

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>  
To: "Direct to Mayor and Council - DL"  
CC: "City Manager's Correspondence Group - DL"  
Date: 12/20/2018 3:06:50 PM  
Subject: Wind storm - update

---

Good afternoon Mayor and Council,

Our staff are currently managing a significant volume of issues associated with high winds. 3-1-1 experienced a spike in calls around 1pm and had callers queued for 15-20 minutes at the peak call demand. That call backlog has now been processed.

Parks is currently responding to 30 calls for street trees and our Buildings team is handling at least three calls involving trees down on structures.

VFRS has also been attending to numerous calls for downed power lines and, due those demands, temporarily discontinued response to non-critical medical and alarm calls. VFRS is now back to available coverage in all halls.

The wind is predicted to attenuate over the course of the afternoon and we expect that we are now past the peak demand associated with this storm.

If you have any questions or concerns, please let me know.

Best,  
Paul