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To: "Direct to Mayor and Council - DL"

CC: "City Manager's Correspondence Group - DL"

Date: 10/29/2018 6:56:37 AM

Subject: Heavy rains

Greetings Mayor and Council

I am writing to provide you with information regarding last night's weather.

Unexpected heavy rains started at approximately 8:45pm Sunday night.

All Sanitation crews were diverted from their normal duties at shift's commencement to deal with flash flooding. Approximately 30 flooding calls came in between 9pm – 11pm. Crews were managing calls, and a vacuum truck was requested at 11pm.

The torrential rain stopped at 11:45pm. According to Environment Canada, approximately 25mm fell before midnight. At 1am Dispatch was able to give us a total list of calls amounting to 128. The calls were prioritized and crews were dispatched out to trouble spots. Sanitation is currently working with National Yard Dispatch and Sewers vacuum truck to close calls by severity. Street cleaning will commence again after 7am.

Additionally, the NEU pumps failed and the facility was flooded. Staff have been de watering and will be assessing the damage this morning. The boilers are operational, so we are still providing heat to customers.

Best

Sadhu

Sadhu Johnston
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