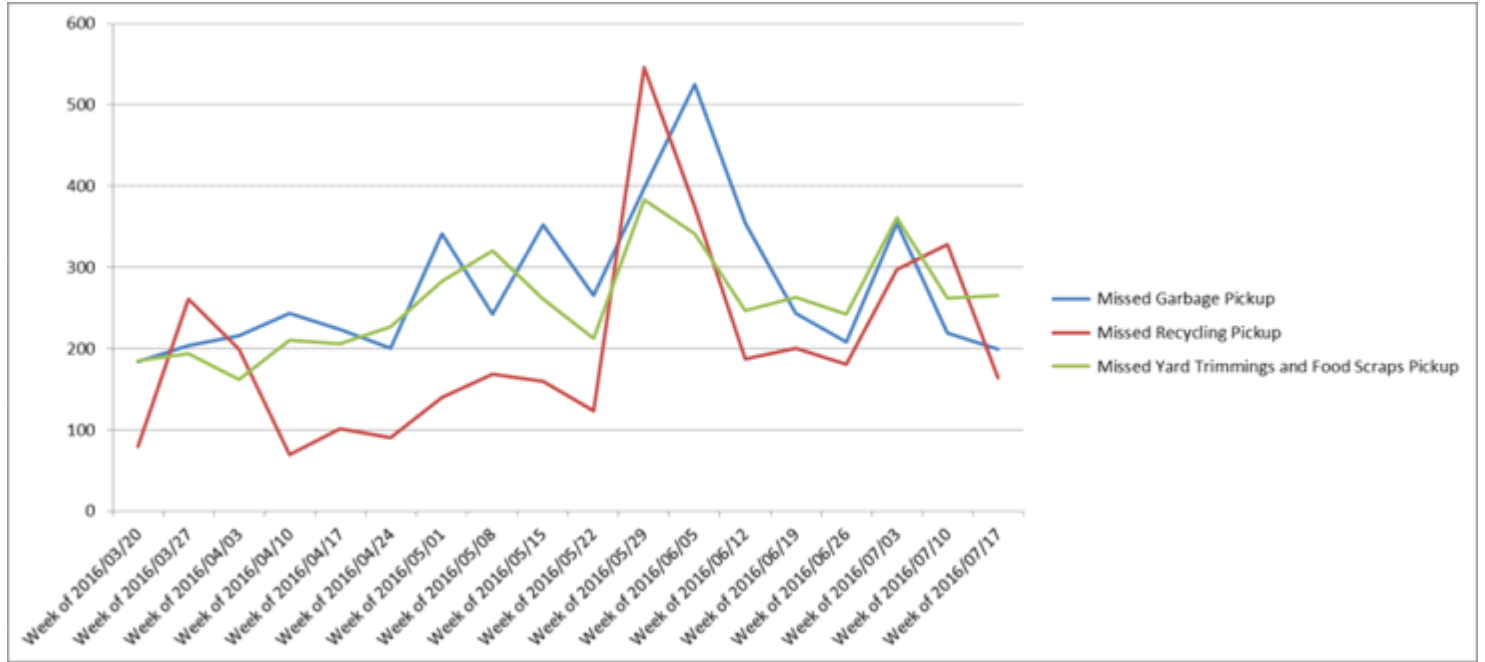


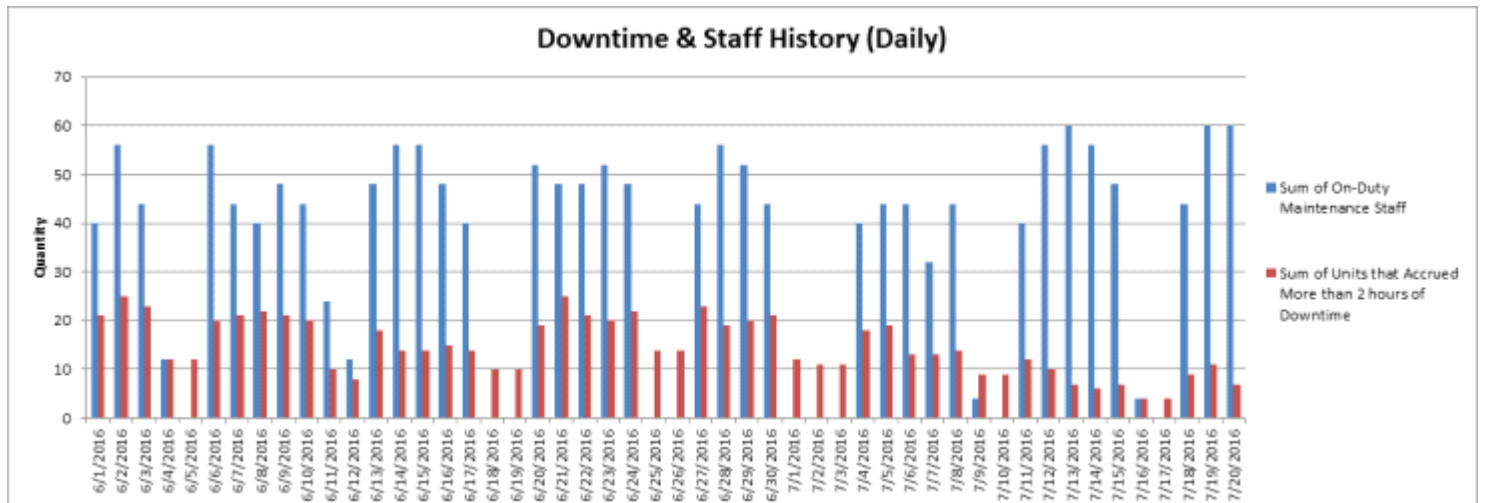
**From:** "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>  
**To:** "Direct to Mayor and Council - DL" <CCDTMACDL@vancouver.ca>  
**Date:** 7/26/2016 3:24:36 PM  
**Subject:** Sanitation Services

Greetings Mayor and Council-

At the last council meeting I was asked about our sanitation services and the increased missed pick-ups that you had heard about from residents. I indicated that we have had some challenges with increased missed pick-ups, but that we had a plan in place to improve the situation. As you can see from the information below, we have been able to improve the services by ensuring less down time of our aging fleet of trucks. The situation should improve once we are able to fully retire the recycling fleet, which are taking considerable time to maintain in working order.



Below is a graph of the count of Sanitation vehicles that accrued downtime over 2 hours and staff levels in our Heavy Truck and Quick Service Lane areas by date. We have seen improvement in the last couple of weeks working with Sanitation to better understand their current daily requirements and priorities for repair.



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