

From: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
To: ["Bone, Patricia" <patricia.bone@vancouver.ca>](mailto:patricia.bone@vancouver.ca)
Date: 3/2/2018 4:04:05 PM
Subject: Harbour Green Dock - Additional Sign
Attachments: draft_alterate_locations.pdf

Hi Pat,

We've had a request for Coal Harbour Marina to install an additional sign at [Harbour Green Dock](#) to let boaters know where to go for public moorage. The sign needs to be legible for boaters who might be coming to the dock, so we thought it should be mounted in the middle of the temporary fencing on the water side of the dock and next to our existing "Dock Closed" sign.

I've attached the graphic design. Let me know if you would prefer to have it in another format.

Malcolm has asked that we install the signs as soon as possible. However, the request came in yesterday evening, so if we have it up by next Thursday, I think everyone would be very happy.

The project WBS is CPP-00051-PB.

Many thanks and have a great weekend,
Ali

Public Moorage

Located in front of
Granville Island
Public Market

Clearing Customs

Report to False
Creek Harbour
Authority at Dock F,
Fishermen's Wharf



From: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
To: ["Bone, Patricia" <patricia.bone@vancouver.ca>](mailto:patricia.bone@vancouver.ca)
Date: 2/14/2018 6:03:28 PM
Subject: Harbour Green Dock - Closure Signage
Attachments: closure 4x3 copy-OL.eps
signage_locations.pdf

Hi Pat,

You may have already received our work request for the [Harbour Green Dock](#). We've had to close down the dock for repairs. Ian's crew are going to put up some fencing on the water side and on the two entrance gates. We will need some signs to let the public and boaters know that the dock is closed for repairs. We are thinking five boards (standard panels), with two attached to the front fencing/gate and three attached to the fencing that is going up on the water side of the floats (see attached plan).

I've attached the graphic design. Let me know if you would prefer to have it any other format.

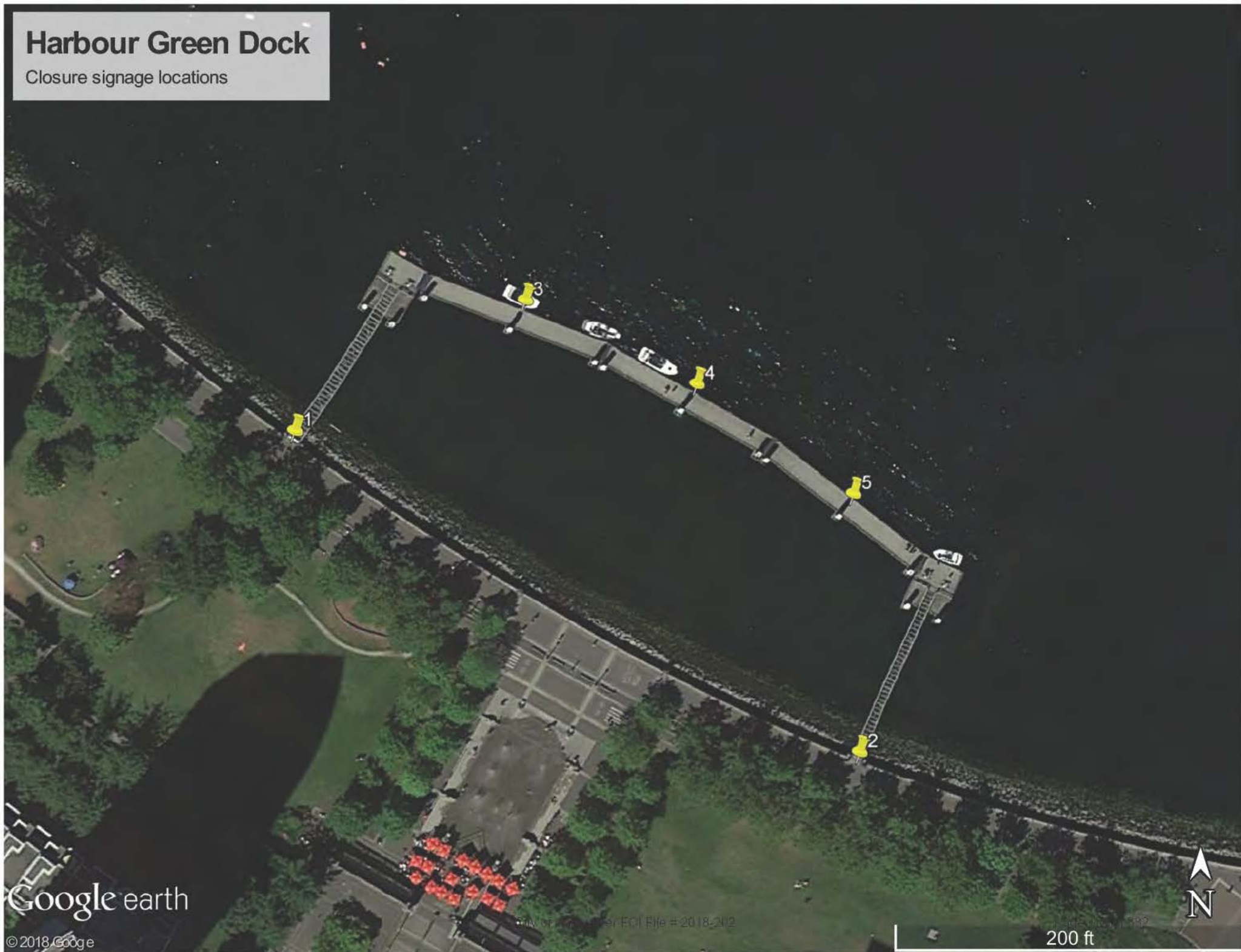
We would need to put the signs up as soon as possible, so would you be able to expedite this for installation by the end of the week?

The project WBS is CPP-00051-PB.

Many thanks and sorry for the rush job,
Ali

Harbour Green Dock

Closure signage locations



Google earth

© 2018 Google

Map data © OpenStreetMap contributors, Imagery © Mapbox, File # 2018-202

200 ft

From: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

To: ["Mack, Tiina" <tiina.mack@vancouver.ca>](mailto:tiina.mack@vancouver.ca)

Date: 2/7/2018 3:02:16 PM

Subject: Harbour Green Dock - Communication Strategy

Hi Tiina,

Margo wants to have a meeting on Harbour Green and sequence of events that should happen. Should I try and book a meeting with Sev, Octavio, Yann, Howard, Margo and yourself?

Regards,
Ali

From: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)
To: ["Margo Harper" <margo.harper@vancouver.ca>](mailto:margo.harper@vancouver.ca)
["Mack, Tiina \ \(work\\)" <tiina.mack@vancouver.ca>](mailto:tiina.mack@vancouver.ca)
["Nayeri, Ali" <ali.nayeri@vancouver.ca>](mailto:ali.nayeri@vancouver.ca)
["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)
Date: 2/9/2018 2:11:30 PM
Subject: Harbour Green Dock Closure
Attachments: Memo to Board Harbour Green February 8 2018 Final.pdf

The following memo from Malcolm to the Board will be going out this afternoon re the closure of the Harbour Green Dock effective February 15.

Things to discuss at our meeting at 2

- 1) Public Messaging
- 2) Signage on dock
- 3) Timelines re scoping structure and costing associated with use conversion

Once the meeting is concluded and memo has gone out I will call the 2 commercial operators, Bowen Island Taxi and Pacific Ferries, and follow up with an email

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca



February 8, 2018

MEMO TO : Park Board Commissioners

FROM : Malcolm Bromley
General Manager, Vancouver Board of Parks and Recreation

SUBJECT : Harbour Green Dock - update

Dear Commissioners,

Further to my memo of November 1, 2017, the following is an update on the physical condition of the Harbour Green Dock and the viability of ongoing commercial services.

The dock was designed for, and historically restricted to, pleasure craft only with posted signage on the dock. Last summer we discovered two commercial operators running commuter and tour services from the dock as a result of public complaints. Pacific Ferries agreed to cease operations until a review of dock use was conducted by staff. Bowen Land and Sea Taxi, who was conducting commuter service, was given a temporary operating agreement until January 31, 2018. This was intended to provide time for a staff review to be completed and not disrupt the commuter service.

While the dock was originally meant to accommodate pleasure craft only, as a result of unregulated commercial activity over the years the infrastructure has prematurely degraded. In September 2017 an engineer specializing in dock infrastructure was retained to assess the condition of the dock and pilings and discovered long term capital and immediate maintenance issues requiring attention. Repairs were undertaken in September and October to correct the maintenance concerns, and the long term capital requirements outlined by the engineer are being used to inform recommendations on the future leisure and commercial viability of the dock. Since the repairs, staff have visually inspected the dock on a monthly basis and recently discovered additional piling rings that have failed resulting in unsafe mooring conditions. A letter was received on February 5, 2018 from our third party engineer confirming this.

As the dock is not regularly patrolled, due to safety and liability concerns we must close the dock until such time it can be repaired. Bowen Land and Sea Taxi was going to be provided an extension to their temporary agreement, but given the safety and liability issues will now be asked to relocate their service to another dock by February 15, 2018.

Repairs will be on hold until such time as a determination can be made as to the future permissible uses. It is estimated that \$100,000 will be required to address the short and long term maintenance and capital issues which will allow for the continued restricted use of pleasure craft only. Staff are currently working with engineers to determine the additional improvement and costs required to allow both pleasure and commercial vessels to operate from the dock. It is estimated that this information will be available within 6 to 8 weeks. Taking costs into consideration, staff will come to the Board in Q2 with a recommendation to either maintain the current restricted use or to pursue the viability of changing the dock use to commercial use. If the latter is recommended and agreed to, please note public



consultation will be a part of the continued investigative process before coming back to the Board in Q3 with a final recommendation.

Dependent on the use, improvements to the dock can be designed and a contractor procured to undertake the repair work as early as Q4. In the interim, access to the dock from the park will be restricted via the current gates at the top of the gangways and signage will be posted on the dock to advise boaters that the dock is temporarily closed.

In the interim should you have any questions, please feel free to contact me.

Regards,

Malcolm Bromley
General Manager - Vancouver Board of Parks and Recreation

/sa

From: "Araujo, Sev" <Sev.Araujo@vancouver.ca>

To: "Keyzer, Rachel" <rachel.keyzer@vancouver.ca>

"Nayeri, Ali" <ali.nayeri@vancouver.ca>

"Cheryl Chan" <cheryl.chan@vancouver.ca>

Date: 2/9/2018 3:53:48 PM

Subject: Harbour Green Dock Closure update

Attachments: Memo to Board Harbour Green February 8 2018 Final.pdf

All

I spoke to Mike at Bowen Island Taxi and while the gate was locked by Rangers due to a 311 safety call, commuters were hoping the fence for a couple of days but it was since opened apparently.

I explained the situation and given it's a long weekend and they do not operate on Monday, we can close gate today **after** their 4:30pm pick up today. I will follow up with an email and asked Mike if he has any questions to email me as I will monitor emails on weekend.

Ali and Rachel please coordinate with the temporary signage

Cheryl, after our 2 pm meeting with Comms and Dev, Daria is working on some messaging for Commissioners and PBGMO and Ali is working on temp signage for this weekend. The idea is to fence off dock from the water side

Alex and Howard see attached memo

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: Keyzer, Rachel

Sent: Friday, February 09, 2018 1:49 PM

To: Araujo, Sev

Cc: Nayeri, Ali

Subject: Re: Harbour Green Dock

Ok so to confirm, I will have my crew unlock the dock tonight and report back how many locks have been placed on the dock?

Would you like anything caution taped off?

Rachel Keyzer

Lead Park Ranger

By-law Enforcement Portfolio

Vancouver Park Board

(t) s.15(1)(l)

(e) rachel.keyzer@vancouver.ca

On Feb 9, 2018, at 1:14 PM, Araujo, Sev <Sev.Araujo@vancouver.ca> wrote:

No rush we need it open until February 15 as the dock will then be closed temporarily.

Thank you

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Keyzer, Rachel
Sent: Friday, February 09, 2018 12:56 PM
To: Araujo, Sev
Cc: Nayeri, Ali
Subject: Re: Harbour Green Dock

I'll try to get a ranger to go by as soon as possible. They've had a particularly busy day today, so it may take a few hours. Worst comes to worst, I can have the pm crew head over.
I'll keep you both posted.

Rachel Keyzer
Lead Park Ranger
By-law Enforcement Portfolio
Vancouver Park Board
(t) s.15(1)(l)
(e) rachel.keyzer@vancouver.ca

On Feb 9, 2018, at 10:09 AM, Araujo, Sev <Sev.Araujo@vancouver.ca> wrote:

Missing a few words ...

Were locks placed on both gates?

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Araujo, Sev
Sent: Thursday, February 08, 2018 3:00 PM
To: Nayeri, Ali; Rachel Keyzer
Subject: RE: Harbour Green Dock

I'm surprised operator hasn't called.

Rachel were placed on both gates at the top of the gangways or just one?

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Nayeri, Ali

Sent: Thursday, February 08, 2018 10:35 AM
To: Araujo, Sev
Cc: Silva, Octavio; Harper, Margo; Mack, Tiina
Subject: FW: Harbour Green Dock

Hi Sev,

Rachel has managed to get find out who locked the gate at the dock (see below). It is currently closed and will remain closed unless we ask otherwise.

Has the operator has reached out to you about this?

Thanks,
Ali

From: Keyzer, Rachel
Sent: Thursday, February 08, 2018 9:43 AM
To: Nayeri, Ali
Subject: RE: Harbour Green Dock

Hi Ali,

So it appears that it was indeed a Park Ranger who placed a lock on the dock. Last week, we received a 3-1-1 complaint from the public regarding safety concerns on the dock. As a safety precaution, the responding Ranger placed a lock on it to prevent the public from using it. It is currently locked, but we can remove it upon request.

My apologies for the confusion as I did not see the case that had been created for this issue.

[<image002.png>](#) **Rachel Keyzer** | Lead Park Ranger | By-Law Enforcement Portfolio
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t. 604.257.8528 | c. s.15(1)(l)
rachel.keyzer@vancouver.ca

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From: Nayeri, Ali
Sent: Thursday, February 08, 2018 7:58 AM
To: Keyzer, Rachel
Subject: Re: Harbour Green Dock

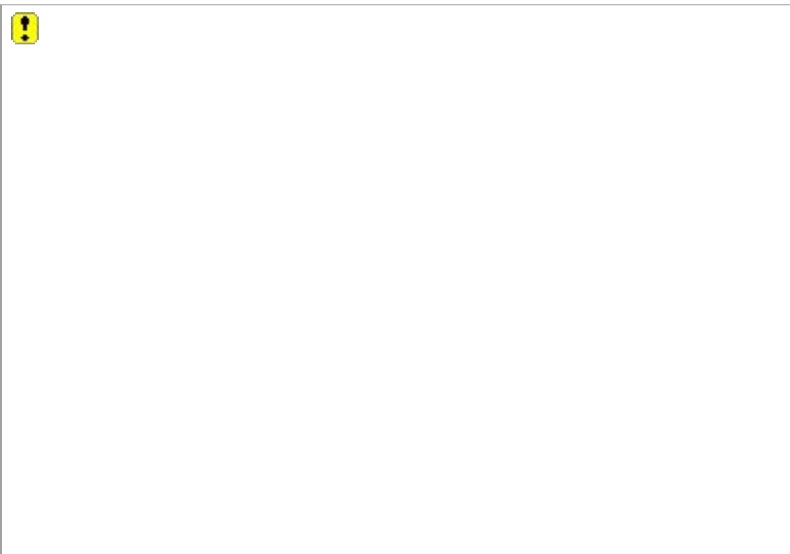
Thanks Rachel for letting me know. Do you know if the dock is currently locked?
Many thanks,
Ali

On Feb 8, 2018, at 7:54 AM, Keyzer, Rachel <Rachel.Keyzer@vancouver.ca> wrote:

Hi Ali,

I've spoken with Jeff Whitehead and he is looking into the matter. He too did not know anything about it, but will let me know what he finds. I'll keep you posted.

Thanks,



Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio

Vancouver Board of Parks and Recreation | 2099 Beach Avenue

t. 604.257.8528 | c. s.15(1)(l)

rachel.keyzer@vancouver.ca

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February 8, 2018

MEMO TO : Park Board Commissioners

FROM : Malcolm Bromley
General Manager, Vancouver Board of Parks and Recreation

SUBJECT : Harbour Green Dock - update

Dear Commissioners,

Further to my memo of November 1, 2017, the following is an update on the physical condition of the Harbour Green Dock and the viability of ongoing commercial services.

The dock was designed for, and historically restricted to, pleasure craft only with posted signage on the dock. Last summer we discovered two commercial operators running commuter and tour services from the dock as a result of public complaints. Pacific Ferries agreed to cease operations until a review of dock use was conducted by staff. Bowen Land and Sea Taxi, who was conducting commuter service, was given a temporary operating agreement until January 31, 2018. This was intended to provide time for a staff review to be completed and not disrupt the commuter service.

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As the dock is not regularly patrolled, due to safety and liability concerns we must close the dock until such time it can be repaired. Bowen Land and Sea Taxi was going to be provided an extension to their temporary agreement, but given the safety and liability issues will now be asked to relocate their service to another dock by February 15, 2018.

Repairs will be on hold until such time as a determination can be made as to the future permissible uses. It is estimated that \$100,000 will be required to address the short and long term maintenance and capital issues which will allow for the continued restricted use of pleasure craft only. Staff are currently working with engineers to determine the additional improvement and costs required to allow both pleasure and commercial vessels to operate from the dock. It is estimated that this information will be available within 6 to 8 weeks. Taking costs into consideration, staff will come to the Board in Q2 with a recommendation to either maintain the current restricted use or to pursue the viability of changing the dock use to commercial use. If the latter is recommended and agreed to, please note public



consultation will be a part of the continued investigative process before coming back to the Board in Q3 with a final recommendation.

Dependent on the use, improvements to the dock can be designed and a contractor procured to undertake the repair work as early as Q4. In the interim, access to the dock from the park will be restricted via the current gates at the top of the gangways and signage will be posted on the dock to advise boaters that the dock is temporarily closed.

In the interim should you have any questions, please feel free to contact me.

Regards,

Malcolm Bromley
General Manager - Vancouver Board of Parks and Recreation

/sa

From: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

To: ["Araujo, Sev" <sev.araujo@vancouver.ca>](mailto:sev.araujo@vancouver.ca)

Date: 2/13/2018 5:00:48 PM

Subject: Harbour Green dock signage

Attachments: draft_closure_sign.pdf

Hi Sev,

We've prepared a draft of the more permanent signs for Harbour Green Dock. The signs will be 48"x36" . Do you have any comments before it goes to the sign shop?

The signs will be mounted on both gates as well as on the fence that our fabrication shop is going to put up this week on the floats.

Thanks,
Ali

DOCK CLOSED FOR REPAIRS

UNTIL FURTHER NOTICE

For information contact: PB.comments@vancouver.ca



@ParkBoa d



/ParkBoard



/VanPa kBoard



vancouver.ca

DOCK CLOSED FOR REPAIRS

UNTIL FURTHER NOTICE

For information contact: PB.comments@vancouver.ca



@ParkBoa d



/ParkBoard



/VanPa kBoard



vancouver.ca

From: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

To: ["Foster, Ian" <Ian.Foster@vancouver.ca>](mailto:Ian.Foster@vancouver.ca)

Date: 2/9/2018 1:06:31 PM

Subject: Harbour Green Dock

Hi Ian,

We are going to probably need to close down Harbour Green Dock for a while until repairs are done to the structure. That decision is being made hopefully this afternoon, but I thought I should give you a heads up and see if you have any ideas on how to do this.

The rangers have closed the gangway gates, however, as your crew earlier this week, people still approach and moor their vessels there. I was wondering if you have any ideas on how we can close off the dock and keep boaters away.

Could you let me know how soon we can put it up as well? We have an engineer's report which says that the dock is a safety hazard.

I will need to ask the sign shop to fabricate some signs to go along with the fence as well.

Regards,
Ali

From: ["Matt Tobias" <matt@floatingstructures.com>](mailto:matt@floatingstructures.com)
To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
Date: 1/18/2018 11:16:56 AM
Subject: Harbour Green Docks - Pilehoop replacement
Attachments: Harbour Green-Proposal.pdf

Ali,

I apologize for the delay please see attached proposal for replacement of 13 pilehoops at Harbour Green Dock. Let me know if you have any questions or concerns?

Regards,

Mathias Tobias
Senior Project Manager



IMFS International Marine Floatation Systems Inc.

9365 River Road, Delta, BC, Canada V4G 1B4
Tel (604)930-9903, (Ext. 2) Cell: 604-908-6889
[Website](#) | [Instagram](#) | [Linkedin](#) | [Facebook](#) | [Pinterest](#)

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I.M.F.S. INTERNATIONAL MARINE FLOATATION SYSTEMS INC.

9365 River Road, Delta, B.C. V4G 1B4

Tel: (604) 930-9903

www.FloatingStructures.com

Budget Proposal

Mr. Ali Nayeri
Vancouver Board of Parks & Recreation
T: 604.257.8461

January 18, 2018

Re: Harbour Green Docks – Pilehoop Repair

As requested we are pleased to submit our proposal to repair/replace the 13 pilehoops.

I have based the following estimate to fabricate new pile brackets, remove and dispose of the old and install the new ones.

I have designed the brackets using W6x25 I beam (approx 6"x6" x .44 wall thickness). With angled sections of .5" plate of 20" long and 10"x10" bolted with ¾" ss epoxy anchors to secure the brackets to the concrete dock. The bumper pads are made of Channel and 2" UHMW. I recommend a layer of hard rubber sandwiched between the UHMW and the C channel to mitigate the shock load. All steel components to be galvanised.

Installation to be completed using a 3 man team with a support vessel c/w Hiab type crane.

Any rubrail or cleat replacement would be an extra.

Budget Price = \$68,500

Items Not Included (NIC)

PST & GST

Engineering

Pile & anchoring engineering, surveyor

Electrical wiring, data & phone or mechanical works; water lines or fixtures

Permits, approvals and inspections

- Price is valid for 30 days.

Thank you for the opportunity to become involved in this interesting project. We look forward to hearing from you soon.

Yours truly,

Mathias Tobias
Senior Project Manager

From: "Foster, Ian" <Ian.Foster@vancouver.ca>

To: "Nayeri, Ali" <Ali.Nayeri@vancouver.ca>

Date: 2/5/2018 3:39:14 PM

Subject: Harbour Green Float

Pictures of damage at Harbour Green Dock

Ian



From: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

To: ["Keyzer, Rachel" <Rachel.Keyzer@vancouver.ca>](mailto:Rachel.Keyzer@vancouver.ca)
["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

Date: 2/9/2018 6:20:04 PM

Subject: Last RUN is actually 6:00pm for Harbour Green Dock

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: ["Mack, Tiina" <tiina.mack@vancouver.ca>](mailto:tiina.mack@vancouver.ca)

To: ["Harper, Margo" <Margo.Harper@vancouver.ca>](mailto:Margo.Harper@vancouver.ca)
["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

Date: 2/6/2018 5:27:06 PM

Subject: Memo to Board Harbour Green February 6 2018tkmnotes.docx

Attachments: Memo to Board Harbour Green February 6 2018tkmnotes.docx

Hi Sev,

My comments are in the attached document via track changes. My gut tells me \$50K is too low for this work – perhaps let's leave the \$\$ out for commercial upgrade until we have more info.

Also, we need to try to get this done sooner otherwise we'll miss the boating season, but Q4 is probably realistic.

Thank you

Tiina



From: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
["Mack, Tiina" <tiina.mack@vancouver.ca>](mailto:tiina.mack@vancouver.ca)

Date: 2/6/2018 4:58:34 PM

Subject: Memo to Board re closure of Harbour Green Dock (as soon as you can)

Attachments: Memo to Board Harbour Green February 6 2018.docx

Can you both please look at this memo and provide feedback via track changes before I send to Malcolm and Shauna.

I will be hear till at least 8 if you happen to get to it today

Thank you

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: Nayeri, Ali

Sent: Tuesday, February 06, 2018 12:19 PM

To: Araujo, Sev

Cc: Silva, Octavio; Mack, Tiina

Subject: FW: Harbour Green Docks - Pilehoop replacement

Hi Sev,

Here is the letter from AE. In light of all the issues and AE's recommendation, I think we should completely close off the dock since it is not possible to ensure compliance by commercial users.

Regards,

Ali

From: Mike Hanson [<mailto:hansonm@ae.ca>]

Sent: Tuesday, February 06, 2018 12:03 PM

To: Nayeri, Ali

Subject: RE: Harbour Green Docks - Pilehoop replacement

Thanks Ali, its difficult to tell for certain from our photos as well, where the brackets at the east landing were sitting previously.

Please find the letter attached as per your request. If you have any questions please don't hesitate to ask

Regards,

Mike Hanson, P.Eng.

Bridge Engineer

Associated Engineering (B.C.) Ltd.

#500 – 2889 East 12th Avenue, Vancouver, BC V5M 4T5

Tel: [604.293.1411](tel:604.293.1411) | Cel: [604.928.9853](tel:604.928.9853) | Direct: [236.317.2325](tel:236.317.2325)

From: Nayeri, Ali [<mailto:Ali.Nayeri@vancouver.ca>]

Sent: Tuesday, February 06, 2018 9:23 AM

To: Mike Hanson <hansonm@ae.ca>

Subject: FW: Harbour Green Docks - Pilehoop replacement

Hi Mike,

I discussed this issue with Matt. His recollection is that the brackets on the east landing float were always lower.

Unfortunately we don't have any baselines, so I can't say if it was like this or not. Regardless, I think we will need to do some rehabilitation work on the floats (especially concrete repairs).

I thought I should send you these photos as well. As a result of the large gaps around the piles, the floats are moving side to side, which means the gaps between them can increase and decrease quite significantly. Our fabrication shop had put in some brackets to support the rubber transition between the west landing float (float 1) and float 2. Those brackets are causing damage to the floats when they collide with each other.

Thanks,
Ali

From: Matt Tobias [<mailto:matt@floatingstructures.com>]
Sent: Saturday, February 03, 2018 11:03 AM
To: Nayeri, Ali
Subject: Re: Harbour Green Docks - Pilehoop replacement

Ali,

Pile 12 & 13, have been like that for quite sometime maybe even from the beginning, we can also address this when you get approval to move forward with the remediation

Cheers,
M

Sent from my iPhone

On Feb 2, 2018, at 4:51 PM, Nayeri, Ali <Ali.Nayeri@vancouver.ca> wrote:

Hi Matt,

I have provided your estimate to our management and I am just waiting to see how to proceed. In the meantime, I am a bit worried that conditions could get worse, so I try to visit there whenever I can. I was at the dock earlier today and noticed that the pile brackets 12 and 13 which are attached to the east landing float (float 8) are partially submerged in water. All other brackets are out of water (see attached photos). Unfortunately, I don't have a baseline to compare to, but I was concerned that the float might either not be floating as high as it was intended to or was being prevented from moving up by something else.

Do you think this requires immediate investigation?

Thanks,
Ali

From: Nayeri, Ali
Sent: Friday, January 19, 2018 2:20 PM
To: 'Matt Tobias'
Subject: RE: Harbour Green Docks - Pilehoop replacement

Hi Matt,

I appreciate your quick responses to my questions. I am preparing a summary to discuss this with our senior management. This structure was not on our list of projects so with this information, we will need to figure out the funding piece.

I'll be in touch if we need more information.

Regards,
Ali

From: Matt Tobias [<mailto:matt@floatingstructures.com>]
Sent: Friday, January 19, 2018 11:55 AM
To: Nayeri, Ali
Subject: RE: Harbour Green Docks - Pilehoop replacement

Ali,

For our engineers to review new pilehoop design and provide shop drawings & engineering will be \$2900. After design & engineering of the pilehoop it may cause us to update our pricing because of extras that are being recommended by the engineer?

Attached are the original engineering drawings for the project, you can see this dock was designed for 35ft vessel, although I would suspect that this was the original request not necessary the limits of the dock?

Regards,

Mathias Tobias
Senior Project Manager



IMFS International Marine Floatation Systems Inc.

9365 River Road, Delta, BC, Canada V4G 1B4

Tel (604)930-9903, (Ext. 2) Cell: 604-908-6889

[Website](#) | [Instagram](#) | [Linkedin](#) | [Facebook](#) | [Pinterest](#)

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From: Nayeri, Ali [<mailto:Ali.Nayeri@vancouver.ca>]
Sent: January-18-18 6:40 PM
To: Matt Tobias
Subject: RE: Harbour Green Docks - Pilehoop replacement

Hi Matt,

Thank you for preparing this budget proposal for us. I have the following questions:

- a. The proposal states that the budget excludes engineering. Is additional engineering required for the repairs that you are proposing? If so, what would be the estimated cost of the engineering work.
- How long will these repairs take? I anticipate that there would be a need to close the dock during the repairs. As I had mentioned, there is currently a ferry operation that uses the dock, so I need to give our management team a sense of the possible impact.
- How long will the proposed repairs last? Is this a stop-gap measure or is this anticipated to resolve the issues?
- Will these repairs allow the dock to continue to be used for commercial ferry operations? i.e. 8 scheduled docking/off-loading per day and average of 120 people loading/off-loading per day PLUS other non-scheduled commercial activity? If not what would that take / what is the issue preventing that?
- What would be the largest vessel and weight allowable once repairs are done?
- At the site meeting we discussed possibilities for dampening the motion of the floats in response to the waves in the inner harbour. I saw that you had included hard rubber sandwiched between the UHMW and the C channel for this. Will that last given the conditions there? Have you successfully used this design previously in similar conditions?
- What are the expected maintenance requirements for the new pile brackets? Are there things that we could do to reduce the maintenance requirements?
- Is there anything else that we can do to improve the resilience of the dock?

Thanks,
Ali

From: Matt Tobias [<mailto:matt@floatingstructures.com>]
Sent: Thursday, January 18, 2018 10:17 AM
To: Nayeri, Ali
Subject: Harbour Green Docks - Pilehoop replacement

Ali,

I apologize for the delay please see attached proposal for replacement of 13 pilehoops at Harbour Green Dock. Let me know if you have any questions or concerns?

Regards,

Mathias Tobias
Senior Project Manager



IMFS International Marine Floatation Systems Inc.

9365 River Road, Delta, BC, Canada V4G 1B4

Tel (604)930-9903, (Ext. 2) Cell: 604-908-6889

[Website](#) | [Instagram](#) | [Linkedin](#) | [Facebook](#) | [Pinterest](#)

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<2018_02_02_pile_photos.pdf>

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s.13(1)



From: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

To: ["Wilton, Shauna" <Shauna.Wilton@vancouver.ca>](mailto:Shauna.Wilton@vancouver.ca)

Date: 2/6/2018 7:51:00 PM

Subject: Memo to Board re Harbour Green Dock

Attachments: Memo to Board Harbour Green February 6 2018 Draft.docx

Hi Shauna,

Attached is a Draft Memo to Board for your review. I have touched base with Tiina and Ali re content

Once you are ok, and ultimately Malcolm, I see the following happening:

- 1) Memo to Board
- 2) Work with Margo on messaging
- 3) Work with Bowen Island Taxi to relocate off dock (max 2 weeks)
- 4) Secure dock
- 5) Install signage on dock
- 6) Work on recommendations to Board while at the same time confirming scope of work and pricing for potential change of use.

Please let me know

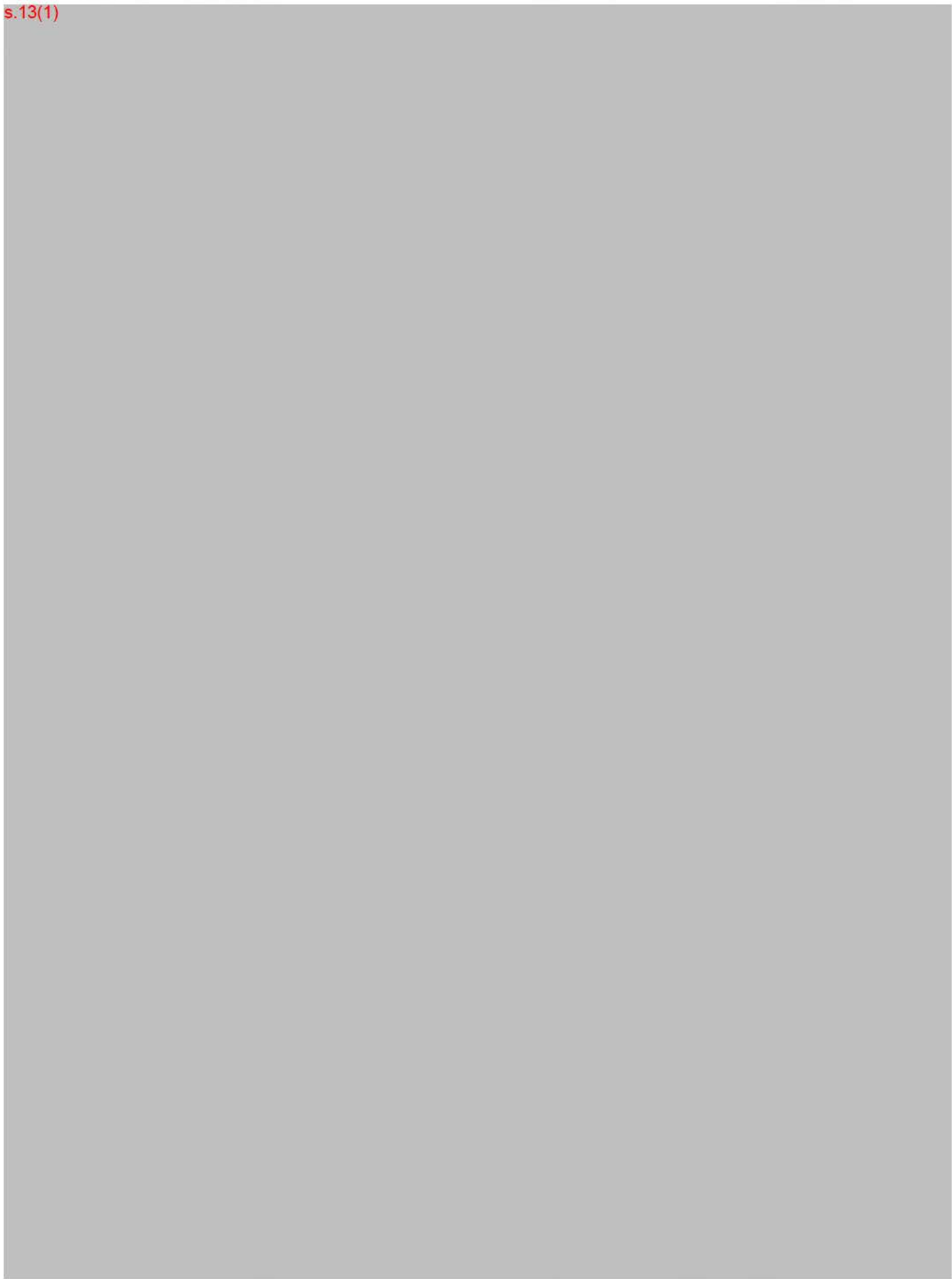
Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca



From: ["Wilton, Shauna" <Shauna.Wilton@vancouver.ca>](mailto:Shauna.Wilton@vancouver.ca)
To: ["Silva, Octavio" <Octavio.Silva@vancouver.ca>](mailto:Octavio.Silva@vancouver.ca)
["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)
["Herod, Megan" <Megan.Herod@vancouver.ca>](mailto:Megan.Herod@vancouver.ca)
["Harper, Margo" <Margo.Harper@vancouver.ca>](mailto:Margo.Harper@vancouver.ca)
Date: 2/15/2018 10:01:51 AM
Subject: RE: BC Coast Pilots @ Harbour Green Dock

Good idea. This is also an interesting exercise in learning who is really using that dock which explains all the premature wear and tear. Not too much pleasure craft use in that list. We should consider that in our report to the board.

Thanks,
Shauna

From: Silva, Octavio
Sent: Wednesday, February 14, 2018 12:24 PM
To: Araujo, Sev; Herod, Megan; Harper, Margo
Cc: Nayeri, Ali; Embley, Erin; Wilton, Shauna
Subject: RE: BC Coast Pilots @ Harbour Green Dock

Sev,

Given that Bowen Water Taxi and Pacific Ferries have been advised of the dock closure, and now BC Coast Pilots, I was just thinking about other parties that we're aware of who use the dock... and PMV, VPD Marine Squad, and Coast Guard came to mind.

You might've already covered these folks off, but if not, it might be worthwhile reaching out to them to let them know of the dock closure. If you don't already have contacts at those organizations, then Jenny Jung should be able to assist in that regard.

Thanks,
Octavio

From: Araujo, Sev
Sent: Wednesday, February 14, 2018 10:18 AM
To: Herod, Megan; Harper, Margo
Cc: Nayeri, Ali; Embley, Erin; Wilton, Shauna; Silva, Octavio
Subject: BC Coast Pilots @ Harbour Green Dock

I had assumed wrong, they are not Sea Plane Operators they are large vessel ship pilots. They have been using the dock for years

<http://www.bccoastpilots.com/>

Spoke to Brad this morning and he completely understands and will be using the commercial dock foot of Main street near Crab Park <http://tymac.ca/contact/>

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Herod, Megan
Sent: Tuesday, February 13, 2018 4:31 PM
To: Harper, Margo; Araujo, Sev
Cc: Nayeri, Ali; Embley, Erin
Subject: FW: harbour green dock

Hi all,
See the message below from the BC Coast Pilots about Harbour Green Dock. Do we have messaging I should use to respond?



Meg Herod
Planner | Planning and Research
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t.604.654.0982 c. 604.754.5706 e. megan.herod@vancouver.ca

From: Brad Taipalus [<mailto:director1@bcpilots.com>]
Sent: Tuesday, February 13, 2018 12:15 PM
To: Herod, Megan
Subject: harbour green dock

Hello megan,
I, m contacting you about information on the Harbour Green dock
Like everyone else, I saw the news story on CBC, regarding closure of the dock
As BC coast pilots, we use the berth quite often for dropping off and picking up pilots
So, the news of a potential closure , is quite important to BC coast Pilots
I look forward to your update regarding the dock
Thank you,

Captain Brad Taipalus
British Columbia Coast Pilots
Director1@bcpilots.com
604-688-0291 ext. 310



From: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

Date: 2/16/2018 9:51:52 PM

Subject: Re: Fencing up at Harbour Green Dock

Thanks for the update Ali. Greatly appreciated

I think, like you, mod lock might not be effective and may cause more danger as people who want to get on will.

The goal is to prevent vessels from mooring and causing further damage which you achieved

Thanks again

Sev

Please excuse the brevity of this email, it is being sent from my iPhone

> On Feb 16, 2018, at 8:35 PM, Nayeri, Ali <Ali.Nayeri@vancouver.ca> wrote:

>

> Hi Sev,

>

> Just wanted to let you know that Ian's crew have installed fencing on the dock (thanks Ian). It was too dark to take a good picture.

>

> Sign shop has been fabricating the signs and hope to install on Monday.

>

> Just wanted to know if we want to have larger modu-loc fencing at the gate (see picture). Even with a taller fence people can still just walk on the seawall and in behind the fence to jump onto the gangway. So it may not be too effective.

>

> Have a great weekend,

> Ali

>

> <image1.jpeg>



From: "[Araujo, Sev](mailto:Sev.Araujo@vancouver.ca)" <Sev.Araujo@vancouver.ca>
To: "[Nayeri, Ali](mailto:Ali.Nayeri@vancouver.ca)" <Ali.Nayeri@vancouver.ca>
Date: 1/30/2018 4:48:00 PM
Subject: RE: Harbour Green Dock: Repairs and safety status

Thank you Ali.

Couple of things for discussion

- 1) issues and recommendations brought up by Blue Water in September 28 2017 email that I attached yesterday (IMFS rings and attachments not adequate require stronger pile rings, further engineering to determine infrastructure integrity vs current and proposed uses)
- 2) is it safe/ok to allow another commercial operator in the current state dock is while we implement the maintenance plan
- 3) May 9, 2017 email outlining issues outlined by AE Engineering report

Thanks again

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Nayeri, Ali
Sent: Monday, January 29, 2018 5:44 PM
To: Araujo, Sev
Cc: Silva, Octavio; Mack, Tiina
Subject: RE: Harbour Green Dock: Repairs and safety status

Hi Sev,

s.13(1)

However, given that it is not uncommon to see vessels abandoned there, there may be situations where the open section of the dock would be blocked and we would have the operators screaming at us to do something with the boats. So we will have to weigh the situation either way.

IMFS believes that the current situation is mainly due to lack of preventative/regular maintenance of the sliding pads around the piles which arrest the movement of the floats. They believe that the wave regime at the site and the use/abuse of the dock for purposes that it was intended for has accelerated the deterioration. So what is being proposed will not be radically different than what we had before. So we will need to ensure that Operation likes the design and has the capacity to maintain it. Otherwise, I suspect we will be in the same situation again, especially if we officially use the dock for commercial activity.

Let's discuss this further on Friday.

Thanks,
Ali

From: Mack, Tiina
Sent: Monday, January 29, 2018 1:10 PM
To: Araujo, Sev; Nayeri, Ali
Cc: Silva, Octavio

Subject: RE: Harbour Green Dock: Repairs and safety status

Hi Sev,

I'll ask Ali to respond in depth when he is back in the office Wednesday (he is on a course Mon-Tues).

I do know that the dock will need to be shut down for 2-4 weeks when under repair... and it needs more frequent maintenance and inspection for the commercial operations impacts and repairs.

It looks like you have set up a meeting for Friday and we can figure it out then.

Cheers

Tiina

From: Araujo, Sev
Sent: Monday, January 29, 2018 1:04 PM
To: Mack, Tiina; Mack, Tiina
Cc: Silva, Octavio
Subject: Harbour Green Dock: Repairs and safety status

Hi Tiina and Ali,

Any word on the safety and or commercial limitations of this dock? I am attaching the highlighted emails since September re work and issues identified.

We are at the point of having to either extend an operator or tell them its not available for their commuter service and now having another operator wanting to start up. There is a liability exposure here that I do not feel we can continue and allow further operators to run from the dock

s.13(1)

Please note Shauna is looking for guidance from us as she needs to inform Malcolm.

I'll send a meeting request

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Nayeri, Ali
Sent: Thursday, November 30, 2017 4:46 PM
To: Araujo, Sev
Cc: Murray, Grant; Jackson, Steve; Wilton, Shauna; Mack, Tiina
Subject: RE: Harbour Green Dock

Hi Sev,

I was wondering if we have made any progress on determining ownership/jurisdiction at Harbour Green Dock?

In late October, I received a message from an engineer at Streets and Electrical Design. It seems their consultant, SNC Lavalin, regularly gets picked up by a boat at the dock to review ongoing work nearby. The site engineer had noted the damage to the dock and had prepared a memo to bring this to our attention (attached). The reported items are the same

as those reported by AE in their report in September.

I have reached out to IMFS, the original manufacturers of the floats, and I am going to have a site meeting with them next Wednesday to get their take on what it will take to repair the floats and mooring rings. They think that it may be more cost effective to remove the floats and repair them at their facility rather than on site. So we need to be prepared for an extended closure of the dock as well.

Thanks,
Ali

From: Mack, Tiina
Sent: Friday, September 29, 2017 1:12 PM
To: Nayeri, Ali; Araujo, Sev
Cc: Murray, Grant; Jackson, Steve; Wilton, Shauna
Subject: RE: Harbour Green Dock

Ouch\$\$ but good to know, thanks for the timely follow up Ali

From: Nayeri, Ali
Sent: Thursday, September 28, 2017 5:30 PM
To: Araujo, Sev; Mack, Tiina
Cc: Murray, Grant; Jackson, Steve; Wilton, Shauna
Subject: FW: Harbour Green Dock

Hi Sev and Tiina,

Below is the estimate I got from Blue Water Systems for replacement of all the pile rings (about \$170k).

In our previous discussions with AE, we had concluded that further investigation and re-engineering of the mooring system would be a wise decision since the current system clearly does not work in this environment and we would be in the same place again in a couple of years. I will ask Mike for a more precise estimate on the engineering, but we had previously talked about something around \$30k - \$50k.

So we are looking at about \$250k for a complete rehabilitation of the moorings on this structure.

Regards,
Ali

From: Peter Longwood [<mailto:peter@bluewatersystems.ca>]
Sent: Thursday, September 28, 2017 3:46 PM
To: Nayeri, Ali
Subject: RE: Harbour Green Dock

Hello Ali;

We could do this work but first let me offer our opinion. This should be engineered as this is a very rough site and these pile rings built by IMFS are not adequate nor is the attachment to the floats adequate. Therefore you probably should consult with an engineering firm that has experience in the marine environment. If you need suggestions of such firms I can offer this.

But if we were to approach this project, since it is extremely rough and this float is very heavy there is a lot of momentum during weather situations. We feel building stronger pile rings need to be built. Also to reduce the momentum we further suggest reducing the tolerances around the piles.

However, once new rings with tighter tolerances are installed in one area the loads will transfer to other areas. Therefore we suggest replacing all (13) pile rings and replacing at this time.

Our anticipated cost are as follows:

- ☐ Initial take-off and design: \$4,500 (w/o engineering)

- Pile rings fabrication: \$6,600 each
- Mobilization of crane barge and demobilization: \$10,000
- Installation: \$5,000 per pile ring
- Labour for additional work on site: \$5,000 per day

Roughly speaking, the cost for the above will run approximately \$ 165,300 before any additional work.

If this is something you want us to pursue, please advise. However, I really think you should consult with an engineering firm and have them design the correct solution to this problem.

Thanks you for contacting us.

Sincerely,
Peter

Peter Longwood
Blue Water systems, Ltd
9925 River Road
Delta, BC V4G 1B4
Tel: 604-583-9999
Email: peter@bluewatersystems.ca
www.bluewatersystems.ca

From: Nayeri, Ali [<mailto:Ali.Nayeri@vancouver.ca>]
Sent: Wednesday, September 27, 2017 5:14 PM
To: peter@bluewatersystems.ca
Subject: Harbour Green Dock

Hi Peter,

Further to our conversation earlier, attached please find some pictures of the state of two of the pile rings (P6 and P9). In addition, many of the rubrails and UHMW pads have been damaged or are missing. I would be thankful if you could let me know if you would be able to help us with performing the necessary repairs.

Best regards,
Ali

Ali Nayeri | Park Development | Board of Parks & Recreation
2099 Beach Avenue, Vancouver, BC V6G 1Z4
Tel: 604-257-8461 | Cell: 604-353-1896
Email: ali.nayeri@vancouver.ca

From: "Nayeri, Ali" <Ali.Nayeri@vancouver.ca>
To: "Araujo, Sev" <sev.araujo@vancouver.ca>
"Herod, Megan" <megan.herod@vancouver.ca>
Date: 2/13/2018 8:19:28 PM
Subject: RE: harbour green dock

Hi Meg,
Could you send them [this link](#) along with our messaging to make sure they know which dock we are talking about.
Thanks,
Ali

From: Araujo, Sev
Sent: Tuesday, February 13, 2018 7:04 PM
To: Herod, Megan
Cc: Harper, Margo; Nayeri, Ali; Embley, Erin
Subject: Re: harbour green dock

What? They must be confused with the float plane dock about 200 meters east

Sev

Please excuse the brevity of this email, it is being sent from my iPhone

On Feb 13, 2018, at 4:31 PM, Herod, Megan <Megan.Herod@vancouver.ca> wrote:

Hi all,
See the message below from the BC Coast Pilots about Harbour Green Dock. Do we have messaging I should use to respond?

Thanks,
Meg

[<image002.png>](#)Meg Herod
Planner | Planning and Research
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t.604.654.0982 c. 604.754.5706 e. megan.herod@vancouver.ca

From: Brad Taipalus [<mailto:director1@bcpilots.com>]
Sent: Tuesday, February 13, 2018 12:15 PM
To: Herod, Megan
Subject: harbour green dock

Hello megan,
I, m contacting you about information on the Harbour Green dock
Like everyone else, I saw the news story on CBC, regarding closure of the dock
As BC coast pilots, we use the berth quite often for dropping off and picking up pilots
So, the news of a potential closure , is quite important to BC coast Pilots
I look forward to your update regarding the dock
Thank you,

Captain Brad Taipalus
British Columbia Coast Pilots
Director1@bcpilots.com
604-688-0291 ext. 310

From: "[Araujo, Sev](mailto:Sev.Araujo@vancouver.ca)" <Sev.Araujo@vancouver.ca>
To: "[Wilton, Shauna](mailto:shauna.wilton@vancouver.ca)" <shauna.wilton@vancouver.ca>
Date: 2/8/2018 3:16:58 PM
Subject: RE: Harbour Green Dock

I would have to pull the 311 call to the Rangers last week, but I suspect the following pictures would have triggered the call

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: Wilton, Shauna
Sent: Thursday, February 08, 2018 2:05 PM
To: Araujo, Sev
Subject: RE: Harbour Green Dock

What was the safety concern?

From: Araujo, Sev
Sent: Thursday, February 08, 2018 12:01 PM
To: Wilton, Shauna
Subject: FW: Harbour Green Dock

Dock was locked up by a Ranger Last week as a result of a 311 safety concern

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: Nayeri, Ali
Sent: Thursday, February 08, 2018 10:35 AM
To: Araujo, Sev
Cc: Silva, Octavio; Harper, Margo; Mack, Tiina
Subject: FW: Harbour Green Dock

Hi Sev,

Rachel has managed to get find out who locked the gate at the dock (see below). It is currently closed and will remain closed unless we ask otherwise.

Has the operator has reached out to you about this?

Thanks,
Ali

From: Keyzer, Rachel
Sent: Thursday, February 08, 2018 9:43 AM
To: Nayeri, Ali
Subject: RE: Harbour Green Dock

Hi Ali,

So it appears that it was indeed a Park Ranger who placed a lock on the dock. Last week, we received a 3-1-1 complaint from the public regarding safety concerns on the dock. As a safety precaution, the responding Ranger placed a lock on it to

prevent the public from using it. It is currently locked, but we can remove it upon request.

My apologies for the confusion as I did not see the case that had been created for this issue.



Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t. 604.257.8528 | c. s.15(1)(l)
rachel.keyzer@vancouver.ca

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From: Nayeri, Ali
Sent: Thursday, February 08, 2018 7:58 AM
To: Keyzer, Rachel
Subject: Re: Harbour Green Dock

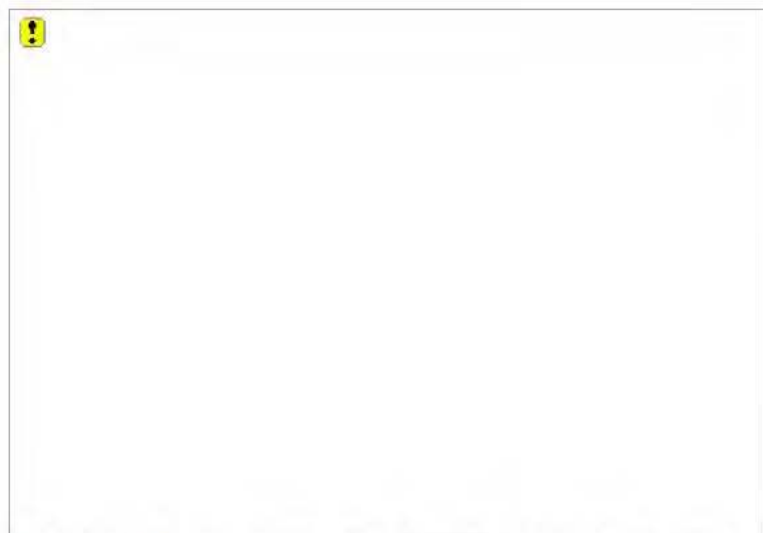
Thanks Rachel for letting me know. Do you know if the dock is currently locked?
Many thanks,
Ali

On Feb 8, 2018, at 7:54 AM, Keyzer, Rachel <Rachel.Keyzer@vancouver.ca> wrote:

Hi Ali,

I've spoken with Jeff Whitehead and he is looking into the matter. He too did not know anything about it, but will let me know what he finds. I'll keep you posted.

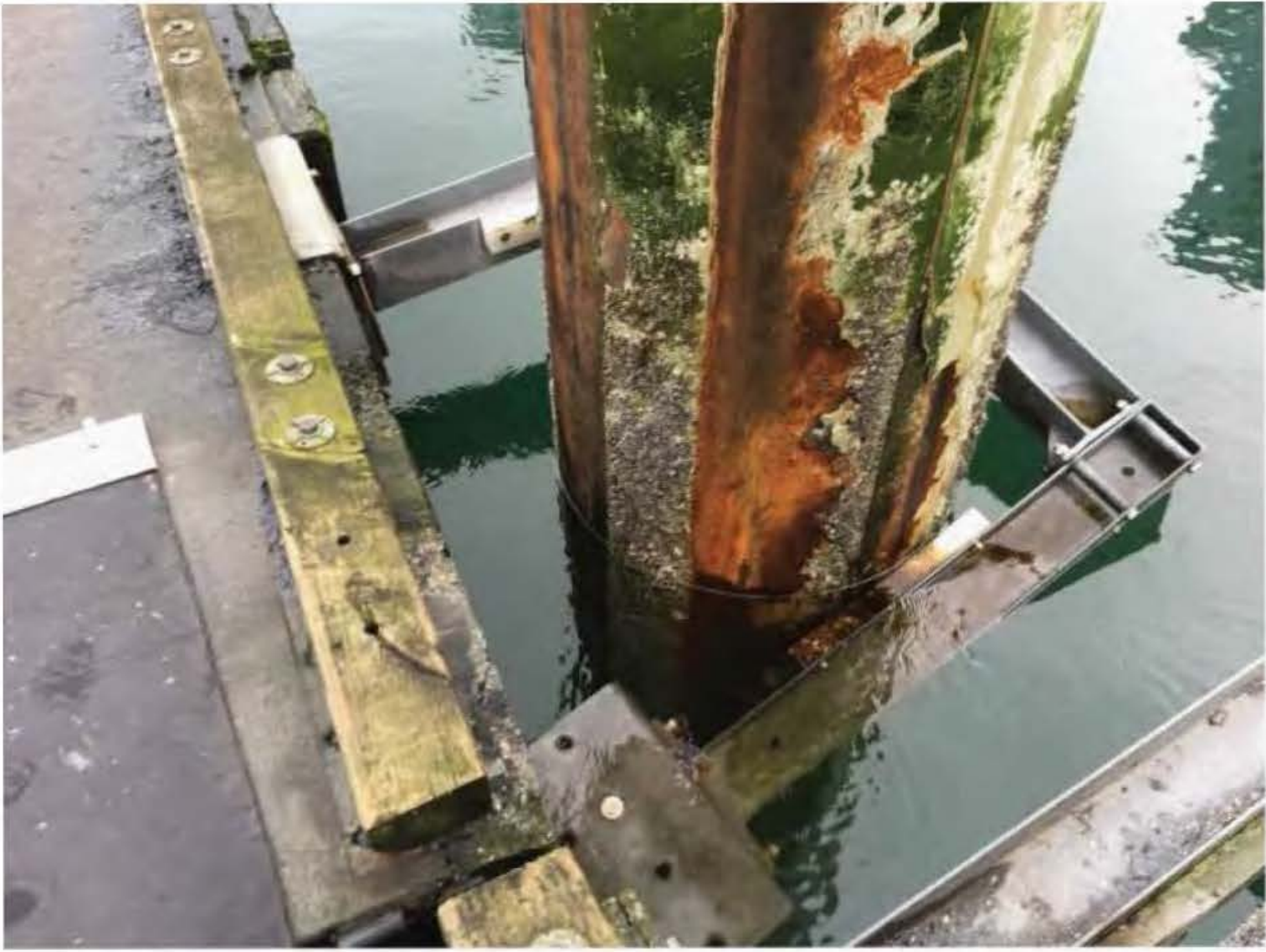
Thanks,



Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t. 604.257.8528 | c. s.15(1)(l)
rachel.keyzer@vancouver.ca

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From: ["Mack, Tiina" <tiina.mack@vancouver.ca>](mailto:tiina.mack@vancouver.ca)
To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
Date: 2/8/2018 12:22:25 PM
Subject: RE: Harbour Green Dock

Good detective work thank you

From: Nayeri, Ali
Sent: Thursday, February 08, 2018 10:35 AM
To: Araujo, Sev
Cc: Silva, Octavio; Harper, Margo; Mack, Tiina
Subject: FW: Harbour Green Dock

Hi Sev,


Rachel has managed to get find out who locked the gate at the dock (see below). It is currently closed and will remain closed unless we ask otherwise.

Has the operator has reached out to you about this?

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Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t. 604.257.8528 | c. s.15(1)(l)
rachel.keyzer@vancouver.ca

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From: Nayeri, Ali
Sent: Thursday, February 08, 2018 7:58 AM
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Subject: Re: Harbour Green Dock

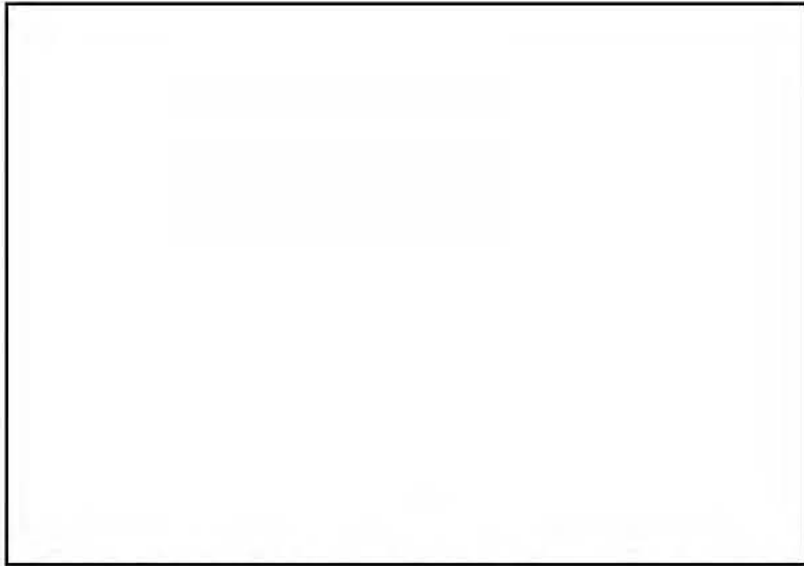
Thanks Rachel for letting me know. Do you know if the dock is currently locked?
Many thanks,
Ali

On Feb 8, 2018, at 7:54 AM, Keyzer, Rachel <Rachel.Keyzer@vancouver.ca> wrote:

Hi Ali,

I've spoken with Jeff Whitehead and he is looking into the matter. He too did not know anything about it, but will let me know what he finds. I'll keep you posted.

Thanks,



Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio

Vancouver Board of Parks and Recreation | 2099 Beach Avenue

t. 604.257.8528 | c. s.15(1)(l)

rachel.keyzer@vancouver.ca

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From: "Nayeri, Ali" <Ali.Nayeri@vancouver.ca>
To: "Keyzer, Rachel" <rachel.keyzer@vancouver.ca>
Date: 2/8/2018 11:36:16 AM
Subject: RE: Harbour Green Dock

Thanks Rachel for letting me know. I've let Sev and Octavio know as well. If we decide to open it, I let you know.
Thanks,
Ali

From: Keyzer, Rachel
Sent: Thursday, February 08, 2018 9:43 AM
To: Nayeri, Ali
Subject: RE: Harbour Green Dock

Hi Ali,

So it appears that it was indeed a Park Ranger who placed a lock on the dock. Last week, we received a 3-1-1 complaint from the public regarding safety concerns on the dock. As a safety precaution, the responding Ranger placed a lock on it to prevent the public from using it. It is currently locked, but we can remove it upon request.

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Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t. 604.257.8528 | c. 

rachel.keyzer@vancouver.ca

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Thanks,



Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio
[Vancouver Board of Parks and Recreation](http://vancouver.ca/parks-recreation) | 2099 Beach Avenue
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rachel.keyzer@vancouver.ca

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From: "Keyzer, Rachel" <Rachel.Keyzer@vancouver.ca>
To: "Nayeri, Ali" <Ali.Nayeri@vancouver.ca>
Date: 2/8/2018 9:02:40 AM
Subject: RE: Harbour Green Dock

If I can get a crew to the area today, I will let you know.

Thanks,

Rachel

From: Nayeri, Ali
Sent: Thursday, February 08, 2018 7:58 AM
To: Keyzer, Rachel
Subject: Re: Harbour Green Dock

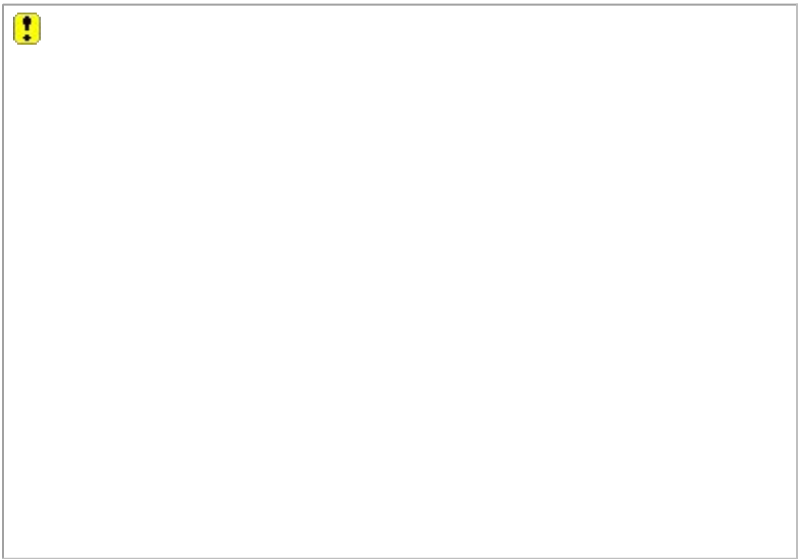
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Many thanks,
Ali

On Feb 8, 2018, at 7:54 AM, Keyzer, Rachel <Rachel.Keyzer@vancouver.ca> wrote:

Hi Ali,

I’ve spoken with Jeff Whitehead and he is looking into the matter. He too did not know anything about it, but will let me know what he finds. I’ll keep you posted.

Thanks,



Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t. 604.257.8528 | c. s.15(1)(l)
rachel.keyzer@vancouver.ca

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From: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

Date: 2/3/2018 1:26:36 PM

Subject: Re: Harbour Green Dock

Thanks Ali

Sev

Please excuse the brevity of this email, it is being sent from my iPhone

On Feb 2, 2018, at 5:04 PM, Nayeri, Ali <Ali.Nayeri@vancouver.ca> wrote:

Hi Sev,

Further to our meeting this morning, I have asked Mike from Associated to provide us an update on their assessment of the dock. He said he should be able to get something to us early next week.

Attached is an update on the condition of the pile brackets earlier today.

Have a nice weekend,
Ali

-----Original Appointment-----

From: Araujo, Sev

Sent: Monday, January 29, 2018 1:08 PM

To: Araujo, Sev; Mack, Tiina; Silva, Octavio; Nayeri, Ali

Subject: Harbour Green Dock

When: Friday, February 02, 2018 11:30 AM-12:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Park Board - Commissioner's Office

<2018_02_02_pile_photos.pdf>

From: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

To: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

Date: 2/2/2018 6:04:43 PM

Subject: RE: Harbour Green Dock

Attachments: 2018_02_02_pile_photos.pdf

Hi Sev,

Further to our meeting this morning, I have asked Mike from Associated to provide us an update on their assessment of the dock. He said he should be able to get something to us early next week.

Attached is an update on the condition of the pile brackets earlier today.

Have a nice weekend,
Ali

-----Original Appointment-----

From: Araujo, Sev

Sent: Monday, January 29, 2018 1:08 PM

To: Araujo, Sev; Mack, Tiina; Silva, Octavio; Nayeri, Ali

Subject: Harbour Green Dock

When: Friday, February 02, 2018 11:30 AM-12:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Park Board - Commissioner's Office

Harbour Green Dock - Pile Brackets Update



overview_01



pile_01

Harbour Green Dock - Pile Brackets Update



pile_02



pile_03

Harbour Green Dock - Pile Brackets Update



pile_04

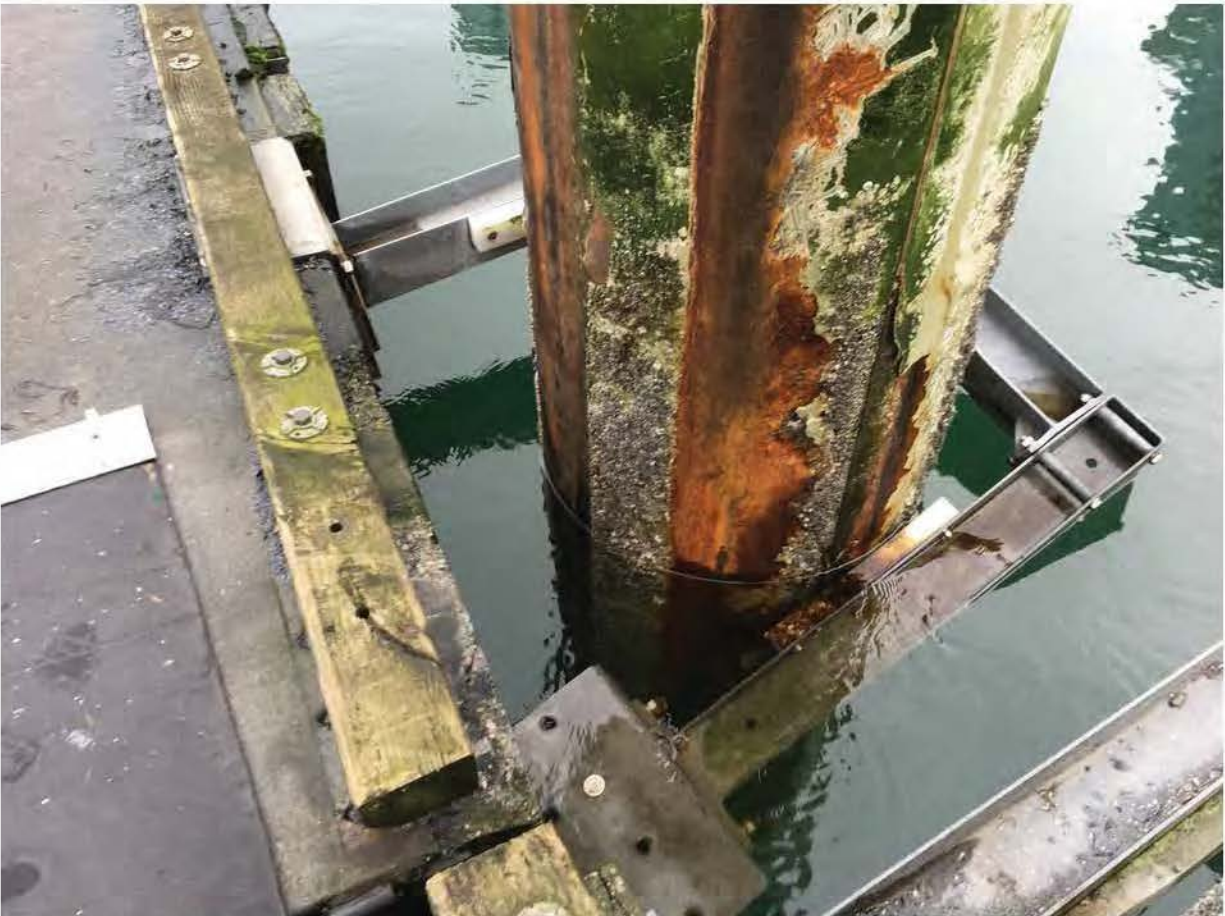


pile_05

Harbour Green Dock - Pile Brackets Update



pile_05_and_06



pile_06 view_1

Harbour Green Dock - Pile Brackets Update



pile_06_view_2



pile_07

Harbour Green Dock - Pile Brackets Update

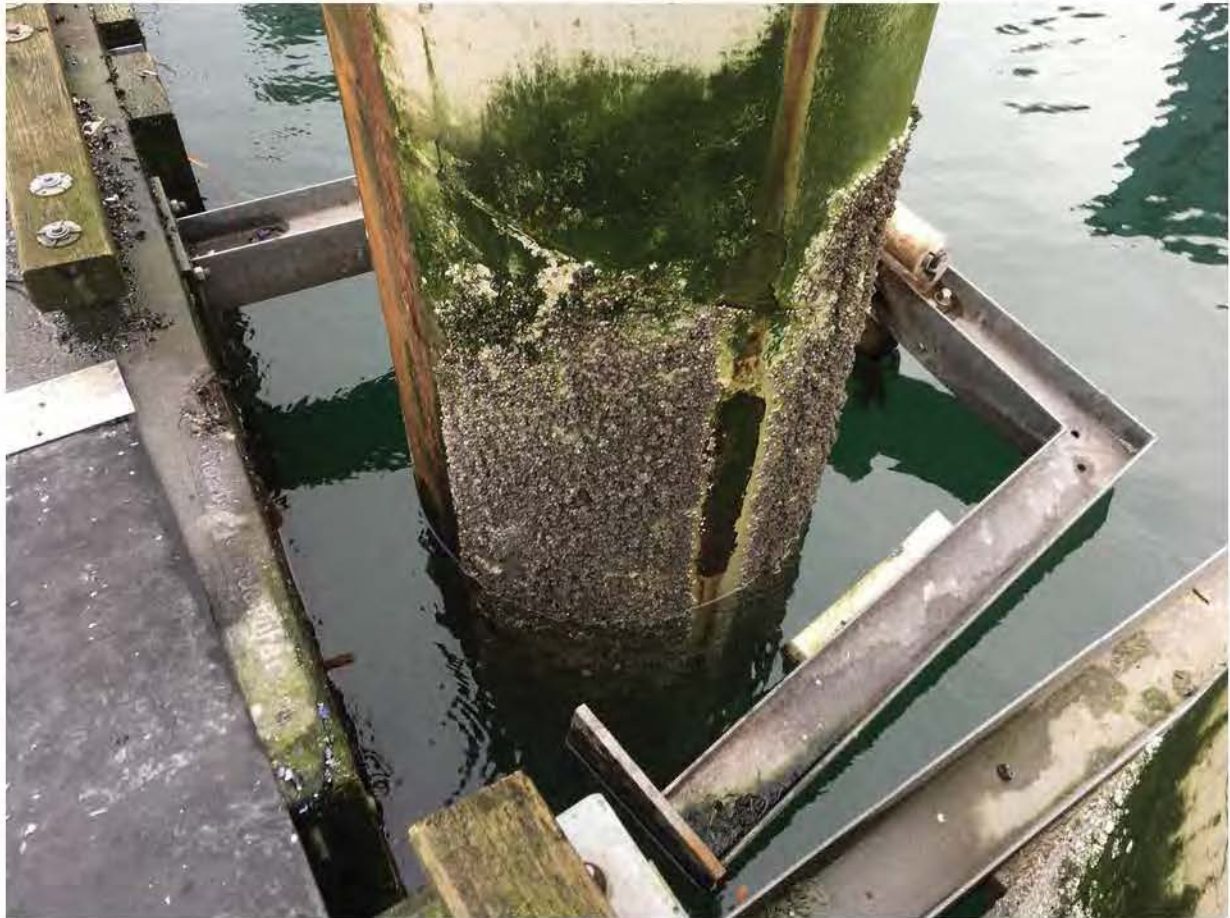


pile_08



pile 08 and 09

Harbour Green Dock - Pile Brackets Update



pile_09_view_1



pile_09_view_2

Harbour Green Dock - Pile Brackets Update



pile_10



pile_11

Harbour Green Dock - Pile Brackets Update



pile_12_view_1



pile_12_view_2

Harbour Green Dock - Pile Brackets Update



pile_13_view_1



pile_13_view_2

From: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
To: ["Araujo, Sev" <sev.araujo@vancouver.ca>](mailto:sev.araujo@vancouver.ca)
Date: 12/4/2017 2:48:54 PM
Subject: RE: Harbour Green Dock

Hi Sev,

Thank you for confirming the status. I am going to put your questions to the float manufacturer when we meet. I will also get their opinion on whether or not the dock is safe to operate for ferry service in its current condition.

Thanks,
Ali

From: Araujo, Sev
Sent: Sunday, December 03, 2017 12:23 PM
To: Nayeri, Ali
Cc: Murray, Grant; Jackson, Steve; Wilton, Shauna; Mack, Tiina; Silva, Octavio
Subject: Re: Harbour Green Dock

Hi Ali,

It's been confirmed that this is a Park Board asset under the control of the GM of Parks

Can you also ask if the upgrades will allow for commercial activity? Ie 8 scheduled dockings/day and an average of 120 people loading/off loading per day PLUS other non scheduled commercial activity

What would be largest vessel and weight allowable once repairs are done?

Is dock safe to use for current 60 people per day loading/off loading?

In my experience I agree that it will be more cost effective to repair of site. We are currently building floats off site for Burrard

Sev

Please excuse the brevity of this email, it is being sent from my iPhone

On Nov 30, 2017, at 4:45 PM, Nayeri, Ali <Ali.Nayeri@vancouver.ca> wrote:

Hi Sev,

I was wondering if we have made any progress on determining ownership/jurisdiction at Harbour Green Dock?

In late October, I received a message from an engineer at Streets and Electrical Design. It seems their consultant, SNC Lavalin, regularly gets picked up by a boat at the dock to review ongoing work nearby. The site engineer had noted the damage to the dock and had prepared a memo to bring this to our attention (attached). The reported items are the same as those reported by AE in their report in September.

I have reached out to IMFS, the original manufacturers of the floats, and I am going to have a site meeting with them next Wednesday to get their take on what it will take to repair the floats and mooring rings. They think that it may be more cost effective to remove the floats and repair them at their facility rather than on site. So we need to be prepared for an extended closure of the dock as well.

Thanks,
Ali

From: Mack, Tiina
Sent: Friday, September 29, 2017 1:12 PM
To: Nayeri, Ali; Araujo, Sev
Cc: Murray, Grant; Jackson, Steve; Wilton, Shauna
Subject: RE: Harbour Green Dock

Ouch\$\$ but good to know, thanks for the timely follow up Ali

From: Nayeri, Ali
Sent: Thursday, September 28, 2017 5:30 PM
To: Araujo, Sev; Mack, Tiina
Cc: Murray, Grant; Jackson, Steve; Wilton, Shauna
Subject: FW: Harbour Green Dock

Hi Sev and Tiina,

Below is the estimate I got from Blue Water Systems for replacement of all the pile rings (about \$170k).

In our previous discussions with AE, we had concluded that further investigation and re-engineering of the mooring system would be a wise decision since the current system clearly does not work in this environment and we would be in the same place again in a couple of years. I will ask Mike for a more precise estimate on the engineering, but we had previously talked about something around \$30k - \$50k.

So we are looking at about \$250k for a complete rehabilitation of the moorings on this structure.

Regards,
Ali

From: Peter Longwood [<mailto:peter@bluewatersystems.ca>]
Sent: Thursday, September 28, 2017 3:46 PM
To: Nayeri, Ali
Subject: RE: Harbour Green Dock

Hello Ali;

We could do this work but first let me offer our opinion. This should be engineered as this is a very rough site and these pile rings built by IMFS are not adequate nor is the attachment to the floats adequate.

Therefore you probably should consult with an engineering firm that has experience in the marine environment. If you need suggestions of such firms I can offer this.

But if we were to approach this project, since it is extremely rough and this float is very heavy there is a lot of momentum during weather situations. We feel building stronger pile rings need to be built. Also to reduce the momentum we further suggest reducing the tolerances around the piles.

However, once new rings with tighter tolerances are installed in one area the loads will transfer to other areas. Therefore we suggest replacing all (13) pile rings and replacing at this time.

Our anticipated cost are as follows:

- Initial take-off and design: \$4,500 (w/o engineering)
- Pile rings fabrication: \$6,600 each
- Mobilization of crane barge and demobilization: \$10,000

- Installation: \$5,000 per pile ring

- Labour for additional work on site: \$5,000 per day

Roughly speaking, the cost for the above will run approximately \$ 165,300 before any additional work.

If this is something you want us to pursue, please advise. However, I really think you should consult with an engineering firm and have them design the correct solution to this problem.

Thanks you for contacting us.

Sincerely,
Peter

Peter Longwood
Blue Water systems, Ltd
9925 River Road
Delta, BC V4G 1B4
Tel: 604-583-9999
Email: peter@bluewatersystems.ca
www.bluewatersystems.ca <<http://www.bluewatersystems.ca>>

From: Nayeri, Ali [<mailto:Ali.Nayeri@vancouver.ca>]
Sent: Wednesday, September 27, 2017 5:14 PM
To: peter@bluewatersystems.ca <<mailto:peter@bluewatersystems.ca>>
Subject: Harbour Green Dock

Hi Peter,

Further to our conversation earlier, attached please find some pictures of the state of two of the pile rings (P6 and P9). In addition, many of the rubrails and UHMW pads have been damaged or are missing. I would be thankful if you could let me know if you would be able to help us with performing the necessary repairs.

Best regards,
Ali

Ali Nayeri | Park Development | Board of Parks & Recreation
2099 Beach Avenue, Vancouver, BC V6G 1Z4
Tel: 604-257-8461 | Cell: 604-353-1896
Email: ali.nayeri@vancouver.ca <<mailto:ali.nayeri@vancouver.ca>>
<Notice of Deterioration Harbour Green Park Dock.pdf>

From: ["Bone, Patricia" <patricia.bone@vancouver.ca>](mailto:patricia.bone@vancouver.ca)

To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

Date: 3/2/2018 4:25:39 PM

Subject: RE: Harbour Green Dock - Additional Sign

Hi Ali

Will get it done for you Monday or Tuesday.

Pat

From: Nayeri, Ali

Sent: Friday, March 02, 2018 3:04 PM

To: Bone, Patricia

Cc: Webster, Gary; Dadswell, Kathleen

Subject: Harbour Green Dock - Additional Sign

Hi Pat,

We've had a request for Coal Harbour Marina to install an additional sign at [Harbour Green Dock](#) to let boaters know where to go for public moorage. The sign needs to be legible for boaters who might be coming to the dock, so we thought it should be mounted in the middle of the temporary fencing on the water side of the dock and next to our existing "Dock Closed" sign.

I've attached the graphic design. Let me know if you would prefer to have it in another format.

Malcolm has asked that we install the signs as soon as possible. However, the request came in yesterday evening, so if we have it up by next Thursday, I think everyone would be very happy.

The project WBS is CPP-00051-PB.

Many thanks and have a great weekend,
Ali

From: ["Harper, Margo" <Margo.Harper@vancouver.ca>](mailto:Margo.Harper@vancouver.ca)

To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

Date: 2/7/2018 5:09:50 PM

Subject: RE: Harbour Green Dock - Next Steps

Hi Ali,

Thanks for reaching out. Just to be clear, not my call at all when to close the dock, I was just concerned from an issues management POV that it wasn't clear whose call it is to close the dock and what the communications planning next steps should be.

I defer to Sev and Tiina on go forward plan but do think we'd benefit from a huddle. Not sure who calls that but let me know if I can help/support in any way.

Margo

From: Nayeri, Ali

Sent: Wednesday, February 07, 2018 4:06 PM

To: Araujo, Sev

Cc: Mack, Tiina; Harper, Margo

Subject: Harbour Green Dock - Next Steps

Hi Sev,

I was talking with Margo earlier today and she thought it is important for everyone to get together so that we can have a coordinated response. Tiina and Margo were also thinking that we should move to close the dock immediately in light of the engineer's letter. However, I know that was step 3 or 4 on the sequence you had proposed yesterday.

Let me know if you would like me to setup a meeting.

Thanks,
Ali

From: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)

To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)

Date: 2/7/2018 9:13:12 PM

Subject: Re: Harbour Green Dock - Next Steps

Waiting on sign off on the memo I prepared yesterday by Malcolm before we do anything

Sev

Please excuse the brevity of this email, it is being sent from my iPhone

On Feb 7, 2018, at 4:05 PM, Nayeri, Ali <Ali.Nayeri@vancouver.ca> wrote:

Hi Sev,

I was talking with Margo earlier today and she thought it is important for everyone to get together so that we can have a coordinated response. Tiina and Margo were also thinking that we should move to close the dock immediately in light of the engineer's letter. However, I know that was step 3 or 4 on the sequence you had proposed yesterday.

Let me know if you would like me to setup a meeting.

Thanks,
Ali

From: "Nayeri, Ali" <Ali.Nayeri@vancouver.ca>

To: "Araujo, Sev" <sev.araujo@vancouver.ca>

Date: 2/20/2018 12:28:52 PM

Subject: RE: Harbour Green Dock Closure messaging for emails/letters from the public

Hi Sev,

I'm sure you have heard, Bowen Island Water Taxi is [back in business](#).

Also, apparently media had shown up while Ian's crew were installing the fence. The signs were installed yesterday.

Thanks,

Ali

From: Araujo, Sev

Sent: Friday, February 16, 2018 6:12 PM

To: Collins, Tim; Nayeri, Ali; Mack, Tiina; Silva, Octavio; Probert, Joan; Thieves, Cassio; Lebrun, Mike; Jung, Jenny

Subject: Harbour Green Dock Closure messaging for emails/letters from the public

FYI

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: Wojnarski, Daria

Sent: Thursday, February 15, 2018 5:06 PM

To: Sangalang, Ellen

Cc: Harper, Margo; Araujo, Sev; Wilton, Shauna; Chan, Cheryl

Subject: Harbour Green Dock messaging for emails/letters from the public

Ellen,

Here is approved messaging should anyone email or send a letter to the Board with concerns re: the closure of Harbour Green Dock.

Thank you for your email/letter. Harbour Green Dock was designed to accommodate pleasure craft only as per posted signage. In the summer of 2017 the Vancouver Park Board discovered two commercial operators running their business off the park dock. Unfortunately, the commercial activity off the docks over the years has caused unexpected wear and tear and a reduced service life. As a result of a recent independent engineering inspection it was determined that moorage is unsafe due to failed piling rings and therefore the dock must be closed. Safety is of paramount importance to the Park Board and we had to close the dock immediately.

There are other dock options available within Coal Harbour and False Creek to commercial operators, but not in Vancouver parks so we are unable to assist Bowen Land and Sea Taxi. We apologize for the inconvenience.

Cheers,

Daria

Daria Wojnarski | Communications

Vancouver Park Board | 2099 Beach Avenue

t. 604.257.8440

daria.wojnarski@vancouver.ca



From: "[Araujo, Sev](mailto:Sev.Araujo@vancouver.ca)" <Sev.Araujo@vancouver.ca>
To: "[Nayeri, Ali](mailto:Ali.Nayeri@vancouver.ca)" <Ali.Nayeri@vancouver.ca>
Date: 2/9/2018 8:13:48 PM
Subject: Re: Harbour Green Dock Closure update

Thank you everyone. Were the gates locked after the last scheduled sailing at 6? I sent an email subsequent to the one below

Just want to be prepared in case they were locked prior to 6

Sev

Please excuse the brevity of this email, it is being sent from my iPhone

On Feb 9, 2018, at 6:19 PM, Nayeri, Ali <Ali.Nayeri@vancouver.ca> wrote:

Thanks Andrew for letting me know.
Have a great weekend,
Ali

From: Don, Andrew
Sent: Friday, February 09, 2018 6:17 PM
To: Nayeri, Ali
Cc: Lead Ranger; Keyzer, Rachel
Subject: RE: Harbour Green Dock Closure update

Good evening Ali,

Rachel is not back until Tuesday, so I had PM crews go take photos and send to me. They confirmed that the gates are locked. I have emailed those photos off to the PB communications email listed below.

Andrew Don
Lead Park Ranger
Vancouver Parks and Recreation
(t) 604-679-7481
(e) Andrew.Don@Vancouver.ca

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From: Nayeri, Ali
Sent: Friday, February 09, 2018 4:42 PM
To: Keyzer, Rachel; Lead Ranger
Cc: Mack, Tiina; Collins, Tim; Wojnarski, Daria; Harper, Margo; Cowles, Chad; Araujo, Sev
Subject: RE: Harbour Green Dock Closure update

Hi Rachel,

Penny from our team is at the dock right now to post some temporary signage on the gates and the piles to indicate

that the dock is closed until further notice. Could you ask one of the rangers to visit the dock this afternoon and make sure both gates are locked.

Could you also ask them to take pictures of the locked gates and forward a copy to us and PB.Communications@vancouver.ca.

Really appreciate all your help with this situation.

Have a great long weekend,
Ali

From: Araujo, Sev
Sent: Friday, February 09, 2018 2:54 PM
To: Keyzer, Rachel; Nayeri, Ali; Chan, Cheryl
Cc: Wilton, Shauna; Mack, Tiina; Collins, Tim; Wojnarski, Daria; Harper, Margo; Sangalang, Ellen; Cowles, Chad; Downie, Alex; Normann, Howard
Subject: Harbour Green Dock Closure update
Importance: High

All

I spoke to Mike at Bowen Island Taxi and while the gate was locked by Rangers due to a 311 safety call, commuters were hoping the fence for a couple of days but it was since opened apparently.

I explained the situation and given it's a long weekend and they do not operate on Monday, we can close gate today **after** their 4:30pm pick up today. I will follow up with an email and asked Mike if he has any questions to email me as I will monitor emails on weekend.

Ali and Rachel please coordinate with the temporary signage

Cheryl, after our 2 pm meeting with Comms and Dev, Daria is working on some messaging for Commissioners and PBGMO and Ali is working on temp signage for this weekend. The idea is to fence off dock from the water side

Alex and Howard see attached memo

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Keyzer, Rachel
Sent: Friday, February 09, 2018 1:49 PM
To: Araujo, Sev
Cc: Nayeri, Ali
Subject: Re: Harbour Green Dock

Ok so to confirm, I will have my crew unlock the dock tonight and report back how many locks have been placed on the dock?

Would you like anything caution taped off?

Rachel Keyzer
Lead Park Ranger
By-law Enforcement Portfolio
Vancouver Park Board

(t) s.15(1)(l)
(e) rachel.keyzer@vancouver.ca

On Feb 9, 2018, at 1:14 PM, Araujo, Sev <Sev.Araujo@vancouver.ca> wrote:

No rush we need it open until February 15 as the dock will then be closed temporarily.

Thank you

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Keyzer, Rachel
Sent: Friday, February 09, 2018 12:56 PM
To: Araujo, Sev
Cc: Nayeri, Ali
Subject: Re: Harbour Green Dock

I'll try at get a ranger to go by as soon as possible. They've had a particularly busy day today, so it may take a few hours. Worst comes to worst, I can have the pm crew head over.
Ill keep you both posted.

Rachel Keyzer
Lead Park Ranger
By-law Enforcement Portfolio
Vancouver Park Board
(t) s.15(1)(l)
(e) rachel.keyzer@vancouver.ca

On Feb 9, 2018, at 10:09 AM, Araujo, Sev <Sev.Araujo@vancouver.ca> wrote:

Missing a few words ...

Were locks placed on both gates?

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Araujo, Sev
Sent: Thursday, February 08, 2018 3:00 PM
To: Nayeri, Ali; Rachel Keyzer
Subject: RE: Harbour Green Dock

Im surprised operator hasn't called.

Rachel were placed on both gates at the top of the gangways or just one?

Sev Araujo
Manager, Commercial Operations

From: Nayeri, Ali
Sent: Thursday, February 08, 2018 10:35 AM
To: Araujo, Sev
Cc: Silva, Octavio; Harper, Margo; Mack, Tiina
Subject: FW: Harbour Green Dock

Hi Sev,

Rachel has managed to get find out who locked the gate at the dock (see below). It is currently closed and will remain closed unless we ask otherwise.

Has the operator has reached out to you about this?

Thanks,
Ali

From: Keyzer, Rachel
Sent: Thursday, February 08, 2018 9:43 AM
To: Nayeri, Ali
Subject: RE: Harbour Green Dock

Hi Ali,

So it appears that it was indeed a Park Ranger who placed a lock on the dock. Last week, we received a 3-1-1 complaint from the public regarding safety concerns on the dock. As a safety precaution, the responding Ranger placed a lock on it to prevent the public from using it. It is currently locked, but we can remove it upon request.

My apologies for the confusion as I did not see the case that had been created for this issue.

 **Rachel Keyzer** | Lead Park Ranger | By-Law Enforcement Portfolio
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t. 604.257.8528 | c. s.15(1)(l)
rachel.keyzer@vancouver.ca

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From: Nayeri, Ali
Sent: Thursday, February 08, 2018 7:58 AM
To: Keyzer, Rachel
Subject: Re: Harbour Green Dock

Thanks Rachel for letting me know. Do you know if the dock is currently locked?
Many thanks,
Ali

On Feb 8, 2018, at 7:54 AM, Keyzer, Rachel <Rachel.Keyzer@vancouver.ca> wrote:

Hi Ali,

I've spoken with Jeff Whitehead and he is looking into the matter. He too did not know

anything about it, but will let me know what he finds. I'll keep you posted.

Thanks,

<image001.jpg>

Rachel Keyzer | Lead Park Ranger | By-Law Enforcement Portfolio

Vancouver Board of Parks and Recreation | 2099 Beach Avenue

t. 604.257.8528 | c. s.15(1)(l)

rachel.keyzer@vancouver.ca

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From: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)
To: ["Harper, Margo" <Margo.Harper@vancouver.ca>](mailto:Margo.Harper@vancouver.ca)
["Keyzer, Rachel" <Rachel.Keyzer@vancouver.ca>](mailto:Rachel.Keyzer@vancouver.ca)
["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
["Chan, Cheryl" <Cheryl.Chan@vancouver.ca>](mailto:Cheryl.Chan@vancouver.ca)
Date: 2/9/2018 5:17:47 PM
Subject: RE: Harbour Green Dock Closure update

See comments below

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: Harper, Margo

Sent: Friday, February 09, 2018 2:58 PM

To: Araujo, Sev; Keyzer, Rachel; Nayeri, Ali; Chan, Cheryl

Cc: Wilton, Shauna; Mack, Tiina; Collins, Tim; Wojnarski, Daria; Sangalang, Ellen; Cowles, Chad; Downie, Alex; Normann, Howard

Subject: RE: Harbour Green Dock Closure update

Hi Sev,

Daria and I just chatted about this and I suggest some pics of the signage and locked gate would be helpful to broadcast on social, if we continue to get inquiries as we did today on FB. s.13(1)

[REDACTED]

s.13(1)

[REDACTED]

s.13(1)

[REDACTED]

Margo

From: Araujo, Sev

Sent: Friday, February 09, 2018 2:54 PM

To: Keyzer, Rachel; Nayeri, Ali; Chan, Cheryl

Cc: Wilton, Shauna; Mack, Tiina; Collins, Tim; Wojnarski, Daria; Harper, Margo; Sangalang, Ellen; Cowles, Chad; Downie, Alex; Normann, Howard

Subject: Harbour Green Dock Closure update

Importance: High

All

I spoke to Mike at Bowen Island Taxi and while the gate was locked by Rangers due to a 311 safety call, commuters were hoping the fence for a couple of days but it was since opened apparently.

I explained the situation and given it's a long weekend and they do not operate on Monday, we can close gate today **after** their 4:30pm pick up today. I will follow up with an email and asked Mike if he has any questions to email me as I will monitor emails on weekend.

Ali and Rachel please coordinate with the temporary signage

Cheryl, after our 2 pm meeting with Comms and Dev, Daria is working on some messaging for Commissioners and PBGMO and Ali is working on temp signage for this weekend. The idea is to fence off dock from the water side

Alex and Howard see attached memo

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: Keyzer, Rachel

Sent: Friday, February 09, 2018 1:49 PM

To: Araujo, Sev

Cc: Nayeri, Ali

Subject: Re: Harbour Green Dock

Ok so to confirm, I will have my crew unlock the dock tonight and report back how many locks have been placed on the dock?

Would you like anything caution taped off?

Rachel Keyzer

Lead Park Ranger

By-law Enforcement Portfolio

Vancouver Park Board

(t) s.15(1)(l)

(e) rachel.keyzer@vancouver.ca

On Feb 9, 2018, at 1:14 PM, Araujo, Sev <Sev.Araujo@vancouver.ca> wrote:

No rush we need it open until February 15 as the dock will then be closed temporarily.

Thank you

Sev Araujo

Manager, Commercial Operations

Vancouver Park Board, City of Vancouver

o. 604 257 8436 / f. 604 257 8427

Email: Sev.Araujo@vancouver.ca

From: Keyzer, Rachel

Sent: Friday, February 09, 2018 12:56 PM

To: Araujo, Sev

Cc: Nayeri, Ali

Subject: Re: Harbour Green Dock

I'll try at get a ranger to go by as soon as possible. They've had a particularly busy day today, so it may take a few

hours. Worst comes to worst, I can have the pm crew head over.
Ill keep you both posted.

Rachel Keyzer
Lead Park Ranger
By-law Enforcement Portfolio
Vancouver Park Board
(t) s.15(1)(l)
(e) rachel.keyzer@vancouver.ca

On Feb 9, 2018, at 10:09 AM, Araujo, Sev <Sev.Araujo@vancouver.ca> wrote:

Missing a few words ...

Were locks placed on both gates?

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Araujo, Sev
Sent: Thursday, February 08, 2018 3:00 PM
To: Nayeri, Ali; Rachel Keyzer
Subject: RE: Harbour Green Dock

Im surprised operator hasn't called.

Rachel were placed on both gates at the top of the gangways or just one?

Sev Araujo
Manager, Commercial Operations
Vancouver Park Board, City of Vancouver
o. 604 257 8436 / f. 604 257 8427
Email: Sev.Araujo@vancouver.ca

From: Nayeri, Ali
Sent: Thursday, February 08, 2018 10:35 AM
To: Araujo, Sev
Cc: Silva, Octavio; Harper, Margo; Mack, Tiina
Subject: FW: Harbour Green Dock

Hi Sev,

Rachel has managed to get find out who locked the gate at the dock (see below). It is currently closed and will remain closed unless we ask otherwise.

Has the operator has reached out to you about this?



Thanks,
Ali

From: Keyzer, Rachel
Sent: Thursday, February 08, 2018 9:43 AM
To: Nayeri, Ali
Subject: RE: Harbour Green Dock

Hi Ali,

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My apologies for the confusion as I did not see the case that had been created for this issue.

 **Rachel Keyzer** | Lead Park Ranger | By-Law Enforcement Portfolio
Vancouver Board of Parks and Recreation | 2099 Beach Avenue
t. 604.257.8528 | c. 
rachel.keyzer@vancouver.ca

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From: Nayeri, Ali
Sent: Thursday, February 08, 2018 7:58 AM
To: Keyzer, Rachel
Subject: Re: Harbour Green Dock

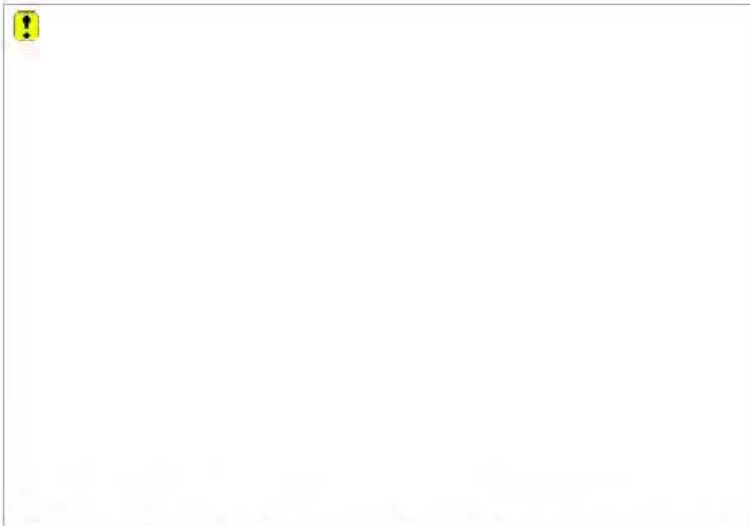
Thanks Rachel for letting me know. Do you know if the dock is currently locked?
Many thanks,
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On Feb 8, 2018, at 7:54 AM, Keyzer, Rachel <Rachel.Keyzer@vancouver.ca> wrote:

Hi Ali,

I've spoken with Jeff Whitehead and he is looking into the matter. He too did not know anything about it, but will let me know what he finds. I'll keep you posted.

Thanks,



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From: ["Chan, Cheryl" <Cheryl.Chan@vancouver.ca>](mailto:Cheryl.Chan@vancouver.ca)
To: ["Araujo, Sev" <Sev.Araujo@vancouver.ca>](mailto:Sev.Araujo@vancouver.ca)
["Keyzer, Rachel" <Rachel.Keyzer@vancouver.ca>](mailto:Rachel.Keyzer@vancouver.ca)
["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)
Date: 2/9/2018 3:59:02 PM
Subject: RE: Harbour Green Dock Closure update

FYI... my plan is to send the memo to the Board around 4pm today – let me know if any changes are required based on your meeting/latest communications.

Thanks,

c.

~~~~~

**Cheryl Chan**

Office of the General Manager  
Vancouver Park Board

2099 Beach Avenue  
Vancouver, BC V6G 1Z4  
t: 604.257.8451 m: 604.313.0629  
e: [Cheryl.Chan@vancouver.ca](mailto:Cheryl.Chan@vancouver.ca)

---

**From:** Araujo, Sev  
**Sent:** Friday, February 09, 2018 2:54 PM  
**To:** Keyzer, Rachel; Nayeri, Ali; Chan, Cheryl  
**Cc:** Wilton, Shauna; Mack, Tiina; Collins, Tim; Wojnarski, Daria; Harper, Margo; Sangalang, Ellen; Cowles, Chad; Downie, Alex; Normann, Howard  
**Subject:** Harbour Green Dock Closure update  
**Importance:** High

All

I spoke to Mike at Bowen Island Taxi and while the gate was locked by Rangers due to a 311 safety call, commuters were hoping the fence for a couple of days but it was since opened apparently.

I explained the situation and given it's a long weekend and they do not operate on Monday, we can close gate today **after** their 4:30pm pick up today. I will follow up with an email and asked Mike if he has any questions to email me as I will monitor emails on weekend.

**Ali and Rachel** please coordinate with the temporary signage

**Cheryl**, after our 2 pm meeting with Comms and Dev, Daria is working on some messaging for Commissioners and PBGMO and Ali is working on temp signage for this weekend. The idea is to fence off dock from the water side

**Alex and Howard** see attached memo

**Sev Araujo**

**Manager, Commercial Operations**

Vancouver Park Board, City of Vancouver  
o. 604 257 8436 / f. 604 257 8427  
Email: [Sev.Araujo@vancouver.ca](mailto:Sev.Araujo@vancouver.ca)

---

**From:** Keyzer, Rachel  
**Sent:** Friday, February 09, 2018 1:49 PM  
**To:** Araujo, Sev



**Cc:** Nayeri, Ali  
**Subject:** Re: Harbour Green Dock

Ok so to confirm, I will have my crew unlock the dock tonight and report back how many locks have been placed on the dock?

Would you like anything caution taped off?

Rachel Keyzer  
Lead Park Ranger  
By-law Enforcement Portfolio  
Vancouver Park Board  
(t) s.15(1)(l)  
(e) [rachel.keyzer@vancouver.ca](mailto:rachel.keyzer@vancouver.ca)

On Feb 9, 2018, at 1:14 PM, Araujo, Sev <[Sev.Araujo@vancouver.ca](mailto:Sev.Araujo@vancouver.ca)> wrote:

No rush we need it open until February 15 as the dock will then be closed temporarily.

Thank you

**Sev Araujo**  
**Manager, Commercial Operations**  
Vancouver Park Board, City of Vancouver  
o. 604 257 8436 / f. 604 257 8427  
Email: [Sev.Araujo@vancouver.ca](mailto:Sev.Araujo@vancouver.ca)

---

**From:** Keyzer, Rachel  
**Sent:** Friday, February 09, 2018 12:56 PM  
**To:** Araujo, Sev  
**Cc:** Nayeri, Ali  
**Subject:** Re: Harbour Green Dock

I'll try to get a ranger to go by as soon as possible. They've had a particularly busy day today, so it may take a few hours. Worst comes to worst, I can have the pm crew head over.  
I'll keep you both posted.

Rachel Keyzer  
Lead Park Ranger  
By-law Enforcement Portfolio  
Vancouver Park Board  
(t) s.15(1)(l)  
(e) [rachel.keyzer@vancouver.ca](mailto:rachel.keyzer@vancouver.ca)

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Email: [Sev.Araujo@vancouver.ca](mailto:Sev.Araujo@vancouver.ca)

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**Sent:** Thursday, February 08, 2018 3:00 PM  
**To:** Nayeri, Ali; Rachel Keyzer  
**Subject:** RE: Harbour Green Dock

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Rachel were placed on both gates at the top of the gangways or just one?

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o. 604 257 8436 / f. 604 257 8427  
Email: [Sev.Araujo@vancouver.ca](mailto:Sev.Araujo@vancouver.ca)

---

**From:** Nayeri, Ali  
**Sent:** Thursday, February 08, 2018 10:35 AM  
**To:** Araujo, Sev  
**Cc:** Silva, Octavio; Harper, Margo; Mack, Tiina  
**Subject:** FW: Harbour Green Dock

Hi Sev,

Rachel has managed to get find out who locked the gate at the dock (see below). It is currently closed and will remain closed unless we ask otherwise.

Has the operator has reached out to you about this?

Thanks,  
Ali

---

**From:** Keyzer, Rachel  
**Sent:** Thursday, February 08, 2018 9:43 AM  
**To:** Nayeri, Ali  
**Subject:** RE: Harbour Green Dock

Hi Ali,

So it appears that it was indeed a Park Ranger who placed a lock on the dock. Last week, we received a 3-1-1 complaint from the public regarding safety concerns on the dock. As a safety precaution, the responding Ranger placed a lock on it to prevent the public from using it. It is currently locked, but we can remove it upon request.

My apologies for the confusion as I did not see the case that had been created for this issue.

 **Rachel Keyzer** | Lead Park Ranger | By-Law Enforcement Portfolio  
Vancouver Board of Parks and Recreation | 2099 Beach Avenue  
t. 604.257.8528 | c. s.15(1)(l)  
[rachel.keyzer@vancouver.ca](mailto:rachel.keyzer@vancouver.ca)

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---

**From:** Nayeri, Ali  
**Sent:** Thursday, February 08, 2018 7:58 AM  
**To:** Keyzer, Rachel  
**Subject:** Re: Harbour Green Dock

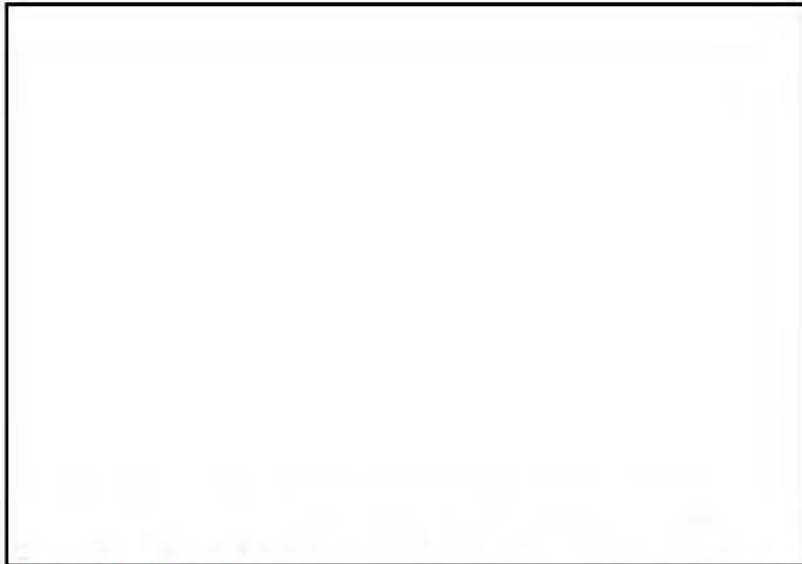
Thanks Rachel for letting me know. Do you know if the dock is currently locked?  
Many thanks,  
Ali

On Feb 8, 2018, at 7:54 AM, Keyzer, Rachel <[Rachel.Keyzer@vancouver.ca](mailto:Rachel.Keyzer@vancouver.ca)> wrote:

Hi Ali,

I've spoken with Jeff Whitehead and he is looking into the matter. He too did not know anything about it, but will let me know what he finds. I'll keep you posted.

Thanks,



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From: ["Foster, Ian" <Ian.Foster@vancouver.ca>](mailto:Ian.Foster@vancouver.ca)  
To: ["Nayeri, Ali" <Ali.Nayeri@vancouver.ca>](mailto:Ali.Nayeri@vancouver.ca)  
Date: 2/14/2018 2:46:10 PM  
Subject: RE: Harbour Green Dock Closure update

We have that key and you can mount the signs after the fence is up

Ian

---

**From:** Nayeri, Ali  
**Sent:** Wednesday, February 14, 2018 11:08 AM  
**To:** Foster, Ian  
**Subject:** FW: Harbour Green Dock Closure update

FYI. Does your crew have this key? If not, they will need to coordinate with the rangers for access.

I haven't got approval for the sign design yet, so we haven't made those yet. Would it be possible to mount the signs after the fence is up?

Thanks for all your help,  
Ali

---

**From:** Keyzer, Rachel  
**Sent:** Wednesday, February 14, 2018 8:35 AM  
**To:** Nayeri, Ali  
**Cc:** Araujo, Sev; Collins, Tim  
**Subject:** Harbour Green Dock Closure update



rangers to patrol the area when possible, to ensure people are not using the dock.  
The locks currently placed on the dock are s.15(1)(l)

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---

**From:** Nayeri, Ali  
**Sent:** Tuesday, February 13, 2018 9:22 AM  
**To:** Keyzer, Rachel  
**Cc:** Araujo, Sev; Collins, Tim  
**Subject:** RE: Harbour Green Dock Closure update

Hi Rachel,

We've mounted some temporary signage on the gates and the piles. We are working with the shops to prepare more permanent signage as well as fencing to close off the dock.

Do know what is the key number of the locks on the gates?

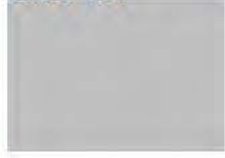
Thanks,  
Ali



**From:** Keyzer, Rachel  
**Sent:** Tuesday, February 13, 2018 8:30 AM  
**To:** Nayeri, Ali; Araujo, Sev; Collins, Tim  
**Subject:** RE: Harbour Green Dock Closure update

Hello All,

I am back in the office. Would you like me to coordinate signage for the dock, or has that already been taken care of?



**Rachel Keyzer** | Lead Park Ranger | By-Law Enforcement Portfolio  
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---

**From:** Nayeri, Ali  
**Sent:** Friday, February 09, 2018 6:20 PM  
**To:** Don, Andrew  
**Cc:** Lead Ranger; Keyzer, Rachel; Araujo, Sev; Mack, Tiina; Collins, Tim  
**Subject:** RE: Harbour Green Dock Closure update

Thanks Andrew for letting me know.  
Have a great weekend,  
Ali

---

**From:** Don, Andrew  
**Sent:** Friday, February 09, 2018 6:17 PM  
**To:** Nayeri, Ali  
**Cc:** Lead Ranger; Keyzer, Rachel  
**Subject:** RE: Harbour Green Dock Closure update

Good evening Ali,

Rachel is not back until Tuesday, so I had PM crews go take photos and send to me. They confirmed that the gates are locked. I have emailed those photos off to the PB communications email listed below.

**Andrew Don**  
Lead Park Ranger  
Vancouver Parks and Recreation  
(t) 604-679-7481  
(e) [Andrew.Don@Vancouver.ca](mailto:Andrew.Don@Vancouver.ca)

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---

**From:** Nayeri, Ali  
**Sent:** Friday, February 09, 2018 4:42 PM  
**To:** Keyzer, Rachel; Lead Ranger  
**Cc:** Mack, Tiina; Collins, Tim; Wojnarski, Daria; Harper, Margo; Cowles, Chad; Araujo, Sev  
**Subject:** RE: Harbour Green Dock Closure update

Hi Rachel,

Penny from our team is at the dock right now to post some temporary signage on the gates and the piles to indicate that the dock is closed until further notice. Could you ask one of the rangers to visit the dock this afternoon and make sure both gates are locked.

Could you also ask them to take pictures of the locked gates and forward a copy to us and [PB.Communications@vancouver.ca](mailto:PB.Communications@vancouver.ca) .

Really appreciate all your help with this situation.

Have a great long weekend,  
Ali

---

**From:** Araujo, Sev  
**Sent:** Friday, February 09, 2018 2:54 PM  
**To:** Keyzer, Rachel; Nayeri, Ali; Chan, Cheryl  
**Cc:** Wilton, Shauna; Mack, Tiina; Collins, Tim; Wojnarski, Daria; Harper, Margo; Sangalang, Ellen; Cowles, Chad; Downie, Alex; Normann, Howard  
**Subject:** Harbour Green Dock Closure update  
**Importance:** High

All

I spoke to Mike at Bowen Island Taxi and while the gate was locked by Rangers due to a 311 safety call, commuters were hoping the fence for a couple of days but it was since opened apparently.

I explained the situation and given it's a long weekend and they do not operate on Monday, we can close gate today **after** their 4:30pm pick up today. I will follow up with an email and asked Mike if he has any questions to email me as I will monitor emails on weekend.

**Ali and Rachel** please coordinate with the temporary signage

**Cheryl**, after our 2 pm meeting with Comms and Dev, Daria is working on some messaging for Commissioners and PBGMO and Ali is working on temp signage for this weekend. The idea is to fence off dock from the water side

**Alex and Howard** see attached memo

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**From:** Keyzer, Rachel  
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**Cc:** Nayeri, Ali  
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**Cc:** Silva, Octavio; Harper, Margo; Mack, Tiina

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**Subject:** RE: Harbour Green Dock

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My apologies for the confusion as I did not see the case that had been created for this issue.

[!\[\]\(f507db636256ac11a5525ef93ec6b8d7\_img.jpg\) Rachel Keyzer](#) | Lead Park Ranger | By-Law Enforcement Portfolio

Vancouver Board of Parks and Recreation | 2099 Beach Avenue

t. 604.257.8528 | c s.15(1)(l)

[rachel.keyzer@vancouver.ca](mailto:rachel.keyzer@vancouver.ca)

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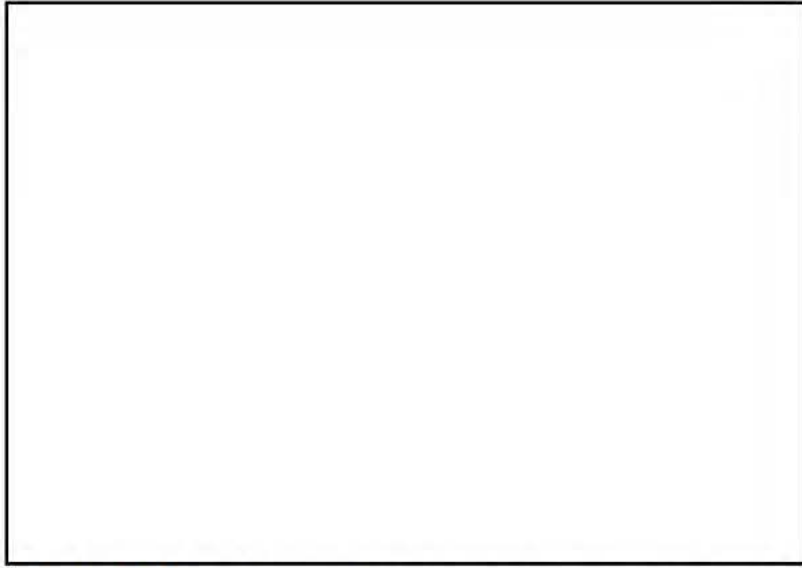
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