

File No.: 04-1000-20-2018-034

May 23, 2018

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of January 17, 2018 for:

All records relating to maintenance of the sidewalk and bike rack located at the northwest corner of the intersection of Georgia Street and Burrard Street:

1. Copies of all documents relating to 1025 West Georgia, including but not limited to any street complaint reports from January 1, 2012 to January 17, 2018;
2. Any City Engineering service records from January 1, 2015 to January 17, 2018;
3. Street lanes condition field survey summaries from January 1, 2015 to January 17, 2018;
4. Any service log and daily crew reports with regard to 1025 West Georgia from January 1, 2012 to January 17, 2018;
5. Name and contact information of any workers who removed the old bike rack, or installed the new bike rack, or who removed the protruding bolt;
6. Any invoices and/or reports relating to each of these work tasks; and
7. A copy of all documents relating to the sidewalk inspection and maintenance program of the City of Vancouver.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.15(1)(l) and s.22(1) of the Act. You can read or download these sections here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Please note that some information in the records has been redacted under "Not Responsive" as it did not pertain to the location specified in your above request.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2018-034); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,



Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

:kt

Wagon Location **National Yard**

A/A

916370723

Streets Operations Daily Crew Report

Rev.

Work order # and Hours

June 01, 2015

Crew # 22

Field Supervisor **Wojcik 604-690-5694**

Superintendent **Ron Borger**

Hours of Work

7th AM - 3³⁰ PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code
s.22(1)	C. Wojcik	C1140		6000		3
	T. Johnson	B1163		6000		3
	R. Townend	C1284		6000		3
	J. Carter			6000		4
	M. Patton		P29	6000	GR-340	3
	M. Bruni			7001		
	M. Deluca	B1263	P21	6000	GL 33.0	4

TF

2

June 01, 2015 Crew# 22Field Supervisor Wojcik Superintendent Ron Borger

Location 1	Material	Amount	Comments
ER452617	Concrete	0.8 m ³	Placing finishing
Burnard 600 blake	282882		concrete exposed
* 201735 " 201734			aggregate
Roberts & Nicols			
* 501629			
Dump:		Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Not Responsive

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 4	Material	Amount	Comments
Dump:		Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 5	Material	Amount	Comments
Dump:		Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 6	Material	Amount	Comments
Dump:		Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Crew # 22

Field Supervisor Wojcik

Superintendent Ron Borger

June 01, 2015

K WOJCIK

(signed)

(signed)

1

Not Responsive

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~~EXCLUDED~~

Wagon Location **National Yard**

A/A

916407239-20

Streets Operations Daily Crew Report

Rev.

Work order # and Hours

June 11, 2015

Crew # 22

Field Supervisor **Wojcik 604-690-5694**

Superintendent **Ron Borger**

Hours of Work 7⁰⁰ AM - 3³⁰ PM

[illegible]

TC
82

Location 2	EER452614	Material	Amount	Comments
W Georgia 1000		Concrete Kent	1.2 m	Placing, finishing, concrete
		Dump:	Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 3	EER452613	Material	Amount	Comments
W Georgia 100		Concrete Kent	0.6 m ³	Placing, finishing, concrete
E575492				
		Dump:	Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 4	EER155534	Material	Amount	Comments
W Georgia 1000		Concrete Kent	0.8 m ³	Placing, finishing, concrete & camps
		Dump:	Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Not Responsive

Location 6		Material	Amount	Comments
		Dump:	Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Crew # 22

Field Supervisor Wojcik

Superintendent Ron Borger

June 11, 2015

(signed)

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June 12, 2015

Crew #

22Field Supervisor

Wojcik

Superintendent

Ron Borger

Location 1

FER 452617

Material

Amount

Comments

	Concrete	10m ³	Break out of
Thurlo's 600 #577607	2828FA	✓	stones Flaking
Georgio 100 #613638			finishing concrete
# 0458119			
# 583131			
	Dump:	Location:	

Sign safety when Departing Location:

Cones

☐

Snow Fence

☐

Tape

☐

Barricade

☐

Ramps

☐

Flashers

☐

Delineators

☐

Signage Used:

By:

(Initials)

Activity Code

Units Completed

Measurement

Not Responsive

Location 6

Material

Amount

Comments

	Dump:	Location:	

Sign safety when Departing Location:

Cones

☐

Snow Fence

☐

Tape

☐

Barricade

☐

Ramps

☐

Flashers

☐

Delineators

☐

Signage Used:

By:

(Initials)

Activity Code

Units Completed

Measurement

Crew # 22

Field Supervisor Wojcik

Superintendent Ron Borger

June 12, 2015

(signed)

(signed)

Not Responsive

6

[illegible]

Wagon Location National Yard

Streets Operations Daily Crew Report

June 04, 2016

Crew # 30

Field Supervisor Williams 604-690-0543

Superintendent Doug Moore

A/A

Rev.

Work order # and Hours

Hours of Work

AM - *4/2* PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	EE
s.22(1)	L. Dematos		PX27	6210			5
	R. Dahl		PX27	6200			
	R. Williams	A5551	PX404	6200			4
	S. Begg	2203.	PX23	6210			
	S. Buday	C1268	PX74	6200			4
	J. Keats		PX74	6210			
	R. Libera	C1143	PX105	6210			3
	J. Blackmore		PX27	6200			
	F. Vincenzi		PX105	6210			
	M. Williams	2289	PX23	6200			
	S. Niro	5548	PX37	6200	GR-365		3
	D. Blue	D1283	PX74	6200			2
	J. Faria	B1264	PX74	6200			2
	E. Pagliuso	B1266	PX74	6200			3

72

Not Responsive

Activity Code	FER-M52675	Units Completed		Measurement	
Location 2		Material	Amount	Comments	
CUT-OUT-BASED-TOP CORNERS			13.04	CUT SHEET #	
		#31	17		
1000 W GEORGIA				575489 (MSDCO)	
1000 W GEORGIA		1500A	20M	588991 (SNAW)	
		80/100	2-		
		Dump: RENT	Location:		
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>					
Signage Used: By: (Initials)					

Not Responsive

Location 4		Material	Amount	Comments	
		Dump:	Location:		
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>					
Signage Used: By: (Initials)					
Activity Code		Units Completed		Measurement	
Location 5		Material	Amount	Comments	
		Dump:	Location:		
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>					
Signage Used: By: (Initials)					
Activity Code		Units Completed		Measurement	

Crew # 30

Field Supervisor Williams

Superintendent Doug Moore

June 04, 2016

(signed)

(signed)

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[illegible]

Wagon Location National Yard

Streets Operations Daily Crew Report

June 05, 2016

Crew # 30

Field Supervisor Williams 604-690-0543

Superintendent Doug Moore

A/A

Rev.

Work order # and Hours

Hours of Work

AM - 4:25 PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code
s.22(1)	L. Dematos	C2245	PX27	6210		
	R. Dahl		PX27	6200		
	R. Williams	A5551	PX404	6200		4
	S. Begg	C2105	PX23	6210		3
	S. Buday	C1268	PX74	6200		
	R. Libera	C1143	PX105	6210		3
	J. Blackmore		PX27	6200		
	F. Vincenzi		PX105	6210		3
	M. Williams	C2240	PX23	6200		3
	D. Blue	D1283	PX74	6200		3
	J. Faria	B1264	PX74	6210		
	E. Pagliuso	B1266	PX74	6200		
	WIND	5548	PX31	6200	GR-365	
	KEAR		Px74	Px 6210		

#32/1165/7.03 #32/1179/6.98 #32/1231/13.00
#32/1165/7.00 #32/1179/7.03 #32/1208/13.07

June 05, 2016

Crew # 30

Field Supervisor

Williams

Superintendent

Doug Moore

Location 1

EER-452675

Material

Amount

Comments

1000 BLK. W GEORGIA	1500A	5M. ✓	575489
1000 BLK W GEORGIA	H32	2+27	
	80/100	3	588991

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Not Responsive

Location 3

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 4

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 5

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Crew # 30

Field Supervisor Williams

Superintendent Doug Moore

June 05, 2016

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Respo
nsive

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A/A

Rev.

Work order # and Hours

Field Supervisor **Williams** 604-690-7260

Superintendent Doug Moore

Hours of Work

AM - 3:20 PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code
s.22(1)	L. Dematos	C2247	PX27	6210		04 8
	R. Dahl	2201	PX27	6200		8
	R. Williams	A5551	PX404	6200		8
	R. Baldasso	B1264	PX74	6200		8
	S. Begg	C2240	PX23	6200		8
	S. Burlay	C1268	PX74	6200		8
	H. MacDonald	A5548	PX33	6200		8
	K. Campbell	C2105	PX35	6200		8
	F. Dailly	B1266	PX74	6200		8
	J. Keats		PX74	6210		8
	R. Libera	1143	PX105	6210		8
	J. Blackmore		PX27	6210 GR 340		8
	P. Oum		PX105	6200 Dec		8
	M. Medved		PX102	6200		8
	F. Vincenzi		PX105	6210		8
	D. Blue	D1283	PX74	6200		8
	H. Orellana Murcia		PX102	6200		8

ENTERED

OUT-OUT - HIGH BASED			OUT INERT H
	#31	96.24	
100 W GEORGIA	#52	12.02	570113✓
700 PAMBLE	1500A	60.11.	510104✓
200 W GEORGIA			497967✓
700 RA PAMBLE			470803✓

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: _____ By: _____ (Initials)

Not Responsive

[illegible]

Dump:		Location:	
Sign safety when Departing Location:	Cones <input type="checkbox"/>	Snow Fence <input type="checkbox"/>	Tape <input type="checkbox"/>
Signage Used:	Barricade <input type="checkbox"/>	Ramps <input type="checkbox"/>	Flashers <input type="checkbox"/>
By:		(Initials)	

Activity Code	Units Completed	Measurement
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[illegible]

Dump:		Location:	
Sign safety when Departing Location:	Cones <input type="checkbox"/>	Snow Fence <input type="checkbox"/>	Tape <input type="checkbox"/>
	Barricade <input type="checkbox"/>	Ramps <input type="checkbox"/>	Flashers <input type="checkbox"/>
	Delineators <input type="checkbox"/>		
Signage Used:	By: _____		(Initials) _____

Activity Code	Units Completed	Measurement
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[illegible]

Sign safety when Departing Location:		Cones		<input type="checkbox"/>	Snow Fence		<input type="checkbox"/>	Tape		<input type="checkbox"/>	Barricade		<input type="checkbox"/>	Ramps		<input type="checkbox"/>	Flashers		<input type="checkbox"/>	Delineators		<input type="checkbox"/>
Signage Used:		By: _____ (Initials)																				

Activity Code	Units Completed	Measurement	By	(Initials)

[illegible]

Dump:		Location:	
Sign safety when Departing Location:	Cones <input type="checkbox"/>	Snow Fence <input type="checkbox"/>	Tape <input type="checkbox"/>
		Barricade <input type="checkbox"/>	Ramps <input type="checkbox"/>
		Flashers <input type="checkbox"/>	Delineators <input type="checkbox"/>
Signage Used:	Per _____ (Initials)		

Activity Code		Units Completed		Measurement		By:	(Initials)
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Crew # 30

Field Supervisor Williams

Superintendent Doug Moore

June 14, 2014

(signed)

(signed)

FER-452676

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Equipment Name	Equipment ID	Running
BREAKER, ERGO, AIR, 60#	V21272	8
BREAKER, ERGO, AIR, 60#	V21279	8
COMPACTION, ROLLER, SINGLE DRUM, VIB, REV, WLK BHD GAS, 28"	C2212	8
COMPACTION, ROLLER, SINGLE DRUM, VIB, REV, WLK BHD GAS, 28"	C2288	8
COMPRESSOR, TRAILER, 185 CFM	C2232	8
PAVING, PAVER, RUBBER	C2245 <i>IDLE</i>	8
PAVING, PAVER, RUBBER	C2247	8
PAVING, ROLLER VIBRATING, TANDEM, 1-2.99 TON	D2289	8
PAVING, ROLLER VIBRATING, TANDEM, 6-10.99 TON	C2105	8
PAVING, ROLLER VIBRATING, TANDEM, 6-10.99 TON	C2205 <i>IDLE</i>	8
PAVING, ROLLER VIBRATING, TANDEM, 6-10.99 TON	C2240	8
PAVING, ROLLER VIBRATING/COMBO, 1-4.99 TON	C2203 <i>IDLE</i>	8
PAVING, ROLLER, RUBBER TIRE, 20 TON	C2200 <i>GARAGE</i>	8
PAVING, ROLLER, RUBBER TIRE, 20 TON	C2201	8
TRAILER, FLAT DECK, TANDEM AXLE	A2716	8
TRAILER, OFFICE/WORK, 6-11 MAN	A2729 -	1
TRUCK, DUMP, 1 YARD	B1264	8
TRUCK, DUMP, 1 YARD	B1266	8
TRUCK, DUMP, 1 YARD	C1268	8
TRUCK, DUMP, 1 YARD	D1283	8
TRUCK, PICKUP, LIGHT	A5548	8
TRUCK, PICKUP, LIGHT	A5551	8
TRUCK, PICKUP, LIGHT	C1143	8
TRUCK, PICKUP, LIGHT	D1109	8
		✓
Toilets		
Flashers		
Dumps (national Yards Only)	Yrds Dumped	

Wagon Location **Manitoba Yard**

A/A 917045229

Streets Operations Daily Crew Report

Rev. _____

January 20, 2016

Work order # and Hours

Crew # **67**
 Field Supervisor **Mezzomo** 604-619-2057
 Superintendent **Marco Biagini**

(Signature)
 (signed)
(Signature)
 (signed)

Hours of Work 7 AM - 330 PM

1	2	3	4	5	6
EERD 68976	EERD 68983	EERD 68951			
7	.5	.5			

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code
s.22(1)	M. Skinner			6000		
	W. Andrade			7006		
	B. Harper	C1282	P74	6000	GR-320	

Equipment Name	Equipment ID	Running Hrs
TRUCK, DUMP, 1 YARD	A1203	7 .5 .5
TRUCK, DUMP, 1 YARD	C1282	7 .5 .5
Toilets		
Flashers		
Dumps (National Yards Only)	Yrds Dumped	

January 20, 2016 Crew # 67 Field Supervisor Mezzomo Superintendent Marco Biagini

Location 1	Material	Amount	Comments
701731, 701749, 701750	#36.	.5	SLW Tillet.
702614, 702626, 702664			
702660, 702589, 702598			
702590, 702635, 702643,			
702648, 703149, 703168, 703145			
703097, 703140, 703141			
Dump:		Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 2	Material	Amount	Comments
1025 WGE01361A.	#36.	.5	-SR#913249 (9)
			SLW Tillet 9 (MRS)
Dump:		Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 3	Material	Amount	Comments
701736 (1)	#36.	.53	PIH.
Dump:		Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 4	Material	Amount	Comments
Dump:		Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 5	Material	Amount	Comments
Dump:		Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 6	Material	Amount	Comments
Dump:		Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Wagon Location **Manitoba Yard**

A/A **9.5165004**

Streets Operations Daily Crew Report

Rev. _____

April 08, 2014

Work order # and Hours

Crew # **67**
Field Supervisor **Mezzomo 604-619-2057**
Superintendent **Ron Hamilton**

(signed) _____
(signed) _____

1	2	3	4	5	6
FERO 49413	FERO 4199521	FERO 418518	FER 4413 4103		

Hours of Work **7:00** AM - **3:30** PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	1	2	3	4	5	6
s.22(1)	M. Skinner			6000			5	1.5	1	.5		
	B. Vandall	A1203	P74	6000	GR-320		5	1.5	1	.5		

Equipment Name	Equipment ID	Running Hrs	1	2	3	4	5	6
TRUCK, DUMP, 1 YARD	A1203	5	1.5	1	.5			
Toilets								
Flashers								
Dumps (National Yards Only)	Yrds Dumped							

April 08, 2014

Crew # 67

67 Field Supervisor

Mezzomo

Superintendent

Ron Hamilton

Location 1

ERR 49913

Material

Amount

Comments

684895 (3) 491513 (2)			491517 (1)
491452 (2) 491520 (1)	36	1.50	491486 (1)
491455 (2) 491522 (1)			491494 (6)
491442 (4) 491527 (1)			491497 (2)
491436 (2) 491561 (1)			491499 (2)
491428 (2) 491284 (1)			491503 (2)
491511 (1) 491285 (1)			

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Not Responsive

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 3

ERR 416518

Material

Amount

Comments

685684 S/P 2 m ²			

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 4

ERR 413463

Material

Amount

Comments

685152			Under Construction

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 5

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 6

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Wagon Location Manitoba Yard

A/A

Streets Operations Daily Crew Report

Rev.

May 05, 2014

Work order # and Hours

Crew # 67

Field Supervisor Mezzomo 604-619-2057

Superintendent Ron Hamilton

Hours of Work 7.00 AM - 3.30 PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	1	2	3	4	5	6
s.22(1)	E. VanOchten			6000			1	Not Responsible	1	4.5	.5	
	B. Vandall	A1203	P74	6000	GR-320		1		1	4.5	.5	

Equipment Name	Equipment ID	Running Hrs	1	2	3	4	5	6
TRUCK, DUMP, 1 YARD	A1203	1	Not Responsible	1	4.5	.5		
Toilets								
Flashers								
Dumps (National Yards Only)	Yrds Dumped							

RECEIVED

915236135 - YC
- 915236178 - YC
915236179 - YC

mpl

May 05, 2014 Crew # 67 Field Supervisor Mezzomo Superintendent Ron Hamilton

Location 1	Material	Amount	Comments
497789 (2)		.20	S/W fillet N-MRN
497653 (4)			
497786 (3)			
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 2	Material	Amount	Comments
693853 (S/P 1.5 m ²)		.20	S/W S/P MRN
693860 (1.1 m ²)			
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 3	Material	Amount	Comments
497652 (8)		.15	S/W fillet MRN
497651 (2)			
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 4	Material	Amount	Comments
691046 (20 P1H57)		.31	
693781 (30)			
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 5	Material	Amount	Comments
497787 3 P1H5		.15	BIKE ROUTE
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	
Location 6	Material	Amount	Comments
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Wagon Location **Manitoba Yard**

A/A 910524 956

Streets Operations Daily Crew Report

Rev. _____

June 13, 2017

Work order # and Hours

Crew # **67**
Field Supervisor **Mezzomo 604-619-2057**
Superintendent **Marco Biagini**

[Signature]
(signed)
[Signature]
(signed)

1	2	3	4	5
Not Responsive		66073654	Not Responsive	
		5		
		5		

Hours of Work 7 AM - 3:30 PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code					
s.22(1)	M. Skinner			6000							
	G. Fiskilis	A1203	P74	6000	GR-320						
Equipment Name			Equipment ID			Running Hrs					
TRUCK, DUMP, 1 YARD			A1203			Not Responsive		5	Not Responsive		
Toilets											
Flashers											
Dumps (National Yards Only)			Yrds Dumped								

SW

Not Responsive

Location 3	EERD73654	Material	Amount	Comments
1025 W. GEORGIA ST.				- S/W TRIPS (MAN)
R 1142170			5 TRIPS	
			0.1 TON	
		Dump:	Location:	
Sign safety when Departing Location:		Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>		
Signage Used:		By: G.F. (Initials)		
Activity Code		Units Completed		Measurement

Not Responsive

- Weather



A/A

913 460 527

am _____ pm

Date: September 5, 2012

Streets Operations Daily Crew Report

Work Order # and Hours

Crew # 67

Field Supervisor **Mezzomo 690-5693**

Superintendent Ron Hamilton

Hours of Work 7:00 AM - 3:30 PM

(signed) _____

(signed) _____

[illegible]

Not Responsive

Location 3	FR027515	Material	Amount	Comments
1025 W. Georgia	#36			SW Trip (4)
5/R 497931.				
	0.33			
	Dump:			Location:
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>				
Signage Used: By: (Initials)				
Activity Code		Units Completed		Measurement

Not Responsive

Location 6		Material	Amount	Comments
	Dump:			Location:
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>				
Signage Used: By: (Initials)				
Activity Code		Units Completed		Measurement

Wagon Location Manitoba Yard

A/A

pg. 1 of 2
916 715273

Streets Operations Daily Crew Report

Rev.

September 25, 2015

Work order # and Hours

Crew # 67

Field Supervisor Gleason 604-619-2057

Superintendent **Frank Mezzomo**

Hours of Work 7:00 AM - 3:30 PM

(signed)

(signed)

[illegible]

ENTERED

TV¹²

Not Responsive

Location 4	FER155738	Material	Amount	Comments
SR# 871 276- 21			1.5	S/D Fillet MBU
		Dump:	Location:	
Sign safety when Departing Location:		Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>		
Signage Used:		By: (Initials)		
Activity Code		Units Completed		Measurement

Not Responsive

Location 5		Material	Amount	Comments
		Dump:	Location:	
Sign safety when Departing Location:		Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>		
Signage Used:		By: (Initials)		
Activity Code		Units Completed		Measurement

Wagon Location **National Yard**

A/A

915 456 987

Streets Operations Daily Crew Report

Rev.

July 11, 2014

Work order # and Hours

Crew # 75

Field Supervisor **D'Amato** 604-690-5592Superintendent **Ron Hamilton**

Hours of Work 7:00 AM - 3:30 PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	1	2	3	4	5	6
s.22(1)	R. Sweet			6000			4	Not Responsive				
	L. Damato	C1282		6000			4					
	J. Fizzell						4					

Equipment Name	Equipment ID	Running Hrs	1	2	3	4	5	6
GENERATOR, PORT, GAS, 3.0KW, 120V, 1PHASE	V31373	4	Not Responsive					
SAW, CUT-OFF, HANDHELD, GAS, MEDIUM, 16"	V21752	4						
TOOLS, SCARIFIER, WALKBEHIND	V20759	4						
TOOLS, SCARIFIER, WALKBEHIND	V20760	4						
TRUCK, DUMP, 1 YARD	C1282	4						
VACUUM, DRY, 10 GALLONS	V12534	4						
Toilets								
Flashers								
Dumps (National Yards Only)	Yrds Dumped							

82

July 11, 2014 Crew # 75Fie Supervisor D'Amato Superintendent F familton

Location 1	Material	Amount	Comments
1055 W. Georgy in (backside)	SR 723670 (5)		S/W Trip grid 5/5
1800 6/k W. 3rd	SR 714301 (5)		" " " N/S
1600 6/k STEPHENS	SR 713212 1		" " " W/S
2600 6/k York	SR 713212 1		" " " N/S

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Not Responsive

Location 4	Material	Amount	Comments

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 5	Material	Amount	Comments

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 6	Material	Amount	Comments

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

5 am 5 pm



A/A 9/3 355 8/10

Date: August 3, 2012

Streets Operations Daily Crew Report

Work Order # and Hours

Crew # 75

Field Supervisor **D'Amato 690-5592**

Superintendent **Paul Barbosa**

Hours of Work 7:00 AM - 3:30 PM

(signed) _____
(signed) _____

Not Responsive

Not Responsive

[illegible]

Equipment Description	Equipment ID	Running Hours					
TRUCK, DUMP, 1 YARD	A1204	<i>Not in Use</i>					
TRUCK, VAN, POWER TAILGATE, SINGLE AXLE	A5509	Not Responsive		2	2.5		
VACUUM, DRY, 10 GALLONS	V12534			2	2.5		
TOOLS, SCARIFIER, WALKBEHIND	V20673			2	2.5		
TOOLS, SCARIFIER, WALKBEHIND	V20760			2	2.5		
SAW, CUT-OFF, HANDHELD, GAS, MEDIUM, 16"	V21752			1			
GENERATOR, PORT, GAS, 3.0KW, 120V, 1PHASE	V31373			2	2.5		
Toilets							
Flashers							
Dumps (Nat. Yds. Only)	Yds Dumped						

82

Not Responsive

Location 3	Material	Amount	Comments
1025 Georgia St.	R# 488329	0.1m ³	Quick set cement used.
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:			By: (Initials)
Activity Code	Units Completed	Measurement	

Location 4	Material	Amount	Comments
		10	Side walk trips ground. E/S
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:			By: (Initials)
Activity Code	Units Completed	Measurement	

Location 5	Material	Amount	Comments
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:			By: (Initials)
Activity Code	Units Completed	Measurement	

Location 6	Material	Amount	Comments
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:			By: (Initials)
Activity Code	Units Completed	Measurement	



CITY OF
VANCOUVER

ENGINEERING DAILY TAILGATE TALK

DATE	08/03/12	SITE SUPERVISOR	
LOCATION	Various	SIGNATURE	
ROUTINE WORK ACTIVITY	<input checked="" type="radio"/> Y <input type="radio"/> N	CREW	

CONDITIONS Temp: ☒ Clear ☐ Overcast ☐ Rain ☐ Snow ☐ Windy

SCOPE OF PROJECT

- grid trips
- strip forms
- place top soil grass seed

SAFETY ISSUES

Traffic Plan Discussed:	<input checked="" type="radio"/> Y	<input type="radio"/> N
Pedestrian Concerns:	<input checked="" type="radio"/> Y	<input type="radio"/> N
Cyclist Concerns:	<input checked="" type="radio"/> Y	<input type="radio"/> N
PPE Safety Vest, Hard Hat, Protective Eye Wear	<input checked="" type="radio"/> Y	<input type="radio"/> N
Respiratory Hazards, Asbestos, Silica Other:	<input checked="" type="radio"/> Y	<input type="radio"/> N
Confined Space Entry	<input checked="" type="radio"/> Y	<input type="radio"/> N
Confined Space Permit Complete	<input checked="" type="radio"/> Y	<input type="radio"/> N
Mobile listening device policy (Cell Phones)	<input checked="" type="radio"/> Y	<input type="radio"/> N
Other		

First Aid Attendant: _____
~ Level required on site: 1 2

EXCAVATION

Underground Hazards	<input checked="" type="radio"/> Y	<input type="radio"/> N
Soil Condition	<input checked="" type="radio"/> Y	<input type="radio"/> N
Other		

Safe digging procedures discussed with:

City Operator(s)	<input checked="" type="radio"/> Y	<input type="radio"/> N
Hired Operator(s)	<input checked="" type="radio"/> Y	<input type="radio"/> N
Mechanical Excavating Record Required	<input checked="" type="radio"/> Y	<input type="radio"/> N
Padman Swamper Required	<input checked="" type="radio"/> Y	<input type="radio"/> N
Notes		

UTILITIES

BC One Call report on site	<input checked="" type="radio"/> Y	<input type="radio"/> N
Gas plans on site	<input checked="" type="radio"/> Y	<input type="radio"/> N
Gas Main/Service	<input checked="" type="radio"/> Y	<input type="radio"/> N
High Pressure Line	<input checked="" type="radio"/> Y	<input type="radio"/> N
Electrical	<input checked="" type="radio"/> Y	<input type="radio"/> N
Gas/ Electrical Inspector Required	<input checked="" type="radio"/> Y	<input type="radio"/> N
Street Lighting	<input checked="" type="radio"/> Y	<input type="radio"/> N
Telephone Ducts	<input checked="" type="radio"/> Y	<input type="radio"/> N
Fibre Optics	<input checked="" type="radio"/> Y	<input type="radio"/> N
Water main	<input checked="" type="radio"/> Y	<input type="radio"/> N
Other		

OVERHEAD HAZARDS

Trolley Lines	<input checked="" type="radio"/> Y	<input type="radio"/> N
Electrical	<input checked="" type="radio"/> Y	<input type="radio"/> N
Street Lighting	<input checked="" type="radio"/> Y	<input type="radio"/> N
Other		

Utility Marks Confirmed

Marks identified and clear	<input checked="" type="radio"/> Y	<input type="radio"/> N
Marks match utility plans	<input checked="" type="radio"/> Y	<input type="radio"/> N
Other		

CHANGES / ADDITIONS TO THE ORIGINAL TAILGATE FORM

(Change in Conditions)

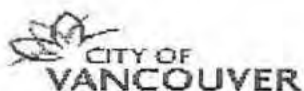
TIME:

TIME:

TIME:

Traffic Control Persons		
1		
2		
3		
4		
5		
Present for the meeting:		
1	L. D'Amato	11 21
2	R. Wojdala	12 22
3		13 23
4		14 24
5		15 25
6		16 26
7		17 27
8		18 28
9		19 29
10		20 30
Hired Equipment Operators (including all consaws, hired backhoes, trucks, etc.)		
	Arrived on Site	Operator Signature
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

6 am 5 pm



A/A 913 500 101

Date: September 18, 2012

Streets Operations Daily Crew Report

Crew # 75

Field Supervisor **D'Amato 690-5592**

Superintendent **Ron Hamilton**

Hours of Work 7:00 AM - 3:30 PM

Work Order # and Hours

1	2	3	4	5	6
031346 031405					

[illegible]

Equipment Description	Equipment ID		Running Hours				
TRUCK, VAN, POWER TAILGATE, SINGLE AXLE	A5509	S					
VACUUM, DRY, 10 GALLONS	V12534	S					
TOOLS, SCARIFIER, WALKBEHIND	V20759	S					
TOOLS, SCARIFIER, WALKBEHIND	V20760	S					
SAW, CUT-OFF, HANDHELD, GAS, MEDIUM, 16"	V21752	S					
GENERATOR, PORT, GAS, 3.0KW, 120V, 1PHASE	V31373	S					
Toilets							
Flashers							
Dumps (Nat. Yds. Only)	Yds Dumped						

80

EERO 27346

Location 1	Material	Amount	Comments
1000 61k Georgia		15	Side walk tape grid
900 61k Burrard		35	Side walk tape grid
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:		By: (Initials)	
Activity Code		Units Completed	Measurement

Location 2	Material	Amount	Comments
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:		By: (Initials)	
Activity Code		Units Completed	Measurement

Location 3	Material	Amount	Comments
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:		By: (Initials)	
Activity Code		Units Completed	Measurement

Location 4	Material	Amount	Comments
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:		By: (Initials)	
Activity Code		Units Completed	Measurement

Location 5	Material	Amount	Comments
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:		By: (Initials)	
Activity Code		Units Completed	Measurement

Location 6	Material	Amount	Comments
Dump:		Location:	
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:		By: (Initials)	
Activity Code		Units Completed	Measurement



CITY OF

VANCOUVER

ENGINEERING DAILY TAILGATE TALK

DATE 09/18/12 SITE SUPERVISOR L. D. [Signature]
LOCATION 1000 6th Avenue SIGNATURE [Signature]
ROUTINE WORK ACTIVITY (Y) N CREW 75

CONDITIONS Temp: Clear Overcast Rain Snow Windy

SCOPE OF PROJECT

- grid s/w Trip

SAFETY ISSUES

Traffic Plan Discussed:	<u>Y</u>	<u>N</u>
Pedestrian Concerns:	<u>Y</u>	<u>N</u>
Cyclist Concerns:	<u>Y</u>	<u>N</u>
PPE Safety Vest, Hard Hat, Protective Eye Wear	<u>Y</u>	<u>N</u>
Respiratory Hazards, Asbestos, Silica Other:	<u>Y</u>	<u>N</u>
Confined Space Entry	<u>Y</u>	<u>N</u>
Confined Space Permit Complete	<u>Y</u>	<u>N</u>
Mobile listening device policy (Cell Phones)	<u>Y</u>	<u>N</u>
Other		

First Aid Attendant:

~ Level required on site: 1 2

EXCAVATION

Underground Hazards	<u>Y</u>	<u>N</u>
Soil Condition	<u>Y</u>	<u>N</u>
Other		

Safe digging procedures discussed with:

City Operator(s)	<u>Y</u>	<u>N</u>
Hired Operator(s)	<u>Y</u>	<u>N</u>
Mechanical Excavating Record Required	<u>Y</u>	<u>N</u>
Padman Swamper Required	<u>Y</u>	<u>N</u>
Notes		

UTILITIES

BC One Call report on site	<u>Y</u>	<u>N</u>
Gas plans on site	<u>Y</u>	<u>N</u>
Gas Main/Service	<u>Y</u>	<u>N</u>
High Pressure Line	<u>Y</u>	<u>N</u>
Electrical	<u>Y</u>	<u>N</u>
Gas/ Electrical Inspector Required	<u>Y</u>	<u>N</u>
Street Lighting	<u>Y</u>	<u>N</u>
Telephone Ducts	<u>Y</u>	<u>N</u>
Fibre Optics	<u>Y</u>	<u>N</u>
Water main	<u>Y</u>	<u>N</u>
Other		

OVERHEAD HAZARDS

Trolley Lines	<u>Y</u>	<u>N</u>
Electrical	<u>Y</u>	<u>N</u>
Street Lighting	<u>Y</u>	<u>N</u>
Other		

Utility Marks Confirmed

Marks identified and clear	<u>Y</u>	<u>N</u>
Marks match utility plans	<u>Y</u>	<u>N</u>
Other		

CHANGES / ADDITIONS TO THE ORIGINAL TAILGATE FORM

(Change in Conditions)

TIME:

TIME:

TIME:

Traffic Control Persons		
1		
2		
3		
4		
5		
Present for the meeting:		
1	L. DAMICO 11	21
2	R. Widdall 12	22
3	L. C. Bourne 13	23
4	14	24
5	15	25
6	16	26
7	17	27
8	18	28
9	19	29
10	20	30
Hired Equipment Operators (including all consaws, hired backhoes, trucks, etc.)		
	Arrived on Site	Operator Signature
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

Wagon Location 1200 The Crescent

A/A 915122357

Streets Operations Daily Crew Report

Rev.

March 25, 2014



Crew # 91

Field Supervisor Fleming 604-690-4594

Superintendent **Bill Vistaunet**

Hours of Work 7:00 AM - 3:30 PM

Work order # and Hours

Crew #	91						1	2	3	4	5	6	
Field Supervisor	Fleming	604-690-4594						PER 454225	PER 454220	PER 454220	PER 454220		
Superintendent	Bill Vistaunet		(signed)										
Hours of Work	7:00	AM - 3:30	PM										
Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code							
5.22(1)	G. Lindsay	C1280	P74	6000	GR-320			5	1	2			
	I. Manson	C1159		6000				5	1	2			
	R. Fleming	A1238		6000				5	1	2			
	J. Sherratt		P104	6000	GR-320			5	1	2			

Equipment Name	Equipment ID	Running Hrs					
BREAKER, ERGO, AIR, 60#	V21276	5	1	2			
COMPACTION, PLATE, NON-REV, VIBRATING, GAS, LIGHT	V21911	5	1	2			
Concrete Forms	C2248G	1					
CONCRETE, SCREED, GAS, 36"	V21567	5	1	2			
GENERATOR, PORT, GAS, 3.0KW, 120V, 1PHASE	V11632	1					
SAW, CUT-OFF, HANDHELD, GAS, MEDIUM, 16"	V31758	5	1	2			
TRAILER, WORK, 3-5 MAN, WITH TOOLS	A2791	1					
TRUCK, DUMP, 1 YARD	C1280	5	1	2			
TRUCK, DUMP, 3 YARD	C1159	5	1	2			
TRUCK, PICKUP, COMPACT	A1238	5	1	2			
TURF, STUMPCUTTER, PORTABLE, GAS	V21826	3	1	2			
Toilets		2	1				
Flashers		1					
Dumps (National Yards Only)	Yrds Dumped						

March 25, 2014 Crew # 91Field Supervisor Fleming Superintendent Bill Vistaunet

Location 1 **ED 1914 246**

Material	Amount	Comments
Concrete	1.2m ³	Four side walk.
Tool b/k Burrard.		
CL 212513		
Tool b/k Burrard.		
CL 214316		

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☒ Barricade ☒ Ramps ☒ Flashers ☐ Delineators ☒

Signage Used: By: *BF* (Initials)

Activity Code ☐ Units Completed ☐ Measurement ☐

Location 2 **ED 1914 246**

Material	Amount	Comments
Concrete	.4m ³	Four side walk.
Tool b/k Burrard.		
CL 214317		

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☒ Barricade ☒ Ramps ☒ Flashers ☐ Delineators ☒

Signage Used: By: *BF* (Initials)

Activity Code ☐ Units Completed ☐ Measurement ☐

Location 3 **ED 1914 246**

Material	Amount	Comments
Concrete	.4m ³	Set and put in gutter curb +
Tool b/k Burrard.		
South side.		

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☒ Barricade ☒ Ramps ☒ Flashers ☐ Delineators ☒

Signage Used: By: *BF* (Initials)

Activity Code ☐ Units Completed ☐ Measurement ☐

Location 4

Material	Amount	Comments

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code ☐ Units Completed ☐ Measurement ☐

Location 5

Material	Amount	Comments

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code ☐ Units Completed ☐ Measurement ☐

Location 6

Material	Amount	Comments

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code ☐ Units Completed ☐ Measurement ☐

Wagon Location 1200 The Crescent

A/A 9/5/3/186

Streets Operations Daily Crew Report

Rev.

March 27, 2014

Crew # 91

Field Supervisor **Fleming** 604-690-4594

Superintendent **Bill Vistaunet**

Hours of Work 1:00 AM 3:30 PM

(signed)

(signed)

Work order # and Hours

1	2	3	4	5	6
---	---	---	---	---	---

Not Responsive

[illegible]

March 27, 2014 Crew # 91 Field Supervisor Fleming Superintendent Bill Vistaunet

Location 1	Material	Amount	Comments
702 blk Barrera 115 214317			Remove ramps and safety equipment.
600 blk Bernard 115 2123A			
600 blk Hamilton 115 209737			
	Dump:	Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: *VF* (Initials)

Activity Code Units Completed Measurement

Not Responsive

Wagon Location 1200 The Crescent

A/A 915127594

Streets Operations Daily Crew Report

Rev.

March 26, 2014

Work order # and Hours

Crew # 91

Field Supervisor Fleming 604-690-4594

Superintendent Bill Vistaunet

Hours of Work 7:00 AM - 3:30 PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	1	2	3	4	5	6
s.22(1)	G. Lindsay	C1280	P74	6000	GR-320		6	Not Responsive				
	I. Manson	C1159		6000			5					
	R. Fleming	A1238		6000			6					
	J. Sherratt		P104	6000	1-2320		6					

Equipment Name	Equipment ID	Running Hrs	1	2	3	4	5	6
BREAKER, ERGO, AIR, 60#	V21276	6	Not Responsive					
COMPACTION, PLATE, NON-REV, VIBRATING, GAS, LIGHT	V21911	6						
COMPRESSOR, TRAILER, 185 CFM	C2217	6						
Concrete Forms	C2248G	1						
CONCRETE, SCREED, GAS, 36"	V21567	6						
GENERATOR, PORT, GAS, 3.0KW, 120V, 1PHASE	V11632	1						
SAW, CUT-OFF, HANDHELD, GAS, MEDIUM, 16"	V31758	6						
TRAILER, WORK, 3-5 MAN, WITH TOOLS	A2791	1						
TRUCK, DUMP, 1 YARD	C1280	6						
TRUCK, DUMP, 3 YARD	C1159	5						
TRUCK, PICKUP, COMPACT	A1238	6						
TURF, STUMPCUTTER, PORTABLE, GAS	V21826	6						
ENTERED								
Toilets		1						
Flashers		1						
Dumps (National Yards Only)	Yrds Dumped							

March 26, 2014 Crew # 91Field Supervisor Fleming Superintendent Bill Vistaunet

Location 1	Material	Amount	Comments
1000 Blk Kyrreand cls 209137	Concrete	22m ³	Pour sidewalk
1000 Blk Kyrreand cls 209137			
1000 Blk Hamilton cls 209137			

Dump: / Location: /

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☒

Signage Used: By: *AV* (Initials)

Activity Code Units Completed Measurement

Not Responsive

Location 3	Material	Amount	Comments

Dump: / Location: /

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 4	Material	Amount	Comments

Dump: / Location: /

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 5	Material	Amount	Comments

Dump: / Location: /

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Location 6	Material	Amount	Comments

Dump: / Location: /

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

A/A

Rev.

Work order # and Hours

(signed)

(signed)

(signed)

(signed)

(signed)

(signed)

(signed)

(signed)

(signed)

9160531
16-4C

February 05, 2015 Crew # 502Field Supervisor McMillan Superintendent Ken Brown

Location 1	Material	Amount	Comments
VARIOUS LOCATIONS			check on & clean up after TRASHES.
HASTINGS	4 LOADS		
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 2	Material	Amount	Comments
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 3	Material	Amount	Comments
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 4	Material	Amount	Comments
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 5	Material	Amount	Comments
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 6	Material	Amount	Comments
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Wagon Location National Yard

A/A

916833137

Streets Operations Daily Crew Report

Rev.

November 03, 2015

Work order # and Hours

Crew # 502

Field Supervisor **McMillan** 604-690-4422

Superintendent Ken Brown

Hours of Work 7:00 AM - 3:30 PM

[illegible]

November 03, 2015

Crew #

502

Field Supervisor

McMillan

Superintendent

Ken Brown

Location 1	Material	Amount	Comments
EE250395			
VARIOUS LOCATIONS			CHECK OUT & CLEAN UP AFTER TRANSIENTS

HASTINGS	4 LOADS		DTES CLEANUP
----------	---------	--	--------------

Dump:

Location:

Sign safety when Departing Location:

Cones

☐

Snow Fence

☐

Tape

☐

Barricade

☐

Ramps

☐

Flashers

☐

Delineators

☐

Signage Used:

By:

(Initials)

Activity Code		Units Completed		Measurement	
---------------	--	-----------------	--	-------------	--

Location 2	Material	Amount	Comments

Dump:

Location:

Sign safety when Departing Location:

Cones

☐

Snow Fence

☐

Tape

☐

Barricade

☐

Ramps

☐

Flashers

☐

Delineators

☐

Signage Used:

By:

(Initials)

Activity Code		Units Completed		Measurement	
---------------	--	-----------------	--	-------------	--

Location 3	Material	Amount	Comments

Dump:

Location:

Sign safety when Departing Location:

Cones

☐

Snow Fence

☐

Tape

☐

Barricade

☐

Ramps

☐

Flashers

☐

Delineators

☐

Signage Used:

By:

(Initials)

Activity Code		Units Completed		Measurement	
---------------	--	-----------------	--	-------------	--

Location 4	Material	Amount	Comments

Dump:

Location:

Sign safety when Departing Location:

Cones

☐

Snow Fence

☐

Tape

☐

Barricade

☐

Ramps

☐

Flashers

☐

Delineators

☐

Signage Used:

By:

(Initials)

Activity Code		Units Completed		Measurement	
---------------	--	-----------------	--	-------------	--

Location 5	Material	Amount	Comments

Dump:

Location:

Sign safety when Departing Location:

Cones

☐

Snow Fence

☐

Tape

☐

Barricade

☐

Ramps

☐

Flashers

☐

Delineators

☐

Signage Used:

By:

(Initials)

Activity Code		Units Completed		Measurement	
---------------	--	-----------------	--	-------------	--

Location 6	Material	Amount	Comments

Dump:

Location:

Sign safety when Departing Location:

Cones

☐

Snow Fence

☐

Tape

☐

Barricade

☐

Ramps

☐

Flashers

☐

Delineators

☐

Signage Used:

By:

(Initials)

Activity Code		Units Completed		Measurement	
---------------	--	-----------------	--	-------------	--

Wagon Location National Yard

A/A 918918001-cc

Streets Operations Daily Crew Report

Rev.

October 17, 2017

Work order # and Hours

Crew # 503

Field Supervisor Emergency Crew 604-690-5594

Superintendent Jim Collins

Blaine Huth
J. Collins
(signed)
(signed)

Hours of Work

330PM 1200AM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code					
s.22(1)	B. Huth			6000		05					
	D. McKee	C1297		6000		05					
Equipment Name			Equipment ID			Running Hrs					
DRILL & DRIVE SET			X-ST9017			Not Responsive					
DRILL, HAMMER 18V			X-ST3020			Not Responsive					
PUMP, DRAIN, SUB, CENTR, PORT, ELEC, 2", 120V, 1PHASE			V21912			Not Responsive					
SAW, CHAIN, WOOD, GAS, 18"			V31727			Not Responsive					
SAW, CIRCULAR, 18V			X-ST2006			Not Responsive					
			C1297			Not Responsive					
Toilets											
Flashers											
Dumps (National Yards Only)			Yrds Dumped								

4

Not Responsive

Location 4	EECR915334	Material	Comments
1025			BOLTS FROM BIKE
W. GEORGIA.			RACK BENT OVER.
			REMOVE BOLTS.
Log # / SR #R / VPD #	1199892 (1/2HR)		REFER TO STREET
Informant:			FURNITURE TO
Time Received:			REINSTALL BIKE RACK.
Time of Arrival:			
Time Completed:			
Sign safety when Departing Location:	<input type="checkbox"/> Cones	<input type="checkbox"/> Snow Fence	<input type="checkbox"/> Tape
		<input type="checkbox"/> Barricade	<input checked="" type="checkbox"/> Ramps
			<input type="checkbox"/> Flashers
Signage Used:			<input type="checkbox"/> Delineators
			By: (Initials)

Not Responsive

A/A 912 887 635

Page: 10F2

1	2	3	4	5	6
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Not Responsive

Not Responsive

EP 256078

80

Not Responsive

Location 6	EER 256078	Material	Comments
N/W/C 1000 BLK W GEORGIA			TOOK 4 PICTURES OF TRIP HAZARDS.
AT BUS STOP #558705 + #54446.			AT TREE IN BY BUS STOP.
Log # (SR #R) VPD #	275744	16 TONNE	AND 6 PICTURES OF AREA.
Informant:	NISA 811 449137.	#37.	UNSURE OF PRECISE LOCATION OF
Time Recieved:	5:52 PM.		TRIP. MEASURED 1/2" - 1" TRIP
Time Of Arrival:			PREPARED + FILLED WITH SAND.
Time Completed:	6:45 PM.		KEEPTO RISK MGMT + SW MAINTENANCE
Site Safety when Departing Location: Cones		Snow Fence	<input type="checkbox"/> Tape
		<input type="checkbox"/> Barricades	<input type="checkbox"/> Ra.
		<input type="checkbox"/> Flashers	<input type="checkbox"/> Delineators
Signage Used:		LOG NOTES ADDED, FWD TO R. HAMILTON.	
		By:	(Initials)

Attn: 914172213

Page: 1

690-4734

(Signed)

(Signed)

(Signed)

1 | 2 | 3 | 4 | 5 | 6

Not Responsive

Not Responsive

Not Responsive

Not Responsive

Not Responsive

92

Not Responsive

Location 3	EER383862	Materi	Comments
1055 W. GEORGIA.			BIKE RACK BOLTS PULLED
			OUT. REFER TO STREET
Log # / SR #R / VPD #	570823.		FURNITURE TO ANCORE
Informant:			BIKE RACK.
Time Recieved:			
Time Of Arrival:			Referred to M. Blagini
Time Completed:			(Y2HR)
Site Safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricades <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used:			By: <u>SA</u> (Initials)

Not Responsive

Wagon Location National Yard

N/A

9/6771580

Streets Operations's Daily Crew Report

Rev.

April 28, 2015

Work order # and Hours

Crew # 505

Field Supervisor Hogan 604-690-3264

Superintendent Belinda Spencer

Hours of Work

7 AM - 3:30 PM

(signed)

(signed)

Not
Responsiv
e

Not
Responsive

FR 80777

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code
s.22(1)	R. Thorpe			6505		
	M. DaRosa			6505		
	A. Pecoraro			6505		
	J. Halldorson			6505		
	J. Simoes	C1294		6000		
	W. Andrade			6505		
	P. Hogan	C1118		6000		
	T. Faria			6505		
	C. Carr			6505		

~~ENTERED~~

Equipment Name	Equipment ID	Running Hrs				
TRUCK, DUMP, 1 YARD	C1294	Not Responsive	1	Not Responsive		
TRUCK, PICKUP, LIGHT	C1118					
Toilets						
Flashers						
Dumps (National Yards Only)	Yrds Dumped					

Not Responsive

Location 3	Material	Amount	Comments
DR06362 920 Hatching S.			▷ Safety Shutdown
▷ ECR510 1025 W-Georgian			
	Dump:	Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Not Responsive

Location 6	Material	Amount	Comments
	Dump:	Location:	

Sign safety when Departing Location: Cones ☐ Snow Fence ☐ Tape ☐ Barricade ☐ Ramps ☐ Flashers ☐ Delineators ☐

Signage Used: By: (Initials)

Activity Code Units Completed Measurement

Blue - Streets
Green - Streets
Pink - Originating Office

CITY ENGINEERING SERVICES

RECORD OF CUTS AND/OR DAMAGED SURFACES

201734

This form is to be completed by the Foreman in charge of a crew making a cut and/or causing damage to a surface, and forwarded to Streets Operations for Permanent Repairs.

Cut(s) made by: Civil Electrical (Streets) No. of cuts: ONE No. of records: _____ of _____

Location of cut: Burrard + W Georgia

Site address if different from above: 600 Burrard

Cut(s) made in: Street; Shoulder; Lane; Sidewalk; Crossing; Curb; Blvd; Other _____

Surface type: light asphalt; heavy asphalt; concrete; spraycap; gravel; turf; Other Exposed AGG Concrete

Purpose of cut(s): Red light camera base removal

Dimensions of cut(s): 1.5m 1.3m

Thickness of surface cut(s): .10m Depth of excavation(s): .50m

Backfilled with: 20mm Mulch Temporary repaired with: Hot Mix ☐ Cold Mix ☒ Gravel ☐ Condition of Temp. repair: Good ☒ Raised ☐ Settled ☐ Needs Attention ☐

Compacted by: hand tool; air tamper; mechanical tamper; or _____

Foreman's Comments: _____ Work Order No. 90053310

_____ B.W.O. No.: _____

_____ Permit No. _____

Foreman's Signature: D HUNDAL Date: July 5/2011 Superintendent's Signature: _____

For Permanent Repair

Burrard

W. Georgia

← N

CVT

Pole # 15/6

JB 2000

Street's Inspector's cut measurements:

1.3" x 1.5"

22A 19-11 DL

Bus Stop to be moved: ☐Traffic cones required: ☒No parking signs required: ☐Meters to hood: ☐Traffic restrictions: 7-9 ☐4-6 ☐

Street's Inspector's Comments:

Street's Foreman's Comments:

Foreman's Signature

K WOJCIK

Date Completed

June 14 2015

Units Completed

1.95

CREW # 22

Units Charged

1.95

Work Order
ERF

205

TOTAL
\$

522.60

CODE

DS

RATE

268

No 148306

Blue - Streets
Green - Streets
Pink - Originating Office

CITY ENGINEERING SERVICES

RECORD OF CUTS AND/OR DAMAGED SURFACES

201735

This form is to be completed by the Foreman in charge of a crew making a cut and/or causing damage to a surface, and forwarded to Streets Operations for Permanent Repairs.

Cut(s) made by: Streets (Civil Electrical) No. of cuts: ONE No. of records: 1 of 1

Location of cut: 600 Burrard

Site address if different from above: 600 Burrard

Cut(s) made in: Street; Shoulder; Lane; Sidewalk; Crossing; Curb; Blvd; Other Exposed AGG concrete

Surface type: light asphalt; heavy asphalt; concrete; spraycap; gravel; turf; Other Exposed AGG concrete

Purpose of cut(s): Red light camera base removal.

Dimensions of cut(s): 1.45m x 1.24m

Thickness of surface cut(s): .10m Depth of excavation(s): .50m

Backfilled with: 20mm Mulch Temporary repaired with: Hot Mix ☐ Cold Mix ☒ Gravel ☐ Condition of Temp. repair: Good ☒ Raised ☐ Settled ☐ Needs Attention ☐

Compacted by: hand tool; air tamper; mechanical tamper; or

Foreman's Comments: Work Order No. 90053310

B.W.O. No.:

Permit No.

Foreman's Signature: D. NUNDAAL Date: July 5/2011 Superintendent's Signature:

For Permanent Repair

Christ Cathedral church

W. Georgia

N

CUT

X 1000 1 Pole 11/6

Street's Inspector's cut measurements:

1.3 x 1.5

SEPT. 19-11 DL

Bus Stop to be moved: ☐

Traffic cones required: ☒

No parking signs required: ☐

Meters to hood: ☐

Traffic restrictions: 7-9 ☐

4-6 ☐

Street's Inspector's Comments:

Street's Foreman's Comments:

Foreman's Signature

K WATKIN

CREW # 22

Date Completed

June 1st 2015

Units Completed

1.95

Units Charged

1.95

Work Order ERF

205

TOTAL \$

522.60

CODE

DS

RATE

268

No 148307

Eng. 271 MLH/10

HST Reg. #R121361942

Blue - Streets
Green - Streets
Pink - Originating Office

CITY ENGINEERING SERVICES

RECORD OF CUTS AND/OR DAMAGED SURFACES

212514

This form is to be completed by the Foreman in charge of a crew making a cut and/or causing damage to a surface, and forwarded to Streets Operations for Permanent Repairs.

Cut(s) made by: CHDL No. of cuts: 1 No. of records: 2 of 2

Location of cut:

E/S 600 BLK BURRARD ST N/O 900 BLK W. GEORGIA ST

Site address if different from above:

DWG # 7003-1

Cut(s) made in: Street; Shoulder; Lane; Sidewalk; Crossing; Curb; Blvd; Other

Surface type: light asphalt; heavy asphalt; concrete; spraycap; gravel; turf; Other

Purpose of cut(s):

ANCHOR REPLACEMENT

Dimensions of cut(s):

Thickness of surface cut(s):

Depth of excavation(s):

± 2.0m

Backfilled with:

#9

Temporary repaired with:

Hot Mix ☒Cold Mix ☐Gravel ☐

Condition of Temp. repair:

Good ☒Raised ☐Settled ☐

Needs

Attention ☐

Compacted by:

hand tool;

air tamper;

mechanical tamper;

or

Foreman's Comments

Work Order No.

20049910

B.W.O. No.:

Permit No.

Foreman's Signature

[Signature]

Date:

17 MAY '13

Superintendent's Signature

For Permanent Repair



Street's Inspector's cut measurements:

1 1.6m x 3.9m

Street's Inspector's Comments:

Street's Foreman's Comments:

Foreman's Signature

[Signature]

CREW #

Date Completed

MAY 27/14

Units Completed

6.24

Units Charged

6.24

Work Order
ERF

200

TOTAL
\$

1145.66

CODE

D9

RATE

183.60

161904

Eng. 271 MLH/10

HST Reg. #R121361942

Blue - Streets
Green - Streets
Pink - Originating Office

CITY ENGINEERING SERVICES

RECORD OF CUTS AND/OR DAMAGED SURFACES

212513

This form is to be completed by the Foreman in charge of a crew making a cut and/or causing damage to a surface, and forwarded to Streets Operations for Permanent Repairs.

Cut(s) made by: C H D L No. of cuts: 1 No. of records: 1 of 2

Location of cut: E 1 S 600 BLK BURRARD ST. N 10 900 BLK W. GEORGIA ST
Site address if different from above: DWG # 7003-1

Cut(s) made in: Street; Shoulder; Lane; Sidewalk; Crossing; Curb; Blvd; Other

Surface type: light asphalt; heavy asphalt; concrete; spraycap; gravel; turf; Other EXP. AGG

Purpose of cut(s):

ANCHOR REPLACEMENT

Dimensions of cut(s):

Thickness of surface cut(s):

Depth of excavation(s):

± 2.0m

Backfilled with:

#9

Temporary repaired with:

Hot Mix ☒

Cold Mix ☐

Gravel ☐

Condition of Temp. repair:

Good ☒

Raised ☐

Settled ☐

Needs

Attention ☐

Compacted by:

hand tool;

air tamper;

mechanical tamper;

or

Foreman's Comments

Work Order No.

20049710

B.W.O. No.:

Permit No.

Foreman's Signature

[Signature]

Date:

17 MAY 13

Superintendent's Signature

For Permanent Repair



Street's Inspector's cut measurements:

1 1.5m x 3.9m

Street's Inspector's Comments:

Street's Foreman's Comments:

Foreman's Signature

[Signature]
CREW # 91

Date Completed

MARCH 25/14

Units Completed

5.85

161903

Units Charged	<u>5.85</u>	Work Order ERF	<u>205</u>	TOTAL \$	<u>1599.16</u>
CODE	<u>D5</u>	RAT	<u>273.36</u>		

CITY ENGINEERING SERVICES

585890

Blue - Streets
Green - Streets
Pink - Originating Office

RECORD OF CUTS AND/OR DAMAGED SURFACES

DEGRADATION FEE

81 89

This form is to be completed by the Foreman in charge of a crew making a cut and/or causing damage to a surface, and forwarded to Streets Operations for Permanent Repairs.

Cut(s) made by: SHAW No. of cuts: 2 No. of records: 2 of 2

Location of cut: 600 blk W 15 HAILSTONE ST S/D 1000 BLK MELVILLE ST

Site address if different from above: 1075 W. GEORGIA ST DWG # PER-348782

Cut(s) made in: Street; Shoulder; Lane; Sidewalk; Crossing; Curb; Blvd; Other

Surface type: light asphalt; heavy asphalt; concrete; spraycap; gravel; turf; Other

Purpose of cut(s): W/G SERVICE

Dimensions of cut(s):

Thickness of surface cut(s): Depth of excavation(s): ± 1.0m

Backfilled with: Temporary repaired with: Condition of Temp. repair: Needs

Hot Mix ☒ Cold Mix ☐ Gravel ☐ Good ☒ Raised ☐ Settled ☐ Attention ☐

Compacted by: hand tool; air tamper; mechanical tamper; or

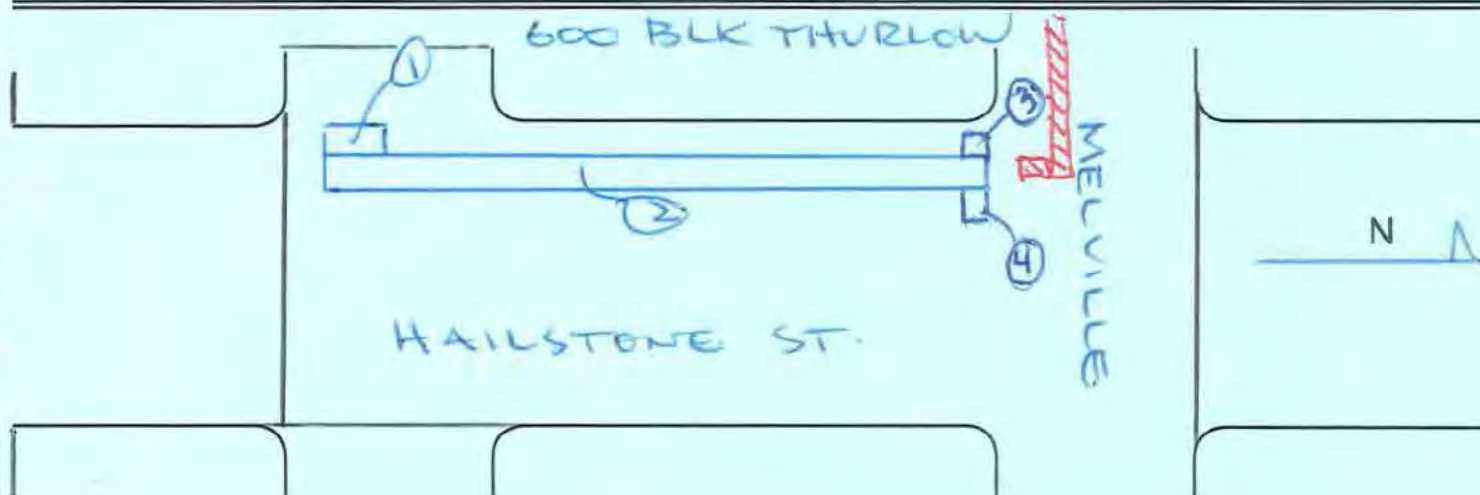
Foreman's Comments: Work Order No. 2056237

B.W.O. No.:

Permit No.:

Foreman's Signature: Date: 20 FEB 15 Superintendent's Signature

For Permanent Repair



Street's Inspector's cut measurements:

1 0.5m x 1.8m
2 1.0m x 34.2m
3 1.0m x 1.0m
4 1.4m x 1.0m

Street's Inspector's Comments:

MAR 9/15 KS

Bus Stop to be moved: ☐Traffic cones required: ☒No parking signs required: ☒Meters to hood: ☐Traffic restrictions: 7-9 ☐4-6 ☐

Street's Foreman's Comments: Foreman's Signature: R. L. Williams Date Completed: 06/04/2016

CREW # 30Units Completed: 37.5

Units Charged	<u>37.5</u>	Work Order ERF	<u>115</u>	TOTAL \$	<u>3,940.50</u>
CODE	<u>C15</u>	RATE	<u>105.08</u>		

166301

Eng. 271 MLH/14
**DEGRADATION FEE
APPLICABLE**

N1
GST Reg. #R1213619

Blue - Streets
Green - Streets
Pink - Originating Office

CITY ENGINEERING SERVICES
RECORD OF CUTS AND/OR DAMAGED SURFACES

722961

81

This form is to be completed by the Foreman in charge of a crew making a cut and/or causing damage to a surface, and forwarded to Streets Operations for Permanent Repairs.

Cut(s) made by: W/W No. of cuts: 2 No. of records: 1 of 1

Location of cut: S/S 1000 blk W Georgia

Site address if different from above:

Cut(s) made in: Street; Shoulder; Lane; Sidewalk; Crossing; Curb; Blvd; Other

Surface type: light asphalt; heavy asphalt; concrete; spraycap; gravel; turf; Other

Purpose of cut(s): kerf repair

Dimensions of cut(s): 1.5' by 2' / 1.8 by 1.2

Thickness of surface cut(s): 300 mm Depth of excavation(s): 1'

Backfilled with: #9 Temporary repaired with: Hot Mix ☒ Cold Mix ☐ Gravel ☐ Condition of Temp. repair: Good ☒ Raised ☐ Settled ☐ Needs Attention ☐

Compacted by: hand tool; air tamper; mechanical tamper; or

Foreman's Comments Work Order No. FEW 693848

B.W.O. No.:

Permit No.

Foreman's Signature [Signature] Date: Mar. 14/16 Superintendent's Signature

For Permanent Repair



Street's Inspector's cut measurements:

6.1' x 2.0'

Street's Inspector's Comments:

Street's Foreman's Comments:

Foreman's Signature R.J. Williams

CREW # 30

Date Completed 03/14/2018

Units Completed 12.20

MAR 30/16 KS

Bus Stop to be moved: ☐

Traffic cones required: ☒

No parking signs required: ☒

Meters to hood: ☐

Traffic restrictions: 7-9 ☐

4-6 ☐

Units Charged 12.20 Work Order ERF 303 TOTAL \$ 2615.19

CODE E3 RATE 214.36

188327

Blue - Streets
Green - Streets
Pink - Original Office**DEGRADATION FEE
APPLICABLE**

CITY ENGINEERING SERVICES

RECORD OF CUTS AND/OR DAMAGED SURFACES

860188

This form is to be completed by the Foreman in charge of a crew making a cut and/or causing damage to a surface, and forwarded to Streets Operations for Permanent Repairs.

Cut(s) made by: SHAW No. of cuts: 2 No. of records: 1 of 1

Location of cut: 1/2 E 690 BURRARD

Site address if different from above: REF # 474462

Cut(s) made in: Street; Shoulder; Lane; Sidewalk; Crossing; Curb; Blvd; Other _____

Surface type: light asphalt; heavy asphalt; concrete; spraycap; gravel; turf; Other _____

Purpose of cut(s): INSTALL W/G UTILITY

Dimensions of cut(s): _____

Thickness of surface cut(s): _____ Depth of excavation(s): _____

Backfilled with: _____ Temporary repaired with: _____ Condition of Temp. repair: _____ Needs Attention ☐
Hot Mix ☐ Cold Mix ☐ Gravel ☐ Good ☐ Raised ☐ Settled ☐

Compacted by: _____ hand tool; air tamper; mechanical tamper; or _____

Foreman's Comments: _____ Work Order No. 20068059

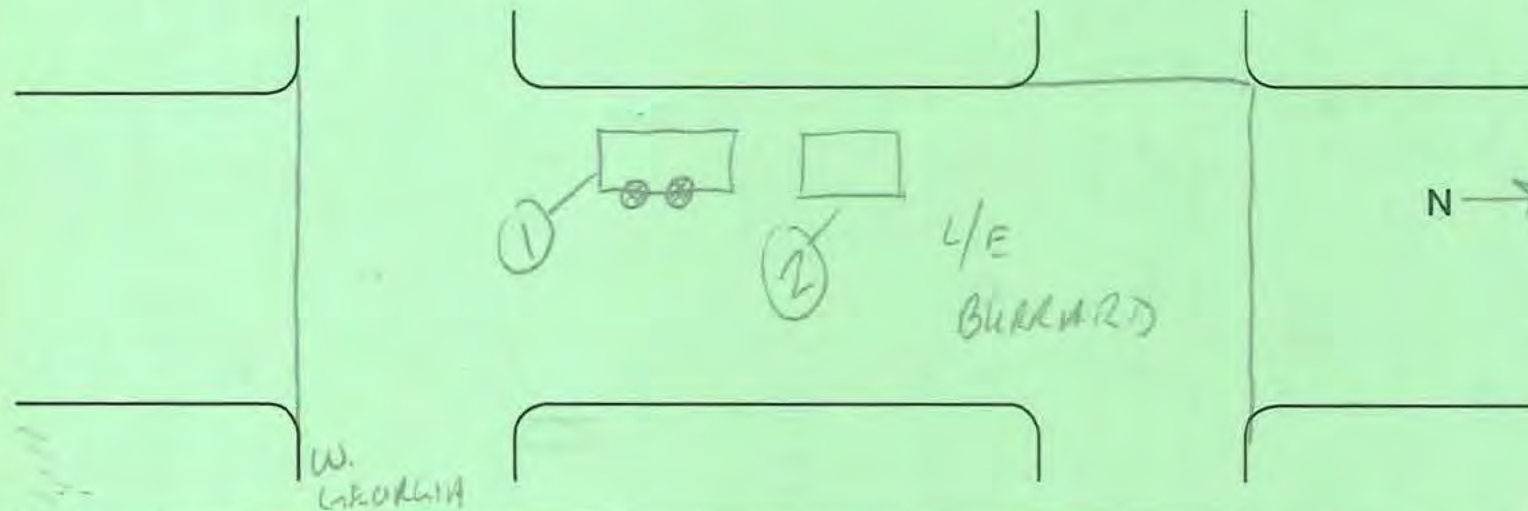
_____ B.W.O. No.: _____

_____ Permit No. _____

_____ Superintendent's Signature _____

Foreman's Signature _____ Date: MAR 27-17

For Permanent Repair



Street's Inspector's cut measurements: _____

3.1' x 7.6' 3.1' x 4.8'

①

Street's Inspector's Comments: _____

Street's Foreman's Comments: _____

Bus Stop to be moved: ☐

Traffic cones required: ☒

No parking signs required: ☒

Meters to hood: ☐

Traffic restrictions: 7-9 ☐

4-6 ☐

Date Completed _____

Units Completed _____

CREW #

Units Charged

38.44Work Order
ERF115TOTAL
\$4,465.57

CODE

015

RATE

116.17

181230

Cut Sheet Log for 1000 W. Georgia @ 600 Burrard.

CUTNO	CLIENTCODE	ASSET_CASTNO	ASSET_CASTNAME	UNITDESC	WO_CASTNO	WO_CASTNAME	RATECODE	CREWID	UNITEST	BILLDATE	COMPDTTM
201734	STS	600	BURRARD ST	600 BURRARD ST W	600	BURRARD ST	205	RCC22	1.95	20-Sep-11	6/1/2015
201735	STS	600	BURRARD ST	600 BURRARD ST W	600	BURRARD ST	205	RCC22	1.95	20-Sep-11	6/1/2015
212513	UTIL	600	BURRARD ST	600 BURRARD ST E	600	BURRARD ST	205	RMC91	5.85	12-Jun-13	3/25/2014
212514	UTIL	600	BURRARD ST	600 BURRARD ST E	600	BURRARD ST	200	RMC91	6.24	12-Jun-13	3/27/2014
Not Responsive											
575489	HYDRO	1000	W GEORGIA ST	W GEORGIA ST from THURLOW ST to BURRARD ST	1000	W GEORGIA ST	303	RCA81	36.27	12-Feb-15	6/5/2016
575490	HYDRO	1000	W GEORGIA ST	W GEORGIA ST from THURLOW ST to BURRARD ST	1000	W GEORGIA ST	207	RCC22	3.1	12-Feb-15	6/11/2015
575492	HYDRO	1000	W GEORGIA ST	1000 W GEORGIA ST S	1000	W GEORGIA ST	200	RCC22	4.62	12-Feb-15	6/12/2015
585890	SHAW	1000	W GEORGIA ST	W GEORGIA ST from THURLOW ST to BURRARD ST	600	HAILSTONE ST	115	RCA30	37.5	10-Mar-15	6/4/2016
588991	SHAW	1000	W GEORGIA ST	W GEORGIA ST from THURLOW ST to BURRARD ST	1000	W GEORGIA ST	303	RCA30	34.32	1-Apr-15	6/5/2016
613638	CHEAT	1000	W GEORGIA ST	1000 W GEORGIA ST N	1000	W GEORGIA ST	205	RCC22	2.21	3-Jun-15	6/15/2015
613650	HYDRO	1000	W GEORGIA ST	1000 W GEORGIA ST S	1000	W GEORGIA ST	201	RCC22	11.76	3-Jun-15	6/12/2015
722961	WATER	1000	W GEORGIA ST	W GEORGIA ST from THURLOW ST to BURRARD ST	1000	W GEORGIA ST	303	RCA30	12.2	1-Apr-16	3/18/2018
860188	SHAW	600	BURRARD ST	L/E of BURRARD ST to W GEORGIA ST; lane 1	690	BURRARD ST	115		38.44	2-May-17	(blank)

Service Request log for NWC Burrard (600 blk) and W. Georgia (1000 blk) - January 1, 2012 to January 17, 2018

Service Request # R	Request Type	Sub Type	Requested Date	Address	Location
449137	RSideWalkRepair	SidewalkUneven	3/13/2012 16:50	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	
488329	RSideWalkRepair	SidewalkUneven	7/31/2012 14:36	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
Not Responsive					
497931	RSideWalkRepair	SidewalkUneven	9/5/2012 9:03	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
570823	RGeneralIssue	xBikeRack	5/3/2013 14:15	1055 W GEORGIA ST (MA) ROYAL CENTRE MAL Vancouver BC	(blank)
684895	RSideWalkRepair	SidewalkUneven	4/4/2014 15:58	1055 W GEORGIA ST (MA) ROYAL CENTRE MAL Vancouver BC	(blank)
693853	RSideWalkRepair	xEmergency	5/5/2014 11:36	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
693860	RSideWalkRepair	xEmergency	5/5/2014 11:49	1055 W GEORGIA ST (MA) ROYAL CENTRE MAL Vancouver BC	(blank)
713670	RSideWalkRepair	xEmergency	7/4/2014 15:17	1055 W GEORGIA ST (MA) ROYAL CENTRE MAL Vancouver BC	(blank)
779773	RGeneralIssue	BikeRemovalAbandoned	1/22/2015 9:00	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
808510	RConstComplaint		4/27/2015 11:46	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
871446	RSideWalkRepair	xSidewalkBrokeInjury	9/25/2015 10:35	1055 W GEORGIA ST (MA) ROYAL CENTRE MAL Vancouver BC	(blank)
883855	RGeneralIssue	BikeRemovalAbandoned	10/30/2015 12:05	666 BURRARD ST (MA) Vancouver BC	(blank)
913249	RSideWalkRepair	xSidewalkBrokeInjury	1/20/2016 12:07	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
929548	RSideWalkRepair	Other	3/1/2016 15:03	600 and 700 BURRARD ST -Inter COVAV Vancouver BC	(blank)
936386	RSideWalkRepair	SidewalkUneven	3/21/2016 8:26	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
971253	RSideWalkRepair	Other	6/9/2016 8:46	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
1026768	RGeneralIssue	BikeRemovalAbandoned	10/9/2016 17:00	1055 W GEORGIA ST (MA) ROYAL CENTRE MAL Vancouver BC	(blank)
1142170	RSideWalkRepair	xSidewalkBrokeInjury	6/13/2017 8:46	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)
1199892	RGeneralIssue	xBikeRack	10/17/2017 11:43	1025 W GEORGIA ST (MA) ROYAL CENTRE TOW Vancouver BC	(blank)



2018/03/08 10:50

Service Request # R 449137
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2012/03/13 16:50
 Call Date 2012/03/13 16:25
 Lagan's ECM Update MajorLog
 Incident Date
 Crew Assign Date 2012/03/14 08:18
 2012/03/14 07:07
 Crew ID
 Crew Contact 4352
 Reviewed yes
 Sub Type SidewalkUneven
 RONALD HAMILTON
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101000275744
 Source
 Due Date 2012/03/16 16:25
 Ext Reference #
 Ref Type
 Lagan CSR Name AVVEK
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 491119.2143
 GPS Y 5459153.8421

Location

Address type Range
 Street # 1000
 to 1099
 Pre Dir
 Street Name W GEORGIA ST
 Suffix Range
 Post Dir

Subdesignation COVAV
Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Postal Code Vancouver
Province BC
Postal Code
Location -On W. Georgia St @ Burrard St.

Incident Details

Street ops emergency truck took 4 pictures of trip hazard at tree pit by bus stop, and 6 pictures of area, unsure of prewise location of trip. Measures 0.5" - 1" trip, premixed and filled with sand. Forward to R. Hamilton for permanent repair Mar 14, 2012.

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name s.22(1)
First, MI
Middle Initial
Title
Foreign no
Address s.22(1)
City West Vancouver
State/Province BC
ZIP/PC V7W 1Z7
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

s.22(1)

Other Calls

(No Data)

Inspection

Inspector 4352
Inspector name RONALD HAMILTON
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2012/06/12 00:00
Due By
Resolution 40
Resolution description Temp - Final Repair Scheduled

Estimated days to
complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type	Entered By	Entered By Name	Start Date	To Comments
Lagan ECM	14989	KYLA GIRL NG	2012/03/14 07:06	Mar 13/12: 311 dispatched to streets emergency truck afternoon shift - waiting for paperwork
Lagan ECM	18385	ASHLEA MCMANUS	2012/03/13 08:16	Street ops emergency truck took 4 pictures of trip hazard at tree pit by bus stop, and 6 pictures of area, unsure of precise location of trip. Measures 0.5" - 1" trip, premixed and filled with sand. Forward to R. Hamilton for permanent repair Mar 14, 2012.
ResolComm	19765	TYLER FIELD	2012/06/12 10:59	June 12/12 - Assigned to grinding crew. Work to be done Spring 2012.

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Category
LaganCaseDetails	2012/03/13 17:11	Monday, March 12, 2012 @ 4:15pm - citizen was running to catch her #250 bus, btwn the city tree(w/a metal grill around it) and the bus stop she tripped on an elevated sidewalk that looks to have been repaired at some point. s.22(1) did have witnesses and one citizen pointed out to her the piece of s	Monday, March 12, 2012 @ 4:15pm - citizen was running to catch her #250 bus, btwn the city tree(w/a metal grill around it) and the bus stop she tripped on an elevated sidewalk that looks to have been repaired at some point. s.22(1) did have witnesses and one citizen pointed out to her the piece of s	Integration	MCaseNotes
LaganCaseDetails	2012/03/13 17:17	Monday, March 12, 2012 @ 4:15pm - citizen was running to catch her #250 bus, btwn the city tree(w/a metal grill around it) and the bus stop she tripped on an elevated sidewalk that looks to have been repaired at some point. s.22(1) did have witnesses and one citizen pointed out to her the piece of s	Monday, March 12, 2012 @ 4:15pm - citizen was running to catch her #250 bus, btwn the city tree(w/a metal grill around it) and the bus stop she tripped on an elevated sidewalk that looks to have been repaired at some point. s.22(1) did have witnesses and one citizen pointed out to her the piece of s	Integration	MCaseNotes
LaganCaseDetails	2012/03/13 20:01	Monday, March 12, 2012 @ 4:15pm - citizen was running to catch her #250 bus, btwn the city tree(w/a metal grill around it) and the bus stop she tripped on an elevated sidewalk that looks to have been repaired at some point. s.22(1) did have witnesses and one citizen pointed out to her the piece of s	Monday, March 12, 2012 @ 4:15pm - citizen was running to catch her #250 bus, btwn the city tree(w/a metal grill around it) and the bus stop she tripped on an elevated sidewalk that looks to have been repaired at some point. s.22(1) did have witnesses and one citizen pointed out to her the piece of s	Integration	MCaseNotes
Inspector	2012/03/14 11:55			KYLA	Hansen

GIRL NG
KYLA
GIRL NG Hansen
KYLA
GIRL NG Hansen
ASHLEA
MCMANUS Hansen
KYLA
GIRL NG Hansen

Crew Id	07 07	2012/03/14	REM504
Review Date	2012/03/14	14/03/2012 7 07:00 AM	01/01/0001 12:00:00 AM
Inspector	2012/03/14	08:18	4352
Crew Id	2012/05/15	13:19	REM504

Lagan eForm

Lagan Detail

Monday, March 12, 2012 @ 4:15pm - citizen was running to catch her #250 bus, btwn the city tree(w/a metal grill around it) and the bus stop she tripped on an elevated sidewalk that looks to have been repaired at some point. § 22(1) did have witnesses and one citizen pointed out to her the piece of sidewalk that was raised. The fall was hard, she cut her head, scraped her knees and hand as well as injured her shoulder. She did go into a clinic(in her area), no concussion for now, but was informed by the doctor to be aware of a delayed reaction. Citizen did receive a tetanus shot. § 22(1) was well rec'd with assistance from the pedestrians and members boarding the same bus. She is calling to that no one else gets injured. She was in shock mode that day, so is not able to provide details as to how high the sidewalk is raised or pin point the exact location. She was provided Risk Management's contact ph#. Informed DS @ 16:48. 03/13/2012 - 4:57pm- called 690.5594 to dipatch, no answer, will call back in a few. 03/13/2012 - 5:05pm - called 690.5594, crew requires to know what direction the citizen was running in order to respond, will try to gather info from citizen and call the crew back. 03/13/2012 - LM - Crew call out to 690.5594 spoke with Bryan, gave him very specific location details. Citizen running north on the east side of W georgia just after burrard in between the 2 bus stops by the city tree with the metal grate around it. He will try to locate this hazard. LM 03/13/2012-LM- Brian reports he made a temporary fix and has taken pictures, he will inform sidewa k maintence tommorrow.

1. Type of Sidewalk problem:* Sidewalk - Uneven

2. If Other, provide details:

3. If Missing, was there a Sidewa k before?

4. If Yes, is there a black patch on it?

5. Provide location details (in front of, beside, side of street, etc.): On W. Georgia St @ Burrard bus stops #101211 or 4496. One of these bus stop Route #250 to West Vancouver.

6. Is this request due to Motor Vehicle Accident?

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?) No

Lagan eForm

Lagan Case Details



2018/03/08 10:53

Service Request #	R 488329
Request Type	R SideWalkRepair
Request type description	Sidewalk - Repair
Request Date	2012/07/31 14:36
Call Date	2012/07/31 14:15
Lagan's ECM Update	
Incident Date	
Crew Assign Date	2012/07/31 15:20
	2012/07/31 15:20
Crew ID	
Crew Contact	4352
Reviewed	yes
Sub Type	SidewalkUneven
	RONALD HAMILTON
Charges Explained	no
	Last 311 Update, where applicable
Follow-Up Date	
Initiated By	
	Creator
	Dispatcher
	Alt Dispatcher
Alt Crew Contact	

Information

Information

Zone	
Area description	
Sub-area	
Sub-area description	
Beat	
District description	
Auto Beat	
Priority	4
Priority description	Medium
Responsibility	RO
Responsibility description	Streets Operations
Project	
Project description	
311 Case #	101000321377
Source	
Due Date	2012/08/03 14:15
Ext Reference #	
Ref Type	
Lagan CSR Name	AVLM2
Method	
Designation	
Frequency	
Cleaning Zone	

Request Location

Asset	
Parcel ID	
Property ID	
Lane	
GPS X	491170.2824
GPS Y	5459163.5429

Location

Address type	Address
Street #	1025
Pre Dir	
Street Name	W GEORGIA ST
Suffix	(MA)
Post Dir	
Subdesignation	ROYAL CENTRE TOW

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested no
Notify Customer
Regarding Service no
Request Progress

Contact

Name s.22(1)
First, MI
Middle Initial
Title
Foreign no
Address s.22(1)
City Vancouver
State/Province BC
ZIP/PC V6C 1T2
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

s.22(1)

Other Calls

(No Data)

Inspection

Inspector 4352
Inspector name RONALD HAMILTON
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2012/08/01 00:00
Due By
Resolution 40
Resolution description Temp - Final Repair Scheduled
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type	Entered By	Entered By Name	Start Date	To Comments
Lagan ECM	19765	TYLER F ELD	2012/07/31 15:20	July 31/12 - Referred to R. Hamilton.
ResolComm	19774	BELINDA WOODS	2012/08/02 00:00	Aug 1/12 - identified area that requires a fast patch procedure to eliminate a trip onto the staircase. To be completed by crew 75 - P Barbosa

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order #	Milestone	Activity	Schedule Date	Completed Date	Asset Unit ID
322435		RSwReact	2012/08/03 00:00		Sidewalk 105975
322647		RSwReact	2012/08/03 00:00		Sidewalk 95698
332797		RSwReact	2012/09/18 00:00		Sidewalk 95253
332798		RSwReact	2012/09/18 00:00		Sidewalk 101454
332801		RSwReact	2012/09/18 00:00		Sidewalk 95698

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
Inspector	2012/07/31 15 20	4352		TYLER FIELD	Hansen
Review Date	2012/07/31 15 20	31/07/2012 3:20 00 PM	01/01/0001 12 00:00 AM	TYLER FIELD	Hansen

Lagan eForm

Lagan Detail

1. Type of Sidewalk problem:* Sidewalk - Uneven
2. If Other, provide details:
3. Is there a black patch on it?* Yes
4. Is it safe?* Yes

5. Describe issue & location in detail (in front of, beside, side of street, etc.):* In front of the entrance to the Royal Bank. This is by the stairs to get into the bank.

6. Is this request due to Motor Vehicle Accident?* No

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?)* No

Lagan eForm

Lagan Case Details



2018/03/08 10:59

Service Request # R 497931
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2012/09/05 09:03
 Call Date 2012/09/05 08:50
 Lagan's ECM Update MCaseNotes
 Incident Date
 Crew Assign Date 2012/09/05 09:24
 2012/09/05 09:27
 Crew ID REM503
 Crew Contact 4352
 Reviewed yes
 Sub Type SidewalkUneven
 RONALD HAMILTON
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Road Emergency Crew Day 503
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101000333201
 Source
 Due Date 2012/09/10 08:50
 Ext Reference #
 Ref Type
 Lagan CSR Name AVL M
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 491170.2824
 GPS Y 5459163.5429

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir

Subdesignation ROYAL CENTRE TOW
Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Postal Code Vancouver
State BC
Postal Code
Location

Incident Details

Dispatched to Truck 1203 at 09:26 Sept 5/12

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested no
Notify Customer
Regarding Service no
Request Progress

Contact

Name s.22(1)
First, MI
Middle Initial
Title
Foreign no
Address s.22(1)
City Vancouver
State/Province BC
ZIP/PC V6C 1T2
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

s.22(1)

Other Calls

(No Data)

Inspection

Inspector 4352
Inspector name RONALD HAMILTON
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2012/09/05 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM 23043 JAN JONES 2012/09/05 09:25 Dispatched to Truck 1203 at 09 26 Sept 5/12

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

329648 RSwReact 2012/09/05 00:00 Sidewalk 95698

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
LaganCaseDetails	2012/09/05 09 09	He calleed about this on July 31/12 case #321377 and now says its might be unsafe and someone can trip and fall since its right at the entrance of the Royal Bank. Linked to case 321377 — (AVNS, Sep 5 2012 8:54AM) Notified DS (Lisa) for crew call out — (AVLM, Sep 5 2012 9:07AM) Reported to Ja	He calleed about this on July 31/12 case #321377 and now says its might be unsafe and someone can trip and fall since its right at the entrance of the Royal Bank. Linked to case 321377 — (AVNS, Sep 5 2012 8:54AM) Notified DS (Lisa) for crew call out	Integration	MCaseNotes
Inspector	2012/09/05 09 27	4352		JAN JONES	Hansen
Crew Id	2012/09/05 09 27	REM503		JAN JONES	Hansen
Review Date	2012/09/05 09 27	05/09/2012 9 27:00 AM	01/01/0001 12:00:00 AM	JAN JONES	Hansen

Lagan eForm

Lagan Detail

He calleed about this on July 31/12 case #321377 and now says its might be unsafe and someone can trip and fall since its right at the entrance of the Royal Bank. Linked to case

321377 — (AVNS, Sep 5 2012 8:54AM) Notified DS (Lisa) for crew call out — (AVLM, Sep 5 2012 9:07AM) Reported to Jan at 84299, he has the case number and details.

1. Type of Sidewalk problem:* Sidewalk - Uneven

2. If Other, provide details:

3. Is there a black patch on it?* No

4. Is it safe?* No

5. Describe issue & location in detail (in front of, beside, side of street, etc.):* In front of Royal Bank

6. Is this request due to Motor Vehicle Accident?* No

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?)* No

Lagan eForm

Lagan Case Details



2018/03/08 11:00

Service Request # R 570823
 Request Type RGeneralIssue
 Request type description Street - General Issue
 Request Date 2013/05/03 14:15
 Call Date 2013/05/03 14:11
 Lagan's ECM Update MajorLog
 Incident Date
 Crew Assign Date 2013/05/06 08:18
 2013/05/03 15:34
 Crew ID
 Crew Contact 5420
 Reviewed yes
 Sub Type xB keRack
 MARCO BIAGINI
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101000417459
 Source
 Due Date 2013/06/17 14:11
 Ext Reference #
 Ref Type
 Lagan CSR Name AVRP
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 491170.2824
 GPS Y 5459163.5429

Location

Address type Address
 Street # 1055
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE MAL

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Dispatched to c1116 (afternoon) on May 03/13 at 15:00.

May 3/13 - Crew 504 found bike rack bolts pulled out. Referred to M. Biagini.

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested no
Notify Customer
Regarding Service no
Request Progress

Contact

Name s.22(1)
First, MI
Middle Initial
Title
Foreign no
Address s.22(1)
City VANCOUVER
State/Province BC
ZIP/PC V5T 2V2
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail s.22(1)
Contact Type Owner

Customer Comments

s.22(1)

Other Calls

(No Data)

Inspection

Inspector 5420
Inspector name MARCO BIAGINI
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2013/05/07 00:00
Due By
Resolution 10
Resolution Service Provided
description

Estimated days to
complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM	17630	MARK TOMPK NS	2013/05/03 14:20	Dispatched to c1116 (afternoon) on May 03/13 at 15:00.
Lagan ECM	19765	TYLER FIELD	2013/05/06 08:18	May 3/13 - Crew 504 found bike rack bolts pulled out. Referred to M. Biagini.
ResolComm	19765	TYLER FIELD	2013/05/08 10:15	May 7/13 - Crew 1 replaced bike rack anchor bolts.

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
LaganCaseDetails	2013/05/03 14:16	— (TACJL, May 3 2013 2:15PM) notified radu for dispatch		Integration	MCaseNotes
LaganCaseDetails	2013/05/03 14:20	— (TACJL, May 3 2013 2:15PM) notified radu for dispatch — (AVRP, May 3 2013 2:16PM) Contacted Streets at 84299 for immediate action.	— (TACJL, May 3 2013 2:15PM) notified radu for dispatch	Integration	MCaseNotes
Inspector	2013/05/03 14:23	13085		MARK TOMPKINS	Hansen
Crew Id	2013/05/03 14:23	REM504		MARK TOMPKINS	Hansen
LaganNumCalls	2013/05/03 14:30	2	1	Integration	INumbCall
Review Date	2013/05/03 15:34	03/05/2013 3:34:00 PM	01/01/0001 12:00 00 AM	TYLER FIELD	Hansen
Inspector	2013/05/06 08:19	5420	13085	TYLER FIELD	Hansen
Crew Id	2013/05/06 08:19		REM504	TYLER FIELD	Hansen

Lagan eForm

Lagan Detail

— (TACJL, May 3 2013 2:15PM) notified radu for dispatch — (AVRP, May 3 2013 2:16PM)
Contacted Streets at 84299 for immediate action.

1. Type of Inquiry:* Bike Racks (Exposed Bolts, Jagged Edges, etc.)**

2. If Other, provide details:

3. Describe the issue and location in detail:* Bike rack outside 1055 West Georgia (on the sidewalk) is no longer attached to the sidewalk. It appears to have been unbolted. It is the only rack nearby, so this is a major theft issue for anyone who locks up on the outside of the rack.

4. Is this request due to Motor Vehicle Accident?* No

5. If Yes, provide details on license plate number or other details (if known):

6. (Don't ask just record - Did caller indicate they want a call back?)* No

Lagan eForm
Lagan Case Details



2018/03/08 11:01

Service Request # R 693853
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2014/05/05 11:36
 Call Date 2014/05/05 11:33
 Lagan's ECM Update MajorLog
 Incident Date 2014/05/05 11:56
 Crew Assign Date 2014/05/05 11:45
 2014/05/05 11:45
 Crew ID
 Crew Contact 4352
 Reviewed yes
 Sub Type xEmergency
 RONALD HAMILTON
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101004720852
 Source
 Due Date 2014/05/08 11:33
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE TOW

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Dispatche to Truck C1203 on May 5/14 at 11:45

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name Brookfield Properties (Vancouver) Ltd
First, MI
Middle Initial
Title
Foreign no
Address 219-1055 W GEORGIA ST
City Vancouver
State/Province BC
ZIP/PC
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

Brookfield Properties (Vancouver) Ltd

Other Calls

(No Data)

Inspection

Inspector 4352
Inspector name RONALD HAMILTON
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2014/05/05 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM 22210 MEREDITH SOMMERFELD 2014/05/05 11:46 2014/05/05 11:46 Dispatch to Truck C1203 on May 5/14 at 11:45

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

499139 RSwReact 2014/05/05 00:00 Sidewalk 95698

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Category
Review Date	2014/05/05 11:45	05/05/2014 11:45:00 AM	01/01/0001 12:00:00 AM	MEREDITH SOMMERFELD	Hansen
Inspector	2014/05/05 11:46	4352		MEREDITH SOMMERFELD	Hansen
LaganEForm	2014/05/05 11:56			Integration	IEFormPage
LaganCaseDetails	2014/05/05 11:56	Please contact citizen to inform of action and time. — (Jaw27, May 5 2014 11:53AM) Called out to streets at 604.829.4299 and provided hansen number.	Please contact citizen to inform of action and time.	Integration	MCasNotes
IncidentDate	2014/05/05 11:56	05/05/2014 11:56:17 AM	05/05/2014 11:36:00 AM	Integration	IncidentDate

Lagan eForm

Lagan Detail

Please contact citizen to inform of action and time. — (Jaw27, May 5 2014 11:53AM) Called out to streets at 604.829.4299 and provided hansen number.

1. Type of Sidewalk problem:*Other - Emergency**

2. If Other, provide details:Uneven causing pooling and injury due to trip hazard.

3. Is there a black patch on it?*Yes

4. Is it safe?*No

5. Describe issue & location in detail (in front of, beside, side of street, etc.):*Sidewalk in front of Royal bank main entrance is uneven. As a result two to three customers have reported tripping and falling walking to the entrance.

6. Is this request due to Motor Vehicle Accident?* No

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?)* Yes

Lagan eForm

Lagan Case Details



2018/03/08 11:02

Service Request # R 693860
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2014/05/05 11:49
 Call Date 2014/05/05 11:42
 Lagan's ECM Update MajorLog
 Incident Date 2014/07/04 15:09
 Crew Assign Date 2014/05/05 11:54
 2014/05/05 11:54
 Crew ID
 Crew Contact 4352
 Reviewed yes
 Sub Type xEmergency
 RONALD HAMILTON
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101004720944
 Source
 Due Date 2014/05/08 11:42
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1055
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE MAL

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Dispatche to Truck C1203 on May 5/14 at 11:54

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name Brookfield Properties (Vancouver) Ltd
First, MI
Middle Initial
Title
Foreign no
Address 219-1055 W GEORGIA ST
City Vancouver
State/Province BC
ZIP/PC
Country

Contact Phone 5.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

Brookfield Properties (Vancouver) Ltd

Other Calls

(No Data)

Inspection

Inspector 4352
Inspector name RONALD HAMILTON
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2014/05/05 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM 22210 MEREDITH SOMMERFELD 2014/05/05 11:55 2014/05/05 11:56 Dispatch to Truck C1203 on May 5/14 at 11:54

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

499140 RSwReact 2014/05/05 00:00 Sidewalk 95698

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
LaganCaseDetails	2014/05/05 11:53	This case has previously been reported Hansen number -684895. Crews may have just fixed a different area that was uneven as well. Please contact citizen when on site to confirm location. — (Jaw27, May 5 2014 11:52AM) Called out to streets at 604.829.4299 and provided hansen number.	This case has previously been reported Hansen number -684895. Crews may have just fixed a different area that was uneven as well. Please contact citizen when on site to confirm location.	Integration	MCasNotes
IncidentDate	2014/05/05 11:53	05/05/2014 11:53:23 AM	05/05/2014 11:49:38 AM	Integration	IIncidDate
Review Date	2014/05/05 11:54	05/05/2014 11:54:00 AM	01/01/0001 12:00 00 AM	MEREDITH SOMMERFELD	Hansen
Inspector	2014/05/05 11:55	4352		MEREDITH SOMMERFELD	Hansen
ResolutionDateTime	2014/07/04 14:58	True	False	Integration	MCloseCase
LaganEForm	2014/07/04 14:58			Integration	IEFormPage
LaganCaseDetails	2014/07/04 14:58	This case has previously been reported Hansen number -684895. Crews may have just fixed a different area that was uneven as well. Please contact citizen when on site to confirm location. — (Jaw27, May 5 2014 11:52AM) Called out to streets at 604.829.4299 and provided hansen number.	This case has previously been reported Hansen number -684895. Crews may have just fixed a different area that was uneven as well. Please contact citizen when on site to confirm location. — (Jaw27, May 5 2014 11:52AM) Called out to streets at 604.829.4299 and provided hansen number.	Integration	MCasNotes
IncidentDate	2014/07/04 14:58	04/07/2014 2:58:01 PM	05/05/2014 11:53:00 AM	Integration	IIncidDate

ResolutionDateTime	2014/07/04 15:09	True	False	Integration	MCloseCase
IncidentDate	2014/07/04 15:09	04/07/2014 3:09:47 PM	04/07/2014 2:58:01 PM	Integration	IncidentDate

Lagan eForm

Lagan Detail

This case has previously been reported Hansen number -684895. Crews may have just fixed a different area that was uneven as well. Please contact citizen when on site to confirm location. – (Jaw27, May 5 2014 11:52AM) Called out to streets at 604.829.4299 and provided hansen number.

1. Type of Sidewalk problem:*Other - Emergency**

2. If Other, provide details:Sidewalk is sloping and the black patches are uneven and not smooth causing hazard.

3. Is there a black patch on it?*Yes

4. Is it safe?*No

5. Descr be issue & location in detail (in front of, beside, side of street, etc.):*This sidewalk is very uneven causing serious injury to a pedestrian twisting their knee and being taken away in ambulance. Sidewalk in front of this buildings entrance on Melville st.

6. Is this request due to Motor Vehicle Accident?* No

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?)* No

Lagan eForm

Lagan Case Details



2018/03/08 11:04

Service Request # R 779773
 Request Type RGeneralIssue
 Request type description Street - General Issue
 Request Date 2015/01/22 09:00
 Call Date 2015/01/22 08:58
 Lagan's ECM Update
 Incident Date 2015/01/22 09:00
 Crew Assign Date 2015/01/22 11:35
 2015/01/22 11:35
 Crew ID
 Crew Contact 13592
 Reviewed yes
 Sub Type B keRemovalAbandoned
 STUART MCMILLAN
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101005756140
 Source
 Due Date 2015/03/05 08:58
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE TOW

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name s.22(1)
First, MI
Middle Initial
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

s.22(1)

Other Calls

(No Data)

Inspection

Inspector 13592
Inspector name STUART MCMILLAN
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2015/02/05 00:00
Due By
Resolution 10
Resolution Service Provided
description
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM	19765	TYLER FIELD	2015/01/22 11:35	Jan 22/15 - Referred to S. McMillan.
ResolComm	19765	TYLER FIELD	2015/02/05 08:53	Feb 5/15 - Removed bike, will put in recycle bin. - F. Dailly

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
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Inspector	2015/01/22 11:35	13592		TYLER FIELD	Hansen
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Review Date	2015/01/22 11:35	22/01/2015 11:35 00 AM	01/01/0001 12 00:00 AM	TYLER FIELD	Hansen
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Lagan eForm

Lagan Detail

1. Type of Inquiry:*Bike Removal (Abandoned & Locked to City Property)
2. If Other, provide details:
3. Describe the issue in detail:*Blue, Sears, Free Spirit bike has been locked to the bike rack for about 3 months now. Caller is a bike messenger and said that this bike hasn't moved in all that time. Please have it removed.
4. Is this request due to Motor Vehicle Accident?* No
5. If Yes, provide details on license plate number or other details (if known):
6. (Don't ask just record - Did caller indicate they want a call back?)*No

Lagan eForm

Lagan Case Details



2018/03/08 11:05

Service Request # R 808510
 Request Type RConstComplaint
 Request type description Street - Construction Complaint
 Request Date 2015/04/27 11:46
 Call Date 2015/04/27 11:45
 Lagan's ECM Update MajorLog
 Incident Date 2015/04/28 17:45
 Crew Assign Date 2015/04/27 12:02
 2015/04/27 12:02
 Crew ID REM505
 Crew Contact 17031
 Reviewed yes
 Sub Type PAUL HOGAN
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By Road Emergency Crew Callout 505
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101006122195
 Source
 Due Date 2015/04/30 11:45
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir

Subdesignation ROYAL CENTRE TOW
Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Postal Code Vancouver
State BC
Postal Code
Location

Incident Details

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name 2015 April
First, MI Anonymous
Middle Initial
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country

Contact Phone
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

2015 April, Anonymous

Other Calls

(No Data)

Inspection

Inspector 17031
Inspector name PAUL HOGAN
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2015/04/28 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM	19765	TYLER FIELD	2015/04/27 12:02	Apr 27/15 - Referred to Crew 505.
ResolComm	19765	TYLER FIELD	2015/04/30 14:41	Apr 28/15 - Crew 505 picked up 1 barricade.

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date	New Value	Old Value	User ID	Audit Catagory
Inspector	2015/04/27 12:02	17031		TYLER FIELD	Hansen
Crew Id	2015/04/27 12:02	REM505		TYLER FIELD	Hansen
Review Date	2015/04/27 12:02	27/04/2015 12:02:00 PM	01/01/0001 12:00:00 AM	TYLER FIELD	Hansen
LaganEForm	2015/04/28 17:45			Integration	IEFormPage
LaganCaseDetails	2015/04/28 17:45	Caller: s.22(1) — (AVJC2, Apr 28 2015 5:44PM) Another citizen emailed in about this: Outside the Royal Bank at 1025 West Georgia, there are 2-3 metal street barricades left behind from the Sun Run. Parts are leaning up against the building almost impeding sidewalk traffic; some parts	s.22(1)	Integration	MCasNotes
IncidentDate	2015/04/28 17:45	28/04/2015 5:45:19 PM	27/04/2015 11:46:00 AM	Integration	IncidentDate

Lagan eForm

Lagan Detail

Caller: s.22(1) — (AVJC2, Apr 28 2015 5:44PM) Another citizen emailed in about this: Outside the Royal Bank at 1025 West Georgia, there are 2-3 metal street barricades left behind from the Sun Run. Parts are leaning up against the building almost impeding sidewalk traffic; some parts are leaning up against the pole by the bus stop at the curb.

1. Type of complaint:*Construction Materials

2. If Other, provide details:

3. Describe the issue in detail:*Barricade left behind possibly from Sun Run. It is in front of RBC Bank.

4. Type of construction work:*Sidewalk

5. If Other, provide details:

6. (Was Road Ahead and Minor Construction Crew List checked?)* Yes

7. (Provide any relevant information found on Road Ahead and/or Minor Construction Crew List):*n/a

8. (Don't ask just record - Did caller indicate they want a call back?)*No

Lagan eForm

Lagan Case Details



2018/03/08 11:05

Service Request # R 871446
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2015/09/25 10:35
 Call Date 2015/09/25 08:46
 Lagan's ECM Update
 Incident Date 2015/09/25 10:35
 Crew Assign Date 2015/09/25 10:58
 2015/09/25 10:59
 Crew ID
 Crew Contact 5420
 Reviewed yes
 Sub Type xSidewalkBrokeInjury
 MARCO BIAGINI
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101006769511
 Source
 Due Date 2015/09/30 08:46
 Ext Reference #
 Ref Type
 Lagan CSR Name ENISCB
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1055
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE MAL

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Dispatched to Streets Truck C1203 on Sept 25/15 at 08:55

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name Brookfield Properties (Vancouver) Ltd
First, MI
Middle Initial
Title
Foreign no
Address 219-1055 W GEORGIA ST
City Vancouver
State/Province BC
ZIP/PC
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

Brookfield Properties (Vancouver) Ltd

Other Calls

(No Data)

Inspection

Inspector 5420
Inspector name MARCO BIAGINI
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2015/09/25 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM 25720 OLIVER THOMAS 2015/09/25 10:58 2015/09/25 10:58 Dispatched to Streets Truck C1203 on Sept 25/15 at 08:55

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

669855 RSwReact 2015/09/25 00:00 Sidewalk 95698

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name Audit Date Time New Value Old Value User ID Audit Catagory

Inspector 2015/09/25 10:59 5420 OLIVER THOMAS Hansen

Review Date 2015/09/25 10:59 25/09/2015 10:59:00 AM 01/01/0001 12:00:00 AM OLIVER THOMAS Hansen

Resolved 2015/09/28 11:55 True False SARAH K M Hansen

Lagan eForm

Lagan Detail

— (AVNS, Sep 25 2015 8:56AM) notified streets traffic electrical - Ollie

1. Type of sidewalk problem: Broken Causing Personal Injury**

2. If Other, provide details:

3. Is there a black patch on it? No

4. Is it safe? No

5. Describe issue in detail (in front of, beside, side of street, etc.): In front of the Royal Bank at 1055 W Georgia the sidewalk is cracked and some of it is sunken in. People coming into the bank have almost tripped.

6. Is this request due to Motor Vehicle Accident? No

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?) No

Lagan eForm

Lagan Case Details



2018/03/08 11:07

Service Request # R 913249
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2016/01/20 12:07
 Call Date 2016/01/20 12:05
 Lagan's ECM Update MajorLog
 Incident Date 2016/01/20 12:10
 Crew Assign Date 2016/01/20 12:11
 2016/01/20 12:08
 Crew ID
 Crew Contact 5420
 Reviewed yes
 Sub Type xSidewalkBrokeInjury
 MARCO BIAGINI
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101007204074
 Source
 Due Date 2016/01/25 12:05
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE TOW

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Dispatched to Streets Truck 1203 at 12:10 on Jan 20/16

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name s.22(1)
First, MI
Middle Initial
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

s.22(1)

Other Calls

(No Data)

Inspection

Inspector 5420
Inspector name MARCO BIAGINI
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2016/01/20 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM 21941 MYEONGHWA PARRY 2016/01/20 12:11 2016/01/20 12:11 Dispatched to Streets Truck 1203 at 12:10 on Jan 20/16

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

710484 RSwReact 2016/01/20 00:00 Sidewalk 95698

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Category
Review Date	2016/01/20 12:08	20/01/2016 12:08:00 PM	01/01/0001 12:00:00 AM	MYEONGHWA PARRY	Hansen
LaganEForm	2016/01/20 12:10			Integration	IEFormPage
LaganCaseDetails	2016/01/20 12:10	— (AVLYK, Jan 20 2016 12:08PM) Called 84299 to dispatch issue		Integration	MCASENotes
IncidentDate	2016/01/20 12:10	20/01/2016 12:10:50 PM	20/01/2016 12:07:00 PM	Integration	IncidentDate
Inspector	2016/02/10 07:40	5420		TYLER FIELD	Hansen
Resolved	2016/02/11 10:51	True	False	SARAH KIM	Hansen

Lagan eForm

Lagan Detail

— (AVLYK, Jan 20 2016 12:08PM) Called 84299 to dispatch issue

1. Type of sidewalk problem: Broken Causing Personal Injury**

2. If Other, provide details: Sidewalk uneven. Location is on W Georgia St in front of Royal bank about 50 meters from Burrard ST

3. Is there a black patch on it? No

4. Is it safe? No

5. Describe issue in detail (in front of, beside, side of street, etc.): She said she fell yesterday after tripping on the uneven pavement in front of the Royal Bank close to the corner of Burrard St. She was able to see the sidewalk was uneven this morning while walking to work.

6. Is this request due to Motor Vehicle Accident? No

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?) No

Lagan eForm

Lagan Case Details



2018/03/08 11:08

Service Request # R 929548
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2016/03/01 15:03
 Call Date 2016/03/01 15:01
 Lagan's ECM Update
 Incident Date 2016/03/01 15:03
 Crew Assign Date 2016/03/02 12:42
 2016/03/02 07:03
 Crew ID
 Crew Contact 4967
 Reviewed yes
 Sub Type Other
 RON BORGER
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101007381324
 Source
 Due Date 2016/03/04 15:01
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Intersection
 Pre Dir
 Street Name BURRARD ST
 Suffix Inter
 Post Dir
 Compass Dir
 Cross Street

Street 2 Name W GEORGIA ST
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Postal Code Vancouver
Province BC
Postal Code
Location

Incident Details

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name s.22(1)
First, MI
Middle Initial
Title
Foreign no
Address s.22(1)
City Vancouver
State/Province BC
ZIP/PC V6A 0E2
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail s.22(1)
Contact Type Other

Customer Comments

s.22(1)

Other Calls

(No Data)

Inspection

Inspector 4967
Inspector name RON BORGER
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2016/03/07 00:00
Due By
Resolution 11
Resolution description No Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type	Entered By	Entered By Name	Start Date	To Comments
Lagan ECM	19765	TYLER FIELD	2016/03/02 07:03	Mar 2/16 - Referred to B. Vistaunet.
Lagan ECM	22693	TYLER FAHMI	2016/03/02 12:42	Mar 2/16 - Refer downtown locations to R Borger - B Vistaunet Mar 3/16 - Referred to R Borger
ResolComm	19765	TYLER FIELD	2016/03/14 10:11	Mar 7/16 - I called this gentleman today and explained that fillet material is our standard repair method on s/w trips. Most of the s/w is in good condition. - R. Borger

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
Inspector	2016/03/02 07:03	3975		TYLER FIELD	Hansen
Review Date	2016/03/02 07:03	02/03/2016 7:03 00 AM	01/01/0001 12 00:00 AM	TYLER FIELD	Hansen
Inspector	2016/03/02 12:43	4967	3975	TYLER FAHMI	Hansen
Resolved	2016/03/14 10:11	True	False	TYLER FIELD	Hansen

Lagan eForm

Lagan Detail

1. Type of sidewalk problem: Other
2. If Other, provide details: Patches of asphalt on the sidewalk in front of the Royal bank
3. Is there a black patch on it? Yes
4. Is it safe? Yes
5. Describe issue in detail (in front of, beside, side of street, etc.): North West corner of W

Georgia and Burrard St there are several black patches on the sidewalk. He wants to know when the city intends on actually fixing the sidewalk and stop patching issues up

6. Is this request due to Motor Vehicle Accident? No

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?) Yes

Lagan eForm

Lagan Case Details



2018/03/08 11:09

Service Request # R 936386
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2016/03/21 08:26
 Call Date 2016/03/21 08:25
 Lagan's ECM Update
 Incident Date 2016/03/21 08:26
 Crew Assign Date 2016/03/21 12:10
 2016/03/21 12:11
 Crew ID
 Crew Contact 5420
 Reviewed yes
 Sub Type SidewalkUneven
 MARCO BIAGINI
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101007465391
 Source
 Due Date 2016/03/24 08:30
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE TOW

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name 2016 March
First, MI Anonymous
Middle Initial
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

2016 March, Anonymous

Other Calls

(No Data)

Inspection

Inspector 5420
Inspector name MARCO BIAGINI
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2016/03/23 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM 19765 TYLER FIELD 2016/03/21 12:11 Mar 21/16 - Referred to M. Biagini.

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

725794 RSwReact 2016/03/23 00:00 Sidewalk 95698

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
Inspector	2016/03/21 12:11	5420		TYLER FIELD	Hansen
Review Date	2016/03/21 12:11	21/03/2016 12:11 00 PM	01/01/0001 12 00:00 AM	TYLER FIELD	Hansen
Resolved	2016/03/29 09:48	True	False	MELISSA PIO RODA	Hansen

Lagan eForm

Lagan Detail

1. Type of sidewalk problem: Uneven
2. If Other, provide details:
3. Is there a black patch on it? No
4. Is it safe? No
5. Describe issue in detail (in front of, beside, side of street, etc.): Received via twitter from @lifemovesca: @CityofVancouver there's a need to fix sidewalk at 1025 West Georgia, big lip. Tripped twice walking 2 buses. Dangerous #fallprevention
6. Is this request due to Motor Vehicle Accident? No
7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?) No

Lagan eForm

Lagan Case Details



2018/03/08 11:10

Service Request # R 971253
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2016/06/09 08:46
 Call Date 2016/06/09 08:45
 Lagan's ECM Update
 Incident Date 2016/06/09 08:46
 Crew Assign Date 2016/06/09 08:58
 2016/06/09 08:58
 Crew ID
 Crew Contact 5420
 Reviewed yes
 Sub Type Other
 MARCO BIAGINI
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101007878287
 Source
 Due Date 2016/06/14 08:45
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE TOW

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name s.22(1)
First, MI
Middle Initial
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

s.22(1)

Other Calls

(No Data)

Inspection

Inspector 5420
Inspector name MARCO BIAGINI
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2016/06/17 00:00
Due By
Resolution 24
Resolution description Investigation found no issue
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM	22693	TYLER FAHMI	2016/06/09 08:58	Jun 9/16 - Referred to M Biagini
ResolComm	23305	SARAH KIM	2016/06/20 10:22	Jun 17/16 - (F. Mezzomo) No issues found.

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Category
Inspector	2016/06/09 08:58	5420		TYLER FAHMI	Hansen
Review Date	2016/06/09 08:58	09/06/2016 8:58:00 AM	01/01/0001 12:00:00 AM	TYLER FAHMI	Hansen
Resolved	2016/06/20 10:23	True	False	SARAH K M	Hansen

Lagan eForm

Lagan Detail

1. Type of sidewalk problem:Other
2. If Other, provide details:chipped pieces on the sidewalk and missing
3. Is there a black patch on it?No
4. Is it safe?No
5. Describe issue in detail (in front of, beside, side of street, etc.):Infront of the Royal Bank at 1025 W Georgia St, pieces of the sidewalk have chipped and are missing. This is a problem along the sidewalk up to Burrard St.
6. Is this request due to Motor Vehicle Accident?No
7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?)No

Lagan eForm

Lagan Case Details



2018/03/08 11:11

Service Request # R 1026768
 Request Type RGeneralIssue
 Request type description Street - General Issue
 Request Date 2016/10/09 17:00
 Call Date 2016/10/09 16:59
 Lagan's ECM Update MajorLog
 Incident Date 2016/10/12 15:29
 Crew Assign Date 2016/10/11 07:25
 Crew ID RMT502
 Crew Contact 13592
 Reviewed yes
 Sub Type B keRemovalAbandoned
 STUART MCMILLAN
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Road Maintenance Transient Crew 502
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101008523728
 Source
 Due Date 2016/11/21 08:30
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1055
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir

Subdesignation ROYAL CENTRE MAL
Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Postal Code Vancouver
State BC
Postal Code
Location

Incident Details

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name Ambassadors
First, MI Downtown
Middle Initial
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail ambassadors@downtownvancouver.net
Contact Type Other

Customer Comments

Ambassadors, Downtown

Other Calls

(No Data)

Inspection

Inspector 13592
Inspector name STUART MCMILLAN
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2016/10/11 00:00
Due By
Resolution 11
Resolution description No Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type	Entered By	Entered By Name	Start Date	To Comments
Lagan ECM	23305	SARAH KIM	2016/10/11 07:24	Oct 11/16 - Refer to S. McMillan.
ResolComm	23305	SARAH KIM	2016/10/12 15:25	Oct 11/16 - Crew 502 (S. McMillan) Lots of people leave there locks on racks. They use everyday. So I am not going to go cut off a bike lock.

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
Inspector	2016/10/11 07:25	13592		SARAH K M Hansen	
Crew Id	2016/10/11 07:25	RMT502		SARAH K M Hansen	
Review Date	2016/10/11 07:25	11/10/2016 7:25:09 AM	01/01/0001 12 00:00 AM	SARAH K M Hansen	
Resolved	2016/10/12 15 25	True	False	SARAH K M Hansen	
ResolutionDateTime	2016/10/12 15 29	True	False	Integration	MCloseCase
LaganEForm	2016/10/12 15 29			Integration	EFormPage
IncidentDate	2016/10/12 15 29	12/10/2016 3:29 50 PM	09/10/2016 5:00 00 PM	Integration	IncidentDate

Lagan eForm

Lagan Detail

PS ID: #2032090

<https://d17aqltn7cihbm.cloudfront.net/uploads/e8246034b0719192ef539d02acbe012e>

1. Type of Inquiry:Bike Removal (Abandoned & Locked to City Property)

2. If Other, provide details:

3. Descr be the issue in detail:Bike lock on bike rack

4. Is this request due to Motor Vehicle Accident?No

5. If Yes, provide details on license plate number or other details (if known):

6. (Don't ask just record - Did caller indicate they want a call back?)No

Lagan eForm

Lagan Case Details



2018/03/08 11:11

Service Request # R 1142170
 Request Type RSideWa kRepair
 Request type description Sidewalk - Repair
 Request Date 2017/06/13 08:46
 Call Date 2017/06/13 08:36
 Lagan's ECM Update
 Incident Date 2017/06/13 08:46
 Crew Assign Date 2017/06/13 08:51
 2017/06/13 08:49
 Crew ID
 Crew Contact 5420
 Reviewed yes
 Sub Type xSidewalkBrokeInjury
 MARCO BIAGINI
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101009690819
 Source
 Due Date 2017/06/16 08:36
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir
 Subdesignation ROYAL CENTRE TOW

Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Vancouver
Postal Code
State BC
Postal Code
Location

Incident Details

Dispatched out to Streets Crew C1203 on June 13/17

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name Brookfield Properties (Vancouver) Ltd
First, MI
Middle Initial
Title
Foreign no
Address 219-1055 W GEORGIA ST
City Vancouver
State/Province BC
ZIP/PC
Country

Contact Phone s.22(1)
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type Other

Customer Comments

Brookfield Properties (Vancouver) Ltd

Other Calls

(No Data)

Inspection

Inspector 5420
Inspector name MARCO BIAGINI
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2017/06/13 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM 28140 FATIMA LEE 2017/06/13 08:52 Dispatched out to Streets Crew C1203 on June 13/17

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

875885 RSwReact 2017/06/13 00:00 Sidewalk 95698

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name Audit Date Time New Value Old Value User ID Audit Catagory

Review Date	2017/06/13 08:49	13/06/2017 8:49 05 AM	01/01/0001 12 00:00 AM	FAT MA LEE	Hansen
Inspector	2017/06/13 08 53	5420		FAT MA LEE	Hansen
Review Date	2017/06/13 08 53	13/06/2017 8:49 00 AM	13/06/2017 8:49 05 AM	FAT MA LEE	Hansen
Resolved	2017/06/14 11:30	True	False	Niamh MCGEE	Hansen

Lagan eForm

Lagan Detail

1. Type of sidewalk problem:Broken Causing Personal Injury**

2. If Other, provide details:

3. Is there a black patch on it?Yes

4. Is it safe?No

5. Descr be issue in detail (in front of, beside, side of street, etc.):There are multiple uneven, cracked, chipped slabs in front of 1025 and 1055 W Gerogia, starting from the corner of Burrard. 1025 is the RBC bank. Caller indicated there were multiple personal injuries in the past. The whole width from Burrard to both addresses needs to be fixed. It's a tripping hazard. This is a very high foot traffic block.

6. Is this request due to Motor Vehicle Accident?No

7. If Yes, provide details on license plate number or other details (if known):

8. (Don't ask just record - Did caller indicate they want a call back?)No

Lagan eForm

Lagan Case Details



2018/03/08 11:12

Service Request # R 1199892
 Request Type RGeneralIssue
 Request type description Street - General Issue
 Request Date 2017/10/17 11:43
 Call Date 2017/10/17 11:40
 Lagan's ECM Update
 Incident Date 2017/10/17 11:43
 Crew Assign Date 2017/10/17 11:47
 2017/10/17 11:45
 Crew ID REM504
 Crew Contact 16056
 Reviewed yes
 Sub Type xB keRack
 JEFF ECKLAND
 Charges Explained no
 Last 311 Update, where applicable
 Follow-Up Date
 Initiated By
 Road Emergency Crew Afternoon 504
 Creator
 Dispatcher
 Alt Dispatcher
 Alt Crew Contact

Information

Information

Zone
 Area description
 Sub-area
 Sub-area description
 Beat
 District description
 Auto Beat
 Priority 4
 Priority description Medium
 Responsibility RO
 Responsibility description Streets Operations
 Project
 Project description
 311 Case # 101010298892
 Source
 Due Date 2017/11/28 11:40
 Ext Reference #
 Ref Type
 Lagan CSR Name lagan
 Method
 Designation
 Frequency
 Cleaning Zone

Request Location

Asset
 Parcel ID
 Property ID
 Lane
 GPS X 0.0000
 GPS Y 0.0000

Location

Address type Address
 Street # 1025
 Pre Dir
 Street Name W GEORGIA ST
 Suffix (MA)
 Post Dir

Subdesignation ROYAL CENTRE TOW
Cross Street
Street 2 Name
Street 2 Suffix
Street 2 Post
Direction
Cross Street
Street 3 Name
Street 3 Suffix
Street 3 Post
Direction
City, Province, Postal Code Vancouver
State BC
Postal Code
Location

Incident Details

Dispatched to Afternoon Shift (Oct 17/2017 [2:22pm])

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested yes
Notify Customer
Regarding Service no
Request Progress

Contact

Name Borges
First, MI Alex (Mr)
Middle Initial
Title
Foreign no
Address 453 W 12TH AV
City Vancouver
State/Province BC
ZIP/PC V5Y 1V4
Country

Contact Phone 604-873-7291
Alternate Phone
Fax
Pager
PIN
E-mail alex.borges@vancouver.ca
Contact Type Other

Customer Comments

Borges, Alex (Mr)

Other Calls

(No Data)

Inspection

Inspector 16056
Inspector name JEFF ECKLAND
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved 2017/10/17 00:00
Due By
Resolution 10
Resolution description Service Provided
Estimated days to complete 0

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type	Entered By	Entered By Name	Start Date	To	Comments
Lagan ECM	SEY36	CHELSEY ZEEMAN	2017/10/17 11:47	2017/10/17 11:47	Dispatched Streets Crew C1203 on Oct 17/17
Lagan ECM	PAV49	Kate RUSSELL	2017/10/17 14:22	2017/10/17 14:22	Dispatched to Afternoon Shift (Oct 17/2017 [2:22pm])
ResolComm	19765	TYLER F ELD	2017/10/18 11:42		Oct 17/17 - 1025 W. Georgia - Bolts from bike rack bent over. Remove bolts. - Crew 503

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Catagory
Review Date	2017/10/17 11:45	17/10/2017 11:45:43 AM	01/01/0001 12 00:00 AM	CHELSEY ZEEMAN	Hansen
Inspector	2017/10/17 11:47	5420		CHELSEY ZEEMAN	Hansen
Review Date	2017/10/17 11:47	17/10/2017 11:45 00 AM	17/10/2017 11:45:43 AM	CHELSEY ZEEMAN	Hansen
Inspector	2017/10/17 14 22	16056	5420	Kate RUSSELL	Hansen
Crew Id	2017/10/17 14 22	REM504		Kate RUSSELL	Hansen
Resolved	2017/10/18 11:42	True	False	TYLER FIELD	Hansen

Lagan eForm

Lagan Detail

1. Type of Inquiry:Bike Racks (Exposed Bolts, Jagged Edges, etc.)**
2. If Other, provide details:
3. Describe the issue in detail:Bike rack in front of 1025 W Georgia was shifted 2ft, there are 2 bolts sticking out that need attention. An individual tripped over the bolt, case was created on behalf of Risk Management.

4. Is this request due to Motor Vehicle Accident?No

5. If Yes, provide details on license plate number or other details (if known):

6. (Don't ask just record - Did caller indicate they want a call back?)No

Lagan eForm

Lagan Case Details



Work Order Summary

Work Order #: 322647 RSw_CFI_NM_Crew75_2012 Asphalt Fillet - Sidewalk
Asset ID #: 95698 Sidewalk - Concrete
Group Project #: 27389 RSw_CFI_NM_Crew75_2012 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 488329 **Contact Name:** s.22(1) **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Aug 08, 2012

Assigned By: RONALD HAMILTON **Assigned To:** LUI D'AMATO
Assigned Date: Aug 03, 2012 **Crew ID:** RMS75 **Work Started:**
Result: Completed **Work Completed:** Aug 03, 2012

Comments: Magna-Crete Sidewalk Fillet - Crew 75 - Yearly - 2012

Work Orders & Accomplishments:

WO#	Result	Completed Date				
322647	Completed	Aug 03, 2012				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Aug 03, 2012		Concrete Fillet - Sidewalk	1	RMS75	LUI D'AMATO	1025. BJS

Work Area Prefix: R **SAP Network #:** EERD27389 **WBS#:** EER-00009-SF-NM-CC
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>

Work Order Summary

Work Order #: 329648 RSw_SFI_MR_Crew67_2012 Asphalt Fillet - Sidewalk
Asset ID #: 95698 Sidewalk - Concrete
Group Project #: 27515 RSw_SFI_MR_Crew67_2012 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 497931 **Contact Name:** s.22(1) **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Sep 05, 2012

Assigned By: RONALD HAMILTON **Assigned To:** MAURICE BOUDREAU
Assigned Date: Sep 05, 2012 **Crew ID:** RMS67 **Work Started:** Sep 05, 2012
Result: Completed **Work Completed:** Sep 05, 2012

Comments:

Sidewalk Fillets - MRN - Crew 67 - Year - 2012

Work Orders & Accomplishments:

WO#	Result	Completed Date				
329648	Completed	Sep 05, 2012				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Sep 05, 2012		Asphalt Fillet - Sidewalk	4	RMS67	MAURICE BOUDREAU	- 1025 W Georgia St - BS

Work Area Prefix: R **SAP Network #:** EERD27515 **WBS#:** EER-00009-SF-MR-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>

Work Order Summary

Work Order #: 332797 RSw_Gnd_NM_Crew75_Jul-Dec'1 Grind - Sidewalk
Asset ID #: 95253 Sidewalk - Concrete
Group Project #: 31405 RSw_Gnd_NM_Crew75_Jul-Dec'12 Streets Operations
Location: 900 - 999 BURRARD ST
Operational Status: **Ref #1: :** **Ref #2:**
Service Request: 488329 **Contact Name:** s.22(1) **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Sep 18, 2012

Assigned By: RONALD HAMILTON **Assigned To:** LUI D'AMATO
Assigned Date: Sep 18, 2012 **Crew ID:** RMS75 **Work Started:** Sep 18, 2012
Result: Completed **Work Completed:** Sep 18, 2012

Comments: Sidewalk Grinding - Non MRN - Crew 75 - July to December 2012

Work Orders & Accomplishments:

WO#	Result	Completed Date				
332797	Completed	Sep 18, 2012				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Sep 18, 2012		Grind - Sidewalk	17	RMS75	LUI D'AMATO	-BS

Work Area Prefix: R **SAP Network #:** EERD31405 **WBS#:** EER-00009-SG-NM-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>

Work Order Summary

Work Order #: 332798 RSw_Gnd_NM_Crew75_Jul-Dec'1 Grind - Sidewalk
Asset ID #: 101454 Sidewalk - Concrete
Group Project #: 31405 RSw_Gnd_NM_Crew75_Jul-Dec'12 Streets Operations
Location: 900 - 999 BURRARD ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 488329 **Contact Name:** s.22(1) **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Sep 18, 2012

Assigned By: RONALD HAMILTON **Assigned To:** LUI D'AMATO
Assigned Date: Sep 18, 2012 **Crew ID:** RMS75 **Work Started:** Sep 18, 2012
Result: Completed **Work Completed:** Sep 18, 2012
Comments: Sidewalk Grinding - Non MRN - Crew 75 - July to December 2012

Work Orders & Accomplishments:

WO#	Result	Completed Date				
332798	Completed	Sep 18, 2012				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Sep 18, 2012		Grind - Sidewalk	16	RMS75	LUI D'AMATO	-BS

Work Area Prefix: R **SAP Network #:** EERD31405 **WBS#:** EER-00009-SG-NM-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>



Work Order Summary

Work Order #: 332801 RSw_Gnd_MR_Crew75_Year 2012 Grind - Sidewalk
Asset ID #: 95698 Sidewalk - Concrete
Group Project #: 27346 RSw_Gnd_MR_Crew75_Year 2012 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 488329 **Contact Name:** s.22(1) **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Sep 18, 2012

Assigned By: RONALD HAMILTON **Assigned To:** LUI D'AMATO
Assigned Date: Sep 18, 2012 **Crew ID:** RMS75 **Work Started:** Sep 18, 2012
Result: Completed **Work Completed:** Sep 18, 2012

Comments: Sidewalk Grinding - MRN - Crew 75 - Year 2012

Work Orders & Accomplishments:

WO#	Result	Completed Date				
332801	Completed	Sep 18, 2012				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Sep 18, 2012		Grind - Sidewalk	15	RMS75	LUI D'AMATO	-BS

Work Area Prefix: R **SAP Network #:** EERD27346 **WBS#:** EER-00009-SG-MR-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>

Work Order Summary

Work Order #: 488953 RSw_Flt_NM_Crew 67_April 20 Asphalt Fillet - Sidewalk
Asset ID #: 95698 Sidewalk - General (Reactive)
Group Project #: 49913 RSw_Flt_NM_Crew 67_April 2014 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 684895 **Contact Name:** Royal Centre security **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Apr 08, 2014

Assigned By: RONALD HAMILTON **Assigned To:** BRENT VANDALL
Assigned Date: Apr 08, 2014 **Crew ID:** RMS67 **Work Started:**
Result: Completed **Work Completed:** Apr 08, 2014

Comments: Asphalt Sidewalk Fillet - Non MRN - Crew 67 - April 2014

Work Orders & Accomplishments:

WO#	Result	Completed Date				
488953	Completed	Apr 08, 2014				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Apr 08, 2014		Asphalt Fillet - Sidewalk	5	RMS67	BRENT VANDALL	1055 W Georgia - MP

Work Area Prefix: R **SAP Network #:** EERD49913 **WBS#:** EER-00009-SF-NM-AP
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$2.67	-\$2.67
Labour	\$0.00	\$21.66	-\$21.66
Material	\$0.00	\$5.35	-\$5.35
Other	\$0.00	\$0.27	-\$0.27
TOTAL	\$0.00	\$29.96	-\$29.96

Work Order Summary

Work Order #: 499139 RSw_SPx_MRN_Crew 67_2014 Sidewalk Surface Patch
Asset ID #: 95698 Sidewalk - General (Reactive)
Group Project #: 46510 RSw_SPx_MRN_Crew 67_2014 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 693853 **Contact Name:** Brookfield Properties (Vancouver) Ltd **Phone#:** 5.22(1)
Requested By: **Requested Date:** **Initiated Date:** May 05, 2014

Assigned By: RONALD HAMILTON **Assigned To:** BRENT VANDALL
Assigned Date: May 05, 2014 **Crew ID:** RMS67 **Work Started:**
Result: Completed **Work Completed:** May 05, 2014
Comments: Sidewalk Surface Patch - MRN - Crew 67 - 2014

Work Orders & Accomplishments:

WO#	Result	Completed Date				
499139	Completed	May 05, 2014				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
May 05, 2014		Surface Patch - Sidewalk	1.5	RMS67	BRENT VANDALL	1025 W Georgia - MP

Work Area Prefix: R **SAP Network #:** EERD46510 **WBS#:** EER-00009-AP-MR-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$9.11	-\$9.11
Labour	\$0.00	\$69.42	-\$69.42
Material	\$0.00	\$10.52	-\$10.52
Other	\$0.00	\$0.00	\$0.00
TOTAL	\$0.00	\$89.05	-\$89.05



Work Order Summary

Work Order #: 499140 RSw_SPx_MRN_Crew 67_2014 Sidewalk Surface Patch
Asset ID #: 95698 Sidewalk - General (Reactive)
Group Project #: 46510 RSw_SPx_MRN_Crew 67_2014 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 693860 **Contact Name:** Brookfield Properties (Vancouver) Ltd **Phone#:** 5.22(1)
Requested By: **Requested Date:** **Initiated Date:** May 05, 2014

Assigned By: RONALD HAMILTON **Assigned To:** BRENT VANDALL
Assigned Date: May 05, 2014 **Crew ID:** RMS67 **Work Started:**
Result: Completed **Work Completed:** May 05, 2014

Comments: Sidewalk Surface Patch - MRN - Crew 67 - 2014

Work Orders & Accomplishments:

WO#	Result	Completed Date				
499140	Completed	May 05, 2014				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
May 05, 2014		Surface Patch - Sidewalk	1	RMS67	BRENT VANDALL	1055 W Georgia - MP

Work Area Prefix: R **SAP Network #:** EERD46510 **WBS#:** EER-00009-AP-MR-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$9.11	-\$9.11
Labour	\$0.00	\$69.42	-\$69.42
Material	\$0.00	\$10.52	-\$10.52
Other	\$0.00	\$0.00	\$0.00
TOTAL	\$0.00	\$89.05	-\$89.05

Work Order Summary

Work Order #: 518613 RSw_Gnd_NM_Crew 75_2014 Grind - Sidewalk
Asset ID #: 105828 Sidewalk - General (Reactive)
Group Project #: 45355 RSw_Gnd_NM_Crew 75_2014 Streets Operations
Location: 1000 - 1099 MELVILLE ST
Operational Status: **Ref #1: :** **Ref #2:**
Service Request: 713670 **Contact Name:** Royal Centre **Phone#:** 604-669-0233
Requested By: **Requested Date:** **Initiated Date:** Jul 11, 2014

Assigned By: RONALD HAMILTON **Assigned To:** LUI D'AMATO
Assigned Date: Jul 11, 2014 **Crew ID:** RMS75 **Work Started:**
Result: Completed **Work Completed:** Jul 11, 2014
Comments: Sidewalk Grinding - Non MRN - Crew 75 - 2014

Work Orders & Accomplishments:

WO#	Result	Completed Date				
518613	Completed	Jul 11, 2014				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Jul 11, 2014		Grind - Sidewalk	5	RMS75	LUI D'AMATO	-MPR

Work Area Prefix: R **SAP Network #:** EERD45355 **WBS#:** EER-00009-SG-NM-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$60.51	-\$60.51
Labour	\$0.00	\$410.27	-\$410.27
Material	\$0.00	\$6.66	-\$6.66
Other	\$0.00	\$36.07	-\$36.07
TOTAL	<u>\$0.00</u>	<u>\$513.51</u>	<u>-\$513.51</u>

Work Order Summary

Work Order #: 669855 RSw_Flt_MRN_Crew 67_2015 Asphalt Fillet - Sidewalk
Asset ID #: 95698 Sidewalk - General (Reactive)
Group Project #: 55738 RSw_Flt_MRN_Crew 67_2015 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 871446 **Contact Name:** Brookfield Properties (Vancouver) Ltd **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Sep 28, 2015

Assigned By: MARCO BIAGINI **Assigned To:** WALTER ANDRADE
Assigned Date: Sep 25, 2015 **Crew ID:** RMS67 **Work Started:**
Result: Completed **Work Completed:** Sep 25, 2015
Comments: Asphalt Sidewalk Fillet - MRN - Crew 67 - 2015

Work Orders & Accomplishments:

WO#	Result	Completed Date				
669855	Completed	Sep 25, 2015				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Sep 25, 2015		Asphalt Fillet - Sidewalk	21	RMS67	WALTER ANDRADE	1025. SK

Work Area Prefix: R **SAP Network #:** EERD55738 **WBS#:** EER-00009-SF-MR-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>



Work Order Summary

Work Order #: 710484 RSw_Fit_MR 67-2016 Asphalt Fillet - Sidewalk
Asset ID #: 95698 Sidewalk - General (Reactive)
Group Project #: 68983 RSw_Fit_MR 67-2016 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 913249 **Contact Name:** s.22(1) **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Feb 11, 2016

Assigned By: MARCO BIAGINI **Assigned To:** MICHAEL SKINNER
Assigned Date: Jan 20, 2016 **Crew ID:** RMS67 **Work Started:**
Result: Completed **Work Completed:** Jan 20, 2016

Comments:

Sidewalk Fillet - MRN - Crew 67 - January to June 2016
Accomplishment: RSwAsFit

Work Orders & Accomplishments:

WO#	Result	Completed Date				
710484	Completed	Jan 20, 2016				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Jan 20, 2016		Asphalt Fillet - Sidewalk	9	RMS67	MICHAEL SKINNER	1025. SK

Work Area Prefix: R **SAP Network #:** EERD68983 **WBS#:** EER-00009-SF-MR-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	\$0.00	\$0.00	\$0.00



Work Order Summary

Work Order #: 725794 RSw_Flt_MR 71-2016 Asphalt Fillet - Sidewalk
Asset ID #: 95698 Sidewalk - General (Reactive)
Group Project #: 68986 RSw_Flt_MR 71-2016 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 936386 **Contact Name:** Anonymous 2016 **Phone#:** 5.22(1) March
Requested By: **Requested Date:** **Initiated Date:** Mar 23, 2016

Assigned By: MARCO BIAGINI **Assigned To:** TONY FARIA
Assigned Date: Mar 23, 2016 **Crew ID:** RMS71 **Work Started:**
Result: Completed **Work Completed:** Mar 23, 2016

Comments:

Sidewalk Fillet - MRN - Crew 71 - January to June 2016
Accomplishment: RSwAsFlt

Work Orders & Accomplishments:

WO#	Result	Completed Date				
725794	Completed	Mar 23, 2016				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Mar 23, 2016		Asphalt Fillet - Sidewalk	4	RMS71	TONY FARIA	1025 W Georgia St. -MPR

Work Area Prefix: R **SAP Network #:** EERD68986 **WBS#:** EER-00009-SF-MR-01
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	\$0.00	\$0.00	\$0.00



Work Order Summary

Work Order #: 875885 RSw_Flt_MR 67-2017/1-3
Asset ID #: 95698
Group Project #: 73654 RSw_Flt_MR 67-2017/1-3 Streets Operations
Location: 1000 - 1099 W GEORGIA ST
Operational Status: Ref #1: : Ref #2:
Service Request: 1142170 Contact Name: Brookfield Properties (Vancouver) Ltd Phone#: s.22(1)
Requested By: Requested Date: Initiated Date: Jun 13, 2017

Assigned By: MARCO BIAGINI Assigned To: GUS FISKILIS
Assigned Date: Jun 13, 2017 Crew ID: RMS67 Work Started:
Result: Completed Work Completed: Jun 13, 2017

Comments: 2017 Sidewalk Fillet - MRN - Crew 67 - January to March
Accomplishment: RSwAsFIt

Work Orders & Accomplishments:

WO#	Result	Completed Date				
875885	Completed	Jun 13, 2017				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Jun 13, 2017		Asphalt Fillet - Sidewalk	5	RMS67	GUS FISKILIS	1025 NM

Work Area Prefix: R SAP Network #: EERD73654 WBS#: EER-00009-SF-MR-01
Parent Network: Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>

Work Order Log - W. Georgia & Burrard NWC - Jan 1, 2012 to Jan 17, 2018

Work Order	Activity	Sub Activity	WO Short Description	Address	Crew Id	Years	Work Completed	Group Project #
307391	RSwReact	RSwFlt	RSw_SFI_MR_Crew66_2012	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS66	2012	May	27514
311163	RSwReact	RSwFlt	RSw_SFI_NM_Crew66_May-Jun'1	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS66	2012	Jun	30236
322647	RSwReact	RSwFlt	RSw_CFI_NM_Crew75_2012	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS75	2012	Aug	27389
329648	RSwReact	RSwFlt	RSw_SFI_MR_Crew67_2012	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2012	Sep	27515
332801	RSwReact	RSwGnd	RSw_Gnd_MR_Crew75_Year 2012	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS75	2012	Sep	27346
333893	RSwReact	RSwSPch	RSw_SPx_MR_Crew68_2012	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMA68	2012	Sep	27532
334946	RSwReact	RSwSPch	RSw_SPx_NM_Crew68_2012	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMA68	2012	Sep	27525
346683	RSwReact	RSwFlt	RSw_SFI_MR_Crew65_2012	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMA65	2012	Oct	27513
366036	RInsp_BIMRN	RSwFlt	Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS66	2013	Jan	36949
366047	RInsp_BIMRN	RSwSPch	Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS66	2013	Jan	36965
367676	RInsp_BIMRN	RSwFlt	RSw_Flt_MRN_Crew 71_2013	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS71	2013	Jan	36953
369173	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS71	2013	Jan	36945
369175	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS71	2013	Jan	36945
369176	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS71	2013	Jan	36945
405751	RSwReact	RSwFlt	RSw_Flt_MRN_Crew 68_2013	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMA68	2013	Jun	36951
409932	RSwReact	RSwFlt	RSw_Flt_MRN_Crew 66_2013	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS66	2013	Jun	36949
414251	RSwReact	RSwSPch	RSw_SPx_NM_Crew 67_2013	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2013	Jul	36958
464369	RStrCut	RSwCut	Historical Cut	600 to 699 BURRARD ST -Range COVAV Vancouver BC		2014	Jun	1
464370	RStrCut	RSwCut	Historical Cut	600 to 699 BURRARD ST -Range COVAV Vancouver BC		2014	Jun	1
477421	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2014	Feb	46369
477438	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2014	Feb	46369
488953	RSwReact	RSwFlt	RSw_Flt_NM_Crew 67_April 20	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2014	Apr	49913
499139	RSwReact	RSwSPch	RSw_SPx_MRN_Crew 67_2014	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2014	May	46510
499140	RSwReact	RSwSPch	RSw_SPx_MRN_Crew 67_2014	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2014	May	46510
515479	RSwReact	RSwFlt	RSw_Flt_NM_Crew 67_Jun-Jul'	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2014	Jun	52092
515484	RSwReact	RSwFlt	RSw_Flt_NM_Crew 67_Jun-Jul'	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2014	Jun	52092
561860	RSwPlanned	RSwAdjust	RSw_Broom_MRN_Crew 22_2015	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RCC22	2015	Jun	55594
569894	RInsp_Blvd	RSwFlt	RSw_Flt_NM_Crew 67_Jan-Mar'	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2015	Jan	55731
575489	RStrCut	RRwCut	RRwCut	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC		2016	Jun	1
588991	RStrCut	RRwCut	A cut made in a Roadway or	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC		2016	Jun	1
620025	RSwReact	RSwFlt	RSw_Flt_NM_Crew 71_Apr-Jun'	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS71	2015	Jun	57272
669855	RSwReact	RSwFlt	RSw_Flt_MRN_Crew 67_2015	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2015	Sep	55738
704433	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2016	Jan	68976
704437	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2016	Jan	68976
704445	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2016	Jan	68976
706176	RInsp_BIMRN	RSwFlt	Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMA65	2016	Jan	68981
710484	RSwReact	RSwFlt	RSw_Flt_MR 67-2016	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2016	Jan	68983
725794	RSwReact	RSwFlt	RSw_Flt_MR 71-2016	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS71	2016	Mar	68986
741982	RSwReact	RSwFlt	RSw_Flt_NM 67-2016/5-6	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2016	May	70780

<u>801849</u>	RSwReact	RSwFlt	RSw_Flt_MR 71-2016	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS71	2016	Oct	68986
<u>835517</u>	RInsp_Blvd	RSwFlt	Boulevard Hazard	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS67	2017	Feb	73653
<u>836730</u>	RInsp_BIMRN	RSwFlt	Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2017	Mar	73654
<u>836732</u>	RInsp_BIMRN	RSwFlt	Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2017	Mar	73654
<u>836734</u>	RInsp_BIMRN	RSwFlt	Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2017	Mar	73654
<u>836739</u>	RInsp_BIMRN	RSwFlt	Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2017	Mar	73654
<u>836740</u>	RInsp_BIMRN	RSwFlt	Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2017	Mar	73654
<u>875885</u>	RSwReact		RSw_Flt_MR 67-2017/1-3	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMS67	2017	Jun	73654
<u>927298</u>	RSwReact	RSwFlt	RSw_Flt_MR 71-2017/1-3	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS71	2017	Nov	73671
<u>933420</u>	RSwReact		RSw_Flt_MR 71-2017/1-3	600 to 699 BURRARD ST -Range COVAV Vancouver BC	RMS71	2017	Nov	73671
<u>941594</u>	RInsp_BIMRN		Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMA65	2018	Jan	77897
<u>941617</u>	RInsp_BIMRN		Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMA65	2018	Jan	77897
<u>941619</u>	RInsp_BIMRN		Boulevard Hazard MRN	1000 to 1099 W GEORGIA ST -Range COVAV Vancouver BC	RMA65	2018	Jan	77897

From: "Wilson, Terry" <terry.wilson@vancouver.ca>
To: "Teixeira, Rob" <rob.teixeira@vancouver.ca>
Date: 10/18/2010 2:17:56 PM
Subject: FW: 1025 w georgia

Fyi,

This a request from a few weeks ago Elco installed today. There is a bus zone there but I think it's the best spot.

-----Original Message-----

From: Elco M. Gauw [<mailto:egauw@urbanracks.com>]

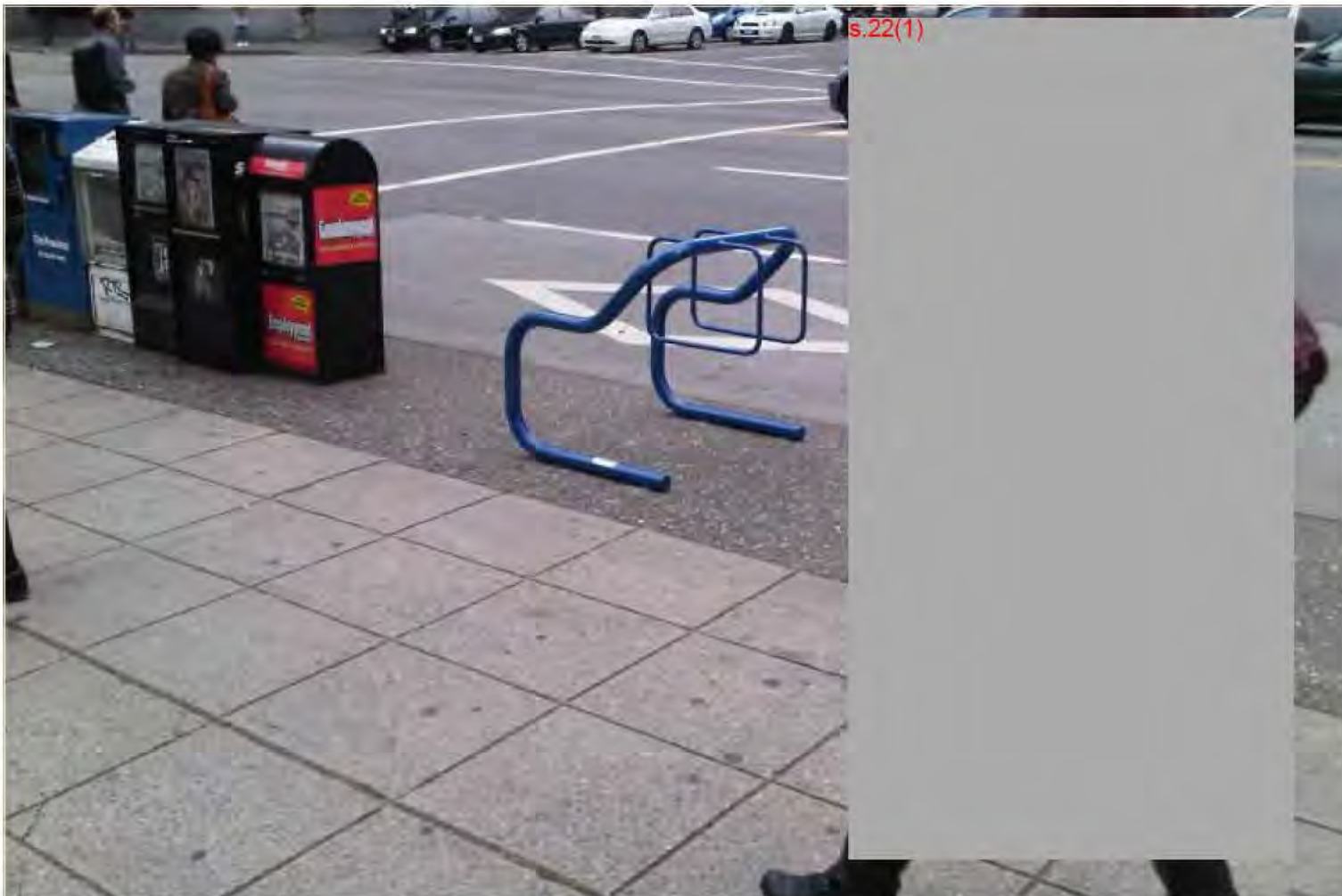
Sent: Monday, October 18, 2010 12:34 PM

To: Wilson, Terry

Subject: 1025 w georgia

Fyi

This Email was sent from my BlackBerry device while I was out of the office. Feel free to call me instead at 1-866-824-9590



CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

Case #	Street # From	Street # To	Street	Cross St/Unit #	Postal Code	Location Details	Case Details	Additional Details	Requestor Name	Phone	# of Calls	Date Created	Date Closed	Preferred Queue	Event Notes
Eform Request Type: Sidewalk - Repair															
101000321377	1025		W GEORGIA ST		V6E 3N9		Type of Sidewalk problem: Uneven If Other, provide details: Is there a black patch on it? Yes Is it safe? Yes Descr be issue & location in detail (in front of, beside, side of street, etc.): In front of the entrance to the Royal Bank. This is by the stairs to get into the bank. Is this request due to Motor Vehicle Accident? No If Yes, provide details on license plate number or other details (if known): (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)		1	7/31/2012 2:15:59 PM	9/19/2012 12:41:13 PM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 488329 created / updated at Tuesday, July 31, 2012 2:36:37 PM Hansen Change in Comments: Comments: July 31/12 - Referred to R. Hamilton.. Added on 31/07/2012 3:20:44 PM. Hansen Service Request has been reviewed: Case reviewed on 31/07/2012 3:20:00 PM. Hansen Service Request Assigned: Case was assigned on 31/07/2012 3:20:00 PM. Temporary Patch - Final Repair Scheduled: 40 - Temp - Final Repair Scheduled. Aug 1/12 - identified area that requires a fast patch procedure to eliminate a trip onto the staircase. To be completed by crew 75 - P Barbosa. Resolved on 01/08/2012 12:00:00 AM. Agent Finished: Case Closed Temporary Patch - Final Repair Scheduled 40 - Temp - Final Repair Scheduled. Aug 1/12 - identified area that requires a fast patch procedure to eliminate a trip onto the staircase. To be

CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101000333201	1025		W GEORGIA ST		V6E 3N9		Type of Sidewalk problem: Uneven If Other, provide details: Is there a black patch on it? No Is it safe? No Descr be issue & location in detail (in front of, beside, side of street, etc.): In front of Royal Bank Is this request due to Motor Vehicle Accident? No If Yes, provide details on license plate number or other details (if known): (Don't ask just record - Did caller indicate they want a call back?) No	He calleed about this on July 31/12 case #321377 and now says its might be unsafe and someone can trip and fall since its right at the entrance of the Royal Bank. Linked to case 321377 --- (AVNS, Sep 5 2012 8:54AM) Notified DS (Lisa) for crew call out --- (AVLM, Sep 5 2012 9:07AM) Reported to Jan at 84299, he has the case number and details.	s.22(1)		1	9/5/2012 8:50:16 AM	9/6/2012 10:55:31 AM	Eng_ Streets Operations	Agent Created Case: Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Reallocated to queue: Eng_ Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 497931 created / updated at Wednesday, September 05, 2012 9:03:12 AM Agent Updated Case Details: Description updated to: .. Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 497931 created / updated at Wednesday, September 05, 2012 9:09:16 AM Hansen Change in Comments: Comments: Dispatched to Truck 1203 at Sept. Added on 05/09/2012 9:25:50 AM. Hansen Service Request has been reviewed: Case reviewed on 05/09/2012 9:27:00 AM. Hansen Service Request Assigned: Case was assigned on 05/09/2012 9:24:00 AM. Hansen Work Order Created: Work order 329648 has been initiated on 05/09/2012 12:00:00 AM. Work Order type is RSwReact.
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CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101004720852	1025		W GEORGIA ST		V6E 3N9		Type of Sidewalk problem: OtherEmerg If Other, provide details: Uneven causing pooling and injury due to trip hazard. Is there a black patch on it? Yes Is it safe? No Describe issue & location in detail (in front of, beside, side of street, etc.): Sidewalk in front of Royal bank main entrance is uneven. As a result two to three customers have reported tripping and falling walking to the entrance. Is this request due to Motor Vehicle Accident? No If Yes, provide details on license plate number or other details (if known): (Don't ask just record - Did caller indicate they want a call back?) Yes	Please contact citizen to inform of action and time. --- (Jaw27, May 5 2014 11:53AM) Called out to streets at 604.829.4299 and provided hansen number.	Brookfield Properties (Vancouver) Ltd	s.22(1)	1	5/5/2014 11:33:00 AM	5/6/2014 12:02:15 PM	Eng_ Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_ Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 693853 created / updated at Monday, May 05, 2014 11:36:45 AM Hansen Service Request has been reviewed: Case reviewed on 05/05/2014 11:45:00 AM. Hansen Change in Comments: Comments: Dispatch to Truck C1203 on May 5/14 at 11:45. Added on 05/05/2014 11:46:18 AM. Hansen Service Request Assigned: Case was assigned on 05/05/2014 11:45:00 AM. Agent Updated Case Details: Description updated to: . Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 693853 created / updated at Monday, May 05, 2014 11:56:19 AM Hansen Work Order Created: Work order 499139 has been initiated on 05/05/2014 12:00:00 AM. Work Order type is RSwReact. Service Provided: 10 - Service Provided. . Resolved on 05/05/2014 12:00:00 AM
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CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101007204074	1025		W GEORGIA ST		V6E 3N9		<div>1. Type of sidewalk problem: Broken Causing Personal Injury</div> <div>2. If Other, provide details: Sidewalk uneven. Location is on W Georgia St in front of Royal bank about 50 meters from Burrard ST</div> <div>3. Is there a black patch on it? No</div> <div>4. Is it safe? No</div> <div>5. Descr be issue in detail (in front of, beside, side of street, etc.): She said she fell yesterday after tripping on the uneven pavement in front of the Royal Bank close to the corner of Burrard St. She was able to see the sidewalk was uneven this morning while walking to work.</div> <div>6. Is this request due to Motor Vehicle Accident? No</div> <div>7. If Yes, provide details on license plate number or other details (if known):</div> <div>8. (Don't ask just record - Did caller indicate they want a call back?) No</div>	--- (AVLYK, Jan 20 2016 12:08PM) Called 84299 to dispatch issue	s.22(1)		1	1/20/2016 12:05:00 PM	2/11/2016 10:52:06 AM	Eng_ Streets Operations	<div>Agent Created Case:</div> <div>Agent Updated Case Details:</div> <div>Reallocated to queue:</div> <div>Eng_ Streets Operations</div> <div>Hansen Service Case Created / Updated: Hansen</div> <div>ServiceRequest Number : 913249 created / updated at Wednesday, January 20, 2016 12:07:02 PM</div> <div>Hansen Service Request has been reviewed: Case reviewed on 20/01/2016 12:08:00 PM.</div> <div>Agent Updated Case Details:</div> <div>Description updated to: .</div> <div>Hansen Service Case Created / Updated: Hansen</div> <div>ServiceRequest Number : 913249 created / updated at Wednesday, January 20, 2016 12:10:51 PM</div> <div>Hansen Service Request Assigned: Case was assigned on 20/01/2016 12:11:00 PM.</div> <div>Hansen Change in Comments: Comments: Dispatched to Streets Truck 1203 at 12:10 on Jan 20/16. Added on 20/01/2016 12:11:57 PM.</div> <div>Hansen Work Order Created: Work order 710484 has been initiated on 11/02/2016 12:00:00 AM. Work Order type is RSwReact.</div> <div>Service Provided: 10 - Service Provided. . Resolved on 02/11/2016 10:52:06 AM</div>
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CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101007465391	1025		W GEORGIA ST		V6E 3N9		<div>1. Type of sidewalk problem: Uneven</div> <div>2. If Other, provide details:</div> <div>3. Is there a black patch on it? No</div> <div>4. Is it safe? No</div> <div>5. Descr be issue in detail (in front of, beside, side of street, etc.): Received via twitter from @lifemovesca: @CityofVancouver there's a need to fix sidewalk at 1025 West Georgia, big lip. Tripped twice walking 2 buses. Dangerous #fallprevention</div> <div>6. Is this request due to Motor Vehicle Accident? No</div> <div>7. If Yes, provide details on license plate number or other details (if known):</div> <div>8. (Don't ask just record - Did caller indicate they want a call back?) No</div>		2016 March, Anonymous		1	3/21/2016 8:25:00 AM	3/29/2016 9:49:31 AM	Eng_ Streets Operations	<div>Agent Created Case:</div> <div>Agent Updated Case Details:</div> <div>Reallocated to queue:</div> <div>Eng_ Streets Operations</div> <div> </div> <div>Hansen Service Case Created / Updated: Hansen</div> <div>ServiceRequest Number : 936386 created / updated at Monday, March 21, 2016 8:26:23 AM</div> <div>Hansen Service Request has been reviewed: Case reviewed on 21/03/2016 12:11:00 PM.</div> <div>Hansen Service Request Assigned: Case was assigned on 21/03/2016 12:10:00 PM.</div> <div>Hansen Change in Comments: Comments: Mar 21/16 - Referred to M. Biagini.. Added on 21/03/2016 12:11:31 PM.</div> <div>Hansen Work Order Created: Work order 725794 has been initiated on 23/03/2016 12:00:00 AM. Work Order type is RSwReact.</div> <div>Service Provided: 10 - Service Provided. . Resolved on 23/03/2016 12:00:00 AM.</div> <div>Agent Finished: Case Closed. Closed date : 2016-03-29 09:49:30.63</div> <div>Service Provided 10 - Service Provided. . Resolved on 23/03/2016 12:00:00 AM.</div>
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CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101007878287	1025		W GEORGIA ST		V6E 3N9		<div>1. Type of sidewalk problem: Other</div> <div>2. If Other, provide details: chipped pieces on the sidewalk and missing</div> <div>3. Is there a black patch on it? No</div> <div>4. Is it safe? No</div> <div>5. Descr be issue in detail (in front of, beside, side of street, etc.): Infront of the Royal Bank at 1025 W Georgia St, pieces of the sidewalk have chipped and are missing. This is a problem along the sidewalk up to Burrard St.</div> <div>6. Is this request due to Motor Vehicle Accident? No</div> <div>7. If Yes, provide details on license plate number or other details (if known):</div> <div>8. (Don't ask just record - Did caller indicate they want a call back?) No</div>		s.22(1)		1	6/9/2016 8:45:00 AM	6/20/2016 10:27:50 AM	Eng_ Streets Operations	<div>Agent Created Case:</div> <div>Agent Updated Case Details:</div> <div>Reallocated to queue:</div> <div>Eng_ Streets Operations</div> <div></div> <div>Hansen Service Case Created / Updated: Hansen</div> <div>ServiceRequest Number : 971253 created / updated at Thursday, June 09, 2016 8:46:50 AM</div> <div>Hansen Change in Comments: Comments: Jun 9/16 - Referred to M Biagini. Added on 09/06/2016 8:58:42 AM.</div> <div>Hansen Service Request Assigned: Case was assigned on 09/06/2016 8:58:00 AM.</div> <div>Hansen Service Request has been reviewed: Case reviewed on 09/06/2016 8:58:00 AM.</div> <div>Upon Investigation No Issue Exists at Location: 24 - Investigation found no issue.</div> <div>Jun 17/16 - (F. Mezzomo) No issues found. . Resolved on 17/06/2016 12:00:00 AM.</div> <div>Agent Finished: Case Closed. Closed date : 2016-06-20 10:27:49.987</div> <div>Upon Investigation No Issue Exists at Location 24 - Investigation found no issue.</div> <div>Jun 17/16 - (F. Mezzomo) No issues found. . Resolved on 17/06/2016 12:00:00 AM.</div>
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CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101009690819	1025		W GEORGIA ST		V6E 3N9		<div>1. Type of sidewalk problem: Broken Causing Personal Injury</div> <div>2. If Other, provide details:</div> <div>3. Is there a black patch on it? Yes</div> <div>4. Is it safe? No</div> <div>5. Descr be issue in detail (in front of, beside, side of street, etc.): There are multiple uneven, cracked, chipped slabs in front of 1025 and 1055 W Gerogia, starting from the corner of Burrard. 1025 is the RBC bank. Caller indicated there were multiple personal injuries in the past. The whole width from Burrard to both addresses needs to be fixed. It's a tripping hazard. This is a very high foot traffic block.</div> <div>6. Is this request due to Motor Vehicle Accident? No</div> <div>7. If Yes, provide details on license plate number or other details (if known):</div> <div>8. (Don't ask just record - Did caller indicate they want a call back?) No</div>		Brookfield Properties (Vancouver) Ltd	s.22(1)	1	6/13/2017 8:36:00 AM	6/14/2017 11:32:24 AM	Eng_ Streets Operations	<div>Agent Created Case:</div> <div>Agent Updated Case Details:</div> <div>Reallocated to queue:</div> <div>Eng_ Streets Operations</div> <div>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1142170 created / updated at Tuesday, June 13, 2017 8:46:49 AM</div> <div>Hansen Service Request has been reviewed: Case reviewed on 13/06/2017 8:49:05 AM.</div> <div>Hansen Service Request Assigned: Case was assigned on 13/06/2017 8:51:00 AM.</div> <div>Hansen Change in Comments: Comments: Dispatched out to Streets Crew C1203 on June 13/17. Added on 13/06/2017 8:53:05 AM.</div> <div>Service Provided: 10 - Service Provided. . Resolved on 13/06/2017 12:00:00 AM.</div> <div>Hansen Work Order Created: Work order 875885 has been initiated on 13/06/2017 12:00:00 AM. Work Order type is RSwReact.</div> <div>Agent Finished: Case Closed. Closed date : 2017-06-14 11:32:24.127</div> <div>Service Provided 10 - Service Provided. . Resolved on 13/06/2017 12:00:00 AM.</div>
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Not Responsive

CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

Not Responsive

101008314603	1025		W GEORGIA ST		V6E 3N9		1. Type of Street Furniture: B ke Rack 2. Descr be details: Via Van Connect PSID : 1868388 - Sticker on bike rack northwest corner burrard and georgia 3. If Street Furniture has been damaged by a motor vehicle accident, then provide Police Incident Number if available: 4. (Don't ask, just record - did caller indicate they want a call back?): No	Photo - https://d17aqltn7cihbm.cloudfront.net/uploads/large_b8fdd29a397fe59d1ab71d6a49dd13ce	BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	6046894357	1	8/28/2016 1:42:00 PM	8/28/2016 1:42:51 PM	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2016-08-28 13:42:51.06
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Not Responsive

CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM
Case Creation Date: From 1/1/2012 To 1/17/2018
Case Status: Both

Not Responsive

Eform Request Type: Streets - General Issues														
101005756140	1025		W GEORGIA ST		V6E 3N9	Type of Inquiry: Bikeremoval If Other, provide details: Describe the issue in detail: Blue, Sears, Free Spirit bike has been locked to the bike rack for about 3 months now. Caller is a bike messenger and said that this bike hasn't moved in all that time. Please have it removed. Is this request due to Motor Vehicle Accident? No If Yes, provide details on license plate number or other details (if known): (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)		1	1/22/2015 8:58:00 AM	2/5/2015 8:56:15 AM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 779773 created / updated at Thursday, January 22, 2015 9:00:19 AM Hansen Service Request has been reviewed: Case reviewed on 22/01/2015 11:35:00 AM. Hansen Service Request Assigned: Case was assigned on 22/01/2015 11:35:00 AM. Hansen Change in Comments: Comments: Jan 22/15 - Referred to S. McMillan.. Added on 22/01/2015 11:35:37 AM. Service Provided: 10 - Service Provided. Feb 5/15 - Removed bike, will put in recycle bin. - F. Dailly. Resolved on 05/02/2015 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2015-02-05 08:56:15.193 Service Provided 10 - Service Provided. Feb 5/15 - Removed bike, will put in recycle bin. - F. Dailly. Resolved on 05/02/2015 12:00:00 AM.

CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101010298892	1025		W GEORGIA ST		V6E 3N9		<div><div>1. Type of Inquiry: B ke Racks (Exposed Bolts, Jagged Edges, etc.)</div><div>2. If Other, provide details:</div><div>3. Descr be the issue in detail: B ke rack in front of 1025 W Georgia was shifted 2ft, there are 2 bolts sticking out that need attention. An individual tripped over the bolt, case was created on behalf of Risk Management.</div><div>4. Is this request due to Motor Vehicle Accident? No</div><div>5. If Yes, provide details on license plate number or other details (if known):</div><div>6. (Don't ask just record - Did caller indicate they want a call back?) No</div></div>		Borges, Alex (Mr)	6048737291	1	10/17/2017 11:40:00 AM	10/18/2017 11:44:52 AM	Eng_ Streets Operations	<div>Agent Created Case:</div> <div>Agent Updated Case Details:</div> <div>Reallocated to queue:</div> <div>Eng_ Streets Operations</div> <div>Hansen Service Case Created / Updated: Hansen</div> <div>ServiceRequest Number : 1199892 created / updated at Tuesday, October 17, 2017 11:43:40 AM</div> <div>Hansen Service Request has been reviewed: Case reviewed on 17/10/2017 11:45:43 AM.</div> <div>Hansen Change in Comments: Comments: Dispatched Streets Crew C1203 on Oct 17/17. Added on 17/10/2017 11:47:48 AM.</div> <div>Hansen Service Request Assigned: Case was assigned on 17/10/2017 11:47:00 AM.</div> <div>Hansen Change in Comments: Comments: Dispatched to Afternoon Shift (Oct 17/2017 [2:22pm]). Added on 17/10/2017 2:22:43 PM.</div> <div>Service Provided: 10 - Service Provided. Oct 17/17 - 1025 W. Georgia - Bolts from b ke rack bent over. Remove bolts. - Crew 503. Resolved on 17/10/2017 12:00:00 AM.</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2017-10-18 11:44:51.963</div> <div>Service Provided 10 - Service Provided. Oct 17/17</div>
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Eform Request Type: Street - Construction Complaint

CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101006122195	1025		W GEORGIA ST		V6E 3N9		Type of complaint: cb_ConstructionComplaint.Construction If Other, provide details: Descr be the issue in detail: Barricade left behind poss bly from Sun Run. It is in front of RBC Bank. Type of construction work: Sidewa k If Other, provide details: (Was Road Ahead and Minor Construction Crew List checked?) Yes (Provide any relevant information found on Road Ahead and/or Minor Construction Crew List): n/a (Don't ask just record - Did caller indicate they want a call back?) No	Caller: S.22(1) --- (AVJC2, Apr 28 2015 5:44PM) Another citizen emailed in about this: Outside the Royal Bank at 1025 West Georgia, there are 2-3 metal street barricades left behind from the Sun Run. Parts are leaning up against the building almost impeding sidewalk traffic; some parts are leaning up against the pole by the bus stop at the curb.	2015 April, Anonymous			1	4/27/2015 11:45:00 AM	4/30/2015 2:44:48 PM	Eng_ Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_ Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 808510 created / updated at Monday, April 27, 2015 11:46:16 AM Hansen Service Request has been reviewed: Case reviewed on 27/04/2015 12:02:00 PM. Hansen Change in Comments: Comments: Apr 27/15 - Referred to Crew 505.. Added on 27/04/2015 12:02:54 PM. Hansen Service Request Assigned: Case was assigned on 27/04/2015 12:02:00 PM. Agent Updated Case Details: Description updated to: . Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 808510 created / updated at Tuesday, April 28, 2015 5:45:21 PM Service Provided: 10 - Service Provided. Apr 28/15 - Crew 505 picked up 1 barricade.. Resolved on 28/04/2015 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2015-04-30 14:44:47.88
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Not Responsive

CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Thursday, February 22, 2018 9:46:57 AM

Case Creation Date: From 1/1/2012 To 1/17/2018

Case Status: Both

101009459840	1025		W GEORGIA ST		V6E 3N9	app version: 2.31 orginal address: 1025 W Georgia St	Provide details: We want to. E a green city but our bike racks are not increasing except for Modi?....	PS#: 2572896<p/>Click images below to expand<p/><p/>Click images below to expand<p/><p/><a s.15(1)(l)	No Name No Name (ps)		1	4/26/2017 3:33:00 PM	4/26/2017 3:49:43 PM	VanConnect	Agent Created Case: Public Stuff request id: PSID2572896 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2017-04-26 15:47:27.07 Directed to Another City Department Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-04-26 15:49:43.39 Open311 Feedback Send Complete Status and Resolution Comment to PS case
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Eform Request Type: Citizen Feedback Case

101009459925	1025		W GEORGIA ST		V6E 3N9		1. Descr be details (who, what, where, when, why): Via VanConnect PSID2572896 "We want to. E a green city but our b ke racks are not increasing except for Modi?...." https://d17aqltn7cihbm.cloudfront.net/uploads/bce9f51 999b3b6351c8b0d1d9eea0512 2. Do you want to be contacted? No 3. Type of feedback: Complaint 4. Feedback regarding: City Department 5. Department: Engineering Services 6. Division or Branch Name: Active Transportation		No Name (ps), No Name		1	4/26/2017 3:45:00 PM	4/26/2017 7:19:03 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Finished: Case Closed. Closed date : 2017-04-26 19:19:03.313 Directed to Another City Department Directed to Active Transportation for their review. SC.
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Eform Request Type: Street - Surface Water Flooding



SIDEWALK HAZARD INSPECTION PROGRAM

Inspection Manual and Procedures

Engineering Services
City of Vancouver

Revision: 1.2
Date: January 15, 2016

Revision History

Rev.	Date	Comments
0	2012-11-28	Draft issued for review
1.0	2013-12-24	Issued for 2013-2014 Sidewalk Inspection Program
1.1	2014-12-19	Issued for 2014-2015 Sidewalk Inspection Program; revised associated sidewalks diagram, revised Landscape Encroachment program procedures
1.2	2016-01-15	Issued for 2015-2016 Sidewalk Inspection Program; revised Sidewalk Obstacle description

DEFINITIONS

Annual Inspection: A scheduled inspection program that is carried out approximately once a year. Some variance may occur due to availability of resources and other factors.

Boulevard: The area between a roadway's shoulder or curb & gutter and the adjacent property line that is not a sidewalk or pathway, and on a street where traffic is separated by means of a median, and includes the median. This area may be landscaped with grass, trees, plantings, other installed features and/or private encroachments (e.g. connector walks, wooden curbs, landscaping, etc.) and there may be an inherent variability of the surface.

Crosswalk: The area where a pedestrian has the right of way when crossing a roadway that is either a marked pedestrian crossing or an area within an intersection that is the portion of a roadway between the extension of the lateral edge of the roadway and the adjacent lateral property line but does not include lane intersections.

Curbs: A permanent curb or curb & gutter, usually constructed from concrete, asphalt, or stone, that is installed at the edge of a roadway to separate a roadway pavement from a boulevard and/or sidewalk.

Day: a 24 hour period.

Hazard: A defect that exceeds the tolerance specified for an asset.

Inspector: A person who has been assigned by the City to undertake the inspection of an asset in accordance with this inspection program.

Lane: A street less than 10.06 metres in width that is usually located at the rear of a property.

Pathway: A pedestrian or shared pedestrian path (a path that is intended for use by pedestrians and other non-motorized traffic), which is neither a roadway nor a sidewalk, which has been improved by the City with a permanent hard surface (such as concrete, asphalt, or pavers).

Paved Surface: A surface constructed with a layer or layers of asphalt, concrete, or pavers.

Roadway: The portion of a street improved, designed, or intended for vehicular use and located between curbs and/or shoulders.

Sidewalk: The portion of a street, improved for the use of pedestrians, between the curb lines or lateral lines of a roadway and the adjacent property lines. A sidewalk is improved with a permanent hard surface (such as concrete, asphalt, or pavers) that is intended for the primary use of pedestrians, including the main sidewalk surface, accessibility curb ramps, bus stop landings, and portions of a sidewalk that cross a lane entrance

Shoulder: The portion of a street between the roadway paved surface and the boulevard, usually without a permanent paved surface and where a curb has not been installed, that provides lateral support to the roadway and may accommodate stopped vehicles.

Street: A public road, highway, bridge, viaduct, lane and sidewalk, and any other way normally open to the use of the public, but does not include a private right-of-way on private property.

Trail: A granular or bark mulch sidewalk or pathway installed by the City that is intended for use by pedestrians and/or non-motorized traffic. A trail does not have a permanent paved surface and therefore there is an inherent variability of the surface.

Tree Base: The area around the trunk of a tree that is located within a sidewalk. The area may have a natural surface or may have a manufactured cover installed surrounding the tree.

Tree Grate: A manufactured cover, typically constructed from metal or concrete, that is installed around a tree to protect the tree base. Also may be referred to as a tree surround or a concrete surround.

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1.0 INTRODUCTION

The City of Vancouver has over 4200 kilometers of streets, lanes, sidewalks, and pathways throughout the City. These assets vary in age, construction and condition. Over time, defects may develop that could pose a hazard to pedestrians or road users.

The City has established a Street and Sidewalk Hazard Inspection Policy that specifies the requirements for assets to be inspected, the definitions of defects that are considered to be hazardous, and the requirements for responding to identified hazards so that a reasonable level of service is provided to the public.

The Sidewalk Hazard Inspection Program has been developed by Engineering Services to implement an “annual inspection” program in accordance with the Street and Sidewalk Hazard Inspection Policy for assets that are the maintenance responsibility of Engineering Services.

Inspections are carried out by inspectors assigned to the inspection program by Engineering Services. Inspections are scheduled based on the availability of resources for inspection services and resources of maintenance staff to undertake identified repairs.

2.0 SCOPE

The following assets are inspected as part of this scheduled “annual inspection” program. The exact timing of the inspection for an individual asset may vary from year to year within the inspection program:

- Sidewalks and Pathways
- Crosswalks
- Curbs directly abutting Sidewalks and Crosswalks

Only assets in the above categories that are the maintenance responsibility of Engineering Services are inspected as part of this program. City facilities, Parks, and right of ways on private property maintained by others are not inspected.

Steps and walkways at the following locations are inspected by others and are not inspected as part of this program:

- South end Burrard Bridge, one set each side
- North end Bayswater St to the beach
- North end Balaclava St to the beach
- North end Waterloo St to the beach
- Dunbar St/Cameron St walkway to the beach
- Northeast corner Trimble St/W 4th Av to Locarno
- West end W 3rd Av to Trimble St
- West end W 3rd Av to lane west of Trimble and lane south of W 4th Av
- South end Sasamat St to W 3rd Ave.
- 300 metres west of Blanca St, Belmont Av to NW Marine Dr
- Lane south of W 11th Av, Crown St to west
- Lane south of W 11th Av, Crown St to east

- Wallace St, lane south of W 10th Av, to W 10th Av
- West side Dunbar St to W 13th Av
- Northeast corner Dunbar St & W 14th Av to northeast
- West side of Blenheim St to 19th Av
- North of W King Edward Av, Puget Dr to lane west of Puget Dr
- Southwest corner W King Edward Av and Puget Dr to Quesnel Dr
- South side W 29th Av and Puget Dr
- South side Puget Dr to lane south of Puget Dr at Trafalgar St
- Trafalgar St, Puget Dr to lane south McBain Av
- W 29th Av, Maple Cr to lane east of Magnolia St
- Science Centre at the west side of Quebec St & Terminal Av
- False Creek (north side and south side)
- Coal Harbour (south side of Burrard Inlet)
- Laurel Street pedestrian bridge

3.0 INSPECTION PROCEDURES

Inspections are undertaken based on visual checks of the surface exposed at the time of inspection to identify hazards. When a hazard is identified in accordance with the policy, the inspection result will be recorded by the inspector and forwarded to maintenance staff so that a repair will be scheduled. The hazard shall be repaired within the timeframe specified for that asset. An asset is considered to be repaired when a repair has been undertaken so that the defect no longer meets the condition that defines the defect as a hazard.

In most cases, it will be appropriate for inspectors to walk each sidewalk once to identify defects on the inspected sidewalk and any inspected curbs directly abutting that sidewalk and/or associated crosswalks. On wide and heavily walked sidewalks (such as sidewalks in commercial areas or sidewalks adjacent to institutional properties) more than one pass may be appropriate. If leaves, snow, or other debris covers an asset that is to be inspected, such that an inspection of the surface condition is not reasonable, the inspection should be postponed until the surface can be observed.

Although the inspection of the surface exposed at the time of inspection is visual, inspectors will take a measurement of the identified hazards when there may be doubt to whether a hazard exceeds the tolerance specified for that defect. Inspectors will always carry a ruler for measurement during inspection.

In any circumstance when traffic may put the inspector in danger, the inspector must not walk into a roadway and/or traffic and must maintain their safety.

Inspections shall be recorded by the inspector and entered into the department's work management system, Hansen. The Hansen system will maintain the inspection records and will be used to track repairs associated with the inspection. Typically, inspectors will enter inspection records directly into the Hansen system through portable computing devices.

Inspection forms will be created for sidewalk and pathway assets in the Hansen system. Some of these assets will not be subject to inspection under the Street and Sidewalk Hazard Inspection Policy.

If an asset is subject to inspection, the inspector will undertake the required inspections on the asset and any associated assets, complete the inspection form, and close the inspection form once the inspection is completed.

If an asset is not subject to inspection but there are associated assets that are subject to inspection (such as crosswalks), the inspector will undertake the required inspections on the associated assets, complete the inspection form, and close the inspection form once the inspection is completed.

If an asset is not subject to inspection and there are no associated assets that are subject to inspection, the inspector will not undertake an inspection and will complete and close the inspection form.

When a sidewalk or an associated street asset (curbs and/or crosswalks) is inspected, an inspection record will be completed for the sidewalk asset. Defects found on the sidewalk will be recorded on the sidewalk inspection form and associated to the sidewalk asset. Defects found on an inspected street asset (curbs and/or crosswalks) will be recorded on the sidewalk inspection form and associated to the street asset.

When a pathway or associated pathway asset is inspected, defects found on the pathway or associated pathway asset will be recorded on the pathway inspection form and associated with the pathway asset.

The inspector will identify the type and location of an identified inspection defect on the inspection form. The inspection form allows for the recording of multiple defects on an asset. Identified inspection defects must be recorded on the form so that maintenance staff will be able to identify and locate defects that must be repaired. If there is more than one defect found at a specific location, the most predominant defect should be identified and recorded on the inspection form. When multiple defects are identified within a close proximity of each other, a single inspection defect may be entered into the inspection form to record the defects and to indicate the nature and location of the defects.

In the event that the Hansen system is not available, inspectors will manually record inspection results and enter the inspection records into the Hansen system as soon as practicable.

Typically the inspector will be able to report the defect location by using an approximate distance in meters from an adjacent reference location or landmark, such as a civic address, fire hydrant, pole, or lane entrance. In some limited cases it may be necessary for the inspector to provide further details to maintenance staff on the location of a defect, particularly in locations where it is difficult to describe the location of a defect in the inspection form. In these cases the inspector should contact the maintenance staff to ensure that the location of the defect is located for repair.

In the event that there is a discrepancy in the asset information in Hansen and the observed asset properties for an asset subject to inspection under this policy, the inspector will make note of the discrepancy in the data on the inspection record, will inform the asset owner of the discrepancy so that the asset information in Hansen can be updated, and will inspect the asset based on the observed asset properties.

During the undertaking of this sidewalk hazard inspection program the inspector may notice other defects or situations which they may feel may put the public in danger or that may need immediate attention. It is the expectation of the City that when staff identify an issue of concern, staff should report those issues to the City through the City's 3-1-1 system so that the appropriate maintenance or administrative group can respond.

4.0 INSPECTION DEFECTS

The Street and Sidewalk Hazard Inspection Policy defines hazards that will be identified as inspection defects by this inspection program. The following sections define how defects for sidewalks, pathways, crosswalks, and curbs directly abutting sidewalks and/or crosswalks shall be identified and recorded in the inspection program.

When an inspection defect could be recorded in a number of categories or against a number of assets, the defect should only be recorded once using the most appropriate inspection defect category. The inspection defect should be recorded against the asset that is the source of the defect (e.g. if there is a sharp vertical difference between a sidewalk and the top of a directly abutting curb, the defect should be recorded as a sidewalk trip when the sidewalk is out of elevation or as a curb trip when the curb is out of elevation).

4.1 Sidewalks and Pathways

A sidewalk is inspected when it is improved with a permanent hard surface (such as concrete, asphalt, or pavers) that is intended for the primary use of pedestrians. A sidewalk includes the main sidewalk surface, the utility strip, accessibility curb ramps, bus stop landings, and portions of a sidewalk that cross a lane entrance when these areas are also improved with a permanent hard surface.

A pathway is inspected when it is a pedestrian or shared pedestrian path (a path that is intended for use by pedestrians and other non-motorized traffic), which is neither a roadway nor a sidewalk, which has been improved by the City with a permanent hard surface (such as concrete, asphalt, or pavers).

Sidewalks and pathways without a permanent hard surface are not inspected.

Typically, the inspector should record any observed defects at the sidewalk corner against the adjacent east or west sidewalk asset. If there is no adjacent east or west sidewalk, defects at these locations may alternately be recorded under the adjacent north or south sidewalk asset.

When a sidewalk or pathway crosses a lane entrance, the surface of the lane entrance that connects the sidewalk across the lane entrance shall be inspected as part of the sidewalk or pathway inspection.

Adjacent to the sidewalk and/or pathways there are areas that are not inspected as part of this program. Areas such as boulevards (not improved with a permanent hard surface by the City), curbs (not directly abutting a sidewalk), lanes, roadways, shoulders, trails, tree bases (not improved with an installed tree grate nor surround), and private encroachments (such as boulevard landscaping, connector and entrance walks, and stepping stones installed by an adjacent property) are not inspected for hazards as part of this program.

Inspection Defect - Description	Policy Hazard	Defect Description	Measurement
SWTrip - Sidewalk Trip	Trip	<p>A sharp vertical difference in elevation between two adjacent sections of a sidewalk surface, at a crack, or between a sidewalk surface and an abutting curb that is intended to be level with the sidewalk (when the sidewalk is out of elevation).</p> <p>Items with an intended elevation difference, such as expansion joints of structures, are not defects.</p>	More than 2.5 cm height
SWGap - Sidewalk Separation	Gap	<p>An open separation between two adjacent sections of a sidewalk surface, across a crack, or between a sidewalk surface and an abutting curb (when the sidewalk surface has moved). The measurement of the width and the depth of the gap must both be exceeded to be a defect.</p> <p>Items with an intended gap, such as expansion joints of structures and catch basins, are not defects.</p>	More than 2.5 cm width and depth
SWObstacle - Sidewalk Obstacle	Obstacles	<p>Obstacles include broken sidewalk pieces and items set in the sidewalk, such as empty sign post sleeves, bolts, and other irregularities with a sharp vertical difference in elevation from the sidewalk surface.</p> <p>Items with an intended elevation difference, such as expansion joints of structures, pole bases, steps and curbs, are not defects.</p>	More than 2.5 cm projection

Inspection Defect - Description	Policy Hazard	Defect Description	Measurement
SWTreeBase - Sidewalk Tree Base	Tree Base	<p>A defect in a tree base occurs when there is a sharp vertical difference in elevation between two adjacent sections of an installed tree grate or between an installed tree grate and a sidewalk surface (when the tree grate is out of elevation).</p> <p>Constructed gaps and openings within the surface of the tree grate and the opening between the base of the tree and the tree grate are not defects.</p> <p>When a tree grate is not installed and there is an area surrounding a tree composed of soil, granular material, plantings, and/or roots which may be uneven, these conditions are not defects.</p>	More than 2.5 cm height
XLTrip - Lane Crossing Trip	Trip	<p>A sharp vertical difference in elevation within the lane crossing surface, at a crack, between a lane crossing surface and an abutting gutter of a curb, due to the loss of surface material (e.g. pothole) or surface movement.</p> <p>Items with an intended elevation difference, such as expansion joints of structures, are not defects.</p>	More than 2.5 cm height
XLDistort - Lane Crossing Distortion	Trip	<p>A sharp vertical difference in elevation within the lane crossing surface or between a lane crossing surface and an abutting gutter of a curb, due to a distortion in the surface material.</p> <p>Items with an intended elevation difference, such as expansion joints of structures, are not defects.</p>	More than 2.5 cm height

Inspection Defect - Description	Policy Hazard	Defect Description	Measure-ment
XLGap - Lane Crossing Gap	Gap	<p>An open separation between two adjacent sections of a lane crossing surface, across a crack, or between a lane crossing surface and an abutting curb. The measurement of the width and the depth of the gap must both be exceeded to be a defect.</p> <p>Items with an intended gap, such as expansion joints of structures and catch basins, are not defects.</p>	More than 2.5 cm width and depth
PWTrip - Pathway Trip	Trip	<p>A sharp vertical difference in elevation between two adjacent sections of a pathway surface, at a crack, or between a pathway surface and an abutting curb that is intended to be level with the pathway (when the pathway is out of elevation).</p> <p>Items with an intended elevation difference, such as expansion joints of structures, are not defects.</p>	More than 2.5 cm height
PWGap - Pathway Separation	Gap	<p>An open separation between two adjacent sections of a pathway surface, across a crack, or between a pathway surface and an abutting curb (when the pathway surface has moved). The measurement of the width and the depth of the gap must both be exceeded to be a defect.</p> <p>Items with an intended gap, such as expansion joints of structures and catch basins, are not defects.</p>	More than 2.5 cm width and depth
PWObstacle - Pathway Obstacle	Obstacles	<p>Obstacles include broken pathway pieces and items set in the pathway, such as water meter boxes, junction boxes, manhole lids, empty sign post sleeves, bolts, and other irregularities with a sharp vertical difference in elevation from the pathway surface.</p> <p>Items with an intended elevation difference, such as expansion joints of structures, pole bases, steps and curbs, are not defects.</p>	More than 2.5 cm projection/ depression

Inspection Defect - Description	Policy Hazard	Defect Description	Measurement
PWTreeBase - Pathway Tree Base	Tree Base	<p>A defect in a tree base occurs when there is a sharp vertical difference in elevation between two adjacent sections of an installed tree grate or between an installed tree grate and a pathway surface (when the tree grate is out of elevation).</p> <p>Constructed gaps and openings within the surface of the tree grate and the opening between the base of the tree and the tree grate are not defects.</p> <p>When a tree grate is not installed and there is an area surrounding a tree composed of soil, granular material, plantings, and/or roots which may be uneven, these conditions are not defects.</p>	More than 2.5 cm height

When a hazard condition is identified in a sidewalk or pathway through the inspection program it shall be repaired within seven (7) days, as time and resources allow.

4.2 Crosswalks

A crosswalk is inspected when there is an area on the roadway where a pedestrian has the right of way when crossing a roadway that is either a marked pedestrian crossing or an area within an intersection that is the portion of a roadway between the extension of the lateral edge of the roadway and the adjacent lateral property line but does not include lane intersections.

When a hazard condition is identified in a sidewalk, either through an “annual inspection” or through a review arising from a report of a potential defect, it shall be repaired within seven (7) days, as time and resources allow.

When a crosswalk is marked the area within the marked crossing, or crossing treatment, of the roadway will be inspected.

When a crosswalk is unmarked, the area of the roadway surface that would connect the sidewalks and/or curb ramps across the roadway where a pedestrian would be expected to cross will be inspected.

When a crosswalk extends through a median, and the median has been improved with a permanent surface (such as concrete, asphalt, or pavers) to continue the crosswalk through the median, that area of the crosswalk that extends through the median will be inspected as part of the crosswalk inspection.

There are a number of locations throughout the City at intersections where pedestrians do not have the right of way to cross a roadway. These locations may be indicated through signage and/or barriers (such as guard rails, islands/medians). At these locations a crosswalk does not exist.

When a hazard is identified, it will be reported on the inspection form of a sidewalk associated with the street segment that the crosswalk is located on. If there is more than one sidewalk associated with the street segment, the inspector will record the defect on only one of the associated sidewalk inspection forms.

Inspection Defect	Policy Hazard	Description	Measurement
XWPothole - Crosswalk Pothole	Crosswalk Trip	<p>A sharp vertical difference in elevation within the crosswalk surface, at a crack, between a crosswalk surface and an abutting gutter of a curb, where there is a loss of surface material.</p> <p>Items with an intended elevation difference located within a crosswalk, such as curbs and expansion joints of structures, are not defects.</p>	More than 2.5 cm height
XWDistort - Crosswalk Distortion	Crosswalk Trip	<p>A sharp vertical difference in elevation within the crosswalk surface, at a crack, between a crosswalk surface and an abutting gutter of a curb, where there is a distortion in the surfaces.</p> <p>Items with an intended elevation difference located within a crosswalk, such as curbs and expansion joints of structures, are not defects.</p>	More than 2.5 cm height
XWGap - Crosswalk Gap	Crosswalk Gap	<p>An open separation between two adjacent sections of a crosswalk surface, across a crack, or between a crosswalk surface and an abutting gutter of a curb. The measurement of the width and the depth of the gap must both be exceeded to be a defect.</p> <p>Items with an intended gap located within a crosswalk, such as expansion joints of structures and catch basins, are not defects.</p>	More than 2.5 cm width and depth

When a hazard condition is identified in a crosswalk through the inspection program it shall be repaired within seven (7) days, as time and resources allow.

4.3 Curbs Directly Abutting Sidewalks, Pathways and Crosswalks

Curbs are not inspected for defects except when they are directly abutting an adjacent sidewalk (curb walk, utility strip, curb ramp, bus stop passenger landing or lane crossing), pathway, or crosswalk. The curb will be inspected where the surface of the curb is expected to match the elevation of the abutting sidewalk, pathway, or crosswalk.

Typically, the top of curb will be inspected when there is a directly abutting sidewalk or pathway. Typically, the gutter will be inspected only when a curb is within a crosswalk or lane crossing or when the gutter is directly abutting a pathway or sidewalk.

Inspection Defect	Policy Hazard	Description	Measurement
CBTrip - Curb Trip	Curb Trip	A sharp vertical difference in elevation between two adjacent curb sections or between the curb and a sidewalk, pathway, or crosswalk surface (where the curb has moved out of elevation).	More than 2.5 cm height
CBGap - Curb Gap	Curb Gap	An open gap between two adjacent sections of a curb, across a crack, or between a curb and a sidewalk, pathway, or crosswalk surface (where the curb has moved). The measurement of the width and the depth of the gap must both be exceeded. Items with an intended gap, such as expansion joints of structures and catch basins located within a curb are not defects.	More than 2.5 cm width and depth
CBDistort - Curb Distortion	Curb Irregularity	A sharp vertical difference in elevation within a curb or where a portion of the curb has been broken away.	More than 2.5 cm projection/depression

When a hazard condition is identified in a curb through the inspection program it shall be repaired within seven (7) days, as time and resources allow.

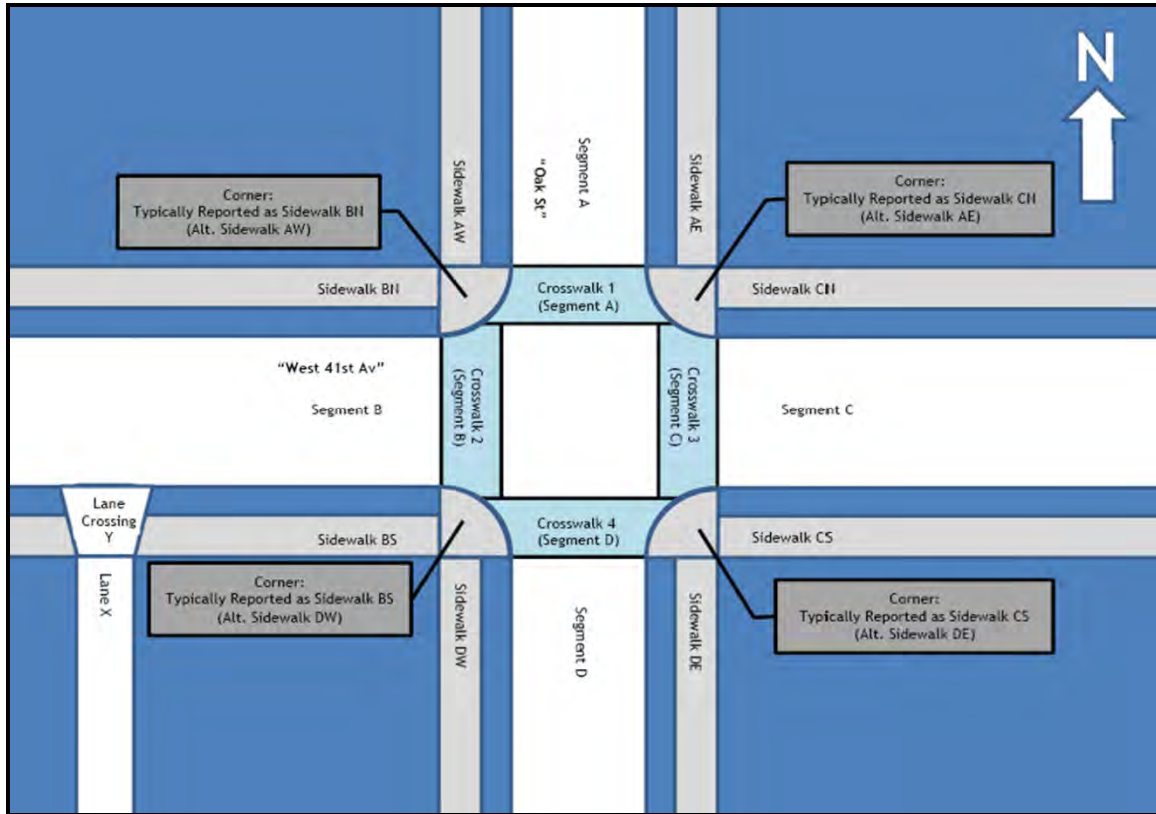
5.0 COORDINATED ACTIVITIES

Other inspection, enforcement, maintenance, and data collection activities may be undertaken by inspectors in conjunction with the Sidewalk Hazard Inspection Program and the associated data collection tools. These activities and data are not part of this inspection program, but are coordinated with the undertaking of the inspection program. Coordinated activities may differ from one inspection cycle to another.

APPENDIX A: ASSET ASSOCIATIONS

The following figure and descriptions identify how street and sidewalk assets are associated for the Sidewalk Hazard Inspection Program.

Street and Sidewalk Network Diagram



Asset and Location Associations:

Asset/Location	Associated Asset	Notes
Sidewalk AW	Street - Segment A	Sidewalk on West Side of "Oak St"
Sidewalk AE	Street - Segment A	Sidewalk on East Side of "Oak St"
Sidewalk BN	Street - Segment B	Sidewalk on North Side of "West 41st"
Sidewalk BS	Street - Segment B	Sidewalk on South Side of "West 41st"
Sidewalk CN	Street - Segment C	Sidewalk on North Side of "West 41st"
Sidewalk CS	Street - Segment C	Sidewalk on South Side of "West 41st"
Sidewalk DW	Street - Segment D	Sidewalk on West Side of "Oak St"
Sidewalk DE	Street - Segment D	Sidewalk on East Side of "Oak St"
Crosswalk 1	Street - Segment A	Crosswalk on Segment A of "Oak St"
Crosswalk 2	Street - Segment B	Crosswalk on Segment B of "West 41st"
Crosswalk 3	Street - Segment C	Crosswalk on Segment C of "West 41st"
Crosswalk 4	Street - Segment D	Crosswalk on Segment D of "Oak St"
Lane Crossing Y	Sidewalk BS	Location of Lane Crossing Y where the entrance to Lane X crosses Sidewalk BS

APPENDIX B: HANSEN INSPECTION FORM

The following screen captures show the Hansen Inspection form used in the Sidewalk Hazard Inspection Program.

Hazard Inspection Form - Main Page

The screenshot shows the 'Inspection Info Viewer' application running in Microsoft Internet Explorer. The browser title bar indicates it is provided by the City of Vancouver. The application has a menu bar with 'PREVIOUS', 'NEXT', 'EDIT', 'PRINT', and 'MAP DRAWER'. The main content area is titled 'Inspection' and contains the following fields:

- Inspection Number: 14805
- Program: [Empty]
- Inspection Type: RSwHazard
- Sidewalk: 100016
- Asset Length: 0.0000
- Asset Width: 0.0000

On the left, there is a sidebar with the following links: Information, Schedules, Attachments, Comments, SWHazardDetails, SWSegHazardDetails, and SWAssetDetails. The 'Information' section is currently selected, showing a 'Schedule' tab. The 'Schedule' section contains the following fields:

- Scheduled Date: //
- Expire Date: //
- Plan: [Empty]
- Responsibility: [Empty]
- Assigned To: [Empty]
- Group Inspection: 1000
- Start Date: //
- Completed Date: //
- Completed By: [Empty]
- ☐ Cancel Inspection

Below the 'Schedule' section is an 'Indexes' section with a table showing 'Index Type' and 'Index'. The table is currently empty, displaying 'No Information'.

Hazard Inspection Form - Detail Page Sidewalk Hazards

This screenshot shows the 'Detail Page Sidewalk Hazards' section of the application. The top navigation and sidebar are identical to the previous screenshot. The main content area is titled 'Sidewalk Hazards' and contains a table with the following columns:

Action Item	Meter	Direction	Loc Id	Loc Num	Loc Other	Comments	WO Created	Inspector	Name	Date	Responsibility
<input checked="" type="checkbox"/>	<input type="checkbox"/>	None	None	<input type="checkbox"/>				<input type="text"/>		//	

Below the table is a 'New Item' button and a large empty text area for additional details.

Hazard Inspection Form - Detail Page Segment (Pathway) Hazards

Inspection Info Viewer - Microsoft Internet Explorer provided by the City of Vancouver

PREVIOUS NEXT EDIT PRINT MAP DRAWER HELP CLOSE

Inspection

Inspection Number: 14805 Program:

Inspection Type: RSwHazard

Sidewalk: 100016

Asset Length: 0.0000

Asset Width: 0.0000

Information

Segment Hazards

Hazard

Action Item	Meters	Direction	Loc Id	Loc Num	Loc Other	Comments	WO Created	Inspector	Name	Date	Responsibility
No Information											

SWSegHazardDetails

SWAssetDetails

APPENDIX C: COORDINATED ACTIVITIES

The following activities are currently undertaken in conjunction with the Sidewalk Hazard Inspection Program.

LANDSCAPING ENCROACHMENT INSPECTION

During the undertaking of the inspection program, inspectors will check for tree branches, shrubs and hedges encroaching into pedestrian areas. These landscape encroachments limit the availability for pedestrians to use the full width of the City's sidewalk. Landscaping is encroaching when the tree branches, shrubs or hedges extend into the sidewalk area and are less than 2.4 meters (8 feet) above the sidewalk surface. Landscape encroachments may come from private properties, boulevard encroachments, or City street trees.

When conditions are observed that do not meet the requirements of the attached "Landscape Encroachment Form", the inspector shall report the location and details of the landscape encroachment by calling the City's 3-1-1 service. These locations will then be reviewed by operations staff that will issue notifications to property owners or undertake maintenance actions as may be required.

LANDSCAPING ENCROACHMENT FORM

Address: _____ Date: _____

Inspector: _____

Private: Encroaching Hedge or Shrubs ☐ Overhanging Branches ☐

Details: _____

Park Board: Overhanging Branches ☐

Details: _____



Date: _____

Address: _____

Dear Sir/Madam:

HEDGE OR BRANCHES OVERHANGING SIDEWALK/LANE

This notice concerns trees or shrubs under your care that are interfering with the use of the City sidewalk and/or lane.

As part of our street maintenance program, the City performs annual inspections of the road curbs and pavements, sidewalks, lanes and boulevards. The inspectors look for safety concerns such as sidewalk trips and deep potholes, and also record the general condition of City streets. During this inspection, and in response to complaints, we hand out this notice to owners and tenants of properties where branches or hedges overhang city sidewalks or lanes, interfering with pedestrians or vehicles.

Your property has such an encroachment and we would appreciate it if you would arrange to trim overhanging hedges or branches so that the full width of the sidewalk is available for pedestrians. All pedestrians, including seniors, people with visual impairments, people in wheelchairs or pushing strollers, or simply couples walking side-by-side, benefit from sidewalks that are clear of obstacles.

All foliage should be trimmed clear of the sidewalk, and overhanging branches should be no lower than 8 feet over the walkway. In the case of lane encroachments, these must be trimmed so as to allow vehicles, including garbage trucks, to move safely.

Please arrange to prune the growth by _____.

If you do not trim this growth the City may carry out the work and bill the cost to you. If City crews do the work, they will not have the time to give your landscaping the best care, and they may damage the health and/or appearance of your hedge or shrubs. Therefore, if you wish to ensure that your trees receive the best care, please arrange to prune back the growth yourself.

If you have any questions, or would like to discuss this matter further, please contact the Streets Operations Branch at **604.871.6213**. Your co-operation in this matter would be appreciated. The nature of your encroachment is indicated below.

Foreman/Inspector: _____

Encroaching Hedge or Shrub:	<input type="checkbox"/>	onto	Sidewalk:	<input type="checkbox"/>
Overhanging Branches:	<input type="checkbox"/>		Lane:	<input type="checkbox"/>

See sketch on reverse

This notice contains important information which may affect you. Please ask someone to translate it for you.

此通告刊登有可能影響閣下的重要資料。請找人為你翻譯。

ਇਸ ਨੋਟਿਸ ਵਿਚ ਮਹੱਤਵਪੂਰਨ ਜਾਣਕਾਰੀ ਹੈ ਜੋ ਕਿ ਤੁਹਾਡੇ ਲਈ ਜ਼ਰੂਰੀ ਹੋ ਸਕਦੀ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ ਨੂੰ ਇਸ ਦਾ ਉਲੱਥਾ ਕਰਨ ਲਈ ਆਖੋ।

Thông báo này có tin tức quan trọng có thể ảnh hưởng đến quý vị. Xin nhờ người phiên dịch hộ.

Este aviso contiene información importante que puede afectarle personalmente. Pídale a alguien que se lo traduzca.

Ce document contient des renseignements importants qui pourraient vous concerner. Veuillez demander à quelqu'un de vous le traduire.

