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To: "Direct to Mayor and Council - DL"
CC: "City Manager's Correspondence Group - DL"
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Date: 5/29/2018 12:34:38 PM
Subject: Memo - Extended Patio Hours 2018
Attachments: Memo to Mayor & Council - Extended Patio Hours 2018.pdf

Greetings Mayor and Council,

Please see the attached memo from Jerry Dobrovolny regarding Extended Patio Hours 2018. A short summary of the memo is as follows:

- In response to several inquiries by Councillors, this memo provides background information on extended patio hours for 2018.
- The extended patio hour pilot was initiated in 2013 via Council approval allowing restaurants to keep their patio open and do business until 1 am, as a means to support businesses and a vibrant patio culture.
- Noise complaints resulting from extended patio hours are minimal (less than five annually).
- The policy around extended patio hours is being considered as part of the Patio Review which will be advanced in 2018 with recommendations back to Council in 2019.

If you have any questions, please feel free to contact Margaret Wittgens, Director of Public Space & Street Use at 604-673-8227 or margaret.wittgens@vancouver.ca.

Best,
Sadhu

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MEMORANDUM

May 29, 2018

TO: Mayor and Council

CC: Sadhu Johnston, City Manager
Paul Mochrie, Deputy City Manager
Katrina Leckovic, City Clerk
Lynda Graves, Administration Services Manager, City Manager's Office
Rena Kendall-Craden, Communications Director
Kevin Quinlan, Chief of Staff, Mayor's Office
Naveen Girn, Community Relations Director, Mayor's Office
Margaret Wittgens, Director of Public Space & Street Use

FROM: Jerry Dobrovolny
General Manager, Engineering Services

SUBJECT: Extended Patio Hours 2018

In response to several inquiries by Councillors, this memo provides background information on extended patio hours for 2018.

The extended patio hour pilot was initiated in 2013 via Council approval. In partnership with the Province; the pilot allows restaurants who apply, and have patio permits in good standing, to keep their patio open until 1 am, as a means to support businesses and a vibrant patio culture. The trade-off to a patio staying open until 1 am is that it can result in noise late into the evening, disrupting nearby residents. To minimize the negative impacts of late night noise, extended patio hours to restaurants are approved on a case by case basis, when there have been minimal noise complaints in the past year.

Extended Hour Considerations

Staff consider the nature of the complaint, proximity to residential dwellings, the number of complaints by multiple parties and whether a Property Use Inspector or Vancouver Police Officer attended the event. Typical protocol is that if one or more noise complaint is received within a one year period, the patio operator would not be eligible for an extension to their operating hours.

The Parlour in Yaletown

A recent example includes The Parlour in Yaletown where in May and June last year a Property Use Inspector was called to attend a noise complaint and noted that the patio was open beyond their approved 11pm closing time on July 8th, 2017. The business applied for extended patio

hours shortly after the inspection and was not approved because of the noise complaints. Staff alerted the business to this and encouraged them to reapply again this year (2018). The business has again applied for an extended hours permit in 2018. Although it has not yet been one year since the most recent complaint, staff have considered the trade-offs and are approving the extended patio hours for The Parlour at this time.

Noise complaints resulting from extended patio hours are minimal (less than five annually). The policy around extended patio hours is being considered as part of the Patio Review which will be advanced in 2018 with recommendations back to Council in 2019.

If you have any questions, please feel free to contact Margaret Wittgens, Director of Public Space & Street Use, at 604-673-8227 or margaret.wittgens@vancouver.ca.



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