



File No.: 04-1000-20-2017-096

July 31, 2017

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of March 9, 2017 for:

In regards to a Mobi bicycle station sited near 2110 West 5th Avenue: City's records regarding selection of this location for a Mobi station and records regarding the notification procedure carried out. Date range is January 1, 2016 to November 30, 2016.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.13(1), s.15(1)(l), and s.22(1) of the Act. You can read or download this section here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Please note: pages marked "not responsive" contain information about Mobi bike stations that are not related to the specified Mobi bicycle station near 2110 West 5th Avenue (also known as bicycle station #110).

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2017-096); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at <u>foi@vancouver.ca</u> if you have any questions.

Yours truly,

Barbara J. Van Fraassen, BA Director, Access to Information

Barbara.vanfraassen@vancouver.ca 453 W. 12th Avenue Vancouver BC V5Y 1V4 Phone: 604 .873.7999

Fax: 604.873.7419

Encl.

:ag



TEMPORARY



Nov 2 9:30 AM to 3:30 PM

MO

rz 0384























TEMPERARY



Nov 2 to Dec 31
No Stopping AnyTime

MOBI

CITY OF VANCOUVER























































From: "White, Robert" < Robert. White@vancouver.ca>

To: "Edwards, Scott" <scott.edwards@vancouver.ca>

"Chow, Linda" < linda.chow@vancouver.ca>

"Enfeldt, Magnus" < Magnus. Enfeldt@vancouver.ca>

"Evans, Rob" <Rob.Evans@vancouver.ca>
"Pickard, Gail" <Gail.Pickard@vancouver.ca>

Date: 8/15/2016 4:49:29 PM

Subject: PBS Working Group - Aug-16

ENG - SA - PBS - Project Status Report - Weekly Engineering GM Update - 2016-

Attachments: $\frac{2NO^{2}OA^{2}}{08-12.\text{docx}}$

Hello all,

Please find attached our project status report from Fri. Aug-12.

We'll provide a general update on the call tomorrow afternoon, Tues. Aug-16 at 1pm.

If you have any specific questions please let me know.

Thanks,

Robert W. White

Public Bike Share | Wayfinding

Engineering Services | City of Vancouver 604-871-6339 | robert.white@vancouver.ca

PROJECT STATUS REPORT

Project	Public Bike Share	Report Date	12-Aug-2016
Project Number	13-1400-22	Reporting Period	5-Aug to 12-Aug
Branch/Division	Public Bike Share	Supplier	Vancouver Bike Share Inc.
PM/ Reported By	Linda Chow Lysa Morishita		
Project Sponsor	Jerry Dobrovolny		
Distribution	Jerry Dobrovolny Margaret Wittgens PBS Steering Committee PBS Working Group		

ACTION ITEMS FROM LAST REPORT

- 1. Public Launch ETA Wednesday August 17, 2016
 - a. Daily passes available now, testing, no active promotion until next weekb. Minimum 45 stations, 500 bikes

 - c. Zero payment terminals
- 2. Station siting status:

Approved 58 Waiting for outreach 16 Pending approval 41 Stations installed 47 Stations operational 45

- 3. Parks staff working on Board Report, and confirmation of agenda for September 19 Board Meeting
- 4. Mast signs
 - a. Some complications with first few installations, but generally moving forward.
 - b. 50 signs here, ready to install.
 - c. 50 signs in production in Los Angeles, ETA early September.

KEY ACTIVITIES IN PREVIOUS PERIOD

- 1. Communication between Mobi and PBS team
 - a. Meeting next Wednesday, Margaret chair
 - b. Draft agenda
 - c. Potential for secondment
- 2. Question: Federal contacts, Sinclair Centre? Main & 10th?
- 3. 60/40 private property requirements
 - a. Identify Mobi team lead, understand progress and challenges to date
 - b. Identify next steps to assist
- 4. Response to implementation plan
 - a. Change to payment milestones
- 5. 800 Quebec, potential for extension
 - a. Mobi working toward lease start November 1st
 - b. Current license agreement May 25 to Aug 31, for \$1
 - c. Option to extend to end November? Change in rate?
- 6. Station siting
 - a. City internal review rates slowing down
 - b. Outreach room for improvement, to increase efficiency of approval process
- 7. Sponsorship
 - a. VanCity LOI signed, Nature's Path LOI signed, HeliJet moving forward
 - b. Shaw Garnet is hopeful for concrete steps next week

KEY ACTIVITIES IN FORTHCOMING PERIOD

- Launch system to the public
- Improvement with station siting approval rate
- Potential for payment progress

ACTION ITEMS

- 1. Launch to the public
- Review and approve station locations, increase process efficiency
 Take steps toward improving communication between Mobi and COV team
- 4. Respond to implementation plan
- 5. Consider payment

RISK								
STATU:	S	TREND	LAST PERIOD	CURRENT PERIOD		REMARKS		
Scope		\leftrightarrow	High	Moderate	R	Rate of scope expansion reduced		
Schedule		\leftrightarrow	Critical	Moderate	Revised	Revised schedule understood, with reasonable likelihood of achievement		
Budget		\leftrightarrow	Low	Low				
Risk		\leftrightarrow	Critical	Critical	Receipt o	Receipt of public launch next week, late delivery of 150 stations		
TOP 5 RISK	S DURII	NG CURRENT F	PERIOD		PUBLIC/ST.	AKEHOLDER/PART	TNER UPDATES/ISSUES	
Critical	Mast signs, payment terminals			High	Station neighbourhood outreach has improved, but issues still arise; time consuming			
Critical	Station siting approvals			Moderate	Park Board and First Nations, no stations in Parks for public launch			
Moderate	Mobile	e App delay 3-4	1 weeks					
Moderate		ring, ground p ent terminals)	enetration (s	signs,				
Low	Using	Tram helmet r	ather than M	Netro model				
KEY PERFO	RMANC	E INDICATORS						
		M	etric			Last Report	This Period	
			ι	Jnit	Target	Last Report	Tills Fellou	
Approved stations		# of :	stations	3.13(1)				
Secured spo	Secured sponsorship funding		\$	5/yr				
Operational stations # of stati			stations					
PROGRESS PHOTOS								

ATTACHMENTS	KEY MESSAGES
 Station location map List of proposed stations 	Consider paymentStation siting review timelines"incomplete" system implications

Proposed Station Locations

#	Street1	Street2	Approval
5	Beatty	Dunsmuir	26-May-2016
9	Spyglass	Seawall	7-Jun-2016
14	Howe	Canada Place	7-Jun-2016
1	Cambie	W 10th Ave	17-Jun-2016
12	Richards	Dunsmuir	17-Jun-2016
15	Granville	Georgia	17-Jun-2016
24	Hornby	Pender	17-Jun-2016
39	Burrard	Helmcken	20-Jun-16
49	Thurlow	Canada Place	20-Jun-16
33	Denman	Robson	21-Jun-16
8	Ash	8th	22-Jun-16
64	Expo	Smithe	22-Jun-16
2	Dunsmuir	Melville	23-Jun-16
10	Moberly	False Creek Seawall	23-Jun-16
16	Burrard	Pender	23-Jun-16
26	Beatty	Robson	24-Jun-16
27	Beatty	Nelson	24-Jun-16
31	Beach	Morton	24-Jun-16
32	Denman	Comox	24-Jun-16
40	Cardero	Davie	24-Jun-16
41	Cardero	Robson	24-Jun-16
81	W 7th	Heather	24-Jun-16
89	Burrard	Burnaby	24-Jun-16
7	Cambie	W 12th Ave	27-Jun-16
36	Bute	Robson	27-Jun-16
66	Anderson	W 2nd Ave	27-Jun-16
6	Cambie	W 2nd Ave	29-Jun-16
88	Bute	Harwood	4-Jul-16
37	Hornby	Nelson	7-Jul-16
11	Ontario	Athletes Way	8-Jul-2016
25	Homer	Robson	8-Jul-16
28	Denman	Davie	8-Jul-16
47	Chilco	Beach	8-Jul-16
48	Broughton	Comox	8-Jul-16
58	Homer	Smithe	8-Jul-16
75	Arbutus	W 10th Ave	8-Jul-16
125	Hamilton St	Robson St	8-Jul-16
57	Marinaside	Cooperage Way	12-Jul-16
30	Abbott	Cordova	13-Jul-16
53	Abbott	Keefer Place	13-Jul-16
80	Laurel	Broadway	13-Jul-16
50	Bute	Comox	14-Jul-16

54	Carrall	Expo Blvd	14-Jul-16	
72	Cambie	W 14th Ave	14-Jul-16	
78	Mainland	Nelson	14-Jul-16	
82	Richards	Davie	14-Jul-16	
86	Cardero	Harwood	14-Jul-16	
96	Nicola	Haro	14-Jul-16	
109	Arbutus	W 7th Ave	14-Jul-16	
115	Cypress	W 16th Ave	20-Jul-16	
98	Carrall	Hastings	22-Jul-16	
76	Cypress	W 4th Ave	28-Jul-16	
59	Cambie	Dunsmuir	4-Aug-16	
73	Ontario	W 5th Ave	4-Aug-16	
79	Richards	Nelson	4-Aug-16	
77	Chestnut St	Whyte Ave	5-Aug-16	
60	Bidwell	Burnaby	10-Aug-16	
92 s.13(1)	Chilco	Barclay	10-Aug-16	
3.13(1)			Declined	
			Internal Review	
			Internal Review Internal Review	
			Internal Review	
44	Richards	Beach	Internal Review	
52 s.13(1)	Cambie	Water	Internal Review	
3.70(1)			Internal Review	
			Internal Review	
69	Granville	W 7th Ave	Internal Review	
71 s.13(1)	Granville	W 14th Ave	Internal Review	
. 10(1)			Internal Review	
			Internal Review	
			Internal Review	
			Internal Review	
106	Heather	W 14th Av	Internal Review	
107	Ontario	W 8th Ave	Internal Review	

108	Cypress	1st Ave	Internal Review
112	Oak St	W 10th Ave	Internal Review
132	Ontario	W 14th Av	Internal Review
134	Main	W 14th Ave	Internal Review
13(1)			Internal Review
137	Beach	Seymour Cres	Internal Review
s.13(1)		,	
			Internal Review
			Internal Review
144	Anderson	W 2nd Ave (Starbucks)	Internal Review
147	Chestnut St	McNicoll Ave	Internal Review
148	Quebec	Milross Ave	Internal Review
.13(1)			Internal Review
151	Pine	W 4th Ave	Internal Review
155	Arbutus	McNicoll Ave	Internal Review
.13(1)			Internal Review
			Internal Review
			Internal Review
173	Columbia	W 2nd Av	Internal Review
174	Ontario	W 1st Ave	Internal Review
150	Main	Alexander	Internal Review
166	Alder	W 11th Ave	Internal Review
100	711001	** ***	micornal morror
167	Columbia	E Cordova	Internal Review
167			
167			Internal Review
167			Internal Review Parks
167 .13(1)			Internal Review Parks Parks
167 3.13(1) 84	Columbia	E Cordova	Internal Review Parks Parks Parks
167 3.13(1) 84 5.13(1)	Columbia	E Cordova	Internal Review Parks Parks Parks Parks
167 .13(1) 84 s.13(1)	Columbia West Sunset Beach	E Cordova Parking Lot	Internal Review Parks Parks Parks Parks Parks Parks
167 s.13(1) 84 s.13(1)	Columbia West Sunset Beach	E Cordova Parking Lot	Internal Review Parks Parks Parks Parks Parks Parks Parks
167 3.13(1) 84 5.13(1)	Columbia West Sunset Beach	E Cordova Parking Lot	Internal Review Parks Parks Parks Parks Parks Parks Parks Parks Parks
167 .13(1) .84 s.13(1) .101 13(1)	Columbia West Sunset Beach	E Cordova Parking Lot	Internal Review Parks
167 3.13(1) 84 3.13(1) 101 3.13(1)	Columbia West Sunset Beach Stanely Park	Parking Lot Aquarium	Internal Review Parks
167 .13(1) 84 s.13(1) 101 .13(1)	Columbia West Sunset Beach Stanely Park	Parking Lot Aquarium	Internal Review Parks
167 .13(1) 84 s.13(1) 101 .13(1)	Columbia West Sunset Beach Stanely Park	Parking Lot Aquarium	Internal Review Parks
167 s.13(1) 84 s.13(1) 101 s.13(1)	Columbia West Sunset Beach Stanely Park	Parking Lot Aquarium	Internal Review Parks Returned for revision
167 13(1) 84 s13(1) 101 13(1)	Columbia West Sunset Beach Stanely Park Stanely Park	Parking Lot Aquarium Totem Poles	Internal Review Parks Returned for revision Waiting for outreach
167 13(1) 84 s13(1) 101 13(1)	Columbia West Sunset Beach Stanely Park Stanely Park	Parking Lot Aquarium Totem Poles	Internal Review Parks Waiting for outreach Waiting for outreach
167 .13(1) 84 s.13(1) 101 .13(1) 105 s.13(1)	Columbia West Sunset Beach Stanely Park Stanely Park Marinaside	Parking Lot Aquarium Totem Poles Davie	Internal Review Parks Waiting for outreach Waiting for outreach
167 .13(1) 84 s.13(1) 101 .13(1) 105 s.13(1) 70	Columbia West Sunset Beach Stanely Park Stanely Park Marinaside Granville	Parking Lot Aquarium Totem Poles Davie W 10th Ave	Internal Review Parks Returned for revision Waiting for outreach Waiting for outreach Waiting for outreach Waiting for outreach
167 13(1) 84 s.13(1) 101 13(1) 105 s.13(1) 70 114	Columbia West Sunset Beach Stanely Park Stanely Park Marinaside Granville Cypress	Parking Lot Aquarium Totem Poles Davie W 10th Ave W 14th Ave	Internal Review Parks Returned for revision Waiting for outreach
167 5.13(1) 84 5.13(1) 101 5.13(1) 17 5.13(1) 70 114 129	Columbia West Sunset Beach Stanely Park Stanely Park Marinaside Granville Cypress Richards	Parking Lot Aquarium Totem Poles Davie W 10th Ave W 14th Ave Robson	Internal Review Parks Waiting for outreach
167 5.13(1) 84 5.13(1) 101 5.13(1) 17 5.13(1) 70 114 129 133	Columbia West Sunset Beach Stanely Park Stanely Park Marinaside Granville Cypress Richards Ontario	Parking Lot Aquarium Totem Poles Davie W 10th Ave W 14th Ave Robson W 16th Ave	Internal Review Parks Returned for revision Waiting for outreach

s.13(1)			Waiting for outreach	
68	Cypress	W Broadway	Waiting for outreach	
93	Chilco	Robson	Waiting for outreach	
s.13(1)			Waiting for outreach	
110	Arbutus	W 5th Ave	Waiting for outreach	
113	Arbutus	W 16th Ave	Waiting for outreach	
	TOTAL COUNT:	137		

Total Approved: 58
Internal Review: 41
Waiting for outreach 16
Declined 10

Parks: 11

Revision required: 0
Returned for revision: 1
TOTAL RECEIVED 137

From: <u>Trello <do-not-reply@trello.com></u>

To: "Edwards, Scott" <scott.edwards@vancouver.ca>

Date: 8/25/2016 12:09:01 PM

Subject: 3 new notifications on PBS station reviews since 11:08 AM (August 25, 2016)

t r Here's what you missed...

Leif Thorseth mentioned you on the card <u>56_REV1 - Homer St and Davie St -2016-07-27</u> on <u>PBS station reviews</u>

Outreach has been completed. @scottedwards12 to check with Yaletown BIA

Reply via email

Leif Thorseth added you to the card <u>56_REV1 - Homer St and Davie St -2016-07-27</u> on <u>PBS station reviews</u> Reply via email

Leif Thorseth added you to the card <u>110_REV1 - W 5th Ave and Arbutus St -2016-08-08</u> on <u>PBS station reviews</u> Reply via email

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From: "Chow, Linda" < linda.chow@vancouver.ca>

To: "Low, Dale" < Dale.Low@vancouver.ca>

Date: 7/15/2016 8:06:43 AM Subject: RE: PBS stations

Attachments: PBS stations installed as of 2016-07-12.xlsx

Hi Dale – I've updated the list to show all of yesterday's approved stations (in case it's helpful for the site visit).

Thanks, Linda

From: Chow, Linda

Sent: Thursday, July 14, 2016 4:41 PM

To: Thorseth, Leif; Low, Dale

Cc: Morishita, Lysa; White, Robert; Summerton, Melissa; Edwards, Scott

Subject: RE: PBS stations

Hi Leif - I've added Carrall/ Alexander to the list. Scott will call Gastown BIA to confirm their support.

Dale – Please coordinate with Tim to do site visits tomorrow at Items #34-55 to determine feasibility of using COV poles for relay boxes.

Thanks, Linda

From: Thorseth, Leif

Sent: Thursday, July 14, 2016 3:21 PM

To: Chow, Linda Subject: RE: PBS stations

Hi Linda,

These are new but fairly straight forward. I think that we could maybe get Station 13 approved tomorrow.

s.13(1)

Station 93 - Chilco and Robson - There has been no outreach yet for this station. So its unlikely that this could be approved tomorrow. In the Daily Station Siting report I will put "outreach is need" and maybe Mia and her team can do some tomorrow.

Station 110 – Arbutus and W 5th – Again, there has been no outreach yet for this station. I will also ask for outreach in the daily report.

Thanks

Leif

From: Chow, Linda

Sent: Thursday, July 14, 2016 2:47 PM

To: Thorseth, Leif; Morishita, Lysa; Summerton, Melissa; Low, Dale; White, Robert

Subject: RE: PBS stations

Are these new? And is there good chance of approval by end of tomorrow?

From: Thorseth, Leif

Sent: Thursday, July 14, 2016 2:46 PM

To: Chow, Linda; Morishita, Lysa; Summerton, Melissa; Low, Dale; White, Robert

Subject: RE: PBS stations

Hi linda,

All that I can see that is missing are 3 Stations could be added to the internal review

Station 110 - Arbutus and W 5th Av

From: Chow, Linda

Sent: Thursday, July 14, 2016 2:14 PM

To: Morishita, Lysa; Summerton, Melissa; Thorseth, Leif; Low, Dale; White, Robert

Subject: PBS stations

Hi – Here's the updated spreadsheet showing installed stations, relay box info, and stations to target for approval. Please let me know if anything is incorrect or missing.

Thanks,

Linda

Functional Must Use Sign Disturbance
Relay Box on for Relay Box Permitted (use
COV Pole (no COV pole) sign) Not responsive

Stations available for Founding Member (target July 14)
Additional stations for July 20 (target)
Stations - relay box already installed on COV pole
Stations - good likelihood to install relay box on COV pole
Stations - maybe able to install relay box on COV pole 22 22 1 13 Total stations for July 20 44

Stations installed as of July 12 but need relay box on sign Stations approved but not yet installed Station approval with PBS Manager Station approval pending outreach Stations in internal review - likelihood of approval

Stations - may not be able to install/ proceed

Notes:

1. VBS will not be able to start installing mast signs until the end of next week (est July 22)

2

	Install Date	Posse
Not responsive		



Not responsive	

ot reconomics			
ot responsive			

From: "White, Robert" < Robert. White@vancouver.ca>

To: "Low, Dale" < Dale.Low@vancouver.ca>

"Shyiak, Amanda" < Amanda. Shyiak@vancouver.ca>

Date: 8/12/2016 11:51:39 AM

Subject: FW: Public Outreach updates

Attachments: VBS Business Outreach Tracking (Responses).xlsx

Hi Dale/Amanda,

Can you check the outreach for these stations Matej has indicated as completed, and update our spreadsheet?

Thanks!

Robert W. White

Public Bike Share | Wayfinding

Engineering Services | City of Vancouver 604-871-6339 | robert.white@vancouver.ca

From: Matej Mecar [mailto:matej@mobibikes.ca]

Sent: Friday, August 12, 2016 11:49 AM **To:** Public Bike Share; White, Robert

Cc: Tanya Paz; Pegah Abdolhosseini; Mia Kohout

Subject: Public Outreach updates

	Hello all involved,
	Public Outreach update
N	ot responsive
ı	
ı	
ı	
ı	
ı	
ı	
	Thank you











8/10/2016 16:39:00 110 #110: 5th & Arbutus St (Vine & 4th ins Private residence 2090 West 5th s.22(1) In person Letter to the business, Infographic, Fact sheet 5 S.22 lives in a building across the street from the proposed station is in support of the VBS 5 \$.22 house will face the proposed station and he is in support of the VBS 0 | could not reach the manager in this building. I will attempt contact again. 8/10/2016 16:40:31 8/10/2016 16:50:48 110 #110: 5th & Arbutus St (Vine & 4th ins Private residence 110 #110: 5th & Arbutus St (Vine & 4th ins Residential building 2104 Arbutus st 2101 west 5th Letter to the business, Infographic, Fact sheet Letter to the business, Infographic, Fact sheet In person In person No contact No contact Not responsive After several attemnts I have been unable to reach the manager of this building in person. Not responsive

Letter to the business, Infographic, Fact sheet

8/10/2016 16:37:44

110 #110: 5th & Arbutus St (Vine & 4th ins Residential building 2085 West 5th

No name given

No name given

Phone

I spoke to the management company receptionist who wouldn't share the building managers contact and asked me to email them informational collateral. They will email 3 back with comments if needed.

From: "Low, Dale" < Dale.Low@vancouver.ca>

To: phil.doty@cyclehop.com

mia.kohout@cyclehop.com

tanyapazzy s.22(1)

"Timothée HAMEL" <t.hamel@smoove.fr>
"Benjamin Goodge" <14brg@queensu.ca>

Date: 8/23/2016 5:37:30 PM Subject: Relay Box Field Checks

Attachments: ENG - PBS - Relay Boxes - All Field Checks - 2016-08-23.XLSX

Hello,

As we discussed on Friday I have prepared a summary of the field checks Tim and I have done so far looking for City poles where a relay box can be installed. A few important notes:

- For the column 'Current Status', this is what I saw this morning, please continue to refer to Leif's daily updates
- For the column 'Installation Date', the cells in red are approved stations that have I do not know when they are being installed
- For the column 'Confidence', Tim and I rated poles from 1 5 with 5 being 'relay box on pole will definitely work' and 1 being 'relay box on pole will not work', anything that is 3 or over should work (these are highlighted in green)
- There are not very many offset brackets left (Tim can you confirm the exact amount?) when we run out we will either need to get more or stop using poles that require an offset bracket. Tim can probably explain better how to get more offset brackets.
- · Columns 'Height' and 'Installation Notes' are for City crews when they install the relay box.
- There is a table at the bottom with checks that Tim and I still need to do, as more stations become close to being approved I will add them and Tim and I can look for more City poles

Let me know if you have any questions.

Cheers,

Dale Low

City of Vancouver, Public Bike Share

Tel: 604-829-2071

E-Mail: dale.low@vancouver.ca

Field Checks Completed

Field Check Date	Current Status (As of Aug 23)	Station #	Street1	Street2
Not responsive				
8/15/2016 Not responsive	Outreach - Waiting on CoV	110	Arhutus	W 5th

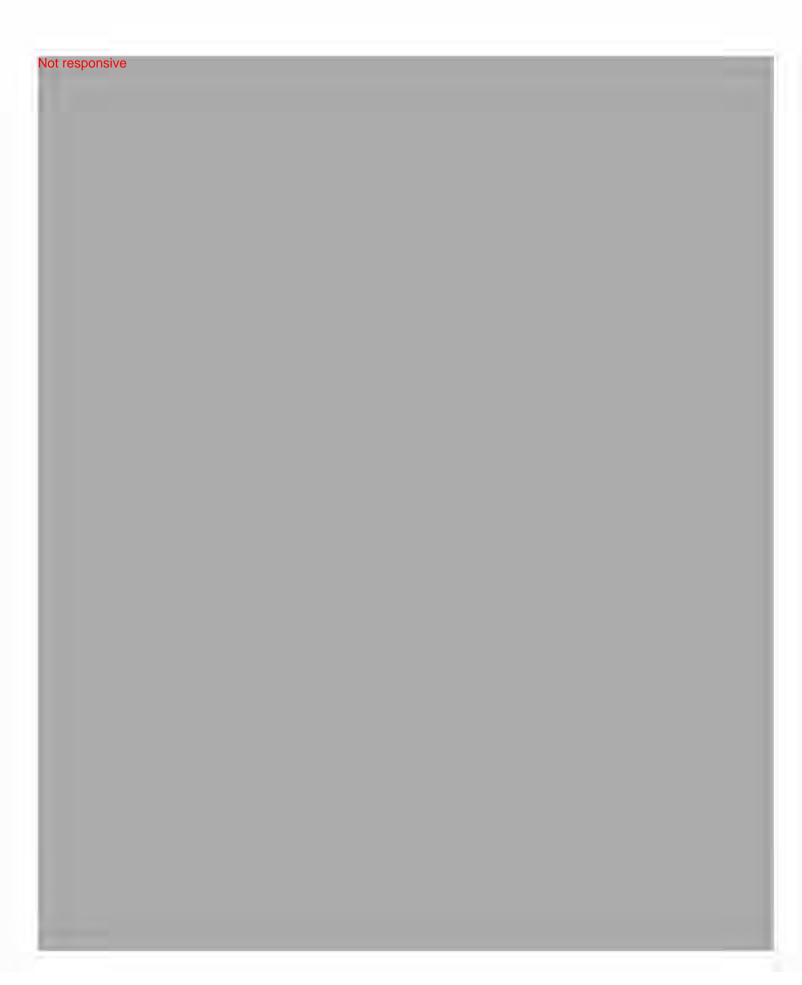
Upcoming Field Checks

Field Check Date	Station #	Street1	Street2
Not responsive			

Installation Date Not responsive	BIA	Ground Disturbance Allowed	Pole
Not responsive			
-			
-			
-			
-			

^{*}Red cells are Approved Stations without an installation date

t responsive	

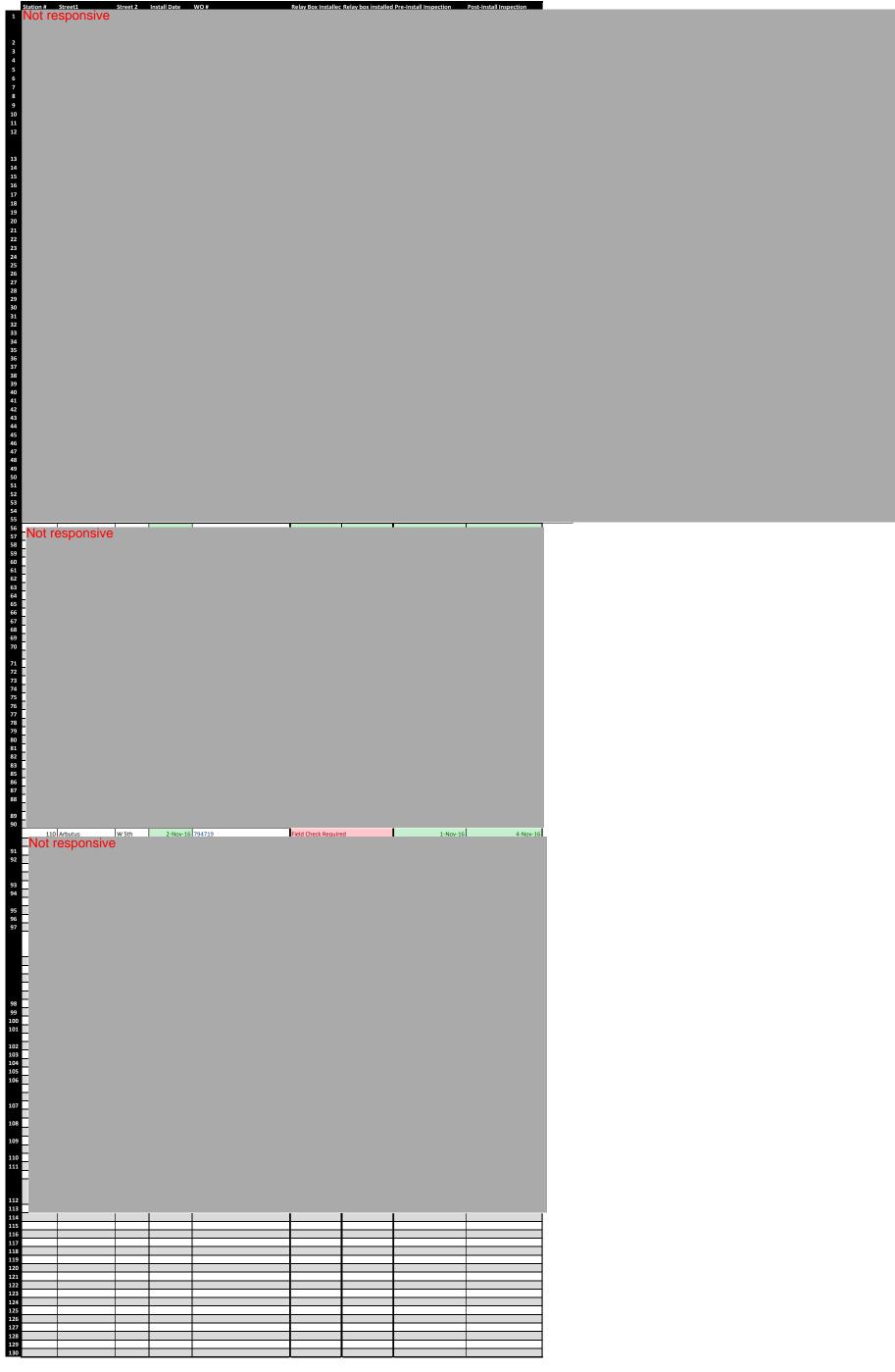


Not responsive	

Not responsive	
	_

Not responsive

lot responsive	



Not responsive	Not responsive

_	Just Waitin	ng for Outre	ach					
	Station	Stroot1	Stroot?	Bala Suggestion	Confidence	Reason	RIA	Ground Disturbance Allowed
Ì	Vot	resr	ons	Pole Suggestion				Allowed
i	•••	.00						
ı								
ı								
ı								
ı								
ı								
Į								
ı	110 A	rbutus	W 5th	Pole 1/21	medium	across street		Yes
1	Not	res	pons	sive				
1								
1								
1								
1								

Inter	nal Review Rec	quired						
Statio	on Street1	Street?	Pole Suggestion	Confidence	R	eason	RIA	Ground Disturbance Allowed
No	ot res	spons	Pole Suggestion					

Station #	Street1	Street2	Comment
21911011#	Streett	Streetz	Comment
125	Homer	Robson	Fix
94	Barclay	Lagoon	Remove
Yard			Remove
59	Cambie	Dunsmuir	Install

Approved :	Station List		
Station #	Street1	Street2	Comment

93	Chilco	Robson	Mast Sign
77	Whyte	Chestnut	Mast Sign
73	Ontario	W 5th	Mast Sign
59	Camble	Dunsmuir	COV Next Install Pole 2/2
86	Cardero	Harwood	On Hold

Likely COV, Dale and Tim to Check Likely COV, Dale and Tim to Check Likely COV, Dale and Tim to Check

Field Checks Completed		Likely	to work >3									
Field Checks Completed Field Check Date Current Status (As of A. Not responsive	ug 23) Station #	Street1	Street2	Installation Date	BIA	Ground Disturbance Allowed	Pole	Confidence	Bracket	Height	Installation Notes	Comments
Not responsive												Not responsive
•												110t 100ponorro
	44014	· hvei				lu.	0.1.4/04			le e	Turn e	
8/15/2016 Verify Outreach	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-Sm	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	W 5th	h			Yes	Pole 1/21	3 Normal		4m-Sm	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W Sth	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	w 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W Sth	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W Sth	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	utus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W Sth	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W Sth	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive
8/15/2016 Verify Outreach Not responsive	110 Arb	outus W 5th	h			Yes	Pole 1/21	3 Normal		4m-5m	At intersection	Across Street Not responsive

*Red cells are Approved Stations without an installation date

*Green cells are locations where Tim thinks a relay box will work on a City pole

Upcoming Field Checks

ocoming Field Checks	Status (Internal Review unless										
Field Check Date	otherwise noted)	Station #	Street1	Street2	BIA	Ground Disturbance Allowed	Pole Suggestion	Confidence	Bracket		Reason
ot responsi	ve										Not responsive

From: "Tanya Paz" < s.22(1)

To: "Chow, Linda" < linda.chow@vancouver.ca>

"Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

"Mia Kohout" <mia.kohout@cyclehop.com>

Date: 8/16/2016 9:50:13 AM

Subject: Next 50 - priorities
Attachments: Next 50 list.docx

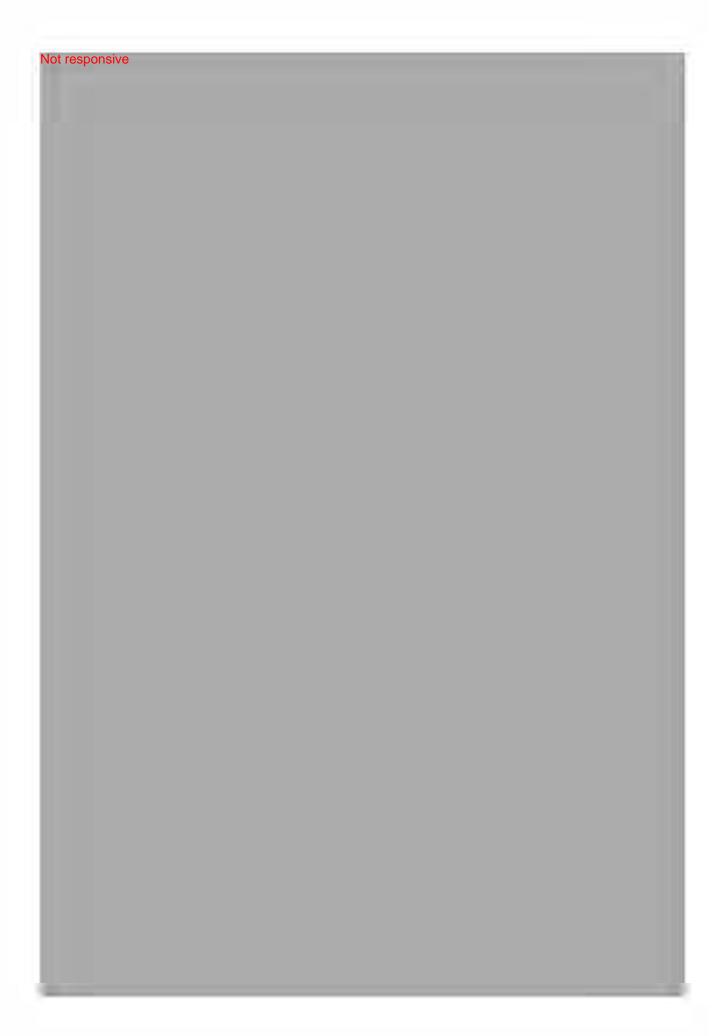
In case you have a moment before our meeting, here's a list of priorities.

Tanya

Tanya Paz

604.309.1266 | linkedin.com/in/tanyapaz | @tanyapazzy

Not responsive	



110 Arbutus W 5th Ave Not responsive

3 Categories
OMG HAVE TO HAVE IT
Lucrative part of network
Plan B or Last 50

From: "Mia Kohout" < mia.kohout@cyclehop.com> To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca> "Matej Mecar" < matej@mobibikes.ca> Date: 10/4/2016 8:55:23 AM Subject: Re: 2110 W 5th Ave Hi Lysa, Thanks for the info. I spoke with Justin yesterday, and now Matej is following up. I am looping him in so he knows you have spoken to Justin as well. Thanks, Mia On 16-10-03 5:56 PM, Morishita, Lysa wrote: > Hi Mia, Just a heads up, I just got a call from Justin at Prospero, property management company for Arbutus Lodge at 2110 W 5th. I spoke with Paul, the building caretaker, earlier today which I suspect is why Justin reached out to you directly. s.13(1) Cheers, Lysa

Lysa Morishita, EIT/GIT

Public Bike Share | CITY OF VANCOUVER

o: 604.871.6638

e: lysa.morishita@vancouver.ca

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-- neMia KohoutneGeneral Manager, Vancouver Bike Share Inc.ne778-833-3773nene

From: "Public Bike Share" <publicbikeshare@vancouver.ca>

To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

Date: 12/9/2016 5:17:37 PM

Subject: RE: Mobi Public Bike Share System Installation

Attachments: ENG - PBS - Gowling WLG 2110 West 5th Avenue Station - 2016-12-06.docx

s.13(1)

From: Morishita, Lysa

Sent: Tuesday, December 06, 2016 9:32 AM

To: Public Bike Share

Subject: FW: Mobi Public Bike Share System Installation

FYI

From: Willis, Susan [mailto:Susan.Willis@gowlingwlg.com] On Behalf Of Stewart, Irene

Sent: Thursday, December 01, 2016 4:47 PM

To: Morishita, Lysa; Dobrovolny, Jerry

Cc: Stewart, Irene

Subject: Mobi Public Bike Share System Installation

Dear Sirs/Mesdames,

Please see attached our letter of today's date in respect of the above matter.

Kind regards,

Irene Stewart
Partner

T +1 604 891 2270 **F** +1 604 443 5639

E irene.stewart@gowlingwlg.com

Gowling WLG (Canada) LLP 550 Burrard Street, Suite 2300, Bentall 5 Vancouver, BC V6C 2B5 Canada

gowlingwlg.com

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Ottawa, Toronto, Hamilton, Waterloo Region, Calgary and Vancouver.							

Topic	Citizen concerns	City responses		
Outreach	No notice given by COV or VBSI to Ms. Cowdell or building managers prior to installation.	VBSI spoke to building manager July 12 th on station proposal, and on October 31 st on station installation. (property manager on Oct. 6) No outreach directly to Ms. Cowdell per outreach procedure.		
	Complete failure in communication to building tenants with incorrect advice on 12, not 16 docks.	No record of dock indication to citizens, REVO and REV1 all included 16 docks.		
	COV and VBSI have not followed standard outreach and assessment procedure.	COV and VBSI did follow standard outreach procedure.		
	COV or VBSI have not considered or acknowledged the inconveniences above (accessibility, safety, valuation).	VBSI has spoken to property and building manager which addressed most inconveniences.		
	Ms. Cowdell would not have known about the station if other tenant did not approach VBSI crew.	VBSI reached out to building manager on July 12 th , building manager was instructed to inform tenants of proposed station.		
	VBSI did not relay tenant feedback to COV.	VBSI outreach was provided to COV.		
Alternative consideration	VBSI did not look into alternative locations on north side of the street proposed by the building manager.	Station proposal was handled as usual.		
	No evidence concerns from Ms. Cowdell expressed through building manager have ever been considered.	Station proposat was nameded as assaut.		
Parking and accessibility	Removal of three 2-Hour parking spots. Moving companies will have to walk further which costs more money. Difficult to maneuver furniture in and out of the building due to proximity of station.			
	Hardship for elderly tenants who have to walk further for pick-up and drop-off by caregivers or taxis. Station impedes access to primary pick-up and drop-off area for special	2 2-hr sports reallocated (12.2m), 3 2-hr spots still available, TSZ for moving.		
	assistance vehicles, such as HandyDART which contradicts the City's Accessible street design standards.			
Emergency and safety	Emergency responders will be adversely affected by traffic caused by station. Fire hydrant access has been impeded, causing delays to emergency	Station over 5 meters from hydrant.		
und surcey	respons.			
Devaluation	Accessibility impediments will deter potential tenants resulting in loss of rental revenue to Ms. Cowdell.			
	Ms. Cowdell's investments into the building have been devaluated due to visibility of station and littering and loitering around station.	Devaluation, same access, visibility is subjective, irrigation system should be on private land. No record on graffiti or litter from VBSI.		
	Increased foottraffic on boulevard threatens to destroy newly installed irrigation system.			
Precedent	Station #86 Cardero St and Harwood St removal has set precedent, this station faces similar concers so COV should follow precedent and remove station.	Cardero & Harwood outreach process was incomplete COV did not catch the oversight which was COV's mistake. Different situation.		

Gowling WLG 2110 West 5th Avenue

Station #110 (W 5th Ave and Arbutus St)

Summary of letter

December 1st, 2016 via email Gowling WLG acting for Marilyn Cowdell

Complaints and responses:

- No notice given by COV or VBSI to Ms. Cowdell or building managers prior to installation.

VBSI reached out to building and property manager in July on station proposal, and in October on station installation. No outreach directly to Ms. Cowdell per outreach procedure.

- Complete failure in communication to building tenants with incorrect advice on 12, not 16 docks.

No record of dock indication.

Check REV0 for 12

- COV and VBSI have not followed standard outreach and assessment procedure.

COV and VBSI did follow standard outreach procedure.

- COV or VBSI have not considered or acknowledged the inconveniences above (accessibility, safety, valuation).

VBSI has spoken to property and building manager which addressed most inconveniences.

- Ms. Cowdell would not have known about the station of other tenant did not approach VBSI crew.

VBSI reached out to building manager on July 14th, building manager was instructed to inform tenants of proposed station.

- VBSI did not relay tenant feedback to COV.

VBSI outreach was provided to COV.

(June 13th 2016, tenant reached out to measuring crew outside and relayed info to building manager who relayed to tenants. Source: Gowling)

July 14th 2016, Matej had contact with building manager.

(October 3rd 2016, Building manager received installation notice. Source: Gowling)

October 6th 2016, Matej had contact with property manager.

October 31st 2016, Matej had contact with building manager again.

- VBSI did not look into alternative locations on north side of the street proposed by the building manager.
- No evidence concerns from Ms. Cowdell expressed through building manager have ever been considered.

Station proposal was handled as usual.

- Bike station has created a material inconvenience and hardship to Ms. Cowdell:
 - Removal of three 2-Hour parking spots.
 - o Moving companies will have to walk further which costs more money.
 - o Difficult to maneuver furniture in and out of the building due to proximity of station.
 - o Hardship for elderly tenants who have to walk further for pick-up and drop-off by caregivers or taxis.
 - Station impedes access to primary pick-up and drop-off area for special assistance vehicles, such as HandyDART which contradicts the City's Accessible street design standards.

Accessibility, 2 2-hr sports reallocated (12.2m), 3 2-hr spots available, TSZ for moving.

- o Emergency responders will be adversely affected by traffic caused by station.
- o Fire hydrant access has been impeded, causing delays to emergency respons.

Safety concerns, over 5 meters from hydrant.

- o Accessibility impediments will deter potential tenants resulting in loss of rental revenue to Ms. Cowdell.
- Ms. Cowdell's investments into the building have been devaluated due to visibility of station and littering and loitering around station.
- o Increased foottraffic on boulevard threatens to destroy newly installed irrigation system.

Devaluation, same access, visibility is subjective, irrigation system should be on private land.

- Station #86 Cardero St and Harwood St removal has set precedent, this station faces similar concers so COV should follow precedent and remove station.

Cardero & Harwood outreach process was incomplete COV did not catch the oversight which was COV's mistake. Different situation.

Timeline from letter:

- June 13th, building tenant talked to crew measuring site and was handed a Mobi flyer. Flyer made its way to building manager and from building manager to Ms. Cowdell.
- Building manager had numerous phone and email conversations with Mia and Matej between June and November 2016.
- Between June 17th and October 1st, no evidence was provided concerns were being considered by COV or VBSI.
- October 3rd, building manager was informed of station installation taking place on November 8th.

City records

Outreach Matej:

July 14th 2016 - Paul, building manager, letter to the business, Infographic, Fact sheet Hates that the bike rack is going right out of the building. Is concerned about the noise and the crowds it will attract. Wishes it was a little further away from the building.

October 6th 2016 - Jeff, property manager, phone

Jeff said the owner is concerned about having a station installed in front of the building after having recently spent a lot of money renovating it. The managers main concern was aesthetics. He did mention parking but there is parking behind the building and on street parking around the building. The on site manager also mentioned he was concerned about the "type of people" a station would bring to the neighbourhood. I've explained that won't be an issue either. So I think it's really just aesthetics because they've both mentioned that the building was recently renovated and they didn't like the idea of a bunch of bikes being and bike docks outside.

October 31st 2016 - Paul, building manager, station build out notice, phone I spoke to Paul via the intercom. He said he would share the notice with residents.

Lysa:

October 3rd, 2016

3:30pm - I spoke with Paul, the building manager at 2110 W 5th (Arbutus Lodge), I addressed his concerns about:

- Aesthetics
- Noise of station
- Crowds gathering
- Put it on another corner, they spent money improving their corner when other corners did not
- Against all cycling, he said the Motor Vehicle Act says cyclists are not allowed on the road

4:45 pm - I spoke with Justin at Prospero, the property management company

- The sprinklers he recently installed are naturally going to overflow and the spray will get the bikes all wet
- He had spoken with Mia, and was going to follow up again
- Apologized for his passionate building manager (Paul)

Questions VBSI:

- Mia, interaction between June and October 2016? Reply from Matej:
 - o Manager at 2110 West 5th Ave was first contacted on the 12th of July 2016. I was outside of the building and buzzed the manager named Paul via intercom. He came out and I let him know that I was from the Vancouver Bike Share program and that I wanted to share some information with him. I told him there was a proposed bike share station on the South West side of 5th Ave at the intersection of Arbutus and 5th. His words to me were "Not if I have anything to do with it" or "not if I can help it" essentially saying he was opposed to the idea. Paul was concerned about the station being installed at the proposed location. He said the owner of the building had just spent a few million dollars renovating and installing the station right outside the building would not add to the visual appeal of all the work that had been done. He was also concerned about "people partying and drinking at the station". He thought there would be people coming and "making all sorts of noise" at all times of day at the station and he was concerned that one of the residents may end up confronting the "partiers", would get into a physical altercation and would end up being arrested (his words, not mine). I assured him that the bike share program is a transportation mode not a plaza for people to gather at and there would very unlikely be any partying taking place at the station. I gave Paul informational collateral and left to contact the remaining residents in the neighbourhood who were close to the station.
 - My next communication in regards to this building was on October 6th when I spoke to Jeff Nightingale, the property manager for 2110 West 5th Ave on the phone. Jeff was also concerned about having the station installed so close to the building after the owner had spent millions of dollars renovating the premises. He had suggested alternate sites. I told him Arbutus st. was too busy of a road to have a bike share station installed on. 5th Ave east of Arbutus is on too much of an incline and installing a station mid way down the block is not ideal as having a station close to an intersection increases it's visibility.
 - My final interaction with Paul the building manager was on October 31st, when I dropped off the station installation notice. I spoke to Paul over the intercom and let him know that the station had been approved and would be installed in the next 48 hours. He said he would put the installation notice up in the lobby and did not further oppose the station.
- Phil, any record of littering or graffiti at this station? Reply from Phil:
 - o There is no record of littering or graffiti at this station.

From: "Thorseth, Leif" <Leif.Thorseth@vancouver.ca>

To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

Date: 10/3/2016 1:03:32 PM Subject: RE: Outreach call prep

I believe it is.

From: Morishita, Lysa

Sent: Monday, October 03, 2016 1:02 PM

To: Thorseth, Leif

Subject: RE: Outreach call prep

Thanks Leif. Is this the Arbutus and 5th property? http://www.prospero.ca/residential/other-vancouver/6-arbutus-lodge

From: Thorseth, Leif

Sent: Monday, October 03, 2016 11:22 AM

To: Morishita, Lysa

Subject: RE: Outreach call prep

Hi lysa,

Station 110 – Arbutus and W 5th Av Station.

There were no records in the Citizen Feedback spreadsheet or the PBS email.

2101 W 5th Av is the building across the street and outreach did not successfully contact this building according to their records.

2110 W 5th Av is the building adjacent to the proposed PBS station – Hates that the bike rack is going right out of the building. Is concerned about the noise and the crowds it will attract. Wishes it was a little further away from the building.

There was no phone number given.

For Station 68 – Cypress and Broadway s.22(1)

I have attached the email that explains concerns from August 9, 2016.

I have also attached a the Citizen feedback spreadsheet for you to browse.

I can't find anything on a petition being sent in. Did it come by mail?

Thanks Leif

From: Morishita, Lysa

Sent: Monday, October 03, 2016 10:13 AM

To: Thorseth, Leif

Subject: Outreach call prep

Hi Leif,

I want to call the concerned residents/neighbours at the Arbutus and 5th station and the Cypress and Broadway station. Could you please gather the details and history of outreach to prepare me for those calls?

Who do I call? What are their biggest concerns? How and when did they voice those concerns? What information can I provide that might ease those concerns?

Thanks, Lysa

Lysa Morishita, EIT/GIT

Public Bike Share | CITY OF VANCOUVER

o: 604.871.6638

e: lvsa.morishita@vancouver.ca

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From: "Public Bike Share" <publicbikeshare@vancouver.ca>

To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

Date: 8/19/2016 5:03:39 PM

Subject: RE: Public outreach updates

Hi Lysa,

Below is an overview for the outreach.

I can email this to Metaj after you take a look at it

Thanks

Not responsive

Station 110 - 5th and Arbutus

Outreach still needed for:

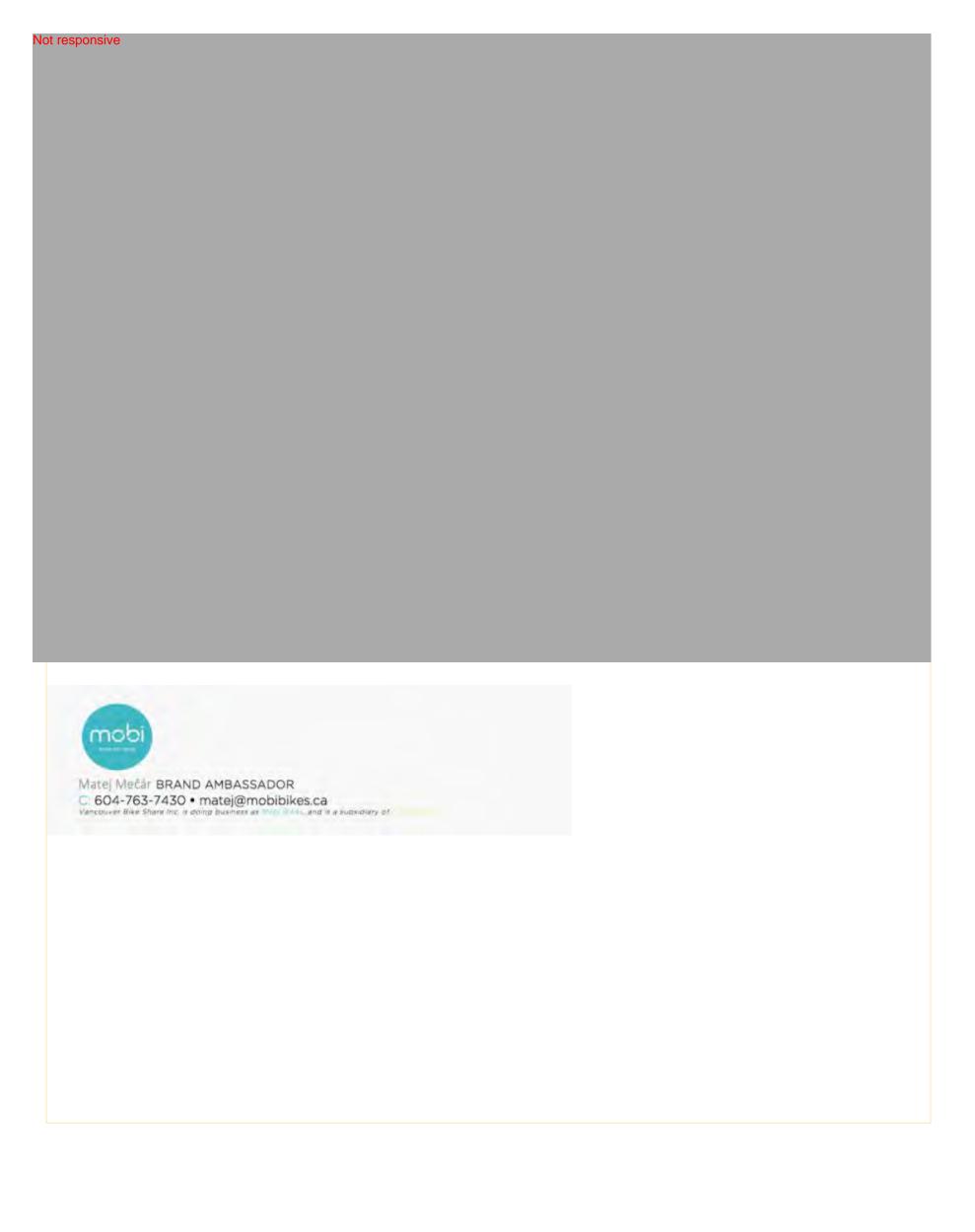
Residential Building (2085 W 5th) - 0 (no contact was made)

Residential Building (2102 W 5th) - 0 (no contact was made)

Residential Building (2110 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts)

Residential Building (2101 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts, 1 attempt has been documented)

Not responsive



From: "Tanya Paz" To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca> Date: 7/14/2016 2:01:40 PM Subject: Re: Station 110: 5th & Arbutus - submission for permit application I found the suggestions in this email very proactive. Much appreciated. Tanya On Wed, Jul 13, 2016 at 8:04 PM Morishita, Lysa < Lysa. Morishita@vancouver.ca > wrote: Hi Tanya, Thanks for the submission, overall I think the location is a good one and would imagine it will be approved fairly quickly. As is shown on the drawing, there is a fire hydrant near the station. The location of the 2 hour parking sign indicates where clearance is required for the fire hydrant, also shown on your drawing. I'm going to start the drawing through the review process, but add a note saying that you will provide a 110_REV1 that shifts the station slightly westward so it is not encroaching on the fire hydrant clearance so you can get a headstart on drafting. At this point, I would recommend you initiate the outreach process with the adjacent residential buildings. Cheers, Lysa From: Tanya Paz [mailto Sent: Wednesday, July 13, 2016 6:09 PM To: Morishita, Lysa; Public Bike Share **Subject:** Station 110: 5th & Arbutus - submission for permit application Please see attached PDF of proposed station. Do not hesitate to contact me if revisions are required (once all and any CoV revisions required have been gathered). Thank you, Tanya Paz Project Manager, Station Siting Vancouver Bike Share Inc. (Mobi) 604.309.1266 Tanya Paz 604.309.1266 | linkedin.com/in/tanyapaz | @tanyapazzy Tanya Paz 604.309.1266 | linkedin.com/in/tanyapaz | @tanyapazzy

From: "Tanya Paz" s.22(1)

To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

"Public Bike Share" <publicbikeshare@vancouver.ca>

Date: 7/13/2016 6:08:40 PM

Subject: Station 110: 5th & Arbutus - submission for permit application

Attachments: 110_REV0 (e-sealed).pdf

Please see attached PDF of proposed station.

Do not hesitate to contact me if revisions are required (once all and any CoV revisions required have been gathered).

Thank you,

Tanya Paz Project Manager, Station Siting Vancouver Bike Share Inc. (Mobi) 604.309.1266

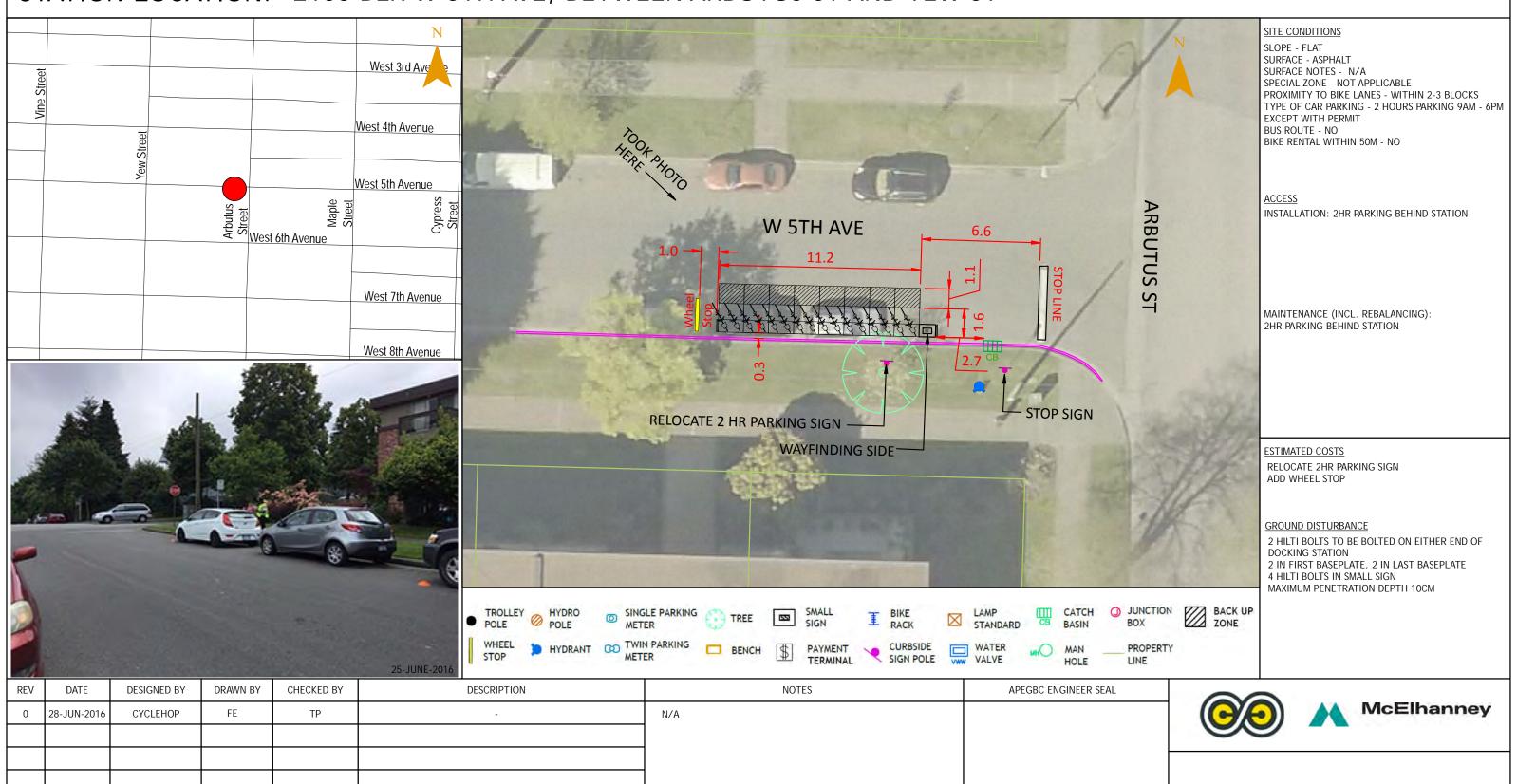
__

Tanya Paz

604.309.1266 | <u>linkedin.com/in/tanyapaz</u> | @tanyapazzy

STATION #: 110 STATION LOCATION: 2100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

SIDE OF STREET: SOUTH STATION TYPE: ON ROADWAY OWNER: CITY OF VANCOUVER STATION FEATURES: 16 DOCKS, 1 SMALL SIGN BIKE DOCK ORIENTATION: ANGLED RIGHT



ALL DISTANCES ARE IN METERS UNLESS OTHERWISE NOTED

W 5TH AVE / ARBUTUS ST

DRAWING: 110_REV0

SCALE: 1:200 SHEET: 1 OF 1

From: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

To: "Mia Kohout" < mia.kohout@cyclehop.com>

Date: 10/3/2016 5:56:46 PM

Subject: 2110 W 5th Ave

Hi Mia,

Just a heads up, I just got a call from Justin at Prospero, property management company for Arbutus Lodge at 2110 W 5th. I spoke with Paul, the building caretaker, earlier today which I suspect is why Justin reached out to you directly.

s.13(1)

Cheers, Lysa

Lysa Morishita, EIT/GIT
Public Bike Share | CITY OF VANCOUVER
o: 604.871.6638

e: lysa.morishita@vancouver.ca

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Outreach: Arbutus & 5th

Monday, October 03, 2016 3:27 PM

Paul is building manager 2110 W 5th (Arbutus Lodge)

- Don't want crowds gathering
- Noise of the station and gathering crowds
- Ugly!
- Totally against it
- Managed by Prospero
- Put it on another corner, don't put it on our corner
- We do not want to support a sustainable mode of transportation
- Against all cycling, guys on the bikes should be paying insurance
- The mayor of this city is breaking the law by allowing cyclists on the roads

"Oh I've had enough with you I'm too busy to talk to you goodbye"

Justin at Prospero called 4:45 Monday

- Very reasonable
- Sprinklers naturally overflow spray onto the road so the bikes will get all wet
- Follow up with Mia

From: "Matej Mecar" <matej@mobibikes.ca>

To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

Date: 8/19/2016 4:28:31 PM
Subject: Public outreach updates

Attachments: VBS Business Outreach Tracking (Responses)-6.xlsx

Hi Lysa,

We have finished outreach for a few more stations today. I've attached the excel sheet with all the comments.

Not responsive

Station 110 - 5th and Arbutus

Not responsive





Not responsive				
7/14/2016 15:33:07 W5th and #110:5th & Arbutus St (Vine & 4th instead is well?) Residential building 2110 w arbutus Not responsive	Paul Paul	Letter to the business, Infographic, Fact sheet	Hates that the bile rack is going right out of the building. Is concerned about the noise and the crowds if 1 from the building.	will attract. Wishes it was a little further away

	Not responsive						
8/1/2/2015 9 36-13 110 #110 Sh & Arbutuu St (Vine & 4th instead/das well?) Residential building 2101 West Sh Ave. No contact No con	8/10/2016 16:39:00 1/10/2016 16:39:00 1/10/2016 16:30:40 1/10/2016 16:30:48 1/10/2016 16:	2000 West Sth	1) S.2. No contact 2(1)	In person Letter to the business, Infoo In person Letter to the business, Infoo In person Letter to the business, Infoo		2(
	Not responsive 110, #110-Sth & Arbutus St (Vine & 4th instead/as well?). Residential building.	2101 West 5th Ave. No contact.	No contact	Letter to the business. Infoo	rachic. Fact sheet 0). After several attempts I have been unable to reach the manager of this building in person.	

ot responsive			
•			
#110-5th & Arbutus St (Vina & 4th instantion well?)		Another failed attemnt to Contact this building manager.	
Not responsive			

From: "Matej Mecar" < matej@mobibikes.ca> To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca> Date: 8/18/2016 10:52:51 AM Subject: Re: Outreach Updates Attachments: VBS Business Outreach Tracking (Responses)-4.xlsx Hello again, Please see attached excel sheet for details. Thanks Matej On Aug 18, 2016, at 10:49 AM, Matej Mecar < matej@mobibikes.ca > wrote: Hi Lysa, I wanted to forward you the finished station list Robert has approved and add the ones Pegah and I finished yesterday and so far today. Please refer to the list and my comments in red. We've also finished a few new stations. Not responsive Please refer below for the follow up of Robetrs email. Let me know if you have any questions. Thanks <Screen Shot 2016-08-09 at 9.38.42 AM.png> Begin forwarded message: From: "White, Robert" < Robert. White@vancouver.ca> Subject: RE: Outreach Updates Date: August 16, 2016 at 4:45:31 PM PDT To: Matej Mecar < matej@mobibikes.ca > Cc: Public Bike Share <publicbikeshare@vancouver.ca</pre> Hi Matej, Thanks for the updated sheet. Below I've responded to each of the stations you've identified as complete. When you've completed any additional outreach, please email our team account at publicbikeshare@vancouver.ca, and Lysa/Melissa/Leif/or I will make sure your updates feed into our review process and get back to you. Not responsive

110 – Please make and document additional contact attempts with the addresses you've identified. We'd previously discussed with Pegah a guideline of 3 attempts over the span of a week or more to ensure under reasonable circumstances citizens have the opportunity to be notified before the station is installed I tried contacting the building manager for the third time without a response.	
Not responsive	

Thanks again Matej. The process may seem thorough but the documentation is extremely helpful when responding to any notification process concerns we may receive from the public, or Council.

Robert W. White

Not responsive





Not responsive 7/12/2016 15:14:05 O 7/14/2016 10:11:11 t 7/14/2016 10:14:08 7/14/2016 10:22:30 7/14/2016 10:28:36 p 7/14/2016 10:30:36 07/14/2016 10:32:41 **n** 7/14/2016 10:35:43 S 7/14/2016 10:38:58 7/14/2016 10:40:58 e 7/14/2016 10:43:40 7/14/2016 10:49:35 7/14/2016 10:53:36 7/14/2016 10:55:24 7/14/2016 10:56:54 7/14/2016 11:28:24 7/14/2016 11:34:24 7/14/2016 12:12:10 7/14/2016 12:22:58 7/14/2016 12:27:04 7/14/2016 12:41:41 #110: 5th & Arbutus St (Vine & 4th instead/as
7/14/2016 15:33:07 W5th and arbutu well?)

Not responsive

#10: 5th & Arbutus St (Vine & 4th instead/as
Residential building 2110 w arbutus Hates that the bike rack is going right out of the building. Is concerned about the noise and the crowds it will attract. Wishes it was a 1 little further away from the building. Paul Paul Letter to the business, Infographic, Fact sheet









From: "Chow, Linda" < linda.chow@vancouver.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

"Low, Dale" < Dale.Low@vancouver.ca>

Date: 7/14/2016 4:41:02 PM Subject: RE: PBS stations

Attachments: PBS stations installed as of 2016-07-12.xlsx

Hi Leif – I've added Carrall/ Alexander to the list. Scott will call Gastown BIA to confirm their support.

Dale – Please coordinate with Tim to do site visits tomorrow at Items #34-55 to determine feasibility of using COV poles for relay boxes.

Thanks, Linda

From: Thorseth, Leif

Sent: Thursday, July 14, 2016 3:21 PM

To: Chow, Linda

Subject: RE: PBS stations

Hi Linda. Not responsive

Station 110 – Arbutus and W 5th – Again, there has been no outreach yet for this station. I will also ask for outreach in the daily report.

Thanks Leif

From: Chow, Linda

Sent: Thursday, July 14, 2016 2:47 PM

To: Thorseth, Leif; Morishita, Lysa; Summerton, Melissa; Low, Dale; White, Robert

Subject: RE: PBS stations

Are these new? And is there good chance of approval by end of tomorrow?

From: Thorseth, Leif

Sent: Thursday, July 14, 2016 2:46 PM

To: Chow, Linda; Morishita, Lysa; Summerton, Melissa; Low, Dale; White, Robert

Subject: RE: PBS stations

Hi linda,

Not responsive

Station 110 – Arbutus and W 5th Av

From: Chow, Linda

Sent: Thursday, July 14, 2016 2:14 PM

To: Morishita, Lysa; Summerton, Melissa; Thorseth, Leif; Low, Dale; White, Robert

Subject: PBS stations

Hi – Here's the updated spreadsheet showing installed stations, relay box info, and stations to target for approval. Please let me know if anything is incorrect or missing.

Thanks, Linda Not responsive

Relay Box on COV Pole

Functional Must Use Sign Disturbance
Relay Box on for Relay Box Permitted (use

Stations available for Founding Member (target July 14)
Additional stations for July 20 (target)
Stations - relay box already installed on COV pole
Stations - good likelihood to install relay box on COV pole
Stations - maybe able to install relay box on COV pole 22 22 1 13 8 44 Total stations for July 20

Stations installed as of July 12 but need relay box on sign Stations approved but not yet installed Station approval with PBS Manager Station approval pending outreach Stations in internal review - likelihood of approval

Stations - may not be able to install/ proceed

Notes:

1. VBS will not be able to start installing mast signs until the end of next week (est July 22)

2



From: "White, Robert" < Robert. White@vancouver.ca> To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca> "Summerton, Melissa" < Melissa. Summerton@vancouver.ca> Date: 8/16/2016 11:45:12 AM Subject: Station Outreach/etc Attachments: ENG - PBS - Mobi VBS Outreach Tracking (Responses) - 2016-08-15.XLSX Hi Lysa/Mel, Quick update on station progress. I've attached Matej's latest spreadsheet. Not responsive Incomplete: Not responsive 110 - Arbutus & 5th · Unsuccessful attempt to contact residential building across the street over a period of 2 days (Aug-10-12). I'm requesting an additional attempt. Not responsive Thanks, **Robert W. White**

Public Bike Share | Wayfinding

Engineering Services | City of Vancouver 604-871-6339 | robert.white@vancouver.ca







Not responsive							
8/10/2016 16:37:44 8/10/2016 16:39:00	110 #110: 5th & Arbutus St (Vine & 4th instead/as well?) 110 #110: 5th & Arbutus St (Vine & 4th instead/as well?)		No name given S.22(1)		Phone In person	Letter to the business, Infographic, Fact sheet Letter to the business, Infographic, Fact sheet	3 I spoke to the management company receptionist who wouldn't share the building managers contact and asked me to 5 27 wes in a building across the street from the proposed station is in support of the VBS
8/10/2016 16:40:31 Not responsive	110 #110: 5th & Arbutus St (Vine & 4th instead/as well?)	Private residence 2004 Arbutus st	5.22(1)	1)	In person	Letter to the business, Infographic, Fact sheet Letter to the business, Infographic, Fact sheet	3 I spoke to the management company receptionist who wouldn't share the building managers contact and asked me to 5 8.22 (wes in a building across the street from the proposed station is in support of the VBS 5 10 yould not reach the manager in this building. Lwill attempt contact again.
	110 #110: 5th & Arbutus St (Vine & 4th instead/as well?)	Residential building 2101 West 5th Ave	No contact.	No contact I	In person	Letter to the business. Infographic, Fact sheet.	After several attempts I have been unable to reach the manager of this building in person.
8/12/2016 9:36:18 Not responsive	110 #110: 5th & Arbutus St (Vine & 4th instead/as well?)	Residential building 2101 West 5th Ave	No contact	No contact	In person	Letter to the business. Infographic. Fact sheet	0. After several attempts I have been unable to reach the manager of this building in person



To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 8/19/2016 5:32:56 PM

Subject: FW: Public outreach updates

From: Morishita, Lysa

Sent: Friday, August 19, 2016 5:31 PM

To: Public Bike Share

Subject: RE: Public outreach updates

Hi Leif,

See my comments below in purple.

Thanks, Lysa

From: Public Bike Share

Sent: Friday, August 19, 2016 5:04 PM

To: Morishita, Lysa

Subject: RE: Public outreach updates

Hi Lysa,

Below is an overview for the outreach.

I can email this to Metaj after you take a look at it

Thanks

Not responsive

Not responsive
Station 110 - 5th and Arbutus
Outreach still needed for:
Residential Building (2121 W 5th) Residential Building (2110 W 5th) - 0 (no contact was made after several attempts, no documentation of previous
attempts)
Residential Building (2101 W 5th) - 0 (no contact was made after several attempts, no documentation of previous
attempts, 1 attempt has been documented)
ot responsive
mobi
Matej Mečár BRAND AMBASSADOR C: 604-763-7430 • matej@mobibikes.ca
C: 604-763-7430 • matej@mobibikes.ca Vancouver Bike Share Inc. is doing business as a subsidiary of

Ν

From: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 7/13/2016 8:06:54 PM

Subject: FW: Station 110: 5th & Arbutus - submission for permit application

Attachments: 110_REV0 (e-sealed).pdf

Hi Leif,

Please add to trello/vandocs.

On the trello card, please add a note saying that VBS will submit a new drawing (110_REV1) that shifts the station slightly westward to maintain fire hydrant clearance.

Otherwise, can start getting approval from the various groups.

Thanks, Lysa

From: Tanya Paz s.22(1)

Sent: Wednesday, July 13, 2016 6:09 PM **To:** Morishita, Lysa; Public Bike Share

Subject: Station 110: 5th & Arbutus - submission for permit application

Please see attached PDF of proposed station.

Do not hesitate to contact me if revisions are required (once all and any CoV revisions required have been gathered).

Thank you,

Tanya Paz Project Manager, Station Siting Vancouver Bike Share Inc. (Mobi) 604.309.1266

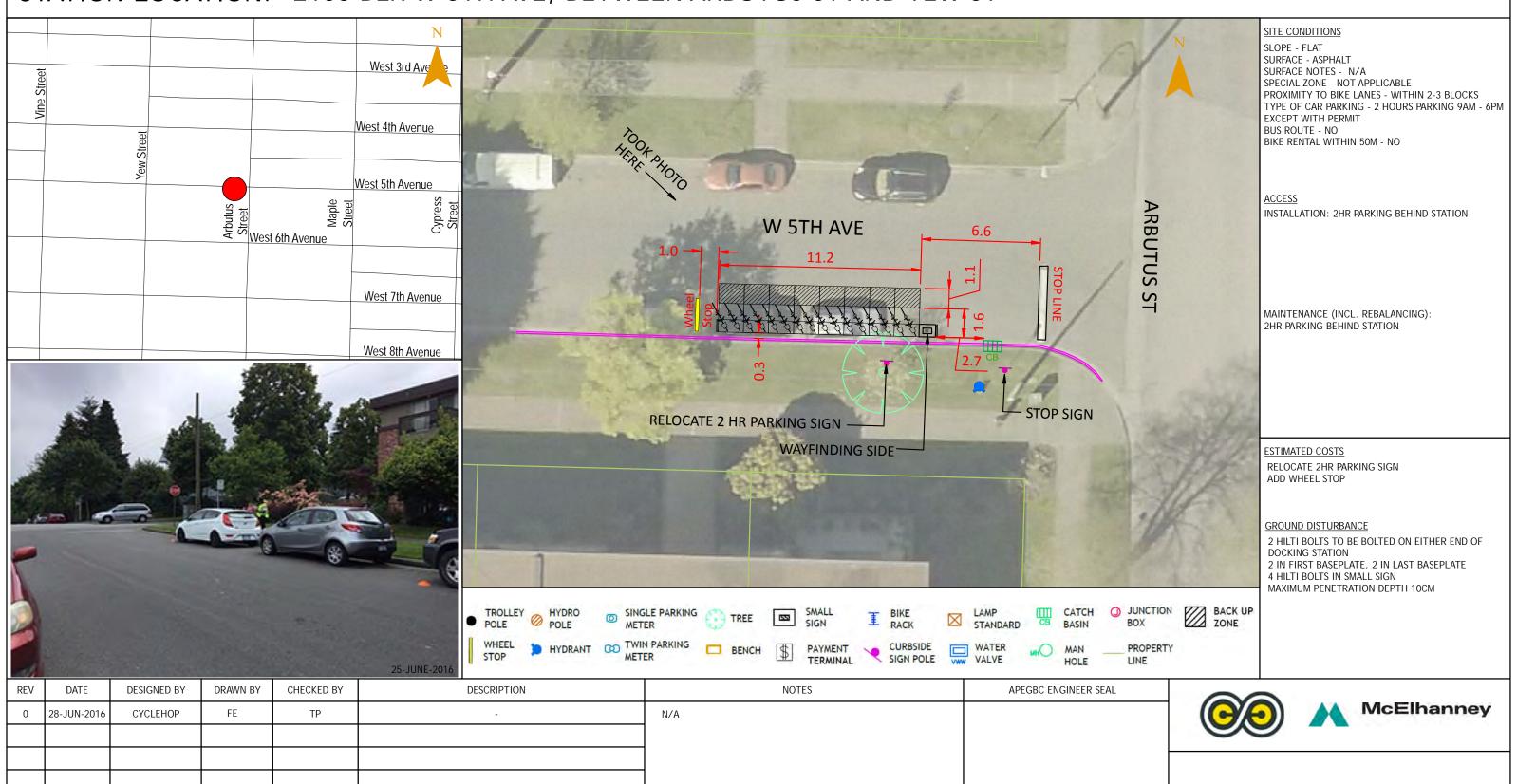
--

Tanya Paz

604.309.1266 | linkedin.com/in/tanyapaz | @tanyapazzy

STATION #: 110 STATION LOCATION: 2100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

SIDE OF STREET: SOUTH STATION TYPE: ON ROADWAY OWNER: CITY OF VANCOUVER STATION FEATURES: 16 DOCKS, 1 SMALL SIGN BIKE DOCK ORIENTATION: ANGLED RIGHT



ALL DISTANCES ARE IN METERS UNLESS OTHERWISE NOTED

W 5TH AVE / ARBUTUS ST

DRAWING: 110_REV0

SCALE: 1:200 SHEET: 1 OF 1

To: vancouvermontessorischool@telus.net

Date: 11/16/2016 12:36:24 PM

Subject: Public Bike Share Station at Arbutus & W 5th Ave

Dear s.22(1)

Thank you for contacting us and sharing your safety concerns about the Mobi station on Arbutus Street and 5th Avenue. Our goal for Mobi is to provide residents and visitors with an easy and convenient transportation option to help support sustainable transportation within the City. The Mobi stations will be located approximately 2-3 blocks apart throughout the initial service area.

In regards to your safety concern, the station proposal was reviewed by an independent Professional Engineer for safety and transportation impacts. When bikes are in the station, all station features will be no wider than a parked car, along with room for riders to back the bikes in and out similar to opening a car door. In addition, the City of Vancouver reviews and considers safety, access, traffic, and special events. We continuously monitor the station and we may make adjustments over time, so don't hesitate to send us any further questions or observations you may have.

Thank you for your concerns,

The City of Vancouver Public Bike Share Team vancouver.ca/bikeshare

To: s.22(1)

Date: 11/16/2016 12:34:34 PM

Subject: Public Bike Share Station at Arbutus & W 5th Ave



Thank you for contacting us and sharing your safety concerns about the Mobi station on Arbutus Street and 5th Avenue. Our goal for Mobi is to provide residents and visitors with an easy and convenient transportation option to help support sustainable transportation within the City. The Mobi stations will be located approximately 2-3 blocks apart throughout the initial service area.

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Thank you for your concerns,

The City of Vancouver Public Bike Share Team vancouver.ca/bikeshare

To: s.22(1)

Date: 11/16/2016 12:37:53 PM

Subject: Public Bike Share Station at Arbutus & W 5th Ave

Dear s.22(1)

Thank you for contacting us and sharing your safety concerns about the Mobi station on Arbutus Street and 5th Avenue. Our goal for Mobi is to provide residents and visitors with an easy and convenient transportation option to help support sustainable transportation within the City. The Mobi stations will be located approximately 2-3 blocks apart throughout the initial service area.

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Thank you for your concerns,

The City of Vancouver Public Bike Share Team vancouver.ca/bikeshare

From: "Matej Mecar" <matej@mobibikes.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 10/27/2016 1:20:24 PM

Subject: Re: Granville and W 10th Av

Hi Leif,

at 2104 Arbutus was in support of the station. He lives on the South East corner of 5th and Arbutus in a subdivided house.

2101 West 5th was unreachable. I've left informational collateral at the entrance to the building but not sure if the manager was the one who received it. I've tried to contact him/her several times. His buzzer [522(1)] I was unable to find any contact information for the building online.

Matej

On Oct 27, 2016, at 1:06 PM, Thorseth, Leif < Leif. Thorseth@vancouver.ca > wrote:

Hi Matej,

Thanks for this.

For Station 110

I just need to clarify that 2104 Arbutus who is 2104.

who is in support of this station is from 2140 and not

For 2101 W 5th Av, I know that you have tried several time to contact these residents without success but did you ever leave any literature with this building? Or is there any number to call that you could leave them a voice mail with Mobi information? You might have done this already but it isn't documented. I just want to make sure that we have done this and that it's documented.

From: Matej Mecar [mailto:matej@mobibikes.ca]
Sent: Thursday, October 27, 2016 11:36 AM

To: Thorseth, Leif

Subject: Re: Granville and W 10th Av

Hi Leif,

Re: Station #110

The managers main concern was aesthetics. He did mention parking but there is parking behind the building and on street parking around the building. The on site manager also mentioned he was concerned about the "type of people" a station would bring to the neighbourhood. I've explained that won't be an issue either. So I think it's really just aesthetics because they've both mentioned that the building was recently renovated and they didn't like the idea of a bunch of bikes being and bike docks outside.

Matej

On Oct 27, 2016, at 11:19 AM, Thorseth, Leif < Leif. Thorseth@vancouver.ca > wrote:

Hi Matei,

For Station 110, Did you explain how the system works? Was his main concern aesthetics? Or was it loss of parking?

Thanks

Leif

From: Matej Mecar [mailto:matej@mobibikes.ca]
Sent: Thursday, October 27, 2016 9:25 AM

To: Thorseth, Leif

Subject: Re: Granville and W 10th Av

Good morning Leif,

No problem, I printed the drawing out yesterday and have it on my to-do list.

Not responsive

Also, are we missing anything else for station #19, I spoke to Mac a couple of weeks ago, they were the only ones that had not been contacted before and station #110, I spoke to the building manager opposed to the site. I've recorded the outreach in the Outreach tracking form.

Thanks

<image002.png>

On Oct 27, 2016, at 9:01 AM, Thorseth, Leif < Leif. Thorseth@vancouver.ca > wrote:

Good Morning Matej,

Could you re-engage (Outreach) with the businesses for this station. Because this site has moved to the west side of Granville St.

I have attached the drawing for reference.

Thanks

Leif Thorseth
Public Bike Share Team
City of Vancouver Engineering Services
320 - 507 West Broadway Vancouver, BC V5Z 0B4
T: 604.873.7267
email: leif.thorseth@vancouver.ca

<DOC 2016 310874 ENG - PBS - Station Siting - 70_REV1 - Granville St and W 10th Ave - 2016-10-19.pdf>

From: "Chow, Linda" < linda.chow@vancouver.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 10/12/2016 5:46:17 PM

Subject: RE: Matej - Outreach summary.

Hi Leif - Thank you for following up. Let's chat tomorrow with the team about next steps.

Thanks, Linda

From: Thorseth, Leif

Sent: Wednesday, October 12, 2016 5:04 PM

To: Chow, Linda

Subject: Matej - Outreach summary.

Hi Linda,

Below are some station that we could have a quick chat about tomorrow.

I spoke with Matej about the following outreach;

V	ot	res	en	O	nei	ive
N	Οt	100	ץי	V	13	

Station 110 – Arbutus and W 5th Av

The adjacent property manager to the station is totally against this installation.

"potentially Sensitive"

Not responsive

Thanks

Have a good night.

Leif

Leif Thorseth

Public Bike Share Team
City of Vancouver Engineering Services

320 - 507 West Broadway Vancouver, BC V5Z 0B4

T: 604.873.7267

email: <u>leif.thorseth@vancouver.ca</u>

From: "Thorseth, Leif" <Leif.Thorseth@vancouver.ca>
To: "Morishita, Lysa" <lysa.morishita@vancouver.ca>

Date: 10/3/2016 1:03:32 PM Subject: RE: Outreach call prep

I believe it is.

From: Morishita, Lysa

Sent: Monday, October 03, 2016 1:02 PM

To: Thorseth, Leif

Subject: RE: Outreach call prep

Thanks Leif. Is this the Arbutus and 5th property? http://www.prospero.ca/residential/other-vancouver/6-arbutus-lodge

From: Thorseth, Leif

Sent: Monday, October 03, 2016 11:22 AM

To: Morishita, Lysa

Subject: RE: Outreach call prep

Hi lysa,

Station 110 – Arbutus and W 5th Av Station.

There were no records in the Citizen Feedback spreadsheet or the PBS email.

2101 W 5th Av is the building across the street and outreach did not successfully contact this building according to their records.

2110 W 5th Av is the building adjacent to the proposed PBS station – A Paul (Manager) Hates that the bike rack is going right out of the building. Is concerned about the noise and the crowds it will attract. Wishes it was a little further away from the building.

There was no phone number given.

Not responsive

From: Morishita, Lysa

Sent: Monday, October 03, 2016 10:13 AM

To: Thorseth, Leif

Subject: Outreach call prep

Hi Leif,

I want to call the concerned residents/neighbours at the Arbutus and 5th station and the Cypress and Broadway station. Could you please gather the details and history of outreach to prepare me for those calls?

Who do I call? What are their biggest concerns? How and when did they voice those concerns? What information can I provide that might ease those concerns?

Thanks, Lysa

Lysa Morishita, EIT/GIT

Public Bike Share | CITY OF VANCOUVER

o: 604.871.6638

e: lysa.morishita@vancouver.ca

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From: "Chow, Linda" < linda.chow@vancouver.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

"Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

"Summerton, Melissa" < Melissa. Summerton@vancouver.ca>

"Low, Dale" < Dale.Low@vancouver.ca>

"White, Robert" < Robert. White@vancouver.ca>

Date: 7/14/2016 2:46:39 PM

Subject: RE: PBS stations

Are these new? And is there good chance of approval by end of tomorrow?

From: Thorseth, Leif

Sent: Thursday, July 14, 2016 2:46 PM

To: Chow, Linda; Morishita, Lysa; Summerton, Melissa; Low, Dale; White, Robert

Subject: RE: PBS stations

Hi linda,

All that I can see that is missing are 3 Stations could be added to the internal review

Station 93 – Chilco and Robson Station 110 – Arbutus and W 5th Av

From: Chow, Linda

Sent: Thursday, July 14, 2016 2:14 PM

To: Morishita, Lysa; Summerton, Melissa; Thorseth, Leif; Low, Dale; White, Robert

Subject: PBS stations

Hi – Here's the updated spreadsheet showing installed stations, relay box info, and stations to target for approval. Please let me know if anything is incorrect or missing.

Thanks, Linda From: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

To: "Matej Mecar" < matej@mobibikes.ca>

Date: 8/22/2016 5:38:52 PM

Subject: RE: Public outreach updates

Thanks Matej,

This is great. I have updated the spread sheet.

Thanks again.

Leif

From: Matej Mecar [mailto:matej@mobibikes.ca]

Sent: Monday, August 22, 2016 2:20 PM

To: Thorseth, Leif

Cc: Public Bike Share; Mia Kohout; Pegah Abdolhosseini

Subject: Re: Public outreach updates

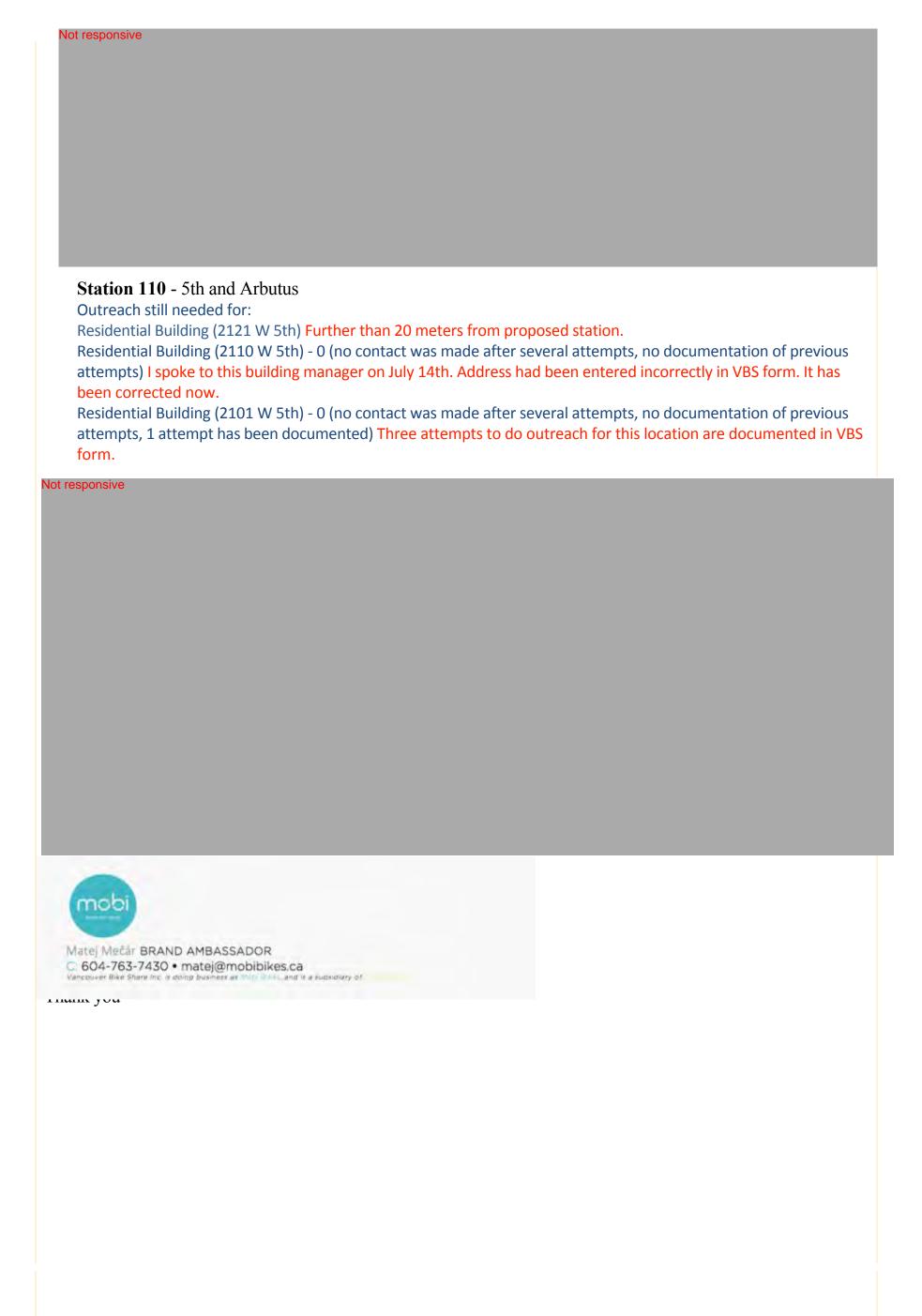
Hi Leif,

I've updated some of these stations. A few of them didn't have the correct addresses in the VBS document. I've entered notes into the document in Red.

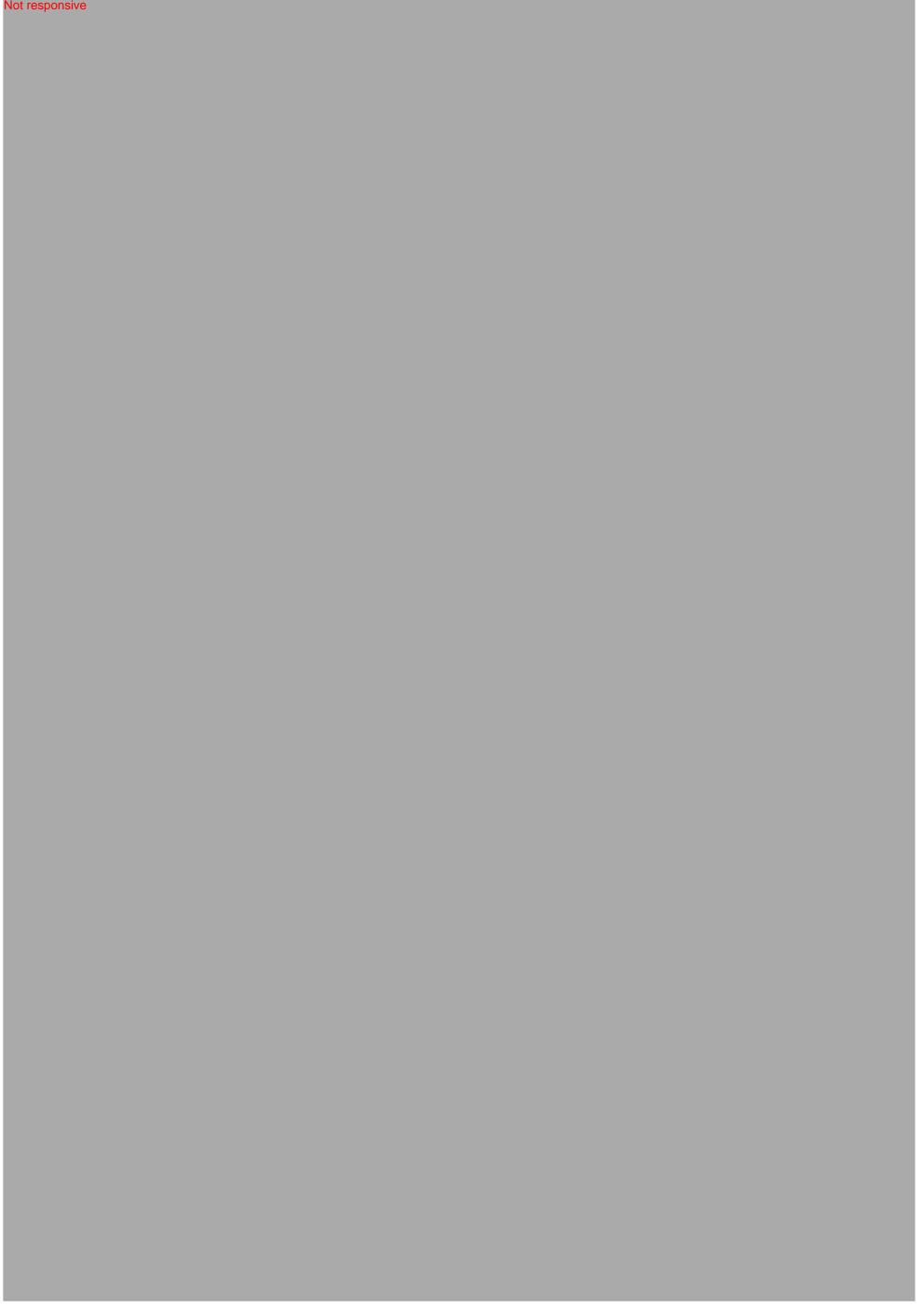
We have also completed outreach for station 85.

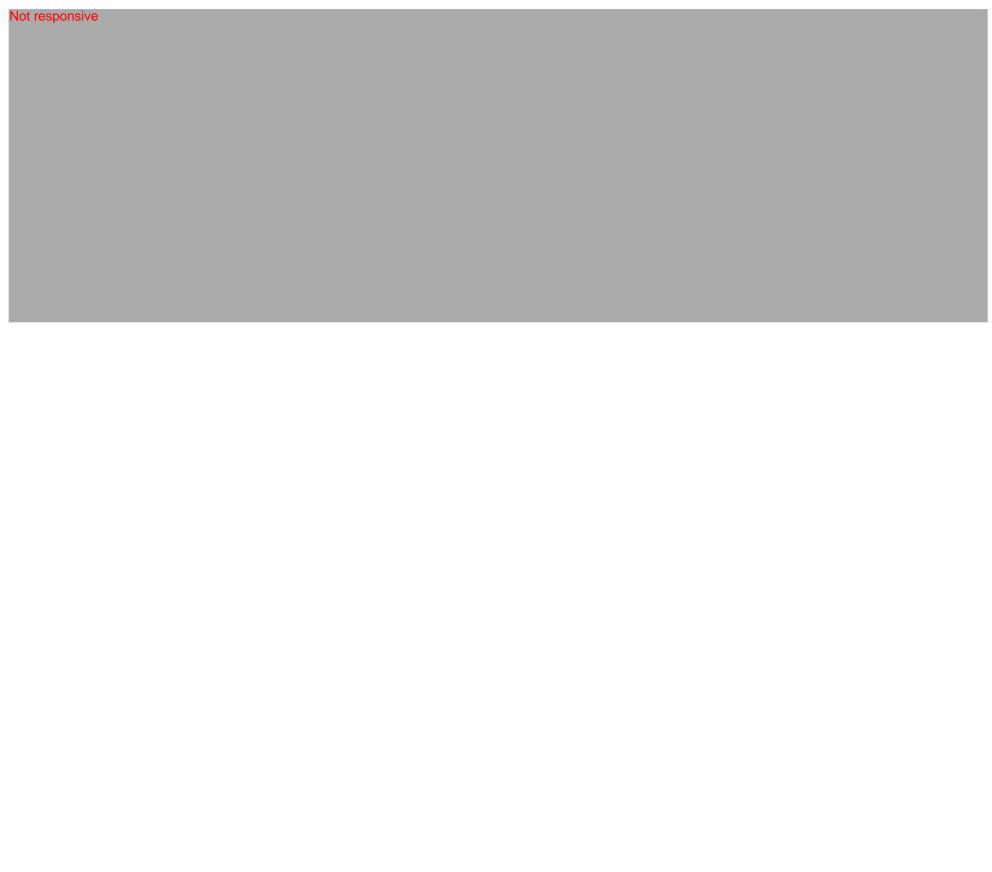
I've attached the Excel sheet with all the comments.

Not responsive



Fi	From: "Scott_Douglas" <douglas.scott@vancouver.ca> To: "Morishta_Lyea" <lyea_morishta@vancouver.ca> Date: 9/99/2018.34/447 PM</lyea_morishta@vancouver.ca></douglas.scott@vancouver.ca>
Subj	Date: 9/29/2016 3.46.47 PM bject: RE: TPL Comment Log (PBS)
My comments in red below.	
Not responsive	
Not responsive	
From: Could, Drian	
From: Could Effort Sent: Priday, July 15, 2016 10:53 AM To the County of	
Comments on Approvals: Arbutus/S [®] (110): See requirement to respect clearance from hydrant and therefore visibility of/at stop sign.	
Ontario/5sth (73): Great bike route intersection, but this stretch of Ontario is on our radar for changes rather quickly. Suspect this station may need to be moved around at some point, might last longer on 5 Main/E Georgia (99): Ab, my old friend the ad panel on a downtown sidewalk. You're right, damage has already been done.	n 5 th but that's on our list right after.
Alberni/Gilford (61): Same block as Alberni/Chilco (95) - I'm assuming this is just trying to be as close to Denman as possible and that we could also expect one to show up more like Bidwell?	
Not responsive	





From: "Ben Goodge" <ben@mobibikes.ca>

To: "Thorseth, Leif" <Leif.Thorseth@vancouver.ca>

Date: 10/28/2016 8:48:24 AM
Subject: Station 110 & 165 - TMPs
Attachments: TMP STATION #110 V.1.pdf

TMP STATION 165.pdf

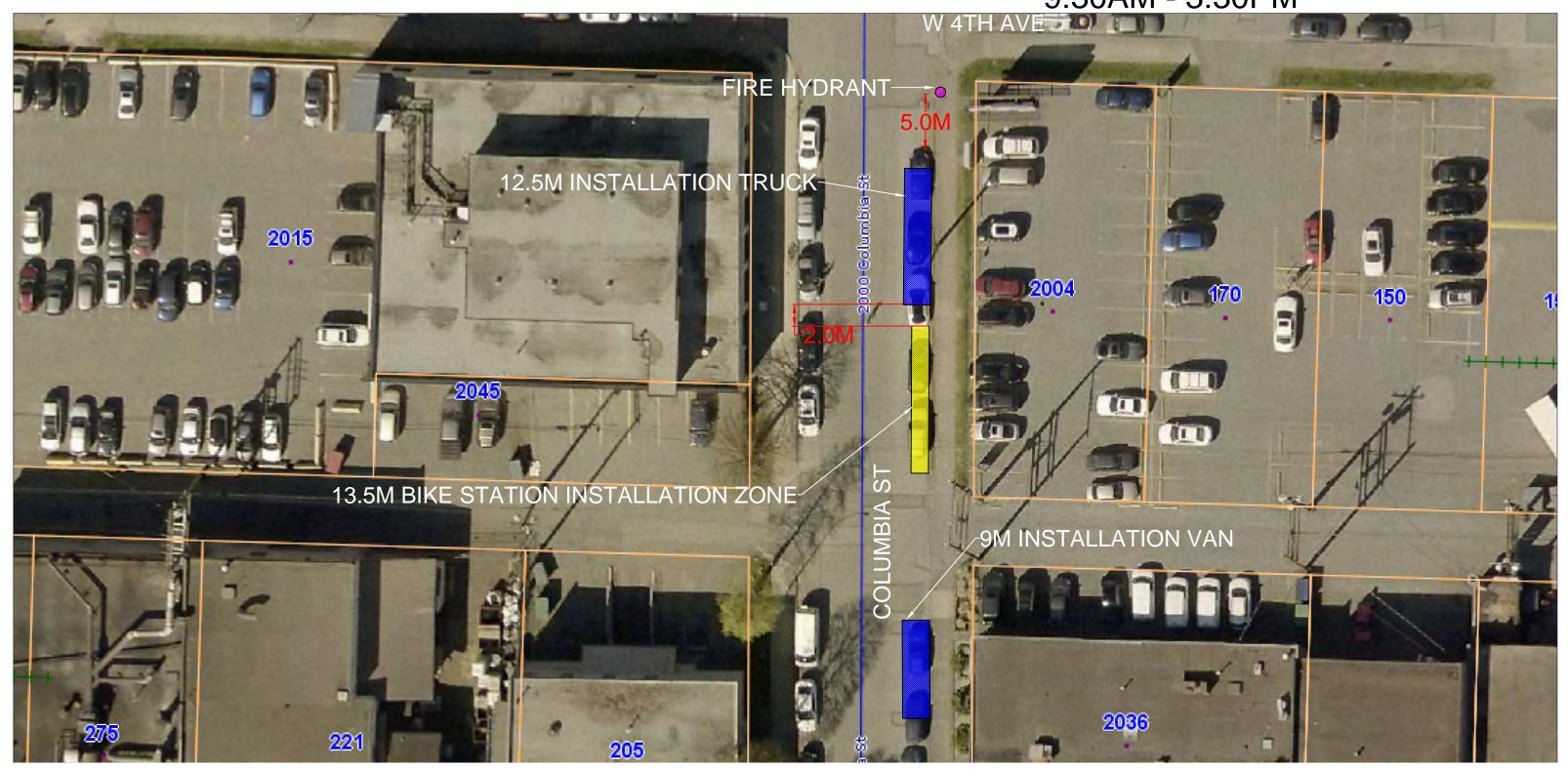
TRAFFIC MANAGEMENT PLAN STATION #1102100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

DATE OF IMPLEMENTATION: TIME OF IMPLEMENTATION:



TRAFFIC MANAGEMENT PLAN - STATION 165 2000 BLK COLUMBIA ST, SOUTH OF W 4TH AVE

DATE OF IMPLEMENTATION
HOURS OF IMPLEMENTATION
9:30AM - 3:30PM



From: "Matej Mecar" <matej@mobibikes.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 10/7/2016 4:41:28 PM

Subject: Station 110

Hi Leif,

I forgot to ask about station 110. I spoke to Jeff Nightingale yesterday who is the property manager at 2110 West 5th Ave. He wanted to know why we chose that specific location for the station. The owner of the building didn't want the station in front of the building because they just spent a lot of money renovating the exterior and didn't want a Mobi station in front of the building.

How would you like me to proceed?

Thanks,

Matej

From: "Ben Goodge" <ben@mobibikes.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 10/28/2016 7:54:14 AM
Subject: TSZ Permit Application
Attachments: TMP STATION 19.pdf

Hi Leif,

I am having trouble attaching the TMP's for 110 and 165. I will send you this for now and the other TMPs shortly. Thanks.

ot responsive	

Station 110 – W 5th Ave & Arbutus St

Location of Parking Spaces: Sign 29m on the South side of 2100 block W 5th Ave, starting 17m West of Arbutus St and heading West.

Existing Parking Regulations: 2hr Parking 9am – 6pm Mon-Fri Except with Permit

Details of Work: Parking of installation vehicle for installing bike share station 110. Temporary Special Zone required for 12.5m installation truck, 9m installation van and 5m taper length as per Provincial Traffic Management Manual Regulations

Date: November 2, 2016

Time: 9:30 am – 3:30 pm

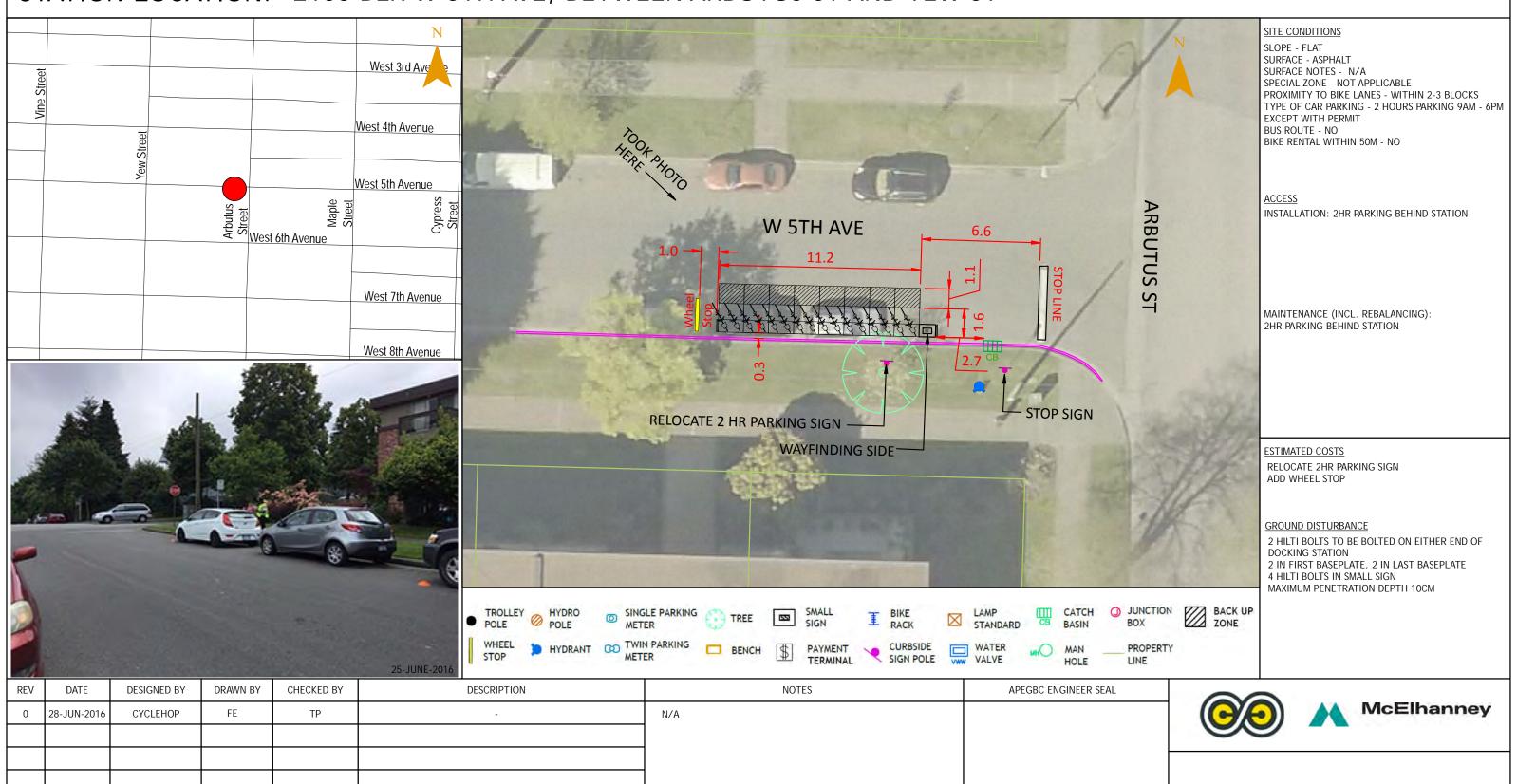
Duration of Work: 2 hours

Extent of Street Use Needed: Parking Lane Only	
Not responsive	
Street Use Needed: Parking Lane Only	
Ben Goodge STATION SITING COORDINATOR	
M.Pl.	
ben@mobibikes.ca (343) 363-3697 www.mobibikes.ca Info@mobibikes.ca	
Mobi is operated by a subsidiary of	



STATION #: 110 STATION LOCATION: 2100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

SIDE OF STREET: SOUTH STATION TYPE: ON ROADWAY OWNER: CITY OF VANCOUVER STATION FEATURES: 16 DOCKS, 1 SMALL SIGN BIKE DOCK ORIENTATION: ANGLED RIGHT



ALL DISTANCES ARE IN METERS UNLESS OTHERWISE NOTED

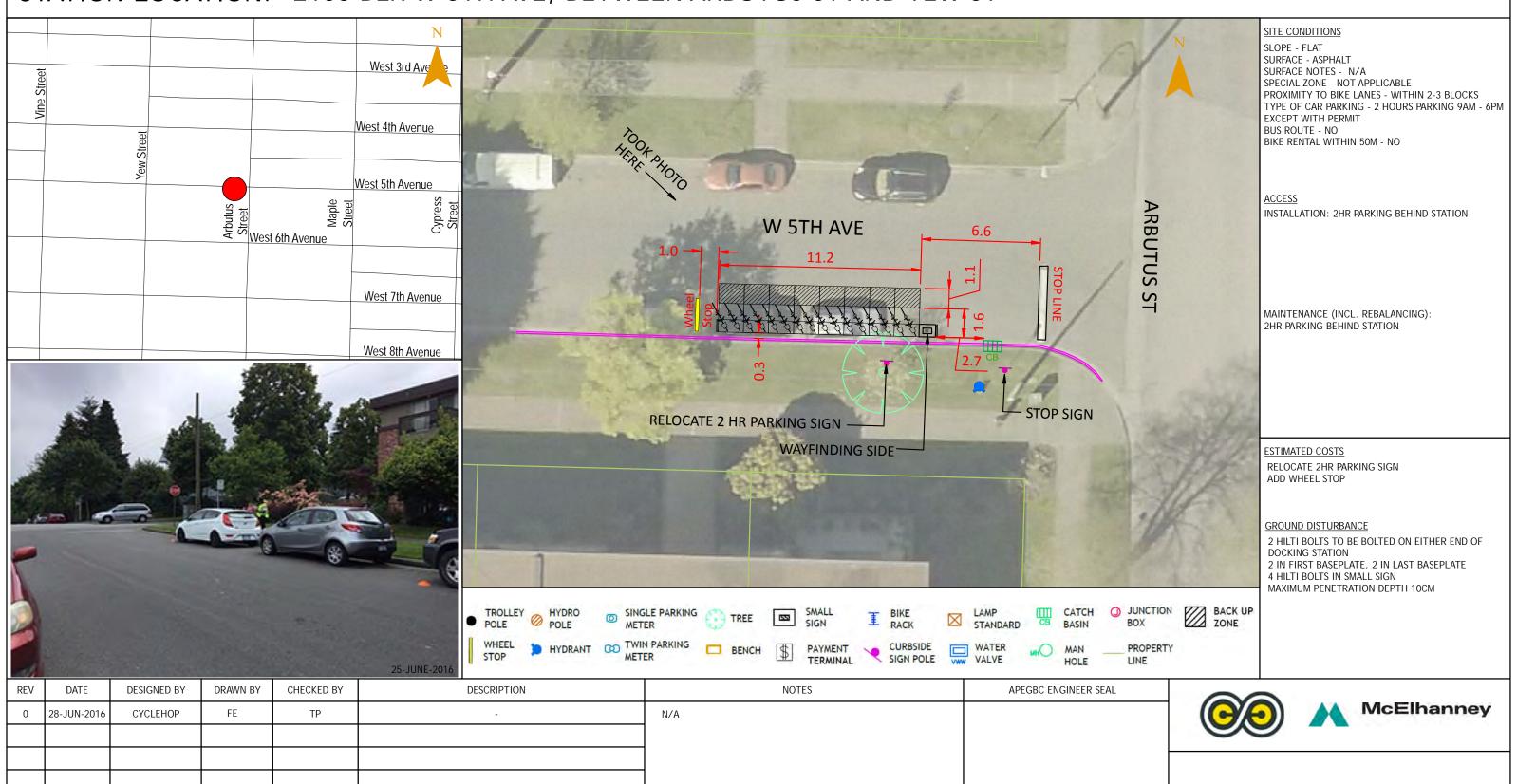
W 5TH AVE / ARBUTUS ST

DRAWING: 110_REV0

SCALE: 1:200 SHEET: 1 OF 1

STATION #: 110 STATION LOCATION: 2100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

SIDE OF STREET: SOUTH STATION TYPE: ON ROADWAY OWNER: CITY OF VANCOUVER STATION FEATURES: 16 DOCKS, 1 SMALL SIGN BIKE DOCK ORIENTATION: ANGLED RIGHT



ALL DISTANCES ARE IN METERS UNLESS OTHERWISE NOTED

W 5TH AVE / ARBUTUS ST

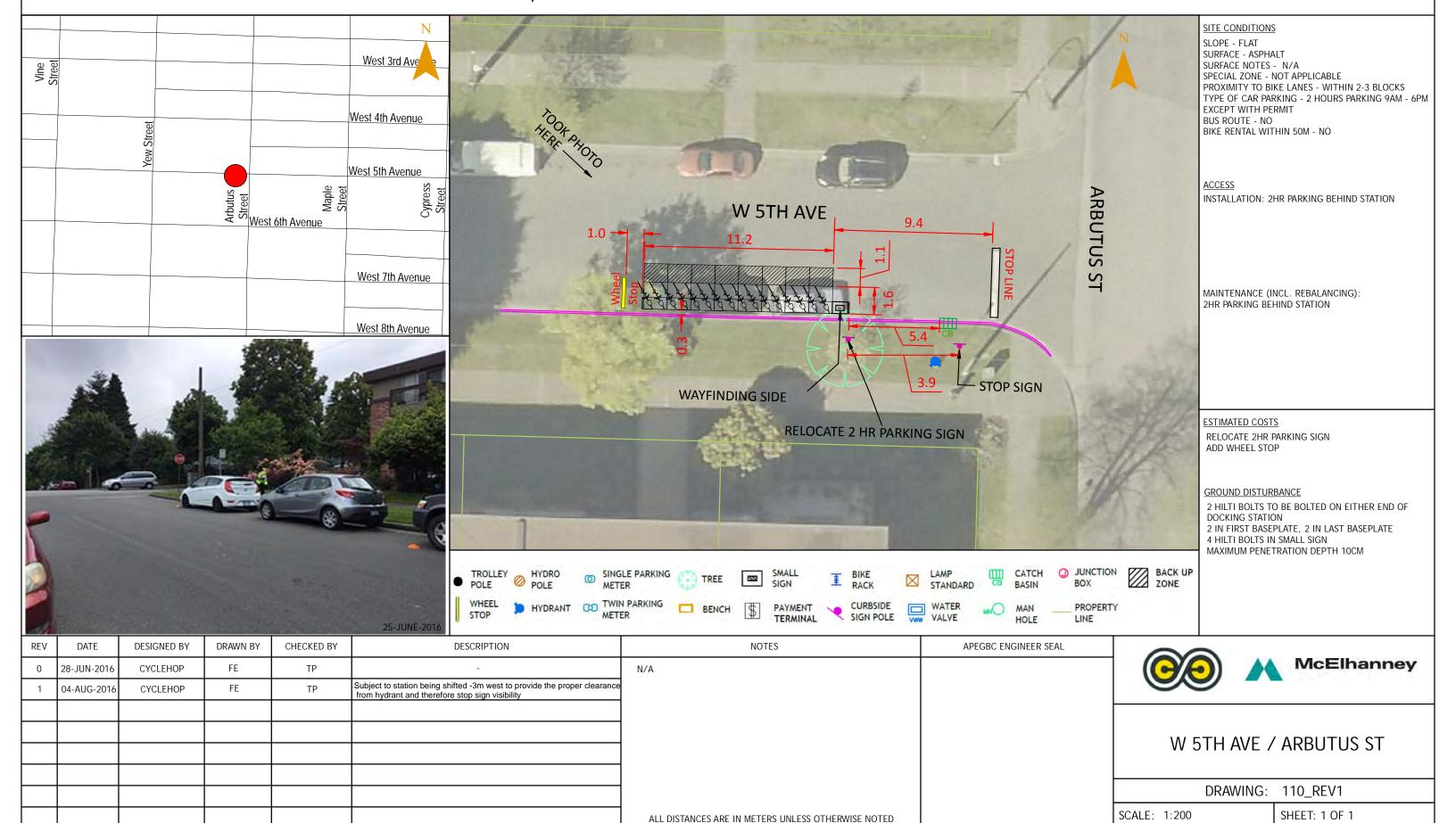
DRAWING: 110_REV0

SCALE: 1:200 SHEET: 1 OF 1

STATION #: 110

STATION LOCATION: 2100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

SIDE OF STREET: SOUTH STATION TYPE: ON ROADWAY OWNER: CITY OF VANCOUVER STATION FEATURES: 16 DOCKS, 1 SMALL SIGN BIKE DOCK ORIENTATION: ANGLED RIGHT



☐ 110_REV1 - W 5th Ave and Arbutus St -2016-08-08

in list Approved - Ready for Sch R - Send to Vendor for Installation •

Members

Labels

Last Updated





Roadway

just now

Description Edit

DOC/2016/212754 - REV0

DOC/2016/242682 - REV1

Attachments

TR5

ENG - PBS -Station Siting - 110_REV1 - W 5th Ave and Arbutus St -2016-08-08.tr5 Added Aug 8 at 4:27 PM

TR5

ENG - PBS - Station Siting - 110_REV0 - Arbutus St and W 5th Av - 2016-07-14.tr5 Added Jul 14 at 10:05 AM

Add an attachment@

Author Checklist #1

Hide completed items Delete(

67%

Add Author as member

Quick review of Station siting package (does it meet City standard?)

Station siting package does not meet city standard - move card to "sent back to vendor"

Recieved Letter of Intent from property owner

✓ Upload files to VanDocs

✓ Update security setting in Van Docs to appropriate members

✓ Upload Location package to Van Map

No Conflicts with PLAN IT

<u></u>	Move card to Feasibility Review		
	Feasibility Review	Hide completed items [<u>Delete(</u>
67%	Cite about station legation	7	
Y	Site check station location		
Y	Review the dimensions given from the station siting package		
	Are there minor changes required? (If so "add comment")		
Y	Ok to move forward?		
Y	Move Card to Transportation Review		
	not feasible move card to Decline and "add comments" Communicate refusal to vendor		
	Internal Review Required By	Hide completed items [Delete(
57%		·	
~	Film and Special Events - add SS, CH, and RC		
~	Parking Management - add CD		
~	TDM - add LQ		
~	Transportation Planning - BG		
	Parks Board - add TW		
	Real Estate and Facilities Management - Communicate with Alice Yee (not Trello)		
	Planning - Communicate with Lizette Berdahl		
\subseteq	Internal Review Completed By	Hide completed items [Delete@
57%			2.313(
/	Film and Special Events Approved? Add comment "approved". Are changes required for approve	!? Please add descriptive comment.	
✓	Parking Management Approved? Add comment "approved". Are changes required for approval?	Please add descriptive comment.	
	TDM - Approved? Add comment "approved". Are changes required for approval? Please add desc	cintive comment	

10/28/2016	* 110_REV1 - W 5th Ave and Arbutus St -2016-08-08 on PBS station reviews Trello
✓	Transportation Planning Approved? Add comment "approved". Are changes required for approval? Please add descriptive comment.
	Parks Board - Approved? Add comment "approved". Are changes required for approval? Please add descriptive comment.
	Real Estate and Facilities Management - Author to add comments from Alice Yee, attach email confirmation.
	Planning - Author to add comments from Lizette Berdahl, attach email confirmation.
\subseteq	Author Checklist #2 Hide completed items Deleted
40%	
	If minor changes are required, communicate to the vendor the requirements and move card to "vendor to update requirements for approval.
	When the vendor has updated the requirements move card to PBS Manager Approval
✓	Outreach requirements have been met
✓	no minor changes are required, move card to PBS Manager Approval.
	not feasible move card to Decline and "add comments"
\square	PBS Manager Approval Hide completed items Deleted
50%	
	Review Drawing - return to staff if revisions required
✓	Add "Approved" as a comment
~	Move card to City Engineer Approval - select low-risk or potential-sensitivity column
	not feasible move card to Decline and "add comments" Communicate refusal to vendor
	Traffic Management Plan Hide completed items Deleted
100%	
✓	TMP required
~	TMP submitted to SP & GN
~	TMP approved by SP & GN

	Author Checklist # 3 Hide completed items Deleter
30%	
✓	Print and Save a PDF copy of the Trello Log to VanDocs
	Determine if a work order must be sent to Traffic Operations
	Determine if a work order must be sent to Meter Operations
	Determine if a Form 1 must be sent to Traffic operations or Meter Operations. If there needs to be a Form 1. Create a Form 1 in the PBS form 1 Board
	Determine if changes must be sent to any other affected groups (e.g. Building site inspector)
	Send the work order via email to each of the identified operations groups (If meter shop, also add them as a member to the board)
	Inform TDM to send Road Closure Notice # 1 to Permanent Road Closure Stakeholders (if applicable)
	Check with PMO of any construction in the area and determine if there should be a delay in the installation of the PBS location.
✓	Communicate with the vendor that this Station has been approved.
~	Update Van Map Station Siting from "Proposed to Approved" in DWG file.
三	Activity Hide Detail
	Leif Thorseth completed Update Van Map Station Siting from "Proposed to Approved" in DWG file. on this card just now
•	Leif Thorseth completed Communicate with the vendor that this Station has been approved. on this card just now
•	Leif Thorseth completed Print and Save a PDF copy of the Trello Log to VanDocs on this card just now
•	Leif Thorseth completed TMP approved by SP & GN on this card just now
•	Leif Thorseth completed TMP submitted to SP & GN on this card just now
•	Leif Thorseth completed TMP required on this card just now
•	Scott Edwards moved this card from City PBS Manager Approval to Approved - Ready for Sch R - Send to Vendor for Installation yesterday at 5:58 PM

Scott Edwards completed Move card to City Engineer Annroval - select low-risk or notential-sensitivity column on this card vesterday at 5:58 DM



σουτι Εάννατος completed ίνισνε σαιά το ότις Επίχιπεει Αρρίοναι - δείεσι τον πίδι οι ροτεπτίαι-δεπδιμίντις column on this σαιά γεδιείαας ατόλος πίν



Scott Edwards completed Add "Approved" as a comment on this card yesterday at 5:58 PM



Scott Edwards

Approved REV1

yesterday at 5:58 PM - Reply



Leif Thorseth completed no minor changes are required, move card to PBS Manager Approval. on this card yesterday at 5:02 PM



Leif Thorseth completed Outreach requirements have been met on this card yesterday at 5:02 PM



Leif Thorseth moved this card from Verify Outreach/Contact BIA's to City PBS Manager Appoval yesterday at 4:40 PM



Leif Thorseth moved this card from Waiting on Outreach to Verify Outreach/Contact BIA's yesterday at 11:54 AM



Lysa moved this card from Verify Outreach/Contact BIA's to Waiting on Outreach Oct 21 at 2:57 PM



Leif Thorseth added Scott Edwards to this card Aug 25 at 11:08 AM



Leif Thorseth moved this card from Waiting on Outreach to Verify Outreach/Contact BIA's Aug 22 at 5:05 PM



Leif Thorseth

Outreach has been completely

Aug 22 at 3:48 PM - Edit - Delete

IXAA IA

RW Robert White moved this card from Verify Outreach/Contact BIA's to Waiting on Outreach Aug 16 at 11:36 AM

RW

Robert White

Additional VBS outreach documentation required.

Aug 16 at 11:36 AM - Reply - Delete

RW Robert White moved this card from Waiting on Outreach to Verify Outreach/Contact BIA's Aug 16 at 9:59 AM

MS

Melissa Summerton

Drawing has been updated (see REV1) as per Brian's comments regarding hydrant clearance.

Aug 12 at 2:52 PM - Reply



Leif Thorseth

Outreach: 2110 W 5th Av

Hates that the bike rack is going right out of the building. Is concerned about the noise and the crowds it will attract. Wishes it was a little further away from the building.

Aug 8 at 4:29 PM (edited) - Edit - Delete



Leif Thorseth moved this card from Vendor to update requirements for approval to Waiting on Outreach Aug 8 at 4:27 PM



Leif Thorseth attached <u>ENG - PBS - Station Siting - 110_REV1 - W 5th Ave and Arbutus St -2016-08-08.tr5</u> to this card Aug 8 at 4:27 PM - <u>Reply</u>

- MS Melissa Summerton moved this card from Sent back to Vendor to Vendor to update requirements for approval Jul 21 at 3:50 PM
- MS Melissa Summerton moved this card from Internal Review Required to Sent back to Vendor Jul 21 at 3:49 PM
- **Lysa**

Lysa removed Rick Clark from this card Jul 21 at 3:34 PM

RC

Rick Clark

Approved by FASE. No concerns.

Jul 21 at 9:57 AM - Reply - Delete

- Rick Clark completed Film and Special Events Approved? Add comment "approved". Are changes required for approval? Please add descriptive comment. on this card Jul 21 at 9:57 AM
- Lysa removed Brian Gould from this card Jul 18 at 11:25 AM
- CD Chris Darwent left this card Jul 18 at 8:43 AM

CD Chris Darwent completed Parking Management - Approved? Add comment "approved". Are changes required for approval? Please add descriptive comment. on this card Jul 18 at 8:43 AM

CD Chris Darwent

approved by PMB subject consultation with the surrounding neighbourhood. I concur with TPL's comments.

Jul 18 at 8:43 AM - Reply

Brian Gould completed Transportation Planning - Approved? Add comment "approved". Are changes required for approval? Please add descriptive comment. on this card Jul 15 at 8:55 AM

BG Brian Gould

Approved by TPL subject to station being shifted ~3m west to provide the proper clearance from hydrant and therefore stop sign visibility.

Jul 15 at 8:55 AM - Reply - Delete

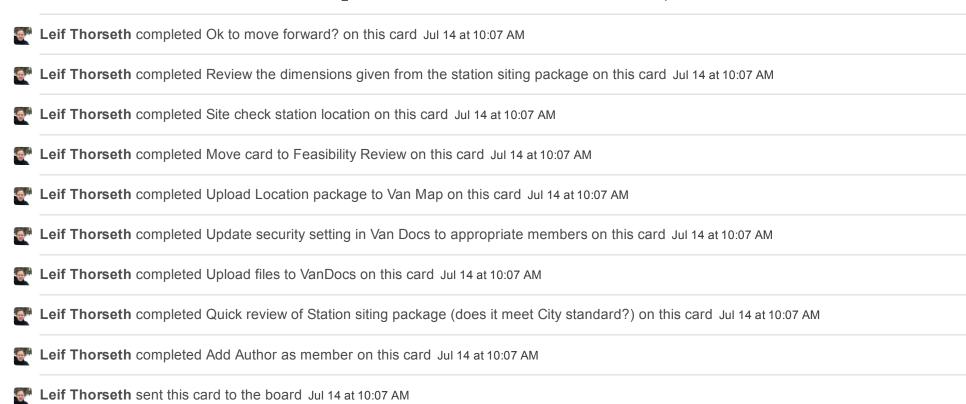
LQ Liliana Quintero left this card Jul 14 at 5:00 PM

LQ Liliana Quintero

Approved by TDM

Jul 14 at 1:52 PM - Reply - Delete

- Liliana Quintero completed TDM Approved? Add comment "approved". Are changes required for approval? Please add descriptive comment. on this card Jul 14 at 1:51 PM
- Leif Thorseth completed Transportation Planning BG on this card Jul 14 at 10:07 AM
- Leif Thorseth completed TDM add LQ on this card Jul 14 at 10:07 AM
- Leif Thorseth completed Parking Management add CD on this card Jul 14 at 10:07 AM
- Leif Thorseth completed Film and Special Events add SS, CH, and RC on this card Jul 14 at 10:07 AM
- Leif Thorseth completed Move Card to Transportation Review on this card Jul 14 at 10:07 AM





Leif Thorseth

VBS will submit a new drawing (110_REV1) that shifts the station slightly westward to maintain fire hydrant clearance.

Jul 14 at 10:07 AM (edited) - Edit - Delete

Leif Thorseth archived this card Jul 14 at 10:07 AM

Show all actions@

			Station D	etails]							
Source Ca	ise ID	Category(Station		Street2 Installed		e Address	Phone	Email		Date Additional Details	Action by Action	
		ies)	Number	(N-S)	(E-W)	Call Back?				Created		Required	ı
311 10	01008649233		110	Arbutus	W 5th Ave	yes S.22(1)				11/7/2016 11/16,	2016 Caller is very concerned about the bike rack that is going to be installed on the south side at Arbutus and W 5th. She said it is a very dangerous location for both drivers and Mobi users. If cars are heading east, it is ver difficult to see around the corner to turn south onto Arbutus. There is another bike rack only a couple blocks away so she's not sure why one needs to be here. Please call her back to discuss further.	/ Pennings	Responded thanking citizen for sharing concerns, and informed about City safety checks.
PBS 10 Email	01008649233	Safety	110	Arbutus	W 5th Ave	Yes				11/7/2016 11/16	2016 I live on W. 5th near Arbutus. There is a new bike share rack going in on the corner of W. 5th and Arubuts. I wanted to let you know that this location makes it very difficult for cars travelling east to turn right on Arbutus. The traffic on Arbutus is heavy in the afternoonsand to see around the corner making a right tur is not easy at the best of timesespecially if someone is coming from the east side of 5th trying to make a right on Arbutus. I cannot imagine what it will be like when there are people taking bikes out or returning them with all of the cars along there. As a driverI do not feel safe. There is another bike share location only a few blocks from this one. I am extremely concerned about the safety of drivers and bike riders. Please consider moving this bike location.	Pennings	Responded thanking citizen for sharing concerns, and informed about City safety checks.
PBS Email		Safety	110	Arbutus	W 5th Ave	Yes				11/6/2016 11/16,	2016 I am inquiring about the bike share station that is at W 5th and Arbutus (and not shown on the Mobi map). this corner being considered as a permanent spot for the station? 2.2(1) years, I write to ask for reconsideration of this station, if it is to be placed here. This corner has limited visibility as is, with a lot of fender benders and near misses. As W 5th is on an incline, the cars or bikes have to pull up onto Arbutus (very busy with traffic and backups for the 4th Ave light)) to see if it is safe to enter from 5th. It is a potentially hazardous corner and would be in the best interest for bikers to avoid this corner. My own car was totalled a few years back when parked at this corner. I have very often heard the crashes from my home and the screeching of near misses. Perhaps Maple at 5th would be a better ans safer choice as it is not a thorough fare route like Arbutus. Thank you for your consideration. I look forward to a response.	Pennings	Responded thanking citizen for sharing concerns, and informed about City safety checks.
311 10	01008637378	Safety	110	Arbutus	W 5th Ave	Yes				11/3/2016 11/16,	2016 Citizen has a complaint regarding the new Mobi Bike Station at the corner of W 5th and Arbutus. This citizen has been a resident here for 5 years and knows how dangerous it is for cyclists and vehicles in this tight space. She's even seen numerous bike accidents here. Some residents have held meetings to discuss this issue, and they all agree that this soecific Mobi Bike Station is very problematic. S.22(1)	Robert Email Pennings	Responded thanking citizen for sharing concerns, and informed about City safety checks.

Station Number	Ctroot1	Street3	Locations Visited (Address) - Level of Support	Locations Not Visited Within 20m Radius (Address)	Locations Not Visited Outside 20m Radius (Address)	Column 1
Station Number Not responsive	Street1	Street2	Locations visited (Address) - Level of Support	Locations Not Visited Within 20m Radius (Address)	Locations Not Visited Outside 20m Radius (Address)	Column1

















Not responsive					
			Private Residence (2090 W 5th) - 5	Residential Building (2121 W 5th)	
			Private Residence (2104 Arbutus) - 5 (I am assuming that this is 2140 because 2104 does not exist.) Residential Building (2110 W 5th) - 1 Residential Building (2101 W 5th) - 0 (no contact was	Residential Building (2140 W 5th) Residential Building (2085 W 5th) - 0 (no contact was made)	
110	Arbutus	W 5th	made after several attempts, no documentation of previous attempts, - 3 attemps have been documented.		
Not responsive					













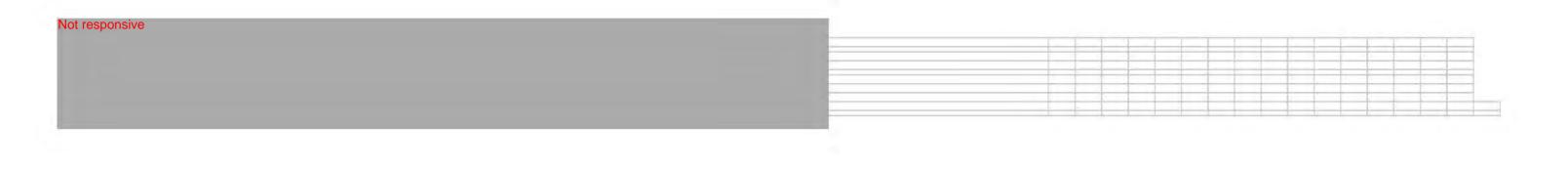








Timestamp	Station Number Proposed Station Location	Busines	ness Name Business Address	Name of Owner/ Manager	Name of Cont	tact Type of Contact	Informational Collateral Left	Level of Support from Contact	Notes
7/14/2016 15:	3:07 110 110:5th & Arbutus St (Vine & 4th ins		dential building 2110 West 5th Ave	Paul	Paul		Letter to the business, Infographic, Fact sheet		1. Haises that the bits rack is going right out of the building, is concerned about the moise and the crowds it will attract. Wishes it was a little further away from the building.
8/10/2016 16:			dential building 2085 West 5th	No name given	No name give	n Phone	Letter to the business, Infographic, Fact sheet		3 I spoke to the management company recoplished who wouldn't share the building managers contact and asked me to email from informational collatest. They will email back with comments if needed.
8/10/2016 16:	9:00 110 #110: 5th & Arbutus St (Vine & 4th in	tead/as well?) Private	te residence 2000 West 5th	s 22(1)		In person	Letter to the business, Infographic, Fact sheet	s	22(1) was in a building across the street from the proposed station is in support of the 16S
8/10/2016 16:	0:31 110 #110:5th & Arbutus St (Vine & 4th in	teadiss well?) Private	te residence 2104 Arbutus st	0.22(1)		In person	Letter to the business, Infographic, Fact sheet		vouse will face the proposed station and he is in support of the VBS
8/10/2016 16:	0:48 110 #110:5th & Arbutus St (Vine & 4th in	tead/as well?) Reside	dential building 2101 west 5th	No contact	No contact	In person	Letter to the business, Infographic, Fact sheet		0 Loader der nach fils manager in frisi bulding. I will allament contact again.
8/12/2016 9:					No contact	In person	Letter to the business, Infographic, Fact sheet		©. After several attampts I have been unable to tender the minager of this building in person
8/18/2016 9:	6:51 110 #110:5th & Arbutus St (Vine & 4th in	tead/as well?) Reside	dential Building 2101 West 5th Ave	No Contact	No Contact	In person	Letter to the business, Infographic, Fact sheet		© Another likeled attempt to Contact this building mininger.
10/6/2016	6.26 110 #110: 5th & Arbutus St (Vine & 4th in	Acception would'd	descript healthing 2110 West 6th	half Minhalanania - Danasah Mar	ones luff	Phone	Nothing		Add add on some is consomed diposal regular author inmales in the cost of the building of the having security growth and of the building and on a street purishing security and the building. The cost and security and the building and on a street purishing security and the building. The cost and security and the building. The cost and security and the building. The cost and security and the security and the building. The cost and security and the security and the building. The cost and security and the sec
101012010	0.20 TTO PTTO SET B PODGES SE (VINE & VETE	reacted wear) resource	denial bolding 2110 West Sti	Sen regrangae - Property ma	ager Jan	FILLING	record		a (in the conditional accounts in type or processes a security or processes as a security or processes
10/27/2016	6:51 110 #110: 5th & Arbutus St (Vine & 4th in	tead(as well?) Resider	dential building 2101 West 5th	No contact	No contact	In person	Letter to the business, Infographic & Fact Sheet		0 No contact again. You left informational collaineral at the fourt door.
10/31/2016	6:50 110 #110: 5th & Arbutus St (Vine & 4th in	tead/as well?) Resider	dential building 2101 West 5th	No contact	No contact	In person	Station build out notice		Descriptingly, I have available to contact this manager again.
10/31/2016	6.51 110 #110: 5th & Arbutus St (Vine & 4th in	tearline well?) Reinfami	arial haliting 2110 West 5th Ave.	Paul - Building manager	Paul	Phone	Station build out notice		3 I scole to Paul visit the intercom. The said the would share the coole with residents.
					1.02				
10/31/2016	6:53 110 #110: 5th & Arbutus St (Vine & 4th in	tead/as well?) Resider	dential building 2090 West 5th	No contact	No contact	In person	Station build out notice		0 I reas unable to part held of the resident. The latter code in malbox.
10/31/2016	6:54 110 #110: 5th & Arbutus St (Vine & 4th in			No contact	No contact	In person	Station build out notice		© I was unable to east a hold of the reader. I will be decide in malbox.
10/31/2016	6.54 110 #110: Sin & Arbitus St (Vine & 4th in	sead/as well/) Possidel	densal building 2104 Arbuilla st	NO CORRECT	NO CORESCO	in person	Station build out notice		U) was stopped by girst and/or or a resident, live with recision in mascott.
10/31/2016	6:55 110 #110: 5th & Arbutus St (Vine & 4th in	teaties well?) Residen	descript healthing 2008 West 6th	No contact	No contact	In person	Station build out notice		0 I was unable to get a hold of the building manager. I've with notice in the liciby.





From: "Pennings, Robert" < Robert. Pennings@vancouver.ca>

To: "Morishita, Lysa" < lysa.morishita@vancouver.ca>

Date: 11/16/2016 10:48:11 AM

Subject: email check

Hi Lysa,

I would like to respond to a few concerns about the Arbutus and 5th station we received through 311. I drafted a reply which you'll find below, could you check it and let me know what I should edit?

Thanks,

Robert.

Draft:

Dear s.2

Thank you for contacting us and sharing your safety concerns about the Mobi station on Arbutus Street and 5th Avenue. Our goal for Mobi is to provide residents and visitors with an easy and convenient transportation option to help support sustainable transportation within the City. The Mobi stations will be located approximately 2-3 blocks apart throughout the initial service area.

In regards to your safety concern, the station proposal was reviewed by an independent Professional Engineer for safety and transportation impacts. In addition, the City of Vancouver reviews and considers safety, access, traffic, and special events. We continuously monitor the station and we may make adjustments over time, so don't hesitate to send us any further questions or observations you may have.

Thank you for your concerns,

The City of Vancouver Public Bike Share Team vancouver.ca/bikeshare

Concerns:

Caller is very concerned about the bike rack that is going to be installed on the south side at Arbutus and W 5th. She said it is a very dangerous location for both drivers and Mobi users. If cars are heading east, it is very difficult to see around the corner to turn south onto Arbutus. There is another bike rack only a couple blocks away so she's not sure why one needs to be here. Please call her back to discuss further.

"I live on W. 5th near Arbutus. There is a new bike share rack going in on the corner of W. 5th and Arubuts. I wanted to let you know that this location makes it very difficult for cars travelling east to turn right on Arbutus. The traffic on Arbutus is heavy in the afternoons....and to see around the corner making a right turn is not easy at the best of times....especially if someone is coming from the east side of 5th trying to make a right on Arbutus.

I cannot imagine what it will be like when there are people taking bikes out or returning them with all of the cars along there. As a driver...I do not feel safe.

There is another bike share location only a few blocks from this one.

I am extremely concerned about the safety of drivers and bike riders. Please consider moving this bike location."

S.22

From:

To: "Public Bike Share" <publicbikeshare@vancouver.ca>

Date: 11/7/2016 9:45:39 AM

Subject: From Diane

Hello...

There is a new bike share rack going in on the corner of W. 5th and Arubuts. I wanted to let you know that this location makes it very difficult for cars travelling east to turn right on Arbutus. The traffic on Arbutus is heavy in the afternoons....and to see around the corner making a right turn is not easy at the best of times....especially if someone is coming from the east side of 5th trying to make a right on Arbutus.

I cannot imagine what it will be like when there are people taking bikes out or returning them with all of the cars along there. As a driver...I do not feel safe.

There is another bike share location only a few blocks from this one.

I am extremely concerned about the safety of drivers and bike riders. Please consider moving this bike location.

Thank you.

s.22(1)

From: RS311BI01@vancouver.ca
To: "Public Bike Share" * rpublicbikeshare@vancouver.ca>
Date: 11/4/2016 12:00:01 PM
Subject: Public Bike Share - Daily Report



CC12COV2 - Hot Topic Feedback Report - Daily Shows the details of Hot Topic Feedback cases within a selected time period

11/3/2016 12:00:00 AM 11/4/2016 12:00:00 AM Start Date: End Date:

Case ID	Topic	Feedback Type	Case Details	Location Details	Want a Call Back?	Additional Details	Requestor Name	Requestor Address	Phone	Email	Date Created	Date Closed
101008637378	Public Bike Share	Complaint		INTERSECTION ARBUTUS ST W 5TH AV	Yes	Citizen has a complaint regarding the new Mobi Bike Station at the comer of W 5th and Arbutus. This citizen has been a resident here for 5 years and knows how dangerous it is for cyclists and vehicles in this tight space. She's even seen numerous bike accidents here. Some residents have held meetings to discuss this issue, and they all agree that this soecific Mobi Bike Station is very comblematic. Please call back \$.22(1)	s.22(1))		s.22(1)		11/3/2016 2:59:00 PM	
101008638476	Public Bike Share	Opinion			Yes	Citizen would like to know who in the city makes decisions or takes part in the decision making process as to where Mobi Bike Share stations will be installed. Please phone him back and leave a name and call back number if voicemail is reached.	s.22(1)		s.22(1)		11/3/2016 5:15:00 PM	

CITY_EXCHANGE\\AVWT

1 1

11/4/2016 12:00:01 PM

From: RS311BI01@vancouver.ca
To: "Public Bike Share" * rpublicbikeshare@vancouver.ca>
Date: 11/8/2016 1:00:01 PM
Subject: Public Bike Share - Daily Report



CC12COV2 - Hot Topic Feedback Report - Daily Shows the details of Hot Topic Feedback cases within a selected time period

11/7/2016 12:00:00 AM 11/8/2016 12:00:00 AM Start Date: End Date:

Case ID	Topic	Feedback Type	Case Details	Location Details	Want a Call Back?	Additional Details	Requestor Name	Requestor Address	Phone	Email	Date Created	Date Closed
10100864923	Public Bike Share	Complaint		INTERSECTION ARBUTUS ST W 5TH AV		Caller is very concerned about the blike rack that is going to be installed on the south side at Arbutus and W 5th. She said it is a very dangerous location for both drivers and Mobi users. If cars are heading east, it is very difficult to see around the corner to turn south noto Arbutus. There is another bike rack only a couple blocks away so she's not sure why one needs to be here. Please call her back to discuss further.					11/7/2016 8:49:00 AM	

1 1 CITY_EXCHANGE\\AVWT 11/8/2016 12:00:01 PM

From: "Matej Mecar" < matej@mobibikes.ca> To: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca> Date: 8/19/2016 4:28:31 PM Subject: Public outreach updates Attachments: VBS Business Outreach Tracking (Responses)-6.xlsx Hi Lysa, We have finished outreach for a few more stations today. I've attached the excel sheet with all the comments. Not responsive Station 110 - 5th and Arbutus Not responsive mobi Mater Mečár BRAND AMBASSADOR 604-763-7430 • matej@mobibikes.ca Hanns

Level of Support from

Not responsive	





Not responsive #110: 5th & Arbutus St (Vine & 4th instead/as Residential building #110: 5th & Arbutus St (Vine & 4th instead/as Residential building #110: 5th & Arbutus St (Vine & 4th instead/as Private residence #110: 5th & Arbutus St (Vine & 4th instead/as Private re I spoke to the management company receptionist who wouldn't share the building managers contact and asked me to email them informational collateral. They will email back with comments if needed. 2085 West 5th No name given Phone No name given Letter to the business, Infographic, Fact sheet S.22 (wes in a building across the street from the proposed station is in support of the VBS 2090 West 5th In person Letter to the business, Infographic, Fact sheet nouse will face the proposed station and he is in support of the VBS 2104 Arbutus st Letter to the business, Infographic, Fact sheet Letter to the business. Infographic. Fact sheet I could not reach the manager in this building. I will attempt contact again.





From: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

To: "Public Bike Share" <publicbikeshare@vancouver.ca>

Date: 8/19/2016 5:31:11 PM

Subject: RE: Public outreach updates

Hi Leif,

See my comments below in purple.

Thanks, Lysa

From: Public Bike Share

Sent: Friday, August 19, 2016 5:04 PM

To: Morishita, Lysa

Subject: RE: Public outreach updates

Hi Lysa,

Below is an overview for the outreach.

I can email this to Metaj after you take a look at it

Thanks Not responsive informational collateral?

Station 110 - 5th and Arbutus

Outreach still needed for:

Residential Building (2121 W 5th)

Matej Mečár BRAND AMBASSADOR C: 604-763-7430 • matej@mobibikes.ca

and it a subsidiary of

Residential Building (2110 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts)

Residential Building (2101 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts, 1 attempt has been documented)



From: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

To: "Matej Mecar" < matej@mobibikes.ca>

Date: 8/19/2016 5:51:33 PM

Subject: RE: Public outreach updates

Hi Matej

Thanks for the outreach update.

I have highlighted the stations where outreach has been completed and left comments below.

Thanks

Leif

Not responsive

Station 110 - 5th and Arbutus

Outreach still needed for:

Residential Building (2121 W 5th)

Residential Building (2110 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts)

Residential Building (2101 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts, 1 attempt has been documented)

Not responsive	
Leif Thorseth	
Public Bike Share Team	
City of Vancouver Engineering Services 320 - 507 West Broadway Vancouver, BC V5Z 0B4	
T: 604.873.7267	
email: <u>leif.thorseth@vancouver.ca</u>	

From: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

To: "Tanya Paz" s.22(1)

Date: 7/13/2016 8:04:52 PM

Subject: RE: Station 110: 5th & Arbutus - submission for permit application

Hi Tanya,

Thanks for the submission, overall I think the location is a good one and would imagine it will be approved fairly quickly.

As is shown on the drawing, there is a fire hydrant near the station. The location of the 2 hour parking sign indicates where clearance is required for the fire hydrant, also shown on your drawing. I'm going to start the drawing through the review process, but add a note saying that you will provide a 110 REV1 that shifts the station slightly westward so it is not encroaching on the fire hydrant clearance so you can get a headstart on drafting.

At this point, I would recommend you initiate the outreach process with the adjacent residential buildings.

Cheers, Lysa

From: Tanya Paz

Sent: Wednesday, July 13, 2016 6:09 PM

To: Morishita, Lysa; Public Bike Share

Subject: Station 110: 5th & Arbutus - submission for permit application

Please see attached PDF of proposed station.

Do not hesitate to contact me if revisions are required (once all and any CoV revisions required have been gathered).

Thank you,

Tanya Paz Project Manager, Station Siting Vancouver Bike Share Inc. (Mobi) 604.309.1266

Tanya Paz

604.309.1266 | linkedin.com/in/tanyapaz | @tanyapazzy

From: "Sigurdson, Johanna" < Johanna. Sigurdson@gowlingwlg.com>

To: "Public Bike Share" <publicbikeshare@vancouver.ca>

Date: 11/22/2016 4:05:24 PM

Subject: Urgent Question

Hello,

I have a question as to whether there are policies and/or guidelines for the location of Mobi stations. Is there a policy, for example, that the City and/or Mobi must give notice or inform the owners of buildings, perhaps the tenants or strata owners of units in those buildings that a Mobi station is planned near the building?

I located a newspaper article about some West End residents of a co-op who claimed they had not been informed until they received a notice from Mobi a day or two before the construction was to begin. Mr Dobrovolny, in that article, said that the "city is making a point of contacting residents and building owners affected by the new planned bike rental stations". Is this following a policy or a protocol?

I have searched the City website and have found nothing that speaks to notice to owners or tenants. Can you help direct me, please?

Thank you so much!

Sincerely,

Johanna Sigurdson

Johanna Sigurdson

Library and Information Centre Manager

T +1 604 443 7678

Gowling WLG (Canada) LLP 550 Burrard Street, Suite 2300, Bentall 5 Vancouver, BC V6C 2B5 Canada

gowlingwlg.com

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From: "Vancouver Montessori School" <vancouvermontessorischool@telus.net>

To: "Public Bike Share" <publicbikeshare@vancouver.ca>

Date: 11/6/2016 7:42:02 PM

Subject: 5th and Arbutus in Vancouver

Hello,

I am inquiring about the bike share station that is at W 5th and Arbutus (and not shown on the Mobi map). Is this corner being considered as a permanent spot for the station? As a local resident at this corner for 40+ years, I write to ask for reconsideration of this station, if it is to be placed here. This corner has limited visibility as is, with a lot of fender benders and near misses. As W 5th is on an incline, the cars or bikes have to pull up onto Arbutus (very busy with traffic and backups for the 4th Ave light)) to see if it is safe to enter from 5th. It is a potentially hazardous corner and would be in the best interest for bikers to avoid this corner. My own car was totalled a few years back when parked at this corner. I have very often heard the crashes from my home and the screeching of near misses. Perhaps Maple at 5th would be a better ans safer choice as it is not a thorough fare route like Arbutus. Thank you for your consideration. I look forward to a response.

Kindly

s.22(1)

From: "Matej Mecar" < matej@mobibikes.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 8/22/2016 2:19:31 PM

Subject: Re: Public outreach updates

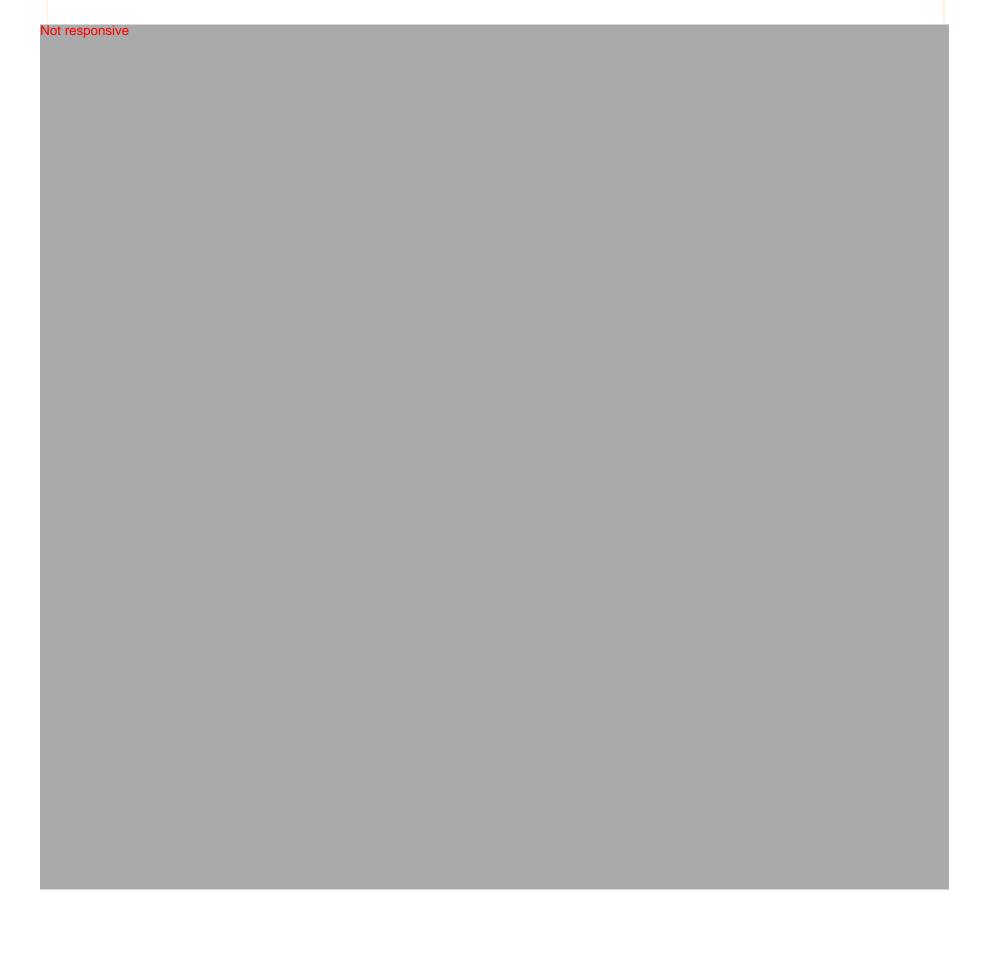
Attachments: VBS Business Outreach Tracking (Responses)-7.xlsx

Hi Leif,

I've updated some of these stations. A few of them didn't have the correct addresses in the VBS document. I've entered notes into the document in Red.

We have also completed outreach for station 85.

I've attached the Excel sheet with all the comments.

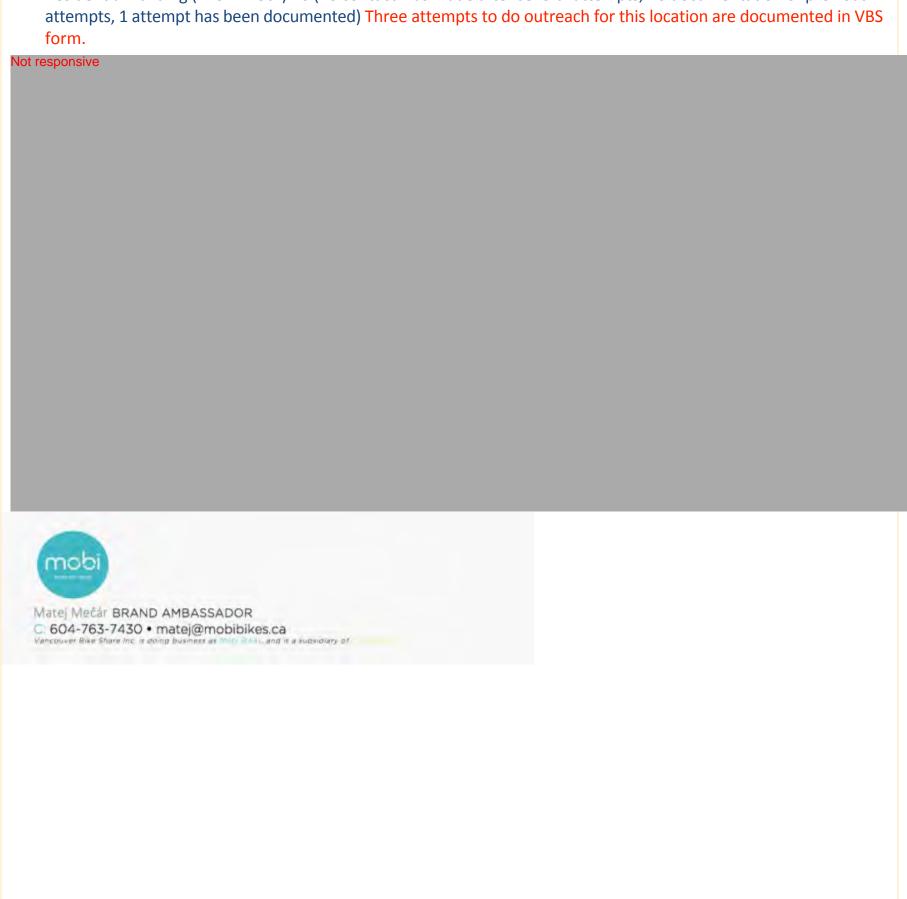


Not responsive
Station 110 - 5th and Arbutus
Outreach still needed for:
Residential Building (2121 W 5th) Further than 20 meters from proposed station.
Residential Building (2110 W 5th) - 0 (no contact was made after several attempts, no documentation of previous

been corrected now.

Residential Building (2101 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts, 1 attempt has been documented) Three attempts to do outreach for this location are documented in VBS

attempts) I spoke to this building manager on July 14th. Address had been entered incorrectly in VBS form. It has



Not responsive Station # Proposed Station Location Business Name Business Address Name of Owner/ Manager Name of Contact Type of Contact Informational Collateral Left Level of Support Notes







Mod Place Sponsive

Mod Place Sponsive

Mod Place Sponsive

Mod Place Sponsive Spons







From: "Morishita, Lysa" < Lysa. Morishita@vancouver.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 7/13/2016 8:06:54 PM

Subject: FW: Station 110: 5th & Arbutus - submission for permit application

Attachments: 110_REV0 (e-sealed).pdf

Hi Leif,

Please add to trello/vandocs.

On the trello card, please add a note saying that VBS will submit a new drawing (110_REV1) that shifts the station slightly westward to maintain fire hydrant clearance.

Otherwise, can start getting approval from the various groups.

Thanks, Lysa

From: Tanya Paz [mailto:tanyapazzy@gmail.com]

Sent: Wednesday, July 13, 2016 6:09 PM **To:** Morishita, Lysa; Public Bike Share

Subject: Station 110: 5th & Arbutus - submission for permit application

Please see attached PDF of proposed station.

Do not hesitate to contact me if revisions are required (once all and any CoV revisions required have been gathered).

Thank you,

Tanya Paz Project Manager, Station Siting Vancouver Bike Share Inc. (Mobi) 604.309.1266

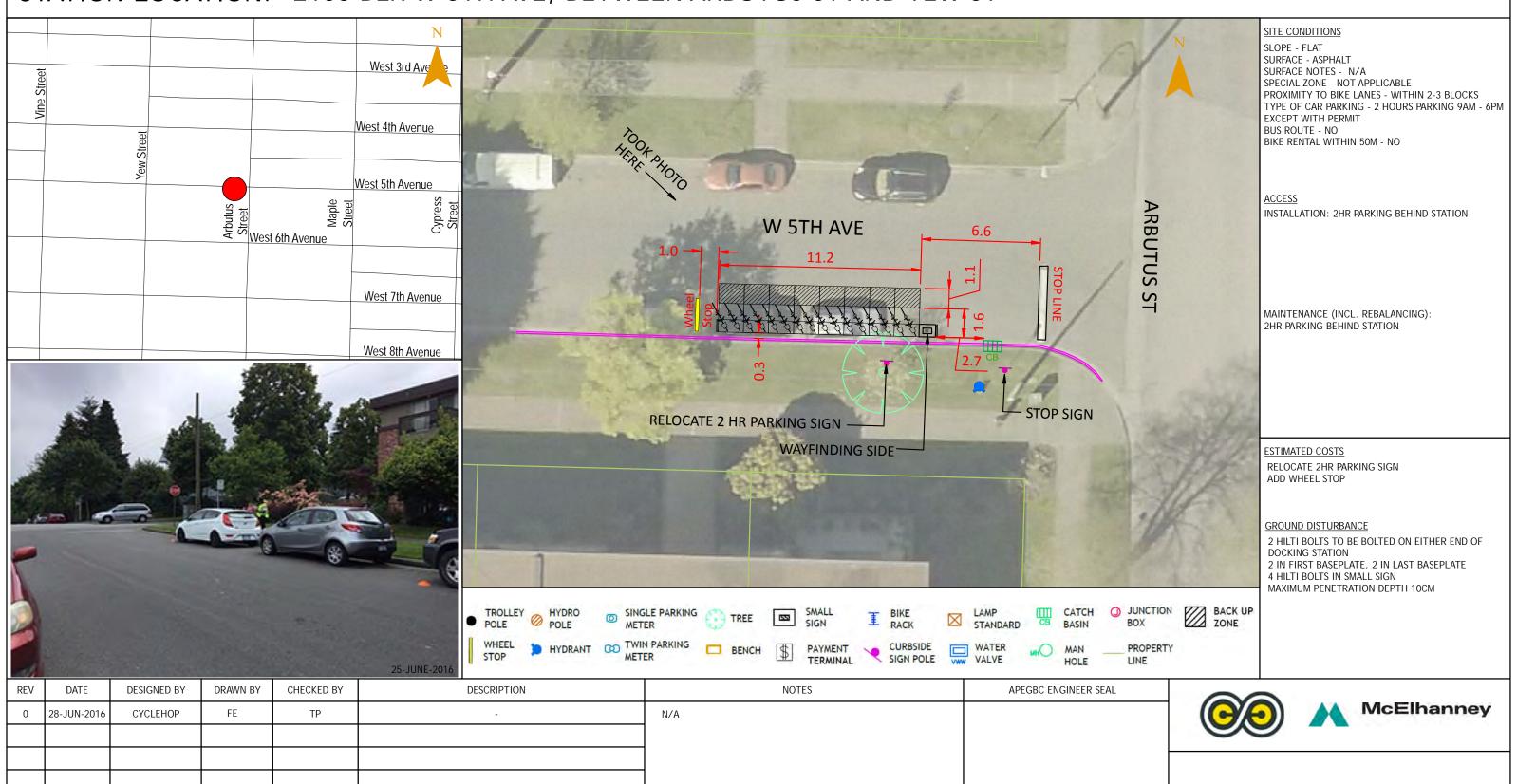
--

Tanya Paz

604.309.1266 | linkedin.com/in/tanyapaz | @tanyapazzy

STATION #: 110 STATION LOCATION: 2100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

SIDE OF STREET: SOUTH STATION TYPE: ON ROADWAY OWNER: CITY OF VANCOUVER STATION FEATURES: 16 DOCKS, 1 SMALL SIGN BIKE DOCK ORIENTATION: ANGLED RIGHT



ALL DISTANCES ARE IN METERS UNLESS OTHERWISE NOTED

W 5TH AVE / ARBUTUS ST

DRAWING: 110_REV0

SCALE: 1:200 SHEET: 1 OF 1

From: "White, Robert" < Robert. White@vancouver.ca>

To: "Mia Kohout" < mia.kohout@cyclehop.com>

Date: 10/31/2016 9:26:53 AM

Subject: RE: 2 more maps please!

Hi Mia,

s.15(1)(l)

These maps are ready

110.pdf – 5th & Arbutus

Not responsive

Thanks,

Robert W. White

VIVA Vancouver | Wayfinding

Engineering Services | City of Vancouver 604-871-6339 | robert.white@vancouver.ca

From: Mia Kohout [mailto:mia.kohout@cyclehop.com]

Sent: Friday, October 28, 2016 3:40 PM

To: White, Robert

Subject: 2 more maps please!

110 2100 Blk W 5th Ave, Between Arbutus St and Yew St 5th & Arbutus Y Latitude: 49.267222 Longitude: -123.153157

Not responsive

--

Mia Kohout GENERAL MANAGER
mia.kohout@cyclehop.com | (778) 833-3773

www.mobibikes.ca | Info@mobibikes.ca

Mobi is operated by Vancouver Bike Share Inc, a subsidiary of CycleHop

From: "Mia Kohout" < mia.kohout@cyclehop.com>

To: "White, Robert" < Robert. White@vancouver.ca>

Date: 10/28/2016 3:40:11 PM Subject: 2 more maps please!

110	2100 Blk W 5th Ave, Between Arbutus St and Yew St	5th & Arbutus	Υ	Latitude: 49.267222 Longitude: -123.153157
165	2000 Blk Columbia St, Between W 5th Ave and W 4th Ave	Columbia & 4th	Y	Latitude: 49.267120 Longitude: -123.109370

<u>ibikes.ca</u> | <u>Info@mobibikes.ca</u>neMobi is operated by Vancouver Bike Snare Inc, a subsidiary

of CycleHop ne

From: "Merryfield, Adam" < Adam. Merryfield@vancouver.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

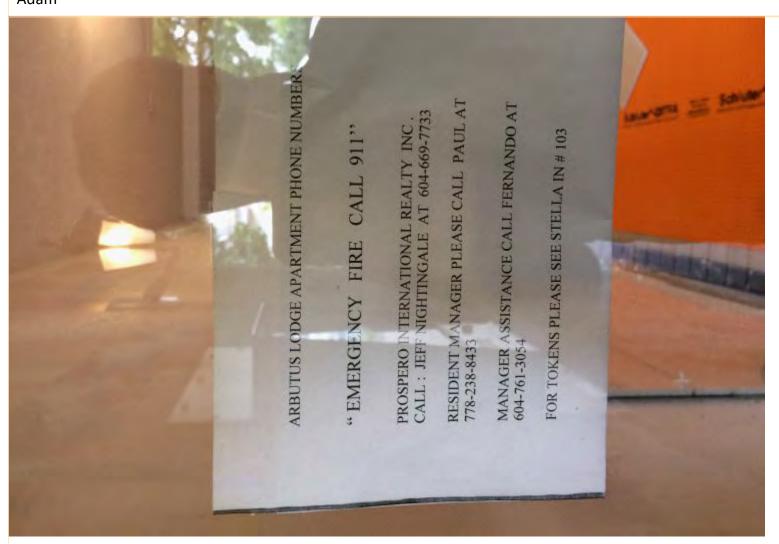
Date: 10/3/2016 5:05:27 PM

Subject: Arbutus Lodge at Arbutus & 5th (2110 W 5th Ave)

Leif,

Attached are photos of the front of the building and the contact sheet attached to the front doors with the manager phone number.

Thanks, Adam





From: "Public Bike Share" <publicbikeshare@vancouver.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 8/19/2016 5:32:56 PM

Subject: FW: Public outreach updates

From: Morishita, Lysa

Sent: Friday, August 19, 2016 5:31 PM

To: Public Bike Share

Subject: RE: Public outreach updates

Hi Leif,

See my comments below in purple.

Thanks, Lysa

From: Public Bike Share

Sent: Friday, August 19, 2016 5:04 PM

To: Morishita, Lysa

Subject: RE: Public outreach updates

Hi Lysa,

Below is an overview for the outreach.

I can email this to Metaj after you take a look at it

Thanks

Not responsive

Not responsive	
Station 110 - 5th and Arbutus Outreach still needed for: Residential Building (2121 W 5th) Residential Building (2110 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts) Residential Building (2101 W 5th) - 0 (no contact was made after several attempts, no documentation of previous attempts, 1 attempt has been documented)	
Not responsive ————————————————————————————————————	
Matel Metar Brand Ambassador (- 604-763-7430 * matel@mobibiles.ca Varcouver Blan Share Inc. is eoing business as 1000 alast, and is a successive of	

To: vancouvermontessorischool@telus.net

Date: 11/16/2016 12:36:24 PM

Subject: Public Bike Share Station at Arbutus & W 5th Ave



Thank you for contacting us and sharing your safety concerns about the Mobi station on Arbutus Street and 5th Avenue. Our goal for Mobi is to provide residents and visitors with an easy and convenient transportation option to help support sustainable transportation within the City. The Mobi stations will be located approximately 2-3 blocks apart throughout the initial service area.

In regards to your safety concern, the station proposal was reviewed by an independent Professional Engineer for safety and transportation impacts. When bikes are in the station, all station features will be no wider than a parked car, along with room for riders to back the bikes in and out similar to opening a car door. In addition, the City of Vancouver reviews and considers safety, access, traffic, and special events. We continuously monitor the station and we may make adjustments over time, so don't hesitate to send us any further questions or observations you may have.

Thank you for your concerns,

The City of Vancouver Public Bike Share Team vancouver.ca/bikeshare

To: s.22(1)

Date: 11/16/2016 12:34:34 PM

Subject: Public Bike Share Station at Arbutus & W 5th Ave

Dear s.22(1)

Thank you for contacting us and sharing your safety concerns about the Mobi station on Arbutus Street and 5th Avenue. Our goal for Mobi is to provide residents and visitors with an easy and convenient transportation option to help support sustainable transportation within the City. The Mobi stations will be located approximately 2-3 blocks apart throughout the initial service area.

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Thank you for your concerns,

The City of Vancouver Public Bike Share Team vancouver.ca/bikeshare

To: s.22(1)

Date: 11/16/2016 12:37:53 PM

Subject: Public Bike Share Station at Arbutus & W 5th Ave

Dear s.22(1)

Thank you for contacting us and sharing your safety concerns about the Mobi station on Arbutus Street and 5th Avenue. Our goal for Mobi is to provide residents and visitors with an easy and convenient transportation option to help support sustainable transportation within the City. The Mobi stations will be located approximately 2-3 blocks apart throughout the initial service area.

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Thank you for your concerns,

The City of Vancouver Public Bike Share Team vancouver.ca/bikeshare

From: "Matej Mecar" < matej@mobibikes.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 10/27/2016 1:20:24 PM

Subject: Re: Granville and W 10th Av

Hi Leif,

s.22(1)

at 2104 Arbutus was in support of the station. He lives on the South Fast corner of 5th and Arbutus in a subdivided house.

s.22(1)

2101 West 5th was unreachable. I've left informational collateral at the entrance to the building but not sure if the manager was the one who received it. I've tried to contact him/her several times.

His buzzer

5.22(1) I was unable to find any contact information for the building online.

Matej

On Oct 27, 2016, at 1:06 PM, Thorseth, Leif <Leif.Thorseth@vancouver.ca> wrote:

Hi Matej,

Thanks for this.

For Station 110

I just need to clarify that 2104 Arbutus 2104.



who is in support of this station is from 2140 and not

For 2101 W 5th Av, I know that you have tried several time to contact these residents without success but did you ever leave any literature with this building? Or is there any number to call that you could leave them a voice mail with Mobi information? You might have done this already but it isn't documented. I just want to make sure that we have done this and that it's documented.

From: Matej Mecar [mailto:matej@mobibikes.ca]
Sent: Thursday, October 27, 2016 11:36 AM

To: Thorseth, Leif

Subject: Re: Granville and W 10th Av

Hi Leif,

Re: Station #110

The managers main concern was aesthetics. He did mention parking but there is parking behind the building and on street parking around the building. The on site manager also mentioned he was concerned about the "type of people" a station would bring to the neighbourhood. I've explained that won't be an issue either. So I think it's really just aesthetics because they've both mentioned that the building was recently renovated and they didn't like the idea of a bunch of bikes being and bike docks outside.

Matej

On Oct 27, 2016, at 11:19 AM, Thorseth, Leif < Leif. Thorseth@vancouver.ca > wrote:

Hi Matei,

For Station 110, Did you explain how the system works? Was his main concern aesthetics? Or was it loss of parking?

Thanks

Leif

From: Matej Mecar [mailto:matej@mobibikes.ca]
Sent: Thursday, October 27, 2016 9:25 AM

To: Thorseth, Leif

Subject: Re: Granville and W 10th Av

Good morning Leif,

No problem, I printed the drawing out yesterday and have it on my to-do list.

Not responsive

Also, are we missing anything else for station #19, I spoke to Mac a couple of weeks ago, they were the only ones that had not been contacted before and station #110, I spoke to the building manager opposed to the site. I've recorded the outreach in the Outreach tracking form.

Thanks

<image002.png>

On Oct 27, 2016, at 9:01 AM, Thorseth, Leif < Leif. Thorseth@vancouver.ca > wrote:

Good Morning Matej,

Could you re-engage (Outreach) with the businesses for this station. Because this site has moved to the west side of Granville St.

I have attached the drawing for reference.

Thanks

Leif Thorseth
Public Bike Share Team
City of Vancouver Engineering Services
320 - 507 West Broadway Vancouver, BC V5Z 0B4
T: 604.873.7267
email: leif.thorseth@vancouver.ca

<DOC 2016 310874 ENG - PBS - Station Siting - 70_REV1 - Granville St and W 10th Ave - 2016-10-19.pdf>

From: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

To: "Morishita, Lysa" <lysa.morishita@vancouver.ca>

Date: 10/3/2016 1:03:32 PM Subject: RE: Outreach call prep

I believe it is.

From: Morishita, Lysa

Sent: Monday, October 03, 2016 1:02 PM

To: Thorseth, Leif

Subject: RE: Outreach call prep

Thanks Leif. Is this the Arbutus and 5th property? http://www.prospero.ca/residential/other-vancouver/6-arbutus-lodge

From: Thorseth, Leif

Sent: Monday, October 03, 2016 11:22 AM

To: Morishita, Lysa

Subject: RE: Outreach call prep

Hi lysa,

Station 110 – Arbutus and W 5th Av Station.

There were no records in the Citizen Feedback spreadsheet or the PBS email.

2101 W 5th Av is the building across the street and outreach did not successfully contact this building according to their records.

2110 W 5th Av is the building adjacent to the proposed PBS station – A Paul (Manager) Hates that the bike rack is going right out of the building. Is concerned about the noise and the crowds it will attract. Wishes it was a little further away from the building.

There was no phone number given.

N	lo	t	re	sp	00	ns	Sİ۱	/e

From: Morishita, Lysa

Sent: Monday, October 03, 2016 10:13 AM

To: Thorseth, Leif

Subject: Outreach call prep

Hi Leif,

I want to call the concerned residents/neighbours at the Arbutus and 5th station and the Cypress and Broadway station. Could you please gather the details and history of outreach to prepare me for those calls?

Who do I call? What are their biggest concerns? How and when did they voice those concerns? What information can I provide that might ease those concerns?

Thanks, Lysa

Lysa Morishita, EIT/GIT

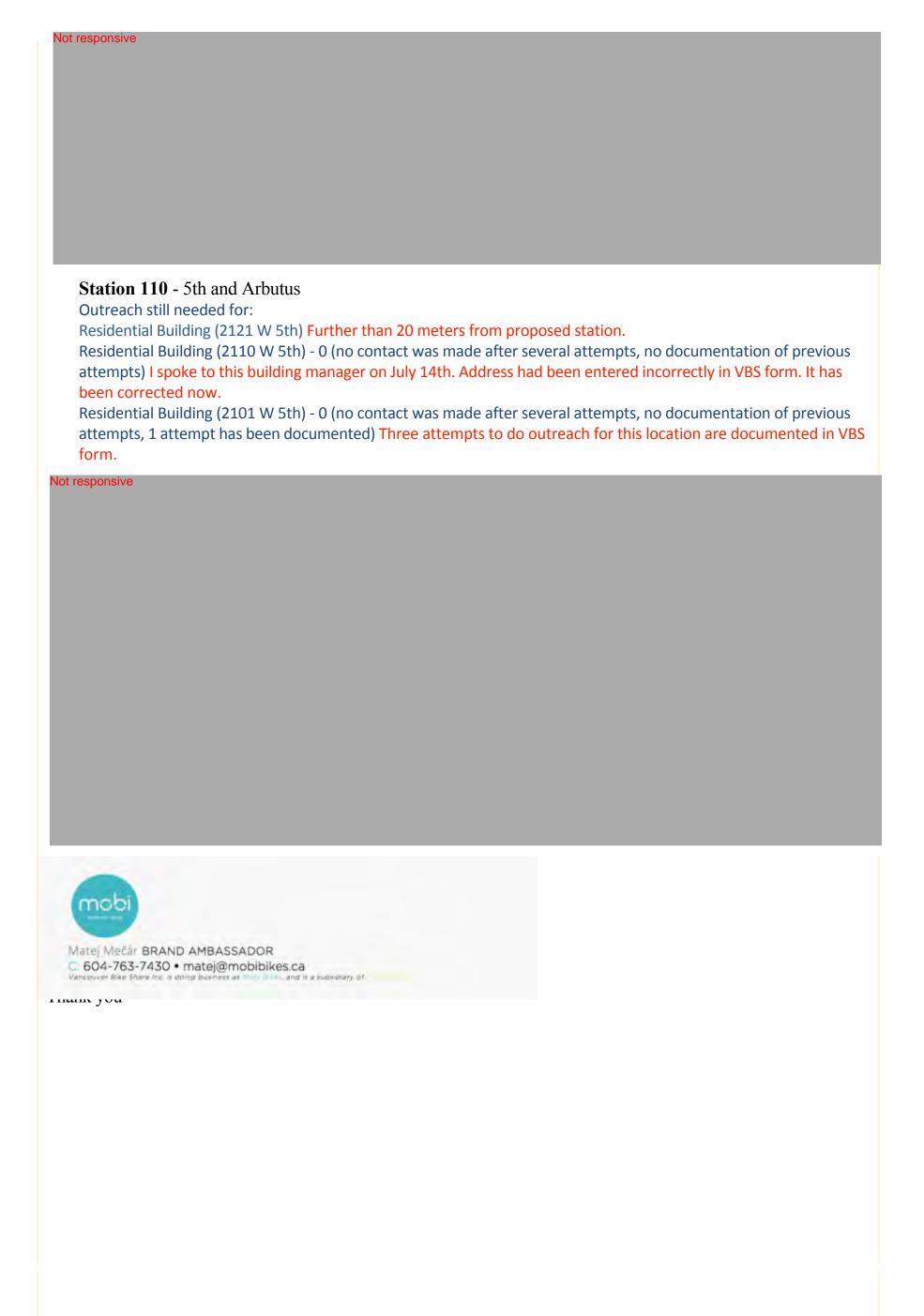
Public Bike Share | CITY OF VANCOUVER

o: 604.871.6638

e: lvsa.morishita@vancouver.ca

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From: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca> To: "Matej Mecar" < matej@mobibikes.ca> Date: 8/22/2016 5:38:52 PM Subject: RE: Public outreach updates Thanks Matej, This is great. I have updated the spread sheet. Thanks again. Leif **From:** Matej Mecar [mailto:matej@mobibikes.ca] **Sent:** Monday, August 22, 2016 2:20 PM **To:** Thorseth, Leif Cc: Public Bike Share; Mia Kohout; Pegah Abdolhosseini **Subject:** Re: Public outreach updates Hi Leif, I've updated some of these stations. A few of them didn't have the correct addresses in the VBS document. I've entered notes into the document in Red. We have also completed outreach for station 85. I've attached the Excel sheet with all the comments. Not responsive Not responsive



To: "Sigurdson, Johanna" < Johanna. Sigurdson@gowlingwlg.com>

Date: 11/24/2016 12:49:43 PM Subject: RE: Quick Question

Hello Johanna.

Thank you for contacting us regarding the notification procedure for a Mobi station. Mobi has a standard procedure for business and resident notification which takes place during a station proposal to the City and after approval by the City before installation. Mobi will submit a station proposal to the City which is reviewed by the City and an independent Professional Engineer for safety and transportation impacts. At the same time, Mobi will visit businesses and residents or their building managers around the station location and deliver a notification letter and talk to the business owner if they are on site for initial reactions and feedback. If a station proposal is approved by the City, Mobi will reach out to the surrounding businesses and residents again to notify them about the station installation.

Thank you again for taking the time to contact us,

The City of Vancouver Public Bike Share Team vancouver.ca/bikeshare

From: Sigurdson, Johanna [mailto:Johanna.Sigurdson@gowlingwlg.com]

Sent: Thursday, November 24, 2016 10:28 AM

To: Public Bike Share **Subject:** Quick Question **Importance:** High

Hello,

I have been trying to contact someone at the City for two days with a simple question. Perhaps someone there may answer today?

How are property owners and/or tenants notified that there will be a Mobi station situated in close proximity to the premises? Is there a procedure?

Thank you,

Sincerely,

Johanna Sigurdson

Library and Information Centre Manager

T +1 604 443 7678

Gowling WLG (Canada) LLP 550 Burrard Street, Suite 2300, Bentall 5 Vancouver, BC V6C 2B5 Canada

gowlingwlg.com

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From: "Ben Goodge" <ben@mobibikes.ca>

To: "Thorseth, Leif" <Leif.Thorseth@vancouver.ca>

Date: 10/28/2016 8:48:24 AM
Subject: Station 110 & 165 - TMPs
Attachments: TMP STATION #110 V.1.pdf

TMP STATION 165.pdf

TRAFFIC MANAGEMENT PLAN STATION #1102100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

DATE OF IMPLEMENTATION: TIME OF IMPLEMENTATION:





From: "Matej Mecar" <matej@mobibikes.ca>

To: "Thorseth, Leif" < Leif. Thorseth@vancouver.ca>

Date: 10/7/2016 4:41:28 PM

Subject: Station 110

Hi Leif,

I forgot to ask about station 110. I spoke to Jeff Nightingale yesterday who is the property manager at 2110 West 5th Ave. He wanted to know why we chose that specific location for the station. The owner of the building didn't want the station in front of the building because they just spent a lot of money renovating the exterior and didn't want a Mobi station in front of the building.

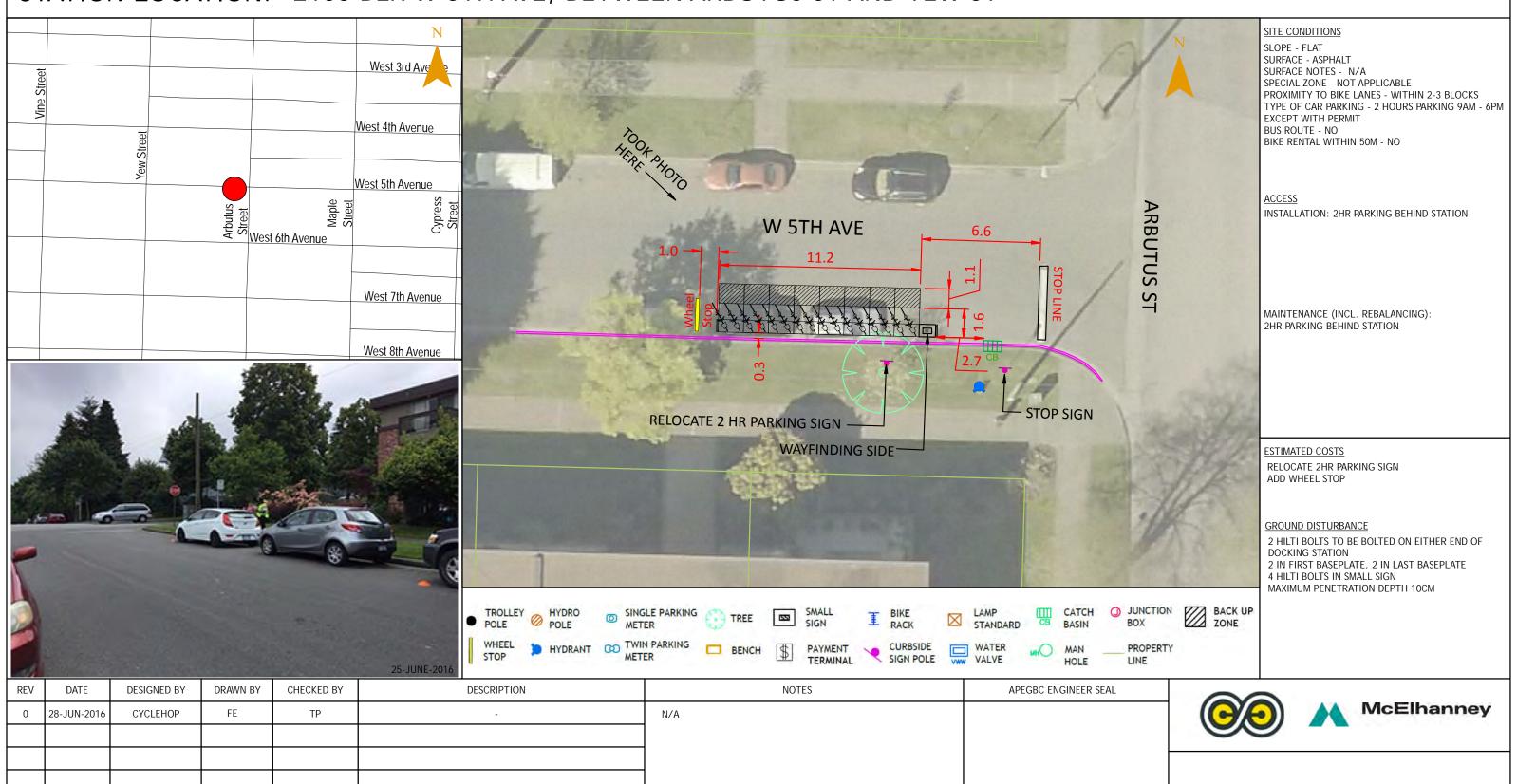
How would you like me to proceed?

Thanks,

Matej

STATION #: 110 STATION LOCATION: 2100 BLK W 5TH AVE, BETWEEN ARBUTUS ST AND YEW ST

SIDE OF STREET: SOUTH STATION TYPE: ON ROADWAY OWNER: CITY OF VANCOUVER STATION FEATURES: 16 DOCKS, 1 SMALL SIGN BIKE DOCK ORIENTATION: ANGLED RIGHT



ALL DISTANCES ARE IN METERS UNLESS OTHERWISE NOTED

W 5TH AVE / ARBUTUS ST

DRAWING: 110_REV0

SCALE: 1:200 SHEET: 1 OF 1