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**To:** ["Direct to Mayor and Council - DL" <CCDTMACDL@vancouver.ca>](mailto:CCDTMACDL@vancouver.ca)

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**Subject:** Icy streets, sanitation...etc

Greets Mayor and Council

As you know, our crews have been dealing with snow and icy roads for a few weeks. We have been working around the clock to try to address the various issues. As you are aware, the snow caused delays in trash and green bins collections for our crews. These problems have been much worse for MMBC doing recycling collections. We have been in daily contact with them and have been directing calls to them to ensure their contractor is on top of their calls. Before this last snow we were finally caught-up.

Currently the arterials are in relatively good shape, but the side streets are a mess. We are taking a number of steps to address the situation, which will be announced tomorrow at a press conference hosted by our City Engineer. These include:

- We will be pulling 85 staff from sewers and water work to help clear the backlog of sanitation work.
- We are re deploying over 100 staff from other work like water and sewer work and the sign shop to begin sanding the worst side streets. This will be a sand and salt mix. We are hiring additional trucks to do this work.
- These efforts require us to shut down all of our construction and service installations.
- We will also be giving free salt to residents starting tomorrow, which we are hoping will be made available at fire halls throughout the city.
- We are also going to make a big push on sidewalk clearing enforcement on commercial properties. We have had 1,700 complaints and we've cleared 1,300 of them so far.
- Given that school is starting we have also ramped-up for salting the streets around schools.

We are going to ramp-up on social media to get the word out on these efforts. We will continue to coordinate these efforts through our Engineering DOC.

We will also be calling on the Vancouver Volunteer Corps (VVC) to be out and about helping the worst hit areas clearing catch basins and shoveling. For streets that are impassable, we will be placing barricades to close them off until conditions improve.

Please don't share this information until we have a chance to finalize the details and announce it tomorrow before noon.

Please let me know if you have any questions.

Best

Sadhu

Sent from my BlackBerry 10 smartphone on the Bell network.