

File No.: 04-1000-20-2018-001

January 5, 2018

s.22(1)

Dear s.22(1)

**Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of January 2, 2018 for:

**Records regarding complaints relating to the Ira Thai Massage business at 416-1450 Chestnut Street. City of Vancouver File No. 9886327.**

**Date Range: July 1 to 31, 2017**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00)

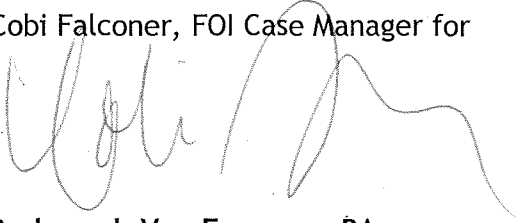
Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2018-001); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at [foi@vancouver.ca](mailto:foi@vancouver.ca) if you have any questions.

Yours truly,

Cobi Falconer, FOI Case Manager for

A handwritten signature in black ink, appearing to read 'Cobi Falconer', written over the typed name.

**Barbara J. Van Fraassen, BA**  
**Director, Access to Information & Privacy**

*Barbara.vanfraassen@vancouver.ca*  
*453 W. 12th Avenue Vancouver BC V5Y 1V4*  
*Phone: 604.873.7999*  
*Fax: 604.873.7419*

Encl.

:ag

### Property Use Complaint

Case number: 101009886327

Case created: 2017-07-19, 06:33:00 PM

### Incident Location

Address: 1450 CHESTNUT ST, Vancouver, V6J 3K3

### Contact Details

Name: s.22(1)

Address: 1450 CHESTNUT ST, Vancouver, V6J 3K3

Phone: s.22(1)

Email:

Alt. Phone:

Preferred contact method: Either

### Request Details

- |  |  |
|--|--|
| 1. Type of concern (if multiple concerns, select primary and provide details in question 2):                                       | Business or Home-based Business Licence  |
| 2. If Other selected or there are multiple issues, provide details:  |  |
| 3. If Airbnb or Other Short-term Rental selected, provide details (e.g. noise, parking, short-term rental advertisement):          |  |
| 4. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name:       |  |
| 5. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): | There is an illegal massage parlour being ran out of an apartment building at 1450 Chestnut Street. Ira Thai Massage and the website is <a href="http://www.irathaimassage.com">http://www.irathaimassage.com</a> and there is a phone number to book appointments. Citizen says this is a "whore house" and has been running for about at least 2 years now. Managers of the building are aware of it but do not do anything about it. Citizen says the 2 managers are Bev and Eva and their phone number is 604.733.9727 and the owner of the entire building is Jordan Campbell (father used to be the mayor of Vancouver apparently) with Harwood Group and his phone number is 604.681.3401. He says beware of the managers they are abusive and you might need police to be present. The phone number for the parlour is listed on the website as 778.858.9582 and citizen says we should call and pretend we are a customer |

and then we will see what type of business this really is when we go there. Hours on the website are Monday to Thursday from 8:30am to 10pm and Friday 8:30am to 10pm and Saturday 10am to 10pm and closed on Sundays.

- |     |   |         |
|-----|---|---------|
| 6.  | If a Rental Unit concern selected, was the landlord advised of the issue? |         |
| 7.  | If Yes selected, what happened?   |         |
| 8.  | If Sign selected, provide sign size, wording or identifying details:      |         |
| 9.  | Caller's daytime phone number:  | s.22(1) |
| 10. | Please verify address of the property (for VanConnect requests only):     |         |
| 11. | (Don't ask, just record - did caller indicate they want a call back?)     | No      |

**Additional Details**

Citizen did not want to provide his address s.22(1)

**Map and Photo**

- no picture -

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**EN**  
**FYA to:** Mike Elliston  
**FYI to:**

## CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, January 04, 2018 1:07:15 PM

Case Creation Date: From 7/1/2017 To 1/4/2018

Case Status: Both

Case #	Street # From	Street # To	Street	Cross St/Unit #	Postal Code	Location Details	Case Details	Additional Details	Requestor Name	Phone	# of Calls	Date Created	Date Closed	Preferred Queue	Event Notes
<b>Eform Request Type: PUI Property Use Complaint Case</b>															
101009886327	1450		CHESTNUT ST		V6J 3K3		<p>1. Type of concern (if multiple concerns, select primary and provide details in question 2):            Business or Home-based Business Licence</p> <p>2. If Other selected or there are multiple issues, provide details:</p> <p>3. If Airbnb or Other Short-term Rental selected, provide details (e.g. noise, parking, short-term rental advertisement):</p> <p>4. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name:</p> <p>5. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site):            There is an illegal massage parlour being ran out of an apartment building at 1450 Chestnut Street. Ira Thai Massage and the website is <a href="http://www.irathaimassage.com">http://www.irathaimassage.com</a> and there is a phone number to book appointments. Citizen says this is a "whore house" and has been running for about at least 2 years now. Managers of the building are aware of it but do not do anything about it. Citizen says the 2 managers are Bev and Eva and their phone number is 604.733.9727 and the owner of the entire building is Jordan Campbell (father used to be the mayor of Vancouver apparently) with Harwood Group and his phone number is 604.681.3401. He says beware of the managers they are abusive and you might need police to be present. The phone number for the parlour is listed on the website as 778.858.9582 and citizen says we should call and pretend we are a customer and then we will see what type of business this really is when we go there. Hours on the website are Monday to Thursday from 8:30am to 10pm and Friday 8:30am to 10pm and Saturday 10am to 10pm and closed on Sundays.</p> <p>6. If a Rental Unit concern selected, was the landlord advised of the issue?            undefined</p> <p>7. If Yes selected, what happened?</p> <p>8. If Sign selected, provide sign size, wording or identifying details:</p> <p>9. Caller's daytime phone number:            s.22(1)</p>	Citizen did not want to provide his address as he says s.22(1)	s.22(1)		1	7/19/2017 6:33:00 PM	7/20/2017 12:11:23 PM	CSG - Property Use Inspections	Agent Created Case: Agent Updated Case Details: Reallocated to queue: CSG - Property Use Inspections  Agent Finished: Case Closed. Closed date : 2017-07-20 12:11:23.563 Assigned Mike Elliston&#x0D; 6968

							10. Please verify address of the property (for VanConnect requests only): 11. (Don't ask, just record - did caller indicate they want a call back?) No										
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