

**From:** "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>  
**To:** "Direct to Mayor and Council - DL"  
**CC:** "City Manager's Correspondence Group - DL"  
**Date:** 8/24/2020 4:36:50 PM  
**Subject:** FW: Granville St - concerns re crime/disorder

Good afternoon Mayor and Council,

Councillor Dominato had a couple of questions relating to Granville Street concerns. Please see the response from staff below. Please let me know if you have further questions.

Thank you.

Sadhu

- 1) Where can residents find information online about the Community Dialogue Group and its membership? The group includes 5 community members – how do residents know who they are so they can communicate with them about emerging concerns and ensure their voice is heard?**

More information about the Community Dialogue Group can be found by emailing BC Housing at [communityrelations@bchousing.org](mailto:communityrelations@bchousing.org). At the moment CDG minutes are only distributed to their membership, and BC Housing are reviewing how they can provide a means for non-CDG members to have their concerns brought to that table. As a participant in the CDG our own COV representative is able to bring forward feedback we have heard from citizens.

There is an informative Q&A about the Luugat (former Howard Johnson) on the BC Housing website

- 2) How can residents get information on actions being taken to address their concerns? I've been speaking with residents and they feel there is an information vacuum and that their concerns are falling on deaf ears. I outlined a number of measures in place and actions taken to-date; however, I think it would be helpful if we made this information publicly available and shared it with local stratas, businesses etc. so they know about the community dialogue group, working groups, non-profit roles and services, increased sanitation services, increased police presence etc.**

Information about COV initiatives is provided to key stakeholders via the Community Dialogue Group. Non-member citizens can find out about our initiatives by contacting our Homelessness Services Department directly at [homelessness@vancouver.ca](mailto:homelessness@vancouver.ca) or by calling 311. Staff are considering other ways to make this information more widely available.

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**From:** Dominato, Lisa



**Sent:** Tuesday, August 18, 2020 12:58 PM

**To:** Mochrie, Paul; Direct to Mayor and Council - DL

**Cc:** City Manager's Correspondence Group - DL; Mauboules, Celine; Singh, Sandra

**Subject:** RE: Granville St - concerns re crime/disorder

Hi Paul,

Thanks for this fantastic summary. A couple of follow up questions:

1. Where can residents find information online about the Community Dialogue Group and its membership? The group includes 5 community members – how do residents know who they are so they can communicate with them about emerging concerns and ensure their voice is heard?
2. How can residents get information on actions being taken to address their concerns? I've been speaking with residents and they feel there is an information vacuum and that their concerns are falling on deaf ears. I outlined a number of measures in place and actions taken to-date; however, I think it would be helpful if we made this information publicly available and shared it with local stratas, businesses etc. so they know about the community dialogue group, working groups, non-profit roles and services, increased sanitation services, increased police presence etc.

Lisa

**Lisa Dominato, MA** | she her hers

Councillor | City of Vancouver

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“The two skills of the warrior are compassion and insight. Compassion is easy - it arises spontaneously from an open heart. Insight or discernment requires more skill. We have to choose our battles.”

— Margaret J. Wheatley

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**From:** Mochrie, Paul

**Sent:** Monday, August 17, 2020 5:12 PM

**To:** Direct to Mayor and Council - DL

**Cc:** City Manager's Correspondence Group - DL; Mauboules, Celine; Singh, Sandra

**Subject:** Granville St - concerns re crime/disorder

Good afternoon Mayor and Council,

During our briefing last week regarding the navigation centre initiative and Strathcona Park, we received a question regarding the City's response to concerns from residents and business in and around the Granville Street corridor. Please find attached for your information a memo from Celine Mauboules summarizing the issues that have been reported to the City, as well as the work we are doing with BC Housing, VCH, VPD and other partners to address these challenges.

If you have any further questions, please let me know.

Best,

Paul

Paul Mochrie | Deputy City Manager  
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*The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.*