Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: April 02 - 03, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes
Mayor & Council, Dir. Vanc Srvs Review	complaint	s.22(1)	s.22(1)		Yes	Bike Lanes Blocked	s.22(1) is upset because the bike lanes along the 300 block of Carrall St are blocked every Sunday for the DTES Street Market. He was told that the bike lanes would be moved and does not see that happening. He would like to speak to the Mayor or someone about this.	
Mayor & Council	complaint	s.22(1)	s.22(1)		Yes	Blvd Tree Maintenance Program	Please see attached PDF for citizen's complaint regarding the City of Vancouver's boulevard tree maintenance program.	See attachment: ^{\$.22(1)}
Mayor & Council	complaint	s.22(1)	_s.22(1)		Yes	Neighborhood Sexual Threats	Citizen is calling to report that her daughter and friends were approached yesterday near the Dairy Queen on Pacific Street by three young transient individuals, who started threatening the 11 year old and her friends, suggesting sexual threats. Citizen was reporting this matter to the police, but wanted Mayor and Council to be made aware of this issue as well. She is disgusted that this kind of thing is happening in a family friendly neighbourhood, close to the Roundhouse Community Centre.	
Mayor & Council	opinion	s.22(1)	s.22(1)	s .22(1)	Yes	Solution to Rental Units	 Hi, Could you please assist me on two requests?: 1. I would like to make the following addendum to the email I have already sent (in this email string already) on March 21 to the Mayor and City Council: Upon consultation with the city zoning office I learned that a zoning already exists RT-11 (and came effect fairly recently and postdates my dwelling) which Allows Secondary Units in Two Family Dwellings. This makes a big impact and strengthens my case. 2. I still haven't received a reply or acknowledgement on my initial email which was circulated among the mayor and city councillors. Please advise what I can do to accentuate this matter with my elected officials. 	See attachment: s.22(1)
Mayor & Council	complaint	2016 April, Anonymous			No	Affordability in COV	Citizen is upset that the mayor and council are not dealing with the issue of affordable housing in the city. The citizen believes that this issue is caused by foreign investment by non-residents who purchase houses/condos and leave them empty or use them as airbnbs. The citizen stated that Vancouver is becoming a ghost down and we need to stop taking down old buildings and help the homeless. She believes that the city manager is not taking this issue seriously and his comments to the press illustrate this.	

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Mayor & Council	opinion			s.22(1)	No		City should not only "look into" the impact of Airbnb short-term rentals on the rental housing market. It must: enforce the business licensing bylaws conduct fire and safety inspections impose fees, fines and other penalties inform the Ministry of Finance and Revenue Canada so that income taxes are paid And, strata legislation does not permit the use of residential condos for business purposes, so the Minister of Housing should get involved.	
Mayor & Council	opinion	s.22(1)	s.22(1)		No	-	Citizen would like to see the City ban the use of electric or gas mowers. He feels that it would help with air pollution and noise pollution. He thinks that only push mowers should be allowed.	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	_	Subject: are cherries your favourite fruit? http://www.therebel.media/climate_scientists_cherry_picking_global_warming_data <mark>s.22(1)</mark>	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No		Subject: the truth about lying http://www.investors.com/politics/editorials/another-climate-alarmist-admits-real-motive- behind-warming-scare/ <mark>s.22(1)</mark>	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Climate Change	Subject: http://www.investors.com/politics/editorials/climate-change-scare-tool-to-destroy-capitalism/	

	Additional Case Details/ Event Notes
nort-term rentals on the rental housing	
that income taxes are paid	
ential condos for business purposes, so	
c or gas mowers. He feels that it would hat only push mowers should be allowed.	
_picking_global_warming_data <mark>s.22(1)</mark>	
climate-alarmist-admits-real-motive-	
change-scare-tool-to-destroy-capitalism/	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	West 29th Ave	Dear Mayor and Council, I'm sure you have already been made aware of the compelling arguments as to why this specific 94-year old significant piece of Vancouver architectural history should be preserved. I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. It has been pointed out that this house is in pristine condition. We should all be outraged at the notion that someone would be permitted to destroy this heritage house, for no reason other than to make a pile of money. Are we going to sit idly by, and allow our architectural character and heritage to be bulldozed by greedy developers' one house at a time? What are we doing here? I visit other cities where they are preserving historical character and architecture, and it just makes me so sad about what we are allowing to happen in our city. This can and should be stopped. YOU have the power to stop it. Please! Future generations will thank you.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	West 29th Ave	 Lioin the call for you to please stand up for our besieged city. Reject this application. Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as BC Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. The current owner of 1550 West 29th Avenue is proceeding with this development application WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit. Please learn from the mistakes of so many British cities - if you don't protect your heritage future generations will loose so much. Reject this application. Sincerely, s.22(1) 	

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Mayor & Council	opinion	s.22(1)		−s.22(1)	No	West 29th Ave	Received via e-mail: Thank you Mr. McIntyre for your informative column regarding another Vancouver heritage home about to be torn down. It is disgusting that the city is allowing all these heritage houses to be torn down to build new monster houses which are mostly for Asians. My Mother was born in Vancouver in 1915 and spent all but 2 yrs. of her life living there. I was born there in 1944, raised not far from this area, and it sickens me every time I come into Vancouver to see what is has become. All of those I graduated with from Lord Byng feel the same. I don't know what is wrong with the City Council and city employees that the city's heritage is repeatedly being allowed to be destroyed and it will be regretted down the road. It disgusts me as does the fact that so many are buying up Vancouver homes with no intentions of ever living in them and/or never working and paying Canadian income tax. This has to be stopped. Vancouver was a great place to grow up in the 50s, 60s, and 70s, but no longer. It is so sad. Please keep informing people about these things the city is allowing, Thank you so much, s.22(1) Abbotsford, BC	

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Mayor & Council	opinion	s.22(1)	s.22(1)	-s.22(1)	No	West 29th Ave	Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as BC Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. The house is in PRISTINE CONDITION. The current owner of 1550 West 29th Avenue is proceeding with this development application WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit motive. Please stand up for our besieged city. Reject this application. Sincerely, http://faithwilsongroup.com/listings/1550-west-29th-avenue/	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No		Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as BC Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. The house is in PRISTINE CONDITION. The current owner of 1550 West 29th Avenue is proceeding with this development application WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit motive. Please stand up for our besieged city. Reject this application.	

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also notified (if applicable)	(complaint, compliment,				Requested a Response			Event Notes
Mayor & Council	opinion) opinion	s.22(1)		s.22(1)	No	West 29th Ave	Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as BC Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. The house is in PRISTINE CONDITION. The current owner of 1550 West 29th Avenue is proceeding with this development application WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit motive. Please stand up for our besieged city. Reject this application.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	West 29th Ave	Subject: RE: 1922 Electric HouseOne more historical house to be razed. Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as BC Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. The current owner of 1550 West 29th Avenue is proceeding with this development application WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit motive. Please stand up for our besieged city. Reject this application.	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No		Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as BC Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. The current owner of 1550 West 29th Avenue is proceeding with this development application WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit motive. Please stand up for our besieged city. Reject this application.	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	DE418631, 1550 West 29th Ave	Subject: 1922 Model Electric Home to Be Demolished: Letters Needed! – Update on "City of Vancouver Mayor and Council: Save Vancouver's Character Houses" http://email.change.org/mpss/c/8wA/2yE/t.1vv/aB8PDXEXQWuzCARuT28mkA/h0/KLcqj6mm2DNwtPZFTP391jH7Wlu Y1lgQ2fcr2WF-2B9L0-3D> Petition update Vancouver Character House Network just posted an update on the petition you signed, City of Vancouver Mayor and Council: Save Vancouver's Character Houses-kttp://email.change.org/mpss/c/8wA/2yE/t.1vv/aB8PDXEXQWuzCARuT28mkA/h1/KLcqj6mm2DNwtPZFTP39 1u0OhRdAb9O-2FnVi-2F9HXgMhVloCecNalshdjz5flmG1y-2FfHY-2BX-2FT-2FoKJbOKfRx-2Bqm9A5N- 28087QEDEWQN7Lo7pry59VFmkeb4Syiev/YpJRVJBu7ZTTB541oUZ2pd-2F72Oaurequ16Yc6HP- 2B03y1KOYz5uyBBeaN98PwVMqEMSWUNSNNNPfmnMW0dCfdM1pYdqFEX2fpwTKJEx-2FCEZrvM1htDksq0C- 2BPgZ6UVV21Kl46g6o>. 1922 Model Electric Home to Be Demolished: Letters Needed! Mar 28, 2016 — Townley & Matheson's "All-Electric Show House" will be DEMOLISHED without public outcry. This significant 1922 home in pristine condition is now surrounded by orange fences. It is currently for sale, but the own is pursuing an application to demolished: Letters Needed! Mar 28, 2016 — Townley & Matheson's "All-Electric Show House" will be DEMOLISHED without public outcry. This significant 1922 home in pristine condition is now surrounded by orange fences. It is currently for sale, but the own is pursuing an application to demolish and build a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool. Some features of this amazing Read more <http: 2="" 8wa="" ab8pdxexqwuzcarut28mka="" c="" e="" email.change.org="" h2="" klcqj6mm2dnwtpzftp391u0ohr<br="" mps="" t.1vv="">dAb9O-2FnVi-2F9HXgMhVloCecNalshdjz5flmG1y-2FfHY-2BX-2FT-2FoKJbOKfRx-2Bqm9ASN- 2B087QEDEWQN7Lo7pr727-2B31Ur- 2FWM540kXpwEBMJaMETgwUrlC7jnqAdrr7mj6KAvI7DnkTH9JO90mRUNbTS7RtZy6xcaPp31L2yHFMw5J3kcP09V4Aox b7Mc0jr5vRrvYpXum5dr-2F6-2BZoc8RncX4is1AyMektIJJYDsy2cU-2F1c7Rf0KgnkfleT8c1ocQ-3D-3D></http:>	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Green Energy Co.	Who do you subsidize? http://www.breitbart.com/london/2016/03/30/curse-of-delingpole-worlds-biggest-green- energy-company-collapses/	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Homelessness Man	Why is this vagrant man still allowed to erect his camp @ N Grandview highway and Commercial drive? He has been there for years!	

	Additional Case Details/ Event Notes
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Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Leaf Blowers & Pressure Washers	I live on Point Grey Rd (not in a multi million dollar mansion) and would like to ask the city to do something about the constant use of leaf blowers and pressure washers. They make a huge amount of noise which disturbs shift workers trying to sleep and people who work from home, not to mention retirees. These devices are in use by one or more properties every day as soon as the sun starts to shine (March this year) and do not stop until late into the fall. It is a beautiful road, but if you live here you end up closing your windows most days at some point because of the racket. I sometimes wear earplugs when I sit out in the sun. I would ask that you ban leaf blowers, since we are trying to be a green city and they are a huge waste of energy. I would also ask that you require permits for pressure washing to cut down on the commercial side of this problem. Some of these companies' units are definitely louder than 85db, I have checked with my cell app. Last, could you designate this street, area a quite area like the West End. Thank you.	
Mayor & Council	opinion	s.22(1)	s.22(1)		No	Plastic Recycling Disposals	s.22(1) suggesting the City provide plastic recycling for plastic items such as plastic bags. He says, so many people use plastic bags and there is no way to dispose of them properly.	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Global Warming	http://petitionproject.org/	

Branch (if identified)	Feedback Type (complaint, compliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes
VPD		twitter, Roger31			No	Noise Bylaws	Via twitter: please enforce the noise bylaws for revving motorcycles and sports cars on Pacific Boulevard. It's not a racetrack.	

also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details, Event Notes
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From: Sent: To: Subject: Correspondence Group, City Clerk's Office Friday, April 01, 2016 11:52 AM s.22(1) FW: An immediate and positive impact on rental units is...

From: ^{s.22(1)} Sent: Friday, April 01, 2016 11:37 AM To: Correspondence Group, City Clerk's Office Subject: Re: An immediate and positive impact on rental units is...

Hi,

Could you please assist me on two requests?:

- I would like to make the following addendum to the email I have already sent (in this email string already) on March 21 to the Mayor and City Council: Upon consultation with the city zoning office I learned that a zoning already exists **RT-11** (and came effect fairly recently and postdates my dwelling) which <u>Allows Secondary Units in Two Family Dwellings.</u> This makes a big impact and strengthens my case.
- 2. I still haven't received a reply or acknowledgement on my initial email which was circulated among the mayor and city councillors. Please advise what I can do to accentuate this matter with my elected officials.

Thank you s.22(1)

On Tue, Mar 22, 2016 at 9:38 AM, Correspondence Group, City Clerk's Office <<u>ccclerk@vancouver.ca</u>> wrote:

Thank you for your email which has been circulated to the Mayor, Vancouver City Council, Chief Housing Officer, and Housing Policy & Projects Planner.

Correspondence Group

City Clerk's I City of Vancouver mayorandcouncil@vancouver.ca

From: s.22(1) Sent: Monday, March 21, 2016 5:01 PM To: Correspondence Group, City Clerk's Office Cc: s.22(1) Subject: An immediate and positive impact on rental units is... Dear Mr. Mayor and City Council,

My name is $\frac{s.22(1)}{1}$ and I live in East Van with my spouse $\frac{s.22(1)}{1}$, son $\frac{s.22(1)}{1}$, and mother $\frac{s.22(1)}{1}$

Why I'm reaching out to you?

Here's a real life case of what is an exisiting and viable solution for Vancouver's rental shortage and sky rocketing cost of living. It has been working very well, with positive feedback from my family, tenants, and neighbours for nearly three years. It's progressive and sensitive, and a risk that I took to prove that an **immediate solution does exist.** And more importantly an option that provides the dwellers comfort and dignity at an affordable cost.

Like so many in my area I redeveloped my single family property into a duplex nearly 3 years ago (side by side). In doing so I also created a space on the first floor to accommodate my visiting mom with a small kitchen as she has a disability and can't access the second floor easily. Originally the space was for her to use when she would visit me from Ottawa, but due to her health condition, her most recent stay here has been prolonged.

My tenant neighbours also have a similar space which I afforded to them on the condition that they aren't allowed to sublet it but rather to use as a 'spice' kitchen of sorts as the one of the them was a chef in training. The first floor has two exits, fire sprinkler system, and a structure wide interconnected smoke alarms. As well there is a clear path between the 1st and 2nd floor without any locked doors. It is, in effect, still a single family dwelling with two kitchens.

Currently only three adults live in my rented unit, with only two vehicles. In their lease agreement I explicitly limited the number of occupants and vehicles (4 and 3 respectively).

In total, between the two duplex units, **5 adults and 1 child live permanently, with a total of 3 vehicles.** Compared to a single family dwelling with a secondary suite or two (on the same lot size) can have upwards of 8-9 adults and 4-5 vehicles. My property has less of a neighbourhood impact than if it were a single family dwelling with a secondary suite(s). My city and utility bills can back up my claim as showing a smaller demand on services as well.

As you know the City of Vancouver only allows secondary units in single family dwellings. Other cities like North Vancouver allow secondary suites in duplexes as long as they have adequate fire protection, proper electrical work, and abide rules to provide safe living standards.

I can attest to the fact that the majority of the suites that I've seen during my time in this city, while as a renter, were a far cry from safe and passable living standards.

Upon an inspection (new homes within 2 yrs of construction), I have been ordered to remove the main components of the kitchen on the first floor on grounds of a zoning issue. However, I'm looking to challenge this and pave the way for the **City of Vancouver to study the feasibility and practicality of my suites as a case study to whether Vancouver can afford this option to help alleviate the rental shortage.**

This is a easy win-win for the city, homeowners, and tenants. It's practical and can be quickly implemented, and I'm willing to allow oversight and study of the property to turn my solution into a reality which <u>will</u> improve our rental shortage situation with immediate impact.

The successful legacy of this city is contingent on its capacity to grow through pragmatic adaptability, otherwise it will only get more difficult for its citizens and planners alike.

About Me

I moved to Vancouver from Ottawa almost 10 years ago to start a new life in a city that I had never even visited prior to stepping off the plane.

Since moving here, I spent the first 8 years working in both corporate and self employment (doing both on many long days and nights), purchased a property and started a family. Recently I took another leap and since last year I've been working full time in my business (e-commerce). My small (but growing) business is the perfect fit for our current economy as I sell my brands in foreign

markets and bring in revenue and added value to our local and national economy. Not to mention I left a high paying job which is now occupied by another person from Vancouver.

The property which I purchased was a very old single family dwelling on **East 12th**, as I'm sure you've seen many of them while driving in the area. I eventually redeveloped it into a duplex like many others around me. Prior to this I had made my property an affordable option for **8 young adults who had been living there for over 5 years. I was a proactive landlord, who had to constantly repair and upgrade the house to keep it in good standard. All the while I never increased the rent and I kept the rent that each of the 8 individuals never had to pay more than \$300-400 to live there**. I encouraged the most senior tenant to assist in taking care of the property and to work with the residents to promote a good relationship. It worked like a charm and my tenants never moved given the housing opportunity that was provided to them. Unfortunately 3 years ago as the repairs bills started to increase, I had to make the difficult decision to redevelop as holding the property was too costly given the current state, as well, the mortgage was to high for me to consider moving my family into it. **That's right, I was property owner who had to live in rented apartment because I couldn't afford my mortgage, but 8 individuals had access to affordable housing.**

My approach to this situation and commitment to my tenants and the community was predicated by my own horrible experiences with sourcing affordable and clean rental housing for myself, when I had just moved to Vancouver. My first rental unit was a drab bachelor which was poorly constructed into the living space of a house on Main St. that I paid over \$800/month to live in. My other experiences with rental housing was similar, if the condition of the unit wasn't too bad then the price was through the roof. But I never had another option, and like many frustrated tenants in this city, I made due with the situation.

Regards,

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: March 09, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	Arbutus Corridor	Dear Mayor Robertson and the Vancouver City Council, While watching The National tonight (from Seattle some of us down here actually like quality news prog learn that you actually did act on my suggestion from last February regarding the Arbutus rail corridor (e-m Now maybe the idea has been in the plan for decades, but at least I may have helped to dust off the old pla Surprisingly enough, since I sent you my e-mail last February, I've actually gotten into the transit industry. wanted to go to school to be a Transit Planner and almost chose that career path. Yet many people I knew (1980's) were retiring due to the US federal government (Urban Mass Transit Administration, now FTA) cre was difficult to accomplish simple common sense results to improve operations. So I chose another career frustrating over the long term. Yet a few months before I sent my initial e-mail to you, I met with a transit agency manager I know down h who told me about the replacement equipment funding problems. So now I'm starting up a company to in electric transit buses from the EU to North America that will be about half of the price of the manufacturer battery I've been working with the developers of to incorporate into this project and the development of a charging system than the industry currently offers, we might be able to do business with Translink in the fu There are a couple of modal ideas that I have for you regarding this Corridor that might be a bit more affor Streetcar on a Cost per Mile/KM basis that we could discuss as well. As for my other business venture, I've had some discussions with your Convention Center about bringing the s.22(1) festival to Vancouver, yet the BC Liquor Control Board was causing problems for t like this and the ball has been dropped (or in Canadian parlance, the stick wasn't kept on the ice). We're st San Diego and LA this summer and would like to bring the event to Vancouver as well, along with a few orth All of these events are charity fundraisers down here for free med
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	Arbutus Corridor	Congratulations and kudos on the Arbutus Corridor settlement with CPR. Plea along to whomever will be organizing the public consultation process and/or
Mayor & Council	opinion	s.22(1)	s.22(1)		Yes	Banning Plastics	s.22(1) would like to suggest the city to ban Styrofoam take out conta shopping bags and would like something to be done about this.

	Additional Case Details/ Event Notes
ograms) I was very happy to -mail attached below) plans ;-) . When I was younger I ew in the industry back then creating so many rules that it er path that wouldn't be as	So if you could shake the tree over at the CC; or know of any other 60,000 square foot halls we could use that don't have catering company issues (large buyouts or restrictions) that you would recommend to bring these events to your city in the winter months, I'd like to hear your thoughts. Also if you know of any managers
here (not Kevin Desmond) import both diesel and ers here. With the new a more affordable induction future as well. ordable than an LRT or	with the BC LCB who are cooperative with event promoters who produce special events, that would be of help to get these events going too. I'll look forward to hearing back from you on this when you get a chance to reply.
the S.22(1) or the venue in hosting events starting this event series in other Food and Wine events. up there with national health using from the event funding	Best Regards, s.22(1)
ease pass my name or future councils.	
tainers and plastic	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council, Comm Stakeholder & Liaison	complaint	s.22(1)	s.22(1)		Yes	Burrard Bridge Upgrades	Yesterday afternoon another suicide attempt from the Granville St. bridge was thwarted. Usually such attempted are stopped by passers-by or the police. Sadly, some aren't. There is no civic outcry to put up a protective railing on that bridge, no vague references to Coastal Health or"if we can save one life" Recently there was an excellent letter to the editor of a local newspaper by an architect, that pointed out that there were many other options for suicide prevention on the Burrard Bridge other than the unsightly proposed barrier. Cornell University in New York State, which has several bridges over spectacular rocky gorges and a sizeable number of overstressed students, has successfully put up nets. (a side note: the university has had to institute fines to discourage adventurous net jumpers). It is time that the city stops making transparent excuses, sucks it up and repairs the badly neglected cement balustrade that is an integral part of this iconic bridge.	
Mayor & Council, Sr Planner Vanc Dtwn	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	High Density Housing Development	Dear Mayor and Council, I am appalled that the city would feel pressured by developers to redo the above for high density housing the area on 45th Avenue west of West boulevard. 1. This is one of the precious few single family house neighborhoods which due to small lots and eclectic houses can be affordable to a family that wants to live in the city and walk to the community amenities and schools. These homes will continue to be affordable if the city bars demolition in this area. Demolition and reconstruction only makes the residences affordable to overseas buyers with funds only limited by many millions of dollars. 2. There are very few small lot houses extant after the 4,000 demolitions on Vancouver's west side in the past 2-3 years. These Ryerson houses provide dozens of families who hopefully can buy the properties in the future, as well as the current owners, the opportunity tract single family West side houses as a commodity to be bartered and sold to the highest bidder. The city should to be ashamed at the quantity of demolition permits of perfectly beautiful and livable homes and needs to immediately cease this wanton destruction that leads to multiple vacant houses on each city block. 3. There are plenty of places in the city, where dilapidated homes need replacement - just drive down east 1st Ave from the freeway, and many other places in the city. Develop modern (we hope well built) housing where the housing stock clearly needs replacement. 4. When a neighborhood is against zoning, there are precedents when the city has not listened to the local tax payers. Marpole, Mt Pleasant. Why is that? We live in a democracy, and it is disrespectful to tax paying citizens to ignore local concerns and cave into the future. Frankly, the volume currently underway has been planned poorly and without consultation. When will that end? What do citizens have to do to be heard above the dollars that are being exploited by developers? 5. Higher density housing just provides more commodities for foreign	 6. Until the city fixes the dysfunctional development processes, the empty luxury housing, and stops capitalizing on the municipal taxes (in Kerrisdale my taxes are 10 times what they were 15 years ago, less services even.) it is madness. Tax rates need to be brought down. 7. I would like to see the city plan zoning on a city wide basis rather than caving in to developers in micro neighborhoods. We need to stick with the OCPs and not deviate. We need to draw boundaries around neighborhoods that will remain as single family and stick to those commitments. The way the city is going, Vancouver will look like New York City in 10 years. Concrete. We need to give tax breaks to residents who have green space, not eliminate them. Please tell me who to write and meet with to make this happen.

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Mayor & Council		s.22(1)	s.22(1)	s.22(1)	Yes	Kits Yellow Schoolhouse	My suggestion is that it could be relocated at a key location on the upcoming Arbutus Corridor CPR Greenway and re-purposed as an information centre / welcome centre / event space. My idea came from having seen other old buildings re-purposed for use in similar situations. The building is not too large to be moved from what I've seen done in the past. Please let me know how I can make my idea known to those in charge of deciding the building's fate.	
Mayor & Council	opinion	s.22(1)		s.22(1)	Yes	Non-Black Umbrella Idea	We all know how grey and gloomy our winters can be. I was wondering if we could 'lighten' some things up, literally. I would like to suggest something fun. Could Vancouver council promote a non-black umbrella week or month? Imagine seeing a sea of colour when walking to work on a dark, wet morning. I'm sure it would lift up our spirits! Only one way to find out. Please consider this suggestion. Thank you.	
Mayor & Council, Superintenden t Prking Ops & Enforcement Branch, Ops Supervisor	complaint	s.22(1)		s.22(1)	Yes	Parking Tickets	Dear Mayor Robertson and City Councillors, From what you tell us we are in the running as the Greenest City on the planet. This is fine and dandy. However, we also seems to be in the running - or maybe at the top of the list - for the most Heartless. I refer you to the following from the March 8th Globe and Mail on line. Headline: My car was ticketed while I was sick in hospital. I had to go to hospital and I put coins in the parking meter. I became seriously ill in the emergency room, ended up being admitted and stayed in the hospital for more than a week. When I got out, I had a ticket for an expired meter. The city of Vancouver won't cancel it. What is the law when you are physically incapable of leaving the hospital to insert more coins? – M, Vancouver Some Canadian cities will cancel your parking ticket if a medical emergency made it impossible for you to top up the meter – but Vancouver isn't one of them. Is our fair City that much in need of funds that we have to be so insensitive?	

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Mayor & Council	compliment	s.22(1)		s.22(1)	No	Arbutus Corridor	Subject: Thank You from HUB Cycling Dear Mayor and Council, On behalf of the HUB Cycling Vancouver/UBC Committee, I would like to express our gratitude for the great work done on the Arbutus Greenway and extensive work being done to improve the way we move people around in Vancouver. Please see the attached letter, which is also copied below. Dear Mayor and Council, What a great time to be a citizen of Vancouver- the announcement of the creation of the Arbutus Greenway is a truly significant moment in Vancouver's history; congratulations to you for your vision and efforts and to staff who have worked so hard to make this a reality. On behalf of the HUB Cycling Vancouver/UBC Committee, we would like to commend you not only for the landmark agreement on the Greenway, but also for the impressive work that has been done in recent years to bring Vancouver forward into the transitioning world of transportation. We see cities world-wide scrambling to function well with increasing populations, limited road space and budgets, and emerging technology that dictate that active transportation, vehicle sharing, transit etc. are the way of the present as well as of the future. Fortunately for all of us, these transportation patterns, as is also shown in our Transportation 2040 Plan, lead to more delightful, engaged and healthy cities.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Arbutus Corridor	Congratulations on securing this valuable land for the city . If done properly this will be as great an asset as Stanley park . Fantastic opportunity for you to make a very significant improvement to the city. What a wonderful legacy!	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Burke Billboards	Today I saw a boat carrying an enormous LED billboard sailing slowly along false creek. I have been told by your 311 line that someone at city hall investigated and discovered that you have no jurisdiction over this. I have two thoughts about this. Firstly, it is a nuisance to anyone whose condo faces the creek. The Burke Billboards website says that these boats will operate from 7am to 11pm. Surely Nuisance Bylaws can be strengthened to include Light Trespass, even if the source is the water. Secondly, if this is indeed a Federal matter (which is what the 311 person told me) then it would be great if you complained on behalf of the residents of Vancouver about this.	

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Mayor & Council, Enforcement Ops, Superintenden t of Parking Ops & Enforcement Branch	complaint			-s.22(1)	No	COV Enforcement Parking	You should be ashamed of yourselves! Collecting parking ticket money off of mainly hard working construction workers trying to better your city. \$50 fine we can deal with that, what if people don't have the money to pay the ticket right away before it goes to a godly price of \$150. Time to reevaluate the multi-million dollar parking cash grab in an already high tax province.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Housing Issues in COV	Hello Mayor and Council, It seems like the young City counsellor from Port Coquitlam is more conversant with the problems of offshore investment and the impact on housing affordability than mayor and council in Vancouver. Why is this? Seems like he is willing to take action while Vancouver council is taking no action and dragging their feet on this issue. I guess developers, real estate agents, and foreign investors come first in Vancouver http://www.theprovince.com/touch/story.html?id=11769012	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Leaves Removal from Sidewalks	Complaint for Mayor and Council about not having bylaws related to removing leaves from sidewalk in front of private property similar to snow and ice as wet leaves are just as dangerous and treacherous for pedestrians.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Pt Grey Road	Opposition to Final Recommendations for the Public Realm Phase 2 Changes of Option 2A Seaside Greenway alterations to Pt Grey Road between Alma and Macdonald streets.	
Mayor & Council	opinion	s.22(1)	s.22(1)		No	Pt Grey Road	Nonsupport for COV's Active Transportation Team's Phase 2 Public Realm proposed changes to Pt Grey Road's sidewalks and roadway.	
Mayor & Council	opinion	2016 March, Anonymous			No	Re-Designating City Easement Property	Petitioning COV to consider re-designating city easement property to a park with the time restrictions of 10 am to 6 am.	See attachment: s.22(1)
Mayor & Council, Chief of External Relations & Protocol	opinion	s.22(1)	s.22(1)	s.22(1)	No	Vancouver Day	In 1929, June 13th, Vancouver Day was declared by City Council - "in perpetuity". It was celebrated every year until the forties, during World War 2. I truly believe that Vancouverites would welcome a day to rediscover our heritage. It is the anniversary of Capt. George Vancouver entering our harbor in 1792, and also the great fire in 1886 which destroyed most of Vancouver. It doesn't have to be a civic holiday but it would be a special day for communities to rediscover and celebrate their heritage.	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Vancouver Housing	Via email: "to remove the no rental clause from condos would only inflate housing prices in Vancouver foreign investors would pick up these properties and rent them out at outrages prices. The way to stop this "madness "is to control foreign real estate investors."	

identified) (co col	eedback Type omplaint, mpliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
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City Branch also notified (if applicable)	Feedback Requestor Type (complaint, compliment, opinion)	lame Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes

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Clir Reimer	opinion	s.22(1)		s.22(1)	Yes	4204 W 11th Ave	 Dear \$.22(1) Thanks for the clarification. Of your original questions: Staff advise that they have spoken with you directly and given you all information within the City's jurisdiction to give Foreign investment in Canadian real estate is federally controlled and you should therefore contact your MP about policy measures related to this Realtors are provincially regulated and any concerns you have with a realtor owning a home in Vancouver or anywhere else in BC should be directed to your MLA. Likewise your concerns regarding the licensing and qualifications of builders are under provincial authority and you can raise his concerns with your local MLA or with the Minister responsible, Rich Coleman. Your concerns regarding tax avoidance schemes should again be directed to your MP or MLA depending on which level of taxes you are concerned about. Finally, land ownership is registered with the provincial land registry and any resident can pull the information from the registry for a fee to the province In terms of community process, Vancouver – as with most Canadian cities – undertakes a community planning process. Vancouver's do tend to be longer and involve a far greater level of resident engagement but as with other cities the end result is a land use plan. Vancouver residents have generally chosen to make most of their desired land use changes in community plans as outright zoning as opposed to spot rezoning's. Therefore once the plan is approved, any new development undertaken within zoning does not require additional notification or community consultation. In terms of changing this policy, it would seem a great abrogation of community trust to change the planning process after so many tens of thousands of residents have participated in the process in good faith. 	On the policy issues at the federal and provincial level, the City is very aware of the problem of speculations in the City and have been lobbying strenuously for more tools to control speculation in the city from senior governments since 2008. However, we do not subscribe to a discourse that suggests that Canadian citizenship or residency is a primary concern of this debate. We have many, many residents who are not citizens and many, many citizens who are not currently residents. Both groups are valued contributors to Canadian society and their residency or citizenship status does not in any way address the structural problem of an unregulated housing market in a country with no national housing strategy in which speculation is viewed as a legitimate business activity. Further, not only is the discourse inaccurate but it is damaging to the civic fabric of our city by suggesting that some residents are less valued or desired than others residents which is certainly not the case. Andrea

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: March 22, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details
Mayor & Council, Superintenden t of Street Cleaning	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Abandoned Garbage	s.22(1) and the residents that live near E Kent Avenue North and Victoria Dr are concerned about the ongoing issue of abandoned garbage along E Kent (North and South sides) near the tracks, from Victoria Dr to Ontario St. Garbage is constantly dumped there and s.22(1) suggests that monitoring in the form of cameras is needed to prevent continued abandoned garbage. He will email photos showing the amount of garbage seen today on a walk. He also mentioned that he has noticed the areas west and the development of the South Fraser Lands have cleaned up the areas beside them, but they continue to experience abandoned garbage in their neighbourhood. Please contact him at your earliest convenience, as he has mentioned that they are starting a petition and social media campaign for their cause.	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	St., New Condo	I was surprised to hear about your plans for the bike sharing initiative. First was this presented at city council with public hearings? As a promoter of business how do you justify this to all the bike rental businesses in downtown Vancouver, particularly the rental shops in the Stanley Park areas? Who pays for all the infrastructure need to make this possible, the bike racks, the bikes, helmets, the Credit card machines etc. As these will be unattended who instructs the renters on the traffic laws, particularly riding on sidewalks hand signals etc.? We can't keep our riders off the sidewalks now and the VPD does not seem to have a policy against this now! Perhaps the VPD wants those who ride on the sidewalks to disturb the vagrants who are sleeping on the sidewalks. I recently saw a disturbing campsite set up outside the doors of the Orpheum Theatre home of the VSO. Is this how you want the tourists who come to Vancouver to remember their visit? Do something about the shocking state of affairs on Granville St! On another subject: yesterday I saw you take time for another photo shoot that was followed by a story about the closure of The Inn At False Creek so that new condos can be built! Is there going to be a facility built to move these unfortunate people to new housing immediately? Are the condos for offshore investors, will they sit empty as so much of vacant housing in Vancouver so that these owners can profit from the Vancouver real estate market? It's time Vancouver city council had a policy on empty or abandoned housing to get the homeless off the street in these empty or abandoned properties!! I would be interested in your reply or justifications for these policies since your office did not acknowledge or reply to my previous e-mail!	

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Mayor & Council, EA Ops Support, EAs Neighborhood Parking & Transportation, Car2Go, Zipcar	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	in Neighborhoods	Citizen is upset about the car to go and car shares being able to park in resident parking only zones etc. He has put through 2 other feedback cases so far to NPT (7275420 and 7287639) He would like a call from Randy Zeegers as he insists he has never spoken to anyone in the department before and he would also like to speak with the Mayor to discuss the parking bylaws for car shares.	
Mayor & Council	opinion	(Mr.) Spencer Chandra Herbert	6046607307	<u>s.chandraher</u> bert.mla@leg. <u>bc.ca</u>	Yes	Society	Dear Mayor and Council, Please find attached my letter in support of Mole Hill Housing Society being designated as a Heritage Preservation area. I look forward to hearing what steps will be taken in the future to preserve this West End treasure.	See attachment: Herbert, SC Mole Hill Preservation
Mayor & Council	opinion			s.22(1)	Yes		Mayor & Council 03-22-2016 The residence of the even side of 1500 E. Pender need your help. Hopefully, this one last time. :(Please review the documents, Thank-you in advance.	See attachment: s.22(1)
Mayor & Council	complaint	s.22(1)		s.22(1)	Yes		Good evening Once again on the news there was an item on the appalling condition of the SROs in Vancouver. And once more we hear about the City spending money adding bike lanes to a bridge. Surely people who are living in such substandard accommodation come before bike lanes. It is all very nice trying to get people out of their cars but at the expense of the most vulnerable? This is a travesty for the City of Vancouver council. Perhaps the council members should try living in such deplorable conditions and attitudes may and I say may change.	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	s.22(1)	Hello Mayor Robertson, I hope all is well. My name is S.22(1) and I am in the midst of starting up a compar what we do is offer major cities in Canada Wi-Fi hotspot enabled vehicles. W routes and spots with the city and make it easy for public to access free Wi-F spots. We are very interested in making Vancouver our first major city to ma We feel Vancouver would be a perfect city for this, as our busses offer Wi-Fi a bench at kits beach and be on Wi-Fi, or check out the steam lock in gas tow picture online without using your 3G network. We would love to get in touch and work something out with you. We feel the people of Vancouver would be in love with this. Please do not hesitate to get in touch with me.
Mayor & Council, Chief Constable VPD; cc: Comm Policing Srv Unit Constable, Comm Policing Srvs Unit Srgt, Blk Watch Coordinator	compliment	s.22(1)	s.22(1)	s.22(1)	No		A while ago, I read an article in the Vancouver Sun on the Block Watch progr which led me to a Google search to see if we had something similar in Vanco the chase, our strata is now an established Block Watch with 17 of us having briefed last week by the enthusiastic and ebullient Constable Dave Krenz! A k and to Leah Marlay for making this all happen; I am impressed by their infect dedication to their work (I am not exaggerating here!). As citizens, we are not always aware of how our governments work, how our what government services/resources are available to us; and I am a former p Watch is a good example of how this city's taxes are (well) used and how relet this program is to Joe Q. Public. I am fortunate to have learned about Block V taken advantage of it, along with my strata neighbours; we are now better pr with safety and security in our daily lives. Sincerely, S.22(1)

	Additional Case Details/ Event Notes
any called <mark>s.22(1)</mark> Ve plan popular Fi in their favourite ake this happen in. i but you can't sit on wn and share a	
gram in Winnipeg ouver. Yes! Cut to g been trained and big thanks to him ctious positivity and	
ur taxes are spent, or public servant. Block levant and beneficial Watch and to have prepared to deal	

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Mayor & Council	compliment	s.22(1)		s.22(1)	No		Dear director I s.22(1) am a Iranian citizen. I am interest in Vancouver and your program for Vancouver. Vancouver is a beautiful and Wonderful city. I am glad to Vancouver become greenest city in 2020. I hope Vancouver continue to growing and wish you success in your plans for Vancouver.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	COV Safe Injection Sites	Subject: s.22(1) has shared something with you http://www.torontosun.com/2016/03/19/experts-challenge-vancouvers-safe-injection- stats?token=938b1569169be3bf82e13e0f00e0db1c&utm_source=addThis&utm_medium=addt his_button_email&utm_campaign=Experts+challenge+Vancouver%27s+safe+injection+stats+%7 C+Levy+%7C+Toronto+%26+GTA+%7C+News#.Vu5DjDgb1RM.email	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Housing Crisis		A study by SFU researcher Andy Yan found that Metro's university- educated adults earn the lowest wages on average in Canada's 10 largest cities, Ley said. Many are "disillusioned" and leaving the city. s.22 (1) Interesting. Local Vancouver residents vote for a government which holds a position leading to Vancouverites being forces to leave the city. If that isn't the perfect microcosm for BC politics, I don't know what is! City For Sale: Vancouver, Foreign Money, And The Demise Of Home Affordability http://canadafreepress.com/article/ci ty-for-sale-vancouver-foreign-money- and-the-demise-of-home-affordability

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	In-Camera Comments by COV Mayor	Dear Mayor and Council, I recently received a link to a U Tube video of an in-camera session of a Vancouver City Council Meeting. I am very offended at the language and content of the Mayor's comments. They are not in keeping with his office and he needs to apologize to the owners of Vancouver property, who help pay his salary. Then, he needs to take his responsibilities as an elected representative seriously. Not only are disrespect and arrogance shown by his comments, but he is not keeping to his election promise to listen to the people. He is insisting on appointing a committee rather than having citizens' input from an advisory committee for the west end. For his derogatory comments to be based on false information is also disturbing. The " hacks" he refers to were renters and owners. If this is indicative of the information he bases his decision on, we are being sadly misrepresented by a man who appears to be too full of himself. It should not matter how much I pay in property taxes to the city, but it is over \$18,000 a year, and for this I expect better behaviour and decorum from an elected official. Furthermore, representing people is quite different from denigrating them or manipulating them with managed, hand-picked committees that will "find" what he wants them to find. s.22(1) Property owner, not a " hack"	
Mayor & Council, Sr Planner of Housing Policy & Projects	opinion	s.22(1)	s.22(1)	s.22(1)	No	Occupancy Limits in Residences	Citizen wants Mayor & Council to limit the amount of individuals and vehicles in a residence.	

City Branch also notified (if		Requestor Name	Phone	E-mail	Citizen Requested	Торіс	Case Details	Additional Case Details/ Event Notes
applicable)	(complaint, compliment, opinion)				a Response			
Mayor & Council	opinion	s.22(1)		s.22(1)	No	PM Trudeau	TRUDEAU APPOINTS 7 NEW SENATORS: TRANSPARENT? NON-PARTISAN? NOT EVEN CLOSE http://capforcanada.com/index.php/2016/03/21/brian-lilley-trudeau-appoints-7-new-senators- open-transparent-non-partisan-not-even-close/ "It's not just me saying this, not just Conservatives, not just the NDP but anyone who remembers what Liberals promised when they asked Canadians to make Justin Prime Minister who several times said, any new process would be open, transparent and non-partisan." 5.22(1) Let's be very clearthe number of political decisions made by the Liberals which can be considered "open and transparent" could fit on the head of a pin. In fact, the very concept is LAUGHABLE at best. The fact is, the Canadian people have inadvertently elected a socialist government into office. Every decision this government makes is INFUSED with socialist ideology. It is therefore fair to say that, in fact, the people of Canada have been hoodwinked by an ex-ski board instructor and his gang of cultural degeneratescase in point: Odd Man Out: The Singular Political Stylings Of Justin Trudeau http://canadafreepress.com/article/odd-man-out-the-singular-political-stylings-of-justin- trudeau	
cc: Mayor & Council, original to: Vanc Fair Tax Coalition	opinion	s.22(1)	s.22(1)	s.22(1)	No	Property Taxes 2016	As an aside, Mme Poncelet is also the honorary Belgian Consul in Vancouver. Where can we go with this, if anywhere? Has there been a response? I note we're meeting with Patrice, Peter et al, on April 4th. I guess this is more ammo to bring along.	

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Mayor & Council	complaint	s.22(1)		s.22(1)	No		Subject: City of Vancouver has proven for 3 years almost about the safety of residents in the 1500 Engineered 2 way bike lanes at 1500 Comox Street a complete failure. All the many, many complaints verbally/emails using 1559 Comox to Paul Lightfoot, O. Jackson, Mayor & Council, you name it, have went on deaf ears. At 9.00 p.m. I was driving in the above to Nicola when a crossover at high speed going the wrong touched my front left tire. This is the 3 rd time for me in ten days similar incidents have happened. Besides Vancouver Taxi doing the same causing a ICBC Claim, more pain than pleasure. Last Sunday at approx. the same time the neighbours came out in support of me, to stop two vehicles doing the same causing almost a riot for them to back up to Nicola so I could continue on. Especially late at night or raining during the early hours taxis continue to do the same to end up at their destination the Coast Plaza Hotel. The smart to go cars still drive through the mini part around the latest bollard installed to proceed down the sidewalk towards Denman. Sincerely, s.22(1) contributing to your salaries for 50 years plus with nothing in return but the silent treatment. The only time I hear from you is nearing a election, asking for signs to advertise or donations.	
Mayor & Council	opinion	2016 March, Anonymous	4		No	Southlands Riding Club	Farmers Five stars to Southlands Riding Club for doing the right thing for the wrong reason. One must wonder why they had to rescue a horse in order to qualify as a farm for tax purposes in the first place. After all, a horse by any other name	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Who is this City for?	Dear Premier Clark, Minister Coleman and Mayor Robertson, I am writing to you today as a citizen, a taxpayer, and long-time resident of Vancouver. On March 16th my wife and I attended The Emergency Housing Town Hall in Vancouver organized by David Eby MLA Vancouver Point Grey. This event was bursting at the seams with people from all walks of life angry and frustrated with the way their city and their province is being sold out from under them, making it increasingly untenable for many to continue to stay. We heard from, seniors, and students, businesses owners, and families. But I would like to tell you about another cohort, a far more insidious group that will cause great implications for the way this city and this province evolve in the years to come, that of the families that never were. My wife and I are in our 30's, we have good jobs in the tech and hospitality sectors respectively, we make good salaries, we save everything we can and contribute to our community as volunteers and artists but we have come to realize a stark reality; we will never be able to stay and raise a family here. The cost of rent, the time needed to save for a responsible down payment (now currently 10+ years for the average Vancouver income) the limited availability of family-oriented housing stock, the cost of child care, the ever increasing costs of living all add up to a perfect storm that will likely leave us childless if we choose to stay here. So in the near future we will likely depart. We are not alone. Of our entire peer group in Vancouver we know of only 1 other couple having a child and they have decided to move to Victoria. Already the Vancouver School Board faces budget shortfalls because of plunging enrolment. Last year Vancouver saw an et decline of 1300 individuals in the 24-35 year age bracket and this s likely to increase in 2016. These are your strongest citizens, your entrepreneurs, your community leaders, your artists and musicians and writers and they are becoming ghosts. Empty schools, empty houses and condos	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	World Water Day	Subject: letter from a 12 and 9 year old March 22, 2016 Dear Mayor Robertson and Vancouver City Council, Today is World Water Day! In honour, the Blue Dot movement is launching their federal campaign for a Federal Bill of Environmental Rights. Canada has one fifth of the world's fresh water, one quarter of its wetlands and the longest coastline. But the Federal Government does not have a national water standard. Every day there are over 1,000 boil water advisories across Canada. The Blue Dot initiative is about recognizing every citizen's right to clean air, healthy food, access to nature AND clean water. And this is why we felt it is important to reach out to you today. We are excited to report that the Blue Dot environmental rights movement is growing across the country. Right now 126 municipalities have made municipal declarations recognizing their community's right to a healthy environment. And 46 of those are in British Columbia! We guess this groundswell of support is why the Richmond A5 Provincial Bill of Environmental Rights Resolution passed at last September's UBCM Conference. This June the Federation of Canadian Municipalities is meeting. The City of Victoria has made a FCM Federal Bill of Environmental Rights Resolution asking municipalities to encourage the Federal Government to make a Federal Bill of Environmental Rights. We are writing to you to ask your community to please support this resolution at the FCM conference and to considering making your own. We are sending you a copy of the City of Victoria's resolution to look at. We feel so lucky growing up in Victoria. We know some Canadian kids aren't as lucky because they are exposed to unsafe environmental conditions. We want every child in Canada to have their environmental rights recognized and for them and their families to live in a safe and healthy environment. We are so hopeful that progress is being made, but there is still a lot to do. It would mean so much to us if your municipality continued to champion environmental rights and steppe	

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Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: March 24, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes
Mayor & Council, Assoc bir. of Revenue Srvs	opinion	s.22(1)		s.22(1)	Yes	2016 Property Taxation	Mayor and Council, Re City of Vancouver Administrative Report Match 1,2016 I am confused regarding some of the information provided by the city. Re Page 12 2016 Property Taxation : Targeted Land Assessment Averaging -RTS11298 1. Quote - right away A residential property experiences an increase in value above 29.8%, it will receive a property tax increase above 10.83% before targeted averaging is applied. This doesn't make any sense . Why wouldn't the 2.3% tax increase be applied to the 3 year average assessment? 2. Bulletin City of Vancouver-Vancouver.ca Important Notice to Property Owners: Land Assessment Averaging. Targeted Land Assessment Averaging. Sample properties below targeting threshold (Not Eligible for averaging) In the above sample why would the city even bother giving a targeted example for properties below the threshold? Also, why does this targeted averaging in the sample have taxes higher than the without targeted averaging example? The only way this could happen in my mind would be if the estimated three year average would be higher than the 2016 assessment. I get the impression from the above that the city might intend on getting rid of assessment averaging in the future. Please advise. Joint Owner S-22(1) S-22(1)	
Mayor & Council, Mgr. of Admin Srvs	opinion	s.22(1)		s.22(1)	Yes	Half-Mast Flag Flying	Hello Mayor Robertson and Members of Council, I noticed the flag at City Hall at half-mast and called 311 to find out why. I was told that it was because of the terror attack in Brussels, which certainly was a horrible atrocity and deserves an expression of our collective solidarity as a city. However, I am wondering how we decide to lower our flag to half-mast when atrocities happen elsewhere. In just the past few weeks, there have been horrible terror attacks in Ankara, Peshawar, the Ivory Coast, Nigeria and other locations. In addition, government military forces, some of them allied with our country, have killed far more innocent people in Yemen and Syria. How do we as a city and a community decide which victims to honour by lowering our flag to half-mast? If you would like more information about other terror attacks in the current month of March this year, please see https://t.co/zi2LmvImcU.	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	opinion	s.22(1)		s.22(1)	No		How about we alternate each year with a Gay Parade and a Family Parade. If men can party in high heels and juggle, why not children, moms, and dads playing basketball, flying kites, and brass bands. Gay men statistically have shorter life spans than heterosexual. Why have a parade to celebrate this? And use our taxes to pay for it. It is really not helping anyone, even gay people. There is a direct correlation between a feminine society and violent extreme Muslims pouring in. I know it is hard to connect the dots.	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Publication	As a person with handicaps I feel this government file to be the most clear and best presented. It was the 'gov/' in the URL that attracted me. It should be a guide for all city urban centres in Canada. Ret. RCAF WO1 http://www.fhwa.dot.gov/environment/bicycle_pedestrian/publications/sidewalks/chap4a.cfm	
Mayor & Council	opinion	s.22(1)	s.22(1)		No	Privileges	Citizen had travelled to Vancouver from San Francisco. During his visit, he parked at a meter in downtown for a couple hours not realizing SPARC privileges do not extend to meters like they do in the USA. Citizen received bylaw violation ED25181 for an expired meter, and he was told by Gary in Ticket Inquiry the ticket would stand as issued. While travelling, it was not a priority for citizen to address the ticket. He missed the respond by date by 1 day, but he was also told it could not be re-issued. Citizen is willing to accept the reason for the ticket, but he had hoped CVO would extend him the courtesy to paying it at the discounted rate. CSR explained the discount is an incentive for citizens to settle their tickets early. Citizen was fully aware of the ticket at the time it was issued but had other priorities that held precedence. CSR encouraged citizen to pay the ticket online before the rent car agency gets notification; otherwise he may be subject to a surcharge from the agency. Citizen would like COV to amend their SPARC privileges to align with other cities in North America. He would further like to see a courtesy extended to tourists or those from out of town, since they are not usually familiar with Vancouver's parking regulations and their tourist dollars are invaluable to our economy.	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Topic	Case Details
cc: Mayor & Council; Original to Vanc Folk Music Festival; Other copies to PB Commissioners ; Attachment: see email string for further info	complaint	s.22(1)		s.22(1)	No	Grievance with Folk Festival Board	s.22(1)
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Vancouver Real Estate Market	Hello Mayor and Council, Please read today's article from the Vancouver Sun relating to out of control V estate market. Why are politicians allowing our City to be sold to foreign investors when fami people are being forced out? http://www.vancouversun.com/touch/business/bc2035/chinese+buyers+resp ue+vancouver+home/11804486/story.html?rel= Yaletown resident

Service Requests or Feedback Sent to OTHER DEPARTMENT for Action or Review

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City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details
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Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: March 25, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council, Superintenden t Parking Ops & Enforcement, Ops Supervisor of Enforcement Ops	complaint	s.22(1)			Yes	Car2Go Vehicles	Complaint about car2go vehicles being exempt from parking regulations and negatively impacting residents. 5.22(states many people park car2go vehicles in front of his property and on this block because Main St is a border. Customers don't use the vehicles much on the weekends and the company is not open on weekends to remove the vehicles so they remain here. This area is like a depot for their vehicles. Last weekend there were 4 vehicles in a row, there are 2 now and expects more to arrive and stay for the rest of the weekend. He appreciates what the city is trying to do but is concerned this company has found a loophole and none of them care about the negative impact to residents. Feels they laugh at resident complaints because COV has effectively given them a hall pass. Has called to complain several times and requested a phone call back, hasn't happened. Assume complaints were passed to Parking Enforcement dispatch, only one case# 7488692 found in Lagan from summer 2015.	
Mayor & Council	complaint	s.22(1)	s.22(1)	-	Yes	Demonstrators	Citizen would like to know why the protestors are allowed to shout and scream everyday and disturb the residents. She would like to know what is allowed and the guidelines and complain.	
Mayor & Council	complaint	s.22(1)	s.22(1)		Yes	Demonstrators	Caller is outraged that the protesters outside of the Brooklyn Store Clothing company are allowed to continue their demonstration on Good Friday at dinner hour. This is a significant religious holiday and a statutory holiday in Canada and yet the protest is allowed to continue. Citizen called VPD and was advised they have a permit and are allowed to demonstrate and to even have the street blocked. She would like to have a call back from Mayor and Council.	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	Electric Buses	Does the city have any plans for replacing our old and extremely air- and noise polluting diesel buses with clean, quiet and financially efficient electric buses (like London and other major cities are doing now)? Also, see this article re. the financial upside to electric buses: https://chargedevs.com//study- electric-buses-earn-82-more-profit-than Plus, London buses going electric: http://www.independent.co.uk/life-style/gadgets-and- tech/world-s-first-electric-double-decker-bus-london-a6934646.html Thank you and best regards	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	complaint			s.22(1)	No	Foreign Investment	Why on earth do you let foreign buyers , buy up our cultural heritage? Would you let them do it to your house? Would you let them tear down what remains valuable to you as a person? Why are you doing it to homes your community, your countrymen and others value? Why are you a disgrace to the mayoral community of Vancouver before you , who issued permits to build these beautiful pieces of Canadian culture? So we had great mayors who built the city of Vancouver in which you live and work, and you will be known as the mayor and council who tore down, what others maintained to make Vancouver great. So a foreign buyer comes in purchases OUR CANADIAN history and wipes it off the map. They have no respect for our values, our history, ourselves, our cultureoh no, rip it down. Make something massive and glitzy with particle board. WE ARE RICH in history, and the people who made this city what it isTHANKS GREGOR you are destroying the city for the almighty dollargreen my ass, we are the envy of the world and you are destroying itone house at a time.	
Mayor & Council	complaint			s.22(1)	No	House Demolition Waste	I am disgusted at the hypocrisy in claiming a green city when you tear down perfectly good homes, some in pristine condition, to do a rebuild. What is wrong with you? You are destroying the history of Vancouver one house at a time. ALL that first growth wood, thrown away to what??? Build a new one with 2nd growth wood? That is a waste of forest when a house is already built. GREGOR you and your minions are hypocrite. Yah, Yah, make a bike lane but tear down some beautiful piece of architecture, made by master builders. I am livid. It has to stop. What a waste there are millions around the globe homeless and yet , you in this society think nothing of ripping up a perfectly good home to build a new onewhat a waste. At least someone in my tiny town had one of these beautiful homes shipped and re-purposed onto land where people appreciate it's history and beauty. I am thoroughly disgusted.	
Mayor & Council	opinion			s.22(1)	No	Parking Permit Review Needed	Mr. Mayor, perhaps the time has come to review permitting on residential streets of construction vehicles during construction hours. I have found, for example, there appears to be ample "Permit Only" parking near East Pender, and little in the way of public parking for vehicles over 6'6". Thank you."	

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Mayor & Council	complaint	s.22(1)		s.22(1)	No	Prostitution in COV s.2	Prostitution has been catching wild fire in recent years in Great Vancouver area, there are hund spas swamped in this famous sex capital in Canada which tarnished the reputation of the city ar social problems for the communities and neighborhood. We have to voice our deep concern an to curb the rampant trend and bring the criminals to justice. The most infamous adult massage Granville street and Victoria Drive, here are two bad enigmas of the Vancouver city: 1. Asia BC Spa, 8642 Granville Street, Vancouver, BC, Postcode: V6P 5A1 Canada Tel: 604-568-66 2(1) [former name: Living Well Massage or Asia Spa 88] 2. Day Spa Retreat, 5531 Victoria DriveVancouver, BC V5P 3W2 Canada Tel: 604-564-1333, Cell: 5.22(1) Asia BC Spa and 5.22(1) generously bribed some massage training schools, many wom course received their RMT licenses within seconds as long as they paid hundreds of Canadian dc Spa or 5.22(1) They also issued faked RMT receipts to numerous customers who enjoy such as masturbation, blow job and full sex services. On the RMT receipts, they indicated the se or physiotherapy. This is blatant fraud. The Canadian life and medical insurance companies paid the illegal underground pornographic business. To seduce more customers, Asia Spa and Day Sp pornographic pictures and faked photos of some famous film stars, they even publicly solicited in pedestrians along the busy streets, this has caused uneasiness of the communities, these Chines violated the bylaw and illegally used other people's photos without permission to serve the pur which is a typical infringement of copyright. To cheat customers and attract more business, Surger services are courded as preserved the reading public hospitals. Besides, such disruptive negative forces have led to th families, quite a few divorce cases were the masterpieces of Asia Spa and Day Spa Price quotes artificially low, but customers were obliged to pay excessive tips due to fraudulent public health remains the biggest challenge, the dirty towels, bad ventilation, mysterious respir

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Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca Date range: March 30, 2016

City Branch Iso notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	opinion	s.22(1)		s.22(1)	Yes	AirBnB	Your honor and council I recently read an article in the Vancouver Sun that the city is considering the issue of AirBnB. I am a home owner in Vancouver and rent out my home long-term as I work for the United Nations. I am currently based in Rome and have the unfortunate luck to have the apartment beside mine converted to an AirBnB - and I despite loving where I live, it does not compensate for the horrors of having AirBnB as a neighbour! Most people think they are in a hotel and think nothing of having load conversations in the small common landing, letting their three year old have a tantrum at 7 in the morning by my door, knock on my door at midnight to ask how the elevator works, party with the windows open until 4 in the morning any night of the week - And many other rude and inconsiderate behaviors. As I said I am a home owner in Vancouver and as a tax payer, I would very much if the council would prohibit AirBnB from operating in Vancouver and strictly apply any rules regarding short term rentals. I do not want to deal with another AirBnB situation especially when I return to Vancouver in a few years. Thank you for your attention to this email.	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Biz Application for Capacity Expansion	Invite to a meeting taking place tomorrow at 8pm at the incident location. Was informed by the council department to send the request in this form for by e-mail it may take 48hours to reply. This is short notice, and this meeting for business application for capacity expansion.	
Mayor & Council	opinion	s.22(1)		s.22(1)	Yes	Half-Mast Flags	Subject: Will Vancouver City Hall flag be at half mast for these 22 innocent victims of terror bombing? Dear Mayor Gregor and Members of Council, Following my message of yesterday asking how we decide when to lower the flag to half mast, this evening I saw the horrendous report below. Will we in Vancouver lower our flag for these 22 innocent victims of a terror bombing in Nigeria? http://www.theroot.com/articles/news/2016/03/_22_killed_in_nigerian_mosque_bombing.ht ml I am very interested in your response. Thank you.	See below in Response & Update Section for info from External Relations & Protocol

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Mayor & Council	complaint	s.22(1)		s.22(1)	Yes	Homelessness	Hi Gregory I think people appreciate what you're trying to do especially the homeless, but I think there should be ground rules for the people that are moving in. I have seen firsthand how homeless shelter on 2nd Avenue in false Creek, I was working out front for the city doing some nice concrete work and had a good outlook on what was going on there, have you ever been inside this facility, I don't know what the cost was on this building but it was probably fairly significant, Millions no doubt of taxpayers money. The two weeks I was there I observed fights drug deals people sleeping on the side of the building, I had one fellow that was living in there saying that the building is completely trashed, the place smells like excrement and urine Fixtures and wiring ripped out of wall holes in walls. People doing drugs in their rooms open fires, it's a disaster waiting to happen. This should be for recovering drug addicts and people that will take care of the facility there in, anybody not abiding by the rules and respecting their shelter should be immediately evicted. It's a Gong Show, there is no monitoring or anything it's like the Wild West everybody fend for themselves it's a joke. Sure it's all good that you're giving people shelter but that's it and then eyes are closed have you ever been inside one of these places should take a look one time. Concerned citizen	
Mayor & Council, PB Comment	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	Swans of Lost Lagoon	Received via email. I have started a petition to try to save our Stanley Park swans and prevent the issuing of a permit to destroy their eggs this year. Please do not. I have video of myself and my dear Golden Retriever walking right by the male swan who did not even notice. The Canada Ganders on the other hand were hissing and trying to nip us as we found our way around Lost Lagoon. I think the decision to 'planned obsolescence" of Stanley Park Swans is outdated and out moded. It is akin to exterminating elephants in Africa or tigers in Asai- where people dislike them for economic and non-ecological reasons. I have a petition circulating on Change.org and will be standing out there all weekend collecting as many signatures as I can. We-1 think- collectively love the swans. Swan Lake has resonated for a century plus in peoples' minds. I need you to order an emergency injection stopping the destruction of these eggs - as it is 'rubber stamped' every year and this couple's eggs are in immediate peril. Sincerely s:22(1) Our swans of Lost Lagoon, Stanley Park Downtown Vancouver BC are stately, iconic and beautifully inspiring. They have been slated for planned obsolescence for years without this policy being revisited. We have only 2 breeding pairs left on Lost Lagoon. Park staff steal or coddle and destroy the eggs that these pairs so carefully build a nest for and care for. This year - it breaks my heart. The ducks seem to love them-they swim circles and guard their nests. The Canada Geese are very aggressive - more than the swans. There are NO competing species the swans sight displace. Stanley park will be much less beautiful and much - less in the modern age if it promotes this killing of swans eggs Please help me stop it. Vancouver Gity Counci	

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Mayor & Council, VFRS, EA for Fire Chief, HR Associate	complaint	s.22(1)		s.22(1)	Yes			See below in Response & Update Section for info from 311.
Mayor & Council; Original to: Hub Coordinators@ yahoogroups	compliment	s.22(1)	s.22(1)	s.22(1)	No	Intersection	Crews are at work today removing and replacing asphalt on the bike and motor vehicle lanes from Burrard St and Pacific Blvd heading southbound on the bridge. Apparently, the bike lanes will be back in operation tonight. TONIGHT! (Monday, March 28). As usual, the engineers and crews have done quite a bit to make the temporary route safe and effective. Thank you, City of Vancouver. And if this Burrard/Pacific intersection rework is as successful as Burrard/Cornwall has been, that will be a terrific improvement in safety for everyone. Yahoo! Bye. 	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No		http://dailycaller.com/2016/03/23/epa-chief-climate-regs-meant-to-show-leadership-not-fight- global-warming/ ; http://www.torontosun.com/2016/03/23/trudeaus-climate-plan-burn-our-money; http://www.breitbart.com/london/2016/03/28/climate-change-the-biggest-conspiracy-against- the-taxpayer-in-history/	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Portside Vancouver	Subject: Re: Crab Park at Portside Vancouver + CENTERM Expansion information Attention: Tanya Howes: Thank you for acknowledging receipt of the email we sent March 24th as appended below. Our initial email regarding our concerns about Centerm was sent out to you initially on February 4th of this year and is attached as a pdf copy titled Centerm Expansion Project Preliminary Comment Period. We are writing today because at that time you did not give us a written confirmation of receipt. We are expecting our concerns to be reflected in the upcoming Engagement Summary Report as our initial letter was submitted before your deadline. Regards Don Larson, Crab-Water for Life Society	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No		Subject: absurdity of cart before horse http://politicalhat.com/2016/03/25/death-ray-to-be-shut-down-for-not-outputting-enough- energy/	

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Mayor & Council, Superintenden t of Parking Ops & Enforcement Branch, Ops Supervisor/Aba ndoned Vehicle Program	opinion	s.22(1)	s.22(1)	s.22(1)	No		Dear Mayor and Council, There appears to be a disagreement between how the province of BC defines a holiday and the how City of Vancouver defines a holiday. Good Friday is a holiday; Easter Monday is not. A lot of people don't work on Easter Monday, but it's not a holiday: https://www.labour.gov.bc.ca/esb/facshts/stats.htm Because it's not a holiday, you should not be ticketing vehicles that are parked in "No parking Saturday, Sunday and Holidays" because they're not parking there on a holiday, they're only parked on a day that some people don't have to work. I understand you're forgiving the rush hour tickets in the "No parking 3pm to 6pm". This is fine. Because so few people are working today, there are less cars on the road and the extra lanes for driving aren't required when there's no rush hour to speak of. But, you shouldn't be ticketing people for something they aren't doing. Which is exactly what you are doing when you ticket people for parking on a holiday when it isn't a holiday, only a day off for some people.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No		My updated second look at @JustinTrudeau 's first budget now at http://thedailytwigg.blogspot.ca/2016/03/federal-budget-2016-analysis-2.html He hiked the deficit rather than really tax the rich but overall it's a moderate centrist effort that won't jeopardize Canada's finances and could lead to some useful innovations!	
Mayor & Council	complaint	2016 March, Anonymous	s.22(1)		No		Via Twitter: @CityofVancouver should be ashamed for allowing so much foreign investment, in the name of greed, to strip the city of it's heritage. @CityofVancouver How can you profess to be a "green city", when you allow the constant tearing down of viable homes & heritage houses?	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	opinion	Jim Wright	s.22(1)	gardencitylan ds@shaw.ca	No	Fraser Estuary	As the conservation society for Richmond and the estuary around and within Richmond, we strongly endorse Otto Langer's call to quickly end Port Metro Vancouver's conflict of interest. For this region, it is clearly the high-impact first step in environmental reform, especially for the Fraser Estuary. The chief executive of Port Metro Vancouver likes to flaunt the PMV's "supremacy." In terms of unchecked power, PMV supremacy may actually exist, with PMV as a law unto itself. Surely that is not by design. Surely it is a disorder that somehow got out of control with the lax approach of the previous federal government. We keep finding that it is a key harmful factor in pretty much every major environmental issue in this region, even including the healthy and productive future of our agricultural land. Our very capable Member of Parliament, Joe Peschisolido, is knowledgeable about these matters. Instead of adding a lot of details that might take you fifteen minutes to read, we ask you to please talk to him about it. On the basic question—whether to end Port Metro Vancouver's harmful conflict of interest—it is clear-cut enough that a quarter hour is all that you and he will need. Sincerely, Jim Wright President, Garden City Conservation Society Based in Richmond, B.C., VTA 4P1 <u>5</u> , <u>22(1)</u> Enail letter to: Rt. Hon. Justin Trudeau - Prime Minister of Canada Minister of Fisheries and Oceans J. Tootoo Minister of Transport M. Garneau Minister of Environment C. McKenna Minister of Sport and Disabilities Carla Qualtrough Minister of Science K. Duncan MP J. Peschisolido MP J. Murry Local Fraser River Mayors and City Councils House of Commons Standing Committee DFO House of Coumons Standing Committee on Transportation House of Commons Standing Committee on Environment March 22, 2016 Subject: Urgent Need to a saure better environmental assessment processes and effective protection of that essential habitat that supports globally significant populations of many fish and wildlife species. Other than urgent changes that are re	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Immigration	Subject: Opinion: Immigration a major cause of Vancouver's high cost of housing - Vancouver Sun Hello Mayor and council, Please read today's article regarding causes of Vancouver's affordability crisis. http://www.vancouversun.com/touch/story.html?id=11808945	

City Branch also notified (if applicable)	Feedback Type (complaint,	Requestor Name	Phone	E-mail	Citizen Requested a	Торіс	Case Details	Additional Case Details/ Event Notes
	compliment, opinion)				Response			
Mayor & Council	opinion	s.22(1)		s.22(1)	No		Subject: Fwd.: FW \$.22(1) Building nominated for the 2016 Live Design Excellence Awards - Your vote is needed. Please Vote for us, Thanks, \$.22(1) Hi Armand & Josh: We have submitted for the 2016 Live Design Excellence Award in Architainment, and I am pleased to advise that I have credited West coast Audio Video Gallery, and both of you as part of our project team. We need your help to get as many people as possible to vote for our building to win this prestigious international award. Please see our email below for details. I ve posted on our Facebook page, had my friends post and share, and am circulating our email below. We will also be doing a direct push at our two buildings. I know we are up against a lot of big international competition, but lets see if we can get the vote out and try to win this award with our unique building and one of a kind sophisticated multi-media lighting application. We need to get this to somehow go viral, it at all possible, as the winner is based on the greatest number of votes cast in their very simple no login or ID voting process. Please keep me posted on your strategies, and vote gathering. Thank you. Kind Regards; S.22(1) S.22(1)	Hi: We are pleased to announce that we are the only Canadian building amongst top international nominees in the 2016 Live Design Excellence Awards. We would like your help to vote for S.22(1) Building to put Vancouver, BC, Canada on the international map for Excellence in Lighting Design in 2016. Voting is done at this link: http://livedesignonline.com/2016-excellence-awards- voting No login or ID needed. Simply check S.22(1) Building S.22(1) and hit done. That sit, very easy, just a few seconds, but your vote will help us a lot. (Please note that may not work on some mobile devices, but will work on your laptop or desktop.) You may see our beautiful newly renovated building, and a 2 minute highlight video of our sophisticated synchronized to music animated light shows on the Live Design website: http://livedesignonline.com/excellence- awards-2016/ S.22(1) You may also visit and share our posting on our Facebook page at: https://www.facebook.com S.22(1) Thank you in advance for voting for us. Please share and circulate this to your family and friends to vote for us as well.
Mayor & Council	opinion	2016 March, Anonymous	s.22(1)		No		Earlier I expressed my concern about affordable housing . Now I am also concerned about livability in Vancouver . The councillors and planners do as they please. I notice that the Onni group has its proposal -the one at 57 and Cambie all sewn up. I propose that input from people is really not wanted and that the city has no long vision at all. Building goes on and only a select few make money. It is obscene what has occurred and it is also curious that realtors defend themselves . Even our premier relies on campaign money from developers. It is obvious that certain people are in control and they are not working for a livable, affordable city or province. Most people cannot afford much because wages are low, because they are at the mercy of corporations who give themselves higher wages and bonuses. I wonder who has any social conscience and is willing to say no- le us evaluate. I am a truly a nobody in the eyes of a select group of people and I am sure this letter will end up in the waste basket	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Pipelines	see https://docs.neb-one.gc.ca/ll-eng/llisapi.dll/Open/2810973 Mr. Gin's prognostications about human error(people !),saboteurs/terrorists, tanker and storage tank 'incidents' ,etc May sound overly alarmist to some Recall when Canada, in 1970, was challenged by 'terrorists' who kidnapped and murdered ,in support of their causethe Prime Minister invoked the War Measures Actthis was to challenge an 'enemy' that was localToday the enemies are more numerous and are international and more 'invisible' .The recent Paris and Belgium disasters 'happened' when governments were on high alert Mr. Gin's research points to many vulnerable areaswhich must be scientifically/strategically analyzedbefore we install pipelines and tanker routes in the wrong place—unnecessarily ! ! Our government is rebuilding/ replacing schools and public buildingslikely because of scientific 'risk assessment' studies ABOUT EARTHQUAKES? I can't imagine any strategically valuable, vital infrastructure, proceeding today without a 'high caliber' risk assessment for 'management and investors' consideration. Our government seems content to let our wannabe pipe-liners put their pipelines and related tankers in the handiest location. Without INDEPENDENT ,expert, risk assessmentsand slight recognition of BC public concerns. About the inevitable bitumen spill in our multi-billion dollar environmentally related businesses ? We require ONE pipeline .terminating in an open ocean BC coast locationnot Burrard Inlet, the busy Salish Sea or Douglas Channeled. ! Restart the hearings and review pipe-liner proposals that resulted from LISTENING and SCIENTIFIC STUDYby the best in the business !!
Mayor & Council	complaint	2016 March, Anonymous	s.22(1)		No	Railway Club	Via Twitter: @CityofVancouver Railway Club closing its doors because the city did not act on the issue of ground rent in Downtown Vancouver.
Mayor & Council	complaint	s.22(1)		via Twitter: @sLange_Wi ndsor	No	Railway Club	Via Twitter: Hey @CityofVancouver (and @artsbc), there goes another live music venue thanks to high rent and gentrification (RIP @Railway Club) Now what?
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Railway Club	Received via email: The Railway Club, a beloved long time cultural icon has been forced to close its doors due to high rent. I can't help but feel something could have been done. I would like to know what steps is the city making to reverse this trend?

	Additional Case Details/ Event Notes
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from LISTENING and	
did not act on the issue of	
sic venue thanks to high rent	
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City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
cc: Mayor & Council; Original to PNE Community Relations, Copy to Shane Simpson, MLA		s.22(1)	s.22(1)	s.22(1)	No		Hi, Once again after relative calm since my last complaints, someone has decided that unless the bass at the rave is able to be felt inside homes 3 blocks away at midnight, with TV's etc. on, then it is not a rave. I would like to remind you that the bylaw is midnight, it would be good relations if I and my tenants did not have to share in the sounds of a concert that we had no desire to participate in. The charter of Vancouver states that we have the right to quiet and a sense of well being in our neighbourhood, please ensure that this is heeded. I understand that you in your wisdom have decided that our east side park is not a park, but it is still a neighbourhood. The police do not like these events, nor do we. Please do your due diligence in ensuring the noise / bass is kept at a level that does leave the venue. Thanks you for your time.	
Mayor & Council	opinion	Kate Huffman		khuffman@p ne.ca	No	RAVE	Good Morning S.22(1) Thank you for your email. I am very sorry to hear of this disturbance on Sunday morning, the event did concluded shortly after your email. May I ask was it only Saturday night/ Early Sunday morning you noticed the bass and approx. what time did you notice it? These types of shows do have a number of added factors to monitor then your typical concert. We have put in place a number of measures to try and help alleviate the impacts to the surrounding area, so it is disappointing to hear you were impacted. We have our Bike Patrol who is out in the neighbourhood monitoring and making sure that patrons are not loitering/ causing issues, we have our team out to do a pickup of garbage left behind on the main street, park space following the event and we have a staff member who makes rounds hourly to numerous locations throughout the immediate neighbourhood to monitor the sound and reports back to the event manager so they can advise the promoter of the event when sound levels need to be adjusted. Clearly not enough adjustments were made, we will continue to work on this to minimize the impact for a future event like this. I will also be passing this along to our department who works directly with the event promoter on these event to let them know that the local area was impacted. Again I do apologize for this and please feel free to email me directly if you have any further questions. Thank you, Kate Huffman Manager, Community Relations PACIFIC NATIONAL EXHIBITION 2901 East Hastings Street Hastings Park Vancouver, BC V5K 5J1 T: 604.251.7708 F: 604.251.7773 www.pne.ca	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	UBER Service in BC	Received via email: UBER petition at buck got 74 students today! Friday mar 25 just finished now! s.22(1) s.∠∠(1) follow up on your reference #s	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	opinion	s.22(1)		s.22(1)	No	s.22	 Vancouver house prices hitting new highs because of short supply: http://www cbc.ca/news/canada/british-columbia/vancouver-real-estate-prices-1.3498070 Offshore money, absentee landlords and even the latest villain, so called 'shadow-flippers', all get blamed for putting home-owning dreams out of reach. S.2 2(1) It is not any one of these issues specifically which has created a lack of affordability for local Vancouver home buyers. It is, rather, the big picture scenario, specifically, the fact that over the past few decades a fully formed real estate "sub-market" has been established between Vancouver homes and buyers from Mainland China. The Urban Development Institute — a non-profit association representing the development industry and related professions — argues that while a great many factors contribute to rising prices, lack of supply — both in type of house and location — is a major problem. "The answer," said institution president Anne McMullin, "is to increase density and people don't want that. They're looking for an easy answer — let's blame others." 2(1) In regard to these issues, the UDI are cut from the same cloth as the BC government and the BC Real Estate Association, in that all three have played a major role in the real estate debacle. Indeed, these entities have been fully complicit in the Vancouver-China real estate dynamic. An added factor, according to the B.C. Real Estate Association, is that Vancouver is still, in a way, recovering from the leaky condo crisis of the 90s. Both buyers and sellers were scared away from condos for years, and supply took years to catch up. 1) Another likict real estate situation created to large degree by the foreign real estate contingent. In the late 1980's and 190's, a huge percentage of the wood-frame cond developments were built by off-shore and numbered companies based in Asia. Because they were not local developments were built by off-shore and numbered	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Railway Club	Hi Gregor, Today, I heard news that The Railway Club is being forced to close its doors permanently. The legendary music venue and bar due to, probably many factors, but most notably the high rent had been seeking a buyer for the venue but nobody could or would step up. Now we've lost something that was truly special - a unique part of Vancouver Culture. As a musician myself someone who loves writing and playing music (especially downtown) this is very concerning for me. At this point I don't put any blame on the city and I don't want this to come across that way at all but it has inspired me to write to you and just convey a level of concern. I think Vancouver is lacking a real cultural hub, and what it does have is scattered across the city and is not exactly thriving. Sure there are the bigger venues on Granville and the Queen Elizabeth Theatre is brilliant, as well as the newly renovated Imperial on Main and Hastings. But for the younger artists who have grown up here and want a place to play that is seriously lacking. I'm not sure at this point what you are planning to do (if anything) but I would love to see a concerted effort at rectifying this and reviving Vancouver's local arts scene. Give us room to share and grow as a community of artists. I remember a couple of years ago I was in a local rock band and we wrote music and playing loads of shows, undoubtedly the most supportive and fun venue was the Railway, so many great shows there that we played (including our last) and so many times going to see our friends who were making those same rounds downtown. It was really home to so many of us, and even now as I'm in a new band writing new songs I always had visions and dreams of getting back to the railway and back into that community of amazing people. I really hope this conveys just a snapshot of what one artist thinks, and that if I can speak for so many of my friends I would just say that I don't think I'm alone in this and I hope that things can change.	

Branch (if identified)	Feedback Type (complaint, compliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Parking Ops & Enforcement Branch, Ops Supervisor/Aba ndoned Vehicle Program	complaint	s.22(1)	s.22(1)		Yes		Caller received parking ticket ED30609 for parking in a Commercial lane at the 700 block of Burrard St. His vehicle was ticketed and towed, even though there is no signage indicating that parking is not permitted at this location. He has spoken with Ticket Inquiries and was advised that the ticket is valid and that signage is not required in order for the bylaw to be enforceable. He says this is very unfair and that the city has done this on purpose in order to make money.	
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City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
HR Assoc, EA for Fire Chief, VFRS	complaint	s.22(1)	s.22(1)		Yes	West End	I will start by saying likely I do not have the full story, however I have recently heard of the plan to remove a ladder truck and two firefighters from the west end. I disagree with the move and feel that especially as the density and population increases in downtown and the west end that this is needed more than ever. I would be happy to here the motivation behind the decision.	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
311 Contact Centre	complaint	s.22(1)		s.22(1)	yes	West End Fire Services	Dear S22(1) Thank you for contacting the City of Vancouver. Your feedback will be forwarded to the appropriate department for review and follow-up. Your case number is 7507407. Please keep this number for your records, and for future calls about this case. If you require further assistance, please contact us at: 3-1-1 (within Vancouver) 604.873.7000 (outside Vancouver) We are open to take your call from 7:00 am to 10:00 pm, 7 days/week, 365 days/year (including holidays). We also offer interpretation services in over 170 languages. We invite you to visit our website for information on City online services, tools and mobile apps at: http://vancouver.ca/online-services You can also report an issue or request a service online at: http://vancouver.ca/vanconnect-desktop.aspx Regards, Saira City of Vancouver 3-1-1 Contact Centre	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response		Case Details	Additional Case Details/ Event Notes
311 Contact Centre	opinion	s.22(1)		s.22(1)	No	Holidays & Parking Enforcement	Hi s 22(1) Thank you for contacting the City of Vancouver. Your feedback has been forwarded to both Mayor and Council, as well as to the Parking Enforcement team. If you would like it for your records, the case number for this is 7508429. If you require further assistance, please contact us at: 3-1-1 (within Vancouver) 604.873.7000 (outside Vancouver) We are open to take your call from 7:00 am to 10:00 pm, 7 days/week, 365 days/year (including holidays). We also offer interpretation services in over 170 languages. We invite you to visit our website for information on City online services, tools and mobile apps at: http://vancouver.ca/online-services You can also report an issue or request a service online at: http://vancouver.ca/vanconnect- desktop.aspx Regards, Cassie	
External Relations & Protocol	opinion	s.22(1)		s.22(1)	Yes	Half-Mast Flags		

Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca

Date range: March 31, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	7th Ave & Oak St.	Expressing concerns regarding 7th & Oak St. Improvements
Mayor & Council, Climate Policy Mgr.	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	Low Carbon Environment	Do you have a costed plan to transition to a low carbon environment that is a public?
Mayor & Council	complaint	s.22(1)		s.22(1)	Yes	Railway Club	Dear Mayor, I have just learned that the Railway Club is closing and I am devastated. I know you h plate and I have been, and generally continue to be, a supporter of your initiatives. I big city with a myriad of issues and interests but the closure of this venue is a tipping I am a female trades worker with an excellent job and I am an active member of my o I feel that my community is eroding and I don't know what to do about it. The Railway Club can't afford their rent. I was renovicted from my beloved Strathcon I couldn't afford my rent. I live in a slumlord run apartment building in East Van wher the bathroom and the rats lord over the dumpster. I grow less and less grateful and more and more willing to take my skill set elsewhere parent's - soon to be retired and not able to pay their property tax - living in this city, a heartbeat. I LOVE this city. I want to pay taxes to make this city function. I understand that there are provincial and federal levels to finance but the Railway Cl cornerstone of this city can't afford this city and nor can I. What can I do? What can you do?

	Additional Case Details Event Notes
available to the	
nave a lot on your know Vancouver is a 3 point.	
community.	
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e. If it weren't for my , I'd be out of here in	
lub is closing! A	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council, FRDC@vancou ver.ca (Deputy Chiefs of Fire Srv, EA to Fire Chief, Asst to Deputy Chiefs, HR Assoc)	complaint	s.22(1)		s.22(1)	Yes	West End Fire Services	Please do not remove any fire services from downtown Vancouver, in particular and with density skyrocketing, I can't believe you'd even consider it. It's just as d Confeds removing the Kits Coast Guard. Think again please.
Mayor & Council, Asst Dir. of Dev Review Branch	complaint	s.22(1)	s.22(1)	s.22(1)	No	1550 W 29th Ave	I am writing to request that you direct staff to REJECT the application to redevel 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's m architectural firms, Townley and Matheson (which designed City Hall), and as BC "Model Electric Show House" for that year, the first house in Western Canada of The current owner of 1550 West 29th Avenue is proceeding with this developmed WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectu a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, cor indoor pool; almost ready for development permit – saving time for you to begind dream home." Should this development permit be accepted, yet another piece of Vancouver's will be ground up, joining the 974 single family homes and duplexes that were d year. Once again Vancouver's Greenest City objectives will be overridden by the Please stand up for our besieged city. Reject this application.
Mayor & Council, Supervisor of Street	complaint	s.22(1)	s.22(1)	s.22(1)	No	Donation Boxes	Arbutus and west 8th. How long will the city persist in allowing these boxes that deface the neighbourh garbage and end up on their side?
Activities Mayor & Council, Vanc Fire & Rescue Srvs	complaint	s.22(1)	s.22(1)	s.22(1)	No	Fire Service in West End	I was shocked to learn today that the City have a plan to remove a truck and reconumber of fire fighters in the West End. This makes no sense - this is one of the populated areas. This is a poor choice and one I cannot support. Please reverse to money needs to be saved, maybe one less bike lanewe need our firefighters - to and serve us in so many ways.

	Additional Case Details/ Event Notes
, in particular The West End t. It's just as dumb as the	
on to redevelop 1550 West 'ancouver's most important all), and as BC Electric's ern Canada of its kind. his development application of: "Architectural drawings for ar garage, complete with or you to begin building your Vancouver's built heritage s that were demolished last ridden by the profit motive.	
ne neighbourhoods, attract	See attachment: <mark>s.22(1)</mark> Pic
truck and reduce the is one of the most densely ease reverse this decision. If firefighters - they save lives	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	complaint	s.22(1)		s.22(1)	No	West End	I would like to know why there are more people on our streets of the West End in the last few months, begging for money then ever before since my 22 yrs. living in the West End. I walk everywhere and see people sleeping on mattresses with animals on Robson str. Btwn Bute and Jervis. I see couples on Davie Str. 3 diff couples in diff store doorways at 10:00 a.m. On Tues this week, Btw Thurlow and Burrard. It is absolutely disgusting. I thought you were the Mayor to get rid of this and more are coming to this city. I will be going to the media if this does not change. I have had enough, stepping over these people, while we work hard in this City to pay our mortgage and work. Please stop building for the poor homeless people and start concentrating on those who actually pay to live here. And one other spot that is absolutely disgusting is Safeway on Robson at Denman. I have actively asked to have 7 people sitting outside this place and the CIBC, removed . I chose to pa y my taxes in the West End and purchase a Condo to live a nice life. IF I wanted to pay less, I would have chosen the East end and or Hastings and Maine to see this bunch of people begging for moneywhich by the way, overheard them say< "are you going home to relax?" Tell me, do you really know what is going on in the places that count in this City? Fed up.	
Mayor & Council	complaint	s.22(1)		s.22(1)	No	Affordability in COV	Hello Mayor Robertson, my name is 5.22(1) and I was born in Saint Paul's Hospital in 1984. I have lived here my entire life. I am now married with a dog and we are currently looking for a new place to live. We currently pay 1850 per month to live in the West End. It is small, cramped but cozy. With our lease coming to an end, we are forced to pay even more or leave. We have opted for the latter as it is not in our budget anymore. We are putting off starting a family as we do not know how we would be able to manage it all. How is it that we are unable to live in our own city? Why is it so difficult to find a place to live? Why am I being forced to live further and further away from my home? There are a bevy of listings on Airbnb and so little options for those looking to rent long term. It seems like craigslist is the only option and the available options are paltry at best. It really does feel like the government is catering life downtown to the rich foreigners. The effects of this will soon come to full fruition. You are seeing it already now. One needs only to drive down Robson St. to see the empty retail locations. Restaurants that open and close within months. It is almost embarrassing to show relatives our most popular street which is slowly starting to look bare. Sure, there may be a lot of people still walking, but please take a count on how many empty retail locations there are. Please save our city. It may be too late for me but perhaps for our children, we can have a wonderful city they can call home.	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Housing Affordability in COV	I don't know how much longer I can live in Vancouver or where I will go. The rents are too high and finding affordable accommodations is very distressful. I've been here twenty years now and I am a senior- an elder artist denied subsidized housing because of overwhelming demand and lacking enough money for decent market value lodgings without patronage. It's very saddening. I call it the Second Colonization. The baby boomer Caucasians are handing over property and power to the nouveau mandarins and because of the immense sums of money involved nothing can be done. All levels of government and all the major political parties are compliant.	
Mayor & Council, Chief Housing Officer, Dir. of Housing Policy & Projects	opinion	s.22(1)	s.22(1)	s.22(1)	No	Housing Affordability in COV	Please read todays article from the Globe and Mail regarding housing affordability in Vancouver. Why are politicians in Vancouver dragging their feet and delaying any sort of action on this issue. Claiming that "more data is needed" and failing to accept the realization that foreign capital is greatly distorting Vancouver real estate prices is only making real estate marketers and developers have record profits. More data is not needed, data already exists, action is needed on this issue! Please read the following article and put families, locals, young people ahead of the interests of foreign investors and real estate developers. Globe and Mail Article: http://www.theglobeandmail.com/report-on-business/rob-commentary/data-on-canadas-housing-market-is-fine-but-we-need-action-now/article29407997/	
Mayor & Council	opinion	Mt Pleasant Community Centre Association			No	Mt Pleasant Pool		See attachment: Mt Pleasant Comm Centre

identified) (co con o s	eedback Re Type omplaint, mpliment, opinion, service equest)	equestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Deta Event Notes

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Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca Date Range: May 05, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council	complaint	s.22(1)	s.22(1)	▼s.22(1)	Yes	Animal Control: Quails & Ducks	Good Day, Reading through the City of Vancouver's Animal Control Bylaw 9150, Para 7.2, reads, A person must not keep in any area, temporarily or permanently, any horses, donkeys, cattle, swine, sh turkeys, pheasants, quail, or other poultry or fowl, except that this prohibition does not apply to: (a) keeping hens, subject to sections 7.15 and 7.16; With your consideration, I request this be amended to include keeping ducks and/or quails for the followin Quails are known to be adequately kept in indoor enclosures similar to a Guinea Pig or Rabbit. These anim municipalities such as Stratford, Auckland, and several cities in the US such as Harwick, MA; Plainview, MA efficient at converting feed into eggs and do so throughout the year and for a longer rate than chickens. T local food production to Vancouver residents including those that do not have access to acreage such as a occupants. Ducks are already permitted in Saanich, Kamloops, Nanaimo, and Penticton among others as indicated in r are less destructive to garden plants unlike chickens because they don't scratch the earth in order to take chickens, ducks also remove slugs from gardens. They are more resistant to disease such as mites and are less destructive to garden plants unlike chickens because they don't scratch the earth in order to take and chickens, ducks also remove slugs from gardens. Meen they are more resistant to disease such as mites and are less destructive to garden plants. When they bathe in water, the muddied water left behind makes gardens. Because they have bills instead of beaks they are less of a physical threat to other birds, pets, or children. aggressive pecking order than chickens. When they bathe in water, the muddied water left behind makes gardens. Because they are water fowl, ducks are better suited to Vancouver's rainy winters as their oily fer retain heat in the winter better than chickens. They are also quieter than chickens and even drakes (male noise at all. Depending on the breed, some ducks (such as the Pekin) are more af
Mayor & Council	complaint	s.22(1)		s.22(1)	Yes	Fort McMurray Fire	Hello Mr. Mayor, I am writing to you in regards to the wild fire that is devastating the resident Fort McMurray is my hometown and although my family has not lived there years as my parents retired and my sister and I moved here for school, we w any way. I was just wondering what sort of immediate relief efforts could be to help provide resources to help fight the fire and aid the evacuated resider long term efforts that will be crucial to help rebuild a truly amazing commun Thanks.

	Additional Case Details/ Event Notes
heep, goats, ducks, geese,	
ing reasons: mals are permitted in other A. They are also more This would help improve apartment and condo those city's bylaws. They a dusk bath. Unlike e better at foraging including th as the Campbell and other more putritiour	
ghtly more nutritious. They observe a less s an effective fertilizer for eathers repel the water and e ducks) don't make any ronger bonds to humans	
ts of Fort McMurray. a for a couple of vant to help out in a done in Vancouver nts as well as the hity?	

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Mayor & Council	opinion	s.22(1)		s.22(1)	Yes	Ft Mac Murray Fire	There are a few properties on the city of Van market rental site Unlikely to rent due to lasting only till Nov 2016 Why not offer them up as temporary housing for Ft Mac Families that may have lost everything	
Mayor & Council	opinion	s.22(1)		s.22(1)	Yes	Int'l Trieminal Neuralgia Day	I'm happy to resend If I'm not sending this to the right department please forward to them or let me know and I will be happy to send to the right area. I run a support group in Toronto/York Region for people who suffer from a rare disease called Trigeminal neuralgia. (Chronic face pain). Please see the attached for a description of TN and all the buildings that will be supporting us all over the world by lighting up TEAL on October 7th/2016 International Trigeminal Neuralgia day. This year is dedicated to finding a cure to help all children, young people, and adults all over the world. Our support group in the last 2 years wore teal, and ribbons, and went out to dinner to celebrate on October 7th. Please help us bring awareness for those who suffer from Trigeminal Neuralgia. Perhaps you even know someone who has tn and doesn't know it. 10 percent of MS patients will be diagnosed with TN. From ^{s.22(1)}	See attachment: <mark>s.22(1)</mark> Request
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Lawns and Chafer Beetle	Why is this neonicotinoid insecticide allowed to be sold in Vancouver and applied to lawns to fight the chafer beetle, when it is well-established that neonics are toxic to bees? Apparently here in "greenest city" Vancouver, people are allowed to put poison on their (useless) lawns and kill not only chafer grubs, but bees (and other beneficial collateral) in the process. And that's OK? That's allowed? http://www.cbc.ca/news/canada/british-columbia/merit-chafer-beetle-vancouver-1.3555472 "The insecticide Merit, manufactured by Bayer, contains the active ingredient imidacloprid — one of the controversial neonicotinoid pesticides that face increasing restrictions worldwide because of the risk they pose to bees."	

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applicable)	(complaint, compliment, opinion)				a Response			
Mayor &	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Marijuana	Dear Council,	
Council						Dispensary	I am not against the legalization and regulation of marijuana, but –	
							I am a resident at 518 Beatty Street. There is a marijuana dispensary at 512 Beatty, within the same building envelope of 518. Different address, same building.	
							On April 29, The Healing Tree dispensary shut-down and a new dispensary opened in it's place. Cannabis Culture, operated by Jody Emery. On May 3 the City issued it's first ticket to that location. The property use inspector who delivered the ticket told Jody that they felt bad. Jody quoted the inspector in her twitter feed as saying, "I feel bad."	
							I LIVE in the same building where Jody operates her business without any regard to residents at 518 Beatty. Perhaps your inspector should feel bad for the smell tenants and owners who live directly above her dispensary have to deal with 24/7.	
							Even though I didn't particularly care when the City Police announced they would no longer be enforcing illegal marijuana dispensaries, I deal with the fall-out on a daily basis. Just going about my day-to-day business, going in and out of my building, I see some guy rolling a joint in Jody's pot shop. I come back home and there's 2 or 3 guys flaked out on the coach in the entranceway. If I exit or enter via the garage, I smell pot that's come through the ventilation unit. I've been told to call 311 and report this. Should I phone every day? Perhaps your inspector could feel bad for me.	
							Unfortunately, on more than one occasion, I've woken up in the middle of the night and start thinking about this issue that's landed on my doorstep. I feel the acid boil in my stomach. And I can do nothing about it. Jody has made comparisons about the unfairness of how marijuana is regulated vs. alcohol. She's right! After all, if a bar opened up in one of the commercial units in my building there'd be a public hearing that residents in the building and neighbourhood could attend to voice their opinions. Could your inspector feel bad that there is no public consultation on this particular dispensary?	
							In any event, I would like to have confidence in the City's attempt to control and regulate marijuana. Off the cuff comments from your inspectors only feed into Ms. Emery's media machine and they do little for the people who are truly affected by this. If the inspector is unable to do his or her job without bias, then please have someone else do it for them.	
							Thank you.	
Mayor &	complaint	s.22(1)		s.22(1)	Yes	Pesticides	Merit and other similar pesticides should be banned completely. They are not on the city's	
Council							approved list of pesticides and kill bees and other pollinators. Bees are more important than	
							lawns and need to be protected. Lawns are a ridiculous waste of water and other resources.	
							This is the kind of issues that makes Vancouver's greenest city claim seem silly.	
Mayor &	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Prior-Venables	Dear Mayor and Council,	
Council						Arterial	I am writing to express my concern about an upcoming Council decision that will decide the	
						Replacement	location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue	
						Route	South Option, which is currently one of the favored alternatives. Our Britannia Community Centre Bulk Food Program relies on Freshpoint Vancouver for its produce, which is located on	
							Malkin Avenue.	
							Please see my attached letter below.	
							Thank you,	
							 s.22(1)	
							Community Food Developer I Grandview Woodland Food Connection	

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Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Rentals	Dear Mayor and Council: I live at (1) 1388 Nelson Street and one resident (1) at (1) Nelson Street (we have 5 townhouses) has been defying our bylaws and renting out his apartment. He says he is renting it while still living there. According to our bylaws, residents are able to rent out their apartments for a minimum of 3 months. We've fined him \$500 every 7 days since the beginning of March. We've not received any response from him except an email saying he did not receive a letter. This letter was sent January 27, 2016. He's blatantly ignoring this infraction notice. It's advertised on Air B&B. Thank you very much for any assistance you may offer	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	Yes		 Hello, On early morning Sunday, April 24, 2016, I was refused taxi service on two occasions in downtown Vancouver. The first was by Maclures Cabs car #212t. The driver asked where my wife and I were going, we told him "North Van", and he said he was off shift. He then proceeded to the Marriott hotel, and waited for a passenger. Two passengers with luggage exited the hotel and he took them presumably to the airport. The second refusal came from Black Top cabs. Same conversation and almost same ritual (park at hotel and wait for passengers). This is unacceptable. Taxis are operating as a monopoly which is why they can get away with such poor customer service. My wife and I travel all over the world and this has never happened ESPECIALLY IN CITIES WITH UBER. If the B.C. government is going to expect people to leave their cars at home when going out for dinner, then I expect them to ensure that there is a safe way to get home, and open up transportation options which would mean having Lyft and Uber operating in the city. I look forward to an explanation as to why cabs in this city continue to refuse service, why the government is powerless to stop it, and why the obvious solution, bring uber and lyft here, is TAKING SO LONG TO ACCOMPLISH. 	
Mayor & Council	opinion	s.22(1)	s.22(1)		Yes	BC	Citizen feels that the city should have a service like "Uber" implemented in Vancouver. The way it works is that you choose your ride and location to be picked up, and then you can track arrival of your vehicle to your location on a map. Prior to this, your credit car information is loaded on your Uber account which is then charged once you are dropped off at your destination. He feels that perhaps the reason that Uber is not yet in Vancouver is because of the high number of taxi cabs already licensed. He would like to speak to someone in regards to this.	

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Mayor & Council	complaint	s,22(1)	s.22(1)	s.22(1)	Yes	Water Restrictions	Water restrictions watering time Do you think people are going to wake up at 4 am to water their yard????? And before a long commute in the morning and need to start working as early as 8am??? Unbelievable Such ridiculous hours!!! :(I cannot afford to buy a timer sprinkler system either! IT MAKES NO SENSE THOSE HOURS!!!!!! Someone there is sleeping instead of working ;(
Mayor & Council, Asst Dir. of Dev Review Branch	complaint	s.22(1)		s.22(1)	Yes	Water Tank Strapping	Bylaw for Water Tank Strapping? Hello Mayor and Councillors, I applaud the new BC building codes requiring all gas and electric water heaters to be strapped securely in British Columbia's seismic zones. I have secured my water heater at a small cost to prevent a fire caused by an earthquake. However, this requirement does extend to old construction. My home may not catch fire because of my remedial action but may burn later if my neighbor is on fire due to a unstrapped water tank. So all homes should have strapped water heaters to prevent a whole neighborhood from burning after an earthquake. Furthermore, if my home is the only structure still standing, I would bear the burden of sheltering those without homes. Please consider passing a bylaw requiring gas and electric water heaters to be seismically strapped.	
Mayor & Council, VPD	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Yale town, Protestors	Good afternoon, I am living in an apartment across the Brooklyn Clothing Store located at 418 Davie Street, Vancouver BC. The building I am living in is located on the corner of Homer and Davie St. Since 3 years now a group of extremely loud protesters are disturbing our neighbourhood by yelling and screaming in front of this store. They are yelling and screaming for hours until late night (sometimes until 9.00 pm) They obstruct the side walk, more recently they put chairs on the side walk, so they can seat and drink coffee. They use abusive language They incite people driving by to honk for support This situation, which started in 2013, became intolerable. We can not leave the windows open because of their yelling. The people in our building addressed this issue several times to the Mayor's office. No answer, no solution until now. We are wondering why Vancouver has a Safe Streets Act when the Act is not implemented. I am looking forward for your answer and a positive solution. Thank you.	

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Mayor & Council, VPD	complaint	s.22(1)		s.22(1)	Yes		 Subject: When Will You STOP the Noisy Protesters? Dear Mr. Robertson, For more than TWO YEARS now I have had to listen to the screeching and chanting from the noisy protesters at the corner of Davie and Homer. (see this story:http://www.newyaletown.ca/2014/10/why-wont-mayor-robertson-enforce-protest-laws/) In the winter, I can at least close my balcony door so that I can hear my TV without disturbance, or have an afternoon nap. But, as summer approaches and the weather warms, I am going to want to enjoy my balcony and have my windows open to keep my place cool. But as long as those noisy protesters are around, I CANNOT ENJOY my own balcony!!! WHEN will something be done about this? Last year, I called the police every week for several weeks. Nothing changed. PLEASE, PLEASE do something about this annoyance! I'm SICK OF IT! Thank you for your time and all your hard work. 	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	St. Creation Plaza	Citizen supports the closure of the 800 block of Robson Street. He would like to make some suggestion for the City to consider: During the summer: citizen would like to see stool type chairs out (nothing with a back on them to make them too comfy for people to stay too long), 30" tables with umbrellas (that are retrieved at night). He would like to see the curbing in the area sloped to accommodate for those with disabilities and to prevent it from being a tripping hazard. He feels that the area needs more greenery for shade, perhaps palm trees. He is concerned that if the City makes the area too comfortable, it will be used primarily by the people that currently sit and hang out all day long on the stairs at the art gallery. He feels that there should be new signage in the area regarding protests informing people that a permit is required indicating that loud speakers are not allowed. He thinks City should track who is protesting there to ensure there aren't multiple groups doing so at the same time (which has occurred in the past). He also feels that the light show that was on display on the gallery wall was a waste of money as it isn't effective with the sunset happening.	

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Mayor & Council	opinion			-s.22(1)	No	Bottled Water	Despite the influence of lobbyists, the three levels of government must stop the bottled water predators from draining our lakes, streams, and aquifers of fresh water and paying nothing for it. The bottling plants and manufacturers of plastic bottles are using energy that contributes to climate change. Let's start by limiting the amount of water they can take, charging them for the water at market rates, imposing crippling fees if they don't comply, and imposing high sales taxes. Walk the talk.	
Mayor & Council, Asst Dir. of Dev Review Branch	opinion	s.22(1)	s.22(1)	s.22(1)	No	Burrard View, Molson & Concord	Subject: Molson's and Concord - Burrard view cone or not? This your chance to really take a stand and decide whether Vancouver is all about views or all about cookie-cutter Concord tower buildings just like every other homogeneous city. Stanley park protects the peninsula view cone by sheer determination and foresight. Burrard / False creek deserves the same protection for its critical view cone to the ocean. It can't be hived off piece by piece until it's gone. You decide now (1) are you going to have a view cone or not? (2) do Developers own and determine the city or do its residents and resident-elected reps? An architect speaking for developers was quoted making the egregious statement "Vancouver can't afford the extravagance of views". He was all for blotting out the mountains for money that is swiftly gone and spent by these buggers. I watched as all water views in Toronto were systematically walled off, for the sake of units bought/sold as a commodity. You can never ever get your city back. It's done and very final. Concord town is a dime a dozen. They are like a plague. The odd dollar here and there for a couple of amenity perks does not make up for that loss. By paying \$185 million for the Molson's site Concord is making a very clear statement: 1) they own city council, (2) If not, they'll arrange to own the next city council, and (3) they are planning towers. They'll offer you offices and rental 100s or whatever it takes to make their bucks. Think about where this land is. It will jam the entrance to the Burrard bridge with severe density. You can't afford that. It's a mess already near Costco at Cambie because of poor thinking. Rentals, if any, would be unaffordable and slaved out to Airbnb and other underground agents so it's not the responsible location for that either. Obviously condos would be full on commodities. The Sth to west 1st CP option suggests these characters may already be in cahoots with Concord. That represents potential for a solid wall blocking the view cone a	

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Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Cigarette Butts	Complaint regarding lack of enforcement for City Bylaws. This morning as I walked down the Drive I was shocked to see the huge numl butts littering the sidewalks outside of restaurants and pubs. It was especiall between Kitchener and 1st Ave, and it was way worse than usual. If this is a sign of things to come as the weather improves, something needs get ahead of the problem. Problem restaurants/pubs ought to be fined for al patrons to break the smoking bylaw (smoking outside their doors or on their occurrence on the Drive) and/or ought to be required to sweep up the butts that they do not remain on the street (to be washed into the storm drains). I took photos of the mess because it was so appalling. The problem locations The Charlatan, The Dime, Grant St. Social, and St. Augustine's, but these are to businesses resulting in littered and filthy sidewalks. I am aware that the BIA for crew but they should not be held responsible for the mess of a few careless for are by-law infractions that need to be enforced.
Mayor & Council, Climate Policy Analyst	complaint	s.22(1)	s.22(1)	s.22(1)	No	Climate Change	Emailed link: https://youtu.be/36V5yPl0c9clist=PLiXsuqQE1Fcy9dy6oVQURT
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Climate Change	http://www.wnd.com/2016/05/sunedison-bankruptcy-exposes-climate-char
Mayor & Council	complaint	Anonymous, May 2016			No	Cyclists	Our City has spent millions of dollars installing Bicycle Lane's. The City has created monsters on bicycle's it seems. They do not obey the rul sidewalks when it suits them, do not stop at stop signs or traffic lights. They do not have lights at night, 50% do not wear helmets. It is time they are licensed. When they cause an accident, they suddenly do not have I.D., the ve damage or the person they injure, they are free of responsibility. They think t law. IS THIS FAIR? You spent millions putting in a designated lane on Hornby Street, inconvenier some had to close down, and yet they take up a whole lane in the morning o Street, going north. IS THIS FAIR?

	Additional Case Details/ Event Notes
number of cigarette ecially noticeable	
eeds to be done now to for allowing their their patios, a regular putts at closing time so ns).	
tions this morning were are not the only BIA has a street cleanup less businesses. These	
QURTwTERqRcSdJO	
-change-corruption/	
he rules, ride on	
ey are required to be the vehicles they hink they are above the	
venienced business, ing on the busy Burrard	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Daycare Relocation Proposal, River District	Mayor and Councillors: I have been a resident/owner at both ends of Kent Street between Kerr and Jellicoe for twenty years and have seen the area change and grow, but the speed and scale of the current development in these few blocks has had a huge impact on the quality of life for many of us who already call this place home. On top of four major construction sites, the latest concern is the recent announcement re: the relocation of a daycare site from East Fraser lands to a section of the field area next to Southampton on Kent Street South. I realize that what we call a field has been zoned for other purposes for some time, but effectively, it has been used for at least twenty years for Frisbee games, dog walking, kite flying, reading on deck chairs and simply as a refuge and quiet place for neighbours to meet. At the Open House last night, there was no opportunity for debate, or discussion, simply an apparent 'done deal' with poster boards and a couple of City staff trying to handle the many questions we had. Most of us couldn't get near the staff. The many neighbours I'm in touch with came away frustrated and angry. This is how cynicism develops among citizens. As a 'Green Council' you should be aware of the destruction of large sections of habitat here on the river to make way for development, and show an interest in preserving this already established bit of green as it is for the recreation and enjoyment of current citizens and the thousands more projected to arrive soon. With the rental building going up across from me at the other end of the field, and the social housing farther down Kent to the west, there will be more need than ever for an open space to break up the wall to wall development we're facing. So, restore the daycare plan to its original site closer to Boundary Road, and abandon the idea of a commercial venture in this residential area west of Kerr. Enough is enough.	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Jane Jacobs Predictions	Subject: Even Late in Her Career, Jane Jacobs Made Predictions That Are Coming True Today Well worth reading this article. Her widely panned last book, Dark Age Ahead, cautioned against social and economic decay and the rise of demagogues like Donald Trump. She also talks about the negative impacts of top down decision making, gentrification and bureaucracies. Read More: http://www.citylab.com/politics/2016/05/jane-jacobs-100th-birthday-cities-predictions-dark- age/481077/	

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Mayor & Council, Licence Office	opinion	s.22(1)	s.22(1)	s.22(1)	No	Marijuana Dispensaries	This is important reading for any one engaged in regulating the marijuana pot stores "dispensaries". ^{5,22(1)} - SAM Canada The following article was published by the Washington Post on April 29th and is the best explanation yet as to why marijuana cannot be rescheduled, written by one of the world's best experts on the drug. Please pass it on to all who would benefit by this knowledge. In Theory <http: in-<br="" news="" www.washingtonpost.com="">theory/>Opinion 5 reasons marijuana is not medicine By Bertha Madras April 29 at 12:14 PM A vendor weighs buds for medical marijuana patients attending Los Angeles' first-ever cannabis farmers market. (Frederic J. Brown/Agency France-Presse via Getty Images) Each week, In Theory<http: in-theory="" news="" www.washingtonpost.com=""></http:> takes on a big idea in the news and explores it from a range of perspectives. This week, we're talking about drug scheduling. Need a primer? Catch up here<https: 04="" 2016="" 25="" in-theory="" is-it-<br="" news="" wp="" www.washingtonpost.com="">time-to-revise-our-federal-drug-laws/>. Bertha Madras is a professor of psychobiology at McLean Hospital and Harvard Medical School, with a research focus on how drugs affect the brain. She is former deputy director for demand reduction in the White House Office of National Drug Control Policy. Data from 2015 indicate that 30 percent of current cannabis users<http: archpsyc.jamanetwork.com="" article.aspx?articleid="2464591"> harbor a use disorder — more Americans are dependent on cannabis than on any other illicit drug. Yet marijuana advocates have relentlessly pressured the federal government to shift marijuana from Schedule I — the most restrictive category of drug — to another schedule or to de-schedule it completely. Their rationale? "States have already approved medical marijuana"; "rescheduling will open the floodgates for research"; and "many people claim that marijuana alone alleviates their symptoms.</http:></https:></http:>	
Mayor & Council	opinion	s.22(1)	s.22(1)		No	Marijuana Dispensaries	Citizen would like to call and give support to the Marijuana dispensaries in the City of Vancouver.	
Mayor & Council	opinion			s.22(1)	No	Marijuana Revenue	Did pot money save a small town? Trinidad, Colorado (CNN) Anthony Mattie walks down Main Street confronted by a shell of the town he once knew. The retired state patrolman-turned- mayor pro tem stares at vacant building after building, his reflection bouncing off the empty glass storefront windows. The streets are lined with century-old facades, but not much more, except for a few cars slowly passing by. Still, Mattie maintains a sparkle in his eye and a boyish grin as he shares the plan to bring his town back to life thanks to marijuana money. "The abandoned Pepsi plant became a marijuana dispensary. People resurrected these buildings that were about to fall and collapse," he says. It's in large part thanks to at least \$800,000 in marijuana tax revenue	

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Mayor & Council	opinion	s.22(1)		-s.22(1)	No	s.2	PRIME MINISTER VIKTOR ORBAN CONSTITUTIONALLY BANS 'ISLAMIZATION' IN HUNGARY http://capforcanada.com/index.php/2016/04/29/hungarian-prime-minister-viktor-orban-bans-islamization/ Viktor Orban: 'To be clear and unequivocal, I can say that Islamization is constitutionally banned in Hungary" "Speaking in pailament on Monday to celebrate the fifth anniversary of Hungarys new constitution, Viktor Orban said the document's primary aim was to secure Hungarian language and culture." Undermain anguage and culture." Undermain traditional Comban is to be eliminated? Indeed, this is wonderful new for Multicult Canada and our Diversity Industry. But do the majority of Canadians agree with Trudeau's proclamation? WE HAVE NO IDEAas all politically correct elements of Canadian society—immigration, multicultural policy, refugee status, foreign workers et al have been unilaterally enforced by a succession of Canadian governments going back to Pierre Trudeau's enforcement of these policies beginning in 1971. This was the year Trudeau introduced multiculturalism to Canada, eight months after visiting China and meeting with Mao Tse Tung. Pierre was the first Western leader in history to meet with Mao. "It is planning to hold a referendum on the EU-quota of migrants, with the question: "Do you want the EU to prescribe the mandatory relocation of non- Hungarian citizens to Hungary without the approval of the Hungarian parliament?" Answer: Threeand two of them occurred a century ago. Multiculturalism in Canada: Government-enforced cultural suicide. Thanks Pierre. Thanks Justin. Thanks Bora Laskin. Thanks Supreme Court. Thanks Liberal Party. Thanks Ratna Omidvar. Thanks Multicult Canada. Thanks Brian Multoret, me low cy ou guys. LEGISLATED INUSTICE: CHARTER RIGHTS AND CANADA'S "IDENTIFIABLE" COMMUNITIES http://capforcanada.com/index.php/2016/	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	1500 Blk Comox Only	Hello Mr. Lightfoot, Mayor and Council, Engineering Dept. MLA. & those who should be concerned about safety of residents & pre/school children, seniors on scooters etc., Yesterday the City of Vancouver Police personally told me/ concluded this isn't a Police issue. I won't repeat their personal views which weren't positive to put it mildly. THIS IS A POORLY ENGINEERING ISSUE. You may of thought it was a good plan. While typing this A City of Vancouver big truck went over the cement barricade at Nicola at high speed going the wrong direction to Cardero like the fire trucks have started to do again. The Police noted so many signs which are useless & very few obey, mainly the bikers. They haven't got time/staff 24 hours to patrol this which I/we the neighbours agree. They are frustrated to the max themselves with this one block. A positive move would be to put it back the way it was for the vehicles & bikes & all would be well like it was prior to April /13. You'd then have four blocks similar for all concerned & a hell of a lot safer. With the upcoming three developments approved in this block, the narrow rough ole alley is the main road. I believe will be more congested with construction, no parking, more people & one shared parking space at each finished development. With the near new tower for rented at Comox at Broughton, most people use their vehicles.	

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Mayor & Council	opinion	Donald Larson	s.22(1)	s.22(1)	No	Port Metro Vancouver Development	Subject: Port Metro Centerm Vancouver Timeline as Published For your Attention: Port Metro on Dec 8 2015 published a timeline for advancing the Centerm Project. This timeline has not changed and is still posted on Port Metro's Centerm page on their website. We have removed a few pages only to highlight their specific timeline for approval of the project. See attached pdf. On the fourth page titled, TIMELINES, it states *May/June 1 2016 - Decision to **Proceed with ** **Implementation.* The Port People group seem to want to develop a longer term strategy and we may in fact *have only one full month maximum left in play.* We all know we have not had a proper democratic consultation from the Port on the Centerm issue. *They have not effectively reached out ** **to our local community. We have no faith in the Port Centerm process.*	
Mayor & Council; cc: Jenny Kwan, Joe Peschisolido, MP; Marc Garneau MP, Hunter Tootoo, MP; Catherine McKenna, MP; Melanie Mark, MLA; PB Commissioners	opinion	Donald Larson	s.22(1)	s.22(1)	No	Port Metro Vancouver Development	Subject: Port Metro Vancouver is facing scrutiny in Ottawa from Liberal MPs Follow up Attention: Jenny Kwan MP Vancouver East Regarding: Port Metro Vancouver and DP World Centerm Expansion Project On March 3rd we wrote the Vancouver Park Board and raised the Centerm issue with the Park Board and cc'd Mayor and Council, Jenny Kwan and Melanie Mark. We have not received a reply from Jenny Kwan on this and our subsequent letter [below] save for acknowledgement of receipt by her Ottawa office. Further, please find attached the full Centerm package Crab-Water for Life Society sent April 21st to Federal level politicians including Jenny Kwan. A day later we circulated the same package locally. Crab-Water for Life Society has been informing the Port People community [ad hoc committee] of the Centerm proposal, as well as informing the media, Sun and Province. Further*the timeline* is of utmost importance, as *Port Metro plans to file for permits as** **early as June 1st 2016* [see last file attached} With a Tory "gutted" environmental act and the very poor community outreach by Port Metro Vancouver and it is also worth pointing out the fact that the Port approves its own permits. In a summary from a meeting Joe Peschisolido MP had with Franke James and Jordan Bober, Jordan wrote: "we (Franke James and Jordan Bober) met with Joe Peschisolido, the MP for Steveston-Richmond East (Liberal). Joe has been in the news recently for publicly calling for a change in the rules by which the Port of Vancouver operates, *noting that there is an ** **inherent conflict of interest present whenever the Port, as a regulatory ** **body, reviews and approves projects in which the Port istelf has a ** **financial stake*." further Mr. Peschisolido added as Jordan notes: "He says that just about every Liberal MP he knows of from the Lower Mainland has concerns about the POrt, and even some Conservative MPs (notably Diane Watts from Surrey). He would love to see NDP MPs get involved in this issue as well, and urges us to meet with Jenny Kwan	
Mayor & Council	opinion			s.22(1)	No		If I choose to leave my home vacant for several months, or some years, that's my right. I could be out of town/country on business and not keen on renting to just anyone. And I did rent, the cost would be prohibitive for low-income people, single mothers , et al. I would be paying property taxes and utilities like any other owner. Vancouver does not have the authority to prohibit rental restrictions in a strata. And it would be unconstitutional to charge higher taxes or take other measures. Those who can't afford Vancouver should move elsewhere, or get an education, skill or trade to increase their income. Your "solutions" are socialist and communist and have never worked anywhere at any time.	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Short Term Rentals	I was parking my Scooter in kits today and noticed in the designated motorcy it says that electric scooters are free. It should be where either all scooters ar to be paid for is that isn't really fair there isn't free street parking for electri to gas cars, so there shouldn't be a difference here.
Mayor & Council	opinion	s.22(1)		-s.22(1)	No	Short Term Rentals	Empty housing problem. Pass a bylaw requiring housing vacant for more than registered with a professional rental agency. This new requirement is sent ou with annual tax notices. No amount of fine will impact those who purchase so dollar homes. The rental agent would have an obligation to rent at market re importantly the rental agent would have the right to inspect and repair so the cautious/concerned property owner can be assured the house will not becom
Mayor & Council	opinion	Anonymous, May 2016			No	Trump Tower	As a citizen she agrees with Trumps son's comments about the mayor are leg are making ourselves look like a bad town after we approved a tower which i pretty much. Donald Trump's son is here and Vancouver does need to look a city that invites international investment such as the Trump Tower. It's not a politics but the Trump brand is a development brand not a political view and making himself look bad criticizing the brand.
Mayor & Council	opinion	s.22(1)		-s.22(1)	No	Uber Service in BC	Please support Uber in British Columbia I support Uber in British Columbia. Please make it happen asap.
Mayor & Council	opinion	Anonymous, May 2016			No	Uber Service in BC	I used uber in Miami a number of times. It is such an improvement in service addition to the savings in fare costs. I personally know of businesses that have benefited in recruiting better employees as employees will take ub taxis are not viable and buses are not available. Canadian cities are being held hostage by inefficient expensive taxi companie created by cities restricting or selling licenses to generate tax revenue. I hope the City of Vancouver opens their tunnel vision on the current position uber to operate. Note link below, passed 9-2 in Maim, despite the taxi compa http://www.miamiherald.com/news/local/community/miami-dade/article75

	Additional Case Details/ Event Notes
cycle/scooter parking are free or all need cric cars as opposed	
an 6 months to be out in print along several multi-million rents. Most he ome a grow show."	
egit. She thinks we n is already built at its reputation as a about American d the mayor is	
e from taxis in	
ber to work where	
ies, somewhat	
on of not allowing pany back lash.	
75436467.html	

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Mayor & Council	opinion	s.22(1)	s.22(1)	−s.22(1)	No	Vancouver Real Estate Market	Hello Mayor and Council, Please read today's article from the Province. It appears that Vancouver's red hot real estate market fuelled by foreign investors is getting even hotter. This is what happens when politicians refuse to show leadership and take meaningful action. It's sad that politicians seem more concerned about protecting real estate industry record profits than families and young people in our City. What a disgrace. Everyone knows that foreign capital from China is driving this real estate market. All you need is eyes. Yet nothing is being done to protect families and young people. http://www.theprovince.com/touch/story.html?id=11893695	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Vancouver Real Estate Sales	Subject: 70% of homes sold in Vancouver Went to Mainland China buyers - BC Housing News Hello Mayor and Council, Please read the following study showing that 70% of homes are being sold to buyers form Mainland China. It's a disgrace that politicians are selling are City off. You should be ashamed by your complicate inaction on this issue. https://bchn.com/in-a-six-month-period-70-of-homes-sold-in-metro-vancouvers-west-side- went-to-mainland-china-buyers/	
Mayor & Council, cc: Rich Coleman, David Eby, MLA; Joyce Murray; Original to Chief Housing Officer, Cllr Carr	opinion	s.22(1)	s.22(1)	s.22(1)	No	West 41st St & Balaclava St. Dev Proposals		See attachment: <mark>s.22(1)</mark> Proposed Development
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Wind Farms	http://www.torontosun.com/2016/05/03/gone-with-the-wind	

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Mayor &	opinion	s.22(1)	s.22(1)	s.22(1)	No	Wind Farms,	http://www.foxnews.com/politics/2016/05/04/new-administration-rule-would-permit-	
Council				1		Eagles	thousands-eagle-deaths-at-wind-farms.html	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Yale town, Protestors	City of Vancouver, I live at the City Crest Building, across from the Brooklyn Clothing Company on the 400 Block of Davie Street. The reason for my email is, my complete frustration with the Protesters making noise, yelling about their fur protest. I have made numerous phone calls to the City of Vancouver and to the Vancouver Police Department, but the noise continues. On Saturday, I called the police and was told that the police had been dispatched, as I was not the first caller. I looked out the window and saw an officer standing to the side of the store by the alley. The yelling stopped for about 10 minutes, then it started up again, even louder. I looked out the window, the officer was still standing there, the protesters were ignoring the police. Why can't the Police tell them to stop making noise and disturbing the people who live in	
							the area? After 3 years of this, enough is enough! The cost of resources allocated to these people is an extreme waste of my tax dollars! I want to know why they are allowed to continue impacting people's lives with their nonstop yelling.	

	Feedback Type (complaint, compliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details. Event Notes
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Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca Date Range: May 07 - 08, 2016

City Branch Iso notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details
Mayor & Council	complaint	s.22(1)	s.22(1)	_s.22(1)	No	Marijuana Dispensaries	Citizen is upset that the City is not stepping up enough with regard to enforcement on marijuana dispensaries. Citizen is upset that these companies are not playing by the rules (when it comes to zoning). The citizen also stated our fines are not high enough with regard to enforcement.	
Mayor & Council	complaint	s.22(1)	s.22(1)	-s.22(1)	Yes	English Bay Food Cart Platform	Dear Sirs: As a resident of the 2000 block of Beach Avenue, I was distressed to receive the letter dated April 26, 2016 regarding the closing of one lane of Beach Avenue at the foot of Davie to erect a food cart platform. This has been characterized as "temporary". Traffic in the summer along Beach Avenue driving east coming out of Stanley Park is already at a standstill and all this is going to do is cause gridlock which means idling cars in front of my residence and the exhaust coming in to my home. It is already a challenge when you have lots of pedestrians crossing at Beach and the foot of Davie combined with cars trying to turn left off Beach and on to Davie. Now with only one lane, the traffic will get backed up even more. I know that the goal of the city is to get people out of their cars by changing the traffic patterns. Fair enough, but people coming out for a drive around Stanley Park have no choice really but to egress from the park along Beach Avenue. Please reply with what accommodations are being made to alleviate this mess that is being made worse.	
Mayor & Council	complaint	s.22(1)	-s .22(1)	s.22(1)	No	Restricted Bldgs	Since we have a housing affordability crisis and it is increasingly hard for families to afford or find housing to buy, why are age restricted buildings allowed? I have 1 child and we have been looking for years for a suitable two bedrm to buy. I repeatedly see buildings restricted to 19+. How is this not discriminatory? Why is it ok for people to not want to have children in their building in 2016 in a city that is desperate for affordable housing solutions for families? Making this exclusion illegal would be an easy way to add housing spaces. So tired of all the talk and no change. This would be a small step but would benefit the people the city needs and wants- middle class families!	

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Mayor & Council	complaint	s.22(1)	-s .22(1)	s.22(1)	No	Real Estate Prices in COV	Subject: Chinese-language reality show about high-end real estate might be coming to Vancouver - Vancity Buzz Hello Mayor and Council, Please read this article related to escalating real estate prices in Vancouver. It looks like there is a Chinese language reality show about Vancouver Real Estate coming to Vancouver. It's shameful that politicians continue to deny the impact of foreign capital pricing out Canadians in Vancouver. But I guess real estate developers are making record profits. That is what seems to matter to politicians. http://www.vancitybuzz.com/2016/05/chinese-language-show-real-estate-vancouver/	
Mayor & Council	compliment	s.22(1)	s.22(1)	s.22(1)	No	Pipelines	Subject: Fw: Enough pipeline dithering ! Recently we heard that PM Trudeau will act as 'responsible (pipelines) mediator'then, a 'single envoy' says Minister Carrnow a 'committee' even public engagement ,finally ?? Recall ,during the election ,when Justin Trudeau promised to LISTEN and use SCIENCE to help decideCanada needs a simple ,publically acceptable, pipeline and tanker scheme to get Alberta oil to marketthis not not rocket sciencesurely by now, Mr. PM you would have' listened' and heard the many objections to the Kinder Morgan ill- conceived pipeline scheme that required bitumen laden tankers to sail through much of BC's most precious and financially lucrative, environmentally sensitive, wartersThe Enbridge ,Northern Gateway Proposal, was even less acceptable, as proposed Having listened ,now's the time Mr. PM to call your scientists and the proponents technical experts together to develop ONE pipeline system that terminates at a publically acceptable ,more open west cost terminal locationthat minimizes the probability of bitimen spills in the precious watersBC's main industry is centred on it's multi-billion dollar, related environment businesses. We have the opportunity to protect our environment and export related industries if we decide wisely.	
Mayor & Council	opinion	Kent Dawson			No	Prior-Venables Arterial Route Replacement	Please see attached PDF for Prior-Venables Arterial Route Replacement.	See attachment: Dawson, K Let

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Bike Routes	Addressed to the Mayor: A long overdue THANK YOU to all of you at the City who have made the Point Grey Road bike route possible; I cycle an extra 2 km each way on my commute so that I can use this safe, comfortable, bike-friendly route! And THANK YOU for the outstanding changes to the northern end of the Cypress bike route almost all the problems I'd been grumbling about for years have been addressed with the new road design features. It's just GREAT! THANK YOU for the on-going work on 10th AvenueI just cycled this yesterday and am thankful I do not deal with this route often. And finally, a PLEA to consider better traffic calming on the Trafalgar/Valley north/south route, especially between 16th and 12th (frequent shortcut for car drivers in a hurry), 12th and Broadway (again, frequent shortcut used by aggressive and impatient drivers), and to a lesser degree 4th to Broadway and 16th to King Edward. This is a very nice route, except for the many cars that use it to get from one major artery to another.	
Mayor & Council	opinion	s.22(1)	6044189011	s.22(1)	No	Cruise Ships	Poor cab service with cruise ships etc. Dear Mayor Robertson It's time for the city of Vancouver quit frustrating our visitors who bring tons of money into the city. You have no other choice but to introduce Uber in the city or some competitive ride option for tourists. Holding out and giving cabs the monopoly is only costing us a lot of money and frustrating tourists and the crew ship companies to the point that they may stop coming. Time to get your head out of the sand and do the right thing and authorize some competition sooner than later	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Housing Issues	Dear Mayor Robertson, This is the best study regarding housing issues solutions that I have read. I encourage you to take these recommendations up with the Premier and the PM for the sake of Vancouver's future. Thank you http://www.sfu.ca/content/dam/sfu/mpp/pdfs/Vancouver's%20Housing%20Affordability%20Cr isis%20Report%202016%20Final%20Version.pdf	

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Mayor & Council	opinion	s.22(1)	s.22(1)	−s.22(1)	No	Vancouver Housing Crisis	Dear David, Ms. Clark, Mr. Coleman, Mr. Horgan, Mayor Robertson and Vancouver City Council, I am writing to urge you to take action on the crisis in housing prices that is overtaking the Lower Mainland. I have lived in Kitsilano in Vancouver for 40 years, and am now witnessing the rapid loss of reasonably priced housing stock due to the influx of new Chinese buyers. There are currently 7 houses under construction or awaiting demolition within a 1 block radius of my home. There are 3 empty houses on my street - owned by foreigners who may claim to live here, but who in fact are living in China. Two houses down the street were built in 2015, remained empty all year, and are now being sold. I presume the owners will claim to have been resident for a year and avoid paying capital gains tax. I know the builders both claimed to be building 'for my family to live here.' The house next door to me has just been bought by a Chinese couple. They told me they will demolish this house and build a new home 'for us to live in', but they also said that they own 6 other houses in Vancouver right now. They live in China where they own a factory, but they mant to retire and 'bring their money here'. This commodification of housing is destroying the fabric of our society. Young families are unable to afford to live here. People who work here are living farther out in the suburbs and commuting. The nurses, doctors, police, firefighters, all the people who make our city work, are locked out of the housing market locally. Our own children are unable to live where they grew up and are seeking jobs elsewhere so they can raise families. There are several solutions that would be helpful to begin to equalize the playing field for Canadian buyers and stabilize the market. A good starting point was contained in a recent article in the Vancouver Sun by J. Geoffrey Howard: http://vancouversun.com/opinion/an-affordable-housing-manifesto Some of his suggestions include tax non-resident buyers, prevent flipping, encourage more rentals, and contr	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	Yes	Cyclists	s.22(1) suggests that the city invest in a campaign to educate cyclists about the rules of the road. He sees cyclists riding "two abreast" along Beach ave near the Aquatic Centre all the time and feels that not enough has been done to educate. He suggests maybe advertising through TV shows.	
Mayor & Council	opinion	s.22(1)			No	No Tower	No tower at Venables & Commercial Drive.	See attachment: ^{s.22(1)} Postcard
Mayor & Council	opinion			s.22(1)	No	Railway Club	How can this city sit idly by and let this cultural icon disappear. This is such a great piece of Vancouver history and needs to be preserve as such. I suggest the city buy this property and maintain it as a live venue. It's the right thing to do.	
Mayor & Council	opinion	s.22(1)			No	No Tower	No tower at Venables & Commercial Drive.	See attachment: <mark>s.22(1)</mark> Postcard
Mayor & Council	opinion	Janice Lam	-s.22(1)		No	Prior-Venables Arterial Route Replacement	Concerns regarding route replacement, Malkin Ave South Option Impacts to Produce Row	See attachment: Lam, J. Let
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Trump Tower	I think it is rediculous that there is a campaign to have the Trump Name removed from the Vancouver tower. People are rediculous, the reasons behind it are without foundational merit. You Christy Clark and especially Kerry Jang. Should be ashamed of yourselves for even bringing it into the media. That building and name will add much needed class and luxury to the downtown core. Other investors will come in because of it. If you dictate what can be displayed because of a handful of people who just want to hear themselves speak ,it is as Donald Trump Jr says, disgusting.	

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Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Marijuana Dispensaries	 Re: Non-compliant medical marijuana-related use business at 1232 Burrard Street Dear Mayor Robertson and City Councillors, We are writing to you on behalf of the Altadena Joint Strata Council (BCS478), which represents 102 residential suites and four commercial units on the 1200 block of Burrard Street. We have watched with interest the City of Vancouver's process in dealing with medical marijuana-related use businesses since 2013, when one such business run by the Canadian Weed Cannabis Society (aka "Weeds Glass & Gifts") setup shop and began selling marijuana at 1232 Burrard Street, which is attached to and directly below our residential building at 1238 Burrard Street. It has come to our attention that while this establishment applied for a permit and license for its medical marijuana-related use business, its application was refused and they did not appeal the decision to the Board of Variance. Despite the refusal of its application for a permit and license, this business at 1232 Burrard Street continues to operate in non-compliance of City by-laws. We have been informed that City inspectors took enforcement action against this non-compliant business on Saturday, April 30, 2016, issuing it with a \$250 fine. However, the business continues to operate in defiance of City regulations. On behalf of the owners and residents we represent, we are writing to encourage the City of Vancouver to take whatever enforcement actions are necessary, including daily fines and legal action, to bring this business into compliance or cease operation. We consider this a serious public safety concern with implications for the safety of our residents and the neighbourhood as a whole. Thank you for your ongoing attention regarding this important issue. Sincerely, Altadena Joint Strata Council (BCS478) 	

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Mayor & Council	complaint		s.22(1)	s.22(1)	Yes	Lights	 Subject: Bicyclist who ignore traffic lilghts, signs, etc. Message: walk to and from work every day. I own a 10 year old car with 47K kms. It is becoming increasingly dangerous to walk in our city because of the number of ignorant cyclists. If the city is going to promote a green life style, can it be done with regulations? May I suggest that every cyclist who rides on our city street be required to have some kind of a sticker that they 'earn' by passing a traffic test? Once they have passed the test there should no longer be any excuse for unsafe cycling practices. I am extremely fed up and wish I had started writing to the city on this subject more than two years ago. Is there a plan in place to manage cyclists who believe that street signs and lights apply to everyone EXCEPT them? PLEASE ADDRESS THIS ISSUE. IT IS BECOMING MORE AND MORE OF A HAZARD. 	
Mayor & Council	complaint	s.22(1)		s.22(1)	No		Subject: VANCOUVER ALLOWS LAWN CARE WITH TOXIC PESTICIDES Dear Mayor Robinson and councillors: I was shocked to read the CBC article (http://www.cbc.ca/1.3555472) on the City of Vancouver allowing the use of a toxic pesticide (Merit, a neonic) for cosmetic purposes. The whole issue of banning cosmetic pesticides was dealt with in the 1990's and seems to have been forgotten by the present council. Vancouver promotes itself as a 'green' city yet is proving to be extremely regressive in allowing the use of dangerous poisons in a vain attempt to have a 'pretty' lawn. Get these outdated landscaping notions into perspective. It's 2016, not 1950. Chafer beetles and other new insects are here to stay and there are many intelligent ways to adapt to them.	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Noises	Subject: Noise from lawn maintenance or machines on weekends. Why can't we have a ban on the noise if Toronto can do it so can we Message: Do you think that we all can have some quite in our city for one day per week? We can't BB-que without the sounds of a lawn mower or weed wacker and now even power saws! They come throughout the week starting around 8am until 8pm+. Sat and Sun should be exempt of all the racket and some quality time spent with friends or Family!	

City Branch also notified (if		Requestor Name	Phone	E-mail	Citizen Requested	Торіс	Case Details	Additional Case Details/ Event Notes
applicable)	(complaint, compliment, opinion)				a Response			
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Homeless Men Issue	Subject: goings on by end of water treatment shed This is the site and it is growing , by the water treatment shed. I sent it to VPD block watch but Dave is away, please have these ?? move on. We had our underground broken into the other night. All has been good until now. In the past when these guys set up, it continues with different people bringing stuff all hours day and night, the piles of stuff keeps growing until the police get involved. Thanks S.22(1) Ave	See attachment: <mark>s.22(1)</mark> Photo
Mayor & Council	complaint	s.22(1)	s.22(1)		No	DTES	Citizen would like to provide feedback regarding the DTES market that is in between E Cordova St and E Hastings St and Main St. He claims that the bike lanes are blocked and people are shooting up in the street. He believes that 90% of the goods are stolen goods anyway and doesn't understand the justification behind keeping it going.	
Mayor & Council	complaint	s.22(1)	s.22(1)		No	Road Closures	Citizen wants the City of Vancouver to communicate with mulitcultural citizens that don't speak english well to let citizen's know when road closures will take place in the city of Vancouver. Citizen wants the COV to buget fund towards media outlets so that it is broadcasted in many different languages so that citizens know when road closures will take place in Vancouver. She is frustrated that the BMO marathon wasn't heavily broadcasted and as a result ended up in bad traffic. She feels the city doesn't offer enough information regarding this. When advised of Road ahead as a means to solve her issue, she responded that the app is in english and doesn't offer enough variety when it comes to lanuage barriers.	
Mayor & Council	opinion	s.22(1)		s.22(1)	Yes	Changing Bldg Size	I've lived in Kitsilano since coming to Vancouver almost 20 years ago, both as a renter and for the last 10 years as an owner and we love it here. We see what's happening in the West end with high rise developments being built and know it's a matter of time before Kitsilano shares the same fate. Some developers have even worked with strata councils and the city to acquire properties and get rezoning for more floors. With that in mind, I share the reason for my writing to you today. We live and own in a condo building at the corner of Arbutus and 3rd Avenue in Kitsilano that was built 40 years ago. We have kept the building in great condition but after 40 years, it's beginning to show its age. We know in the next 10 years we will have to do some major maintenance and repairs just because of its age. As part of the strata council for the building, we read with interest the opportunities presented to some buildings that had been approached by developers and had rezoning with the city to increase densities. As the city begins to look forward and into our neighbourhood for this type of development, we invite you to a high rise. Many have spent a lot of money on their condos and part of that is for the views of the mountains, water and city and we hope that the city chooses the locations wisely and with the least controversy from the neighbourhood. Because our building is on the South side of 3rd Avenue and backs onto commercial retail businesses on 4th Avenue, a high rise would have little effect on views from other residential buildings around it. The building prices that it would need to be a successful development for building into our building. To the West of us, is a low rise rental building with a couple of windows, again looking into our building. If the developer were to acquire the adjacent rental building, the possible development would be very lucrative for them. I have the land assemblies. The few homes on Arbutus between 3rd and 4th Avenue are run as B & B's and boarding houses and not residential and l	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Marijuana	Surely, I can't be the only person in Vancouver who feels this way. I remember fighting to get commercial cigarettes, cigars and pipes out of the conference room. After years of grief and persistence, we finally earned the right to enjoy a smoke-free restaurant meal. Now, with the push to legalize marijuana, it seems we have to start all over again. This time, however we are not facing a, "Do you mind if I smoke crowd" but rather a defiant, "I will stink up your space and if you don't like it, leave" crowd. I used to enjoy a relaxing walk in Vancouver parks. Now, I struggle to find one where my senses will be spared that familiar dead skunk stench streaming from dopey looking smokers who likely go on to drive under that influence. Who would stop them, with our poorly trained law-enforcer? For pot smokers who don't drive, it's transit passengers who have to ride with the revolting aroma-de- dead-skunk. We are already into BC's dry season and high fire hazards. The last thing we need is a dazed pot smoker tossing his/her marijuana butt into the bushes. Someone should tell them, that in their state, they might not be able to move quickly enough to escape the fire they cause. There is no doubt in my mind that patients who truly need medical marijuana get a controlled quantity for their personal consumption in the privacy of their home and are more likely bed ridden than driving an SUV while under the influence. Such a case is different from street people approaching me at a downtown bus stop to sell their "medical" marijuana and transfer the income from organized crime to government controlled dispensers. Fine, but PLEASE: • REGULATE IT. • STOP THE PARTIES ON what used to be smoke-free beaches. • DESIGNATE NON-SMOKER areas for the rest of us who are now surrounded by the fumes from stinking joints. • PROVIDE APPROPRIATE information and training to law enforcers that will ensure pot smokers obey the rules. Personally, with my health problems, any smoke sets me wheezing. It is quite reasonabl	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Taxi Service for Cruise Ships	Cruise ship day. Pathetic demonstration of Vancouver's inability to provide service to our tourist guests with any kind of professional taxi service and support for people if you need to get to the airport. In Berlin Uber and Taxi's work in harmony and the taxi's are all pristine Mercedes that play classical music a far cry from what Vancouver has. Embarrassing.	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Tree Cut Warning	Dear Mayor and Council, I am writing to you now, as I am over the shock of 5 trees removed in March for this plaza. I have lived on Burnaby Street for ^{S.22(1)} and did not see any mention of tree removal in the extensive public consultation for this plaza. It was very disheartening this has happened in this manner. The park board policy of replacing trees 2:1 will then ensure "10" trees to be planted in this area now. I now expect in the future, the same size and tree type on Davie street will also be cut down. Being the same trees on Davie street they must be in far worse shape due to vehicle emissions beside them daily. Can we please be given a warning as to when this will happen as none was given for this plaza regarding the trees. I do not wish to be shocked again in my neighborhood. Thank you.	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Drone Regulation	Dear Mayor, I've recently had two helicopter drones crash within 10 meters of my four year old daughter while she was playing in a school park at Grandview Elementary. In one instance, the drone hit the school and then crashed into the alley adjacent the dog park. The other one (different operator), crashed near the basketball courts. For the safety of my daughter, we now leave the playground when the drones move in. Little kids can't protect themselves like adults can. Please follow the lead of other municipalities and ban drones in playgrounds and school parks. I have nothing against drones and have considered purchasing one myself. But they are a real hazard and need designated areas of operation.	
Mayor & Council	opinion	Vancouver Biz Owners			No	Prior-Venables Arterial Route Replacement	Concerns regarding route replacement, Malkin Ave South Option Impacts to Produce Row	See attachment: Vanc Biz Owners Concern Let 13 April
Mayor & Council	opinion	s.22(1)		s.22(1)	No	1102 Commercial Drive	Good evening, I had difficulty contacting the Project Coordinator via telephone and wanted to be sure my letter was passed on to the appropriate people. Please see my attached letter regarding the development application for 1102 Commercial Drive Ref# DE420153. I just wanted to ensure my voice was heard, thank you for your time.	See attachment: s.22(1) s.22(1) Let

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Home Affordability	Dear Gregor Robertson, I'm sure you've received plenty of emails concerning the state of the B.C. real estate market. I'm writing you today because in the last two years I've made the most money I've ever made in my life and I can't buy a home. I'm priced out. If I did manage to get into the market I would be house poor. I've lived in B.C. since 1997 and spent most of that time in Vancouver. I contribute to our community. I, along with other citizens that have lived here for many years are the reason Vancouver is the best place to live in the world. We built this city and now we can't afford it. The influx of foreign investment is enticing for many but for many more it is a road block to the Canadian Dream. I believe it is a direct contradiction to the values of Canadians. Where is this money coming from? How was this money made? Does the government have answers to these questions? I don't believe we should welcome investment without understanding how to came to be. It's clear to most people I speak with that in many cases we are a tax haven and a place for money laundering. Who would have thought such a thing. I'm sure you will have a political spin on such a bold statement but spare me. I don't believe you. We are cutting education and health care all the while we allow foreign investment to take advantage of the system we built! To take advantage of Canadians hard work! Why is real estate a commodity? Why is the Federal and Provincial Government allowing this? How are you going to help Canadians have homes to raise families? It's saddens me that I half to write this email. You are our leaders. We elected you to look out for our communities but it's clear to me and many more that you are doing a terrible job. I voted for you. Thank you for hopefully reading this.	
Mayor & Council	opinion	Anonymous, 2016 May			No	Prior-Venables Arterial Route Replacement	Concerns regarding route replacement, Malkin Ave South Option Impacts to Produce Row	See attachment: Vanc Biz Owners Concern Let 05 May

identified)	Feedback Type (complaint, compliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes
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Dear Mayor and Councillors, I do not want to see anything over four storeys on the site at the corner of Venables Street and Commercial Drive. END (ONDO LIVING Here's why: Slas Mayor & Council **City of Vancouver** 3rd Floor, City Hall mer. 453 West 12th Ave 2h Vancouver:BC V5Y 1V4 Help the Kettle get the expansion it needs without the towers. KEEP THE DRIVE UNDER FIVE. **CITYCLERKDEPT** Sincerely, s.22(1) Name Address_ VGK 3EZ Postal Code @ VENABLES & COMMERCIAL novenablestower.com

April 27, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on Freshpoint Vancouver for its produce, which is located on Malkin Avenue.

Moving the arterial route to Malkin Avenue will have a detrimental, negative impact on Produce Row and other food-related businesses in the area.

While the City of Vancouver engaged a consultant to write an impact assessment on Produce Row operators, it focuses mainly on semi-trailer operations rather than the overall impact to each business or to the group as a whole, which has synergistic benefits. However, even the report's limited analysis still suggests that the impact will be significant. Not only does the report say that 3 of the businesses' operations are 'incompatible' with an arterial route on Malkin, the mitigation options the report offers for the other 6 businesses come at a cost.

The report proposes expensive retrofits to properties for these businesses to continue using semitrailers for deliveries, which is a necessity for their operations. Loading and unloading schedules could also be affected by usage restrictions on the new arterial. This is not to mention the impact of a two-year construction period, which wasn't included in the consultant report.

It's very likely that several, if not all Produce Row businesses will be forced to relocate or close. It will be an end to their history in the community and the jobs they provide. This will also mean considerably reduced availability of produce for my business and my customers. Food quality will decrease and food prices will rise due to longer transportation routes. An arterial route on Malkin Avenue could also mean fewer much-needed donations to nearby food banks in Vancouver, as the produce supply will be too far away to transport economically. Finally, it probably means the loss of potential economic synergies and job opportunities that could come from fostering the growth of a hub of food and food-related businesses in this area.

On behalf of Creekside Market, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables. Please contact me at \$.22(1) if you have any questions.

Sincerely

Kent Dawson General Manager

April27, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

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On behalf of Fraser Valley Juice, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables. Please contact me at s.22(1) if you have any questions.

Sincerely,

Janice Lam Owner

Dear Mayor and Councillors, I do not want to see anything over four storeys on the site at the corner of Venables Street and 5030715 Commercial Drive. Treserve the 3714 Here's why: -build Community space stuckine but hees **Mayor & Council** a low Vite 11! **City of Vancouver 3rd Floor, City Hall** 453 West 12th Ave Vancouver, BC Help the Kettle get the expansion it needs without V5Y 1V4 the towers. KEEP THE DRIVE UNDER FIVE. Sincerely, 2(1)Name Address 285 Postal C @ VENABLES & COMMERCIAL novenablestower.com

s.22(1)

s.22(1)

Date: May 4, 2016

Ms. Phoebe Stewart Project Coordinator City of Vancouver 453 West 12th Avenue Vancouver, BC V5Y 1V4

Dear Ms. Stewart,

Re: Application number: 1102 Commercial Drive. DE420153

My name is **5.22(1)** and I live at **5.22(1)**. I am writing today to strongly voice my objection to the proposed development application for 1102 Commercial Drive. I feel both the size and style of the current application are not in keeping with the current character of the neighborhood. The current neighborhood is home to many low-rise apartment buildings with the general maximum being four stories. From the renderings submitted it appears that this building would be closer to five and a half or six stories when the additional roof fixtures are factored in. Though the heritage building in front will be preserved, it will in no way be enhanced when it is being towered over and dwarfed by the contemporary monstrosity depicted in the proposal drawings.

I understand the city's need for higher density housing, but I feel a five story building offering only eight rental units is hardly meeting any need other than that of the developer. It seems we are laying the plans for the extinction of the single family home as we slowly change the zoning to allow higher density housing to creep its way off of main corridors and onto our quiet residential streets. The size of the building proposed is both overbearing and overbuilt for the lot size.

I also have concerns regarding the contemporary style of the proposed building. The Grandview-Woodlands neighborhood prides itself on the large number of heritage homes in the area. This proposed building is both out of scale and out of character for its surroundings. If you take a walk through the streets here you will see many beautifully restored homes and shops and a contemporary apartment building will only distract from what is otherwise a beautiful, quaint neighborhood.

Thank you for your time in considering my concerns.

Sincerely,

s.22(1)

Date:_____

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on The Produce Terminal for its produce, which is located on Malkin Avenue.

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On behalf of SUSHI GREEN SUPPLIES CO., I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,	
Owner/Signature	Print Name Port POON
SUSHI GREEN SUPPLIES CO. 1770 GLEN DRIVE VANCOUVER BC V6A 3M6	
Phone Number: s.22(1)	
Cc: Mayor Gregor Robertson, City of Vancouver Councillor George Affleck, City of Vancouver Councillor Elizabeth Ball, City of Vancouver Councillor Adriane Carr, City of Vancouver Councillor Melissa De Genova, City of Vancouver Councillor Heather Deal, City of Vancouver Councillor Kerry Jang, City of Vancouver Councillor Raymond Louie, City of Vancouver Councillor Geoff Meggs, City of Vancouver Councillor Andrea Reimer, City of Vancouver Councillor Tim Stevenson, City of Vancouver Sally Leung, Administrative Assistant, The Produce	Terminal

April 13, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on The Produce Terminal for its produce, which is located on Malkin Avenue.

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On behalf of Tommy's Market, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Print Name

Sincerely,

WALTER CIFU.

Owner/Signature

TOMMY'S MARKET 7375 EDMONDS STREET BURNABY BC V3N 1A9

Phone Number: 604-522-3219

April 13, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 <u>mayorandcouncil@vancouver.ca</u>

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

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On behalf of B W Farm Produce Ltd., I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

N 60

Owner/Signature

BILL War

Print Name

B W FARM PRODUCE LTD. 6637 VICTORIA DRIVE VANCOUVER BC V5P 2Y2

Phone Number: 604-327-6191

April 13, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 <u>mayorandcouncil@vancouver.ca</u>

Re: Prior-Venables Arterial Route Replacement – Malkin Avenue South Option Impacts to Produce Row

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On behalf of Donald's Market – New Westminster, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

Owner/Signature

Print Name

DONALD'S MARKET #130-810 QUAYSIDE DRIVE NEW WESTMINSTER BC V3M 6B9

Phone Number: 604-525-3331

April 15, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 <u>mayorandcouncil@vancouver.ca</u>

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

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On behalf of South Burnaby Market, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

Owner/Signature

SOUTH BURNABY MARKET 7892 6TH STREET BURNABY BC V3N 3N3

Phone Number: 604-516-8666

Cc: Mayor Gregor Robertson, City of Vancouver Councillor George Affleck, City of Vancouver Councillor Elizabeth Ball, City of Vancouver Councillor Adriane Carr, City of Vancouver Councillor Melissa De Genova, City of Vancouver Councillor Heather Deal, City of Vancouver Councillor Kerry Jang, City of Vancouver Councillor Raymond Louie, City of Vancouver Councillor Geoff Meggs, City of Vancouver Councillor Andrea Reimer, City of Vancouver Councillor Tim Stevenson, City of Vancouver Sally Leung, Administrative Assistant, The Produce Terminal

Print Name

April 15, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 <u>mayorandcouncil@vancouver.ca</u>

Re: Prior-Venables Arterial Route Replacement -- Malkin Avenue South Option Impacts to Produce Row

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On behalf of Daystar Build & Beautify Ltd., I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

Owner/Signature

DAYSTAR BUILD & BEAUTIFY LTD R.R. NO. 1 PORLIER PASS ROAD GALIANO ISLAND BC VON 1P0

Phone Number: 1-250-539-2505

Cc: Mayor Gregor Robertson, City of Vancouver Councillor George Affleck, City of Vancouver Councillor Elizabeth Ball, City of Vancouver Councillor Adriane Carr, City of Vancouver Councillor Melissa De Genova, City of Vancouver Councillor Heather Deal, City of Vancouver Councillor Kerry Jang, City of Vancouver Councillor Raymond Louie, City of Vancouver Councillor Geoff Meggs, City of Vancouver Councillor Andrea Reimer, City of Vancouver Councillor Tim Stevenson, City of Vancouver Sally Leung, Administrative Assistant, The Produce Terminal

Print Name

April 19, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on The Produce Terminal for its produce, which is located on Malkin Avenue.

Moving the arterial route to Malkin Avenue will have a detrimental, negative impact on Produce Row and other food-related businesses in the area.

While the City of Vancouver engaged a consultant to write an impact assessment on Produce Row operators, it focuses mainly on semi-trailer operations rather than the overall impact to each business or to the group as a whole, which has synergistic benefits. However, even the report's limited analysis still suggests that the impact will be significant. Not only does the report say that 3 of the businesses' operations are 'incompatible' with an arterial route on Malkin, the mitigation options the report offers for the other 6 businesses come at a cost.

The report proposes expensive retrofits to properties for these businesses to continue using semitrailers for deliveries, which is a necessity for their operations. Loading and unloading schedules could also be affected by usage restrictions on the new arterial. This is not to mention the impact of a two-year construction period, which wasn't included in the consultant report.

It's very likely that several, if not all Produce Row businesses will be forced to relocate or close. It will be an end to their history in the community and the jobs they provide. This will also mean considerably reduced availability of produce for my business and my customers. Food quality will decrease and food prices will rise due to longer transportation routes. An arterial route on Malkin Avenue could also mean fewer much-needed donations to nearby food banks in Vancouver, as the produce supply will be too far away to transport economically. Finally, it probably means the loss of potential economic synergies and job opportunities that could come from fostering the growth of a hub of food and food-related businesses in this area.

RON <u>G</u>

On behalf of Top Ten Produce Ltd., I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

Owner/Signature

Print Name

TOP TEN PRODUCE LTD. 4536 WEST 10TH AVENUE VANCOUVER BC V6R 2J1

Phone Number: 604-222-3198

pr. 23rd Date:

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

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NTKKO SUSKT

On behalf of _____

, I ask Council

not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

tat KIM

Print Name

Owner/Signature

Company:

Delt. BC Address:

943-3151 Store Phone Number

tpR 2016 25 Date:

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

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On behalf of Hand L For)ds Ltd, I ask Council
not to choose Malkin Avenue as the alternate arterial route to	o Prior-Venables.
Sincerely,	
Weilfeig how Mithe Owner/Signature	WEI FENG LEE Print Name
Company: Hand L Goods Ltd	
Address: 8496 Granville St Van BC VEP 427	
VIII 10 10 10 421	
s.22(1) Store Phone Number	

Date:

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

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On behalf of New Joe's Farm Market, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables.

Sincerely,

Owner/Signature

CHUN TO CHAU

Print Name

NEW JOE'S FARM MARKET UNIT 945 - 15355 24TH AVENUE PENINSULA VILLAGE SHOPPING CENT SURREY BC V4A 2H9

Phone Number: 604-536-7889

Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca Date Range: May 10, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	opinion	s.22(1)	s.22(1)		Yes	Electric Leaf Blowers	s.22(s surprised that electric leaf blowers are treated like gas leaf blowers in the West end and are not allowed. He states electric leaf blowers make less noise than land mowers. He currently lives in the area, will be moving outside of Vancouver shortly but owns a landscape company which has clients in the west end so this impacts business. Would like to know if the bylaw can be updated.	
Mayor & Council	opinion	Pivot Legal Society		<u>dj@pivotlegal</u> .org	Yes	Municipal Bylaw Compliance	Municipal bylaw compliance with the Canadian Charter of Rights and Freedoms. See attached letter.	See attachment: PIVOT Lega 09 May
Mayor & Council	complaint	s.22(1)		s.22(1)	Yes	Real Estate Price Protection	Housing I am writing to ask what you are doing to protect citizens from the burden of skyrocketing real estate prices fueled by a striking increase of foreign homebuyers taking over Vancouver real estate? There appears to be a glaring inaction from city officials who have been elected to protect and support Canadian citizens. Why has this been allowed to happen? I look forward to your response.	
Mayor & Council	opinion			s.22(1)	No	Alternative Transportation Ideas	Subject: Current Pattullo closure should be a warning to all City Planners. Dear Mayor and Council of Vancouver, Have you seen the nightmare traffic backups all day along the Grandview corridor - between Boundary and Rupert - that is the result of the Pattullo Bridge closures? If by some miracle, you could toll all bridges and force drivers to pay tolls, are you ready for the additional traffic bottlenecks this will cause in Vancouver as people Took to Hwy 1 on ramps? I feel bad for New Westminster but the free Pattullo Bridge actually alleviates bottlenecks on the on ramps to Hwy 1. There is no doubt that Vancouver's population requires more transit but before you use tolling as an arm-twisting way of deterring people from driving, I believe the Mayor and council of all municipalities must work with Translink to ensure that the public transit system is an attractive alternative for people to ditch their cars and take transit. Basic economics theory: an acceptable substitute must exist to get consumers to shift their demand. Sorry, but I have lived in Vancouver all my life (almost 50 years now) and the cramped, slow, lumbering, takes-forever-to-show-up, sardine can conditions of buses have not improved since I used to take it as a University student in the 90's. Not to mention the aging Sky trains that are noisy as chainsaws (I can hear them a kilometer screaming like it's in agony), and have reliability issues need to be dealt with and our public transit is not cheap either. Mayor and council needs to use its influence to get Translink to strive to improve service quality and delivery. Only then will people start thinking of transit as a viable option to the car. Furthemore, we will never be a wordi-class city unless the traffic issues are addressed and that includes having a first rate public transit system, and then looking at reasonable rates on the Port Mann to get people used to paying low tolls, and then toll all the bridges to offset volume. Right now, tolling all bridges without having	

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Busker Question	Thanks, Greg, but, no; I give up. I'm angry and upset with the city The city tells us to contact Translink; Translink says talk to the city. We've had the same issue here for several years. Even on the 20th floor we hear buskersviolinists, opera singers, saxophonists, etc. It's fine for pedestrians, but for the people who actually have to live here it's exhaustingas is dealing with the city on this issue. Once again this spring and summer, we'll have to close our windows to have some peacedifficult in the heat. The Yaletown station is surrounded by apartments, tens of bedrooms facing the street. It's no place for buskers, despite what the regulations say. They ought to be changed.	See attachment: ^{s.22(1)}
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Climate Change	http://blurbrain.com/calling-lefts-bluff-global-warming/	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Climate Change	http://www.prweb.com/releases/2016/04/prweb13379784.htm	
Mayor & Council	opinion	s.22(1)		s.22(1)	No		Dear Mayor and Council It was with great dismay that I learned of the sudden plan to put a daycare centre in our playing field (SE Kent between Kerr and Jellicoe). This seems completely counter-intuitive! With all the development going on down here, we could use *more* playing fields west of Kerr- not an encroachment on the only one that we have! I've lived in the neighbourhood 19 years and spend much of my time outside Green street gardening and chatting to neighbours. I have not found one person who is in favour of this plan - including those with children. That playing field is just too precious to us. Please re-consider and reverse this plan.	

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Mayor & Council		s.22(1)	s.22(1)	s.22(1)	No	Fraser lands	Subject: daycare in the River Front Park. Dear Ms. Robinson: I am absolutely appalled that the City of Vancouver wants to move the development site for a daycare from the River District Development into the River Front Park. This will take up a large portion of the grass field that many of us enjoy.	
							I don't want this to happen to our park. Why not instead build the daycare on the original location and leave Riverfront park alone? There is an sickening lack of green space in our city and the reason why is spelled out in my next paragraph. In closing, let me express my disgust and contempt for a City Council that may as well be a real estate developer for the sheer volume of never-ending real estate projects that are approved for the City of Vancouver. Do you even care that the majority of people in this city see all of you as being in the pockets of the developers? You are destroying this city neighbourhood by neighbourhood with your hi rise condominiums. Oh sorry - I should have said that for some reason Mount Pleasant and Dunbar are hi rise condo free. Could it be that these are the neighbourhoods where the planners and the other city hall bureaucrats live? You are all so vile. s.22(1)	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No		 Hello, I have been a resident of the River District in the building on the west side of Jellicoe and Kerr since 22(1) strongly oppose the building of a day care on the available green space as shown in the photo above. In my opinion, there has been a need for amenities such as a green grocer to which residents can walk to, a place to buy staples such as milk and bread and coffee bars where residents can meet - all of which create a community and in turn make the area safer, happier and more involved. This could have happened simultaneously to the continued building of condos and townhouse but instead has been left as the last priority. There is also the need to protect the green spaces, which are used for family picnics and BBQ, to play sports in the summer and for parents to let their children play. Although the need for a day care may be valid, it should not be at the expense of green space. I suggest that the day care be part of ground level in one of the buildings or of the building going up next to it - since I assume that is where the need is coming from. 	
Mayor & Council	opinion	s.22(1)		s.22(1)	No		Attention: Mayor and Councilors I have been an owner at Jellicoe and Kent for over 13 years. I purchased my apartment here, because I did not want a Yale Town environment. I love this area with the green spaces, river and walking areas. I am totally against the proposed development of a Daycare at Kerr and Kent. The Mayor of Vancouver talks of his goal of Vancouver being a very green city. The only evidence I have seen of this goal is the green paint for bike lanes. Property Developers and Vancouver Council have destroyed the natural beauty of Vancouver. Recently, there has been large sections of habitat destroyed to make way for Condos/developments. Within 2 blocks of my home - I have a 3 level rental market development and a 2 tower and 16 townhouse (social housing) development being constructed. Haven't I suffered enough? It is essential that the daycare be restored to its original site closer to Boundary Road, and abandon the idea of a commercial venture in this residential area. I have endured enough of habitat destruction and development entrapment.	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Daycare Centre, Fraser lands	In what I'm sure is an exercise to total futility, I will add my voice to those opposed to moving the daycare in from its original location to our park. Vancouverites are well aware that Vision and in turn Council take their marching orders from the developers It's a shame that we tax payers have to pay for these so called public consultations evenings when the forces at be have already told council what they what they want and what they want is what Vision hands over on a silver platter.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Daycare Centre, Fraser lands	Subject: Daycare building at 3010 E. Kent To the Mayor and Council, I Strongly Object, Strongly Object, to the daycare or any other building being built on the green space (Park) at 3010 East Kent Avenue. The park is the very last green space for miles and is very well used for all activities. Someone at the "Meet and Greet" on May 4th pointed out that there is a park with washrooms at the other end of Kent. Well, yes there is. But, it is so crowded with people on any nice day, people often cooking, and that brings smoke and bees. Another reason we need to keep the park at 3010. Please, put the daycare back to in it's original space. Someone also said that the move was because of the dust from the traffic on Marine Way. It is interesting that staff would be worried about dust when both daycares are right by a river!!. I am sure the move is a cost saving measure. Taking away a needed green space is not the way to do it. The development in our area has been horrendous. I suggest the Mayor and Council take a field trip down Jellicoe & then along Kent to Kinross. Go north on Kinross (because they have now closed off that part of Kent St.), and back along Marine Way to Boundary. All the trees are gone, the greenery is gone, the birds have gone, peace and quiet have gone, and, your Council is supposed to be the "green" Council. Again, please, DO NOT TAKE AWAY OUR LAST GREEN SPACE. With hope, ^{S.22(1)}	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Environmental Extremism	 Subject: your environmental extremism is a bad thing In Fort McMurray, it seems like history is repeating itself. In 2011, another city in northern Alberta, called Slave Lake, also had a massive fire tear through town, also in May, the dry season. A massive evacuation. Damage totaled \$800 million. So 18 months later, the province produced a report. Their very first recommendation to prevent another fire like that was that municipalities cut down trees near buildings, roads and hospitals. And the report was ignored, by the PCs, then the NDP. So they're partly to blame. But so are environmental extremists. You see, they think cutting down a single tree is a shameful act. In Fort McMurray, they didn't cut down trees next to highways and buildings. Under pressure from ecoextremists, they planted more of them, in the name of "eco-tourism." The town also adopted a "green plan," ensuring "that natural features of development sites (trees, vegetation, wetlands, etc.) are not removed or filled." Then of course, when the fire did come, the NDP government had cut the firefighting budget by 80 per cent, and Notley literally laughed at any "fear mongers" who dared question that. What happened in Fort McMurray was a natural disaster. Lots of politicians bear the blame. But it also happened, in part, because environmental extremism came ahead of evidence-based forest fire policy — and people's property and lives Rebel media 	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Foreign Investment	Hello Mayor and Council, Please read today's article from The Vancouver Sun. How much longer are you going to ignore the influence of foreign capital on the Vancouver Real estate market? http://vancouversun.com/storyline/are-you-ready-for-the-real-realtors-of-vancouver	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	-	Subject: Foreign buyers crushing home dreams in Vancouver as governments do little: study - The Province	
							Hello Mayor and Council, Please read the following article from todays Province and Vancouver Sun. Here is yet another new study showing the impact of foreign investment on the Vancouver Housing Market. Josh Gordon is the study's author and an assistant professor in the School of Public Policy at Simon Fraser University. The article states that:	
							"The Canadian and British Columbia governments are complicit in fueling Vancouver's housing crisis as foreign Chinese buyers continue to shut local residents out of the market"	
							Please read The Province article here: http://www.theprovince.com/business/local+business/foreign+buyers+crushing+home+dreams +vancouver/11905053/story.html	
							The SFU study can be read here:	
							http://www.sfu.ca/content/dam/sfu/mpp/pdfs/Vancouver%27s%20Housing%20Affordability%2 0Crisis%20Report%202016%20Final%20Version.pdf	
							Action needs to be taken to address foreign capital influencing the Vancouver Real Estate Market. Please do the right thing and take meaningful action to address this issue.	
							Regards,	
Mayor & Council	complaint	Olympics, Vancouver			No		Via Twitter: .@andreareimer .@CityofVancouver tell your Mayor that allowing the demolition of great old houses is not being GREEN! #china pandering	
Mayor &	opinion	s.22(1)	s.22(1)	s.22(1)	No		Hop off - hop on Bus / Casino Bus	
Council							Hello Vancouver City Team, For the greenest City I think the Hop off/hop on Bus should be not stinky and loud vehicles. The same counts for the Casino Bus. Those stink extremely, their drivers are aware and not happy about it. Not a good way to show off the city to tourists and not a great experience for locals either. Please encourage both outfitters to switch to electric vehicles.	

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Mayor & Council,	opinion	s.22(1)	s.22(1)	s.22(1)	No	Housing Crisis	Save Canadian Sovereignty, Fix the Vancouver Housing Crisis, Stop Greed To the so called "Leaders of our Country":	
Original to: PM Office, cc:							It is with much sadness and regret that I write to you today, as a citizen of this once democratic and honourable country, to say that I am no longer proud to be Canadian.	
David Eby, MLA							I am a recently retired educator, born and raised in Canada for over 64 years, resident of British Columbia for 43 years (mainly in Vancouver), university educated, law abiding, community centred, socially, environmentally and globally conscious. I know what it takes to be a professional, to live and to act in accordance with a high moral and ethical standard, not only for oneself but as a beacon for others.	
							This once great country, which opened its doors to immigrants and refugees to work and play amongst its citizens, which once modelled values of tolerance, justice, freedom and respect for all nations, has now belittled itself to become a haven for greed and corruption, notably but not exclusively, from China. Indeed, all three levels of government (Federal, Provincial and Municipal) are complicit, having enabled foreign investors to buy up everything Canadian from real estate to industry to agricultural land to resources.	
							We are seriously at risk of loosing our Sovereignty. Foreign investor millionaires appear to have more rights than hard working citizens and sincere immigrants. Money is king, chaos reigns and average citizens fear for their future. All the world is watching while nothing is being done by government. I am no longer proud to be Canadian.	
							I am sure that you are all aware of the explosion of articles, comments, university studies, TV and newspaper articles with plenty of facts, graphs and history explaining the crisis we find ourselves in today. They abound on social media, not only locally but all around the world. If you need the links, I can compile a list.	
							It is time for sincere and authentic leadership to bring the lights of hope and justice back into Canadian politics. Put a stop to this sell out now! Do the right thing. Act with honour and integrity. Put Trust back into government. Dig deep. You can do it. We are all in this together. And maybe, just maybe, I can once again say that I am proud to be a Canadian.	
							All responses are welcome.	
							Sincerely,	
							S.22(1) Vancouver Resident Canadian and Global Citizen	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council, cc: Film Eng Srvs	opinion	s.22(1)	s.22(1)	¯s.22(1)	No	No Notification of Filming	Subject: no notification of filming, again/ May 6-2016 To Vancouver City Council and Film Vancouver, Tonight (and possibly longer) film crews will be using the Vancouver Community College King Edward Campus and our Inner-City Nbhd for all sorts of vehicles without consulting with or notifying area Residents of our Inner-City Nbhd about their plans. I've raised this issue before as less than half of these productions ever inform or consult with area Residents and for their part Vancouver Community College King Edward Campus (VCCKEC) has never consulted with area Residents and for their part to complaints about the disruptions they impose on our Inner-City Nbhd and it's Residents. It would appear that Mountain Equipment Co-op at 1077 Great Northern Way is again part of the problem, maybe leasing out part of their bidg, but again MEC has never notified us or replied to area Resident complaints. Funny how a so-called Green company relies so much on income derived from burning fossil-fuels to power large trucks and generators. With VCC KEC leasing out it's parking lots so often to private business interests I can't help but wonder how much money the City of Vancouver is losing out on. All of these productions cause problems for Residents of our Inner-City bidg, as we are closest to VCC KEC and it's massive parking lots. We have shift workers in our bidg, including medical professionals who need their sleep to function safely. 1) Can you please tell me which Vancouver City Councillor (s) and COV staffers are responsible for ensuring that area Residents are consulted and informed about filming in our Inner-City Nbhd. 2) Does the COV permit that VCC KEC has to operate it's multiple parking lots allow it to be utilized for purposes outside of student and employee parking. VCC KEC has it's own sky train station plus # 84 bus and the # 22, 9 and 99 bus routes are all within 2 blocks. VCC KEC is bordered by 3 bike-routes with another just 1 block South. 3) What measures has the COV taken to ensure minimum vehicle use to VC	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Pesticide	Subject: Concerns regarding Merit Insecticide To Whom It May Concern: I am a new resident of Burnaby and I'm not quite sure whom I should be sending emails to about concerns that affect the greater Vancouver area, so if this is reaching the incorrect person/people, please let me knowl I'd love some guidance. This morning, I read an article on the CBC saying that presently an insecticide called Merit is being promoted as a way of killing chafer beetles. However, this insecticide is also directly harmful to bees and various other helpful insects. We desperately need to reduce the use of insecticides that reduce bee populations. The EU has already banned the use of neonicotinoid pesticide because of how bad it is for bees, and I believe the cities of Vancouver and Burnaby should follow suit. I'm also going to send an email to the appropriate legislators for British Columbia and Canada, but I thought I'd send my concerns in directly. I would appreciate it very much if this email could be forwarded to the Burnaby Environment Committee. Thank you very much.	

also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Topic	Case Details	Additional Case Details/ Event Notes
Mayor & Council, cc's: City Clerks & Mayors Office - City of Bby	opinion	s.22(1)	s.22(1)	s.22(1)	No	Pesticide	Subject: Concerns regarding Merit Insecticide To Whom It May Concern: I am a new resident of Burnaby and I'm not quite sure whom I should be sending emails to about concerns that affect the greater Vancouver area, so if this is reaching the incorrect person/people, please let me know! I'd love some guidance. This morning, I read an article on the CBC saying that presently an insecticide called Merit is being promoted as a way of killing chafer beetles. However, this insecticide is also directly harmful to bees and various other helpful insects. We desperately need to reduce the use of insecticides that reduce bee populations. The EU has already banned the use of neonicotinoid pesticide because of how bad it is for bees, and I believe the cities of Vancouver and Burnaby should follow suit. I'm also going to send an email to the appropriate legislators for British Columbia and Canada, but I thought I'd send my concerns in directly. I would appreciate it very much if this email could be forwarded to the Burnaby Environment Committee. Thank you very much.	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Pipelines	Subject: Fw: Locate infrastructure wisely	
							 http://www.terracestandard.com/news/378525205.html "Northern Gateway has changed," Carruthers said. "We arecommitted to getting it right." Al Monaco , Enbridge President and CEO was quoted in the press about the 'possibility' of a terminal location other than Kitimator words to that effect !Mr. Monaco sensed (wisely) that the Enbridge proposal was much disliked by the publicand they not did not want these waters threatened unnecessarily with bitumen laden tankers wiggling their way through Douglas Channel and other tricky waters	
Mayor & Council; cc's to MPs, PB Commissioners		Donald Larson	s.22(1)	s.22(1)	No	Port Expansion	Subject: Crab-Water for Life Society - Stop - the Port Metro DP World Centerm Proposal Please find attached on our letterhead in pdf format as well as an attachment Sea Blind, the following letter. Regards, Crab-Water for Life Society	See attachments: Larson, D.
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Port Expansion and CRAB Park	Subject: Port expansion and CRAB Park Hi Jenny, and Mayor and Council. The Carnegie Community Action Project is very concerned about proposed Port expansion. We love CRAB park and the proposed expansion would almost completely expand across the water to the North of the park so that all we'll see is docks and cranes, not water and mountains. It will completely ruin the peaceful nature of the park which many DTES residents rely on to maintain sanity. We are also concerned about increased port truck traffic in our neighbourhood which already has too many traffic-pedestrian accidents. Please tell us what you can do to get the Port to shelve its plans or at least expand in another direction. Thank you. S.22(1) on behalf of CCAP and the CCAP volunteers.	
Mayor & Council	opinion	s.22(1)			No	Prior-Venables Arterial Replacement Route	Expressing concerns with Prior-Venables Arterial Replacement Route, specifically, the Malkin Ave South Option.	See attachment: s.22(1) Let

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Mayor & Council	opinion	s.22(1)		s.22(1)	No	Procurement Policy	Subject: City may have breached policy with \$95K contract to Vision Vancouv just in case you missed this https://shar.es/1e8bmO According to a legal expert the City of Vancouver appears to have breached it policy after Vision Mayor Gregor Robertson reportedly approved an untende referendum contract for a prominent Vision supporter.
Mayor & Council	complaint	s.22(1)	s.22(1)		No	Rat Infestations	Caller would like to see some action from the City for the rat infestation. Curr eating through his green bin. He has witnessed them coming from the catch I lane many times but is not able to confirm a burrow location.
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Renting in Vancouver as Pet Owner	Dear Mayor Robertson, I applaud the attention city hall is giving to the issue of affordability in our cit compounds the problem for a great deal of us is the incredible lack of pet-frie properties in the city. If the vacancy rate is 0.6% currently, then it's a safe est about 1 in a hundred of that number allow pets. Try taking a look on Craigslis checked off and you'll see firsthand just how unbelievable it is. I came to this amazing city from Toronto a decade ago; which is a city that do landlord to evict a tenant for having a pet. And adopting this one change to th Act here in Vancouver would alleviate so much hardship on your pet-loving re I imagine that amongst all the complex challenges of the affordability and live Vancouver this would be one of the easier wins. Please, please have some attention put into this matter.
Mayor & Council	opinion	s.22(1)	s.22(1)		No	Visitor Appreciation	Today the citizen had observed that a ticket was being written up to a visitor in Vance COV Council take on a similar policy as Edmonton where the citizen had experience a Edmonton where they had void his ticket because they appreciated him as being a vis The City of Vancouver would benefit allot more by that kind of policy.

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Yaletown Protestors	Regarding the protest outside Brooklyn Clothing. Loud yelling constantly every Saturday, year after year. Also aggressive behavior. I avoid the block but have to listen to this noise in my home as it travels. It is beyond annoying. This is a residential as well as commercial neighbourhood and the constant noise from the protests week after week is unacceptable. I am an animal lover but this is still unacceptable and unfair to a legal business trying to run a business. Citizens should not have to alter their route to avoid the aggressive behavior either.	
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	No	Yaletown Protestors	Regarding protest at Brooklyn Clothing: Anti-fur protesters outside the store scream so loudly that my reasonable expectation of peace and quiet in my home is being imposed upon. This happens daytime and nighttime, multiple times per week and is happening right now too. My unit is ^{8.22(1)} of building across street and I cannot sleep or enjoy my home when they are protesting.	

Branch (if identified)	Feedback Type (complaint, compliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
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City Branch also notified (if applicable)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes



May 6,2016

#117 15272 Croydon Drive, Surrey, BC. V3Z 0Z5

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 <u>mayorandcouncil@vancouver.ca</u>

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on Freshpoint Vancouver for its produce, which is located on Malkin Avenue.

Moving the arterial route to Malkin Avenue will have a detrimental, negative impact on Produce Row and other food-related businesses in the area.

While the City of Vancouver engaged a consultant to write an impact assessment on Produce Row operators, it focuses mainly on semi-trailer operations rather than the overall impact to each business or to the group as a whole, which has synergistic benefits. However, even the report's limited analysis still suggests that the impact will be significant. Not only does the report say that 3 of the businesses' operations are 'incompatible' with an arterial route on Malkin, the mitigation options the report offers for the other 6 businesses come at a cost.

The report proposes expensive retrofits to properties for these businesses to continue using semitrailers for deliveries, which is a necessity for their operations. Loading and unloading schedules could also be affected by usage restrictions on the new arterial. This is not to mention the impact of a two-year construction period, which wasn't included in the consultant report.

It's very likely that several, if not all Produce Row businesses will be forced to relocate or close. It will be an end to their history in the community and the jobs they provide. This will also mean considerably reduced availability of produce for my business and my customers. Food quality will decrease and food prices will rise due to longer transportation routes. An arterial route on Malkin Avenue could also mean fewer much-needed donations to nearby food banks in Vancouver, as the produce supply will be too far away to transport economically. Finally, it probably means the loss of potential economic synergies and job opportunities that could come from fostering the growth of a hub of food and food-related businesses in this area.

Council should seriously consider the consequences of relocating an arterial route to Malkin Avenue. Forcing profitable businesses and their employees out of Vancouver, and increasing the cost of living for residents who are already struggling with ever rising housing costs is not the right decision.

On behalf of Willowfield Enterprises Ltd, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables. Please contact me at 604 531 1228 if you have any questions.

Sincerely

Debbie Norrish Office Admin. Willowfield Enterprises Ltd.

Cc: Mayor Gregor Robertson, City of Vancouver Councillor George Affleck, City of Vancouver Councillor Elizabeth Ball, City of Vancouver Councillor Adriane Carr, City of Vancouver Councillor Melissa De Genova, City of Vancouver Councillor Heather Deal, City of Vancouver Councillor Kerry Jang, City of Vancouver Councillor Kerry Jang, City of Vancouver Councillor Raymond Louie, City of Vancouver Councillor Geoff Meggs, City of Vancouver Councillor Andrea Reimer, City of Vancouver Councillor Tim Stevenson, City of Vancouver Bryan Uyesugi, President of Freshpoint Vancouver

Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca Date Range: May 13, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council	complaint	s.22(1)	s.22(1)	s.22(1)	Yes	COV Properties, Property Tax, Homeless	The value of the properties in Vancouver have gone through the roof, with no Property taxes have increased dramatically, for little or no service increases, paying extra fees for recreation areas, etc. So when the Vancouver Sun repor was the owner of a \$31 million dollar property, all you said was it's the provin gov't's problem to fix the housing problem. I guess paying increased property ridiculously priced homes going into the city's coffers is okay. Why should you at least make the citizens of Vancouver feel that you actually care. What about problem?
Mayor & Council	complaint	-s.22(1)		s.22(1)	Yes	Panhandling, Theft Prevention, Neighborhood Safety	Dear Mayor Gregor Robertson, I have never written to you or the City of Vancouver and am currently writing in hopes that you wish to maplace to live and work. I live just off of Great Northern Way. Over the past year, myself and neighbours have in panhandling while driving past both Main & 2nd Avenue and Main & Terminal. Panhandlers are often sp medians and harass people in their cars every time the light turns red. The people begging appear to be the mental disability, and backpackers. They dangerously wander into traffic asking for change before returning the next red light. Often, they yell and use abusive language if they aren't given change. Every single morning on my drive to work, I get asked for money. My windows are always shut and doors live a person (different people each time) has poured a soapy substance all over my car window and hood and done this without asking permission and expecting a payout. All three times that this happened, it has mac unsafe so I honked and asked him to stop. What do I get in return? Being sworn at and cussed out. Then, J work in tears, feeling threatened and unsafe. These people are damaging my property, behaving abusively being a nuisance to the City of Vancouver. I reported the last incident to the Vancouver Police Dept. this we These areas are highly patrolled by the police department. I have never seen anyone get a ticket for panha any of these medians. As panhandling is illegal, I am unsure why the City of Vancouver and the Vancouver attempts to stop panhandling from happening. In areas of Langley and Burnaby I have seen "Panhandling i attached). I would rather see a sign at all of these stop lights than have someone approach and harass driv Vancouver have these? Why aren't these people getting tickets or being asking by police to stop? Why is ti important than hard-working people feeling safe driving down the street in Vancouver? Have there been a from happening and will there be any changes in the future? The focus of the City seems to be on bik

	Additional Case Details/ Event Notes
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City Branch also notified (if	Feedback Type	Requestor Name	Phone	E-mail	Citizen Requested	Торіс	Case Details	Additional Case Details/ Event Notes
applicable)	(complaint, compliment,				a Response			Event Notes
	opinion)				Response			
Mayor & Council	complaint	s.22(1)		s.22(1)	Yes	Vancouver Real Estate Market	Solutions?	
Council							I am a physician working and living in the lower mainland. I have lived here for 2 years and have been preparing myself to purchase a home. Since being here, the prices of homes has increased faster than I am able to save. I am a well paid physician, and I'm quite certain that by the end of this summer, I will be effectively priced out of the market. I understand that Vancouver is a hot market; but, I am concerned for Vancouver. Where will the people who teach, protect, and govern live? Where will the nurses, hospital staff and well-paid physicians live? After years of toil and living across the continent to complete my training, I refuse to commute more than 30 minutes as these commutes not infrequently occur at absurd hours of the night/morning. There will be more physicians like me who will decide to leave this race. I have already spoken to 2 siblings who are physicians as well about leaving the city. So, is there an answer here? Will the future physicians be paid more to work in the	
Mayor & Council	opinion	s.22(1)		s.22(1)	Yes	Yaletown Farmer's Market	underserviced city of Vancouver? Will they be teleconferencing in on their patients? Will the future politicians of Vancouver be residents of Vancouver? (or will they simply get a pay raise off of the backs of the wealthy already living here?) Dear Mr. Robertson, RE: Yaletown Farmer Market I think it is important to keep the community market stay where they are. I am living nearby and it is a convenience to shop at Yaletown farmer market. It is very important we can support BC local farmer - Keep the local farmer so we can keep our local food costing down. - Strengthen the local economy, keep the dollar stay at BC KNOW WHERE THE FOOD COME FORM - Meeting and talking to farmers and food artisans is a great opportunity to learn more about how and where food is produced Food at the farmers market is transported shorter distances and is generally grown using methods that minimize the impact on the earth. Local food is GMO-free COMMUNITY The farmers market is a community hub—a place to meet up with your friends, bring your children, or just get a taste of small-town life in the midst of our wonderful big city. Give the farmer a permanent location Operate the local market once a week; it is convenience for senior and stay at home mom. They can just walk to the market. (NOT EVERY CAN AFFORD A CAR.)	
Mayor &	opinion	s.22(1)	s.22(1)		No	Artificial Turf	Thanks. Citizen would like to submit an idea for a City Incentive to be provided to Vancouver residents	
, Council							for installing artificial turf to save water all year round.	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Climate Change	http://www.breitbart.com/london/2016/05/12/scientist-to-liberal-media-no-climate-change-is-not-drowning-pacific- islands/	
Mayor & Council	complaint	s.22(1)	s.22(1)		No	Cressey Construction Dev.	I am very concerned about the behaviour of Cressey to illegally force the residents of the 2 Porter buildings at: 3615 Victoria Drive and at 1888 Victoria Diversion to wait for 4 hours in their suites for some kind of "preventive maintenance" report which was in fact an attempt to encourage them to fill out a questionnaire which was biased towards the positive experience of living there in order to use this as a persuasive tool re; their proposed new development a few blocks away on Victoria Drive and 18th Ave E. This is unethical behaviour, and is a problem because the 2 people who came to the door of each suite did not identify themselves as Cressey employees. My friend asked lots of questions and finally got it out of them who was paying them to do this mass canvassing in support of Cressey. As a neighbour who lives 6 blocks from the 18th and Victoria Drive site I am very concerned about this.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Foreign Investors	Hello Mayor and Council, Please read the following article from the Globe and Mail on how "Foreign investors avoid taxes through Canadian real estate". http://www.theglobeandmail.com/real-estate/the-market/foreign-investors-avoid-taxes-by-buying-real-estate-in- canada/article26683767/ Not only are politicians allowing foreign investors to drive the price of real estate out of reach for Canadian families and young people, these same foreign investors are cheating our tax system, by labelling themselves "homemaker" and "Student" (while living in million dollar homes) and paying virtually no income tax. WHAT A SLAP IN THE FACE TO CANDADIANS.	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Foreign Investors	Hello Mayor and Council, Please read today's article from the Province relayed to foreign investors and Vancouver real estate. http://www.theprovince.com/touch/story.html?id=11917445	

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Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No	Fraser Surrey Docks Coal Port	 Dear Mayor and Council, Not long ago, Port Metro Vancouver issued its second approval for the Fraser Surrey Docks coal port - this time allowing giant Panamax ships to travel up the Fraser River. This was a heinous decision, and I am writing to ask you to do whatever is in your power to turn this around. There are numerous compelling reasons. Below just a few of them. This approval 1. directly contradicts Prime Minister Justin Trudeau's vision of Canada as an international climate change leader. directly contradicts Premier Christy Clark's vision of British Columbia as a climate leader - particularly her interest in weaning China off of coal-fired power plants. directly contradicts global efforts to turn away from coal as the single biggest contributor to global greenhouse gas emissions. directly contradicts the kind of assessment process cabinet ministers have been mandated to create to restore public trust and science-based decision-making. Thank you in advance for your action on this item. 	
Mayor & Council	opinion	s.22(1)	s.22(1)	s.22(1)	No		Hello Mayor and Council, Please read today's article from The Province related to Vancouver's housing affordability crisis. One of Vancouver's most expensive homes is owned by a foreign investor with the occupation of "student". Do you think they are paying their fair share of taxes? http://www.theprovince.com/touch/story.html?id=11912936	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Litter	Subject: 1) Bus #49 1) Litter We are profoundly concerned by the announced loss of Bus #49 serving 54th Ave. We need that route because the #26 is not that frequent nor reliable. It's doable to walk up Tyne to 54th but 49th Ave. from 62nd is too difficult. I grew up in Vancouver, teachers promoted anti-litter (grades one and two); now the city is swamped in litter. How to keep city clean, healthy, and esthetically pleasing? Mothers, bring up kids to not litter?	

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Mayor & Council	opinion	s.22(1)	≖s.22(1)	s.22(1)	No	Pipelines	As we've noted editorially before, any prairie boy with five minutes on Google Maps can see Prince Rupert, is a much better idea than tying a tanker to a tugboat and running it down the long, narrow Douglas Channel. EnbridgeSee more at: http://www.pipelinenews.ca/opinion/editorial/glimmers-of-hope-on-pipelines- 1.2249609#sthash.P4ftdjEQ.dpuf Recall when Al Monaco, newly appointed ENBRIDGE President and CEO hinted about the 'possibility' that Enbridge would locate at other than Kitimat/Douglas ChannelImagine the earnings lost from this needless delayOne government paid the ultimate pricebecause they would not LISTEN. Then comes along the new leader who promised to LISTEN and use SCIENCE—but so far we've seen none of that 11Well Mr. PM, you too have dithered needlessly. Thanks to our astute 'prairie boy' for offering this 'common sense solution'locate bitumen loading terminal ,OUT OF DOUGLAS Channel,some where near Prince Rupertwish I had thought of that? And while we're at it FIX THE ENTIRE BC PIPELINES MESS build JUST ONE pipeline from Alberta to this NEW ideal port locationand 'can' that other dumb pipelinethe so-called pipeline twinning project ,as proposed for the busy ,very lucrative, environmentally sensitive southern BC watersOK ??	
Mayor & Council	complaint	s.22(1)	s.22(1)		No	Vancouver 420 Event	Citizen is unhappy with the Sunset Beach 420 event and the way it resulted in him getting ticket ED68442. He doesn't understand how the City allowed an unsanctioned illegal event to go on, yet we feel like we can charge him a fine for violating a parking bylaw. He has a residential parking permit, but because of the amount of people at the 420 event, there was no parking in his zone. He said that those people were all parked illegally without permits in a permit zone, but he didn't see them get ticketed for anything. The citizen has expensive tools in his vehicle and can't afford to risk them getting stolen by parking too far from his home so this was his only option for a parking spot. He thinks it is ridiculous that he sent in a cheque that was received on May 6, two days past the 14 day due date of May 4, and was charged a second \$50 fine. He said his only option for payment was to mail in a cheque and he doesn't think it's right that he was charged the additional fine. He spoke with bylaw fines and ticket inquiry and was told no one could assist him further so he is unhappy with the way he has been sent around in a circle and still not received assistance in the matter. He plans on hiring a lawyer to sue the City and Gregor Robertson.	

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Mayor & Council	opinion	s.22(1)		-s.22(1)	No	Vancouver General Post Office	Acknowledging Vancouver's General Post Office, at 349 West Georgia Street, is on unceded Indigenous land belonging to the Coast Salish peoples, including the territories of the x?m??kw?y??m (Musqueam), Skwxwu'7mesh (Squamish),Stóio and S?I?i'W'ta?/SelliWitulh (Tsleil-Waututh) Nations, and once the property of the crown, it sold in 2013 for land value only as you are well aware. I am writing to appeal to Council's better instincts that is to list this building regardless of the fact that The new Owners purchased a public work of architecture, did not want it listed on the Heritage Inventory, and recently made an application to redevelop the site. As you also know, the re-development proposal will change the nature of this historic, shed-off-the-peg, public work, industrial building and manifest of magnificent spaces forever. By cannibalizing the interiors to provide a podium of parking for residential towers, façadism leaves little room for its distinguished massing and office space on the roof. Perhaps ironic that public money can be found for a 'Cape Chip Wilson', while, at the same time, neglecting a public work of architecture the post office as a public asset as if bought for scrap. The emerging proposal for this site reflects no more then façadism as if passed off as retention. As you know, what remains will be a shell of its former self, not restoration, adaptive re-use worthy of its provenance. I hope Council will do the right thing and provide the leadership to planning, to list this extant, shed-off-the-peg, for the public care about this building. Listing does not guarantee retention, but listing would acknowledging the value of the extant, worth more than the resulting relic as proposed by the Owners team of experts received neither opposition, or support, as public nergagement failed to engage with criticism of the proposal. Your duty is to provide leadership to pluci most as if restored this artifact, as a manifest of magnificent space of significant heritage provenanc represents polite and vernacu	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Vancouver General Post Office	Attain.: Mayor and Council, For the Record: Vancouver's General Post Office, at 349 West Georgia St., should be added to the City's Heritage Inventory. As if adaptive reuse represented a value proposition and ensure competition for cultural use with commercial & residential mixed-use. The reason why, is because use is what the public cares about. Restoration should include retention of the extant, mixed-use, worth more than the remaining relic, as proposed by the Owners team of experts. Rather, retention as artifact, a manifest of magnificent space, signifying the provenance and contradiction of polite and vernacular architecture, this shed-off-the-peg should be retained as a cultural expression of public work of architecture. Please signal its value by adding it to the City's Heritage Inventory. Otherwise, how do we know it happened? Changing ownership should not make it less so.	
Mayor & Council	opinion	s.22(1)		s.22(1)	No	Vancouver Real Estate Market	Hello Mayor and Council, It looks like the absurdity of the Vancouver Real Estate market has hit VICE media. Any idea when any meaningful action will be taken to protect Canadians? http://www.vice.com/en_ca/read/student-owns-this-31-million-vancouver- mansion?utm_source=vicetwitterca	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	complaint	s.22(1)		s.22(1)	No	Viable Rental Options	Your Worship and Councillors: I would like to add my voice to those who have faced tremendous challenges, as I have, in finding not only affordable rental housing, but finding any viable rental options at all in the areas of the city that are a reasonable commuting distance from work downtown. I had a great option to move in to a newly-renovated suite on the ground floor of a home in Kitsilano. As the renovations neared completion, the homeowners began to reconsider their decision to rent long term, and looked at Air BnB as an option, and that's the one they chose. So be it. I take no issue with that decision, but was saddened that a great opportunity was lost. It's their home to do with as they please. I had a second opportunity when I heard from a close friend that a neighbour was moving out of his building in a desirably-close-to-downtown postal code. However, after the previous owner moved out, it didn't appear that anyone was moving in, which was odd, considering the location. Eventually, the folks on the floor began to see people coming and going, but they were usually different people each time, and they were often pulling suitcases behind them. This last anecdote is one that has been echoed by a good many of my friends who are also looking for rental property closer to downtown, where we all work. Here's where the 'social economy' has gone too far. The situation cries out for regulation. A recent study has shown us that as many of 35% of Vancouverites who have listed properties on Air BnB have more than one property listed. Many of us refer to that as hotelier. Please regulate and tax those entrepreneurs accordingly. Please make sure that those who are investing in Vancouver real estate, in a way that is creating this precarious bubble, are paying the appropriate municipal, and other taxes. If the property is being left vacant, and purchased only for investment purposes, please hike those taxes. There will be plenty of us to take the place of those investors if the rental market would open up at the lev	

Branch (if identified)	Feedback Type (complaint, compliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
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City Branch also notified (if applicable) complaint complimen opinion)	t,	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes
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Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca Date range: April 12, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council	Complaint	Mayor and	s.22(1)	s.22(1)	Yes	Closing of bus traffic around Robson Square	Received Email: to the mayor and council, the last ten years of my working life were spent situated at the corne burrard. as a transit user I am very familiar with the area. the closure of the block between the art gallery and law courts was always or times of the work year. re-routing the #5 bus for the benefit of picnic tables of nutty. I think city council is very quick to accommodate bike lanes but is not too cor users. it is crazy when a much used bus like the #5 is detoured. this bus is pac time. it is not only seniors and others that live in the west end that use that b used by the post office letter carriers too. taking it off it's regular routine add makes seniors walk farther and forces everyone tourists and locals, to try and absolutely INSANE maps describing the route changes. if you want to close a close one that does not have a well-used bus on it? the re-routing add about trip. the city is snarled up enough with all the construction without adding m this just makes me think that the mayor and council do not take the bus and/ people who do. I hope you reconsider this decision. sincerely, s.22(1)

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Mayor & Council	Complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Closing of bus traffic around Robson Square	Received Email: Mayor and Council, It dismays me to hear that we will once again lose access to Robson Street the perhaps on an ongoing basis. As if weekend bus detours away from Granville aren't already a nuisance. Please consider that a lot of seniors live in the West End and that on the nort #5 Robson bus is our main connection to buses running on Granville Street. V detour, that leaves us 3 blocks from Granville/Georgia. I'm not so old, but have replacement, with another on its way out. If riding a bike - which I do - it also means riding the Hornby Iane (S bound) to can make a left turn (assuming that a left on Georgia isn't the best choice with between Hornby and Granville). I'm with the late Jane Jacobs in favouring shorter blocks and more access, no s.22(1) s.22(1)

	Additional Case Details/ Event Notes
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plaint	5.22(1)	s.22(1)	s.22(1)	Yes	Unsecured vacant Buildings	Received Email: Mayor and Council, City of Vancouver: The above noted development has moved tenants out of the housing on their site at one month ago but have yet to demolish the building and have not fenced in the site
					vacant Buildings	The above noted development has moved tenants out of the housing on their site at
		1				expressing concern that these buildings are empty and are not secured by a fence or presence. My concern was twofold: That unsecured vacant buildings present an oppo without shelter to live in them — a dangerous situation for the people staying in the b surrounding neighbourhood – this is clearly a fire and health hazard but also a policir unsightly and detracts from this vibrant neighborhood.
						I was assured that my concerns would be investigated and was later informed that up seen evidence of the buildings being illegally occupied the city could not enforce the buildings or the construction of a fence to discourage such activity. I assume that this current language in bylaws or regulations regarding development sites in the city. The inadequate in meeting the needs of neighbourhoods as redevelopment accelerates in throughout the city.
						I would ask that the city look closely at their current bylaws and regulations to detern to either have these buildings demolished or a fence erected in order to address the mechanism in place to address the timely demolition of vacant buildings on developer completion of construction fencing and appropriate security by developers council no appropriate bylaws and regulations to assure this occurs.
						Thank you for your consideration in this matter. s.22(1)
plaint S	s.22(1)	s.22(1)	s.22(1)	Yes	Use of Taxpayer Money	Saw the report on global news tonight. I'm not even a Vancouver resident but I can't be allow use of taxpayer money (time, resources, equipment) for a firefighter to propose t truly appalled. I'm a public service employee as well and this gives us all a bad reputat servants have so much time on our hands that we can allow this and let the taxpayers
plaint S	.22(1)		s.22(1)	Yes	Use of Taxpayer Money	Received Email: Please tell me how much it cost the taxpayers of Vancouver for that fireman truck and ladder to propose to his girlfriend How many times are fire trucks used for stupid non-fire reasons? How much overtime does it cost for firemen to attend civic events including = do they ever volunteer their time?
						laint s.22(1) s.22(1) Yes Use of Taxpayer Money laint s.22(1) yes Use of Taxpayer

	Additional Case Details/ Event Notes
t Jervis and Davie over e. I contacted the city r any obvious security portunity for people buildings and for the ing concern. It is also	
unless I had specifically e removal of the is response reflects the his is clearly in the West End and	
rmine if there is a way issues. If there is no oment sites or the needs to adopt	
believe the City would to his girlfriend. I'm ation. It says public s pay for it. Really?	
n to use a city fire	
Remembrance Day e Island for that	
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City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Complaint	s.22(1)	s.22(1)	s.22(1)	No		Via email: Hello, I have a serious concern about closing bus traffic permanently to traffic around Robson square . Living in the west end it's already a challenge getting a seat on a Robson bus which is almost always jam packed with people who rely on the only bus route to take us to a major connection ,Granville street and skytrain and Canada line .in the summer the detour has us walking from bus stop at burrard and Georgia up 4 blocks to a sky train and Canada line or to connect to busses on Granville . Now the city wants to make this permanent ! So you want us to take transit but yiu want to make it more difficult to take it ? I'm reaching on becoming a senior and I'm seeing more and more this city council disregard for the people who live in the west end who call this home . From allowing noisy motorcycle to park right in front of residential buildings to removing a major hospital in a downtown core .I don't want to be negative but if this is going to be perman ent with total disregard for the people who live downtown and count on the Robson bus then here is my suggestionnumber one would be to NOT do this permanently pleasenumber two would be to read route the Robson bus to turn on burrard and Georgia to stop right on Granville and Georgia to make the connections to skytrain and Canada line and the other bus connections . This would help tremendously and is a win situation for all concerned . Ita difficult for all the seniors I know living downtown to understand the city wanting to close Robson square permanentlywho is going to use the area to sit around in the winter ? The homeless Mr mayor ! You will create another eye sore for the city to see Thank you s.22(1)	

City Branch Iso notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Complaint	s.22(1)	s.22(1)	s.22(1)	No	West 29th Ave	 "Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. This house is just too beautiful and important to our history to be lost. Built in 1922, the house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as B.C. Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. I understand that the house is in PRISTINE CONDITION. The current owner of 1550 West 29th Avenue is proceeding with this development application while the house is for sale. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit motive. Please stand up for our besieged city. Reject this application. 	
Mayor & Council	Complaint	s.22(1)	s.22(1)		No		Email submission: "I'm feed up with this criminals I'm tired of getting robbed I would like to address the homeless shelter on 900 Pacific Street, it's turning our neighborhood into prime crime zone, the city needs to figure out how to make our area safer if you are going to Incorporate this troubled individuals into our neighborhood, we are property tax payers we should be represented . I think is very noble to help the homeless , but there is a responsibly to follow , more security, lights and surveillance, I find it quite unfair to place these people here and take no precautions/ responsibility for those of us who work hard. s.22(1)	

	Additional Case Details Event Notes
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Mayor & Council	Complaint	Burrard Liquor store	6045669244		No	Impact of Construction on business	s.22(1) s the manager of Burrard Liquor. City had informed the business of the Bur Rehabilitation Project, and she was assured access on south side of West 8th Aven affected. She came into work today and the access to West 8th Avenue from Burrar also a local traffic only sign on Cypress Street. Furthermore, water has been turned notice. Though citizen understands the necessity of the project, the inconveniences business. Patrons cannot access the parkade and street parking is limited with cons up most of the spots. She has already spoken to Do Nguyen, Project Liaison.
Mayor & Council	Opinion	2016 April, Anonymous				Birds	Anonymous call. Citizen calling in from s.22(1) Sh anonymous. Citizen is upset about the birds in the city. She said they are be sees them as pests and thinks they are awful. She did not want to take a ca she will call about them again in a few days if they are not all gone. I advise and her concern isn't something we can action but that I can express her co Mayor and Council as she is a citizen of Vancouver.
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)		Birthday Wishes	Subject: Your Birthday Happy 130th birthday, Vancouver
Mayor & Council	Complaint	s.22(1)	s.22(1)	s.22(1)		Blocked Sidewalk	April 7-2016 To the City of Vancouver and City Council, The lighting platform for the Travelers series filming at Vancouver Commur Edward Campus is blocking the sidewalk and forcing Person with Disabilitie sidewalk into traffic on a very busy street. Please have it relocated immediately, there are plenty of sites to film at VC blocking a Public sidewalk. As I stated in my previous email neither VCC KEC, the film companies leasin City of Vancouver have any empathy for Persons with Disabilities in our Inn disagree please don't hesitate to prove me wrong. For example, Since the COV established a no parking zone in front of MEC for food-trucks where the Handicapped parking spots are for the Clark/VCC skytrain station Accessible paths, park benches, tables or exercise stations are at China Cree years after selling off 4.15 acres of CCPN to VCC. Perhaps someone can explain how forcing Citizens onto the roadway impro- safety or how blocking a Public sidewalk benefits our Inner-City Nbhd

	Additional Case Details/ Event Notes
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ves pedestrian	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council	Opinion	s.22(1)		s.22(1)			CANADIAN MP DEEPAK OBHRAI: NEW RULES TURNING TORIES INTO 'ELITIST CLUB http://capforcanada.com/index.php/2016/04/09/canadian-mp-deepak-obhr turning-tories-into-elitist-and-white-only-club/ "These actions, in my view, have disenfranchised a vast majority of Canadian immigrants, low-income Canadians, and those economically challenged will b walk away because they can't afford these high fees "What is concerning me is that, unfortunately, [the Conservatives] will be see white-only party," he said. 5.22(1) Is this MP trying to tell Canadians there are no wealthy non- Caucasian country? Read the newsVancouver and Toronto are loaded with rich immigrantsif case, why would the lack of affordable housing in these cities be among the to our media? Beyond this, has anyone in Canada noticed that ethnic solidarity in Canada of world derived communities while our European-derived communities are e little tea party?"
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)		City's Task Force on Affordable Housing	Mukhtar, I was pleased to see you in attendance last night and hope you fou interest. Attached is a PDF version of my presentation. As I mentioned, I thin force report and recommendations, which led to your hiring, are excellent. H and third party review of how many of the recommendations have been imp overdue. I would note that the last update on the City's Task Force on Afford website is September 2013. I would be pleased to discuss this further. Cheer: Architect AIBC, FCIP, ^{\$.22(1)} \$.22(1)

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Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)		CP Rail Line	Subject: C. P. Rail line at the now closed south river Swing Bridge Crossing I am not sure who owners of that rail line at the river , on the Vancouver side out river railway structure located in and out of the river , a overflow sewer of piece of the steel bridge is still there , and the tidal juvenile salmon habitat the small patches and is surrounded by numerous huge broken concrete slabs du river , it is a pitiful example of past Salmon Habitat ! The long inland pond on railway track is wonderful and I would note that Redwing Blackbirds , Marsh song bird species were in the middle west section of the land locked drainage walk ! Great views of the river from on top of the swing span hill ! The underground "Metro Port Vancouver Fraser River" large waterfront lot to the west of the river presently used to store Cement Pipe ! A lot of costly marine work is still needed to remove all the in river structures that once supported the swing span section will probably be done by C. P. Rail during the fall and winter months ! A very fine old B. C. Electric Bridge stop then proceed light is located along si- well worth saving in its present location ! I do have photos of all that I have d email ! Please feel free to C. C. this email to all that might be interested .

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Mayor & Council	Opinion	s.22(1)		s.22(1)		West 29th Ave	Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to rede 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver architectural firms, Townley and Matheson (which designed City Hall), and as "Model Electric Show House" for that year, the first house in Western Canad house is in PRISTINE CONDITION. The current owner of 1550 West 29th Avenue is proceeding with this develo WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Archit a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, indoor pool; almost ready for development permit – saving time for you to b dream home." Should this development permit be accepted, yet another piece of Vancouve will be ground up, joining the 974 single family homes and duplexes that wer year. Once again Vancouver's Greenest City objectives will be overridden by Please stand up for our besieged city. Reject this application.
Mayor & Council, Acting GM of Planning and Development, Project Coordinator of Development Review Branch	Opinion	s.22(1)	s.22(1)	s.22(1)		West 29th Ave	Subject: RE: Development Application DE418631 Dear Mayor and Council, I am disgusted by this application and am angry that City Council allows the c architectural heritage!I am writing to request that you direct staff to REJECT redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver' architectural firms, Townley and Matheson (which designed City Hall), and as "Model Electric Show House" for that year, the first house in Western Canad house is in PRISTINE CONDITION. The current owner of 1550 West 29th Avenue is proceeding with this develop WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Archite a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, indoor pool; almost ready for development permit – saving time for you to b dream home." Should this development permit be accepted, yet another piece of Vancouver will be ground up, joining the 974 single family homes and duplexes that wer year. Once again Vancouver's Greenest City objectives will be overridden by Please stand up for our besieged city. Reject this application.

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at City Council allows the destruction of our you direct staff to REJECT the application to	
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another piece of Vancouver's built heritage mes and duplexes that were demolished last ives will be overridden by the profit motive. pplication.	

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Mayor & Council, Acting GM of Planning and Development, Project Coordinator of Development Review Branch		s.22(1)		−s.22(1)		DE418631, 1550 West 29th Ave	Subject: 1550 West 29th Avenue Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as BC Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. As an electric showroom house, some of its impressive features included closets that, when opened, automatically turned on lights, central control panels to select lighting throughout the home, exterior grounds light and all electric appliances. Homes at the time had about 20 electrical outlets; this had 170 outlets. Even more impressive is that this house is in pristine, near-original condition. The current owner of 1550 West 29th Avenue is proceeding with this development application WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit motive. Please stand up for our besieged city. Reject this application. Sincerely, http://faithwilsongroup.com/listings/1550-west-29th-avenue/	
Mayor & Council	Opinion	s.22(1)		s.22(1)		Dirty city Streets and Parks		Please refer to attached photos.

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Mayor & Council	Opinion	s.22(1)		s.22(1)		Foreign Investment	Subject: NEW Real Estate Rules from Shanghai http://www.bloomberg.com/news/articles/2016-03-25/shanghai-tightens-rules-for-non-local- home-buyers-as-prices-soar I thought this article might be of interest given the outrageous property prices in the city of Vancouver. A change in property tax is probably in order. People who live in their houses as primary residences should not see property tax increases based on market value. Only when a home sells outside of the immediate family should the property tax increase to market value. Incentives for home-owners to provide rental housing should also be considered. Foreign investors should have to pay far more property tax to buy and hold property in the city of Vancouver and in Greater Vancouver. There should also be a requirement that they live in the property at least 6 months of the year. This should be enforceable. It would be nice to have neighborhoods with families, rather than vacant houses. I hope you'll consider this. Thanks for caring about affordability of housing in Vancouver. All the best.	
Mayor & Council	Opinion	s.22(1)		s.22(1)		Foreign Investment	See attached PDF for an article forwarded to Mayor and Council, which was directed to 3-1-1 by for the City Clerk's office.	Please refer to attached.
Mayor & Council	Opinion	s.22(1)	s.22(1)			Heritage Home Demolition	Subject: Pristine condition Vancouver home ready for demolition - The Globe and Mail This seems to be happening weekly in Vancouveras someone who grew up here it makes me so upset to see this happening. Is anything being done to save beautiful homes with real craftsman design. s.22(1) http://www.theglobeandmail.com/life/home-and-garden/real-estate/pristine-condition- vancouver-home-ready-for-demolition/article29494303/	

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Mayor & Council	Opinion	s.22(1)		s.22(1)		Illegal Money from China	Subject: Panama Papers: How China's wealth is sneaked abroad - BBC News Hello Mayor and Council, Please read the following article from the BBC. How much illegal money from is in Vancouver Real Estate market? http://www.bbc.com/news/world-asia-china-35957228
Mayor & Council	Opinion	Stojanovic, Dusan		dusan@iapmc		International Day of Peace	Honourable Mayors, City Representatives, dear friends of the IAPMC, please find attact information pertaining the International Day of Peace WWW STREAMING PROJECT, International Association of Peace Messenger Cities in commemoration of International (September 21). This year's streaming activities will be implemented on Wednesday, S Please, kindly forward the information to one or more of your Primary Schools and mai municipal request (as your city is a Peace Messenger City) and officially ask them to a The concept is very simple: two schools pair up and prepare 30 minutes of a program, cooperation between nations, culture of peace, environmental issues etc. While one so program through web channel (preferably Google Hangouts), children from the other s program and vice versa. A very simple yet effective means of commemorating the Inte Peace is our modest contribution to world peace and it is also a relatively simple one a for schools would be to prepare 30 minutes of a program, which would be watched by school (worldwide). Our coordinating team will find partners for those schools unable to (existing) partner schools. Please address all questions to streaming@iapmc.org, we v promptly. Additional information and application form will be published at www.japmc.org Videos from previous streaming sessions can be observed at www.youtube.com/user// looking forward to your participation and we thank you kindly for forwarding this email to School staff, so they can start preparations for September activities. If you believe that email mistakenly or if you no longer coordinate the IAPMC activities, please forward it the Mayor or International Affairs of your City Administration. Many thanks and best reg mustakenly or international Affairs of your City Administration. Many thanks and best reg mustakenly or international Affairs of your City Administration. Many thanks and best reg mustakenly or international Affairs of your City Administration. Many thanks and best reg mustakenly or international Affairs of your City Ad
Mayor & Council, Superintenden t of Collections	Complaint	s.22(1)	s.22(1)	s.22(1)		Missed recycling collection	Missed recycling collection case 7572997. Citizen feels that it's necessary to take this further as missed collections are t the time. Citizen feels that there needs to be a deduction of taxes for a misse pay for a service. If there is no collection then we should contract it out so th penalty for poor performance. Citizen wants a call back from the superintendent. He said that he doubts he as he didn't the last time. Citizen also wanted this sent over to Mayor and Co

	Additional Case Details/ Event Notes
m China do you think	
ached the letter with , implemented by the hal Day of Peace September 21, 2016. ake an official apply and participate. h, dedicated to peace, school streams its school streams its school watch the ernational Day of as the only obligation y children from another to find their own will be glad to reply .org/idp within days. f/iapmc. We are to your Primary at you received this t kindly to the Office of egards, IAPMC /CITY ·386 2 88 121 27 GSM: rg	
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City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council	Opinion	s.22(1)		s.22(1)		Newsletter	Subject: Newsletter April Fool Edition http://pesticidetruths.com/2016/04/03/pesticide-truths-newsletter-2016-04 edition/
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)		Pedestrians	Subject: FW: Pedestrians and how to change people's behaviour Hello, Let me add the following comments to the email I sent earlier today to Heather Deal about how best to me poor behaviour in a community setting. We had the experience of having the Kitsilano Community Centre parking lot used daily from early morning to Friday (from October to March) by the same 20+ cars that were not making use of the ice rink, communi playing fields. While there was considerable effort put into notifying the delinquent users through several in occasions, behaviours only changed once the cars were ticketed and towed. Problem instantly and would is for the time being) resolved. In today's climate, it would seem that fines are the only way to get people's attention. 5.22(1) To: heather.deal@vancouver.ca > Heather, > > Sadly, today's pedestrians are not as smart as five-year olds. > > They don't look both ways before stepping off the curb, they run across streets in the middle of the block cellphones while walking across the street in a totally distracted fashion. Pedestrians think that having the can jump off the curb and defy a vehicle to stop, completely ignoring the laws of physics. > > before you consider concrete (I mean this literally as well as figuratively) solutions, could we start with eer Please get the traffic cops out and start giving out tickets for this foolhardy behaviour. Start with ads as ICB need to start understanding that these behaviours are unacceptable. > > While stopped at a traffic light, I routinely honk at people in the crosswalk if they are on their cellphones the real world. > > While you are at it, bicyclists are equally ignorant of rules. From blowing through red lights, talking on cel riding on sidewalks. Could we not get out and start ticketing these antisocial and unsafe behaviours? > > Thanks 5.22(1)
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)		Petition re Greeen Spaces Main to Cambie, 16th to King Ed.	See attached document: citizen mailed a petition to Mayor and Council, which was forv the City Clerk's Office.

	Additional Case Details/ Event Notes
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nodify what is essentially ing to late afternoon Monday unity centre or adjacent Il means on several d seem permanently (at least	
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City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Opinion	s.22(1)		s.22(1)		Port Metro Vancouver	Subject: RE: Resolving Public and Environmental Conflict of Interest with PMV I wholeheartedly support the position taken by Otto Langer and the recommendations that he makes regarding Port Metro Vancouver. I have been a member of the Port Community Liaison Committee for Delta and its predecessor committee for the past ten years or so. During that time I have watched as Port Metro Vancouver has become more and more arrogant, less prepared to listen to community concerns, less interested in listening to alternative viewpoints on environmental matters and on a number of key issues simply refusing to address matters that are raised in and by communities that host port operations. I have tried to raise the central issue of Port Metro Vancouver's powers and their abuse of them with the Minister of Transport and to date have not received a response. I filed petitions on related matters through the Commissioner for the Environment and received responses – in particular from the Ministry of Transport - that amounted to a brush off. We cannot wait any longer. The Fraser River and Estuary are at a tipping point - under extreme threat and Port Metro Vancouver is the root cause in many instances. What we now need is a moratorium on all industrial/port development in the Fraser River and Estuary while a full and independent study is carried out that properly assesses the cumulative impacts and risks from existing and planned industrial developments. Top of mind is Port Metro Vancouver's plans to build a second container terminal on Roberts Bank. This is not sustainable development. A project such as this should not be allowed in an ecosystem as important as Roberts Bank. The Port's environmental assessments are flawed in a number of respects. One recent example relates to the study of biofilm on Roberts Bank – a critical food source for millions of shorebirds. The studies done by Port Metro Vancouver on this aspect were heavily criticized in many submission regarding their Roberts Bank Container Terminal 2 project. Their st	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)		Rising Housing Costs	Subject: Concerned resident of Vancouver Attention: Mayor and City Council I am writing this letter to express my growing concern for the future of Vancouver, as a place to raise a family and call home. Over the years we have seen a dramatic inflation in housing prices, rents and overall cost of living and a decrease in programs, facilities and incentives to live in Vancouver. I am looking to my local government for solutions. As a working class mom who rents an apartment in Vancouver, there is a constant fear that life is going to change. I regularly witness families in my neighbourhood packing up and moving to other provinces, as they can no longer afford to live in this city. Dinner table conversations and parents talking at the park is often about making plans to leave Vancouver. Landlords are raising rents to astronomical rates, evicting tenants to undergo renovations to charge higher rents and in many cases selling to developers. There are very few affordable rental options left. The growing number of airbnb suites is also lowering the vacancy rate dramatically and driving up prices. There are few places remaining for working class people to live in this city. As families leave Vancouver, the libraries, parks, community centres and public schools close. Communities are falling apart. The city is no longer a place to raise a family, start a business or create art. We are losing diversity as our artists, entrepreneurs, parents and seniors who can no longer afford to stay, leave to other parts of the province or out of BC completely. Vancouver is left with a luxury class and a harsh contrast of poverty. I am passionate about making changes in this city, to make it a livable place to raise a family. I want to be part of the solution and ask my local government to help provide the framework for the change. Please respond and let me know how I can make a difference and what actions our local government is willing to make.	
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)		Studio 31	Subject: re: Solar at Studio31 Dear Mavor and Council. I hope the letter attached finds vou well. Sincerely, s.22(1) s.22(1)	Please refer to attached.

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council		s.22(1)		s.22(1)		Unethical Real Estate Agents	Hello Mayor and Council, Here is today's expose from the Globe and Mail regarding the lack of penaltic Estate agents in Vancouver. This is not surprising because the Real Estate industry in allowed to police the about a conflict of interest. Why are politicians at the municipal and provincial continuing to allow this w young people are being prices out of the market? Why is the Mayor not spea From The Globe and Mail: Vancouver real estate agents face weak misconduct penalties
Mayor & Council	Opinion	s.22(1)		s.22(1)		Zero Traffic Deaths	Subject: Zero Traffic Deaths Just when you think Mayor Moonbeam and council couldn't get any nuttier, they am What's next: zero cancer deaths, end of obesity, no more colds? You're embarrassing the City and the country. West End
Service Real	uests or Fee	edback Sent to C	THER DEPA	ARTMENT fo	r Action or	Review	
Branch (if identified)	Feedback Type (complaint, compliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details
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City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details

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From: s.22(1) Sent: Tuesday, April 12, 2016 3:09 PM To: Correspondence Group, City Clerk's Office Subject: The Highest Bidder: How foreign investors are squeezing out Vancouver's middle class

http://thewalrus.ca/the-highest-bidder/

The Walrus March 30, 2016

The Highest Bidder

How foreign investors are squeezing out Vancouver's middle class

BY KERRY GOLD PHOTOGRAPHY BY KARIN BUBAŠ

[Inline image 1]

The woman peers around a partially open front door. Her hair is tangled and streaked with grey. She is wearing a sweatshirt and sweatpants. We're on Quebec Street, not far from Vancouver's freshly gentrified Mount Pleasant neighbourhood, with its artisanal bakeries and hipster barbers. At one end of her street, construction is underway on a five-storey condo redevelopment. Four houses have been replaced with a construction pit; another four are slated to come down.

I explain that I'm a journalist. She seems reassured but keeps me on the other side of the door. The woman tells me that her father and mother have owned the two-level bungalow since 1962 and that for more than a year, sometimes as many as two or three times a day, real-estate agents have been pestering them to sell. They've even approached her in the alley while she was putting out the garbage. "One agent told me, 'Don't wait for your dad to die. You need to get out of here.'"

Offers have been as high as \$1.8 million. But if her family does cash out, where would they go? With the benchmark price for a detached house in Metro Vancouver escalating by 27 percent over the last year—hitting \$1.3 million in February—and inventory shrinking because of competition from builders eager to redevelop, it would be nearly impossible to buy back into the market. Residents are coping by downsizing to condos, moving to small towns or remote suburbs, or leaving BC altogether. Sales of detached properties in Metro Vancouver reached 1,778 in February—an increase of more than one-third from the same month in 2015.

Once sold, a family house can remain empty for months. It could be empty because it was bought either as an investment or as a residence for someone from abroad with multiple homes, or perhaps because the purchaser (often an absentee buyer) is waiting to flip it for a higher price. It could also be empty because it's part of a land assembly—a group of houses sold off for redevelopment into condos or townhouses—and awaits the bulldozer. Which is the case here on Quebec Street, where many houses

have days' worth of mail gathering on their stoops. Aside from some parked cars, and this terrified woman at her door, the middle-class enclave shows few signs of life.

The woman speaks in a low monotone. I lean forward to hear her. "I'm so mad at what's happening in my neighbourhood," she says. "Look at me-I'm shaking."

Farther west, some of Vancouver's most scenic neighbourhoods, with their lush boulevards and ocean views, have been reduced to half-deserted blocks. These are the most prized houses in the city—the area's benchmark price was \$3 million in February—and yet they can stay vacant for years. An effort is often made to keep houses looking lived in, especially if they're new. Property managers or real-estate agents will visit to turn on taps and pick up flyers. In the days before Halloween, uncarved pumpkins appear on front porches; Christmas wreaths hang from doors until someone thinks to remove them months later. Lights are on timers, curtains drawn. The knock-on effect has been devastating. Without foot traffic, local businesses are failing. And with so many young families clearing out, Vancouver is mulling the closure of twenty-one schools. Frustration has even inspired a popular blog called Beautiful Empty Homes of Vancouver, which documents scores of perfectly livable but empty multi-million-dollar homes.

Jason Manning is a forty-one-year-old radio broadcaster who lives with his girlfriend and her two kids in a rented house in Dunbar, near where he grew up. The reassuring displays of domestic life that he remembers—a neighbour mowing the lawn or waving hello, screen doors slamming, children playing—have all fallen away. Manning moved in just before Halloween and immediately stocked up on candy, but only one child came to the door. In February, the city distributed new recycling bins. Many went untouched for days. "I feel like we're in that movie The Andromeda Strain?," he says, "where everybody has died from a mystery virus, and we're the only survivors."

This particular disaster sequence, however, is being scripted by frenzied investor speculation that has turned ordinary properties into blue-chip commodities. Examples of "surreal estate" pop up daily. A Kitsilano Point house sold for \$1 million above asking. In Dunbar, a small non-descript house on West 22nd Avenue sold for \$2.6 million and was flipped eight months later for \$1 million more. In Point Grey, a ramshackle eighty-six-year-old bungalow went on the market for \$2.4 million. It received three offers and finally sold for \$2.5 million. Also in Point Grey, a home that was originally purchased for \$4.6 million in 2011 was put back on the market in March–complete with broken windows and a disintegrating frame–for \$7.2 million. "I've been doing this for almost twenty-five years now," says agent Don Eilers, "and it's nothing short of amazing."

Many homes are eventually knocked down, sometimes with children's toys still inside, and replaced with massive "speculation"—or "spec"—houses, some cheaply constructed, others gaudily decorative. Wary residents know the signs: first, survey stakes appear at the property corners; then, orange fencing goes up around the perimeter. On average, about three houses a day have been demolished since 2012. City hall estimates that 40 percent of all buildings will be rebuilt by 2050. And the new houses—which may end up being inhabited for only a few months out of the year—will be outside the financial reach of almost everyone who works and lives in Vancouver. A year ago, a developer named Tim Wang paid \$2.6 million for a character house on the west side. Once he redevelops it as a boxy 5,000-square-foot house with tile cladding, he expects to sell it for \$4.8 million. To a greater extent than those in hot spots such as Toronto, San Francisco, or New York, Vancouver's market has utterly decoupled itself from local incomes. Between 2001 and 2014, average Vancouver salaries increased by 36 percent—according to the most recent census numbers, the median household income was \$73,390—while home values skyrocketed 63 percent.

Without data, claim politicians, no one can say with certainty what has sparked the affordability crisis. In order to address complaints that vacant single-family homes are driving up prices, the city recently released a study examining electricity usage in 225,000 homes over a twelve-year period. It found that empty housing stock was concentrated in condos. However, its methodology overlooked houses that are newly built and under construction, and the study did not properly account for houses used as pied-à-terres for a few weeks out of the year or awaiting permits for demolition. Taken together, these represent many of the empty units on the west side.

Developers and industry types have always preferred to blame lack of affordability on lack of supply, which they say is due to population growth and limited geographical space. Others point to low interest rates—although Winnipeg has seen the same rates, and that city isn't unaffordable. Downsizing boomers are also seen as driving demand as they trade their homes for condos. But even taken together, these factors cannot explain the wildly out-of-sync price-to-income ratio—which is by far the highest in Canada. A typical detached house in a normal city traditionally has cost about three or four times the median household income. In Metro Vancouver in 2014, according to the Bank of Canada, the multiple was roughly ten.

The better question is, who can afford all these homes? When we follow the money, it leads primarily to the city's newest wealthy class: buyers from mainland China.

[Inline image 2] [Inline image 3]

Data Source: City of Vancouver Open Data Catalogue. Property values are based on BC Assessment data. Inflation adjusted from Assessment base to 2015 base. Source maps by Andy Yan, BTA works + SFU City Program, February 2016.

Vancouver has a shameful history when it comes to visible minorities. Starting in the 1870s, Chinese labourers who arrived to work on the transcontinental railway had to pay a \$50 "head tax" for the privilege of immigrating here (by 1904, the amount had grown to \$500). They weren't allowed to vote or to travel in certain areas of the city. Shaughnessy and the British Properties neighbourhoods, which were as prestigious then as they are today, had covenants on land titles that barred houses from being purchased by "any person or persons of the African or Asiatic race or of African or Asiatic descent"—a practice that reportedly did not end until 1955.

It's no surprise that residents of European descent are uneasy even suggesting that Vancouver's affordability crisis might be connected to the influx of China's new money. No one wants to be accused of stereotyping or of spreading paranoia about a twentyfirst-century "yellow peril." For a long time, only agents would talk openly about the rich mainland Chinese clients snapping up their houses. Vancouver's Macdonald Realty, which has an office in Shanghai, made local headlines when it revealed that Chinese buyers accounted for 70 percent of the firm's sales for houses above \$3 million.

But Andy Yan found data that went further. Yan is the acting director of the City Program at Simon Fraser University and works as an urban planner for local architectural firm Bing Thom Architects. As part of a study run out of the firm's research division, called bta Works, he estimated that, over a six-month period, Chinese buyers accounted for 66 percent of all residential land purchases in the expensive west-side communities of Dunbar, University Endowment Lands, and Point Grey. The province does not keep track of buyers' countries of origin, so Yan went through land-titles records and identified all non-anglicized Chinese names. (Anyone with an anglicized Chinese name, such as his own, didn't qualify, because that would suggest they'd been in Canada for some time.) The methodology wasn't airtight, but the work had been peer-reviewed, and it held up as solid evidence that the Chinese were the dominant players at the high end of the market.

Some streets rival the Las Vegas strip. You might see a mountain chalet next to a Normandy manse.

Yan released his findings to the media on a Monday last November. By the end of the week, the forty-year-old academic was fending off attacks from those who claimed his data smacked of racism. "This can't be about race," Mayor Gregor Robertson told cbc's The National?, "and it can't be about dividing people." In the same segment, development consultant Bob Ransford echoed this sentiment. "The danger," he said, "is intolerance, racism, singling out certain groups of people, saying they're to blame for this."

But the issue is one of money, not race. Global money is boosting Vancouver's prices, and local dollars can't compete. Most troubling is that many homeowners are now selling directly to buyers in China, listing their homes in real-estate exhibitions in Beijing and Shanghai. Vancouver realtors are helping them and making a fortune. Average-earning buyers are being entirely cut out of the purchasing loop. The Canada Mortgage and Housing Corporation, the Ottawa-based agency that tracks housing data, is so concerned that it has reportedly accelerated its collection of figures on foreign investment, especially in Vancouver. For years, Tsur Somerville, director of the University of British Columbia Centre for Urban Economics and Real Estate (which one writer dubbed the "academic wing" of Vancouver's real-estate industry) blamed xenophobia for concerns about offshore investing. But in February, he abruptly acknowledged that real-estate prices were inflated by "a massive change in the official currency reserves in China"—more specifically, wealthy individuals and companies moving money out of China and into Vancouver.

Vancouver isn't an isolated example. With China's economy slowing, the wealthy have increasingly looked elsewhere to park their cash safely. They've focused on gateway cities in North America, Australia, and the United Kingdom, including New York, Los Angeles, Melbourne, Sydney, and London. An unprecedented \$1 trillion (US) flooded out of China last year. In 2014, \$16.6 billion was invested in Canada, largely in Toronto and Vancouver. But buyers are now branching out into smaller cities as well, where they can find better deals. In BC's north, for example, Chinese enterprises have invested heavily in resource land around proposed mines and pulp mills. Foreign

investment has caused house prices to spike above the \$1 million mark throughout Burnaby, Richmond, Port Moody, Coquitlam, South Surrey, Tsawwassen, Vancouver Island, and other areas in the region.

But Vancouver itself leads the pack. Demographia's Housing Affordability Survey ranks it in the top three of the 367 least affordable housing markets in the world, along with Hong Kong and Sydney. And that tells only part of the story. The annual analysis, now in its twelfth year, includes all of the Vancouver region's housing types—even the 290square-foot micro-condos. The survey's founder, Wendell Cox, says the city's detached-house prices are on another plane. "They're more expensive than anywhere else, by a good margin," says Cox. "I don't know how you get out of this situation."

The affordability crisis doesn't hurt just low-income earners. Tech-industry workers, even those from major companies, are fleeing two-bedroom condos for better job opportunities in Seattle and San Francisco, where the compensation is better and houses are within reach. Raza Mirza was one of a group of eight software engineers recruited from Pakistan by Microsoft's Vancouver office. Today, he knows of only two who stayed. The remainder relocated to the US (Mirza now lives in Victoria, where he pays two-thirds the rent he paid in Vancouver). Engineer Eric Murray was once ceo of a clean-tech company in Burnaby. He lived in Raleigh, North Carolina, because he could enjoy a higher standard of living there—including a 3,500-square-foot house and private school for his kids. He would fly into Vancouver every third week for work.

Murray still lives in Raleigh but found a new job in Ontario. He continues to visit relatives in Vancouver, a place he considers too costly for a six-figure professional like him. "My aunt lives on a pretty normal street," he says. "When I go see her, two-thirds of the lights on her street are off. No one is there."

The issue of how the global migration of big money affects communities is being discussed all over the world. But Vancouver has shied away from the conversation. In many cases, argues Yan, "charges of racism are being used to justify the housing status quo and continue the inflow of money." The Canadian government has not intervened—we are the only G7 country without a national housing policy. Australia and England now collect data on foreign ownership and have closed tax loopholes to help cool their high-end markets, but BC refuses to curtail the offshore buying for fear that homeowners will lose equity. "The responsibility is provincial and federal," says Yan. "Policy is not just about the actions you take. It's about what you don't do." And if we don't do something soon, he says, the price will be paid by future generations, who won't be able to afford to live here.

The business of buying, building, and selling houses in Vancouver is worth more to the province than its mining, natural gas, and forestry industries combined. Last year, detached-house sales throughout the region totalled \$38.6 billion, and residential construction added up to \$21.6 billion.

This redirection of the economy toward real estate reflects a calculated effort by government going back at least thirty years. A shrinking economy in the 1980s led Canada, and BC in particular, to start eyeing Asian investment as a fix. All three levels of government embarked on trade missions to Japan, Hong Kong, China, and Singapore. Vancouver—where, in 1981, house prices had dropped by 40 percent—

worked hard to publicize the city's fine geography and standard of living during Expo 86. The courtship paid off when Hong Kong billionaire Li Ka-shing purchased the eighty-two-hectare Expo lands as a single land holding. His interest in what was then seen as a modest seaside city inspired other wealthy buyers from Hong Kong, who were troubled by the uncertainty surrounding the handover of Hong Kong in 1997.

But this was the first stage of a larger migration from mainland China. The country's newly rich became mobile and went in search of a better life. By 2013, more than 9 million people had emigrated from China, according to the UN International World Migration Report. In 2014, a survey by the Hurun Report—a monthly magazine best known for its annual ranking of China's wealthiest people—suggested that 64 percent of China's richest individuals, those with a self-declared worth of at least \$7 million (US), had either emigrated or were making plans to do so. Respondents to the survey cited pollution, lack of food safety, and a poor education program as their key reasons for fleeing. Their top destinations were Los Angeles, San Francisco, and Vancouver.

In Canada, citizenship was typically expedited through the federal government's immigrant investor program. Created under the Conservative government in 1986, the policy gave permanent-resident status to any wealthy investor who'd agree to loan Ottawa \$800,000—repayable without interest after five years. Canada was effectively selling Canadian passports. The program became hugely popular because it was one of the cheapest in the world. Australia required a \$1.5 million investment; New Zealand, \$1.3 million; the UK, \$1.4 million. The US demanded \$1.3 million and the creation of ten new jobs. By 2012, it had become clear that many newcomers created so-called astronaut families, taking advantage of health care and education for their children, while continuing to spend most of their time abroad for work.

By the time the federal government shut down the program in 2012, it had a backlog of 65,000 pending applications, reportedly 70 percent of which came from China. But the Quebec immigrant investor program still provides a loophole. The old federal rules apply under the Quebec program, which accepts 1,750 applicants a year. The federal government estimates that 90 percent of those applicants head to other cities instead of settling in Quebec as required—the majority to Vancouver.

The effect on the city has been profound. In 2006, according to Andy Yan, 19 percent of single-family homes were valued at more than \$1 million. Nearly a decade later, that share has jumped to 91 percent. For Yan and others, the connection between Vancouver's escalating property prices and the arrival of offshore buyers is clear.

"Foreign investment drives the top end of the market," says David Ley, a geography professor at the University of British Columbia who has spent sixteen years studying Asian investment in gateway cities. "Anyone who says otherwise is either misleading or misled." Ley considers the wealth-based immigrant program a failure. Certainly, he says, few jobs ever came of it—and little tax revenue. Since the 1980s, he estimates that more than 200,000 Asian immigrants have come to Vancouver through federal-based investor programs. An internal-use-only study from 2012 conducted by Citizenship and Immigration Canada (and unearthed by South China Morning Post reporter Ian Young) showed that after five years in Canada, only 39 percent of program applicants reported any income earnings. Those who did report annual income showed an average of \$21,000 at the five-year mark. After fifteen years here, the figure

climbed slightly, to \$25,000. Refugees, the study showed, averaged \$30,000 in earnings after fifteen years—more than people who came to Canada as "investors."

Cameron St. John, whose work involves helping a Chinese venture capitalist buy properties in Alberta, feels the investor program has brought mixed results. St. John lived in Hong Kong and married a woman from mainland China in Australia before moving back to Vancouver, where he grew up. He says the city has "already become a retirement suburb of Beijing" but argues that houses are assets that should be open to the free market. His main concern is that the growth is not paying for itself. "That is a legitimate worry, if people are claiming Canadian services and not declaring their taxes here," he says.

As Canadian ambassador to China during the bulk of the exodus from 2009 to 2012, David Mulroney had a special vantage point as Chinese multi-millionaires arrived in BC. He worries we don't know half of what's going on. The Chinese government allows citizens to pull only \$50,000 from the country—so how are they buying multi-million dollar properties? "Based on my experience," he says, "we are probably in danger of importing hot money." By which he means illegal, or illegally transferred, funds.

There's the telling example of former cibc financial advisor Guiyun Ogden, who was fired from her job managing a \$233 million portfolio for a wealthy Chinese client in Vancouver after it was discovered she'd used her own bank account to move some of her client's money. As a Globe and Mail investigation revealed, the bank had long supported the practice of using multiple wire transactions to transfer big sums out of China without running afoul of the \$50,000 limit. Ogden had helped her client move \$500,000 (US) through friends and family, who sent ten wire transfers of \$50,000 (US) into ten cibc accounts—money used as the down payment on a \$5.7 million Vancouver mansion.

The investigation suggested that other major players in the industry might be complicit as well. Since 2012, when China began its anti-corruption campaign to stop citizens from illegally funnelling funds out of the country, Vancouver financial institutions have reported 8,200 suspicious transactions to the Financial Transactions and Reports Analysis Centre of Canada, the agency that tracks money laundering. Of those transactions, 96 percent were facilitated by banks—which are required only to flag suspicious activity, not stop it.

As noted above, the BC government doesn't place any real-estate restrictions on foreign buyers, nor does it have a specific tax or fee for properties purchased by nonresidents, the way authorities do in Hong Kong, London, Melbourne, and Sydney. When Mayor Robertson proposed taxing luxury properties as a way to penalize flippers, Premier Christy Clark refused, referring to a 2015 Ministry of Finance report that challenges the perception that foreign investors and speculators are driving Vancouver's affordability crisis. "The data we have," it states, "does not support this perception." Clark argued that foreign buyers made less than 5 percent of purchases. The Ministry of Finance, however, got that figure from the BC Real Estate Association, which represents the very industry now enjoying extraordinary commissions (every \$1 million worth of house nets agents about \$30,000). As of February, when it released its budget, the government continued to dismiss claims about the impact of foreign buyers, with finance minister Mike de Jong calling them "speculation." Instead of cooling the market by introducing a tax on empty or flipped houses—a move made by other governments—the province offered tax breaks on new home construction to cushion the costs for home buyers. The budget included a 3 percent increase to the property transfer tax on luxury homes costing more than \$2 million, and the reintroduction of a citizenship declaration form, on which buyers must declare whether they have Canadian citizenship or are permanent residents. But critics argue that this is the wrong question to ask, as the thousands who've come to Vancouver through immigrant-investor programs already have permanent-resident status.

"The whole thing is soul-crushing if you think about it," says Paul Robinson, a thirtyfour-year-old senior engineer who lives downtown in a two-bedroom condo with his girlfriend. Robinson can't help but compare his life to that of his high-school friend in San Francisco, who earns enough from his job in the tech industry to afford a house in the city. For a Vancouver millennial, he says, the only hope is that parents sell the family home to a foreign buyer and share the wealth with their kids.

One seller, who grew up on Vancouver's west side, told me about a day last summer when his parents put the family home on the market for \$3.5 million. They had their first response within an hour. Suddenly, Mercedes-Benzes and bmws started slowly cruising down the street, each with a middle-aged man in the passenger seat and an agent at the wheel, craning his neck. Nobody viewed the interior of the house. But within four hours, they received five offers, including one for \$4.2 million, which his parents accepted. When the paperwork came back from the notary a few hours later, it bore the name of a different buyer. Within hours, the house had already been resold. The agent couldn't explain what had happened.

Called shadow flipping, the popular practice exploits a previously little-used clause in the selling contract, whereby ownership of a property may be reassigned to a third party after the homeowner sells. By the closing date, a house might already have been flipped multiple times, sight unseen, names unseen, amounts unseen. The agent makes tens of thousands of dollars of commission with each flip (he or she might also have been involved in the assignment all along and reaped greater profits). The seller and his parents felt as if they'd received a windfall. But if their house ultimately sold for \$5 million—not impossible in this scenario—then that's \$800,000 they missed out on. This kind of shady behaviour is typical in an overheated market. "No one is looking after the citizen," says Ley.

In February, when news of shadow flipping sent shock waves around the Lower Mainland, the government announced that it would set up a task force to investigate. The province also said that it would study foreign buying but that the results of the inquiry might not be made public. "Since when is a census not made public?" asks David Eby, housing critic and ndp member of the legislative assembly for Point Grey. A forty-year-old lawyer who lives with his wife and baby in a tiny condo, Eby has pushed the province and the real-estate industry to clean up sketchy practices and to tax speculative buying. He writes letters to government and regulators and holds press conferences to plead his case to the media. The emphasis, he says, needs to be on foreign money, not foreign buyers: undeclared, untaxed wealth earned offshore is where any investigation should start.

The unaffordability crisis brings with it other considerations. With close to 1,000 house demolitions per year, the environmental costs of the building frenzy are climbing. Each razed house sends about fifty tonnes of rubble to landfills. Before the city instituted its urban forest strategy, rampant deforestation (agents complain that properties with big trees are worth less) resulted in tree-canopy shrinkage equal to about 400 hectares—roughly the size of Stanley Park.

Already, the old west-side neighbourhoods have been rendered architecturally unrecognizable. Some streets rival the Las Vegas strip in their ersatz diversity. You might see a mountain chalet complete with river rock next to a version of a French Normandy manse.

For some renters, staying within a community has become a matter of nomadic survival.

One popular style is a large, tall box covered in marble or limestone tiles, which is nicknamed "the urinal" by locals. City heritage policy lacks the teeth to protect Vancouver's history properly. While Victoria has more than a dozen heritage conservation areas, Vancouver has created only one, in Shaughnessy, and moves are already underway to soften the restrictions there because rich residents are suing. Homeowners, including new Chinese ex-pats and long-time residents alike, are worried that without the ability to demolish their homes, they'll lose equity. The homes that spring up are, on average, 77 percent larger. And yet, notwithstanding a city hall that pushes density, they house fewer people than the homes they replaced.

City hall could cool demand by getting tough about heritage protection or by rezoning targeted neighbourhoods so that bigger houses can't be built. But that would require political will. There are also fears the municipal government is too cozy with developers, many of whom have financially supported the city's ruling Vision party.

The story of a humble bicycle lane helps explain why people are suspicious of city council's role. In 2013, it passed zoning changes to cut off all public traffic to eight blocks of Point Grey Road. The city turned the area over to bikes and local traffic—at a cost to the taxpayer of \$6 million. On one of those blocks sits the province's most expensive house. Valued at \$63.8 million, it belongs to Lululemon founder (and major Vision party donor) Chip Wilson. At the time, Mayor Robertson lived nearby in a \$1.6 million duplex with wide-open views. Protesters, newspaper columnists, and bloggers accused the mayor of using his Vision party's much-hyped "Greenest City 2020 Action Plan"-intended to make the city friendlier to transit, cycling, and walking-as cover for creating what amounted to a gated community for himself and other wealthy homeowners. Although he had no legal conflict of interest, Robertson recused himself from voting, and his Vision-dominated council passed the action. Non-Partisan Association councillor George Affleck was one of the few who voted against it. The city, he says, spent a total of about \$18 million on that stretch of bike route. It spent another \$35 million overhauling the Burrard Street Bridge crossing. "How much affordable housing would that have given us?"

Meanwhile, as buildings keep coming down and new ones keep going up, residents keep getting pushed out. Renters, who make up roughly half of Vancouver's residents, are particularly vulnerable. The average household income for renters is half that of homeowners, at around \$41,000. For some, staying within a community has become a matter of nomadic survival. Semi-retired sixty-year-old Daryl Morgan has been evicted seven times in the last ten years. In almost every case, the landlords wanted to make renovations and increase the rents. He's applied for the government's low-income housing program, which has a five-year wait list. They told him, "You'd better be prepared to go to a shelter." He recently moved into a suite in a house owned by a doctor and his wife, but every day he worries they'll end up selling to one of the real-estate agents knocking on the door. And then he'll have to start looking all over again.

Entire apartment buildings have undergone "renovictions." Such cases can be fought through arbitration, but not everyone has the time or energy—or money—for battle. Compounding the problem is that traditional forms of rental homes are disappearing. Basement suites have been a Vancouver mainstay, offering cheap rent to students, retirees, and single workers, as well as being a mortgage helper for the homeowner. But the uber-rich who have entered the housing market don't need the revenue, so many of the new homes being constructed don't include secondary housing. Available rental housing is being squeezed further thanks to the proliferation of empty condos—one of the first major signs of investor money a few years ago. About 23,000 Vancouver condo units are non-resident owned and under-occupied, often leased through property-management companies that run them like hotels.

Bob Rennie is a celebrity in Vancouver—the Four Seasons Hotel even christened a \$23 grilled cheese sandwich after him. The chief marketer of the condo towers that dominate the region's skyline, Rennie is one of the most powerful people in BC and a lobbyist for the real-estate industry with close connections to the provincial government. He believes in being pragmatic about the acceleration of change. "I've been at this for forty years, and when I see the in-migration, it's scary. I don't want my city turned into a resort. But we have to be realists and understand where we are going." Where we are going, he says, is away from the urban core and toward long-distance commutes.

Not surprisingly, Rennie sees the creation of more multi-family housing throughout the region as the only realistic avenue for building affordable housing. He admits, though, that the very idea of "affordable" will need to adapt—downtown condos will never be less than \$1,100 a square foot again. But he's dead set against taxing foreign money. Earlier this year, a group of economics professors from UBC and Simon Fraser University proposed that the province create a BC housing-affordability fund. Under the fund, owners of vacant homes, or homeowners who live abroad and contribute very little to the Canadian economy, would face an annual 1.5 percent surcharge on their properties. A vacant \$10 million house, for example, would be hit with a \$150,000 surcharge. The proceeds would be shared, through lump-sum payments, with residents in the same area.

Taxing foreign buyers, warns Rennie, would cool the market to such a degree that locals would lose their retirement equity. He estimates that Vancouver's boomer parents and grandparents have about \$200 billion in equity, and a good chunk of that will go toward the purchase of homes for their children and grandchildren. He's seen that transfer of equity first-hand through the condo projects he's marketed. Roughly half of the 540 first-time buyers he dealt with last year received financial help from parents or grandparents.

But is it reasonable to expect an entire generation to depend on handouts to buy houses? More than 300,000 people in Vancouver are twenty- to thirty-year-olds. Not everyone in that group can count on a home-equity inheritance. Some have parents who are too young to sell, and some have parents who will need that money for retirement.

Eveline Xia, who currently rents, was raised in Burnaby, California, and France before moving to Vancouver, where she got a master's degree in environmental studies. Angry at the lack of affordable housing options for her generation, the thirty-year-old started the hashtag #donthave1million last March; it went viral, drawing hundreds of frustrated tweets from financially struggling millennials—medical-software analysts, lab technicians, film editors—who worry constantly about being priced out of Vancouver. "This kind of global wealth isn't going to end," says Xia, referring to the inflated market. "It will get worse."

Rennie doesn't have much patience for this kind of affordability angst. Young professionals, he insists, must be prepared to give up on the idea of living in the city. Instead, he believes they need to open their minds to moving to suburban areas like Burnaby and Coquitlam, which is why he's pushing for more residential building around transit hubs such as SkyTrain stations.

And what of millennials who complain about commuting from far-flung communities? Get over it, he says. Times have changed.

At one time, if you went to school, got a job, saved your money, and worked hard, the payoff was a little fixer-upper in your hometown and the chance to put down roots. That's what a healthy housing market looks like, the kind that's on display across the border in Seattle and Portland. Those cities have manufacturing, major company headquarters, successful start-ups, old historical buildings that contain thriving shops and galleries—and a housing market that remains linked to local incomes. Houses in Seattle are pricey, but buying one is still a realistic goal, much as it was for professional Vancouverites just a few years ago. A Vancity report, however, says that by 2025, eighty-five out of eighty-eight high-demand jobs in Vancouver (nurse, police officer, teacher) won't pay enough to cover local housing—condos and townhouses included.

"It's sad to see the passing of old Vancouver," says St. John. But at the same time, he argues, it's short-sighted to ignore the fact that BC reaps huge benefits from the money being dumped into the province by mainland investors. They are giving boomers a windfall they could never have imagined—a windfall that's then passed along to their kids and put back into the economy.

"It just means your economy won't be doing what you thought it would be doing," St. John continues. "Now it's a financial-services and retirement-support and construction economy, and I think that's okay. I think we should recognize that's a natural

transformation, driven by immigration and the fact that our corner of the planet is a beautiful, stable place with very little corruption."

But according to Yan, the intergenerational transference of equity is an illusion. Parents are giving their kids a down payment on an overpriced house, which means a massive mortgage that may never get paid off. "One generation has scored—they are the victors in this game. But they've shackled their kids and their grandchildren to an albatross of debt."

And what happens twenty or thirty years from now, when the last boomer cashes out? When huge pockets of the city and the region are controlled by wealth generated in another country? When there is no financial district, there is little manufacturing, and there are no industries other than those that cater to rich people?

Stripped of civic culture, the city becomes a seaside resort ossified by wealth. Few historic buildings remain. The east side is densely packed, having been carved up into blisteringly expensive duplexes, laneway houses, and granny suites. The west side is effectively a gated community. The downtown has been overtaken by multi-million-dollar condos in skyscrapers, high-end chain stores, and luxury car dealerships. With so few mom-and-pop businesses, pubs, or cafés, the core is dead at night—the streets, empty wind tunnels.

In this dystopia, nobody talks about the crazy house prices anymore. Vancouver isn't even on the radar of the average wage earner. The middle class has been hollowed out. With nowhere else to go, the city's citizenry has pushed inland, filling up acreage in the east and to the south. Residents in need of space—elderly boomers, immigrants, young families—have settled in formerly pastoral areas of Surrey, Langley, and Chilliwack and now live in massive townhouse developments. The bulk of the population has grown around bustling transit hubs such as Surrey City Centre, Coquitlam Centre, and Burnaby's Brentwood and Metrotown. They are the new glass-tower cities, the new urban cores.

As for Vancouver, there is not much reason to go there—unless you work in the service industry, or you go to ubc, or you have guests in town. It's a knock-off Monaco, where you drop by to enjoy the view.

This appeared in the May 2016 issue.

Kerry Gold (@Goldiein604) reports on real estate for the Globe and Mail.

Karin Bubaš has exhibited her work nationally and internationally.

Mayor and Council Feedback Report

Source: 3-1-1, in-person, mail and mayorandcouncil@vancouver.ca Date range: May 12, 2016

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details
Mayor & Council, MLA Schandra Herbert	Complaint	s.22(1)		s.22(1)	Yes	Destruction of Trees	Subject: Destruction of Vancouver City Trees Dear Mayor and Council Do Dev was sickened to see two beautiful trees on city property at the corner of Jerv destroyed so that a developers sign would be more visible. The trees were go well until the signage was installed. Immediately the tree were severely dam order for the signs to be completely visible from across the street. If we are go "Greenest City in the World" then this needs to stop. HEAVY fines for this typ probably won't help as the developer can well afford to pay and move on to simply to repeat again. Something needs to be done.
Mayor & Council, Planning Analyst	Opinion	s.22(1)	s.22(1)	s.22(1)	Yes	Georgia Viaduct	Via email: I take the Georgia Viaduct to and from work Monday through Frida the city's plan to remove the viaducts, despite great protest, I have tried a va routes to and from work, they have all added at least 15 minutes to my comm at the end of the day it has added 15-25 minutes depending on the route I tri How does this fit in to the Green vision for the city if the removal of the viadu the road longer? Would this not increase pollution? What plan does the city have to assist with travel for the 50,000+ users of the getting into and out of downtown? I understand green space is important to the current council and I also think i importance of green space should be weighed against citizens being able to o the method of their choice, including cars within the city. I am concerned tha actively looking at the various different transportation methods and creating commuters. I look forward to a comprehensive response to my two questions. Thank you

	Additional Case Details Event Notes
velopers Care? I vis and Davie rowing and doing naged/"topped" in going to be the pe of action the next project,	
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luct keeps cars on	
e viaduct each day,	
it is important. The commute easily in at the city is not g fairness for all	
и.	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details Event Notes
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)	Yes	Invasive Plants on CPR lands	Subject: Japanese Knotweed and other Invasive Plant Species on recently purchased CPR lands Hello, my name is <u>s.22(1)</u> . I am the <u>s.22(1)</u> , a townhouse complex of 28 units bordered by Arbutus, 49th and the CPR Rail lines recently purchased by the City of Vancouver. Our municipal addresses are 6508 to 6638 Arbutus. Ever since this complex was occupied in 2007, we have been in periodic contact with CPR to deal with the blackberries that keep coming onto our lands from their right of way. Despite our best efforts and pleas, they have taken no action to resolve this invasive plant problem. Even more disturbing; however, is the recent discovery of a large grove of Japanese Knotweed on the CPR lands just over our fence that is now invading the backyard of 6602 Arbutus. See attached photos. Photo #1 shows 6 foot tall stems in backyard of 6602 and note that these were about 2 inches high in March. Photo #2 shows the Japanese Knotweed grove over the fence on CPR land. As you may be aware, Japanese Knotweed can destroy concrete, roadways, underground utilities and anything else in its way with ease. It is extremely tough to kill and has been known to take up to five years to do so. The nature of Japanese Knotweed is so serious that in countries like the UK, property values have been significantly impacted and mortgages denied! Let us hope it can be stopped before such consequences happen here! Under the BC Weed Control Act we as land occupiers must promptly deal with the Japanese Knotweed found on our property. The first treatments for the Japanese Knotweed will cost our small complex more than \$1,000 this year (stem injections) with more costs and treatments to come since the source of the problem remains. CPR, as a federally regulated entity, is not subject to the provincial act. Given their lack of interest in dealing with the Japanese Knotweed do not appear great though we will certainly tell them about it. In short, we feel trapped in a frustrating and costly fight with this noxious weed and are pinning our hopes o	
Mayor & Council	Complaint	s.22(1)	s.22(1)		Yes	No Parking Signage	Citizen is frustrated at the unclear signage when there are temporary no parking signs posted at meters. She recently experienced an incident where there was "temporary no parking" signs posted on a meter that indicated "no parking during posted times" however there was no signage indicating what the posted times were. There was no indication on the signage indicating what group was doing work in the area. She feels that the City needs to be more clear when posting this type of signage.	
Mayor & Council	Complaint	s.22(1)	s.22(1)	s.22(1)	Yes	No response to letter	Who: Mayor and Council What: Mayor and Council ignoring citizen's letter. Citizen wrote a letter in regards to the 420 illegal event at Sunset Beach this year. Citizen came into City Hall and handed the letter in person. No one has contacted the citizen back and he would like a councilor to contact him asap.	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Complaint	s.22(1)	s.22(1)	s.22(1)	Yes	Sewage	Sewage photos dated from June 04, 2012, July 17, 2012, Aug 27, 2014, April 21, 2016 and May 04 - 10, 2016. See attachments.	Refer to attached photos.
Mayor & Council, Acting GM of Planning & Development, Project Coordinator of Development Review Branch	Opinion	s.22(1)		s.22(1)	No	Ave. Development Application	Dear Mayor and Council, RE: Development Application DE418631 I am writing to request that you direct staff to REJECT the application to redevelop 1550 West 29th Avenue. Built in 1922, this house is significant as both a creation of one of Vancouver's most important architectural firms, Townley and Matheson (which designed City Hall), and as BC Electric's "Model Electric Show House" for that year, the first house in Western Canada of its kind. The house is in PRISTINE CONDITION. The current owner of 1550 West 29th Avenue is proceeding with this development application WHILE THE HOUSE IS FOR SALE. The realty listing boasts this offer of: "Architectural drawings for a 6,700 square foot, 5 bedroom, 7 bathroom luxury home with 4 car garage, complete with indoor pool; almost ready for development permit – saving time for you to begin building your dream home." Should this development permit be accepted, yet another piece of Vancouver's built heritage will be ground up, joining the 974 single family homes and duplexes that were demolished last year. Once again Vancouver's Greenest City objectives will be overridden by the profit motive. Please stand up for our besieged city. Reject this application.	
Council	Opinion Opinion	Twitter_dashofhoun d, Deb s.22(1)		s.22(1)	No		Received via Twitter: @CityofVancouver just saw news that fires being sparked by cigarettes, people butt out responsibly. Need city wide campaign, & @CityOfNorthVan Received via email: Concord Pacific	
Mayor & Council							this company must not receive any development permits from the City of Vancouver the owner is listed in the Panama Papers, 625 will be investigated by the RCMP and 40+ by the CRA Those involved in shadow flipping must have their property taxes quadrupled especially foreign Chinese who are corrupt & dishonest before they can buy must pass a Canadian Etiquette course we do not like them in our real estate market changes will come next Election there will be restrictions imposed on foreigners in real estate market	

City Branch also notified (if applicable)	(complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)		2016-003-BU	Subject: Letter in response to the COV Bulletin 2016-003-BU To Mr. Patrick Ryan and Kevin Lau Please see letter and photo attached, original will follow by mail. All responses should be sent to s.22(1)	Refer to attached letter and photo.
Mayor & Council	Opinion	s.22(1)	s.22(1)		No	Foreign Property Ownership	Citizen is asking why the mayor keeps letting people from overseas buy so many homes in Vancouver, and then let them sit vacant. She thinks the mayor should do more about controlling this issue.	
Mayor & Council	Opinion	s.22(1)			No	Ownership	Received via Email: Please stop the foreign ownership of Canadian residential properties, especially in Vancouver. It is insane that foreign citizen's can buy up Canadian residential properties to such as extent that regular Canadians can no longer even think about home ownership, especially in Vancouver. These foreign owners are paying next to nothing in income tax, and if they are residents, are utilizing the expensive infrastructure, medical and social programs, without contributing anything! Countries like Australia have enacted legislations and laws to restrict foreign ownership, so why can't Canada? Please address this critical issue!!	
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)	No		Subject: Foreign buyers gobbling up more of Canada's luxury homes - The Globe and Mail Hello Mayor and Council, Please read today's article from the Globe and Mail. Why are you waiting to take action or be advocates against foreign investment? From The Globe and Mail: Foreign buyers gobbling up more of Canada's luxury homes	

City Branch also notified (if applicable)	(complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Opinion	s.22(1)	s.22(1)	s.22(1)	No		Subject: Gender Lens on Safety & Municipal Literacy From Toronto Women's City Alliance: Finally, after many years of struggle, we have had a motion passed to put a gender lens on Toronto's Safer City Guidelines! http://app.toronto.ca/tmmis/viewAgendaltemHistory.do?item=2016.PG12.9 Also, on a related topic, feel free to check out our municipal literacy toolkit for women, available in accessible format. Use & share! Available at www.twca.ca 	
Mayor & Council	Opinion	s.22(1)		s.22(1)	No		Subject: Ian Young on Vancouver's "freak show" housing market - Maclean's Magazine Hello Mayor and Council, Here is an interesting Q&A from the new Maclean's magazine with Ian Young regarding the Vancouver Real Estate market. He touches on the influence of developers on political inaction by politicians on housing affordability. Please read it: http://www.macleans.ca/economy/economicanalysis/ian-young-on-vancouvers-freak-show- housing-market/	

City Branch also notified (if applicable)	Feedback Type (complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Opinion	s.22(1)		s.22(1)	Νο	Increase in Towing Charges	Received via email: another vicious attack on those that have to drive Your government is considering raising the rates for towing in Vancouver. This is insane you already attack drivers at every turn even though without drivers this city would fold up and disappear. You make it almost impossible to make a living in this city if you drive for a living with putting law breaking scum (cyclists) in the way wherever possible, stooping or making it almost impossible to get around in this city. You have raised the parking costs in Vancouver to where only the rich can afford to go anywhere. I have a very difficult time with walking and get tired of having bus after bus go past me when I am on my mobility chair because there is no room on the bus. I have had to stay in the rain for over an hour trying to get on a bus. My biggest hope is your sick government gets tossed out in the next election and are never heard from again	
Mayor & Council	Opinion	s.22(1)		s.22(1)	No	Kettle Boffo Redevelopment	Hello Council, I am a local homeowner and I live at 4-5 blocks from the proposed Kettle Boffo project. I wanted to email to say I support the redevelopment. We need more options for housing and I really like the redevelopment of the parking lot along with the space that the Kettle project will get. Thank you.	
Mayor & Council	Opinion	Discovery Organics	6042991683		No		Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row Please see attached letter.	Refer to attached letter.
Mayor & Council	Complaint	s.22(1)	s.22(1)	s.22(1)	No	Proposed	Dear Mayor and Council, Herein attached is my letter to Mukhtar Latif that I forwarded to you by email on May 3, 2016 at 8:09 a.m. which at that time possibly did not reproduce in it's entirety.	Refer to attached letter.
Mayor & Council	Opinion	s.22(1)		s.22(1)	No	Robson Street Closure	Via email: I do not want this idea to happen permanently, in fact I dislike the temporary summer closures of the past few years. I dislike the re-route of the #5 bus. Plus, the hoped for 'meeting place' for the city concept is simply wrong based on the experiences of the past few years. The closed street just provides more downtown space for hobos and deadbeats to foul the city and panhandle.	

City Branch also notified (if applicable)	(complaint, compliment, opinion)	Requestor Name	Phone	E-mail	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
Mayor & Council	Compliment	s.22(1)	s.22(1)	s.22(1)	No	Thank you for Garbage Pick Up	Subject: RE: Garbage Not Picked Up: s.22(1) and three neighbours on corner of E s.22(1) - Reference # 7713067 Dear Mr. The Mayor and Councillors: Please accept our sincere appreciation for your intervention and the garbage bins of the four houses as cited have been picked up a few minutes ago. We are proud of our elected Councillors!!! Again our sincere thanks to all of you, dear Sirs and Mesdames! Best regards, s.22(1)	
Mayor & Council, VPD	Opinion	s.22(1)		s.22(1)	No	Theft	Received via email: I think that theft is out of control in Vancouver. I also think that the justice system does not deal with repeat offenders and Vancouver has become a criminal playground. I'm sure the VPD is frustrated as well. I know so many people that have lost so much to thieves, including us. Vancouver really isn't a big city and shouldn't have the level of crime that it does.	
Mayor & Council	Opinion	s.22(1)			No	Tower at Venables & Commercial	Please see post card attached.	Refer to attached.
Mayor & Council	Opinion	s.22(1)	s.22(1)		No	Tower at Venables & Commercial	Please see post card attached.	Refer to attached.
ervice Requ	uests or Fee	edback Sent to (OTHER DEPA	RTMENT for	r Action or	Review		
Branch (if identified)	Feedback Type (complaint, compliment, opinion, service request)	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes
esponse or		date from OTHE	R DEPARTM	ENT				
City Branch also notified (if applicable)	Feedback	Requestor Name	Phone	Email	Citizen Requested a Response	Торіс	Case Details	Additional Case Details/ Event Notes

Dear Mayor and Councillors, I do not want to see anything over four storeys on the site at the corner of Venables Street and Commercial Drive. Here's why: Higher buildings change of the the Scale neighborhood Sunlight is blocked making Mayor & Council colder and **City of Vancouver** the street 655 3rd Floor, City Hall pleasant. Density can be anded 453 West 12th Ave S toren 1d1 throug Vancouver, BC Help the Kettle get the expansion it needs without **V5Y 1V4** 11 the towers. KEEP THE DRIVE UNDER FIVE. **CITYCLERKDEPT** Sincerely, 5.22(1) Name_ Address_ Postal Code_V5A 2K7 @ VENABLES & COMMERCIAL novenablestower.com

April 28, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on Discovery Organics for its produce, which is located on Malkin Avenue.

Moving the arterial route to Malkin Avenue will have a detrimental, negative impact on Produce Row and other food-related businesses in the area.

While the City of Vancouver engaged a consultant to write an impact assessment on Produce Row operators, it focuses mainly on semi-trailer operations rather than the overall impact to each business or to the group as a whole, which has synergistic benefits. However, even the report's limited analysis still suggests that the impact will be significant. Not only does the report say that 3 of the businesses' operations are 'incompatible' with an arterial route on Malkin, the mitigation options the report offers for the other 6 businesses come at a cost.

The report proposes expensive retrofits to properties for these businesses to continue using semitrailers for deliveries, which is a necessity for their operations. Loading and unloading schedules could also be affected by usage restrictions on the new arterial. This is not to mention the impact of a two-year construction period, which wasn't included in the consultant report.

It's very likely that several, if not all Produce Row businesses will be forced to relocate or close. It will be an end to their history in the community and the jobs they provide. Industrial land supply close to the city is very restricted and businesses will be forced to relocate to areas such as Delta, Abbotsford, Aldergrove, Langley, etc. Food quality will decrease and food prices will rise due to longer transportation routes. An arterial route on Malkin Avenue could also mean fewer much-needed donations to nearby food banks in Vancouver, as the produce supply will be too far away to transport economically. Finally, it probably means the loss of potential economic synergies and job opportunities that could come from fostering the growth of a hub of food and food-related businesses in this area.

Council should seriously consider the consequences of relocating an arterial route to Malkin Avenue. Forcing profitable businesses and their employees out of Vancouver, and increasing the

cost of living for residents who are already struggling with ever rising housing costs is not the right decision.

On behalf of Discovery Organics, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables. Please contact me at 604-940-8891 if you have any questions.

Sincerely,

TNANN

Ishkandar Ahmed CEO

Jon Janower COO

David Wilson N Produce Program Lead

Cc: Mayor Gregor Robertson, City of Vancouver Councillor George Affleck, City of Vancouver Councillor Elizabeth Ball, City of Vancouver Councillor Adriane Carr, City of Vancouver Councillor Melissa De Genova, City of Vancouver Councillor Heather Deal, City of Vancouver Councillor Kerry Jang, City of Vancouver Councillor Raymond Louie, City of Vancouver Councillor Geoff Meggs, City of Vancouver Councillor Andrea Reimer, City of Vancouver Councillor Tim Stevenson, City of Vancouver Damien Bryan, Discovery Organics May 2, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 <u>mayorandcouncil@vancouver.ca</u>

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on The Produce Terminal for its produce, which is located on Malkin Avenue.

Moving the arterial route to Malkin Avenue will have a detrimental, negative impact on Produce Row and other food-related businesses in the area.

While the City of Vancouver engaged a consultant to write an impact assessment on Produce Row operators, it focuses mainly on semi-trailer operations rather than the overall impact to each business or to the group as a whole, which has synergistic benefits. However, even the report's limited analysis still suggests that the impact will be significant. Not only does the report say that 3 of the businesses' operations are 'incompatible' with an arterial route on Malkin, the mitigation options the report offers for the other 6 businesses come at a cost.

The report proposes expensive retrofits to properties for these businesses to continue using semitrailers for deliveries, which is a necessity for their operations. Loading and unloading schedules could also be affected by usage restrictions on the new arterial. This is not to mention the impact of a two-year construction period, which wasn't included in the consultant report.

It's very likely that several, if not all Produce Row businesses will be forced to relocate or close. It will be an end to their history in the community and the jobs they provide. This will also mean considerably reduced availability of produce for my business and my customers. Food quality will decrease and food prices will rise due to longer transportation routes. An arterial route on Malkin Avenue could also mean fewer much-needed donations to nearby food banks in Vancouver, as the produce supply will be too far away to transport economically. Finally, it probably means the loss of potential economic synergies and job opportunities that could come from fostering the growth of a hub of food and food-related businesses in this area.

Council should seriously consider the consequences of relocating an arterial route to Malkin Avenue. Forcing profitable businesses and their employees out of Vancouver, and increasing the cost of living for residents who are already struggling with ever rising housing costs is not the right decision.

On behalf of Choices Markets, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables. Please contact me at 604-940-8891 if you have any questions.

Sincerely,

Ishkandar Ahmed CEO

Jon Janower COO

David Wilson Produce Program Lead

Cc: Mayor Gregor Robertson, City of Vancouver Councillor George Affleck, City of Vancouver Councillor Elizabeth Ball, City of Vancouver Councillor Adriane Carr, City of Vancouver Councillor Melissa De Genova, City of Vancouver Councillor Heather Deal, City of Vancouver Councillor Kerry Jang, City of Vancouver Councillor Raymond Louie, City of Vancouver Councillor Geoff Meggs, City of Vancouver Councillor Andrea Reimer, City of Vancouver Councillor Tim Stevenson, City of Vancouver Jane Chen, The Produce Terminal May 2, 2016

Mayor and Council City of Vancouver 3rd Floor, City Hall 453 West 12th Ave Vancouver, BC V5Y 1V4 mayorandcouncil@vancouver.ca

Re: Prior-Venables Arterial Route Replacement - Malkin Avenue South Option Impacts to Produce Row

Dear Council Members:

I am writing to express my concern about an upcoming Council decision that will decide the location of the Prior-Venables arterial replacement route, and specifically, the Malkin Avenue South Option, which is currently one of the favoured alternatives. My business relies on Van Whole Produce for its produce, which is located on Malkin Avenue.

Moving the arterial route to Malkin Avenue will have a detrimental, negative impact on Produce Row and other food-related businesses in the area.

While the City of Vancouver engaged a consultant to write an impact assessment on Produce Row operators, it focuses mainly on semi-trailer operations rather than the overall impact to each business or to the group as a whole, which has synergistic benefits. However, even the report's limited analysis still suggests that the impact will be significant. Not only does the report say that 3 of the businesses' operations are 'incompatible' with an arterial route on Malkin, the mitigation options the report offers for the other 6 businesses come at a cost.

The report proposes expensive retrofits to properties for these businesses to continue using semitrailers for deliveries, which is a necessity for their operations. Loading and unloading schedules could also be affected by usage restrictions on the new arterial. This is not to mention the impact of a two-year construction period, which wasn't included in the consultant report.

It's very likely that several, if not all Produce Row businesses will be forced to relocate or close. It will be an end to their history in the community and the jobs they provide. This will also mean considerably reduced availability of produce for my business and my customers. Food quality will decrease and food prices will rise due to longer transportation routes. An arterial route on Malkin Avenue could also mean fewer much-needed donations to nearby food banks in Vancouver, as the produce supply will be too far away to transport economically. Finally, it probably means the loss of potential economic synergies and job opportunities that could come from fostering the growth of a hub of food and food-related businesses in this area.

Council should seriously consider the consequences of relocating an arterial route to Malkin Avenue. Forcing profitable businesses and their employees out of Vancouver, and increasing the cost of living for residents who are already struggling with ever rising housing costs is not the right decision.

On behalf of Choices Markets, I ask Council not to choose Malkin Avenue as the alternate arterial route to Prior-Venables. Please contact me at 604-940-8891 if you have any questions.

Sincerely,

Taltmed

Ishkandar Ahmed CEO

Jon Janower COO

David Wilson Produce Program Lead

Dans

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Dear Mayor and Councillors, I do not want to see anything over four storeys on the site at the corner of Venables Street and CANADA Commercial Drive. Storen Here's why: UPM Jakes ave **Mayor & Council** 10 **City of Vancouver** ŀ have CITYCLERKDEPT 11:13 216M941 **3rd Floor, City Hall** Polulit 453 West 12th Ave 0100 Vancouver, BC Help the Kettle get the expansion it needs without **V5Y 1V4** the towers. KEEP THE DRIVE UNDER FIVE. Sincerely, s.22(1) Name Address Postal Code USL ZK @ VENABLES & COMMERCIAL novenablestower.com