

File No.: 04-1000-20-2017-456

November 21, 2017

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of November 16, 2017 for:

**Number of 311 calls related to rodent/rat management from January 1, 2016 to December 31, 2016.**

In response to your request, we were informed by the 311 Team Manager that there was a total of 865 calls logged in that were related to rodent/rat management from January 1, 2016 to December 31, 2016.

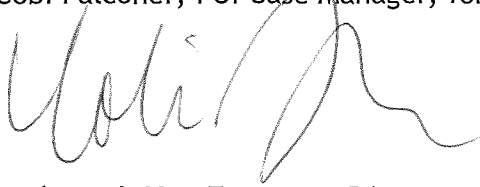
Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2017-456); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at [foi@vancouver.ca](mailto:foi@vancouver.ca) if you have any questions.

Yours truly,

Cobi Falconer, FOI Case Manager, for

A handwritten signature in black ink, appearing to read 'Cobi Falconer', written over the typed name 'Cobi Falconer, FOI Case Manager, for'.

**Barbara J. Van Fraassen, BA**  
**Director, Access to Information & Privacy**

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