

**From:** "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>  
**To:** "Direct to Mayor and Council - DL" <CCDTMACDL@vancouver.ca>  
**Date:** 2/28/2017 1:58:00 PM  
**Subject:** Upcoming changes to washroom signage

Dear Mayor and Council,

On July 13, 2016 City Council approved a number of recommendations related to Trans\*, Gender Variant and Two-Spirit inclusion at the City of Vancouver. Among these recommendations are changes to washroom and change room signage to reflect universal, functions-based designation.

Developed with input from the City's LGBTQ2+ Advisory Committee and Parks Trans\* and Gender Variant Steering Committee, the new signs will contain icons based on function, such as a toilet, infant (change table) and wheelchair. They also include Braille and print stating "Trans People Welcome". The sign plates are either square or rectangular and are consistent with signage in place at current pilot facilities in Parks.

These signage changes will start in City Hall in March, with roll out to other City facilities over the upcoming months. Please see one of the examples below:



Internal Communications has been working with EEO and REFM on relevant information for staff, including further information on Citywire and a Manager's Brief to come soon regarding the signage changes. Specifically, Building Services and Security staff are being briefed prior to the changes in City Hall, so they are able to support the changes and answer any queries from the public.

Best  
Sadhu

**Sadhu Aufochs Johnston** | City Manager  
City of Vancouver | 453 W 12<sup>th</sup> Avenue  
Vancouver | BC V5Y 1V4  
604.873.7627 | [Sadhu.johnston@vancouver.ca](mailto:Sadhu.johnston@vancouver.ca)  
Twitter: sadhuajohnston



**CONFIDENTIALITY NOTICE:** This message and any accompanying documents contain confidential information intended for a specific individual and purpose. This message is private and protected by law. If you are not the intended recipient, you are hereby notified that any disclosure, copying or distribution, or the taking of any action based on the contents of this information, is strictly prohibited.