has been in touch with the Stakeholders throughout the design and tendering process, and have a meeting scheduled next Wednesday to detail some of the construction sequencing and traffic management to the directly impacted Stakeholders along the corridor.
- The Project Team have prepared a Notification Letter advising all businesses and residents in the area of the upcoming construction start. This letter will be sent out following issuance of this memo.
- Project signage has been manufactured and will be installed following issuance of this memo.
- Pre- construction works, including replacing trees and relocating a fire hydrant were completed in late 2020.
- Project work hours are anticipated to be Monday to Friday, 7 am to 5 pm, with work on evenings and weekends if required.

If you have any questions, please feel free to contact Lon LaClaire at 604-873-7336 or lon.laclaire@vancouver.ca.

Best,
Paul

Paul Mochrie (he/him)
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City of Vancouver
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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

MEMORANDUM

January 25, 2021

TO: Mayor and Council

CC: Paul Mochrie, Acting City Manager
Karen Levitt, Deputy City Manager
Lynda Graves, Administration Services Manager, City Manager's Office
Gail Pickard, Acting Civic Engagement and Communications Director
Rosemary Hagiwara, Acting City Clerk
Anita Zaenker, Chief of Staff, Mayor's Office
Neil Monckton, Chief of Staff, Mayor's Office
Alvin Singh, Communications Director, Mayor's Office

FROM: Lon LaClaire
General Manager, Engineering Services

SUBJECT: 10th Avenue Hospital Zone Street Improvements Phase 2 (Willow St. - Ash St.)

The City will be starting construction of the second phase of the 10th Avenue Hospital Zone improvements between Willow and Ash Streets in mid-February. This work follows Phase 1 upgrades to the corridor, completed summer 2018, including completion of safety improvements, Hospital zone signage, and pavement markings along 10th Avenue between Oak Street and Willow Street.

Phase 2 work will continue to prioritize the safety and comfort of vulnerable pedestrians and make it safer and more comfortable for people of all ages and abilities to walk, roll, and cycle, while ensuring convenient access to critical hospital functions. Construction will take place from February 2021 until late into the summer of 2021.

Project Benefits

This second phase of construction will include improvements to sidewalks, lighting, and a new accessible traffic signal at Ash Street. There will also be five new accessible parking spaces added to the area, protected bike lanes along the project corridor and the completion of the new wayfinding and messaging signage for the entire Hospital Zone.

This phase of construction will also include important sewer infrastructure upgrades on 10th Avenue between Heather and Ash Streets, new green infrastructure components to help support rainwater management, such as stormwater trenches and structural soil between Willow and

Heather Streets, and modifications to the raised intersection at Willow Street to address issues with the crosswalks.

See Figure 1 below for an illustration of project scope and location.

Pre-Construction Works and Tree Replacements

Pre-construction works, including some tree removals (which will be replaced as part of the project), fire hydrant relocation, and maintenance hole adjustments were completed as part of the project pre-works in late 2020.

Traffic Management

A traffic management strategy incorporating feedback from our Health Partners and lessons learned from Phase 1 construction has been created. This is assisting the Project Team to minimize the impact of construction to our Stakeholders in the Hospital Zone. During construction, patient access to health facilities will remain the top priority. Pedestrian access and two-way bicycle traffic will be maintained, as well as access to residences and local businesses. Traffic circulation throughout construction may be one-way at times. Signage will be posted on site and communications will be provided to stakeholders on a regular basis, to ensure all traffic changes are being communicated. Emergency Department access will be a top priority throughout construction, as was the case during Phase 1 of the project.

The City will maintain as much on-street parking as possible during construction, prioritizing accessible parking close to health care facilities for patients with limited mobility. There are approximately 4,400 existing parking stalls located in parkades and parking lots within the Hospital Zone, which will remain accessible throughout construction of this project.

Communications & Stakeholder Engagement

Staff continue to work with our Health Partners and other stakeholders to minimize construction impacts on patients. A communication plan to support public awareness of construction has been developed and includes project signage, e-newsletters, notification letters, social media and project webpages with construction updates and stakeholder resources.

The Project Delivery Branch will coordinate overall communication for the project. Community Liaison Officer, Emma Mendoza (emma.mendoza@vancouver.ca), will provide day-to-day support to area businesses and residents.

Project impacts will be communicated to stakeholders according to the Project Communication Plan with adjustments made as needed in consideration of COVID-19. Communication tactics for this project include:

- Advance notification letters to residents and businesses;
- Project signage for drivers, pedestrians and cyclists;
- Project website allowing for regular project updates;
- Media news release
- Support of area businesses and residents via community liaison officer; and

- Social media updates through the City's various social media channels and shared by targeted stakeholder channels

Background

The 10th Avenue Hospital Zone between Oak Street and Cambie Street serves as a critical access point for Vancouver General Hospital and other health institutions, including emergency department access. As a growing number of people walk, cycle, and drive along this segment, the experience for all road users was declining.

To address safety concerns, the City engaged with the public and worked collaboratively with local stakeholders to ensure that the final design prioritized patient access, enhanced pedestrian safety, and supported critical hospital functions.

Phase 1 construction took place from the fall of 2017 to July 2018 between Oak Street and Willow Street with interim changes between Ash Street and Cambie Street. Results from that first phase of work are available online on the project website: <https://vancouver.ca/streets-transportation/hospital-zone.aspx>

If you have any questions or would like more information on this project please contact me directly.



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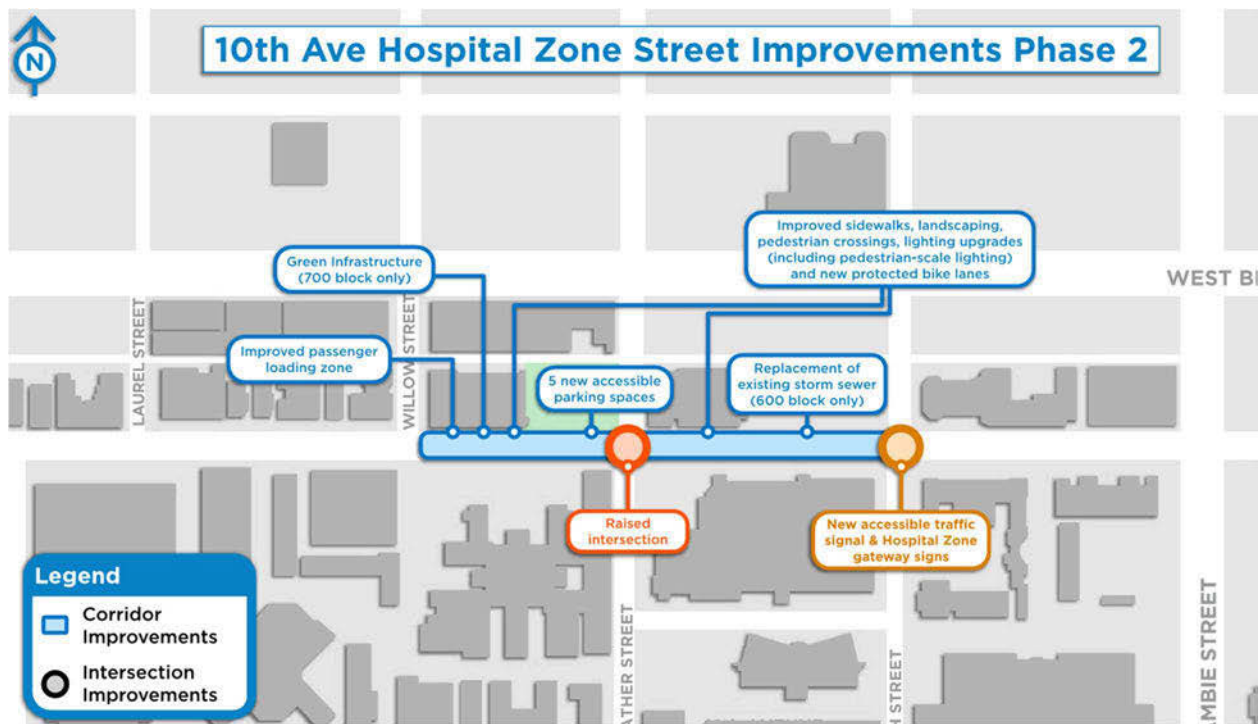


Figure 1: Project Scope and Location