

From: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
CC: ["City Manager's Correspondence Group - DL"](#)
Date: 3/10/2021 4:49:20 PM
Subject: RE: Council - webex outage

Mayor and Council,

It appears that Webex connections are functioning normally again. Tech Services is following up with Cisco and Telus to understand the issue but, at this point, we expect to be in a position to proceed at 6pm as scheduled.

Thanks for your patience.

Paul

From: Mochrie, Paul
Sent: Wednesday, March 10, 2021 4:33 PM
To: Direct to Mayor and Council - DL
Cc: City Manager's Correspondence Group - DL
Subject: Council - webex outage
Importance: High

Mayor and Council,

We are presently impacted by a continent-wide issue that is impeding connections to Webex. Our Tech Services team is in direct contact with Cisco regarding timeframe for remediation.

We will keep you apprised as we know more.

Thanks,
Paul

Paul Mochrie (he/him)
Acting City Manager
City of Vancouver
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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθŋəəm (Musqueam), ləŋkʷú 7mesh (Squamish), and səliwətał (Tseil-Waututh) Nations.