

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
To: "Direct to Mayor and Council - DL"
CC: "City Manager's Correspondence Group - DL"
"Krishna, Kaye" <Kaye.Krishna@vancouver.ca>
Date: 6/14/2018 10:14:51 AM
Subject: Update regarding 1225 Cardero St

Good morning Mayor and Council,

In follow up to our previous memo regarding complaints received by residences at the above-referenced address, and in recognition of ongoing communications from some of these residents to members of Council, I have attached below a message sent today by Kaye Krishna to the tenants.

Kaye's message confirms the City's action in response to the complaints regarding ventilation in the building and also addresses the tenants' request for documentation relevant to their action under the Residential Tenancy Act. Kaye's email to the tenants included as attachments the relevant inspection reports and enforcement correspondence.

Please feel free to contact Kaye if you have any questions regarding this matter.

Best,
Paul

From: Krishna, Kaye
Sent: Thursday, June 14, 2018 9:05 AM
To: Aissa A; Hannah Tran; Curtis Allen; luigi.ronchi@gmail.com; twinsletown@yahoo.com; bluestreaksredsky@gmail.com; armandino@gmail.com; eabbey@me.com; angela@angelfish.ca; carolineriedel@hotmail.com; tarajonesis@yahoo.ca; benvanexan@gmail.com; whitewave50@gmail.com; oksanahayduk@gmail.com; jaw.nahirnick@gmail.com; rynss3d@gmail.com; giuliheto@gmail.com; amigo.jorge@gmail.com; james.naknakin10@gmail.com
Cc: Holm, Kathryn; Collister, Mike; Greenfield, Mark; Brar, Gurv
Subject: Update regarding 1225 Cardero St

Dear Residents of 1225 Cardero St.,

Thank you to those of you have reached out to me following my letter to many of you on June 5, 2015 regarding City action in response to ventilation concerns in your building. As I mentioned in that letter, the City of Vancouver issued a 14-day order requiring that the property owner of 1225 Cardero Street retain the services of a Professional Mechanical Engineer to assess the building's mechanical ventilation system, and provide a written report that details the repairs needed to ensure the ventilation system is functioning as designed. In addition, the order required that they complete the necessary repairs as outlined in the Engineer's report by June 19, 2018.

As a part of an active issue resolution, we are sharing the attached documents to demonstrate the enforcement action taken at 1225 Cardero Street. Please note, that all private personal information in the report has been redacted in accordance with the Freedom of Information and Protection of Privacy Act (FIPPA).

It should be noted that it is not standard process for the City of Vancouver to share copies of inspection reports and enforcement correspondence with individuals in this way. Our standard practice is for members of the public to request access to City records by submitting a File Research request. The file research request process includes routinely available information, such as inspection reports and enforcement correspondence (e.g. orders). These documents are released upon request on a fee-for-service basis in accordance with the Miscellaneous Fees By-law No. 5664. A file research request can be submitted online by emailing gurv.brar@vancouver.ca. Alternatively, a document request may be made in person by visiting the Development and Building Services Centre, located on the first floor at 515 West 10th Ave.

We are making an exception to our standard process in recognition of the immediate needs of the tenants of 1225 Cardero Street to respond to the Residential Tenancy Branch action. Through this and other similar cases, staff have identified the need to improve this request process and are putting forward a recommendation to Council next week to waive this fee for tenants or non-profit organizations who are in dispute with a building owner or landlord.

Thanks again,
Kaye

KAYE KRISHNA | General Manager
Development, Buildings, & Licensing
(O) 604.873.7160 | (M) 604.679.0475



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