

From: "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>

To: "Direct to Mayor and Council - DL"

CC: "City Manager's Correspondence Group - DL"
"Singh, Sandra" <Sandra.Singh@vancouver.ca>

Date: 5/29/2020 3:12:28 PM

Subject: Responses to DTES Covid Questions

Attachments: bc211shelters.pdf
Supportive-Housing-Registry-Application-Form.pdf

Dear Mayor and Council,

I am writing in response to some questions to staff from a Councillor. We thought all of Council would be interested in the responses.

Q: Mental Health Supports - A number of people expressed escalating concern regarding the mental health of both clients and frontline staff. They are wondering what resources are available or are coming online to support both themselves and the people they work with during this time of heightened stress.

A number of people expressed escalating concern regarding the mental health of both clients and frontline staff. They are wondering what resources are available or are coming online to support both themselves and the people they work with during this time of heightened stress.

There are several resources that may be appropriate to support frontline and community workers, including Indigenous, Black and staff of colour. Please see a list below:

- Kilala Lelum and Vancouver Native Health Society, Urban Native Youth Association, and Lu'ma Medical Centre and Lu'ma Medical Centre, MVISS – provide full-spectrum primary and cultural wellness care.
- The Metro Vancouver Indigenous Services Society also has mental health supports for Indigenous people including frontline workers: <http://www.mviss.ca/>
- VirtualDoctor of the Day fnha.ca/what-we-do/ehealth/virtual-doctor-of-the-day
- Clinical Counsellors available by telehealth fnha.ca/benefits/mental-health
- www.bwss.org/ - for crisis line for domestic violence
- <https://crisiscentre.bc.ca/community-services/grief-and-loss/> - helplines: bereavement, grief and loss
- <http://www.mindhealthbc.ca/> - mental health and substance use portal
- <http://www.vch.ca/your-care/mental-health-substance-use> - list of resources re: mental health including links for LGBTQ2S people, deaf people, eating disorders, substance use, etc.
- Federal mental health portal <https://ca.portal.gc.ca/> that offers free counselling.
- www.cmha.ca – range of resources online
- Watari, PACE and RainCity were grant recipients with counselling programs can be found here: <https://caibc.ca/grants-training/community-counselling-fund-grants/>
- Indigenous Focusing-Oriented Therapeutic modality that Vancouver Aboriginal Community Policing Centre is actively helping to spread/train: <http://jeffrey-schiffer.squarespace.com/aboriginal-focusing-oriented-therapy-afot> [jeffrey-schiffer.squarespace.com]
- New phone peer support service for DTES residents that has been started by Austin Liu at Eastside Works and Christina Wong at Employ to Power.
- PHSA's Mobile Response Team (MRT) is supposed provide support, including psychosocial support, to frontline workers and people with lived experience following an overdose: <http://www.phsa.ca/our-services/programs-services/health-emergency-management-bc/provincial-overdose-mobile-response-team>

- Mayor's Overdose Emergency Task Force/City funded BCCSU Stronger Together program providing grief and loss support for people who have lost loved ones to overdose or who have family members who use: <https://www.bccsu.ca/stronger-together/> and to the Pacific Association of First Nations Women for grief and healing circles for Indigenous women in the DTES and in areas along Kingsway in partnership with other organizations: <https://pafnw.wordpress.com/>
- The BC Bereavement Helpline is also available to take calls for people who are experiencing grief and loss related to substance use and the overdose crisis: <https://www.bcbh.ca/>
- 811 is available as a 24 hour crisis line with a mental health and substance use referral service staffed by nurses: <https://www.heretohelp.bc.ca/get-help>

In addition there are also COVID-19 Related Responses:

- Resources for patients (protective measures, testing, MHSU supports) www.fnha.ca/what-we-do/communicable-disease-control/coronavirus/public
- Resources for community leaders (community preparation guides, funding/supports, medical transportation, PPE) www.fnha.ca/what-we-do/communicable-disease-control/coronavirus/community-leaders
- Resources for health professionals (emergency response planning, support) www.fnha.ca/what-we-do/communicable-disease-control/coronavirus/health-professionals

Q: Peer Mutual Support Networks – many organizations received short-term funds to start peer programming in relation to COVID-19, but this funding is week to week and there is no security going forward. People are very concerned about the imminent loss of programming, and also instability for the peers relying on these funds.

Many organizations received short-term funds to start peer programming in relation to COVID-19, but this funding is week to week and there is no security going forward. People are very concerned about the imminent loss of programming, and also instability for the peers relying on these funds.

Peer Work Programs have been integral to the City's emergency/crisis response for decades. There are a diverse number of peer programs that will be sustained over the summer months (June – September), with a second wave plan underway to include peer programs. Over 100 peers every week will respond to COVID-19 prevention (physical distancing, critical information and supply distribution); overdose prevention and response; and heat and wellness response. These programs include:

- Enhanced Community Stewardship Program managed through CIRES and partners, the DTES Resident Network led by Karen Ward, and the redeployment of DTES Market Peer programs funded by federal funding the City has secured;
- Peer/staff monitoring and outreach support for the three washroom trailers also secured by the City with federal funds; and,
- Peer work programs the City has championed with third party funders (Vancouver Foundation and UWLM).

Q: Emergency Housing Options – there is a real lack of clarity on whether additional emergency housing will be coming online and what is the process for people who are trying to get into it. People have received vague information that “BC Housing is taking lists” but they don't know how to get people on these lists or how these lists work.

Emergency housing is being coordinated through BC Housing's supportive housing registry list via Orange Hall. Orange Hall is open for services: 10-12pm, 1-4pm, Monday to Friday. Phone: 604-648-4270, Email: orangehall@bchousing.org. The applications are attached for BC Housing Supportive Housing Registry (SHR) and for the VCH Referral Process. These are to be used to apply for housing options during this time, and going forward.

Q: Hygiene Facilities – Access to trailer washrooms at OPS, WISH and on Kingsway have been delayed. These are important pieces of infrastructure that the City has been contemplating for more than 1 month.

Access to trailer washrooms at OPS, WISH and on Kingsway have been delayed. These are important pieces of infrastructure that the City has been contemplating for more than 1 month.

All three washroom trailers have been delivered and are being installed and stocked. Soft openings are happening today for WISH and OPS, and all will be open and fully monitored by Monday, June 1. Set up included working through some technical challenges on smaller sites and setting up staffing in partnership with non-profits (Raincity, OPS and WISH). Staff and partners are pleased these assets are now in the community. Social media broadcasts of hours will be sent out via the City's social media feeds over the next few days.

If you have any further questions, please feel free to follow up with Sandra Singh at Sandra.singh@vancouver.ca
















Best,
Sadhu












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Pronouns: he, him, his


















The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
ADULT								
Abbotsford	Centre Of Hope - Abbotsford Shelter 34081 Gladys Avenue, Abbotsford 604-852-9305 ext. 108	May 28 11:04	N/A	All	19+		The shelter opens at 2 pm and closes at 7 am; check for space availability with Case Management or Outreach from 9:30 am to 3:30 pm Monday to Friday	  
Abbotsford	Riverside Shelter 1640 Riverside Road, Abbotsford 604-776-2424	May 28 11:04	0	All	19+		24 hrs	  
Burnaby	Progressive Housing Society Shelter 2294 Douglas Road, Burnaby 604-522-9669 ext 2	May 23 19:21	N/A	All	19+		24hr. Intakes between 10am-10pm. Please call for availability.	 
Chilliwack	Portal Shelter 46293 Yale Road, Chilliwack 604-316-2262	May 24 18:55	N/A	All	19+	Currently keeping a wait list for any spaces opening.	24hr. Please call for availability. Operating until Apr 2021.	
Coquitlam	Coquitlam Shelter 3030 Gordon Avenue, Coquitlam 604-474-0435	May 27 19:17	N/A	All	19+	Not doing intake until June 27th*	24 hr.	  
Hope	Hope and Area Emergency Shelter 650 Old Hope Princeton Highway, Hope 604-869-1844	May 23 19:21	N/A	All	19+		Please call for availability. Intake hours are 8am to midnight daily. May accept pets on a case-by-case basis.	
Langley	Gateway Of Hope - Emergency Shelter 5787 Langley Bypass, Langley 604-514-7375	May 27 18:54	2F	All	19+		24 hr; curfew 10 pm.	 


City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Maple Ridge	Salvation Army Ridge Meadows Ministries 22188 Lougheed Highway, Maple Ridge 604-463-8296 ext. 0	May 27 18:54	0	All	19+ w/ exceptions		Intake begins at 6pm. May be able to accommodate couples. Downstairs area is wheelchair accessible.	 
Mission	Haven In The Hollow 32646 Logan Avenue, Mission 604-820-9008	May 28 11:04	0	All	19+	Temporary relief shelter is open 8:00pm	24 hr	
Mission	The Stage 32998 First Ave, Mission 604-302-7065	May 27 18:54	44	All		First come, first served.	24 hr	
New Westminster	Cliff Block 606 Clarkson Street, New Westminster 604-523-9126 ext 105	May 24 18:55	N/A	All	19+	Call for availability. Mat spaces that were opened up as COVID-19 response. Low barrier.	24 hr	 
North Vancouver	North Shore Shelter 705 West 2nd Street, North Vancouver 604-982-9126 ext. 0	May 28 11:04	0	All	19+		24 hr	 
Richmond	Richmond House 12040 Horseshoe Way, Richmond 604-276-2490	May 28 11:04	0	All	19+		24 hr	 
Surrey	Bill Reid Place (Hyland House Cloverdale) 17752 Colebrook Road, Surrey 604-574-4341	May 28 11:04	0	All	19+		24 hr. May be able to accommodate couples.	
Surrey	Boulevard Temporary Shelter 10677 Whalley Boulevard, Surrey 604-588-1061	May 28 11:04	0	All	19+		24 hr	 








City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Surrey	Gateway Shelter 10667 135A Street, Surrey 604-589-7777	May 27 19:04	0	All	19+	Not doing intakes at this time	24 hr	 
Surrey	Guildford Shelter 14716 104th Avenue, Surrey 778-293-0889	May 28 11:04	0	All	19+		24 hr; couples ok.	 
Surrey	Hyland House 6595 King George Boulevard, Surrey 604-599-8900	May 28 11:04	0	All	19+		24 hr; best to try in AM or after 10PM curfew. May be able to accommodate couples.	
Surrey	Parkway Shelter 10666 City Park Way, Surrey 604-582-0408	May 27 19:04	0	All	19+	Not doing intakes at this time	24 hr	 
Surrey	The Cove Temporary Shelter 10607 King George Boulevard, Surrey 604-581-5172	May 27 19:04	N/A	All	19+	Not doing intake at this time	Low barrier 24hr shelter.	
Vancouver	Al Mitchell Place (Lookout Downtown) 346 Alexander Street, Vancouver 604-681-9126 ext. 1	May 28 11:04	0	All	19+		24 hr	 
Vancouver	Community Builders Temp Shelter (aka Metson Winter Shelter) 1060 Howe Street, Vancouver 604-428-3686	May 23 19:21	N/A	All	19+	Not doing intake at this time	Overnight shelter, open 4pm-10am with beds saved for returning guests. Intake 11-4 Monday to Friday. Operating until Mar 31, 2021. Partially accessible for canes and walkers.	 






City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Vancouver	First Avenue Temporary Shelter 1648 East 1st Avenue, Vancouver 604-225-9552	May 23 19:21	N/A	All	19+		24 hr. Call for availability. Operating until Mar 31, 2021 May be able to accommodate couples.	 
Vancouver	First United Church Shelter 320 East Hastings Street, Vancouver 604-839-6880	May 27 19:04	N/A	All	25+ w/exceptions	Not doing intake at this time	8am to 4pm	  
Vancouver	Hornby Street Shelter 1401 Hornby Street, Vancouver 604-620-9253	May 23 19:21	N/A	All	19+		24 hr. Operating until Mar 31, 2021. Please call for availability.	 
Vancouver	Triage Shelter 707 Powell Street, Vancouver 604-254-3700	May 23 19:21	N/A	All	19+	Not doing intake at this time	8:30 am to 7:30 pm; 9:00-9:30am best time to try	 
Vancouver	Yukon Shelter 2088 Yukon Street, Vancouver 604-264-1680 ext. 1	May 28 11:04	0	All	19+		24 hr	 
MEN								
Chilliwack	House of Hope - Salvation Army Chilliwack 45746 Yale Road, Chilliwack 604-392-8510	May 26 19:30	N/A	Male	19+	Only open to residents of Chilliwack (2+ months). Intake weekdays only.	24 hrs. Men's shelter but may have single rooms to accommodate co-ed couple.	 
New Westminster	Russell Housing Centre 740 Carnarvon Street, New Westminster 604-529-9126 ext. 101	May 28 11:04	0	Male	19+		24 hr	
New Westminster	Stevenson House For Men 32 Elliot Street, New Westminster 604-526-4783	May 23 19:21	N/A	Male	19+	Not doing intake at this time	24hr; call at intake between 8am-9am everyday	

City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Vancouver	Belkin House - Men's Shelter 555 Homer Street, Vancouver 604-694-6636	May 28 11:04	0	Male	19+		24hr	
Vancouver	Sutherland Shelter 138 East Cordova Street, Vancouver 604-646-6846 (intake through Beacon)	May 13 11:53	N/A	Male	19+	Only Accepting Internal Referrals	24 hr. Operating until Mar 31, 2020. Priority given to working men.	
Vancouver	The Beacon 138 East Cordova Street, Vancouver 604-646-6846	May 28 11:04	4M	Male	19+	Go to Anchor of Hope first	24hr; intake 8:00AM-11:30PM; curfew 10:30PM	
Vancouver	The Haven 128 East Cordova Street, Vancouver 604-646-6806	May 13 11:53	N/A	Male	19+	Accepting Intakes By Referral Only	24hr; intake 8:00AM to 11:30PM; curfew 10:30PM	

WOMEN/FAMILIES











Chilliwack	Brigadier Arthur Cartmell House 45746 Yale Road, Chilliwack 604-792-4486	May 28 11:19	0	Female	19+	No intakes evenings or weekends	24 hr; curfew 9pm.	
New Westminster	Elizabeth Gurney House Address confidential 604-524-0710	May 24 19:08	N/A	Female	19+ or w/ children	Call for waitlist	24 hr	
New Westminster	Fraserside Emergency Family Shelter Address confidential 604-525-3929	May 28 11:19	0	All	Women 19+ or M/F parent w/ children		24 hr, High Barrier	
Surrey	Cynthia's Place - E. Fry Society Address confidential 604-582-2456	May 24 19:08	N/A	Female	19+ or w/ children	Call for waitlist	24 hr	
Surrey	Sheena's Place - E. Fry Society Address confidential 604-581-1538	May 24 19:08	N/A	Female	19+ or w/ children	Call for waitlist	24 hr	








City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Vancouver	Belkin House - Women And Children's Shelter 555 Homer Street, Vancouver 604-694-6623	May 28 11:19	1F	Female	19+ or w/ children		8:30 am-4:00 am; no intake between 4:00 am-8:30 am	
Vancouver	Powell Place Shelter For Women 329 Powell Street, Vancouver 604-606-0403	May 28 11:19	0	Female	19+		24 hr	
Vancouver	Springhouse Address confidential 604-606-0412	May 28 11:24	0	Female	19+ or w/ children		24 hr	 
Vancouver	The Sisterhood 342 Alexander St., Vancouver 604-681-7916	May 23 19:21	N/A	Female	19+	Not doing intake at this time	24 hours, 7 days per week. Extended to June 30, 2020	
Vancouver	Vi Fineday Family Shelter Society Address confidential 604-736-2423	May 28 11:19	0	All	Women 19+ or M/F parent w/ children		24 hr; High Barrier	
Vancouver	Women's Emergency Shelter (412 Shelter) 412 East Cordova Street, Vancouver 604-423-4807	May 23 19:21	N/A	Female	19+		24 hrs, call for availability. Women need to show up in person to be put on a waitlist.	
YOUTH								
Abbotsford	Cyrus Centre Abbotsford 2616 Ware Street, Abbotsford 604-859-5773	May 28 11:19	2Y	All	12-18		24 hr	
Chilliwack	Cyrus Centre Chilliwack 45845 Wellington Avenue, Chilliwack 604-795-5773	May 28 11:19	4Y	All	12-18		24 hr	

City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Mission	Proctor Youth Shelter 7368 Proctor Street, Mission 604-287-7200	May 28 11:19	2Y	All	16-24		24hr. Operating until June 2020.	
North Vancouver	North Shore Youth Safe House Address confidential 604-924-8005	May 28 11:19	4Y	All	14-18		24 hr; curfew 10:00PM	
Surrey	All Nations Youth Safe House - Klahow-eya Address confidential 236-477-1747	May 28 11:19	N/A	All	15-18		24 hr	
Vancouver	Aboriginal Youth Safehouse (ASH) Address confidential 604-254-5147	May 28 11:19	0	All	16-18	Intake only Mon-Fri 5AM-5PM	24 hr	
Vancouver	Covenant House - Female Youth 1302 Seymour Street, Vancouver 604-685-7474; Toll-free: 1-877-685-7474	May 28 11:19	N/A	Female	16-24	Must call first. COVID-19 Screening in place	24 hr	
Vancouver	Covenant House - Male Youth 326 West Pender Street, Vancouver 604-647-4480; Toll-free: 1-877-685-7474	May 28 11:19	N/A	Male	16-24	Must call first. COVID-19 Screening in place.	24 hr	
Vancouver	Directions Youth Haven Address confidential 778-800-3300	May 28 11:19	0	All	16-19 w/exceptions		Age exceptions w/ approval from manager.	
Vancouver	FSGV Safe House (Directions) Address confidential 604-877-1234	May 28 11:19	3MY	All	16-18		24 hr	
Vancouver	Marc's Place Address confidential Day: 604-660-9376; Night: 604-660-4927	May 27 19:17	1Y	All	13-15		24 hr	


LINE UP



City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Delta	Delta Emergency Response Shelter 4960 48th Avenue, Delta 604-599-8900 or 604-946-6254	May 28 11:21	5	All	19+	Can accommodate one dog at a time only.	Open nightly 9pm-7am. Operating until June 30, 2020.	
Langley	Gateway of Hope - Relief Shelter 5787 Langley Bypass, Langley 604-514-7375	May 28 11:21	22	All	19+	Mats	Curfew at 10pm, intake at 10:15pm	
Surrey	Surrey Urban Mission Temp Shelter 10776 King George Boulevard, Surrey 604-581-5172	May 28 11:21	25	All	19+		7 pm to 8 am. Intake at 7pm & 11pm; 11pm curfew	 
Surrey	White Rock Temporary Shelter 15128 27B Ave, Surrey 604-599-8900 (hyland house)	May 25 11:20	N/A	All			8pm-7am. Operating until June 30, 2020	 
Vancouver	Aboriginal Shelter 201 Central Street, Vancouver 604-682-5556	May 28 11:21	100	All	19+		Intake 3PM (possibly earlier in extreme weather); line-up 2-3PM. No intakes after 12am.	 
Vancouver	Anchor of Hope 134 East Cordova Street, Vancouver 604-646-6899	May 28 11:21	50	All	19+	Intake with quarantine	Opens at 8pm, no intake after 2am.	
Vancouver	Catholic Charities Men's Hostel 828 Cambie Street, Vancouver 604-443-3292	May 26 11:30	N/A	Male	19+	Intake only through hospital referral	Intake 4PM; curfew 10PM.	
Vancouver	Directions Temporary Youth Shelter 1138 Burrard Street, Vancouver 604-633-1472	May 28 11:21	12	All	19-24	After midnight, 5 additional beds	10pm-9am. Lottery for available beds at 8:30pm. Operating until Mar 31, 2021	

City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Vancouver	First Baptist Church Temporary Shelter 969 Burrard Street, Vancouver 604-683-8441	May 28 11:21	N/A	All	Priority for under 19	Not operating during pandemic.	Open Tuesdays only from Sept-May. Tickets given out at 7:30pm & 8:30pm, shelter opens at 9:30pm	
Vancouver	New Fountain Shelter 356 East Hastings Street, Vancouver 604-669-3306	May 28 11:27	60	All	25+ w/exceptions		Intake at 7:00PM; beds assigned at 10:00PM	  
Vancouver	SisterShelter (Atira) 131 Dunlevy Avenue, Vancouver 604-602-9463	May 28 11:21	16F	Female	19+	8pm & midnight intakes	6pm to 9am; partially wheelchair accessible. Operating until Mar 31, 2021	 
Vancouver	The Crosswalk 136 East Cordova Street, Vancouver 604-646-6875	May 28 11:21	35	All	19+	Accepting New Intakes	9:30PM to 2:00AM; line- up starts 9:00PM	
Vancouver	UGM Emergency Shelter For Men 601 East Hastings Street, Vancouver 604-253-3323 ext. 305	May 28 11:21	72M	Male	19+		Intake at 5:00PM; opens at 9:00PM. No intake after 2:00AM.	

SEASONAL HEAT SHELTERS

Burnaby	Burnaby Warming Centre Various Locations, Burnaby Info desk: 604-294-7944	Apr 28 11:27	N/A	All		Burnaby Lake Arena 3677 Kensington Ave. is OPEN, 5970 Beresford St. is OPEN. Daily 8pm- 8am until further notice.	Open 8pm-8am daily until further notice at Burnaby Lake Arena & Beresford Warming Centre	
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City	Shelter	Last Update	Beds	Gender	Age Range	Note	Intake Info	Accessibility
Vancouver	The Gathering Place 609 Helmcken, Vancouver 604-665-2391 (10am-8pm) 604-257-3846 (8pm-7:30am)	May 6 08:58	N/A	All		Not currently doing intakes.	8:30pm-7:30am Closing May 31 2020	



Who should use this form?

You may be eligible for Supportive Housing if you:

- are low-income;
- are homeless or at-risk of homelessness;
- may have mental health and/or mental and physical health needs;
- require support services to help maintain a successful tenancy.

Note: If you are living in supportive housing and want to move, speak to your housing provider or contact the Supportive Housing Registry and ask for a Transfer Form.

Additional Information:

Most supportive housing units are studios suitable for a single individual. Very few buildings have units with one or more bedrooms.

If you wish to live with or near another individual, you both must:

- complete a Supportive Housing Registry Application Form; and
- sign a SHR Request to Link form.

The SHR Request to Link form can be obtained by contacting our office or downloaded from our website at www.bchousing.org/SH.

What is Supportive Housing and the Supportive Housing Registry (SHR)?

Supportive housing provides a private room or apartment in a building with support services. Buildings and units vary in style, size and supports provided.

The Supportive Housing Registry provides a single point of access for supportive housing. Applicants apply only once instead of separate applications with multiple housing providers.

BC Housing works with supportive housing providers, health authorities and other community partners to access the accommodation that best meets your needs.

More information on supportive housing is available online at www.bchousing.org/SH.

How to Apply:

Step #1: Complete Page 2 and 3 of the Application Form in full.

Step #2: Sign and date the Declaration and Consent on page 4.

Step #3: Submit the application to one of the addresses below:

Burnaby: 101 – 4555 Kingsway, Burnaby, BC V5H 4V8

Vancouver: 297 E. Hastings Vancouver, BC V6A 1P2

Victoria: 201 – 3440 Douglas St, Victoria, BC V8Z 3L5

Penticton: 451 Winnipeg St. Penticton, BC V2A 5M6

Prince George: 1380 2nd Avenue, Prince George, BC V2L 3B5

By Fax: 604-439-4729

If faxing, only pages 2, 3 and 4 are required.

Information for Outreach Workers:

If you are working with staff at a BC Housing office, please speak to them to discuss how and where you should submit completed Supportive Housing Registry Application Forms.

SHR: FOR OFFICE USE ONLY

File:

Date:

Please Print Clearly

1. Applicant: Please tell us about yourself.

Last Name	First Name(s)	Alias or Nickname (Optional)
Birth Date (dd/mm/yyyy)		Gender

2. What city/town do you currently stay in?

City/Town	How long have you been here?
Is there a specific neighbourhood you stay in? (optional)	

3. How can we reach you?

Your Phone #	Your Email Address
Your Address <u>or</u> an address you can receive mail (if applicable)	

3a. Is there anyone we can leave a message with in order to contact you? Provide as many options as possible.

Contact or Organization Name	Phone Number	Email	Contact's relationship to you	*Authorized Contact (Yes/No)

**By saying Yes under Authorized Contact, you are confirming that you have the contact's permission to provide their information and you are giving permission for the Supportive Housing Registry and any supportive housing provider to exchange information with that contact in order to maintain and update your application. Authorized Contacts can be added or removed by contacting the Supportive Housing Registry.*

➔ Important: If we are unable contact you, we will move to the next applicant.

4. What are your sources of income?

On income assistance Other income No income

Income Source List all sources and amounts. (if on income assistance specify if employable, PWD or PPMB)	Amount (Monthly)
	\$
	\$

5. Do you identify as being an Indigenous person of Canada? (Optional)

Yes No Prefer not to answer

➔ Note: Some housing providers manage supportive housing that gives priority to Indigenous persons. This answer will assist them with identifying Indigenous applicants. This information is also used for planning and reporting purposes.

Housing Needs and Preferences *The following questions will assist with assessing your eligibility for supportive housing and matching you to housing that best meets your needs.*

6. Current Living Situation: Please select the one option that best describes your current living situation:

<input type="checkbox"/> Staying with friends/relatives <input type="checkbox"/> Sleeping outside <input type="checkbox"/> At an Emergency Shelter <input type="checkbox"/> Correctional Facility <input type="checkbox"/> Other (Specify): _____	<input type="checkbox"/> Treatment facility/detox <input type="checkbox"/> Hospital <input type="checkbox"/> Private Market – Single Room Occupancy Hotel <input type="checkbox"/> Private Market – own unit/suite
Is there a deadline to leave your current living situation? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, what is the date? _____	
Why do you need or want to move? _____	

7. Health and Mobility: Describe health conditions or disabilities that impact your ability to obtain or maintain housing.

Description/Impact
<input type="checkbox"/> Mental Health _____
<input type="checkbox"/> Physical Health _____
<input type="checkbox"/> Substance Use _____
<input type="checkbox"/> No Health Conditions

7a. Stairs and Wheelchair Access: Let us know if you have any difficulty with stairs or use a wheelchair.

<input type="checkbox"/> Stairs are OK <input type="checkbox"/> No Stairs <input type="checkbox"/> Limited number of stairs. How many? _____
Do you require wheelchair accessible housing? <input type="checkbox"/> Yes <input type="checkbox"/> No

8. Pets: Please tell us about any pets you have.

Do you have any pets? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, how many? _____	What kind? _____
Do you have a registered therapy or service animal? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, please describe: _____

9. Where would you prefer to live?

➔ **Important:** Eligible applicants are considered for supportive housing units located in or near the city or town where they currently stay. If you wish to be considered for other areas, please list below.

In addition to buildings in or near where I currently stay, please consider me for:		
Cities or Towns	Neighbourhoods	Buildings
_____	_____	_____
_____	_____	_____
_____	_____	_____

➔ **Important:** If we don't hear from you **at least every 6 months** your file goes on hold and an offer of housing cannot be made. You can contact the Supportive Housing Registry to update your preferences at any time.

PLEASE READ AND SIGN
I declare:

- This is my application to be considered for supportive housing and all the information in it is true, correct and complete.

I consent:

- To BC Housing sharing my information with supportive housing providers, health authorities, shelter providers, outreach providers, and/or other organizations partnering with BC Housing to coordinate access to suitable housing for me.
- To supportive housing providers, health authorities, shelter providers, and/or outreach providers who are directly involved in finding suitable housing for me to make any necessary inquiries to verify the information given in this application; and, for any person, corporation or social agency to release any necessary information to the assessment of my eligibility for supportive housing.
- To members of the Supportive Housing Registry to exchange information with my Authorized Contact(s) in order to maintain and update my application.

I understand:

- This application is not an agreement on the part of the Supportive Housing Registry or supportive housing providers to provide me with housing.
- It is my responsibility to contact the Supportive Housing Registry at least once every six (6) months for my file to remain active.
- If there is a unit available and I cannot be contacted, the Supportive Housing Registry will offer the unit to another applicant.
- If I am being considered for an available unit, I may be asked to provide additional information to assess if the supports provided in that building will meet my needs and it is my responsibility to provide or cause to be provided information requested to assist with this assessment.
- If I wish to withdraw this Declaration and Consent, I may do so at any time by contacting the Supportive Housing Registry; however, withdrawal will result in my no longer being considered for supportive housing.

Applicant Name (Print)	Applicant Signature	Date

Purpose of this form:

Personal information is collected on this form to identify and contact you, to assess your eligibility for supportive housing and to determine the housing that meets your needs. The information is collected in accordance with section 26(c) of the Freedom of Information and Protection of Privacy Act. If you have any questions about your personal information, please call or write the Privacy Officer at BC Housing, 1701 - 4555 Kingsway, Burnaby, BC, V5H 4V8, 604-433-1711.

Office Use Only:

HIFIS: <input type="checkbox"/> No <input type="checkbox"/> Yes - File #:	VAT: <input type="checkbox"/> No <input type="checkbox"/> Yes - Date:	
Processed by:	Date:	Transfer? <input type="checkbox"/> Yes

MHSUSH Referral Form

All clients must be at least 19 years of age and a Vancouver resident for a year or more. Clients must meet **referral eligibility criteria** for **one** of the following housing options:

Mental Health Supported Housing:

- Homeless or vulnerably housed/high use of services
- Funding source (PWD/PPP/OAS, subsidies, employment)
- Prepared to engage safely in a supported housing program
- Mental health diagnosis and connected to a VCH mental health team

Community Transition Team (CTT):

- Homeless or facing eviction
- Mental health diagnosis and connected to a VCH mental health team
- Funding source (PWD/PPP/OAS, subsidies, employment)
- Referred from acute hospital

Housing First Placement Team:

- Homelessness, repeat hospital, facing eviction, and /or frequent shelter use
- Agreeable to residing in the DTES
- Funding source (PWD/PPP/OAS, subsidies, employment)
- Priority Shelter referrals are from hospital only
- Difficulty accessing and maintaining housing;
- Treated or untreated mental health, substance use and/or complex physical health needs

Client Information

Client Name:		Aliases or Preferred Name (if different than previous):	Referral Date: (dd.Mmm.yy)
PARIS or PHN		Current housing situation:	Identifies As: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender <input type="checkbox"/> Other
DOB/Age	Client aware of referral <input type="checkbox"/>	Marital status: <input type="checkbox"/> Single <input type="checkbox"/> Partnered <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	

Referral Source: VGH UBC SPH Mental Health Team Tertiary Other

Acute/Tertiary/Unit:	Contact:	Telephone:
Mental Health Team	Contact:	Telephone:
Primary Care Team	Contact:	Telephone:
Other	Contact:	Telephone:

Clinical Profile

Mental health diagnoses:
Cognitive difficulties:
Medical/physical health problems:
Recent history of hospital admissions and ER contacts with reason:

Current Functional Status- What are the support needs?

ADLs (mobility, personal hygiene, bathing/showers, continence, eating, transfers):
IADLs (medication management, currently on IM's?, attending appointments, scheduling day, meal preparation, housework/laundry, bills/managing finances, transportation, shopping, phone calls):
Social behaviour (engagement with peers, family, care team; ability to live in group environment)
Work/volunteer/school/Hobbies/meaningful activities (current, past):

Psychosocial/Personal History

Strengths/coping skills:	
Support system/resources used (formal/informal, drop-in, support workers):	
Legal status (Extended leave, forensic involvement, past/present charges or convictions, probation officer):	
History of behavioural issues impacting housing:	
Substance use (substances used, frequency; mode of use):	
Fire Risk (history of fire in household, smoking indoors/ in bed, unsafe kitchen practice):	Hoarding:
Victimization/vulnerability:	Aggression/violence/inappropriate touching:
Suicidal/ Homicidal ideation:	Self-harm/self-neglect:
Elopement/wandering:	Falls/Mobility:
Sex trade:	ANYTHING FOR THIS SPACE??

Finances

(i.e. PWD, CPP/OAS, Subsidies, Bloom Group/Public Guardian)	Who manages \$, history of financial competency
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Housing

Previous housing:
Moves/evictions – frequency and reasons for:
Shelters/history of homelessness:

Client Housing Goals (i.e. Abstinence; Hospitalization; Harm reduction; Medication compliance; Support with ADLs, Support with IADLs)

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Please Fax completed Referral Form to **604-675-3899**

NOTE: Additional collateral will be requested as needed. A clinician will follow-up with you within 2 business days
Supported housing sites vary in terms of levels of support and the range of behaviors they can accept. Information gathered on this form will help identify the most suitable housing for your client. We are unable to predict when housing will become available. Client and/or Referral Source will be contacted as soon as a vacancy is pending. For updates regarding referrals please review PARIS.

**** INCOMPLETE FORMS WILL NOT BE PROCESSED****