

File No. 04-1000-20-2016-031

February 24, 2016

s.22(1)

Dear s.22(1) :

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of January 19, 2016 for:

By-law parking fine information for the year 2015 including date and frequency details of complaints originating in the North Lane of the 1500 block of E. 1st Avenue.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

According to the Parking Enforcement Branch, there were four complaints originating from North lane at the 1500 block of E 1st Avenue. The results of the complaints were:

| | |
|-----------|----------------------------|
| Oct 13/15 | Vehicle marked for impound |
| Nov 01/15 | Vehicle gone on arrival |
| Nov 07/15 | Area clear |
| Nov 14/15 | Recall for impound |

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2016-031); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

A handwritten signature in black ink, appearing to be 'B. Van Fraassen', written in a cursive style.

Barbara J. Van Fraassen, BA
Director, Access to Information
City Clerk's Department, City of Vancouver

Encl.

:jb

INFOR HANSEN8

2016/01/22 10:57

Service Request # R 877592
 Lagan's ECM
 Update
 Request Type PEnforcement
 Parking Enforcement Request
 Sub Type
 Incident Date
 Call Date Last 311 Update, where applicable
 2015/10/13 12:45
 Crew Assign Date
 Request Date 2015/10/13 12:45
 Crew ID P_236
 Crew Contact
 Reviewed no
 Initiated By
 Follow-Up Date
 Charges Explained no

Information

Information

Designation
 Zone
 Sub-area
 Beat
 Auto Beat
 Frequency
 Priority
 Responsibility PO
 Parking Ops & Enforcement
 Project
 311 Case #
 Source
 Ext Reference #
 Due Date
 Ref Type
 Lagan CSR Name
 Method

Request Location

Asset
 Parcel ID
 Lane
 Property ID
 GPS X 0.0000
 GPS Y 0.0000

Location

Street # 1500
 Pre Dir
 Street Name E 1ST AV
 Suffix -Range
 Post Dir
 Subdesignation
 Range
 to 1599
 Cross Street
 Cross Street
 City, Province, Postal Code Vancouver
 BC
 Location s.22(1)

Incident Details

(No Data)

Call Details

Call Duration 00:02:00
of Calls 1
Taken By
Customer Contact
Requested no
Notify Customer
Regarding Service no
Request Progress 1

Other Calls

(No Data)

Customer Comments

(No Data)

Contact

Name
First, MI
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country
Contact Phone
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type

Inspection

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Log

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Attachments

(Tab Not Loaded)

Associations

(Tab Not Loaded)

Request Details

Enforcement Request

Spaces On Block
ByLaw # 2849
Section # 191G
Street Side Lane
License 1 s.22(1)
Jurisdiction 1
Make 1
Colour 1
License 2
Jurisdiction 2
Make 2
Colour 2
License 3
Jurisdiction 3
Make 3
Colour 3

PEO # 320
Route VEH_G
Status Impound
Date / Time 2015/10/13 13:01
Attended
of Tickets 1
Additional Licenses

Schedules

(Tab Not Loaded)

Audit Log

Audit Log

1

Audit Log

| Field Name | Audit Date | Time | New Value | Old Value | User ID | Audit Catagory |
|------------|------------|------|-----------|-----------|---------|----------------|
|------------|------------|------|-----------|-----------|---------|----------------|

| | | | | | | |
|----------|------------------|--|------|-------|--|--------|
| Resolved | 2015/10/13 13:01 | | True | False | | Hansen |
|----------|------------------|--|------|-------|--|--------|

Lagan eForm

Lagan Detail

Lagan eForm
Lagan Case Details

INFOR HANSEN 8

2016/01/22 10:56

Service Request # R 884482
 Lagan's ECM
 Update
 Request Type PEnforcement
 Parking Enforcement Request
 Sub Type
 Incident Date
 Last 311 Update, where applicable
 Call Date 2015/11/01 12:35
 Crew Assign Date
 Request Date 2015/11/01 12:35
 Crew ID P_246
 Crew Contact
 Reviewed no
 Initiated By
 Follow-Up Date
 Charges Explained no

Information

Information

Designation
 Zone
 Sub-area
 Beat
 Auto Beat
 Frequency
 Priority
 Responsibility PO
 Parking Ops & Enforcement
 Project
 311 Case #
 Source
 Ext Reference #
 Due Date
 Ref Type
 Lagan CSR Name
 Method

Request Location

Asset
 Parcel ID
 Lane
 Property ID
 GPS X 0.0000
 GPS Y 0.0000

Location

Street # 1500
 Pre Dir
 Street Name E 1ST AV
 Suffix -Range
 Post Dir
 Subdesignation
 Range
 to 1599
 Cross Street
 Cross Street
 City, Province, Vancouver
 Postal Code
 BC
 Location S.22(1)

Incident Details

(No Data)

Call Details

Call Duration 00:05:41
of Calls 1
Taken By
Customer Contact Requested no
Notify Customer Regarding Service Request Progress 1

Other Calls

(No Data)

Customer Comments

(No Data)

Contact

Name
First, MI
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country
Contact Phone
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type

Inspection

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Log

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Attachments

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Associations

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Request Details

Enforcement Request

Spaces On Block
ByLaw # 2849
Section # 191G
Street Side Lane L/N
License 1 s.22(1)
Jurisdiction 1
Make 1
Colour 1
License 2
Jurisdiction 2
Make 2
Colour 2
License 3
Jurisdiction 3
Make 3
Colour 3

PEO # 336
Route VEH_G
Status GOA
Date / Time 2015/11/01 13:28
Attended
of Tickets 1
Additional Licenses

Schedules

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Audit Log

Audit Log

1

Audit Log

| Field Name | Audit Date | Time | New Value | Old Value | User ID | Audit Catagory |
|------------|------------|------|-----------|-----------|---------|----------------|
|------------|------------|------|-----------|-----------|---------|----------------|

| | | | | | | |
|----------|------------------|--|-------|-------|--------|--|
| Crew Id | 2015/11/01 13:07 | | P_246 | | Hansen | |
| Resolved | 2015/11/01 13:28 | | True | False | Hansen | |

Lagan eForm

Lagan Detail

Lagan eForm
Lagan Case Details

INFOR HANSEN8

2016/01/22 10:54

Service Request # R 887105
 Lagan's ECM
 Update
 Request Type PEnforcement
 Parking Enforcement Request
 Sub Type
 Incident Date
 Call Date Last 311 Update, where applicable
 2015/11/07 22:36
 Crew Assign Date
 Request Date 2015/11/07 22:36
 Crew ID P_256
 Crew Contact
 Reviewed no
 Initiated By
 Follow-Up Date
 Charges Explained no

Information

Information

Designation
 Zone
 Sub-area
 Beat
 Auto Beat
 Frequency
 Priority
 Responsibility PO
 Parking Ops & Enforcement
 Project
 311 Case #
 Source
 Ext Reference #
 Due Date
 Ref Type
 Lagan CSR Name
 Method

Request Location

Asset
 Parcel ID
 Lane
 Property ID
 GPS X 0.0000
 GPS Y 0.0000

Location

Street # 1500
 Pre Dir
 Street Name E 1ST AV
 Suffix -Range
 Post Dir
 Subdesignation
 Range
 to 1599
 Cross Street
 Cross Street
 City, Province, Vancouver
 Postal Code
 BC
 Location s.22(1)

Incident Details

(No Data)

Call Details

Call Duration 00:02:13
of Calls 1
Taken By
Customer Contact Requested no
Notify Customer Regarding Service Request Progress 1

Other Calls

(No Data)

Customer Comments

(No Data)

Contact

Name
First, MI
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country
Contact Phone
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type

Inspection

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Log

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Attachments

(Tab Not Loaded)

Associations

(Tab Not Loaded)

Request Details

Enforcement Request

Spaces On Block
ByLaw # 2849
Section # 191G
Street Side Lane
License 1 s.22(1)
Jurisdiction 1
Make 1
Colour 1
License 2
Jurisdiction 2
Make 2
Colour 2
License 3
Jurisdiction 3
Make 3
Colour 3

PEO # 366
Date / Time 2015/11/07 22:38
Attended
Route VEH_G
Status Clear
of Tickets 0
Additional Licenses

Schedules

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Audit Log

Audit Log

1

Audit Log

| Field Name | Audit Date | Time | New Value | Old Value | User ID | Audit Catagory |
|------------|------------|-------|-----------|-----------|---------|----------------|
| Resolved | 2015/11/07 | 22:39 | True | False | Hansen | |

Lagan eForm

Lagan Detail

Lagan eForm
Lagan Case Details

INFORM HANSEN 8

2016/01/22 10:56

Service Request # R 889350
 Lagan's ECM Update
 Request Type PEnforcement
 Parking Enforcement Request
 Sub Type
 Incident Date
 Call Date Last 311 Update, where applicable
 2015/11/14 11:42
 Crew Assign Date
 Request Date 2015/11/14 11:42
 Crew ID
 Crew Contact
 Reviewed no
 Initiated By
 Follow-Up Date
 Charges Explained no

Information

Information

Designation
 Zone
 Sub-area
 Beat
 Auto Beat
 Frequency
 Priority
 Responsibility PO
 Parking Ops & Enforcement
 Project
 311 Case #
 Source
 Ext Reference #
 Due Date
 Ref Type
 Lagan CSR Name
 Method

Request Location

Asset
 Parcel ID
 Lane
 Property ID
 GPS X 0.0000
 GPS Y 0.0000

Location

Street # 1500
 Pre Dir
 Street Name E 1ST AV
 Suffix -Range
 Post Dir
 Subdesignation
 Range
 to 1599
 Cross Street
 Cross Street
 City, Province, Vancouver
 Postal Code BC

Location 191g blocked drway was not marked for impound still there s.22(1) i did not know at time of call that it was s.22(1) calling and told them that i would send another officer out there , i tried calling back no answer .

Incident Details

(No Data)

Call Details

Call Duration 00:04:12
of Calls 1
Taken By
Customer Contact Requested no
Notify Customer Regarding Service Request Progress no
 1

Other Calls

(No Data)

Customer Comments

(No Data)

Contact

Name
First, MI
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country
Contact Phone
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type

Inspection

(Tab Not Loaded)

Log

(Tab Not Loaded)

Attachments

(Tab Not Loaded)

Associations

(Tab Not Loaded)

Request Details

Enforcement Request

Spaces On Block
ByLaw # 2849
Section # 191G
Street Side Lane
License 1
Jurisdiction 1
Make 1
Colour 1
License 2
Jurisdiction 2
Make 2
Colour 2
License 3

Jurisdiction 3
Make 3
Colour 3
PEO # 0
Route
Status NIV
Date / Time 2015/11/14 13:08
Attended
of Tickets 0
Additional Licenses

Schedules

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Audit Log

Audit Log

1

Audit Log

| Field Name | Audit Date | Time | New Value | Old Value | User ID | Audit Category |
|------------|------------|-------|-----------|-----------|---------|----------------|
| Resolved | 2015/11/14 | 13:09 | True | False | Hansen | |

Lagan eForm

Lagan Detail

Lagan eForm
Lagan Case Details