

**From:** "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>  
**To:** "Direct to Mayor and Council - DL"  
**CC:** "City Manager's Correspondence Group - DL"  
"Dobrovlny, Jerry" <jerry.dobrovlny@vancouver.ca>  
**Date:** 6/6/2018 10:17:36 AM  
**Subject:** FW: Memo - Stopping Times Permitted in Passenger Zones  
**Attachments:** ENG - PMB - Memo to Mayor & Council - Stopping Times Permitted in Passen....pdf

Greetings Mayor and Council

As per the request yesterday from Councillor De Genova, I am forwarding again the memo that was sent to you regarding stopping times in passenger loading zones.

Best  
Sadhu

**Sadhu Aufochs Johnston** | City Manager  
City of Vancouver | 453 W 12<sup>th</sup> Avenue  
Vancouver | BC V5Y 1V4  
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**From:** Leckovic, Katrina  
**Sent:** Tuesday, June 05, 2018 3:22 PM  
**To:** Johnston, Sadhu  
**Subject:** FW: Memo - Stopping Times Permitted in Passenger Zones

Hi Sadhu,

FYI

**Katrina Leckovic**  
City Clerk  
Office of the City Clerk | City of Vancouver  
604.873.7998

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**From:** Johnston, Sadhu  
**Sent:** Monday, December 11, 2017 3:22:08 PM (UTC-08:00) Pacific Time (US & Canada)  
**To:** Direct to Mayor and Council - DL  
**Cc:** City Manager's Correspondence Group - DL; Dobrovlny, Jerry; LaClaire, Lon  
**Subject:** Memo - Stopping Times Permitted in Passenger Zones

Greetings Mayor and Council,

Please see the attached memo from Jerry Dobrovlny regarding Stopping Times Permitted in Passenger Zones. A short summary of the memo is as follows:

- Staff were asked to provide a rationale for the three minute time limit for passenger zones in the City of Vancouver.
- The existing time limit, coupled with our enforcement practices and provisions for persons with disabilities, seeks to retain efficient curbside uses and prevent illegal parking behavior.
- Monitoring of the passenger zones will continue to ensure the needs of residents and businesses are being met and a more detailed review will be conducted in the context of the provincial government reviewing app-based transportation services.

If you have any further questions or concerns, please contact Lan LaClaire, Director of Transportation, at 604.873.7336 [on.laclaire@vancouver.ca](mailto:lan.laclaire@vancouver.ca).

Best,  
Sadhu

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## MEMORANDUM

December 11, 2017

TO: Mayor and Council

CC: Sadhu Johnston, City Manager  
Paul Mochrie, Deputy City Manager  
Janice MacKenzie, City Clerk  
Lynda Graves, Manager, Administration Services, City Manager's Office  
Rena Kendall-Craden, Director, Communications  
Kevin Quinlan, Chief of Staff, Mayor's Office  
Katie Robb, Director, Communications, Mayor's Office  
Naveen Girn, Director of Community Relations, Mayor's Office  
Lon LaClaire, Director of Transportation

FROM: Jerry Dobrovolny, General Manager Engineering Services

SUBJECT: Stopping Times Permitted in Passenger Zones

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In response to an inquiry on the floor of Council during the November 15, 2017 City Finance and Services meeting, City staff have compiled the following summary outlining the rationale for current passenger zone regulations.

The intent of passenger zones is to allow for the pick-up and drop-off of passengers close to building entrances. Typically, they are in place near theatres, hotels, restaurants/bars, day cares, and medical clinics where on-site pick-up and drop-off is not available.

As per the Streets and Traffic Bylaw, passenger zones can be used to load or unload passengers for up to three minutes, which is sufficient to enter or exit a vehicle. In practice, Parking Enforcement Officers will allow up to six minutes if a vehicle is actively loading or unloading. Furthermore, more time to load or unload passengers is allotted to persons with disabilities; vehicles displaying a valid SPARC<sup>1</sup> placard may stop for up to 30 minutes.

Given the convenient location of passenger zones, there is often high demand for this curb space. If vehicles are allowed to remain in passenger zones for long periods of time, this increases the chances of more vehicles arriving than there is space available. This can be frustrating for other drivers trying to use the passenger zone and can lead to double parking,

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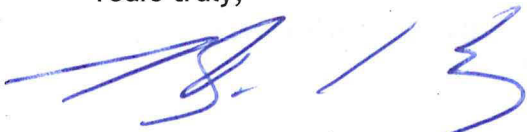
<sup>1</sup> Social Planning and Research Council of British Columbia

stopping in front of driveways, and other safety issues. A secondary impact of longer stopping times in passenger zones is that it decreases the efficiency of enforcement; the longer the stopping time permitted, the longer it takes to enforce.

Staff will continue to monitor curbside regulations to best meet the needs of residents and businesses. In particular, with the introduction of app-based transportation services (such as Uber and Lyft) being examined in detail by the provincial government, the regulations that apply to passenger zones will have to be examined in greater detail.

If you have any further questions or concerns, please contact Lon LaClaire, Director of Transportation, at 604.873.7336 or [lon.laclaire@vancouver.ca](mailto:lon.laclaire@vancouver.ca).

Yours truly,



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