

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
To: "Direct to Mayor and Council - DL"
Date: 4/26/2023 6:05:56 PM
Subject: Pothole repairs

Good evening Mayor and Council,

In follow up to Councillor Kirby-Yung's enquiry during the Council meeting this afternoon, and recognizing that this topic is timely, I am writing to share some information regarding pothole repairs that we have been sharing with media today. We received multiple questions from media in reaction to Port Coquitlam's recently-publicized initiative and provided the following responses attributed to Amy Sidwell, Manager of Street Operations:

- Keeping our roads in a state of good repair is a priority for the City's Streets Department. Crews are routinely repairing potholes as it is an effective way to maintain our roads. In 2023, crews have responded to 2,190 service requests and repaired approximately 20,300 potholes.
- The City manages about 1,400 kilometers of roads and the public plays an important role in helping to keep our roads safe. We encourage residents and businesses to report potholes or street areas in need of repair by calling 3-1-1 or via the City's Van311 app: <https://van311.ca/>
- On average, City crews will attend to a pothole within 4-5 days of receiving a report. Our response is dependent on current weather conditions, the number of reports received, and the location complexity, among other factors.

Best,
Paul

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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x^wməθkɔ́y̓əm (Musqueam), Snw̓x̓w̓ú7mesh (Squamish), and səlilwətəł (Tseil-Waututh) Nations.