

**From:** "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>  
**To:** "Direct to Mayor and Council - DL" <CCDTMACDL@vancouver.ca>  
**Date:** 10/13/2016 1:20:31 PM  
**Subject:** Network password reset

Greetings Mayor and Council,

I am writing to advise that the organization has been targeted by a phishing email attack which was successful in obtaining access to the network profile of one user who clicked on the email and subsequently reset their password. That user profile was then used to forward the same email across the City network. As it is difficult to ascertain how many other employees may have reset passwords upon receiving the scam email, we are going to take the precautionary step of forcing a password reset for all users on the City network.

When you next log on to the network, you will be prompted to change your password. If you are able to take that step now, so much the better.

You will be receiving a broadcast email that provides further information in this regard but, should you have any questions, please do not hesitate to contact me or Jessie Adcock directly.

My apologies for this inconvenience.

Best,  
Paul

**Paul Mochrie** | Deputy City Manager  
City of Vancouver | 453 W 12<sup>th</sup> Avenue  
Vancouver | BC V5Y 1V4  
604.873.7666 | [paul.mochrie@vancouver.ca](mailto:paul.mochrie@vancouver.ca)



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