

File No. 04-1000-20-2016-060

March 2, 2016

s.22(1)

Dear s.22(1) :

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of February 22, 2016 for:

**A copy of the findings reported by the City crew from Engineering Sewers & Drainage service to 1004 Douglas Crescent on January 13, 2016 to unplug and identify the ongoing problems of the main sewer pipe on City's property.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00)

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

Please do not hesitate to contact the Freedom of Information Office at [foi@vancouver.ca](mailto:foi@vancouver.ca) if you have any questions.

Yours truly,



Barbara J. Van Fraassen, BA  
Director, Access to Information  
*City Clerk's Department, City of Vancouver*

Encl.  
:kt

# Work Slip

ENTERED

SAP Charge #	Address & Location:				Responsible	
665700784	1004 DOUGLAS CR.				Sewer Operations	
Work Order #	Work Order Activity				Created Date	
700784	UNSTOP					
Group Project #	Problem	Sub Activity	Assigned To	Crew ID		
			A1341	37		
Work Order Comments:						
Reference #1						Billable?
Reference #2						
Service Request #:						
Contact Name			Contact Phone	Contact Type		
Asset Type	Asset ID #	B.U.N	Status	Asset Area	Map # (Facet)	District
Asset Details:						
Safety & Asset Notes:						
PM Schedule	Last Completed Work Order					
Crew Comments						
<p>PRE T.O.'D CONNECTION FROM STAKE IN BOILER ROOM.</p> <p>LIGHT ROOTS AT 12m, MED ROOTS AT 13m, LIGHT ROOTS AT 14m. <u>P/L</u> (14.5m) HEAVY ROOTS AT 15.5m + 16m.</p> <p>MED ROOTS AT 16.5m AND 20% MIS ALIGNED JOINT AGAINST FLOW 3 O'CLOCK TO 9 O'CLOCK AT 17m. MARKED WITH X ON SIDEWALK PICTURES TAKEN. 32" INCHES DEEP.</p>						
Work Completed Date:		Print Name:			Crew ID:	
JAN 13/16		WUWCHAN S.22(1)			37	





Engineering Services

GST Reg # 121361042

N<sup>o</sup> 30556 U

Applicant's Invoice

Eng 586(16)

Date: Jan 20 16

Time Started 12:10 AM/PM  
Time Finished 2:25 AM/PM

Applicant's Initial s.22(1)

Applicant's Initial

(Owner's name and address if not the applicant)

Applicant s.22(1) Owner s.22(1)  
Property Address 1004 s.22(1) Address s.22(1)  
Postal Co. Phone No. s.22(1) Postal Co. Phone No. s.22(1)

For more information about Sewers & Drainage Systems, please visit us at:  
[vancouver.ca/home-property-development/water-and-sewer.aspx](http://vancouver.ca/home-property-development/water-and-sewer.aspx)

**REPORT OF CREW'S FINDINGS****Cause of Stoppage Determined?**☒ Yes☐ No

If the cause of the blockage cannot be determined to be the City's responsibility, the applicant will pay all costs in accordance with the Sewer & Watercourse By-law.

**Most Probable Cause of Stoppage:**☒ Roots from City Plantings☐ Roots from Private Plantings☐ Roots from both City & Private Plantings☐ Solids ☐ Cooking Grease ☐ Debris ☐ Poor Pipe Flow ☐ Misaligned Pipe Joint(s)

Other: \_\_\_\_\_

**Location of Stoppage** Note: It is the cause of the blockage not the location which determines responsibility.

Stoppage Located on Private Property

☐ Yes☐ No

\_\_\_\_\_ m inside of property

Stoppage Located on City Property

☐ Yes☐ No

\_\_\_\_\_ m outside of property

Stoppage Located at Property-line

☐ Yes☐ No

**Details of Charges**—Please contact 3-1-1 or 604-873-7000 if you have any questions.

Labour	\$193.24		\$
Travel Time (Minimum 1/2 hr)	\$47.00	Sub-total	\$280.24
Truck & Equipment Rental	\$40.00	Administration	\$42.04
Material	\$	Less City Portion %	\$
<b>Sub-total</b>	<b>\$280.24</b>	<b>Now Due</b>	<b>\$322.28</b>

Please make the cheque payable to City of Vancouver in settlement of this amount and forward it to the City of Vancouver, Revenue Services Division, PO Box 7747, Vancouver B.C., V6B 8R1.  
**Terms: Net 30 days 1% per month (12.68% per annum) charged on overdue amounts. The City charges a \$20.00 administrative fee for any dishonored cheques.**

City Engineer Per \_\_\_\_\_

N<sup>o</sup> 30556

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## 2015 Unstop Charges

-	Day Crew - Straight Time	\$	96.62
Day Crew	Travel	\$	47.00
Afternoon Crew	Truck	\$	10.00
Callout Crew	Afternoon Crew - Straight Time Plus Premium	\$	98.32
Flusher Crew	Travel	\$	47.00
	Truck	\$	10.00
	Day / Afternoon Crew - Overtime - Time and a Half	\$	90.76
	Travel	\$	47.00
	Truck	\$	10.00
	Day / Afternoon Crew - Overtime - Double Time	\$	120.34
	Travel	\$	59.17
	Truck	\$	10.00
* Minimum 2 hrs callout charge	Callout Crew - Callout Time	\$	120.34
	Travel x 2	\$	59.17
	Truck	\$	10.00
	Flusher Crew - Regular Time	\$	92.07
	Travel	\$	-
	Truck	\$	100.00
	Administration		15%

	Starting Time	Ending Time	Regular Time	OT 1.5 Time	OT 2 Time	Total
Invoice No.	30556					
Day Crew	12:10 PM	2:10 PM	2	0	0	\$ 193.24
-	12:00 AM	12:00 AM	0	0	0	\$ -

<input type="checkbox"/> Exclude Travel Charge	Labour	\$	193.24
<input type="checkbox"/> Exclude Truck Charge	Travel Time (Minimum 1/2 hr)	\$	47.00
	Truck & Equipment Rental	\$	40.00
	Material	\$	-
	Sub-total	\$	280.24
	Administration	\$	42.04
Less City Portion %	50%	\$	161.14
	Now Due	\$	161.14

100 332.28



CONTACT: <b>s.22(1)</b>		PHONE: <b>s.22(1)</b>		UNSTOP #: <b>30556</b>	
ADDRESS: <b>1004 DOUGLAS CR.</b>		SCHEDULE #:		SIGNATURE: WITH <input type="checkbox"/> WITHOUT <input type="checkbox"/>	
SCHEDULED DATE:		LAST COMPLETED:		WO: FOR OFFICE USE	
TIME STARTED: <b>12.10 PM</b>		TIME FINISHED: <b>2.25 PM</b> Day <input checked="" type="checkbox"/> After <input type="checkbox"/> Call <input type="checkbox"/>		STRAIGHT TIME _____ HRS	
SUBFOREMAN: <b>WUW CHAN</b>		EMPLOYEES: <b>MC INTOSH</b>		CREW ID: <b>37</b> TRUCK: <b>A1341</b>	
TASK:				CALL OUT TIME _____ HRS	
UNSTOP <input checked="" type="checkbox"/> CR PROGRAM <input type="checkbox"/> TV INSPECTION <input type="checkbox"/> TV FOR REUSE <input type="checkbox"/> FLUSH <input type="checkbox"/> INSTALL C/O <input type="checkbox"/> SPECIALS <input type="checkbox"/> INVESTIGATION <input type="checkbox"/> PLUGGED MAIN <input type="checkbox"/> C/B <input type="checkbox"/>				OVERTIME _____ HRS	
WORKED FROM:				1/2 HR TRAVEL TIME INCL. <input type="checkbox"/>	
INSIDE <input checked="" type="checkbox"/> C/O <input type="checkbox"/> TOILET <input type="checkbox"/> D/U <input type="checkbox"/> OUTSIDE <input type="checkbox"/> SUMP <input type="checkbox"/> STACK <input checked="" type="checkbox"/>				TOTAL CHARGE \$ _____	
ACCESS LOCATION DETAILS: <b>Basement Broken Room</b>				FLUSH CONNECTION <input type="checkbox"/>	
PRECONDITION WITH CCTV:				CR W SIGNATURE <b>[Signature]</b>	
GOOD <input type="checkbox"/> FAIR <input type="checkbox"/> POOR <input checked="" type="checkbox"/>				TV <input type="checkbox"/>	
LOCATION OF DEFECT / BLOCKAGE:				ADD TO CR PROGRAM:	
INSIDE PL: <input type="checkbox"/> <b>SEE</b> M OVERLAND <input type="checkbox"/> AT PL: <input type="checkbox"/> <b>Comments</b> SAN CONN <input type="checkbox"/> OUTSIDE PL: <input type="checkbox"/> <b>Comments</b> SAN MAIN <input type="checkbox"/> COMB CONN <input type="checkbox"/> STORM CONN <input type="checkbox"/> COMB MAIN <input type="checkbox"/> STORM MAIN <input type="checkbox"/> METRO MAIN <input type="checkbox"/> NO BLOCKAGE <input type="checkbox"/>				6 MTH <input type="checkbox"/> 12 MTH <input checked="" type="checkbox"/> 18 MTH <input type="checkbox"/> 24 MTH <input type="checkbox"/>	
EQUIPMENT USED:				SCHEDULE DATE: _____	
HAND RODS <input type="checkbox"/> BRUSH <input checked="" type="checkbox"/> SCREW <input type="checkbox"/> FLUSHER <input type="checkbox"/> SMALL CUTTER <input checked="" type="checkbox"/> CCTV <input type="checkbox"/> LARGE CUTTER <input checked="" type="checkbox"/> HUMMINGBIRD <input type="checkbox"/> ROTO-ROOTER <input checked="" type="checkbox"/> PLUNGER <input type="checkbox"/>				HOLD CHARGING <input type="checkbox"/>	
REQUIRE TO CLEAN:				RECOMMENDATIONS: _____	
YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>				CHARGE <input checked="" type="checkbox"/> SHARE <input checked="" type="checkbox"/>	
DEFECT / BLOCKAGE:				NO CHARGE <input type="checkbox"/>	
ROOTS: LIGHT <input checked="" type="checkbox"/> GREASE <input type="checkbox"/> MEDIUM <input checked="" type="checkbox"/> PONDING <input type="checkbox"/> HEAVY <input checked="" type="checkbox"/> STRUCTURAL <input type="checkbox"/> SOLIDS <input type="checkbox"/> OTHER: _____				APPROVED BY: <b>[Signature]</b>	
AFTER CLEANING:				INVOICE CANCELLED PER: _____	
GOOD <input type="checkbox"/> FAIR <input checked="" type="checkbox"/> POOR <input type="checkbox"/>				DATE CANCELLED: _____	
SOUND TEST:				RECORDS: _____ DISPATCH: _____	
NO SOUND <input type="checkbox"/> POOR <input type="checkbox"/> GOOD <input checked="" type="checkbox"/>				MAIN INSPECTION:	
VISUAL INSPECTION <input checked="" type="checkbox"/> FLUSH <input type="checkbox"/> FROM MH#:				TO MH#:	
CLEANING REQUIRED <input type="checkbox"/> ROOT CUT <input type="checkbox"/>					

  

**SYMBOLS**

TREE

SHRUB

HEDGE **VVVVVV**

SEWER

MANHOLE

STOPPAGE **X**

OAK

Insp#25134  
Insp#40353

← ← ← ← ←

YW  
OAK

  

CONNECTION:		DEPTH AT PL: _____ M		PL IS <b>14.5</b> M FROM C/O		DEPTH AT MAIN: _____ M		WYE MEASUREMENTS:	
PRIVATE SIDE RELAY: <input type="checkbox"/>		PL OFFSET: _____ M		N S E W of N S E W		DEPTH AT HOUSE: _____ M		_____ M FROM DOWNSTREAM MH	
CITY SIDE RELAY: <input type="checkbox"/>								B / M	
COMMENTS:									
Supt COMMENTS: <b>offer 1000 w/ stop.</b>									
								Supt SIGNATURE: <b>[Signature]</b>	

Private hedge - root