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**To:** "Direct to Mayor and Council - DL"  
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**Date:** 5/27/2020 8:05:01 PM  
**Subject:** Permit processing times

Good evening Mayor and Council,

Further to questions received in the Standing Committee this morning regarding metrics on permit processing times, Jessie Adcock has provided the following additional information.

Data regarding our permit processing times are published on the following webpages:

<https://vancouver.ca/home-property-development/commercial-renovation-centre.aspx>

<https://vancouver.ca/home-property-development/field-review-inspection.aspx>

We update these numbers monthly.

We also publish our median permit processing time for minor Commercial Renovations here: <https://opendata.vancouver.ca/pages/indicator/?q=cardid%3D54> . This data gets updated quarterly.

Our goal is to process 95% of minor commercial renovation permit applications within seven weeks.

While we have made significant improvements, we acknowledge that there is more work to be done here. We have attempted to re-structure our webpages to communicate more simply and effectively with our applicants on the information that we need from them, as well as adding resources to our Commercial Renovations Centre team in order to help our applicants navigate these complex processes.

I hope this information is helpful. If you have any additional questions, please do not hesitate to contact Jessie or me.

Best,  
Paul

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*The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.*