

From: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
Date: 12/3/2021 12:59:06 PM
Subject: [RE: Update - Planning to Support Distributed Ambulance Services in the City of Vancouver - RTS 14652](#)
Attachments: VFRS - ADM - COV Memo-2021_12_02.pdf

My apologies –resending with the attachment.
Paul

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Sent: Friday, December 03, 2021 12:58 PM
To: Direct to Mayor and Council - DL
Cc: City Manager's Correspondence Group - DL ; Moore, Tyler <tyler.moore@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>
Subject: Update - Planning to Support Distributed Ambulance Services in the City of Vancouver - RTS 14652

Dear Mayor and Council,

Please see the attached memo from Tyler Moore, Deputy Chief VFRS for an update on Planning to Support Distributed Ambulance Services in the City of Vancouver (Member's Motion B.4) - RTS 14652.

- At the Council meeting on July 22, 2021, Council directed staff to report back on policy development options and financial impacts to support distributed ambulance services.
- VFRS has met with BCEHS, CoV Finance, REFM, PDS, and IAFF Local 18 to discuss issues and explore solutions.
- As more research and interviews are needed, staff will report back with a full memo reply in Q1 of 2022.

Should you have any questions, please contact Tyler Moore (tyler.moore@vancouver.ca).

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x^wməθk^wəyəm (Musqueam), Sk̓wxwú7mesh (Squamish), and səlilwətaʔ (Tsleil-Waututh) Nations.

MEMORANDUM

December 3, 2021

TO: Mayor and Council

CC: Paul Mochrie, City Manager
Karen Levitt, Deputy City Manager
Lynda Graves, Administration Services Manager, City Manager's Office
Maria Pontikis, Director, Civic Engagement and Communications
Rosemary Hagiwara, Acting City Clerk
Anita Zaenker, Chief of Staff, Mayor's Office
Neil Monckton, Chief of Staff, Mayor's Office
Alvin Singh, Communications Director, Mayor's Office

FROM: Tyler Moore, Deputy Chief Technology, Fleet, Infrastructure, OHS&W

SUBJECT: Report Back - Planning to Support Distributed Ambulance Services in the City of Vancouver (Member's Motion B.4)

RTS: 14652

1. Background and issue summary

BACKGROUND

In response to motion 14652, Planning to Support Distributed Ambulance Services in the City of Vancouver, July 22, 2021.

In recent years due to management decisions and land economics, Vancouver has lost ambulance service stations in the following locations:

- Downtown/West End - 242 (Richards and Davie)
- South Vancouver - 244 (57th and Cambie)
- Advanced Care at VGH
- Boundary and Hastings
- Boundary and Van Ness.

Distribution and location of the four remaining BC Ambulance Stations within the City of Vancouver (excluding Children's Hospital infant ambulance station) are all low-density leased properties in highly developable areas:

- Station 248 (DTES) 731 East Cordova;
- Station 245 (Kingsway) 1538 East King Edward;
- Station 243 (Arbutus Ridge) 2940 Arbutus St; and
- Station 261 (Mt Pleasant) 181 West 7th

At current, ambulance services for large parts of South Vancouver are seconded to Burnaby and Richmond respectively. The downtown core is limited to one ambulance station at 248 E Cordova (DTES) that also serves NE Vancouver. In a 2019 review of BCEHS report "*Access to Emergency Health Services*" the BC Office of the Auditor General stated the coordination of fire departments and emergency health services needs to be strengthened. At that time, ambulance response times were taking too long and compromising patient outcomes. Municipalities have a role to ensure ambulance service stations and their equitable distribution inform city planning and public benefit strategies.

In Richmond, the new Fire Hall 3 / Ambulance Service Station 250 at 9680 Cambie is an example of a city-funded co-location, where a purpose-built ambulance station is leased to BCEHS and additionally benefits increased coordination between fire and ambulance emergency services. Elsewhere, Revelstoke and West Vancouver are both looking at building workforce housing with ambulance station co-location opportunities on city-owned land and leasing purpose built stations to BCEHS

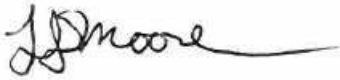
Fire halls are strategically distributed around the City of Vancouver and any new facilities or renewals may provide opportunities to co-locate with BCEHS. Additionally, from initial conversations, it is understood that BCEHS may be looking at opportunities to reduce travel distances and improved rest and recovery locations.

2. Update on Distributed Ambulance Policy Development Options

VFRS has meet individually with BCEHS, CoV Finance, REFM, CoV Planning and IAFF Local 18 to discuss the limited ambulance stations located in Vancouver and look for solutions to this issue. Discussions lead to many different opportunities that still need time to be explored. Other local agencies like Transit Police have similar needs and solutions currently in place could be leveraged to provide some of the needed Rest and Recovery services for BCEHS, this still needs to be explored. The CoV team has identified the need to meet directly with BCEHS to fully understand their needs and to engage financial discussions to understand how both groups could support working on a plan to address these needs.

3. Timeline

Based on current events that have key stakeholders working on other pressing issues and the requirement to acquire more information through meetings and interviews the full memo reply will need to be moved to Q1 of 2022.

A handwritten signature in black ink, appearing to read 'T Moore', with a long horizontal flourish extending to the right.

Tyler Moore
Deputy Chief
Technology, Fleet, Infrastructure, OHS&W