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To: "Direct to Mayor and Council - DL" <CCDTMACDL@vancouver.ca>

CC: "City Manager's Correspondence Group - DL" <CMCG@vancouver.ca>
"Adcock, Jessie" <Jessie.Adcock@vancouver.ca>

Date: 1/19/2018 8:37:55 AM

Subject: #VanWifi expansion announcement

Attachments: Memo - Free Public Wifi Expansion - 2018.1.18.pdf

Good morning Mayor and Councillors,

The attached memo provides an update on a significant expansion of the City's #VanWifi network that will be announced later today.

As you will recall, the first phase of this free wifi network was implemented in 2015 through a partnership with TELUS. We are working with Shaw to roll out this second phase, with the outcome being one of North America's largest free public wifi networks. As with phase 1, this expansion will be implemented with absent any investment of public funds by the City.

Please let me or Jessie Adcock know if you have any questions.

Best,
Paul

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VanRIMS No.: 01-9000-20

MEMORANDUM

January 18, 2018

TO: Mayor and Council

CC: Sadhu Johnston, City Manager
Janice MacKenzie, City Clerk
Lynda Graves, Manager, Administration Services, City Manager's Office
Rena Kendall-Craden, Director, Communications
Kevin Quinlan, Chief of Staff, Mayor's Office
Naveen Girn, Director of Community Relations, Mayor's Office
Jerry Dobrovolny, GM, Engineering Services
Kathleen Llewellyn-Thomas, GM, Arts, Culture and Community Services

FROM: Paul Mochrie, Deputy City Manager

SUBJECT: Free Public Wi-Fi Expansion - #VanWiFi

Dear Mayor and Council,

On Friday, January 19, 2018, the City of Vancouver and Shaw Communications will be announcing a significant expansion of the #VanWiFi network and free public Wi-Fi throughout the city. Those who live, work or visit Vancouver will now have access to the internet at a total of 598 locations, making Vancouver one of the largest free public Wi-Fi providers in North America. The expanded #VanWiFi network, adding to the existing VPL and city administration building public Wi-Fi locations, will now provide public Wi-Fi access in high traffic areas across the City, including the following locations:

- Broadway (Oak to Cambie)
- Commercial Drive (Venables to 1st Ave)
- Davie Street (Jervis to Burrard)
- Denman Street (from Davie to W. Georgia)
- Downtown Eastside

- Gastown
- Granville Street (from Drake to Cordova)
- Main Street (Broadway to E. 16th Ave)
- Robson Street (from Denman to Burrard)

This expanded second phase of #VanWiFi also includes all Mobi by Shaw Go bike station locations, all nine City-owned social housing facilities and six outdoor sites:

Social Housing

- Modular Housing (1500 Main Street)
- Alexander (58 Alexander)
- Antoinette Lodge (535 E Cordova St.)
- 1105 Seymour
- Central Residence (42 E Cordova St.)
- Gresham (716 Smithe Street)
- Kingsway Continental (3484 Kingsway)
- Granville Residence (1261 Granville St.)
- Oppenheimer Lodge (450 E Cordova St.)

Outdoor locations

- Granville Street (300-1200 Granville)
- Canada Place
- Jim Deva Plaza (1200 Bute Street)
- English Bay Beach ('Bath House')
- Sunset Beach Concession
- Oppenheimer Park Fieldhouse

As you may recall, the City conducted a procurement process in 2014 to solicit applications from telecommunications service providers to provide free public Wi-Fi at no cost to the City and no cost to the public. Shaw and TELUS were selected as 'Pre-Qualified' suppliers for identified, and future, locations in Vancouver.

In 2015, the City awarded TELUS with a contract to equip 42 city facilities with #VanWiFi. The list of locations in this 'Phase 1' award included 27 community centres, 3 outdoor pools, 4 civic facilities, 3 public golf courses, 3 theatres, and 2 civic marinas.

In 2016, the City issued a solicitation to the two Pre-Qualified vendors for expressions of interest in the above mentioned 15 'Phase 2' locations. Based on the overall internal evaluation, the Shaw offering for Phase 2 provided the best value to the City. Considerations in the evaluation process included Shaw's offer to include #VanWiFi to at over 500 existing Shaw Go Wi-Fi locations and incorporation of #VanWiFi to all Mobi by Shaw Go bike station locations.

The #VanWiFi project is a core component of the City of Vancouver's Digital Strategy aimed at enhancing the public's experience within the City through online, mobile and social media channels. Further, broadly deployed public Wi-Fi also aligns with the Tourism Vancouver Master Plan and the Vancouver Economic Action Strategy.

Free and accessible internet connectivity is a fundamental aspect of many digital and Smart City initiatives, which use data and connected technology to address urban issues in new and efficient ways. The recent expansion of the #VanWiFi network, with the help of Shaw, builds a new public platform for Smart City services.

If you have any questions or concerns, please do not hesitate to contact Jessie Adcock, or myself.



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