

File No. 04-1000-20-2016-027

February 18, 2016

s.22(1)

Dear s.22(1) :

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of January 14, 2016 for:

All reports, records and information that would allow the applicant to know the total cost to the City of Vancouver of credit card payment processing in each of the last six years, from January 1, 2010 to December 31, 2015.

This request was sent to the Treasury Services Department, who responded with the following answer to your question:

The cost of credit card payment processing for each calendar year are as follows:

Jan 1 - Dec 31, 2010 - \$1,295,000
Jan 1 - Dec 31, 2011 - \$1,549,000
Jan 1 - Dec 31, 2012 - \$1,562,000
Jan 1 - Dec 31, 2013 - \$1,627,000
Jan 1 - Dec 31, 2014 - \$1,768,000
Jan 1 - Dec 31, 2015 - \$2,042,000

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request, within 30 business days from the date of this letter. You can request a review by writing to: Office of the Information & Privacy Commissioner, Email: info@oipc.bc.ca, Tel: 250-387-5629 and providing: 1) the request number (#04-1000-20-2016-027); 2) a copy of this letter; 3) a copy of your original request; and 4) the reason you're requesting a review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

A handwritten signature in black ink, appearing to read 'Barbara J. Van Fraassen', with a stylized, flowing script.

Barbara J. Van Fraassen, BA
Director, Access to Information
City Clerk's Department, City of Vancouver
Email: Barbara.vanfraassen@vancouver.ca
Telephone: 604.873.7999

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