

File No. 04-1000-20-2016-248

July 28, 2016

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am writing in response to your request of July 11, 2016 under the *Freedom of Information and Protection of Privacy Act, (the Act)*, for:

The following information regarding the City's "Pay by Mobile" App for Street Parking (<http://vancouver.ca/streets-transportation/pay-for-parking.aspx>), from April 1 - May 31, 2016 for the parking meters on both sides of Howe Street Between Dunsmuir and Davie Streets:

1. When people pay for parking through the mobile app on their phones, the number of times there is still money left on the meter from the previous person;
2. The sum total of how much money is made by the City from the overlap.

We have completed the search for responsive records for this request and no responsive records have been located. I have been advised by the Parking Operations and Enforcement Branch that they checked with the "Pay By Mobile" provider who have responded that they do not collect information in the manner requested.

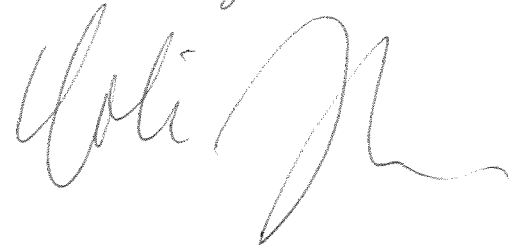
Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (04-1000-20-2016-248); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at [foi@vancouver.ca](mailto:foi@vancouver.ca) if you have any questions.

Yours truly,

Cobi Falconer, FOI Case Manager, for  
Barbara Van Fraassen



Barbara J. Van Fraassen, BA  
Director, Access to Information

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