

**From:** "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>  
**To:** "Seniors Advisory Committee" <seniorsadvisorycommittee@vancouver.ca>  
**CC:** "Direct to Mayor and Council - DL" <CCDTMACDL@vancouver.ca>  
"MacKenzie, Janice" <janice.mackenzie@vancouver.ca>  
"Lowe, Janice" <janice.love@vancouver.ca>  
"Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
"City Manager's Correspondence Group - DL" <CMCG@vancouver.ca>  
**Date:** 2/20/2018 2:44:48 PM  
**Subject:** Response to Seniors Advisory Committee on Accessible Voting  
**Attachments:** 2018 Election - Memo in Response to Seniors Advisory Committee on By-ele...pdf

Dear members of the Seniors' Advisory Committee,

Thanks for sharing your concerns with us. We are committed to improving in the 2018 election. Please see the attached memo from Rosemary Hagiwara, Chief Election Officer in response to your letter dated November 17, 2017. Should you have any additional questions, please do not hesitate to contact Rosemary at 604.873.7177 or [Rosemary.Hagiwara@vancouver.ca](mailto:Rosemary.Hagiwara@vancouver.ca).

Best,  
Sadhu

**Sadhu Aufochs Johnston** | City Manager  
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## MEMORANDUM

February 19, 2018

TO: Seniors' Advisory Committee

CC: Mayor and Council  
Sadhu Johnston, City Manager  
Janice MacKenzie, City Clerk  
Janice Lowe, Deputy Chief Election Officer

FROM: Rosemary Hagiwara  
Chief Election Officer

SUBJECT: Making Voting Accessible in 2018

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Firstly, I would like to thank the Committee members for welcoming the Election Office staff to their meetings in the past months to gather input from the Committee. The input received has helped shape the election planning in 2017, for the 2018 municipal election. Feedback from committee members has been helpful in identifying ways increase the accessibility of the election for seniors, including transportation, access to voting locations and how information is communicated.

Secondly, we regret the lack of communication around special voting opportunities at residential care facilities during the 2017 by-election. We have learned from this oversight and will ensure that we communicate any changes more openly in the future.

We are committed to making voting accessible and easy in the 2018 municipal election. In the coming weeks, staff will be seeking Council's approval on a by-law amendment to expand the special voting opportunity program to include more types of facilities. Staff will be seeking assistance from the Committee members in mobilizing the updated special voting opportunities program.

As the recently appointed Chief Election Officer, I look forward to introducing myself to the members at the next Committee's meeting and working together in the coming months. In the meantime, please do not hesitate to contact me.



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Chief Election Officer  
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