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To: "Direct to Mayor and Council - DL" <CCDTMACDL@vancouver.ca>

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Subject: Sanitation and warming centres update

Good Evening Mayor and Council

In addition to the snow update I sent a few minutes ago I thought i'd send an update on our other activities:

This afternoon we also began to respond to flooding reports and have been called on to assist Parks Board with fallen tree branches.

Garbage, Green Bin, and Recycling Collection:

Crews were out today to catch up on any missed garbage or green bin collection from Friday. Today we focused on salting in the areas which have collection scheduled for Monday. Crews worked to collect garbage and green bin by hand and with a backhoe in areas with hills. Support has been pulled in from water and sewer operation teams.

Garbage collection is substantially complete, with only three more blocks to attend to. Any uncollected green bin will be collected tomorrow. MMBC plans to have extra crews out on Monday to collect anything missed from Friday in addition to ensuring they can do their Monday collections. We continue to coordinate our pick up efforts with MMBC.

Warming Shelters:

The City's warming centre program, as operated by Community Services, is now being incorporated into their regular operations, and are planned to be routinely launched in response to low temperature triggered EWR notifications.

Warming shelters will be open again tonight: West End (11pm-6:30am), Britannia (10pm-9am), and Carnegie (11pm-7am).

The City will post warming shelter opening times to Twitter at 7pm each day.

Snow Angel Program:

We have seen growing support for the Snow Angel program, both formally through registrations and informally through social media encouragement, throughout the day.

Communications:

This weekend, we are issuing updates in the morning and evening by Facebook, and monitoring Twitter throughout the day to share key information and respond to comments/questions/complaints from the public.

Overall, public sentiment has been more balanced, with many people supporting and pitching the Snow Angel program. One Community Policing Centre shared photos of their sidewalk clearing efforts outside a senior centre. Additionally, the City received several thank yous throughout the day. Some for garbage pick up throughout the weekend, some for clearing sidewalks around parks, and some in response to critical media reports for clearing of bike lane - with one business that delivers by bike sharing that they were able to do their job because these lanes were cleared.

Best

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