

**From:** ["Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>](mailto:Sadhu.Johnston@vancouver.ca)  
**To:** ["Direct to Mayor and Council - DL"](#)  
**CC:** ["City Manager's Correspondence Group - DL"](#)  
**Date:** 7/9/2018 10:39:46 AM  
**Subject:** Mayor's Elevator

Greetings Mayor and Council

Please find below an update up on the repairs of the Mayor's elevator.

Best

Sadhu

Sadhu Aufochs Johnston | City Manager  
City of Vancouver | 453 W 12th Avenue  
Vancouver | BC V5Y 1V4  
604.873.7627 | [Sadhu.johnston@vancouver.ca](mailto:Sadhu.johnston@vancouver.ca)  
Twitter: sadhuajohnston

---

**From:** Hsu, Paul  
**Sent:** Monday, July 9, 2018 10:30 AM  
**To:** Johnston, Sadhu  
**Cc:** Aujla, Bill  
**Subject:** Mayor's Elevator

Hi Sadhu.

Bill has asked me to summarize the status of repairs for the Mayor's elevator.

As of this moment, the elevator motor is currently removed and at a service shop to be rewound and have all of its connectors serviced. We expect this to be completed and installed as soon as possible during the week of July 16-20th.

The elevator company regrets the length of time it has taken to repair this elevator and have been responsive in doing everything they are able to help expedite, but this has been one of those situations where it has been difficult to resolve. They have not stopped working on fixing the elevators since the day it was reported to them.

We have been working closely with their Senior Service Technicians, Maintenance Supervisors and Electrical Engineers who advise us rewinding the motor will resolve the issues.

We will continue to keep the City Manager's Office and the Mayor's Office updated on the status of repairs. I've also asked Chris Santos (Building Services Supervisor II) to include you in all future updates.

Please let me know if you have any questions or concerns.

Thanks.

Paul Hsu  
Real Estate & Facilities Management  
Acting Director Facilities Maintenance & Operations  
City of Vancouver  
Office: 604.654.0969  
Cellular: 604.968.7830