

File No. 04-1000-20-2016-361

November 4, 2016

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of September 26, 2016 for:

Regarding the vancouver.ca form "Report fraud and misconduct by City staff," a copy of all reports about misuse of public funds, conflict of interest, abuse of position, manipulation or falsification or data, harm to people or property, and any other categories not mentioned above. Please also include the incident reports that indicate the process by which the complaints were investigated and the outcome of the investigation (including recommended action) and whether any complaints were referred to outside agencies.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) and s.22(2)(f) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Please note: a decision was made to block sever under s.22 of the Act, *Disclosure harmful to personal privacy*, as the City has guaranteed the public the right to report a violation in confidence as per the website: <http://vancouver.ca/your-government/report-fraud.aspx>

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2016-361); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

A handwritten signature in black ink, appearing to be 'B. Van Fraassen', written over a horizontal line.

Barbara J. Van Fraassen, BA
Director, Access to Information
City Clerk's Department, City of Vancouver

Encl.

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Rep #	Date Time Reported	Name	Phone	Issue	Description	Staff Comments	Status
1	11/4/2015 12:56	S.22(1), s.22(2)(f)				Forwarded complaint to Parking Enforcement. Response back on November 16th, 2015 as follows: Only the bucket found on the block at Archimedes. No disabled / no parking signage visible. We can pick up chattel, but I'm sure the resident will just replace it with something else. Issue passed on to Streets Use for monitoring.	Complete
2	11/14/2015 21:13					Report forwarded to Acting GM Community Services for follow up.	Complete
3	11/17/2015 23:06					Complaint sent to Howard Normann for investigation.	Complete
4	11/24/2015 16:46					Incident referred to DCC Godolton for investigation and follow up.	Complete
5	11/26/2015 13:40					Matter referred to Drivers Services.	Complete
6	11/30/2015 10:43					no action - AN	Complete
7	12/9/2015 21:53					No action taken as not enough information or contact.	Complete
8	12/11/2015 15:55					No action taken.	Complete
9	12/20/2015 0:51					Sent to department on January 25, 2016.	Complete
10	1/8/2016 9:00					no action - AN	Complete
11	1/22/2016 13:01					Forwarded to parking on January 25th, 2016 and sent acknowledgement email. Complainant advised to follow normal dispute process.	Complete
12	1/25/2016 23:34					Sent to dept for follow up Jan 26, 2016.	Complete
13	1/27/2016 9:21					Sent to department for follow up on January 29, 2016.	Complete
14	1/27/2016 23:45					No action required.	Complete
15	1/28/2016 18:22					Sent to department for follow up on January 29, 2016.	Complete
16	2/7/2016 0:41					Individual has taken the correct approach to contact Vancouver Courier. No action to be taken internally.	Complete
17	2/8/2016 18:33					Referred matter to health and safety for investigation.	Complete

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18	2/8/2016 19 00	S.22(1), s.22(2)(f)						Same as #17 Duplicate	Complete
19	2/9/2016 8 31							Sent to Sanitation for follow up No name provided , so cant advise complainent	Complete
20	2/9/2016 11 33							Sent to permits and licenses for an inspection	Complete
21	2/17/2016 13 28							Referred to dept for follow up	Complete
22	2/22/2016 13 47							Sent to branch for follow up	Complete
23	2/22/2016 13 47							checking with 311 to see if it was reported through them - Richard Traer found no submissions through 311 send to Brian Quinn, Parks Operations for info and reply to citizen June 6/16 LB goes with incident # 23	Complete
24	2/22/2016 14 00							goes with incident # 23	Complete
25	2/27/2016 12 08							No further action required	Complete
26	2/27/2016 14 03							Apr 13/16 sent to Esther Lee for follow up as needed	Complete
27	2/29/2016 16 16							same issue as incident # 26, Esther Lee already notified - LB	Complete
28	3/2/2016 4 17							no action - AN	Complete
29	3/2/2016 13 32							no action	Complete
30	3/8/2016 12 52							Email sent to Francie on March 11, 2016 No further follow up required Complaint has filed numerous law suits against VPD	Complete
31	3/8/2016 13 01							Same complaint as 30 No further action required Individual taking legal action against VPD	Complete
32	3/11/2016 14 05							Information forwarded to GM of Community Services	Complete
33	3/22/2016 21 24							Complaint received No further action required	Complete
34	4/4/2016 12 18							Apr 11/16 - sent to Ken Brown, Manager Streets, Traffic & Electrical From Ken Thanks Lisa, we will look into the complaints and issues that are mentioned below	Complete
35	4/6/2016 6 51							Apr 11/16 sent to Mike Zupan, Manager Sanitation Thanks Lisa I'll send this to our Superintendent and we will follow up with the employee(s) to ensure the truck radios are turned down when working This would have been our night shift crew emptying litter receptacles on Commercial Drive	Complete
36	4/8/2016 21 07							no action	Complete
37	4/20/2016 14 08							no action required - LB	Complete
38	4/21/2016 11 47							no action	Complete

Rep #	Date Time Reported	Staff Comments	Status
39	4/23/2016 15 48	s.22(1), s.22(2)(f) Pwochrie - I have responded to the complainant and forwarded details to Licensing	Complete
40	5/1/2016 9 50	forwarded to Mike Zupan - May 6/16 - LB	Complete
41	5/17/2016 11 22		Complete
42	5/19/2016 13 47	sent to Kathleen GM of Community Services - May 24/16 - LB Thanks Lisa Will follow up through Chief Building Official and Chief Licensing Inspector Does the Whistle Blower process include a report back to the complainant? Kathleen Hi, yes please report back to the complainant and let me know when complete and I will update the database	Complete
43	5/20/2016 9 09	sent to Cathy Palmer, Parking - May 24/16 - LB Cathy advised that they do not issue parking passes to VPD sent to Steve Rai, VPD Hi Lisa, Thanks and we'll follow up The decal is legitimate and is for the purpose of police members utilizing it for police purposes Our Professional Standards Section will make contact with the citizen	Complete
44	5/29/2016 11 03	No action - not a City of Vancouver issue - LB	Complete
45	6/9/2016 10 12	no action - not a COV issue - LB 2016-06-10	Complete
46	6/21/2016 13 33	not fraud or whistleblowing, sent to 311 for handling through the appropriate channels in their system - Jun 22/16 LB	Complete
47	6/28/2016 10 22		Complete
48	7/2/2016 13 16	no action required - LB July 12/16	Complete
49	7/13/2016 13 10	no action required telemarketing - LB Jul 14/16	Complete
50	7/29/2016 15 24	Sent to Bonnie Penny and Esther Lee for investigation as necessary - LB Aug 2/16 Followed up, owns 4 properties, no HOG claimed on any of them I see nothing irregular about his accounts BP Aug 4/16	Complete
51	8/4/2016 8 41	Sent to John Greer, Andrea Law and Andrea Toma for investigation - Aug 5/16 LB	In progress
52	8/8/2016 10 58	no action required - LB Aug 9/16	Complete
53	8/15/2016 12 56	nt to Sarah Hicks - Manager, Licensing - for follow up as necessary - Aug 22/16	In progress
54	8/18/2016 21 54	no action required - Aug 22/16 LB	Complete
55	8/26/2016 1 33	Left voicemail for Andrea Toma on Aug 31/16 to see if COV has jurisdiction on water for liquor licenses LB e-mailed Andrea to follow up - Sep 19/16 Sarah Hicks confirmed that liquor licensing is Provincial not City and she has had this same complaint before - no action required from City - LB Sep 19/16	Complete
56	8/29/2016 17 46	sent to Ken Brown Aug 30/16 LB This a Telus cut on Chatham Street running alongside s.22(1), s.22(2)(f) have a crew in the area and are waiting for this work to be released to us The boulevard has been top soiled and seeded but is rife with weeds We will redress it after we complete the concrete work KB Aug 30/16	Complete
57	9/17/2016 16 13	sent to Howard Normann, Director of Parks - Sep 19/16 LB	In progress

Rep #	Date Time Reported	Name	Result	Phone	Issue	Description	Staff Comments	Status
58	9/19/2016 23:23		s.22(1), s.22(2)(f)				sent to Samantha Pillay, Director of HR, VPL - Sep 20/16 LB	In progress