

CITY CLERK'S DEPARTMENT Access to Information & Privacy

File No.: 04-1000-20-2018-566

November 15, 2018

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of October 24, 2018 for:

Election complaints received by City of Vancouver Elections Office during campaign period, from September 20, 2018 to October 19, 2018.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.15(1)(l) and s.22(1) of the Act. You can read or download these sections here: <u>http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00</u>

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2018-566); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at <u>foi@vancouver.ca</u> if you have any questions.

Yours truly,

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Barbara J. Van Fraassen, BA Director, Access to Information & Privacy

<u>Barbara.vanfraassen@vancouver.ca</u> 453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at <u>foi@vancouver.ca</u> and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

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From:	s.22(1)
To:	"Election Questions" <questions@elections.vancouver.ca></questions@elections.vancouver.ca>
	10/17/2018 7:54:33 PM
Subject:	2018 election; Advanced Polls???
-	

Over an hour standing in line waiting to submit a ballot. One 'machine' and operator. It started shredding ballots. What would happen if it broke down.

This was the absolute worst voting experience ever!!!

This is an embarrassment.

s.22(1) from Gmail Mobile

From:	s.22(1)
To:	"Election Questions" <questions@elections.vancouver.ca></questions@elections.vancouver.ca>
	10/17/2018 7:59:14 PM
Subject:	2018 election

What a failure, really one machine that keeps breaking? Terrible planning. This should be an election issue. What a disgrace!!! Same on you!

Sent from my iPhone

From:	s.22(1)				
To:	"Election Questions" <questions@elections.vancouver.ca></questions@elections.vancouver.ca>				
Date:	10/17/2018 12:13:44 PM				
Subject:	2018 election				

These are crazy questions without one bit of context. How are uninformed people supposed to answer?!

Shame on you.

Leadership, the whole picture, and transparencey required.

I won't be answering these questions.

What does that mean to you?

s.22(1)

From:	s.22(1)
To:	"Election Questions" <questions@elections.vancouver.ca> info@elections.ca</questions@elections.vancouver.ca>
Date:	10/13/2018 6:48:30 AM
Subject:	2018 election

The candidates for mayor an councillors list is mockery of democracy and embarrassing to voters.

The mayor is like the job of a CEO of a company or the city.

How someone wth no job, doesn't own a home, and is unemployed and didn't graduate from college with any degree can think they are qualified for the CEO job of the city.

I think the standards or minimum qualifications for the CEO job or any job in the city needs to go higher.

Even a janitor requires 1 year of experience, yet anybody with mental illness can put their name on the election.

Do you do drug test, mental test, or any testing, background checks

Also, you have a problem with low participation of voters.

People who have jobs believe their votes don't matter but as a whole the working class workers don't want to spend 1 hour of their day voting.

What you have is lunatic fringe groups or lunatics participating since they have no job and politics and complaining is their job.

What elections Canada need is more incentive to people to vote or want to be in politics. Like each voting ballot gets entry to a \$20,000 prize. Or something.

The people who are qualified are professionals and the problem with politics it's temporary job and people have to quit their jobs and after the election they may not have a job afterwards.

So the people who are running are business class and welfare socialist non-profit class as you can see from the candidates who are running.

Like filling a job, the job has to high paying and worth applying for. And have min. job requirement and skills to apply

Thank you for reading.

Sent from <u>Mail</u> for Windows 10

	- 22(1)
From:	5.22(1)
To:	"Election Questions" <questions@elections.vancouver.ca></questions@elections.vancouver.ca>
Date:	10/12/2018 7:21:20 AM
Subject:	2018 election

This is not a question but rather, a comment. I voted yesterday and was given a sticker at the exit point. The sticker was to wear to remind others to vote. I object to being given this sticker because essentially it is a piece of garbage. Our City has vowed to cut down on garbage so I feel it should be setting a good example. These stickers are just waste even though the City might consider them as advertising. As a citizen I resent being given garbage. (There is nothing on the sticker that tells me it can be recycled through our city system.)

Please stop this practice. If not in this election cycle then in the next.

Sincerely, s.22(1)

From:	s.22(1)
To:	"Election Questions" <questions@elections.vancouver.ca></questions@elections.vancouver.ca>
Date:	10/17/2018 9:20:37 PM
Subject:	2018 election
-	

Hello

This is more a comment than a question I voted early on October 17 at the west end community centre around 6 pm. There was a big crowd and only 1 ballot box to process the filled in ballots. There were over 100 people waiting in the line up to process their ballot, and it took over an hour for me to complete the process. The west end is known to have one of the highest density populations in vancouver , which begs the question why there weren't more ballot boxes to process more efficiently. Ironically there were over 10 administrative staff to register folks, but only one person assisting the one and only ballot box entry.

Thank you.

Sent from my iPhone

From:	s.22(1)
To:	"Bradley, Jade" <jade.bradley@vancouver.ca></jade.bradley@vancouver.ca>
	"Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca></rosemary.hagiwara@vancouver.ca>
CC:	communications@vsb.bc.ca
	s.22(1)
Date:	10/18/2018 1:33:31 PM
Subject:	Campaigning on school property
Attachments:	Guidelines for Election Campaigning and Politically Motivated Communications.pdf

Dear Jade and Rosemary,

I am very disheartened to learn that Diana Day has been campaigning on school property and distributing political literature this morning inside Chief Maquinna Elementary school. This goes against the Vancouver School Board's guidelines for Election Campaigning and Politically Motivated Communications as attached and gives her and COPE an unfair advantage. Now to find out COPE

has been doing this is very disheartening.

Please investigate this breach of guidelines and ethics.

Thank vou. s.22(1)

Guidelines for Election Campaigning and Politically Motivated Communications

For the purposes of this Guideline, "campaign materials" are materials whose content represents an attempt by an individual or group to create action by students, staff, or others in order to achieve a particular outcome in an election campaign.

District staff, students and resources shall not be used for distribution of campaign materials with the exception of Board authorized advocacy communications and as outlined below.

The Board believes that district resources should only be used for administrative and instructional purposes consistent with the Board's education mandate under the *School Act*.

Schools and District Departments must adhere to the following guidelines:

- 1. While the Board recognizes that campaign material is part of our democratic process, campaign material should not interfere with the functioning of schools. In addition, the district and schools must not imply support for a particular political position, or for any individual candidate or slate of candidates for election.
- 2. Campaigning at Vancouver Public Schools by individuals promoting a particular political campaign, position, or by individual candidates or parties for school board, municipal, provincial or federal elections is prohibited, except that:
 - a. schools may organize all-candidate forums for educational purposes; and
 - b. school space may be rented after school hours by a candidate or party on a commercial use basis.
- 3. The posting or distribution of campaign materials associated with school board, municipal, provincial and federal elections on lands, is prohibited within buildings or on vehicles owned by the Vancouver School Board, except that:
 - a. campaign materials may be posted and distributed in that portion of a school rented for a campaign meeting or being used for an all-candidate forum, provided that all political materials must be removed from school premises at the end of any such meetings; and
 - b. campaign materials may be posted in a work site, within those areas of that work site that are intended for the exclusive use of Board employees (e.g. staffroom), provided that any such materials are posted by Board employees assigned to that work site.

1	From: <u>"Sharma, Sumit" <sumit.sharma@vancouver.< u=""> To: <u>"311 Mentor (Internal Use)"</u> s.15(1)(I)</sumit.sharma@vancouver.<></u>	
	CC: "Hagiwara, Rosemary" <rosemary.hagiwara@< th=""><th>vancouver.ca></th></rosemary.hagiwara@<>	vancouver.ca>
	Date: 9/19/2018 11:27:45 AM	
Su	bject: Citizen Feedback-101011882846	
Hi Ro	semary,	
the 3-	ollowing is a Citizen Feedback Case that was created I -1-1 Contact Centre. Please do not hesitate to contact have any questions or concerns. Thanks	
Sumit	t / 311 Contact Centre	
		VANCOUVER 3111
Citizen	Feedback	
Case n	umber: 101011882846 Case cre	eated: 2018-09-19, 09:23:00 AM
Inciden	t Location	
Contac Name:	name: Address: t Details s.22(1)	
Addres		
Addres	e 22(1)	
Phone: Alt. Pho	Lillall.	Fither
and the second	st Details	22(1)
1.	Describe details (who, what, where, when, why):	 would like the Election Office to consider changing the voting ballots back to alphabetical order next year. He feels that the random order just makes it more confusing, and it'll take longer to process the details when voting. He is speaking on behalf of senior citizens.
2.	Type of feedback:	Opinion
3.	Feedback regarding:	City Department
4.	Department:	City Manager's Office
5.	Division or Branch Name:	Election Office
6.	Were any other cases or service requests created as a result of this feedback?	No
8.	(Don't ask, just record - did caller indicate they want a call back?):	No
Additic	onal Details	
Map ar	nd Photo	
- no pic		
no pic		
	23 1279 X	

From:	s.22(1)
To:	"Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca></rosemary.hagiwara@vancouver.ca>
Date:	10/10/2018 2:07:11 PM
Subject:	Concern towards mayoral candidate
Subject:	Concern towards mayoral candidate

Dear Rosemary Hagiwara,

I am a student in a VSB Secondary school and we are currently working on an assignment on the 2018 Vancouver Election. I am sending you this email with a concern over mayoral candidate Meynard Aubichon seeking to understand if he is legally and mentally fit for him to run for mayor. In the link I have provided, Mr.Aubichon was charged with a count of assault after allegedly attacking a bus driver. I just wanted to voice my concern towards Mr.Aubichon to you, thank you for taking your time to read my email.

From, s.22(1)

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https://vancouversun.com/news/local-news/vancouver-man-charged-after-allegedly-spitting-on-99b-line-bus-driver

From:	s.22(1)
To:	"Election Questions" <questions@elections.vancouver.ca></questions@elections.vancouver.ca>
Date:	10/17/2018 11:28:52 AM
Subject:	Concerns regarding the Capital Plan proposals listed on the 2018 Ballot

As I listened to the newscast this evening, I became even more concerned about the Capital Plan Proposals as set forth on the 2018 Ballot.

From the wording on the 2018 Ballot, it is clear the crux of these proposed Capital Plan Items is twofold. It is to wrest approval for enormous sums of money to be borrowed and to make bylaws without further assent from the electors.

I believe these are the goals and the power the current majority political party within city council seeks to obtain prior to a new city council being elected.

I would like to know specifically each and every COV staff and COV department(s) who authored these proposals for the Capital Plan.

I believe it is unethical and should be illegal for a current city council to make Capital Plan borrowing proposals to the electors which an incoming city council has had no say in the development of.

I wonder if the majority political party within the current city council is trying to make good on promises before the new city council is elected. From the information on the 2018 Ballot, I was unable to ascertain what the interest rate on these proposed loans will be, what the source of the loaned money is, what specifically this money will be spent on, from what city department these proposals were drafted and what their rationale was to determine the amounts of money required.

Electors need to fully realize that they are on the hook to repay these proposed loans.

I voted NO for Item 1. of the Capital Plan but I now realize I should have voted NO to all. City Council should be required to obtain approval for each and every specific request for borrowing money. THAT is a Bylaw I would recommend and approve!

The bottom line is the Electors carry the loans and repayment always comes in the form of increased taxes or other financial punitive methods for repayment. We need to know exactly what we are being asked to pay for, every detail of each proposed expenditure and what the plan is for repayment before we say yes to any loan.

Further to that statement, I hope to NEVER again read on any electoral ballot, a request for borrowing aligned unconditionally with the formulation and passing of Bylaws without further assent from the Electors!

s.22(1)

Vancouver, B.C.

tID Title	Category Subcategory	Status Location Name	Ticket Create Date Ticket Update Date Comment	Comment Create Date Comment Update Date
			Coalition Vancouver has created cards in Chinese that say "you must vote for these candidates or else your ballot is void."S.22 has taken a photo of the first one. He has also received messages from Chinese citizens asking why they are seeing Chinese	
			messages with "Free Harding has been dropped and is not running" and "it is illegal to vote for Vancouver 1st." He has	
59 Coalition Vancouver complaint from Vancouver 1st	Candidate Complaint	In Progress	10/10/18 11:25 AM 10/11/18 3:32 PM screenshots of these messages which he will send to the EQ email.	10/10/18 11:25 AM NULL
94	Mar and Mar	14	Vancouver 1st had 1500 signs around Vancouver, and have been alerted that some lawn signs have been stolen s.22(1) s	- WAS STREET
			vancouver 1st had 1500 signs around vancouver, and have been alerted that some lawn signs have been stolen to a s concerned that the signs will be placed in inappropriate locations to make Vancouver 1st look culpable. He would like to let us	
161 Vancouver 1st: Lawn Signs Stolen	Candidate Complaint	In Progress	10/10/18 11:30 AM 10/13/18 8:57 PM know that if election sign complaints come in, Van 1st may not be responsible.	10/10/18 11:30 AM NULL
			Hi, I like to file a complaint that Ken Charko has been misusing customer information to promote his election campaign. My	
			husband and I have never signed up to his campaign contact list. The only connection is our Groupon coupon purchases for	
			Dunbar Theatre which contains our names, email addresses and phone numbers. Furthermore, my husband is not eligible to	
			vote, which means my husbanda??s contact would not be on any election contact list, and the only connection would be	
			through Dunbar Theatre. We have got a total of 4 unsolicited phone calls and 2 unsolicited emails within the past 7 days. This is completely violating privacy rules and misusing information for his own benefit. I like to see the electoral commission act	
364 EQ: Ken Charko Complaint	Candidate Complaint	Closed	10/10/18 11:39 AM 10/10/18 12:59 PM on this violation and see that Ken Charko be held responsible to this. Warm Regards, S. 22(1)	10/10/18 11:39 AM 10/10/18 12:59
			s.22(1) went to City Hall and noticed that the ballot hangs off of the table s.22(1) are located at the bottom	97 BAR 87 AL
74 Constitution and the books of the black			of the ballot and asked the PEO to remove some of the voting booths so the ballot fully fits on the table. They would like to	10/10/10 1 05 014 10/10/10 1.45
374 Candidate complaint - ballot hanging off table	Candidate Complaint	Closed Vancouver City Hall	10/10/18 1:25 PM 10/10/18 4:24 PM ensure secrecy and/or their names are more visible to voters. From S. 22(1): Hi Rosemary, I ve got S. 22(1) working to get the incorrectly installed lawn sign removed ASAP. I spoke	10/10/18 1:25 PM 10/10/18 1:47
			to 3.22(1) at that address (she phoned here) and I apologized for the error. She was very understanding and I assured her	
452 NPA Sign on Private Property	Candidate Complaint	Closed	10/12/18 7:26 PM 10/13/18 8:49 PM that it would get removed and installed at the correct location. s.22(1)	10/13/18 8:49 PM NULL
			S 22(1) called 3-1-1 about a political sign that was put on her private residential property without her consent. She lives on s. 22(1) and the political party is: NPA. Sandra, the 3-1-1 agent, told S. 22(1) that unfortuantely, there's	
			nothing we can do to physically remove the sign for her and she can do it herself. However, we can get in touch with the	
52 NPA Sign on Private Property	Candidate Complaint	Closed	10/12/18 7:26 PM 10/13/18 8:49 PM political party to let them know this. Rosemary - Would you be able to contact NPA and let them know about this? Thanks!	10/12/18 7:26 PM NULL
			s.22(1) got this unsolicited email and a few things come to mind. I donĀ??Ā?Ā??? live in	
			S.22(1) got this unsolicited email and a few things come to mind. I donA??A?A???t live in Vancouver and cannot vote in your election. What right does anyone have to send unsolicited SPAM to peopleÄ??A?A??s.	
			work accounts? Someone must have data mined our website and broadcast this message, Who do I speak with to lodge a	
520 EQ: Campaign Email Spam	Candidate Complaint	Closed	10/15/18 7 55 PM 10/18/18 12:27 PM compliant and ask for an investigation? Olivia - am forwarding this as I'm not sure if this falls under CRTC or EBC	10/15/18 7:55 PM 10/18/18 12:27
			Citizen called to complain about the candidate photos on the website. She said some are inappropriate and seemed almost	
21 Complaint Against Candidate Bio Photos	Candidate Complaint	Closed	like a joke. She thinks there should be more regulations on what the candidates are allowed to post in their pictures. She 10/15/18 7 56 PM 10/15/18 7:56 PM didn't leave a name/number and did not specify that she wanted a call back.	10/15/18 7:56 PM NULL
			Kennedy Stewart's campaign called to report that the City had fined them for a sign on public property. They denied placing	
			the sign and suspected an opponent had stolen the sign and moved it. When I told them that the fine would fall on whoever's	
26 Kennedy Stewart: Stolen Sign Complaint	Candidate Complaint	Closed	name was on the sign (as per your earlier response) they wanted me to create a complaint to the CEO. At their request I 10/15/18 11 03 PM 10/19/18 2:29 PM scanned a copy of their fine letter and a photo of the misplaced sign and have it in my email.	10/15/18 11:03 PM 10/15/18 11:04
			Campaign office called to report signs stolen from Chilean Housing Co-op. No follow up required, they just requested it be	
526 Kennedy Stewart: Stolen Sign Complaint	Candidate Complaint	Closed	10/15/18 11 03 PM 10/19/18 2:29 PM noted in their file.	10/17/18 7:40 PM NULL
34 False Information in Nomination Pagers	Candidate Complaint	Closed	We received an email accusing John Spark of having lied in his nomination papers about his schooling information. The email reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from Queenâ??s University in Kingston, ON. First, the Queenâ??s BAH (B.A.Honours)program would have a major, medial, or minor in political studies, not in political science. Second, the candidate is not a graduate of Queenâ??s, in any program. Third, he is not even an Ontario high school graduate, which, when he was 18 in 1980, required graduation in Grade 13. Why would a 56-year old person with a BAH, in any program, be working as a parking lot attendant at Costco? You should request proof of his 10/16/18.2:40 PM 10/16/18.4:17 PM education claim. We cannot have a person on Council who is not truthful " The person's email is © 22/11)	10/16/18 2:40 PM 10/16/19 4-17
34 False Information in Nomination Papers	Candidate Complaint	Closed	reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from Queenâ??s University in Kingston, ON. First, the Queenâ??s BAH (B.A.Honours)program would have a major, medial, or minor in political studies, not in political science. Second, the candidate is not a graduate of Queenâ??s, in any program. Third, he is not even an Ontario high school graduate, which, when he was 18 in 1980, required graduation in Grade 13. Why would a 56-year old person with a BAH, in any program, be working as a parking lot attendant at Costco? You should request proof of his 10/16/18 2:40 PM 10/16/18 4:17 PM education claim. We cannot have a person on Council who is not truthful." The person's email is S . 22(1)	10/16/18 2:40 PM 10/16/18 4:17
	Candidate Complaint Candidate Complaint	Closed In Progress	reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from Queenâ??s University in Kingston, ON. First, the Queenâ??s BAH (B.A.Honours)program would have a major, medial, or minor in political studies, not in political science. Second, the candidate is not a graduate of Queenâ??s, in any program. Third, he is not even an Ontario high school graduate, which, when he was 18 in 1980, required graduation in Grade 13. Why would a 56-year old person with a BAH, in any program, be working as a parking lot attendant at Costco? You should request proof of his	10/16/18 2:40 PM 10/16/18 4:13 10/16/18 3:23 PM NULL
			reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from Queenâ??s University in Kingston, ON. First, the Queenâ??s BAH (B.A.Honours)program would have a major, medial, or minor in political studies, not in political science. Secund, the candidate is not a graduate of Queenâ??s, in any program. Third, he is not even an Ontario high school graduate, which, when he was 18 in 1980, required graduation in Grade 13. Why would a 56-year old person with a BAH, in any program, be working as a parking lot attendant at Costco? You should request proof of his 10/16/18 2:40 PM 10/16/18 4:17 PM education claim. We cannot have a person on Council who is not truthful." The person's email is <u>S.22(1)</u> s.22(1) from Shauna Sylvester's campaign would like to speak to you about social media he says it's about the same thing 10/16/18 3:23 PM 10/17/18 12:32 PM Shauna spoke to you about yesterday. <u>S.22(1)</u>	
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35 Social Media 36 Kennedy Stewart Complaint 36 Kennedy Stewart Complaint 36 Kennedy Stewart Complaint	Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint	In Progress Closed Closed Closed	reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from QueenÂč??s University in Kingston, ON. First, the QueenÃć??s BAH (B Q.Honours)program would have a major, medial, or minor in political studies, not in political science. Second, the candidate is not a graduate of QueenÃč??s. Why would a 55-year of person with a BAH, in any program, be working as a parking lot attendant at Costo? You should request proof of his 10/16/18 2:40 PM 10/16/18 4:17 PM education claim. We cannot have a person on Council who is not truthful." The person's email is S . 22(1) S.22(1) from Shauna Sylvester's campaign would like to speak to you about social media he says it's about the same thing 10/16/18 3:23 PM 10/17/18 12:32 PM Shauna spoke to you about yesterday. S .22(1) S.22(1) I have attached a link to the City website outling how Engineering enforces election signs. There is also a link on the page showing a copy of the letter sent to all of the candidates. It went out twice, once in June and again in September. All parties/ candidates are made aware of the city sign regulations and impoundment charges for removal of misplaced signage prior to any election, whether it is city, provincial, or federal. https://vancouver.ca/doing-business/posters-and-signs-on-city property.asys A this point we have sent impoundment invoices to numerous candidates for sign removal. Kennedy Stewart has multiple impoundments at this time. This has been our practice for over a decade so I do not understand the request below. Let me know if you have questions about our enforcement procedures. Thanks, Alan Rockett City of Vancouver 10/16/18 3:35 PM 10/18/18:507 PM Security for Kennedy Stewart's campaign called saying they received a bill from the city for having a sign displayed in an area they're not allowed to. She asys they have an ongoing complant list with you and wants to ad this bill to it. She says the sign was supposedy on S.E. Nanaim oa they anothy wild hort put it there. The phone number is	10/16/18 3:23 PM NULL 10/18/18 5:07 PM NULL 10/16/18 3:35 PM NULL 10/16/18 4:14 PM NULL
35 Social Media 36 Kennedy Stewart Complaint 36 Kennedy Stewart Complaint 36 Kennedy Stewart Complaint 40 Scrutineer Issue (K. Sim)	Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint	In Progress Closed Closed Closed Closed Closed Closed Closed Marpole - Oakridge Community Centre	reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from QueenÅ??5 University in Kingston, ON. First, the QueenÅ??5 BAH (B.A.Honours)program would have a major, medial, or minor in political studies, not in political science. Second, the candidate is not a graduate of QueenÅ??5, in any program. Third, he is not even a Ontario high school graduate, which, when he was 18 in 1980, required graduation in Grade 13. Why would a 55-year old person with a BAH, in any program, be working as a parking lot attending at Costo? You should request proof of his 10/16/18 2:40 PM 10/15/18 4:17 PM education claim. We cannot have a person on Council who is not truthful." The person's email is §, 22(1) \$22(1)] Ton Shauna Sylvester's campaign would like to speak to you about social media he says it's about the same thing 10/16/18 3:23 PM 10/17/18 12:32 PM to about yesterday. §, 22(1) \$22(1)] Thave attached a link to the City website outlining how Engineering enforces election signs. There is also a link on the page showing a copy of the letter sent to all of the candidates. It went out twice, once in June and again in September. All parties/ candidates are made aware of the city upsin regulations and impoundment charges for removal of misplaced signage prior to any election, whether it is city, provincial, or federal. https://vancouver.ca/doing-busines/posters-and-signa-on-city- property.aspx. At this point we have sent impoundment invoices to numerous candidates for sign removal. Kennedy Stewart has multiple impoundments at this time. This has been our practice for over a decade so I do not understand the request below. Let me know if you have questions about our enforcement procedures. Thanks, Alan Rockett City of Vancouver 10/16/18 3:35 PM 10/18/18 5:07 PM Street Activities 3-1-1 within Vancouver 604/873-7000 outside of Vancouver www.vancouver.ca A representative from Kennedy Stewart's campaign called saing they received a bill from the city for having a sign displayed in an area	10/16/18 3:23 PM NULL 10/18/18 5:07 PM NULL 10/16/18 3:35 PM NULL 10/16/18 4:14 PM NULL 10/17/18 12:14 AM NULL
535 Social Media 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 540 Scrutineer Issue (K. Sim)	Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint	In Progress Closed Closed Closed	reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from QueenÂč??s University in Kingston, ON. First, the QueenÃć??s BAH (B Q.Honours)program would have a major, medial, or minor in political studies, not in political science. Second, the candidate is not a graduate of QueenÃč??s. Why would a 55-year of person with a BAH, in any program, be working as a parking lot attendant at Costo? You should request proof of his 10/16/18 2:40 PM 10/16/18 4:17 PM education claim. We cannot have a person on Council who is not truthful." The person's email is S . 22(1) S.22(1) from Shauna Sylvester's campaign would like to speak to you about social media he says it's about the same thing 10/16/18 3:23 PM 10/17/18 12:32 PM Shauna spoke to you about yesterday. S .22(1) S.22(1) I have attached a link to the City website outling how Engineering enforces election signs. There is also a link on the page showing a copy of the letter sent to all of the candidates. It went out twice, once in June and again in September. All parties/ candidates are made aware of the city sign regulations and impoundment charges for removal of misplaced signage prior to any election, whether it is city, provincial, or federal. https://vancouver.ca/doing-business/posters-and-signs-on-city property.asys A this point we have sent impoundment invoices to numerous candidates for sign removal. Kennedy Stewart has multiple impoundments at this time. This has been our practice for over a decade so I do not understand the request below. Let me know if you have questions about our enforcement procedures. Thanks, Alan Rockett City of Vancouver 10/16/18 3:35 PM 10/18/18:507 PM Security for Kennedy Stewart's campaign called saying they received a bill from the city for having a sign displayed in an area they're not allowed to. She asys they have an ongoing complant list with you and wants to ad this bill to it. She says the sign was supposedy on S.E. Nanaim oa they anothy wild hort put it there. The phone number is	10/16/18 3:23 PM NULL 10/18/18 5:07 PM NULL 10/16/18 3:35 PM NULL 10/16/18 4:14 PM NULL
 534 False Information in Nomination Papers 535 Social Media 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 537 Vision Flyers on Residential Property 558 Vancouver 1st Sign on Private Property 	Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint Candidate Complaint	In Progress Closed Closed Closed Closed Closed Closed Closed Marpole - Oakridge Community Centre	reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from QueenÃ??5 BAH (B.A.Honours)program would have a major, medial, or minor in political studies, not in political science. Second, the candidate is not a graduate of QueenÃ??5, in any program. Third, he is not even an Ontario high school graduate, which, when he was its in 1980, required graduate to CSU enabled? The science is second, the washing lot attendant at Costo? You should request proof of his 10/16/18 2:40 PM 10/16/18 4:17 PM education claim. We cannot have a person on Counci who is not truthful." The person's email is § .22(1) \$22(1) In we canton have a person on Counci who is not truthful." The person's email is § .22(1) \$22(1) In we attached a link to the City website outlining how Engineering enforces election signs. There is also a link on the page showing a copy of the letter sent to all of the candidates. It went out twice, once in June and again in September. All parties/ candidates are made aware of the city sign regulations and impoundment to do not understand the request below. Let me know if you have guestions about our practice for over a decade so to do not understand the request below. Let me know if you have guestions about our practice for over a decade so to do not understand the request below. Let me know if you have guestions about our or practice for over a decade so to do not understand the request below. Let me know if you have guestions about our endorcement procedures. Thanks, Alan Rocket: City of Vancouver 10/16/18 3:35 PM 10/18/18 5:07 PM Street Activities 3:-1: Within Vancouver 604-873-7000 outside of Vancouver waw vancouver.ca addites for a new letter of the city sign required in an area they're not allowed to. She says they have an ongoing complaint list with you and wants to add this bill to t. She says they have an ongoing complaint list with you and wants to add this bill to t. She says they have an ongoing complaint list with you and wants to add this bill to t. She says	10/16/18 3:23 PM NULL 10/18/18 5:07 PM NULL 10/16/18 3:35 PM NULL 10/16/18 4:14 PM NULL 10/17/18 12:14 AM NULL
535 Social Media 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 536 Kennedy Stewart Complaint 540 Scrutineer Issue (K. Sim)	Candidate Complaint	In Progress Closed Closed Closed Closed Closed Closed Closed Closed	reads: "In his nomination papers, this candidate claims to have a BAH degree in political science from QueenÃe??s University in Kingston, ON. First, the QueenÃe??s BAH (BA.Honours)program would have a major, medial, or minor in political studies, not in political science. Second, the candidate is not a graduate of QueenÃe??s, in any program. Third, he is not even an Ontario high school graduate, which, when he was 18 in 1980, required graduation in Grade 13. Why would a 55-year old person with a BAH, in any program, he working as a parking for attendant at Costo? You should request proof of his 10/16/18 2:40 PM 10/16/18 4:17 PM education claim. We cannot have a person on Council who is not truthful." The person's email is <u>\$, 22(1)</u> s.22(1) In any spoten to you about social media he says it's about the same thing 10/16/18 3:23 PM 10/17/18 12:32 PM Shauna spoke to you about yesterday. \$, 22(1) \$, 22(1) I have attached a link to the City website outlining how Engineering enforces election signs. There is also a link on the page showing a copy of the letter sent to all of the candidates. It went out twice, once in June and again in September. All parties/ candidates are made aware of the city gin regulations and impoundment tharges for removal of misplaced signage prior to any electric wy, previncial, or federal	10/16/18 3:23 PM NULL 10/18/18 5:07 PM NULL 10/16/18 3:35 PM NULL 10/16/18 4:14 PM NULL 10/17/18 12:14 AM NULL 10/17/18 4:36 PM NULL

329 EQ; Borrowing	Elector	Complaint	Closed	10/2/18 8 00 PM 10	S.22(1) I am not anti-tax or anti-borrowing, but I AM against irresponsibility. You expect people to vote for borrowing without any hint of repayment plan. That is the height of irresponsibility and I will vote against it. I know most of these projects are necessary but so is repayment. WHAT IS YOUR PLAN? Secondly, I expect that people running a city and asking for borrowing a fortune will know how to run an email system. I am on your website and see the email for citizens to respond to. I click on it, get to the site, writing my letter and thennowhere about how to seen dit. I had to go back to my own email set up and send you this letter. If you cannot manage a proper citizen response platform, I do not trust you to manage/govern/operate a city! If I had my way, I would sack all of you responsible for this sort of nonsense. I appreciate the efforts it takes to run a city and have great respect for those who are successful at it. I cannot imagine the innumerable details it takes to manage it all, but I cannot stomach the kinds of issues I bring up above. S.22(1)	10/2/18 8:00 PM NULL
		complaint			Citizen S.22(1) saw a young chinese man bringing dozens of elderly chinese seniors into Britannia this morning (Oct 10) and mobilizing them outside the community centre. He sees this young man entering the voting booth with the seniors and filling out identical ballots for them. Claims that staff are allowing this to happen. He is concerned that this is fraud	
379 GRA - Possible Ballot Fraud Concern	Elector	Complaint	Closed Britannia Community Services Centre	10/10/18 1:43 PM 10	I/10/18 2:05 PM because the man is physically completing the ballots, and would like a call back telling us what action we have taken. Citizen called to report that the vote by mail application on mobile (she uses a Samsung) does not allow a citizen to directly type in the date. She is concerned that senior citizens may have trouble scrolling through the calendar on mobile and suggests	10/10/18 1:43 PM NULL
380 Mobile Devices - Vote by Mail Application	Elector	Complaint	Closed	10/10/18 1 54 PM 10/	13/18 10:20 PM that the mobile version is amended.	10/10/18 1:54 PM NULL
					S.22(1) Hi local election officer: Please find attached a post that is popularly circulating in the Chinese community in Vancouver. It says the Wenzhou Clan Society will pay S20 as the transportation reimbursement for member voters who participate in the civic election (followed with five candidate names). Is there an offence for vote-buying or inducements in Vancouver? Thank you for your attention and clarification. Notes: Sherry and I have read the image and	
426 Wenzhou Clan Society Reimbursing Votes	Elector	Complaint	In Progress	10/11/18 6:28 PM 10	/12/18 3:02 PM confirmed that there is \$20 reimbursement being offered. Case Ref 101011974142, Submitted: 7 53 AM, 10/11/2018 One same individual at voting polls potentially bringing in people	10/11/18 6:28 PM NULL
428 Lagan: Individual Completing Ballots for Electors	Elector	Complaint	In Progress Britannia Community Services Centre	10/11/18 6:42 PM 10	and filling in ballots for them. Report was made via twitter. Links:)/13/18 8:04 PM https://twitter.com/fraudcouver/status/1050081963980206080	10/11/18 6:42 PM NULL
					Case ref: 101011974547 Candidate/political party soliciting via text message. Reported via Twitter: https://twitter.com/Scotty_McQ/status/1050410723505975296 Note: In twitter thread, CoV already replied to inform	
429 Lagan: Robocalling	Elector	Complaint	Closed	10/11/18 6:45 PM 10	I/13/18 6:52 PM elector that they had forwarded their complaint.	10/11/18 6:45 PM NULL
429 Lagan: Robocalling	Elector	Complaint	Closed	10/11/18 6:45 PM 10	I'm not clear on what is required here. Olivia - Since 311 marked the response required as "unknown" I assume the citizen)/13/18 6:52 PM just wanted to make us aware. I can close the case with the comment that it has been forwarded to the CEO.	10/12/18 1:54 PM 10/12/18 3:22 PM
430 SVO: VC Complaint	Elector	Complaint	Closed	10/11/18 7-37 PM 10	S.22(1) 10/11/2018 Elector is concerned about the SVO staff's behaviour when the tabulator returned many seniors ballots. He felt that the VC was not re-inserting the ballots in a way that the secrecy sleeve was not covering the ballot properly and that folks nearby could see the ballot right if they were close enough. Elector felt that because the VC was commenting "a circle has been written outside the border" that the VC was blanning the seniors and commenting on how the electors voted. I (Juliana) will have a talk with all members of Team 5 tonight, as well as the rest of the SVO Staff tomorrow regarding the acceptable attitude and b/12/18 9:14 PM behaviour that they should exhibit towards the general public.	10/11/18 7:37 PM 10/11/18 8:31 PM
Hob Sto. Ve complainte	Lictor	complaint		10/11/107.07110 10	Citizen called EO to say that randomized ballot order is unfair to voters, as it requires quite a lot of time to sort through,	10/11/10/.5/1W
447 EQ; Randomized Ballot Unfair to Voter	Elector	Complaint	Closed	10/12/18 3 58 PM 10	especially the councillors' section. She feels most people already know who they want to vote for. Citizen did not want a /12/18 9:36 PM response back. She just wanted to share feedback. Elector named ⁹ 22(1) alled @ 4 00pm wondering why registered voters are not required to show ID. She thinks this is	10/12/18 3:58 PM NULL
451 Elector Complaint	Elector	Complaint	Closed	10/12/18 7 00 DM 10/	ridiculous and would like to know who she can contact about this to try to change it for future elections. Her phone number 14/18 10:02 PM is \$.22(1)	10/12/18 7:00 PM NULL
453 GRA: Concern regarding Britannia Translator	Elector	Complaint	In Progress Britannia Community Services Centre		S.22(1) Citizen is hoping for a callback. Called regarding the Britannia seniors on the 10th. He understands that there was a translator, a middle aged man, accompanied by a middle aged woman and young woman (about 30). He heard the younger woman (the only English speaker) mention that buses were coming in. He was concerned about the volume of seniors (25-30 people at 9 am) because he did not see the translator speaking with each senior before completing each ballot, and because there were multiple groups of seniors. Citizen visited Britannia at 9 am and returned at 10:30 am. He saw that the translator had not left, and assumes he stayed the entire time. He only saw a couple of seniors from the group entering a voting booth twice. He did see the translator signing a stack of legal size pieces of paper on the bench, which he assumes were the declarations of assistance. Citizen would like to note that while only a couple seniors (y13/18 8:57 PM entered the voting booth, the translator put voted stickers on each of them and escorted them out.	10/12/18 7:38 PM NULL
487 EQ: Producing Photo ID	Elector	Complaint	Closed	10/14/18 2 54 PM 10/	s.22(1) I voted the other day at Renfrew Community Center. I donâ??t agree that I was not asked to produce photo ID. I think it should be mandatory. I also did not like the way the names were now done-I (14/18 10:01 PM prefer alphabetical. I was prepared though for this but still found it annoying. Thank you, s.22(1) Vancouver East	10/14/18 2:54 PM 10/14/18 10:01 PM
488 EQ; Randomized Ballot Feedback	Elector	Complaint	Closed	10 <mark>/14/18 2 55 PM 10</mark>	s.22(1) I voted today in an advance polling station and I wanted to provide some feedback about the new system for randomizing the order of candidates. With so many candidates, I found it very difficult to find the 0/14/18 9:42 PM candidates that I had identified ahead of time. I would advocate either a return to the old system. Regards s.22(1)	10/14/18 2:55 PM NULL
490 311: Ballot Secrecy Complaint	Elector	Complaint	Closed		Election General Concerns - Case ref: 101011984542. Via Twitter - Hey @CityofVancouver @ParkBoard @VS839. Our municipal election is absolutely not a secret ballot. I just voted in advance polls. Ballot was face up & clearly visible as it went into the tally machine & as it came back out again. A nonsense, like having 71 candidates for council. Additional tweet - Yes, this was v serious. Polling clerk was doing her best but ballot, envelope, and machine were not co-operating. So she eventually just fed it in and pulled it out. I bet that most clerks see at least some of the votes. Bad system, with worrying V16/18 9:26 PM potential implications. No response requested.	10/14/18 3:11 PM NULL
510 Elector Complaint about Pullete		Compliant	Oran	10/16/10 6 57 744 44	S.22(1) called to complain about the ballots. She believes that the tables in the voting booths should be doubled up in size since the ballots are longer. She complained that this made it uncomfortable to vote as she had to balance it in her lap and then there were privacy issues as well. She also complained about the randomized ballot. She says it's better to leave things the way they were before. She understands that City Council made the decision and will be writing to the Mayor and Council as well. She says it is not easy for voters and is deterring them from voting. She also described it as the worst election she's voted in. She would appreciate a call back, but she was understanding about the processes and didn't V16(18.158.060).	10/15/19 5-57 084 8000
510 Elector Complaint about Ballots	Elector	Complaint	Open		1/16/18 1:59 PM sound angry. She just wanted her comments to be heard. s. 22(1) was surprised when he voted at ADV voting that he could just use his VIC and RO never asked for any	10/15/18 5:57 PM NULL
525 Voter ID not required with VIC	Elector	Complaint	Closed	10/15/18 10:37 PM 10/	(15/18 10:37 PM ID. Wanted to confirm if this is correct procedure. S.22(1) Elector felt that she was forced to vote, Staff told her once she was registered she had to vote, she said that she was under the impressing it was the last day she could vote. Also staff gave her a chines voters guide and	10/15/18 10:37 PM NULL
533 Elector complaint	Elector	Complaint	Closed Trout Lake Community Centre	10/16/18 2:33 PM 10)/16/18 9:25 PM she isn't happy about the signage.	10/16/18 2:33 PM NULL

				s.22(1) Staff at Round House told people that the people turn away and not vote. She saw 30 people leave after this informat
566 Line up	Elector	Complaint	Closed	10/18/18 4:20 PM 10/19/18 11:21 PM welcome happy you are here to vote.
				A man named <u>5,22(1)</u> called very upset because he received a tex When he called them to complain about it they told him that they got his pl
570 Text Message from Campaign	Elector	Complaint	Open	apparently he is on the "no call list" and think his privacy is being breached. 10/18/18 6:16 PM 10/20/18 2:04 PM know what can be done about this 5.22(1)
576 Elector Complaint Follow up	Elector	Complaint	Open	A woman names ^{s 22(1)} called us asking for an update on a complaint she ma placed on her lawn without her permission. I believe you did get in touch w 10/19/18 5 07 PM 10/19/18 5:07 PM wants to know what was done about it. Her phone number is <u>s.22(1)</u>

e line up was going 1.5 hours. She feels this made		
ation was given out. Suggesting would be to say		
	10/18/18 4:20 PM NULL	
ext message from Kennedy Stewart's campaign.		
phone number from us. He is very upset because		
d. He would like us to call him back and let him		
	10/18/18 6:16 PM NULL	
nade 2-3 weeks ago about a campaign sign that was		
with the candidate about it, but this woman really		
Y	10/19/18 5:07 PM NULL	

From:	<u>"Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca></rosemary.hagiwara@vancouver.ca></u>
To:	<u>"Murray, Grant" < Grant.Murray@vancouver.ca></u>
CC:	"Lowe, Janice" <janice.lowe@vancouver.ca></janice.lowe@vancouver.ca>
Date:	9/28/2018 10:16:22 AM
Subject:	FW: corruption at city elections
_	

Our website lists the candidates in alphabetical and random order. The alphabetical list would have gone up at the close of nominations. The random list was added after the drawn. $\frac{s.22(1)}{s.22(1)}$ is not happy that we still have the alphabetical list on the website and the profiles in the newspaper in alphabetical order.

Rosemary Hagiwara Chief Election Officer Office of the City Clerk | City of Vancouver t: 604.673.8301 | 604.873.7177 e: rosemary.hagiwara@vancouver.ca w: Vancouver.ca/election

Sign up for election newsletter!



From: ^{S.22(1)}

Sent: Friday, September 28, 2018 10:13 AM To: MAYORLAMARCHE@protonmail.com; john4mayorvbc@gmail.com; info@provancouver.ca; Hagiwara, Rosemary Subject: corruption at city elections

Dear Fellow Candidates,

The city of Vancouver voted to change the candidates postings, to a 'drawn from the hat' ballot listing. This system reflects Democracy and gives all candidates a fare and even listing. The chief electoral officer, Rosemary Hagiwara took it upon herself to ignore the 'democratically voted' system of posting candidates names alphabetically on ALL media relating to the 2018 civic election!

Why would this public servant Rosemary Hagiwara act in a "deceivious and treacherous" manor, ignoring democracy and the change to the ballot? The elections web site <u>https://vancouver.ca/your-government</u>/candidates-mayor.aspx and the inserts in the starmetro/courier papers are ALL alphabetically listed? Is she deliberately trying to confuse/deceive the voters? With Vancouver city hall's corruption at a pinnacle, one would be compelled to think that corruption is at ALL levels of Vancouver, down to the city election department! As corruption has the tendency to FLOW downward.

I'm compelling you to help get the facts straight, free from civic elections corruption and have a fare and equal election 2018.

Please contact me at your earliest convenience, time is running out.

s.22(1)	
s.22(1)	

Case #	Channel Type	Case Details	Addional Details	# of Calls	Date Created	Date Closed	Preferred Queue
101011887597	Phone	Type of inquiry Other Zi fOther selected, provide details Voter information Card for individual that does not live at the address of 3.22(1) 3. Identfy type of caller Individual 4. If Other selected, provide details 5. Best time to call (1 applicable) 6. (Don't ask, just record - did caller indicate they want a call back?) No 7. Webform details 8. Name 9. Address 9. Address	Citizen reporting that is recieving Voter information cards for \$.22(1) at \$.22(1) marry years. They have been receiving cards for this person for many years. They have been residents/owners since 1995 and this person does not reside at this address.	1	9/20/2018 8 14 00 AM	9/26/2018 9 29 57 AM	
101011891994	Phone	Type of inquiry Other Zir Other selected, provide details Voting Card - they received one even though they dont live in Vancouver anymore W ant to be taken off the list. S:22(1) S:22(1) S:22(1) S:22(1) S:22(1) S: Jeant type of caller Individual 4. If Other selected, provide details 5. Best time to call (1 applicable) 6. (Dort ask., just record - did caller indicate they want a call back?) N N N N N Otherm details 6. address 11. Email address		1	9/20/2018 6 16 00 PM	9/21/2018 2 48 08 PM	Elections
101011920291	Phone	Type of inquiry Other Z: If Other selected, provide details Zet1 Other selected, provide details Zet1) "noticed that two ladies associated with COPE were handing out party leafleds on school property (Renfrew Elementary) He informed the principal of the school of this and they intervened. S. Ident ty type of caller individual Hoftmer selected, provide details S. Best time to call (1 applicable) Anytime 6. (Don't ask, just record - did caller indicate they want a call back?) Yes Yes K. Name 9. Address 10. Phone number 11. Email address	22(1) believes the actions of this party should be penalized if they did not have permission to be campaigning on this property.	1	9/27/2018 12 55 00 PM	10/2/2018 12 36 48 PM	Elections
101011928570	Phone	Type of inquiry Other Other If Other selected, provide details If Other selected, provide details If other selected, provide details Sident fly type of caller Individual If Other selected, provide details Sets time to call (f applicable) for the selected, provide details Soften to call (f applicable) for the selected, provide details Soften Sof	22(1)wanted to let Elections Office know the Metro newspaper insert released this week for the Elections has incorrect numbers listed. It has 1 mayor, 10 counc lors, 10 Parks and 25 for school which the Parks and School Thusbes are incorrect. Not sure if this is endorsed or released by the City of Vancouver elections office or if Metro decided to do this themselves but she wanted to pass this along to the elections office.	1	9/29/2018 12 45 00 PM	10/1/2018 5 05 28 PM	Elections

101011946653	Social Media	1 Tune of inquiry	Passing via Twitter "Dep't know who to contrast appointionly on this how the set		10/3/2018 3 47 00 PM	10/3/2018 4 38 07 PM	Elections
10101946653	Social Media	1. Type of inquiry Election Planning Tool 2. If Other selected, provide details 3. If other selected, provide details 4. If Other selected, provide details 5. Best time to call (f applicable) n/a 6. (Don't ask, just record - did caller indicate they want a call back?) No 7. Webform details 8. Name 9. Address 10. Phone number 11. Email address	Received via Twitter "Dorn't know who to contact specifically on this, but there's a careless oversign in this 'election planning form'. You offer by Race's - as the option to click on for choosing voting category (Mayor, Council etc). Sticks out like a sore thumb. We know your eament political race, but not everyone will, especially it seems in this day and age. Maybe "By Group / Category / Type"? I'd like to see it changed before I share 1.* Link https //vancouver.caplan-your-vote/index.aspx	1	14/3/2018 3 47 00 PM	10/3/2018 4 38 07 PM	Elections
101011974142	Coolel Media	1. Type of inquiry		1	10/11/2018 7 53 00 AM	10/11/2018 3 39 56 PM	Elections
1010113/4142	Social Media			-	UUT 1/2018 / 55 00 AW	UU I I /2U I 8 3 39 50 PM	Elections
101011974547	Phone	10. Phone number 1. Type of inquiry		1	10/12/2018 9 05 00 PM	10/19/2018 1 35 25 PM	Elections
		Content of the selected, provide details Sign in building elevator to vote in the building October 13 Sign in building elevator to vote in the building October 13 Sidn (2) the selected, provide details Sidn (2) the selected, provide details Sest time to call (1 applicable) anytime to call (1 applicable) anytime to call (2) Yes Yes Yes Name Address Al content Sidness Sidn					
101011974547	Social Media	Type of inquiry Other 2. If Other selected, provide details Candidate/polical party solic ting via text message. Reported via Yu tter https://whiter.com/Scotty_McO/status/105041072350597529 3. Ident fy type of caller individual 4. If Other selected, provide details 5. Best time to call (1 applicable) 6. (Don't ask, just record - did caller indicate they want a call back?) Unknown 7. Webform details 8. Name 9. Address 10. Phone number 11. Email address		1	10/11/2018 9 01 00 AM	10/12/2018 12 23 49 PM	Elections

101011984364	Phone	1. Type of inquiry			10/12/2018 9 05 00 PM	10/19/2018 1 35 25 PM	Elections
		Other 2. If Other selected, provide details Sign in building elevator to vote in the building October 13 2016, ottizen feels this is fradularit as the voters card does not list this address as a voting location. She advises t is not listed as a voting assistance location either. 3. Ident fly type of calier individual 4. If Other selected, provide details 5. Best time to cali (f applicable) anytime 6. (Don't ask, just record - did calier indicate they want a cali back?) Yes 7. Wetform details 8. Name 9. Address 10. Phone number 11. Email address					
101011984542	Social Media	1 Type of inquiry Other Other 2. If Other selected, provide details Via Twitter + key @CitydVancouver @ParkBoard @V5839. Our municipal election is absolutely not a secret balk i. Juis tvekey @CitydVancouver @ParkBoard @utility and the in achance politions & as it came back out again. A nonsense, like having 71 candidates for council. Additional tweet - Yes, this was v serious. Polling clerk was doing her best but ballot, envelope, and machine were not co-perating. So she eventually lust fed it in and pulled it out. I bet that most clerks see at least some of the votes. Bad system, with worrying potential implications. 3. Ident ty type of caller individual 4. If Other selected, provide details 5. Best time to call (1 applicable) 6. (Don't ask, just record - did caller indicate they want a call back?)		1	10/13/2018 8 58 00 AM	10/19/2018 1 36 18 PM	Elections
101011986717	Phone	Type of inquiry Type of inquiry Eaction Employment If Other selected, provide details Ident fy type of caller individual If Other selected, provide details Set time to call (1 applicable) Anytime (Don't ask, just record - did caller indicate they want a call back?) No No No No A vector details Name 9. Address 10. Phone number 10. Phone number 11. Email address	Ciliten went in to Hastings Community Centre to vote and noticed most of the employees were on their phones. He does not think that should be allowed as this is a voting area.	1	10/14/2018 10 02 00 AM	10/14/2018 12 03 06 PM	Elections
101011984683	Phone	Type of inquiry Other Zir (Other selected, provide details (West End Community Centre) Advance Voting - the pens (fet) pens) used to fill in the candidates S. Ident fy type of caller Individual If Other selected, provide details S. Best time to call (f applicable) n/a If Other selected, provide details Con't ask, just record - did caller indicate they want a call back?) No No Address J. Address I. Email address	Citizen was as the Advance Voting location at the West End Community Centre this morning, to 'fill in' to select canditate's she was provided a 'felt pen'. There is 2 sides to this paper (failed), when she filled in the one side and turned over the ball of she could see that the ink seeped through to the other side. She did bring it to the attention of the election employees. Fortunately, this did not comprise her vote.	1	10/13/2018 9 46 00 AM	10/19/2018 1 37 00 PM	Elections
101011989455	Phone	Type of inquiry Other To ther expresentative (strutineer) form for Saturday's elected, provide details I am looking for the representative (strutineer) form for Saturday's electron.? Would the possible for someone to please send that to me? Thanks. J (entry type of caller Individual I (Other selected, provide details S lest time to call (f applicable) 6. (Don't ask, just record - did caller indicate they want a call back?) Yes Y. Wesform details Name 9. Address 10. Privne number 11. Email address		1	10/15/2018 11 24 00 AM	10/20/2018 11 26 37 AM	Elections

101011993246	Phone	1. Type of inquiry Other Other 2. If Other selected, provide details Submitting completed balls 3. Identify type of caller Individual 4. If Other selected, provide details 5. Best time to call (1 applicable) N/A (. (Dort ask, just record - did caller indicate they want a call back?) N0 7. Welform details 8. Name 9. Address 10. Phone number 11. Email address		1	10/16/2018 10 15 00 AM	10/19/2018 2 00 09 PM	Elections
101011996481	Phone	1. Type of inquiry Other 2. If Other selected, provide details Issue at Voting Location 3. Ident fy type of caller Individual 4. If Other selected, provide details 5. Best time to call (1 applicable) Not provided. she said that someone could leave her a vicemail message about this if she is not ava lable. 6. (Don't ask, just record - did caller indicate they want a call back?) Yes 7. Welform details Name 9. Address 10. Phone number 11. Email address	Citizen went in for Advance Voling at the West End Community Centre She has a concern with the way the tables are set up for volors. She said they had 4 of the cardboard stands, 2 alde-by-side and 2 back-to-back. She said that when she was sitting, she could clearly see the voling card of the person beside her. Also, when she was finished and stood up, she could see everyone's older cards. She thinks the tables are too close together. She made a comment about this to one of the Election officers there and was tool that something would be done. She is following up now to ensure that someone has checked this and that they have changed the seating.	1	10/16/2018 4 39 00 PM	10/19/2018 2 24 09 PM	Elections
101011998185	Phone	Type of inquiry Other Zi f Other selected, provide details Electronic Message sign to inform clitzen's to vote J. Ident fy type of caller Individual J. Other selected, provide details S. Best time to call (1 applicable) Doesn't require a caliback Other ask, just record - did caller indicate they want a call back?) No No Address Admes Admess I. Dranner L. Median	2018/10/17 15 12 40 — Michelle Hansen Citizen called to fo low up. Says the sign is a safety hazard as it takes away much of the merge lane.8#xD,8#xA,Redirected from Stretts General - case 1010/1985/12 Citizen called to report that City of Vancouver has placed an electronic sign at Corner of Kingsway & E King Edward Ave in the left turn lane onto King Edward Ave and thar's is placed at very wrong locations as buses can merge into the lane and causing traffic backup and it's now rush hour. The electronic board needs to be moved to another location	1	10/17/2018 10 28 00 AM	10/17/2018 3 28 14 PM	Elections
	E-mail	Type of inquiry Other Z. If Other selected, provide details Voting Location Signage S. Ident fy type of caller Individual If Other selected, provide details Sets time to call (f applicable) na (Don't ask, just record - did caller indicate they want a call back?) No T. Wetorm details S. Name 9. Address 10. Phone number 11. Email address	Citizen states there is a lack of adequate signage around the commun ty centre to show that it is a voting place for the election. There is one sign outside that is pointing in the wrong direction and the only other sign is visible right when you enter the building.	1	10/17/2018 3 28 00 PM	10/17/2018 5 52 32 PM	
101012001599	Phone		Caller warried to is send a note to the Election office regarding the machine at Britannia. She is there waiting to pick up 2 voters that went in around 7 40pm, and they have still not come out (time 8 47pm). Advised caller, that PEO has emergency number for backups, but she insists that a runner has not come by yet. There is stil a lineup of people inside trying to complete their voting.	1	10/17/2018 8 50 00 PM	10/18/2018 10 42 59 AM	Elections

101012002865	Phone	1. Type of inquiry	2018/10/18 10 40 11 Sat_(Sarah) Jassar - s.22(1) s ca ling from the development	1 10/18/2018 10 25 00 AM	10/19/2018 2 28 32 PM Elections
	, (INIG	1. Ype on rights For the selected, provide details 2. If Other selected, provide details 3. Identfy type of caller Other Other Al Other selected, provide details development company S. Best time to call (1 applicable) 6. (Don't ask, just record - did caller indicate they want a call back?) No No . Webform details Name 9. Address 10. Phone number 11. Email address	2016 for 10 40 11 - sad_(Safath) dasar - see tys calling from the development company to inform they have removed the signs. The set one disposed of .5 Me has pictures of which parties had placed them if needed 122(1) an be contacted at \$22(1) \$400,26x4,Clicate is calling to report that there are 6 election signs that have been placed on their pinvate property. They have pictures and it is located on their private property. The address is 222(1) The development company names are cm bay cambie developments ltd, coromandel cakridge developments ltd, cm bay alberta st developments ltd.		
101012004675	Phone	Typer of inquiny Other 2 If Other selected, provide details pointion on ballot C tizen would like to pass on the ballot is not algohabetical making it very difficult for allot of people. 3 Identify type of caller individual elected, provide details 5 Cest time to call (1 applicable) 6. (Don't sek, just record - did caller indicate they want a call back?) 7. Welform details 8. Name 9. Address 10. Phone number 11. Email address		1 10/18/2018 1 35 00 PA	1 10/18/2018 3 31 27 PM Elections
101012007967	Phone	Type of inquiry Election Signs on Private Property Election Signs on Private Property 2.1 forther selected, provide details 3. Ident 14 yppe of caller individual 4. If Other selected, provide details 5. Best time to call (1 applicable) 6. (Don't ask, just record - did caller indicate they want a call back?) No No Address 9. Address 10. Phone number 11. Email address	Caller advises he has since removed the sign posted on his private lawn, by vision vancouver but wanted to report it.	1 10/18/2018 1 35 00 PM	1 10/18/2018 3 31 27 PM Elections
101011906708	VanConnect	Type of request Complaint 2. Type of issue Signs (Election) S. Provide details Ken Low election sign just erected. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4895368-pi>Click images below to expand-p>~a href "htps //dt7aqlm?chbm.cloudfront.net/uploads/large_eact2b0912d259b9fc6aa211 (25c7bb-ait) 25c7bb-ait] mages_douglession_cloudfront.net/uploads/large_eact2b0912d259b9fc6aa2111 25c7bb ait] mages_douglession_commass/api/staticmap?markers_4025558615043%2 C-123144695201588.aize 600x3008.key AlzaSyDohL_DVr7N- SSacsAxDhrf1hk1UrVxic8signature 90TJVFTa_DJEAwHnnW6NMXWXQG0 '>-im 9 src htp://maps.googleapis.com/maps/api/staticmap?markers_40255586815043%2C -123146495201688.aize 600x3008.key AlzaSyDohL_DVr7N- SSacsAxDhrf1hk1UrVxic8signature 90TJVFTa_DJEAwHnnW6NMXWXQG0 '>-im 9 src htp://maps.googleapis.com/maps/api/staticmap?markers_40255586815043%2C -123146495201688.aize 600x3008.key AlzaSyDohL_DVv7N- SSacsAxDhrf1hk1UrVxic8signature 90TJVFTa_DJEAwHnnW6NMXWXQG0 ' at 'mapur' width 300 heght' 300-r/acypA>-a href 'http://www.publicstuff.com/request/view/4895388>http://www.publicstuff.com/req usstview/4895388>	1 9/24/2018 4 40 30 PM	9/25/2018 2 05 00 PM Eng_Street Activities
101011920176	Phone	Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details 5.22(11) is working on a construction site nearby and says there is an election sign on the street on the 2800 block d SW Marine Drive and MacDonald street. He says the sign is impairing visibility when driving and may cause an accident. The sign is located in the southwest corred of the intersection on the street (locks like asphalt in VanNap - citizen described street as pathy). He believes the election sign is for someone by the name of Ken. 5. (Don't ask just record - Did caller indicate they want a call back?) No	Also created a Streets General case as the sign is impeding traffic. Cases linked.	1 9/27/2018 12 45 00 PM	I 9/27/2018 1 05 44 PM Eng_Street Activities

101011921249	Phone	1. Type of request Complaint 2. Type of issue Other 3. If Other, provide details Misuse of city property 4. Describe details Citizen states that West Coast Kids (1391 W 33rd Ave) uses back lane to conduct inventory checks and they have boxes blocking the laneway. 5. (Don't sk) lust record - Did caller indicate they want a call back?) No		1	9/27/2018 2 51 00 PM	9/27/2018 3 44 03 PM	Eng_Streets Activ ties
101011922394	WEB	Type of request Complaint 2. Type of issue Signs (Election) 3. Provide details 2 Ken low signs on 41st n Wales 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4913896-cp>Click images below to expand-cp>- <a href http://maps.googleapis.com/maps/apitaticmap?markers 49.2328078%2C- 123.05166688aize 600c3008key AlzSyDchU DVvTN- SSscaAub/htthk:1UY-ViolaSginature DL/IDE2kgY6jeK1DMmYFT76IbY1 '>-a href 'http://www.publicstuff.com/req. uest/view/4913696-/a>-pi></img </a 	1	9/27/2018 7 44 40 PM	9/30/2018 3 59 45 PM	Eng_Streets Activ ties
101011907136	Phone	Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details There is a very large sign on the NW Comer of 3500 Block of W 19th Ave & Dunbar S1 on the boulevard next to the Stop Sign, which belongs to Ken Lowe. It's about 4 feet by 4 feet about 6 feet high. 5. (Don't ask just record - Did caller indicate they want a call back?) No		1	9/24/2018 6 28 00 PM	9/25/2018 2 02 02 PM	Eng_Streets Activities
101011909452	WEB	Type of request Complaint S. Type of issue Signs (Election) S. Provide details Ken Loh, Vancouver 1st Party, sign erected with 4 wooden posts and braces, around a tree on public property S. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4899517-cpi->Click images below to expand-cpi>-ca href http //maps.googleapis.com/maps/apistalicmap?markers 49.2456032%2C- 123.18656174size 600x308/key Jac3kyChU_UVWTN 55xcsAbDhf1hk1UYX/oksignature SNE10499TDjumUIMWCVueRsYZQ >- rintp://maps.googleapis.com/markers 49.2456032%2C- 123.18656174size 600x3008/key Alzs3yChU_UVWTN- S5xcsAbDhf1hk1UYX/oksignature SNE104981TDjumUIMWCVueRsYZQ ' all 'magut' width 300' height '300'>-cpi>-ca 22(1) s.22(1)	1	9/25/2018 11 40 30 AM	9/25/2018 2 04 56 PM	Eng_Streets Activ ties
101011909651	Phone	Type of request Complaint 2. Type of issue Street Vending 3. If Other, provide details 4. Describe details Caller said street vendor Holy Smokes pulled up onto busy sidewak with pedestrians because he given a street permit. But caller is ugest unsafer allowed to park on a busy sidewak so asked for a callback. (Don't ask just record - Did caller indicate they want a call back?) Yes		1	9/25/2018 12 02 00 PM	9/26/2018 12 02 47 PM	Eng_Streets Activities

101011909667	Social Media	1. Type of request Complaint 2. Type of issue Structures for Political Expressions 3. If Other, provide details 4. Describe details Sign erected on city property. Link to image https://bis.twing.com/media/Pol/OFIV054ADUMJ.jgg 5. (Dont ask just record - Did caller indicate they want a call back?) No		1 9/25/2018 12 05 00 PM	9/25/2018 2 00 49 PM	Eng_Streets Activ ties
	Phone	Type of request Complaint Sing Election) J. Type of issue Signs (Election) J. If Other, provide details Lescribe details Election sign on the bouleward at the S/W Corner impeding vision of east bound traffic on S/W Marine Drive. S. (Don't ask just record - Did caller indicate they want a call back?) No		1 9/25/2018 2 19 00 PM	9/26/2018 10 20 54 AM	Activities
101011913224	Phone	Type of request Complaint 2. Type of issue Signe (Election) 3. If Other, provide details 4. Describe details There are election signs for Coal Ilion Vancouver on the boulewords spreading from E 41st and Knight st. to E 49th and Knight St. There is a sign every 10 Meters. 5. (Dont ask just record - Did caller indicate they want a call back?) No		1 9/26/2018 9 02 00 AM	9/26/2018 10 19 32 AM	Eng_Streets Activ ties
101011919367	WEB	Type of request Complaint 2. Type of issue Signs (Election) 3. Provide detains No stopping/parking sign should be elected between garage entrance and building entrance of 3281 E Kent Ave North. When vehicles ex the building garage turning to street, drivers cannot cannot clearly see traffic from right side due to parking vehicles on street. It is a blind spot to cause col Ision for building residents. Please consider to elect a no stopping parking sign here. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4911079-cpl-Click images below to expand <pi><a href "thp//maps.googleapis.com/maps/apikatalcmap?markers 49.2063796%2C- 123.037274&size 600x300&ky AlzSyOchJ_UWWN S5scsAADhrf1hK1UYX0kSsignature datp2FDsuazBEGAg0K612-2GY '>-img sc: htp//maps.googleapis.com/maps/apikatiancmap?markers 49.2063796%2C- 123.037274&size 600x300&ky AlzSyOchJ_UWWN S5scsAADhrf1hUYX0kSsignature datp2FDsuazBEGAg0K612-2GY 'at 'mapurt' width '200 height '2007-ca-spl>-ca href' http//www.publicstuff.com/request/view/4911079>http //www.publicstuff.com/req uest/view/4911079</a </pi>	1 9/27/2018 11 19 00 AM	9/29/2018 9 54 48 AM	311 Contact Centre
101011923947	Phone	Type of request General Inquiry Z Type of issue Signs (Election) 3. If Other, provide details 4. Describe details #.2ect10 is a candidate and he wants clarification regarding placment of election signage before he places any of his signs. He said that he is seeing a lot of signs placed between the city sidewalk and private property, which would be city property. He is wanting to info out if he can place signage has to be. 5 meter into the private property, he just wants clarification if placing the sign on the outside of fence would be allowed Places forty on gasp. He was requesting a call back today and I have advised that dept follows up within 3 business days, please try to follow up asag. Your and the wast is up a to face the want a call		1 9/28/2018 10 39 00 AM	9/28/2018 12 58 03 PM	Eng_Streets Activ ties

			-				
101011929616	VanConnect	1. Type of request Complaint 2. Type of issue Signs (Election) 3. Provide details There are heator bremner signs along west 15th avenue near calk street and near 1027 west 15th. There are on the grassy area between the sidewalk and the road. Is this area considered c ty property? 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4921693-qp>-Click images below to expand-cp>- <a herd 'http://mags.goojleapis.com/mags/apistationagy/markers 49.257985%;2C- 123.1278558size 600:3008key, AzaSyDohL)_DVv/TN- SSscAAbDrHth/UVXic84signature OLBSTrnK/H56VZD2adz_SFaTpsU '>-cmg arc http://maps.goojleapis.com/mags/apistationag?markers 49.257985%;2C- 123.1278358size 600:3008key, AzaSyDohL)_DVv/TN- SSscAAbDrH1hK1UYXic84signature OLBSTrnK/H56VZD2adz_SFaTpsU ' at 'magurf width 300 height '300>-da>cp>-a thef 'http://www.publicstif.com/req uest/viewi/4921683-kp>-</a 	1	9/29/2018 5 24 49 PM	10/1/2018 4 14 54 PM	Eng_Streets Activ ties
101011931205	Phone	Type of request Complaint 2. Type of issue Signs (Other) 3. If Other, provide details Sandwich board in the middle of the sidewalk 2ft x 3ft directly on the NE corner of 7th and Fir A. Describe details The sign is for a Real Estate Open house clitzen said it is blocking the sidewalk. 5. (Don't ask just record - Did caller indicate they want a call back?) No		1	9/30/2016 2 20 00 PM	10/1/2018 9 54 45 AM	Eng_Streets Activ ties
101011931986	Phone	Type of request Complaint Signs (Election) J. (Dher, provide details 4. Describe details There are 4 election signs on the boulevard on the west side of the intersection. 5. (Don't ask just record - Did caller indicate they want a call back?) No		1	9/30/2018 8 37 00 PM	10/1/2018 4 16 45 PM	Eng_Streets Activ ties
101011932556	WEB	1. Type of request Complaint 2. Type of issue Signs (Election) 3. Provide details Green party signs along main street centre medium at Broadway and in planters 5. (Dont ask just record - Did caller indicate they want a call back?) No	PS# 4026743-cg->Click images balow to espand-cp>-ca href "htp:/mga.googleapis.com/mgs/pai/staticmags/markers 49.2629199%2C- 123.100963343ze 600-c008key AtzaSyD-chJ_DVw7N- SSscAADhTH UV/v0x6signature fAURETCT10mm8bwY49LH-WWAM '~cing src htp://maps.googleapis.com/mgs/api/staticmag?markers 49.2629199%2C- 123.10096334ze 600-c008key AtzaSyD-cLJ_DVw7N- SSscAADhTHN UV/v0x6signature fAURETCT10mm8bw4Y6J-HWWAM ' at 'magur' dwfa.30 height '300-743-cp->a href 'htp://www.publicstuff.com/request/view/4926743>http://www.publicstuff.com/req uest/view/4926743-cla>-p/>	1	10/1/2018 8 58 51 AM	10/1/2018 4 19 50 PM	Eng_Streets Activities
101011938765	Phone	Type of request Complaint Structures for Political Expressions Structures for Political Expressions 3. If Other, provide details 4. Describe details Election sign put on lawn up against his entry gate. Would Ike It removed. S. (Don't ask just record - Did caller indicate they want a call back?) No		1	10/2/2018 10 19 00 AM	10/2/2018 10 45 26 AM	Eng_Streets Activ ties

101011941386	Phone	1. Type of request			10/2/2018 2 58 00 PM	10/3/2018 4 48 51 PM	Fac Ci i
10 10 1 194 1300	Phone	1. Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details There is a sign about 2m x 2.5m propped up against the citizens front frace. Citizen would like this removed. 5. (Don't ask just record - Did caller indicate they want a call back?) Yes			10/2/2016 2 36 00 PM	UUSZU 16 4 66 D PM	Activ ties
1.01012E+11	Phone	Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details The caller states there is a large elections sign that is between the sidewalk and the address 6068 Cambie st. It is about a foot away from the sidewa k thus appears to be on city property as per vannap. This is a large sign with legs and the name on the sign is "Harding". (Don't ask just record - Did caller indicate they want a call back?) No		1	10/3/2018 10 47 00 AM	10/3/2018 11 00 18 AM	Eng_Streets Activ ties
101011947793	WEB	Type of request Complaint 2. Type of issue Signs (Election) 3. Provide details Election sign on City lawn. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS Description undefined-spl>PS# 4944152-spl>Click images below to expand-spl>-sa href "https://d17aqlin/?ohtm.cloudfront.net/upbads/large_2068f5413c3597153803f86 d07598d7-imagetrivation.cloudfront.net/upbads/large_2068f5413c3597153803f86 d07598d7 all: "mageutrivation" of height '300'-s/a>-p>-Click images below to expand-spl>-sa hef "http://maps.googleapis.com/maps/api/staticmap?markers 49.2469764%2C- 123.1939058size 600x3008key AzaSyD-chJ_DVv7N- SsscaAvDhrfthk1UV/xxics4signature MdC4KEWf6ac4I0nVkBXt11CU '>-imag src http://maps.googleapis.com/maps/api/staticmap?markers 49.2469764%2C- 123.1939058size 600x3008key AzaSyD-chJ_DVv7N- SsscaAvDhrfthk1UV/xxics4signature MdC4KEWf6ac4I0nVkBXt11CU '>-imag src http://maps.googleapis.com/maps/api/staticmap?markers 49.2469764%2C- 123.1939058size 600x3008key AzaSyD-chJ_DVv7N- SsscaAvDhrfthk1UV/xxics4signature MdC4KEWf6ac4I0nVkBXt11CU '>-imag src http://maps.googleapis.com/maps/api/staticmap?markers 49.2469764%2C- 123.1939058size 600x3008key AzaSyD-chJ_DVv7N- SsscaAvDhrfthk1UV/xxics4signature MdC4KEWf6ac4I0nVkBXt11CU '>-imag src http://www.publicstuff.com/request/view/4944152>http://www.publicstuff.com/req uest/view/4944152-/a>-cpl>-	1	10/3/2018 9 29 00 PM	10/4/2018 2 09 58 PM	Eng_Streets Activ ties
101011952582	WEB	Type of request Complaint 2. Type of issue Signs (Election) . Provide details Election sign was reported and removed yesterday. But sign reappeared on same spot today. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS Description undefinedPS# 4949905Click images below to expand>ca href "htps://d17aqlin?cibtm.cloudfront.net/uploads/large_2068f5413c3897153803f86e d07598dd07598dd07598dd17agln?cibtm.cloudfront.net/uploads/large_2068f5413c3897153803f86e d07598dd07598dd17agln?cibtm.cloudfront.net/uploads/large_2068f5413c3897153803f86e d07598dd17agln?cibtm.cloudfront.net/uploads/large_2068f5413c3897153803f86e d07598dd17agln?cibtm.cloudfront.net/uploads/large_2068f5413c3897153803f86e d07598dd17agln?cibtm.cloudfront.net/uploads/large_2068f5413c2397153803f86e d07598dd17agln?cibtm.cloudfront.net/uploads/large_2068f5413c2- 123.1999058size 600x3008key AlzsSyDch1_DVw7N- 55scsAADhrt1htUYX0k3eginature MdCAKBVf66aC4I0n/kBXt11CU 'ati 'mapurf width '300 height '300'-cia>cp>-a href 'http://www.publicstuff.com/request/view/4949905>http://www.publicstuff.com/req uest/view/4949905	1	10/4/2018 7 13 46 PM	10/5/2018 4 24 50 PM	Eng_Streets Activ ties
101011952757	Phone	Type of request Complaint S. Type of issue Signs (Election) S. If Other, provide details 4. Describe details 4. Describe details on the Northeast corner of Gladstone and E 41st Av there is an election sign on the boulevard, it's on E 41st. S. (Don't ask just record - Did caller indicate they want a call back?) No		1	10/4/2018 8 24 00 PM	10/5/2018 8 55 09 AM	Eng_Streets Activities

101011954129	WEB	1. Type of request Complaint 2. Type of issue Signe (Election) 3. Provide details Two election signs on the street curb. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4952739>Click images below to expand> <a http://thumaspoiles.com/mags/apistationary/markers 49_2577797%2C- 123.189038size 60003008key AzaSyOchJ_DVv7N- SSscAAbDrH1NU/VXic8signature kUKC29990rdNyHRJ-DxXaxUM '><ing src http://maps.goojleapis.com/maps/apistationag?markers 49.2577797%2C- 123.1890038size 60003008key AzaSyOchJ_DVv7N- SSscAAbDrH1NK1U/VXic8signature kUKCQ990rdNgvHRJ-DxXaxUM 'at 'mapurf width '300' heght' 300'-<a>>p>-a htef 'http://www.publicstuf.com/request/view/4952739>http://www.publicstuff.com/req uest/view/4952739</ing </a 	1	10/5/2018 10 44 54 AM	10/6/2018 10 14 47 AM	Eng_Streets Activities
101011961653	WEB	Type of request Complaint 2. Type of issue Signs (Election) 3. Provide details Election sign on curb along Camosun St. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4959732-cp:>Click images below to expand>-sa href 'http //maps.googleapis.com/maps.lapit/stationap?markers 49.2572306%2C- 123.19624568size 800x3008key AL263yChU_DW/W1- SScsAAD/htthK1UYXiCa58ginature s1aPu5M10MVLVK-f3WY3f3tvqMk '> cp>-a href 'http://www.publicstuff.com/req uest/view/4958732-/a>>p></img 	1	10/7/2018 11 21 07 PM	10/9/2018 9 54 56 AM	Eng_Streets Activities
101011963136	WEB	1. Type of request Compaint 2. Type of lease Signs (Election) 3. Elections sign on city curb. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 469384-dp-Olick images below to expand-cp->d html: 18892784-size 600-colock images below to expand-cp->d thml: 18827284-size 600-colockey Azzs/spchul_DVw7N- SS-csAuDintThihUV/VX648/spcature RBD71/w4G1AP-col180/mME >- xing sto-shuft html: UV/VX648/spcature RBD71/w4G1AP-col180/mME >- xing sto-shuft html: up/vx64/spcature RBD71/w4G1AP-col180/mME >- xing sto-shuft html: up/vx64/spcature RBD71/w4G1AP-col180/mAP-col180/mME >- xing sto-shuft html: up/vx64/spcature RBD71/w4G1AP-col180/mAP-col	1	10/8/2018 2 47 59 PM	10/9/2018 9 39 50 AM	Eng_Streets Activities
101011964282	WEB	Type of request Complaint 2. Type of issue Signs (Election) S. Provide detains Pro Vancouver sign on city grass boulevard S. (Don't ask just record - Did caller indicate they want a call back?) No	PS Description undefined-cpi-PS# 4966652-cpi-Click images below to expand-cpi-ca trief "http://d17agIn/Tchitm.cloudfront.net/uploads/large_D5831aef4a523600224483 01a6etd33-atmget1 Wdf 300 height "300*-kip-p-Click images below to expand-cpi-ca tradecid3 at "imageurf Wdf 300 height "300*-kip-p-Click images below to expand-cpi-ca tradecid3 at "imageurf Wdf 300 height "300*-kip-p-Click images below to expand-cpi-ca tradecid3 at "imageurf Wdf 300 height "300*-kip-p-Click images below to expand-cpi-ca tradecid3 at "imageurf Wdf 300 height "300*-kip-p-Click images below to expand-cpi-ca tradecid3 at "imageurf Wdf 300 height 300*-kip-p-tradecidate SiSexuADirthtful/VixiSisginature pDGT6172kikfPgSfWdfSRVAIn_Y '>-rimg SiSexuADirthtful/VixiSisginature pDGT6172kikfPgSfWdfSRVAIn_Y 'a t"mapurf wdf "http://www.publicstuff.com/request/view/4966652>http://www.publicstuff.com/req usst/view/4966652-tp>-	1	109/2018 8 47 18 AM	10/9/2018 9 29 57 AM	Eng_Streets Activ ties
101011968312	WEB	Type of request Complaint Signs (Election) Signs (Election) Signs (Election) Signs on oily curb. S. (Don't ask just record - Did caller indicate they want a call back?) No	PS Description undefined-cpi>PS# 4970718-cpi>Click images below to expand-cpi>-ca href "https://d17aqlin7ahtm.cloudfront.net/uploads/large_[0ad5a2864e37a67ac2dba0e c68b0447-ait" imageunt" vidith" '300* height '300*-c/a>-cpi>Click images below to expand-cpi>-ca href "http://maps.googleapis.com/maps/apl/staticmap?markers 49.2558379%2C- 123.18827285ate: 600:c008key Atza5yDchL_DVwTN- SscsAbDHrfth(UV)v0ks8ignature RIBG17WeB KP-c3d18hChMME '>-timg src http://maps.googleapis.com/maps/apl/staticmap?markers 49.2558379%2C- 123.18827285ate: 600:c008key Atza5yDchL_DVwTN- SscsAbDhrfthk(UV)v0ks8ignature RIBG17WeB KP-c3d18hChMME '>-timg src http://maps.googleapis.com/maps/apl/staticmap?markers 49.2558379%2C- 123.18827285ate: 600:c008key Atza5yDchL_DVwTN- SscsAbDhrfthk(UV)v0ks8ignature RIBC17WeB kP-c3d18hChMME '>-timg src http://www.publicstuff.com/request/view/4970718>http://www.publicstuff.com/req uest/view/4970718-/a>-cp>-	1	10/9/2018 4 47 22 PM	10/9/2018 4 54 49 PM	Eng_Streets Activities

101011968319	WEB	1. Type of request	PS Description_undefined <n></n> PS# 4970723 <n></n> Click images below to expand <n></n> <a< th=""><th></th><th>10/9/2018 4 48 41 PM</th><th>10/9/2018 4 54 53 PM</th><th>Eng Street-</th></a<>		10/9/2018 4 48 41 PM	10/9/2018 4 54 53 PM	Eng Street-
101011900319	WEB	 Type of request Complaint Type of issue Signs (Election) Provide details Election sign on city curb. Chorn task just record - Did caller indicate they want a call back?) No 	For Desorption in Directory Prove 49/02/Sp2-Director Range Detwin Despatis/prove thef "https://diractim/rohtmic.cloudfront.net/uploads/large_613e45ad69bbf9dd7d8e0158 da8f6d7d2rah"sing adf6d7d2rah timageut width "300"size/sp2-pro-Click images below to expand-gro-za href "http://maps.googleapis.com/maps/apistalicmap?markers 49.2469764%2C- 123.1990058size 600x3008key /AzsSyDchil_DVV7NI- SSscsAADhrfthK1UYX0kSsignature McC4KIBVbf6aC4I0nVkBXt11CU 'simg src http://maps.googleapis.com/maps/apistalicmap?markers 49.2469764%2C- 123.1990058size 600x3008key AzsSyDchil_DVV7NI- SSscsAADhrfthK1UYX0kSsignature McC4KIBVbf6aC4I0nVkBXt11CU 'aimg src http://maps.googleapis.com/maps/apistalicmap?markers 49.2469764%2C- 123.199058size 600x3008key AzsSyDchil_DVV7NI- SSscsAADhrfthK1UYX0kSignature McC4KIBVbf6aC4I0nVkBXt11CU 'ait' mapurf width "300" height "300"-sia>cp>-a hef" http://www.publicstuff.com/reguest/view/4970723>http://www.publicstuff.com/reg uest/view/4970723		1092010440417m	(USI2U 16 4 U4 U5 FM	Activities
101011968330	WEB	Type of request Complaint Signs (Election) Signs (Election) Provide details Election sign on city curb. S. (Don't ask just record - Did caller indicate they want a call back?) No	PS Description undefined-spi>PS# 4970727-spi>Click images below to expand-spi>ea href https://d17aqlin7cihtm.cloudfront.net/uploads/large_d19feebf104b73ffa3316b1b 3787e87>ati.mspat/width.300*height.300*-karge_d19feebf104b73ffa3316b1b 3787e87>ati.mspat/width.300*height.300*-karge_d19feebf104b73ffa316b1b3 787e87>ati.mspat/width.300*height.300*-karge>Click images below to expand-spi>ea href http://mage.googleapis.com/mags/apis/tatiomags/markers 49.2367349%2C- 123.1530778&size 600x300&key AtzaSyDchU_DVw7N- 55scsAADhrfthK1UYX0k3signature WrutNy_ZONL-witw260isJhGT0c '>-img src.htp://mags.googleapis.com/maps/apis/statiomag/markers 49.2367349%2C- 123.1630778&size 600x300&key AtzaSyDchU_DVw7N- 55scsAADhrfthK1UYX0k3signature WrutNy_ZONL-witw260isJhGT0c 'ati 'mapurf width '300 height '300*-cia>cpi>-a href 'http://www.publicstuff.com/request/view/4970727>http://www.publicstuff.com/req uest/view/4970727-pi>	1	109/2018 4 49 56 PM	10/9/2018 4 54 56 PM	Eng_Streets Activities
101011968332	WEB	1. Type of request Complaint 2. Type of issue Signs (Election) 3. Provide details Election sign on city curb. 5. (Don't sak just record - Did caller indicate they want a call back?) No	PS Description undefined-ph-PS# 4970728-ph-Ctick Images below to expand-oph-reg href https://d17abitm.cloudfront.net/uploads/large_410a1016d986504ba3cd072 d0a180aee1 Humger/H With '300 height '3007-clar-ph-Ctick Images below to expand they /image in weight '300 height '3007-clar-ph-Ctick Images below to expand they /image googleapic com/maps/lapit/staticmag/markers 49.2383729%2C- 123.15800228-ase 800-000&key Azes/pchLU D/W/N 553csAdDrt1hk1UV/XX84signeture PUBX9M7H-rtEfSOBIPh5vBwRg 'armg StackAdDrt1hk1UV/XX84signeture PUBX9M7H-rtEfSOBIPh5vBwRg 'at 'mapurf width '300 height '3007-clar-ph-rea href '1tip /image ublicktiff.com/reguesti/view/4970729>http /iwww.publicstuff.com/reg uss//iew/4970729-lar-ph-	1	10/9/2018 4 50 25 PM	1019/2018 4 55 02 PM	Eng_Streets Activities
101011968345	WEB	1. Type of request Complaint 2. Type of issue Signs (Election) 3. Elections sign on city curb. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4070749-cpi-Click images below te espandr-cpi> <a http://maps.googleapis.com/maps.lapi/staticmap?markers 49.2576953%2C- 123.169477243cze 800x2003key AlzaSyLchiL DVwTN- 53c-chub/htthk1UrVx0k3signature XFV_980UAQIkLad8Hm0luktyUX0 '>-tmg 123.169477245acze 800x2003key AlzaSyLchiL DVwTN- 123.169477245acz 800x2003key AlzaSyLchiL DVwTN- 123.16947745acze 800x2003key AlzaSyLchiL DVwTN- 123.16947745acze 800x2003key AlzaSyLchiL DVwTN- 124.16947743ey 1200>-cia-cpi AlzaSyLchiL DVwTN- httel 'http://www.publicstuff.com/reg uest/view/4970749-cia-cpi></a 	1	10/9/2018 4 52 49 PM	1019/2018 4 59 50 PM	Eng_Streets Activities
101011968349	WEB	Type of request Complaint 2. Type of issue Signs (Election) 3. Provide details Election sign on city curb. 5. (Dont ask just record - Did caller indicate they want a call back?) No	PS# 4970752 <pi>Click images below to expand<pi><a "htp="" 49.2570201%2c-<br="" apitstaticmap?markers="" href="" maps="" maps.googleapis.com="">123.1552833&size 60b0:00&key AtaSyO+LD UWWN- S5scsAADhf1hk1UYX0ksaignature rH25KH1ftXGHb2071DMf0bnA '></img /a>>-a hef 'htp//www.publicstuff.com/request/view/4970752>http://www.publicstuff.com/req uest/view/4970752/a></pi></pi>	1	109/2018 4 53 20 PM	10/9/2018 4 59 56 PM	Eng_Streets Activities

101011968353	WEB	1. Type of request Complaint 2. Type of issue Signs (Election) 3. Provide details Election signs on city curb. 5. (Don't ask just record - Did caller indicate they want a call back?) No	PS# 4970756>Click images below to expand-op>-a hef 1htb/image spodjepsis com/maps/api/staticmap?markers 49.238568119904%2 C-123.155047362438.size 600x3008.key AlzaSyOchU_DVVTN- SSscaAb/htThk1UVX0ksSignature VU52-njQAA720Juj0InC6BrPT/kto >-ding src http/imaps.googleagis.com/maps/api/staticmap?markers 49.238568119904%2C- 123.155047362438.size 600x300kkey AlzaSyOchU_DVwTN- SSscaAb/htThk1UVX0ksSignature VU52-njQAA72gUqI0nC6BrPT/kto >-ding usturity 100>-dia>-p>-a htef http://www.publicstuff.com/req uest/viewi/4970756-pi>	1	10/9/2018 4 54 10 PM	10/9/2018 5 04 50 PM	Eng_Streets Activ ties
101011969137	VanConnect	Type of request Complaint 2 Type of issue Signs (Election) 3. Provide details Candidate sign on city additional addition (S); &&HO,&&HXA); &&HO,&&HXA); &&HO,&&HXA); Batho,&&HXA Batho,&&H	PS# 4971190>Click images below to expand> <a htef https://d17aqln7cibtm.cloudfront.net/uploads/large_a56682/3884888232c09a34 bd771f210*img src https://d17aqln7cibtm.cloudfront.net/uploads/large_a56682/3884888232c09a34b d771f210*itmagut*iddh.300*height '300*</a 	1	10/9/2018 10 14 12 PM	10/10/2018 8 44 52 AM	Eng_Streets Activities
101011970995	Phone	1. Type of request Complaint 2. Type of issue Signe (Election) 3. If Other; provide idealis 4. Describe details There are 3 election signs posted infront of this properly without permission of the properly owner. Election sign states "Chris Gui (NPA)" and Xie. Woo. Two signs are red and blue. The other one is purple bluish. These signs are located on the Heather St side near the back lane. 5. (Don't ask just record - Did caller indicate they want a call back?) Yes	Comer lot.	1	10/10/2018 11 50 00 AM	10/10/2018 4 53 34 PM	Eng_Streets Activities
101011973745	Phone	Type of request Complaint Singe (Election) 3. If Other, provide details 4. Describe details Election sign for Rick Hurtbut ProVancouver placed in boulevard west of the school at intersection of Rupert and E 22nd Av. 5. (Don't ask just record - Did caller indicate they want a call back?) No		1	10/10/2018 6 51 00 PM	10/12/2018 8 41 47 AM	Eng_Streets Activities
101011983187	Phone	Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details Mc comer of the intersection. There is a handmade election sign on City property for candidate "Mrs. Doubtfer" – The sign is about 15.* x2 and is made of plywood. 5. (Dont ask just record - Did caller indicate they want a call back?) No		1	10/12/2018 3 41 00 PM	10/12/2018 4 36 17 PM	Eng_Streets Activities

101011989223	Phone	1. Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details Caller reports NPA sign placed in the median across from 2435 Hoydake Avenue. Candidate's name on the sign is Ken Low. 5. (Don't ask just record - Did caller indicate they want a call back?) No	"See this google link: https://goo.gl/maps/81XGMAGge7t Case number provided. "	1 10/15/2018 10 41 00 AM	10/16/2018 9 10 11 AM	Eng_Streets Activ ties
	Phone	Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details Citizen stated on chat service that they wanted to report election canadidate signage on public property. S. (Don't ask just record - Did caller indicate they want a call back?) No		1 10/15/2018 6 57 00 PM	10/16/2018 9 35 15 AM	Activities
101011992905	Phone	1. Type of request Complaint 2. Type of issue Signe (Flection) 3. If Other, provide details 4. Describe details Election signs for the Wal Young (Coa Ition Vancouver) have put signs out painty the boultevard blocking signs that were already up. These are on the north side and run for 2 blocks. 5. (Don't ask just record - Did caller indicate they want a call back?) No		1 10/16/2018 9 40 00 AM	10/16/2018 9 51 09 AM	Eng_Streets Activ ties
101011996500	Phone	Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details 4. Describe details 4. Describe details 5. and E 5th Ave. It is on 2 prongs, stuck into the grass, on dtyp properly. 5. (Don't ask just record - Did caller indicate they want a call back?) No		1 10/16/2018 4 42 00 PM	10/16/2018 4 48 09 PM	Eng_Streets Activ ties
101011996505	Phone	Type of request Complaint Z. Type of issue Signs (Election) S.I (Other, provide details A. Describe details There are Morgane Oger VSB by Heidi Mcdowe I signs attached bo street light poles on Comox between Jervis and but. One pole is 3-12 but three are others in the area. 5. (Don't ask just record - Did caller indicate they want a call back?) No		1 10/16/2018 4 43 00 PM	10/16/2018 4 50 05 PM	Eng_Streets Activities

101011998686	Phone	1. Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 1 large Election sign by the road at the NW corner of the property. 5. (Don't ask just record - Did caller indicate they want a call back?) No		1 10/17/2018 11 42 00 AM	10/17/2018 4 26 06 PM E A	Eng_Streets
	Phone	Type of request Complaint 2: Type of issue Signs (Election) 3: If Other, provide details 4: Describe details Election sign directly in front of the address on boulevard. 5: (Don't ask just record - Did caller indicate they want a call back?) No		1 10/17/2018 6 45 00 PM		Activ ties
101012011219	Phone	1. Type of request Complaint 2. Type of issue Signs (Election) 3. If Other, provide details 4. Describe details Signs located on the roundabout at this intersection. 5. (Don't ask just record - Did caller indicate they want a call back?) No	2019/10/19 19 48 07 — Penelope Duncan — caller reporting campaign signs in the roundabout at w 60th and Inverness.			
:x#xA;	1 10/19/2018 4 38 00 PM	10/20/2018 8 42 53 AM E A	Eng_Streets Activ ties			
101012013679	Phone	Type of request Complaint Z. Type of issue Signs (Election) Si (Other, provide details describe details describe details Caller states that everywhere that there is a poling station, (example at W 57th Ave and Granvile 63), the NPA party has put up signs on the c ty boulevard. S. (Don't ask just record - Did caller indicate they want a call back?) No		1 10/20/2018 2 20 00 PM	10/20/2018 4 50 25 PM E	Eng_Streets Activ ties
101011890897	Phone	Describe details (who, what, where, when, why) She received a package in the mal about the upcoming elections and it advised her to call 3-11 to xet be ymail. She does not have a physical disability, liqury or illness and will not be out of the country and disapointed that we can send out a vote by mal ballot to her. She said the I terature is is misleading and erroneous. 2. Type of feedback Complaint 3. Feedback regarding Citly Department 4. Department Citly Manager's Office 5. Division or Branch Name Elections 6. Were any other cases or service requests created as a result of this feedback? No		1 9/20/2018 2 55 00 PM	9/20/2018 3 27 41 PM F	Feedback

						· · · · ·	
101011891481	Phone	1. Describe details (who, what, where, when, why) Citizen pointed out a spelling error on the following CoV		1	9/20/2018 4 24 00 PM	9/20/2018 4 40 48 PM F	eedback
		webpage https //vancouver.ca/your-government/vote-by-		1			
		mail.aspx Citizen pointed out the sentence "Mail ballots will					
		be mailed out our available for pick up starting October 2." The "our" should be "or"					
		2. Type of feedback					
		Complaint					
		3. Feedback regarding					
		City Department 4. Department					
		Community Services					
		5. Division or Branch Name					
		Elections 6. Were any other cases or service requests created as a					
		result of this feedback?					
		No					
		7. If Yes, provide case number(s) or other relevant deta is					
101011892262	Cha	 Describe details (who, what, where, when, why) Caller wil be out of the country during the voting period and 		1	9/20/2018 8 19 00 PM	9/20/2018 8 38 56 PM F	eedback
		is unable to receive the Vote by Mail package while they are					
		away. They mentioned they would like to "see more flexibility					
		for those who travel for work or pleasure and are gone for a					
		month at a time". 2. Type of feedback					
		Opinion					
		3. Feedback regarding					
		City Department		1			
		4. Department City Manager's Office		1			
		5. Division or Branch Name		1			
		Elections					
		 Were any other cases or service requests created as a requirt of this foodback? 		1			
		result of this feedback? No		1			
		7. If Yes, provide case number(s) or other relevant deta Is					
101011893622	Phone			1	9/21/2018 10 40 00 AM	9/21/2018 11 13 12 AM F	eedback
		Citizen wanted to pass feedback along regarding the					
		request for vote by mal packages. She said that it is d fficult for seniors like her to contact us and stay on the line to					
		answer the questions such as birth date and address,					
		information that she said that we should already have from					
		Elections BC. Citizen is suggesting something that seniors					
		can sign that will allow them to get the package in mail w thout having to contact us and request it over the phone. No follow					
		up required.					
		2. Type of feedback					
		Opinion 3. Feedback regarding					
		City Department					
		4. Department					
		City Manager's Office					
		5. Division or Branch Name Elections					
101011900072	Phone	1. Describe details (who, what, where, when, why)		1	9/23/2018 8 55 00 AM	9/23/2018 11 55 29 AM F	eedback
101011000012	1 Hone	Caller would have liked the number of candidates im ted			5.20.2010 0 00 00711	0.201201011100207001	COUDDON
		for this election. She feels 70 candidates for councillor is a					
		ridiculous number and w II affect the results. 2. Type of feedback					
		Complaint					
		3. Feedback regarding		1			
		City Department		1			
		4. Department City Manager's Office		1			
		5. Division or Branch Name		1			
		City Clerk - Elections		1			
		6. Were any other cases or service requests created as a result of this feedback?		1			
		No		1			
		7. If Yes, provide case number(s) or other relevant deta is		1			
		8. (Don't ask, just record - did caller indicate they want a call		1			
101011005000		back?)	Dessional form Tell La Colles conferen	<u> </u>	0050010 0 01 07	0.05.0040 0 10 51	and the state
101011907669	WEB	1. Describe details (who, what, where, when, why) You have listed the 158 candidates (many of whom don't	Received from Tell Us Online webform.	1	9/25/2018 8 21 00 AM	9/25/2018 9 40 51 AM F	-eedback
		have bios or platforms or websites!) No one can make an		1			
		informed decision, especially going into a box with 158		1			
		candidates in random order. Some will simply choose for the		1			
		wrong reasons. Very dissapointed, very confused. Some of the candidates for mayor are simply crazy or unlisted. It's a		1			
		joke. Not having ANY information on these people's platform		1			
		on the city hall website at this point only 3 wks from elections		1			
		is just not acceptable. Low voter turnout will result		1			
		2. Type of feedback Complaint		1			
		3. Feedback regarding		1			
		City Department		1			
		4. Department		1			
		City Manager's Office 5. Division or Branch Name		1			
		5. Division or Branch Name Elections		1			
				1			

101011911945						
	Phone	1. Describe details (who, what, where, when, why)	1	9/25/2018 4 44 00 PM	9/25/2018 5 05 43 PM Fe	eedback
		s.22(1) is a Social Studies teacher and really I ked the, Constant (Ida) (the Descent that uses are lable on any				
		Special Kids Vote Program' that was ava lable on our website. She thinks the idea is great! She wants to make a				
		suggestion to have a, 'Youth Kids Vote Program' so students				
		who are a bit older can also participate in this special program ^{5.22} hinks this program would be beneficial for				
		program ^{8.22(1} hinks this program would be beneficial for				
		youth as well. She would I ke a call back at the number provided to discuss further. Link https://vancouver.ca/your-				
		government/kids-vote.aspx				
		2. Type of feedback				
		Opinion				
		3. Feedback regarding				
		City Department 4. Department				
		City Manager's Office				
		5. Division or Branch Name				
		City Clerk - Elections				
101011917760	Chat	1. Describe details (who, what, where, when, why)	1	9/26/2018 9 16 00 PM	9/26/2018 9 25 23 PM Fe	eedback
		Transcribed from chat #7110 Citizen feels that the candidate profiles should have been posted by now. They				
		would I ke to make a financial contribution to a Candidate but				
		they feel they do not have enough information on the				
		Candidates to make an informed choice.				
		2. Type of feedback				
		Complaint 3. Feedback regarding				
		3. Feedback regarding City Department				
		4. Department				
		City Manager's Office				
		5. Division or Branch Name				
		Elections Office				
		6. Were any other cases or service requests created as a result of this feedback?				
		No				
		7. If Yes, provide case number(s) or other relevant deta is				
101011926134	Phone	1. Describe details (who, what, where, when, why)	1	9/28/2018 2 53 00 PM	9/28/2018 3 01 13 PM Fe	eedback
		Citizen called in to 311 a few days ago and said "I just				
		wanted to let Carly's manager know that she is a good				
		ambassador for the city. I was ordering a voter's guide and she ever so kindly reminded me that it might get hung up in				
		the postal strike, but used some other term, not such a harsh				
		word as str ke. I really appreciated that she took my request				
		and reminded me that it may take longer in the mall. You are				
		lucky to have Carly representing the c ty of Vancouver. "				
		2. Type of feedback				
		Compliment 3. Feedback regarding				
		City Employee				
		4. Department				
		Digital Services				
		5. Division or Branch Name 311				
101011942896						
	WED	6. Were any other cases or service requests created as a		10/2/2018 10 19 20 24	10/3/2019 9 42 20 444	adhaak
101011042000	WEB	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why)	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
101011042000	WEB	Were any other cases or service requests created as a Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was	 1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
101011042000	WEB	Were any other cases or service requests created as a Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming election-an	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
101011042000	WEB	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming detcion-an important activ (for promoting civic activism. I) ust	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
101011042000	WEB	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming detaction—an important activ ty for promoting civic activism. I just discovered that one of the candidates for maile is topless in	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
101011342000	WEB	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students wisit the city webs te to do research about the candidates in the upcoming election-an important activity for promoting civic activism. I just discovered that one of the candidates for maile is topless in their photograph. Is it possible for a different photograph to	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
101011342030	WEB	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming detaction—an important activ ty for promoting civic activism. I just discovered that one of the candidates for male is topless in their photograph. Is it possible for a different photograph to appea?'I do not fell is appropriate (and I am certain my	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fé	eedback
101011342030	WEB	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming detaction—an important activ ty for promoting civic activism. I just discovered that one of the candidates for mails is topless in their photograph. Is it possible for a different photograph to appea?'I do not fee II is appropriate (and I am certain my students' parents would not be pleased). I understand that there are parts of the internet I should steer clear of with my	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
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	WEB	6: Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming decision— important activ ty for promoting civic activism. I just discovered that one of the candidates for male is topless in their photograph. Is it possible for a different photograph to appear? I do not feel It is appropriate (and I am certain my students' parents would not be pleased). I understand that there are parts of the internet I should steer clear of with my intermediate level students, but nould expect that a (tax- funded) municipal website would be acceptable for school- age students. Tam certain I am not the only teacher who wil	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
	WEB	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming detaction—an important activ ty for promoting civic activism. I just discovered that one of the candidates for mails is topless in their photograph. Is it possible for a different photograph to appea?'I do not feel I is appropriate (and I am certain my students' parents would not be pleased). I understand that there are parts of the internet I should steer clear of with my intermediate level students, but I would expect that a (tax- funded) municipal website would be acceptable for school- age students. I am certain I am not the only teacher who wi I have this concern.	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
	WEB	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming detaction—an important activ ty for promoting civic activism. I just discovered that one of the candidates for mails is topless in their photograph. Is it possible for a different photograph to appea?'I do not feel It is appropriate (and I am certain my students' parents would not be pleased). I understand that there are parts of the internet I should steer clear of with my intermediate level students, but I would expect that a (tax- funded) municipal website would be acceptable for school- age students. I am certain I am not the only teacher who wi I have this concern.	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	eedback
	WEB	6: Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) Hi, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming decision—an important activ ty for promoting civic activism. I just discovered that one of the candidates for mails is topless in their photograph. Is it possible for a different photograph to appear? I do not fiel its appropriate (and I am certain my students' parents would not be pleased). I understand that there are parts of the internel I should steer clear of with my intermediate level students, but I would expect that a (tax- funded) municipal website would be acceptable for school- funded) municipal website would be acceptable for school- funded. Jum clear and extra I am not the only teacher who will have this concern. 2. Type of feedback Complaint 3. Feedback regarding	1	10/2/2018 10 18 20 PM	10/3/2018 8 42 30 AM Fe	reedback
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101011944885 1	1010119448	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) H, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs to do research about the cardidates time the upcoming details. I use the cardidates in the upcoming details of the accover dhat noe of the candidates for mails is topless in their photograph. Is it possible for a different photograph to spear? I do not field it is appropriate (and 1 am certain my students parents would not be pleased). I understand that there are parts of the internet I should steer clear of whin my intermediate level students, but I would expect that a (tax- funded) municipal website would be acceptate for school- age students. I am certain 1 am not the only teacher who wi I have this concern. 2. Type of feedback Complaint 1. Describe details (who, what, where, when, why) Citizen would like to point out the wording on the website when searching for a vding location. She searched "Marpide" community Centre. The word "to" should be replaced with a " . She believes this will be very confusing for c tizens. 2. Type of feedback Community Centre. The word "to" should be replaced with a " . She believes this will be very confusing for c tizens. 2. Type of feedback	1			
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101011944885 1	1010119448	6. Were any other cases or service requests created as a 1. Describe details (who, what, where, when, why) H, I am an elementary teacher in Vancouver. I was planning on having my students visit the city webs te to do research about the candidates in the upcoming detacton-an important activ ty for promoting civic activation. I just discovered that one of the candidates for mails is topless in their photograph. Is it possible for a different photograph to appea?'I do not feel Its appropriate (and 1 am certain my students' parents would not be pleased). I understand that there are parts of the internet I should steer clear of when yintermediate level students, but I would expect that a (tax- tunded) municipal website would be acceptable for school- age students. Lam certain I am not the only teacher who wi I have this concern. 2. Type of feedback Complaint 1. Describe details (who, what, where, when, why) Citizen would like to point out the wording on the website which searching for a voting location. She searched 'Marpole' which brought up the search result of Marpole to Cakridge Chry Department 3. Seetback regarding Chy Department 5. She beleves this will be very confusing for citzens. 2. Type of feedback Opinion 3. Feedback regarding Chy Department 4. Department 5. Division of Branch Name digital 6. Were any uther cases or service requests created as a	1			
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101011954159						
	Phone	1. Describe details (who, what, where, when, why)	1	10/5/2018 10 48 00 AM	10/5/2018 12 14 58 PM	Feedback
		Citizen said she picked up a voter's guide from Kitsilano				
		Library and they didn't have much in stock. Citizen wanted to				
		give feedback to the election office, advising them to have				
		enough stock of voter's guides at I braries and have them prominently displayed.				
		2. Type of feedback				
		Opinion				
		3. Feedback regarding				
		City Department				
		4. Department				
		City Manager's Office				
		Division or Branch Name				
		Elections				
		Were any other cases or service requests created as a				
		result of this feedback?				
		No				
		7. If Yes, provide case number(s) or other relevant deta is				
101011955933	Social Media	1. Describe details (who, what, where, when, why)	1	10/5/2018 2 02 00 PM	10/5/2018 2 44 35 PM	Feedback
		Feedback received via Twitter "why does the				
		@C tyofVancouver's website Plan Your Vote a low you to plan to pick over 10 the limit of candidates? What is the point?				
		Like you can literally "plan" to vote for every single candidate"				
		2. Type of feedback				
		Opinion				
		3. Feedback regarding				
	1	City Department				
		4. Department				
		Digital Services				
	1	5. Division or Branch Name				
		Digital Services				
		6. Were any other cases or service requests created as a				
		result of this feedback?				
		No				
	1	7. If Yes, provide case number(s) or other relevant deta is				
		8. (Don't ask, just record - did caller indicate they want a call				
101011958997	Social Media	1. Describe details (who, what, where, when, why)	1	10/6/2018 2 05 00 PM	10/6/2018 2 33 37 PM	Feedback
	1	Via Facebook I understand how difficult it must have been				
		to design this page, but t's completely misleading and poorly designed. See attached photo				
	1					
		2. Type of feedback Complaint				
	1	3. Feedback regarding				
		City Department				
		4. Department				
	1	Engineering Services				
		5. Division or Branch Name				
		Elections				
		6. Were any other cases or service requests created as a				
	1	result of this feedback?				
		No				
		7. If Yes, provide case number(s) or other relevant deta is				
	1	8. (Don't ask, just record - did caller indicate they want a call back(2)				
		back?)		10 10 10 17 10 10 10	10100010	
101011965284	Phone	1. Describe details (who, what, where, when, why)	1	10/9/2018 10 59 00 AM	10/9/2018 11 11 45 AM	Feedback
		Caller lives on UBC land. She called to say that the				
		brochures the city has sent regarding voting is confusing and should clearly state that UBC residents can only vote for the				
		School Board and nothing else.				
		2. Type of feedback				
		Complaint				
		3. Feedback regarding				
					1	
		City Department				
		4. Department				
		4. Department City Manager's Office				
		4. Department City Manager's Office 5. Division or Branch Name				
		4. Department City Manager's Office 5. Division or Branch Name Election Office				
		4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a				
		4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback?				
		4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? No				
		4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is				
101011069700	Dharr	4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is 8. (Don't ask, just record - did caller indicate they want a call		100/0018 6 90 00 01	10,0/0119 6 27 30 751	Foodbook
101011968709	Phone	4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is 8. (Don't ask, just record - did caller indicate they want a call 1. Describe details (who, what, where, when, why)	1	10/9/2018 6 20 00 PM	10/9/2018 6 27 30 PM	Feedback
101011968709	Phone	4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant deta is 8. (Don't ask, just record - did caller indicate they want a call 1. Describe details (who, what, where, when, why) Citizen says she had a very hard time trying to find the	1	10/9/2018 6 20 00 PM	10/9/2018 6 27 30 PM	Feedback
101011968709	Phone	4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is 8. (Don't ask, just record - did caller indicate they awart a call 1. Describe details (who. Writa, where, when, why) Citizen says she had a very hard time trying to find the voter guide online. She says it should be clearer on our	1	10/9/2018 6 20 00 PM	10/9/2018 6 27 30 PM	Feedback
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101011968709	Phone	4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? /i Yes, provide case number(s) or other relevant deta is 8. (Don't ask, just record - oid caller indicate they want a call 1. Describe details (who, what, where, when, why) Citizen says she had a very hard time trying to find the voter guide online. She says it is difficult for people who are not asawy	1	10/9/2018 6 20 00 PM	10/9/2018 6 27 30 PM	Feedback
101011968709	Phone	4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? No 1 Yrse, provide case number(s) or other relevant deta is 8. (Don't ask, just record - did caller indicate they want a call 1. Describe details (who, what, where, when, why) Citizen says she had a very hard time trying to find the veter guide online. She says it should be clearer on our website. She says it is difficult for people who are not sawy with computers to find volting information on our website. I guided citizen and she was able to find the guide but she wanted to provide some feedback.	1	10/9/2018 6 20 00 PM	10/9/2018 6 27 30 PM 1	Feedback
101011968709	Phone	4. Department City Manager's Office S. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? Vor any other cases or service requests created as a (Dont ask, just record - did caller indicate they want a call 1. Describe details (who, what, where, when, why) Citizen asys set had a very hard time trying to find the voter guide online. She says it shiftial the propher who are not aswy with computers to find voting information on our website. Inguided citizen ad she was able to find the guide but she wanted to provide some feedback. Type of feedback	1	109/2018 6 20 00 PM	10/9/2018 6 27 30 PM	Feedback
101011968709	Phone	4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? No 1 Yose, provide case number(s) or other relevant deta is 8. (Don't ask, just record - did caller indicate they awart a call 1. Describe details (who, what, where, when, why) Citizen says she had a very hard time trying to find the veter guide online. She says it should be clearer on our website. She says it is difficult for people who are not sawy with computers to find voing information on our website. I guided citizen and she was able to find the guide but she wanted to provide some feedback. 2. Type of feedback Complaint	1	10/9/2018 6 20 00 PM	10/9/2018 6 27 30 PM	Feedback
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101011968709	Phone	4. Department City Manager's Office 5. Division or Branch Name Election Office 6. Were any other cases or service requests created as a result of this feedback? No 1 Yes, provide case number(s) or other relevant deta is 8. (Don't ask, just record - did caller indicate they want a call 1. Describe details (who, what, where, when, why) Citizen says says it is difficult for propile who are not sawy who computers to find voting information on our website. Type of redback? Computers to find voting information on our website. Liguided citizen ad she was able to find the guide but she wanted to provide some feedback. Complaint S. Feedback regarding City Department Digati Services Division of Branch Name	1	10/9/2018 6 20 00 PM	10/9/2018 6 27 30 PM 1	Feedback
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101011971444 Phone	Describe details (who, what, where, when, why) Citizen is unhapy with the oding process for those who re not in Vancouver during this time. The option to email or tog in to a portal with a password should be given to those tho are out of town. Toype of feedback Complaint Feedback regarding City Department City Manager's Office Department Elections Were any other cases or service requests created as a sexif of this feedback? No No No No No S2(1) as provide case number(s) or other relevant details (yon task, just record - did caller indicate they want a. call Describe details (who, what, where, when, why) S2(1) as youry fortstade as the says the cirk'the lections Clerk at Sunset Community Centre locked at his certe hat U. He as he regrected in the away and the cirk'the	Chat 6014	1	10/10/2018 7 21 00 AM	10/10/2018 10 25 04 AM Fe	eedback
101011971444 Phone	olog in to a portal with a password should be given to those ho are out of two hose are out of two hose repeated by the second of the Chyl Department Division or Branch Name Elections Were any other cases or service requests created as a satul of this feedback? No If Yes, provide case number(s) or other relevant details (Don't ask, just record - did caller indicate they want a call Describe details (vino, what, where, when, why) Saved To is the cast of a break by the client Kine Saved To is the client of the client		1			
101011971444 Phone	ho are out of town. Type of feedback Complaint Feedback regarding City Department Department Division of Branch Name Elections Ware any offer cases or service requests created as a sault of this feedback? No 1 Yes, provide case number(s) or other relevant deta is (Don't ask, just record - did caller indicate they want a call Describe details (vino, what, where, when, why) Subjections Clerk at Susted Community Centre locked at his Subjections Clerk at Susted Community Centre locked at his		1			
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101011971444 Phone	Complaint Complaint Feedback regarding City Department Department Dispartment Dispartment Dispartment City Manager's Office Disparts of Branch Name Elections Were any other cases or service requests created as a sault of this feedback? No If Yes, provide case number(s) or other relevant deta is (Don't ask, just record – did caller indicate they want a call Describe details (No, Mark, where, when, Why) S 22(1) is very frustrated as he says the clerk the Elections Clerk at Sunset Community Centre looked at his		1			
101011971444 Phone	City Department . Department . Department . Department . City Manager's Office . Division or Plance Nhame . Elections . Were any other cases or service requests created as a sould of this feedback? No . If Yes, provide case number(s) or other relevant deta is		1			
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1	s.22(1) s very frustrated as he says the clerk the Elections Clerk at Sunset Community Centre looked at his			10/10/2018 12 41 00 PM	10/10/2018 1 17 33 PM Fe	eedback
1	Elections Clerk at Sunset Community Centre looked at his acret ha lot the save be rejected it right away and the clerk					
	vas upset but does not want anyone to look at who he voted					
	or and says his vote was counted. Further citizen says his					
	onstitutional rights were taken away under the Charter of					
	Rights and Freedom as he says the clerk should not be		l			
	ooking at the ba lot to see if the correct numbers of people		l			
	vere selected etc.		l			
	te says he was advised to call 3-1-1 and was told I'd create a					
1	eedback and call was escalated to a duty supervisor. I elieve he does not want his vote to count and wants to re-do					
	due to the irregularity but citizen escalated the call without		l			
	nore instruction but says he rejected his vote at the pol and		l			
1	as very angry. Put the feedback through for record					
	urposes.					
	. Type of feedback			1011010010 10 11 /	10/10/00/10 1 01 07	
101011971464 Phone	. Describe details (who, what, where, when, why) Caller who wished to remain anonymous, feels that page		1	10/10/2018 12 44 00 PM	10/10/2018 1 21 03 PM Fe	eedback
	1 in the Voter's Guide should not say "What f Eng ish is my		l			
	econd language?". She says this is discriminatory, and		l			
	ing ish should be the first language in order to vote, and					
	econd should be French. She feels that this message is		l			
,	hat perm ts people who do not speak English to vote.					
	. Type of feedback Complaint					
	Complaint . Feedback regarding		l			
l l	City Department		l			
	. Department					
	City Manager's Office					
4	. Division or Branch Name					
	Elections					
	Were any other cases or service requests created as a esult of this feedback?					
	No					
101011975928 Phone	. Describe details (who, what, where, when, why)		1	10/11/2018 11 28 00 AM	10/11/2018 11 41 30 AM Fe	eedback
	Citizen is calling on behalf of her boss. She explains that er boss went into K ts lano War Memorial Community Centre		l			
	o vote with his voting card. He advised that they didn't check					
	is ID which he believes should be mandatory, even with a					
	oting card. He explains f someone were to steal the voting ard they could commit fraud. s.22(1) went to the		l			
	ard they could commit fraud. s.22(1) went to the		l			
	Roundhouse Community Centre and was told checking ID is					
	nandatory. She just wants better training for the staff.					
	. Type of feedback Complaint					
	Complaint . Feedback regarding					
	City Department					
	City Department . Department City Manager's Office					
	City Department Department City Manager's Office Division or Branch Name					
	City Department Department City Manager's Office Division or Branch Name Election Office					
	City Department Department City Manager's Office Division or Branch Name Election Office Were any other cases or service requests created as a		4	10/11/2018 2 51 00 DM	10/11/2018 3 38 02 04 57	andhack
	City Department Department City Manager's Office Division or Branch Name Election Office Were any other cases or service requests created as a Describe details (who, what, where, when, why)		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
101011977760 Phone	City Department		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
101011977760 Phone	City Department Department Dity Manager's Office Division or Branch Name Election Office Were any other cases or service requests created as a Describe details (who, what, where, when, why) 5.22(1) would like to make the recommendation, that lection staff ask people for identification even if they have in voters cards. The policides should be made consistent		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
101011977760 Phone	City Department		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
01011977760 Phone	City Department Department City Manager's Office Division or Branch Name Election Office Were any other cases or service requests created as a Describe details (who, what, where, when, why) \$.22(1) would like to make the recommendation, that lection staff ask people for identification even if they have inter voters cards. The policies should be made consistent with the federal and provincial elections, where officials ask in detingtion.		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
01011977760 Phone	City Department		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
01011977760 Phone	City Department Department Department City Manager's Office Election Office Election Office Were any other cases or service requests created as a Describe details (who, what, where, when, why) <u>\$.22(1)</u> would like to make the recommendation, that leadins staff ask people for identification even if they have first viders cards. The policies should be made consistent with the federal and provincial elections, where officials ask or identification. Consistency would cause less confusion, nd would also reduce the amount of fraud. . Type of feddback		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
01011977760 Phone	City Department		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fé	eedback
01011977760 Phone	City Department Department Department City Manager's Office Election Office Election Office Were any other cases or service requests created as a Describe details (who, what, where, when, why) <u>\$.22(1)</u> would like to make the recommendation, that leadins staff ask people for identification even if they have first viders cards. The policies should be made consistent with the federal and provincial elections, where officials ask or identification. Consistency would cause less confusion, nd would also reduce the amount of fraud. . Type of feddback		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
01011977760 Phone	City Department Department City Manager's Office Division of Branch Name Election Office Ware any other cases or service requests created as a Describe details (who, what, where, when, why) S.22(1) would like to make the recommendation, that lection staff ask people for identification even if they have invivets cards. The policies should be made consistent if the federal and provincial elections, where officials ask or ident fication. Consistency would cause less confusion, nd would also reduce the amount of fraud. Dipeortment Department Department		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM F6	eedback
01011977760 Phone	City Department Department City Manager's Office Division of Branch Name Election Office Describe details (who, what, where, when, why) S.22(1) would like to make the recommendation, that fection staff ask specifie for identification even if they have tection staff ask specifie for identification even if they have tection staff ask specifie for identification even if they have tection staff ask specifie for identification even if they have tection staff ask specifie for identification even if they have tection staff ask specifie for identification even if they have tection staff ask specifies should be made consistent the federal and provincial elections, where officials ask or ident fication. Consistency would cause less confusion, and would also reduce the amount of fraud. Type of feeback Opinion Feedback regarding City Department Department City Manager's Office		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
01011977760 Phone	City Department Department City Manager's Office Division or Branch Name Election Office Were any other cases or service requests created as a Describe details (who, what, where, when, why) 5.22(1) would like to make the recommendation, that lection staff ask specifie for identification even if they have her voters cards. The policies should be made consistent in the federal and provincial elections, where dificials ask or ident fraction. Consistency would cause less confusion, and would also reduce the amount of fraud. Type of feedback Opinion Feedback regarding City Department Department Department Division of Branch Name		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
101011977760 Phone	City Department Department City Manager's Office Division of Branch Name Election Office Describe details (who, what, where, when, why) SIZ2(1) would like to make the recommendation, that Election staff ask specifie for identification even if they have teation staff ask specifie for identification even if they have heir voters cards. The policies should be made consistent in the federal and provincial elections, where officials ask or ident fraction. Consistency would cause less confusion, and would also reduce the amount of fraud. Type of feedback Opinion Feedback regarding City Manager's Office Division or Branch Name Election Office		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback
101011977760 Phone	City Department Department City Manager's Office Division or Branch Name Election Office Were any other cases or service requests created as a Describe details (who, what, where, when, why) 5.22(1) would like to make the recommendation, that lection staff ask specific for identification even if they have her voters cards. The policies should be made consistent in the federal and provincial elections, where dificials ask or ident fraction. Consistency would cause less confusion, and would also reduce the amount of fraud. Type of feedback Opinion Feedback regarding City Department Department Department Division of Branch Name		1	10/11/2018 2 51 00 PM	10/11/2018 3 38 02 PM Fe	eedback

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101011980166	Chat	Loescribe details (who, what, where, when, why) Citizan would like to provide a suggestion for the website. The citzen found that she was clicking back and forth between pages to find out how many candidates she was required to select. The number of candidates should be clearly stated on each election race page. She also found the website to be show and would like more resources to be added during busier times. Argent electron and the shear the shear the down and would like more resources to be added during busier times. Argent electron and the shear the shear the Algent ment Digital Services S. Uvere any other cases or service requests created as a result of this feedback? Describe details (who, what, where, when, why)	Advised c tizen of the "Plan your vote" tool.	1	10/12/2018 9 29 00 AM	10/12/2018 9 44 09 AM	
		Citizen is concerned about the randomized ballot in this year's election. States she is 80 years old and had a hard time understanding and reading through the ballot to find candidates. 2. Type of feedback Opinion 3. Feedback regarding City Department 4. Department City Manager's Office 5. Division of Branch Name Election services 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide casc?					
101011986472	Social Media	I. Describe details (who, what, where, when, why) Faedback sent via Twitter Julian Allen@juliana len13 October 13, 2018 - 8 48pm View Post Random order is a nightmare. Trying to find your chosen candidate takes an age. Pointless. 2. Type of feedback Complaint 3. Feedback regarding Citly Department 4. Department Legal Services 5. Division or Branch Name Citly Clerk Elections 6. Wre any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is 8. (Don't ask, just record - did caller indicate they want a call		1	10/13/2018 9 33 00 PM	10/14/2018 7 44 10 AM	Feedback
101011986872		I. Describe details (who, what, where, when, why) The PDF version of the voter's guide shows the plan your vote worksheet. When printed, the columns do not match up giving the citizen miskeding information. The names of the candidates fail under the incorrect categories. 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department City Manager's Office 5. Division or Branch Name City Clerk - Elections 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is 8. (Dort ask, just record - did caller indicate they want a call	I have advised the citizen that the printer copy is available at community centres and libraries. The names do appear under the correct colums in the printed voter's guide. I also suggested using the online plan your vote tool.	1	10/14/2018 10 51 00 AM	10/14/2018 11 18 17 AM	
101011967239	Phone	I. Describe details (who what, where, when, why) The caller states she disagrees with the random order Bald as the ear a lot of names and positions to vote for. She was made aware of the planning loc but she feels that this tool may not help expelve who do not have primiters. She also feels that since every balliot will have the same random order is of candidates she sees no purpose for having it randomly. 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department 4. Department 5. Uvision or Branch Name City Clerk - Election 6. Wore any other cases or service requests created as a result of this feedback?		1	10/14/2018 12 47 00 PM	10/14/2018 1 27 48 PM	Feedback

101011987510		1 Describe details (who, what, where, when, why) Citizen tweeder "I'm voligo a Saturday so that I can wh till down my list down more. And, I believe that the randomized order of candidates is a very bad idea and w II only lead to more voter confusion and apathy. #Wacky/dea #wacky/2018 'T weat https://twitter.com/DowntownCharles/status/1051574972118 786049 2. Type of feedback Opinion 3. Feedback regarding City Department 4. Department City Manager's Office 5. Division or Branch Name City Clerk - Elections 6. Were any other cases or service requests created as a result of this feedback	1	10/14/2018 2 11 00 PM	10/14/2018 2 16 45 PM	Feedback
101011989352	WEB	I was on hidd for 30 minutes and tried starting two separate online chas with or response? I an looking for the representative (scrutineer) form for Saturday'.s election? Would it be possible for someone to please send that to me? Thanks. 6. Do you want to be contacted? Unknown 6. Name § 22(1) 9. Phone § 22(1) 10. Email § 22(1) 11. Address § 22(1)	1	10/15/2018 11 04 42 AM	10/15/2018 11 29 46 AM	
101011990643	Phone	I. Describe details (who, what, where, when, why) The caller states there was voling to take place at 1570 w 7th role role states there was voling to take place at 1570 w 7th from t2 30 pm to 2 30 pm. O Cotber 15th, 2018. Originally the voling was to hapeen from 12 pm - 2 m but that was changed to 12 30 pm - 2 30 pm. However, the dection officials left a 2 pm and there were people who were waiting to vole after 2 pm due to what was advertised. 2. Type of freedback Complaint 3. Feedback, regarding City Department 4. Department City Manager's Office 5. Division of Branch Name Elections . Were any other cases or service requests created as a result of this feedback? No	1	10/15/2018 2 32 00 PM	10/15/2018 3 14 06 PM	Feedback
101011991180		1. Describe details (who, what, where, when, why) Citizen called in to report that she had been reviewing the capital borrowing plan for the upcoming municipal electron, and noticed that it was lacking an aspect of borrowing for the water clean up of the c ty's beaches. During the summer, Metro Vancouver have indicated to is c itzens that the rising cell levels made the beaches unsafe to swim in. Citizen feels that there should be additional funds alloted for the repairs to the storm sever system so this problem doesn't persists. This would rect fy the water issues in the past and be great for tourism for the city. 2. Type of feedback Opinion 3. Feedback regarding City Department 4. Department 4. Department 5. Division or Branch Name	1	10/15/2018 4 04 00 PM	10/15/2018 5 12 35 PM	
101011992191	E-mai	I. Feedback or Comment Vancouver candidate Kan Charko has improperly obtained my email address. Two requests for explanation have been (gnored. Most recent included here &#b0,&#kA; &#b0,&#kA; &#b0,&#kA; He quoted text &#b0,&#kA; &#b0,&#kA; &#b0,&#kA; He quoted text &&kA; &&k</td><td>1</td><td>10/16/2018 5 40 00 AM</td><td>10/16/2018 9 11 34 AM</td><td>Feedback</td></tr></tbody></table>				

101011995524	Phone	Citizen would like to vote in the Election for the City Of Vancouver. I elisin a resident but the does work in Vancouver. I elisin a resident but the does work in vancouver. I advised that it sin't an option at this time. Since the works is in Vancouver every day of this life he be ieves him and people like him should be able to vote. He supports the local business, interact with residents, drive economy, contribute to briftsartucture, and invest in some cases and our great city for the better voting a perspective only offered by those similar to him traveling to Vancouver. Also offer diversity in votionality open the doors to more. Citizen thinks it would be very beneficial to have people who work in Vancouver to also be able to vote in this election. 2. Type of feedback Opinion		1	10/16/2018 2 20 00 PM	10/16/2018 4 22 58 PM F	
101011996671	Chat	Citizen voted today at Citiy Hall. As they were voting the tadys ting opposible him said to one of the men votering there 1 dont know how to vote." The man came over and gave her a guide and tid her "These poople her NPA, are the stabilished parky, they know what they are doing. These other people are left wing. ". Citizen spoke up and said. "Don't left her how to vote". "Ottean believes that he staff at the elections need to be updated on protocol and that they should not mention policital parties. 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department 6. Department City Manager's Office 5. Division or Branch Name City Cient. Elections - City Hall	Taken via on ine chat #2674	1	10/16/2018 2 38 00 PM	10/16/2018 4 36 56 PM F	
101011996374	Social Media	1. Describe details (who, what, where where why) feedback was COV Facebook 5.22(1) October 16, 2018 - 113pm View Conversation 1 was going to vote, elected to pick up my voting package to mail 1 in, was unpleasantly surprised to find out the weekend before voling started the office was closed. The election office was closed prior to an election because it was a weekend. Could we not have afforded to pay two people overline to just hand out the mail in ballots on the Saturday Sunday?" 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department City Manager's Office 5. Division of Branch Name City Clerks - Elections 6. Were any other cases or service requests created as a		1	10/16/2018 4 23 00 PM	10/16/2018 4 30 40 PM F	Feedback
101011997179	Social Media	Feedback via twitter Went with me parents to vote in @C typt/Pancouver elections! #Vancouver/otes The planning tool was wery helpful in sorting through the 158 candidates with random order ballot . You can also bring in your phone to pull up your list. 2. Type of feedback Compliment 3. Feedback regarding Citly Department Community Services 5. Division of Branch Name elections 6. Were any other cases or service requests created as a result of this feedback?		1	10/16/2018 9 28 00 PM	10/16/2018 9 34 31 PM F	
101012000163	Phone	I. Describe details (who, what, where, when, why) Cilizen states there is a lack of adequate signage around the community centre to show that it is a voting place for the election. There is one sign outside that is pointing in the wrong direction and the only other sign is visible right when you enter the building. 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department 4. Department 4. Department City Manager's Office 5. Unkision or Branch Name Elections Office 6. Ware any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is		1	10/17/2018 2 26 00 PM	10/17/2018 3 31 23 PM F	Feedback

101012000895	Chat 1. Describe details (who, what, where, when, why) CSR pulled the complaint from Chat, the complaint is as follows; " wish to lodge a complaint about the voling system. I just finished voling at the West End community centre. I had to stand in ne for over 20 min. with a teast 20-30 people ahead of me waiting for the time consuming process of slipping the bal of through. Voling should not be an ordeal. How many people will walk away when they see how long it takes to doeps at a ballor? This is not accorptable. Even an old- fashioned bal to box where you suff your vote through would have been superior to this method." 2. Type of feedback Complaint 3. Feedback regarding CRY Department 4. Department CRY Manager's Office 5. Division of Branch Name Phore 1. Describe details (who, whet, where, when, why) Clitzen just voled. He be leves there's an anomaly on the ballet. The person who he voted for on the school bard aloo	1 10/17/2018 4 45 00 PM 10/17/2018 6 53 29	
	appeared as a councilior candidate. He's listed as both candidates for school board and for the council and he doesn't think that is allowed to run for 2 offices in the same election. Citizens add his vole was altered because of that. When he was first locking at the isting at counciliors he saw his name and voted for him and then saw him again under school board and voted for him there as well. In reflection there seems to be a problem he said and would like to talk to someone in Elections about this. Also provided the number for the Elections Office for him to call knonrow during their opening hours. Please call citizen back. He would like a tollow up. 2. Type of feedback Ophion 3. Feedback regarding		
101012001241	Phone 1. Describe details (who, what, where, when, why) Caller finds 1. concerning and an inconvenence that there is only 1 machine that is taking baldes, at the election polling station at Trout Lake. Although there is a tion of staff (about 13), because there is only 1 machine for ballots, the lineups are huge and the wait times are even worse. 2. Type of feedback Complaint 3. Feedback regarding City Opepartment 4. Department City Vanager's Office 5. Division or Branch Name City (Cierk - Elections 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is	1 10/17/2018 6 14 00 PM 10/17/2018 7 05 26	PM Feedback
101012001312	Phone 1. Describe details (who, what, where, when, why) Citizer was at advance voling location today and would like to file formal complant as process was too long and not organized. She had to wall in line for 40 minutes and automated booth for balatios broke down and they that 0 take balitis manually which cleared the line. She noticed that elderly people were having a larr be line and she finds It discourser wing a larr be line and she finds It discourser wing a larr be line and she finds It discourser wing a larr be line and she finds It discourser wing a larr be line and she finds It discourser wing a larr be line and she finds It discourser wing a larr be line and she finds It discourser wing a larr be line and she finds It discourser wings and the line of the states that there should have be Type of feetbook. 2. Type of feetbook 5. Division or Branch hame Exections 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta Is 8. (Cont ask, just record - did catter indicate they want a cat back?) No 9. Your address 10. Contact number 12. Email address	1 10/17/2018 6 35 00 PM 10/17/2018 6 51 12	PM Feedback

101012001395	Social Media	1. Describe details (who, what, where, when, why) Feedback via Twitter Mark Scott@onedarwinal October 17, 2018 - 6 45pm View Post The municipal election process is disaster in glicitydYanocuver Too many candidates and 1.5 nour wait to vote. Voting for the Mayor and your local representative is all that's needed. 2. Type of feedback Complain 3. Feedback regarding City Department 4. Department City Manager's Office 5. Division or Branch Name Elections 6. Ware any other cases or service requests created as a result of this feedback? No 1 (H'ves, provide case number(s) or other relevant deta is	1	10/17/2018 7 03 00 PM	10/17/2018 7 22 32 PM F	Feedback
101012001419		1. Describe details (who, what, where, when, why) Feedback valuation: vole RANDEEN 4 VANCOUVER@katramdeen October 17, 2018 - 6 43pm-View Post So there's a 1.5hr wait at @RoundhouseCC advance #vanpoli volting station. Was advised to come back at 8pm. It's 2018. Why doesn't @C typViancouver have online volting yet? 2. Type of feedback Complaint 3. Feedback regarding Citly Department 4. Department 4. Department Citly Manager's Office 5. Division or Branch Name Elections 6. Ware any other cases or service requests created as a result of this feedback? No	1	10/17/2018 7 09 00 PM	10/17/2018 7 29 28 PM F	
101012001530	Phone	1. Describe details (who, what, where, where, why) Citizen called in wanting to know if he was registered to vote and where to vote. He wanted to leave the feedback that the website is hard to navigate for this information. He fet this was hard to find on the webs te. He stated that this wasn't user friendly. He said there should be a direct caces to the basic questions. He didn't want to see the profiles and what not. He said that should be tightneed up to the eacher that the basics are covered first before candidate details. 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department City Manager's Office 5. Division of Branch Name City Clerks - Elections Digital Services 6. Were any other cases or service requests created as a	1	10/17/2018 8 03 00 PM	10/17/2018 8 33 58 PM F	
101012001554		1. Describe details (who, what, where, when, why) Feedback value where, Curlenays Houlden@countenaysoleil Coober 17, 2018 - 8 05pm View Post For what 1's worth, people who arrived (like mel) at 7.30, and right through 8pm have also been told 1's an hour wat, telling people to show up at 8pm wasn't helpful advice either. Online voting and multiple machines would be 2. Type of feedback Complain 3. Feedback regarding Citly Department 4. Department Citly Manager's Office 5. Division or Branch Name Elections 6. Were any other cases or service requests created as a result of this feedback? No	1	10/17/2018 8 21 00 PM	10/17/2018 8 37 43 PM F	
101012001565	Social Media	I. Describe details (who, what, where, when, why) Feedback via hietter Grogory Baker@grogorythaker43 October 17, 2018 - 7 53pm View Post Scrutineering today @KerrisdaleCC Crazy back, Voters leaving frustrated cuz 1 voting machine is insufficient. This old had on eday, each poll will have 2 machines. Why couldn't @C tydVancouver put more machines during advance vote? Either incompetence or deliberate. pick Z type of feedback Complaint S. Feedback regarding City Department A. Department Chy Department Chy Department Chy Department Chy Branch Name elections Wire any other cases or service requests created as a result of this feedback	1	10/17/2018 8 25 00 PM	10/17/2018 8 31 33 PM F	Feedback

101012001623		1. Describe details (who, what, where, when, why) Issue Voting at Kerrisdale Community Centre Offizen stated that they have had one box all night. The box has broken down twice. This room was crowded fonging. New they are collecting votes by hand. If they want people to vote they need to make it asairs than this, Coltizen said that he hopes that her vote gets in today. Citizen said that he hopes that her vote gets in today. Citizen said that he hopes that her vote gets in today. Citizen said that he hopes that her vote gets in today. Citizen said that he hopes that her vote gets in today. Citizen said that he hopes that her vote gets in today. Citizen City Dengers of the City Dengers Office 5. Division of Branch Name City Clerks. Elections 6. Were any other cases or service requests created as a result of this feedback?		1	10/17/2018 9 05 00 PM	10/17/2018 9 36 56 PM Fee	edback
101012002326	Dhara	No 1. Describe details (who, what, where, when, why)			10/18/2018 9 29 00 AM	10/18/2018 10 52 33 AM Fee	a dha a b
		Lobolization was with a mail, mine, m			1010201032000Am		CUDBUK
101012002651	Phone	 Describe details (who, what, where, when, why) Citizen was frustrated by her experience voting at the West 	Citizen would I ke a ca I back from the department.	1	10/18/2018 10 07 00 AM	10/18/2018 11 01 25 AM Fee	edback
101012003536		End Community Centre yesterday afternoon at around 3 00 PMC Citzen said that she had to waik in line for 15 minutes for someone to scan her baltot in to the machine. Citizen is concerned that the ine ups will be a lot longer on general voling day. She also doesn't agree with spending morey on the '1 voter's cluckers. She feels that it's a vasie of money and could be better spent on getting additional scanners set up to speed up the process. 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department Cly Manager's Office 5. Division of Tranch Name Election Office		1	10/18/2018 11 39 00 AM	10/18/2018 1 33 12 PM Fee	edback
		In booder advanced polis were open until Friday and I?m leaving fown hen. Can I sili vote somewhere today Thursday October 18? 6. Do you want to be contacted? Unknown 6. Do you want to be contacted? Unknown 8. Name 5.22(1) 9. Phone 5.22(1) 11. Address 5.22(1) 99. Attachments 0					
101012005430		1. Describe details (who, what, where, when, why) Cilizen contacted through live chat #657 "Other provinces allow online volting, silven the demographic of Vancouver conline volting is pertinent for more voter participation. L fe gets busy and because if did I missed advanced volting dates and now cannot cast a vote." 2. Type of feedback Opinion 3. Feedback regarding City Department 4. Department City Manager's Office 5. Division of Branch Name Elections 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant deta is		1	10/18/2018 2 55 00 PM	10/18/2018 3 15 23 PM Fee	edback

101012005715	Phone		1	10/18/2018 3 38 00 PM	10/18/2018 4 16 07 PM Feed	iback
		Citizen is calling on behalf of Shauna Sylvester's campaign				
		and was wondering if they are able to get the results from the advance voting? (Please note that the Elections Office was				
		contacted directly and it was suggested that we create a				
		feedback case in Lagan). Thank you.				
		2. Type of feedback				
		Opinion				
		3. Feedback regarding				
		City Department				
		4. Department				
		Community Services				
		5. Division or Branch Name				
		Election Office				
		6. Were any other cases or service requests created as a				
		result of this feedback?				
		No				
		If Yes, provide case number(s) or other relevant deta is				
101012005728	Phone	1. Describe details (who, what, where, when, why)	1	10/18/2018 3 40 00 PM	10/19/2018 9 29 44 AM Feed	dback
		Citizen feels that the organization at the advance voting				
		locations needs to improve. Citizen states that there was a				
		very large line for people to do the ballot, and feels that more				
1 1		stations need to be set up to accommodate voters.				
		2. Type of feedback				
		Complaint				
		3. Feedback regarding				
		City Department				
		4. Department				
		City Manager's Office				
		5. Division or Branch Name				
		Elections				
		Were any other cases or service requests created as a				
		result of this feedback?				
		No				
		7. If Yes, provide case number(s) or other relevant deta is				
		8. (Don't ask, just record - did caller indicate they want a call				
101012007461	Phone		1	10/19/2018 9 19 00 AM	10/19/2018 10 39 01 AM Feed	Jback
		Citizen is a teacher and said that he has heard some of his				
		students say they were going to find out where he lives by				
		looking at the voter lists. They work at the elections on				
		Saturday, October 20th. He said these students have been				
		harassing him. He said that he called the Elections Office to get his name taken off the voter's lists but they said it was too				
		late to do this. Citizen doesn't believe them and said he called				
		Elections BC and they have taken his name off. He be ieves				
		they can do it but just won't.				
		2. Type of feedback				
		Complaint				
		3. Feedback regarding				
		City Department				
		4. Department				
		City Manager's Office				
		5. Division or Branch Name				
		Elections				
101012010045	Phone	1. Describe details (who, what, where, when, why)	1	10/19/2018 2 09 00 PM	10/19/2018 2 38 10 PM Feed	dback
		s.22(1) would like to suggest to the c ty, that for future	1 1			
		elections, print outs regarding the elections be read before				
		distributing. For example, under Sophia Kaiser's section,				
		under "Candidates for Mayor", there are parts that are very				
		sexual, and should have been vetted.				
		2. Type of feedback				
		Opinion				
1 1		3. Feedback regarding				
		City Department				
		4. Department				
		City Manager's Office				
		City Manager's Office 5. Division or Branch Name				
		City Manager's Office 5. Division or Branch Name Elections				
		City Manager's Office 5. Division or Branch Name Elections 6. Were any other cases or service requests created as a				
		City Manager's Office 5. Division or Branch Name Elections 6. Were any other cases or service requests created as a result of this feedback?				
		City Manager's Office 5. Division or Branch Name Elections 6. Were any other cases or service requests created as a				

From:	s.22(1)
To:	"Election Questions" <questions@elections.vancouver.ca></questions@elections.vancouver.ca>
Date:	10/18/2018 1:59:44 PM
Subject:	One compliment, one complaint/suggestion

To the CoV election team

First, I would like to highly commend whoever was responsible for building the "Plan Your Vote" website. It makes finding information about the long list of candidates easy, with thumbnail sketches at one click, and links to more with additional clicks. Being able to compile my selected list and have it ordered relative to the other names on the randomized ballot was very helpful. Job well done!

Now for the complaint and suggestion. I voted in the advanced poll at the Roundhouse Community Centre yesterday. There was no line-up to register, nor to mark my ballot, but the line-up to submit my vote to the scanning machine was over an hour! The reason for this? The overlength ballots kept jamming as they were fed into a too narrow box (and I have been told this happened in other locations too). Worse, the person on the scanner was unable (or unwilling) to address the problem, and had to keep calling someone (Fred) over to free things up. He was busy running around, so there would be a significant wait every time a jam occurred - this happened with every second ballot or so. Instead of an average of 15 seconds or so for each scan as was probably designed, the actual average was closer to a minute - hence the long line. In that line were young mothers holding squirming babies, elderly people, and young parents trying to vote between the time they left work and had to pick children up from daycare, all panicking at the delay and unable to leave without losing their chance to vote. It didn't help that there was only one scanner. Under the circumstances, "Fred", or someone else, should have been standing by the machine without leaving to free things up immediately. For Saturday I hope you have more scanners, all with individuals standing by and authorized/trained to keep things moving. Better yet would be a slight modification to the boxes, even if it requires cutting off the back and duct taping on an extension so the jams don't occur in the first place. It also struck me that it might even work better if the scanner is pulled away from the box by an inch or too. It is no wonder we have low voter turnout - we make it too difficult, and there is no need for that. Please find a solution!

Sincerely, s.22(1)

From:	s.22(1)
To:	"Election Questions" <questions@elections.vancouver.ca></questions@elections.vancouver.ca>
Date:	10/15/2018 4:34:30 PM
Subject:	Random Order

Dear Sir/Madam:

I understand the reasoning behind the random order of names. But I want to voice my frustration in that method. With the large amount of candidates and the amount of open positions it is extremely frustrating to find your candidates in the list. I do my research on who I want my votes to go to. But I swear it's harder to find them in the list than it was to find out what their platforms are. I searched one list a number of times to find one candidate. I was about to give up and vote for someone else when I finally found his name. What's the point of researching who to vote for when you can't find them in the list? I really hope you back to alphabetically so we can actually find the candidate that we want to vote for.

Sincerely, <mark>s.22(1)</mark> Vancouver

From:	s.22(1)
To:	"Hagiwara, Rosemary" < rosemary.hagiwara@vancouver.ca>
Date:	9/26/2018 3:17:55 PM
Subject:	Re: Advance Polls in DTES, Chinatown and Strathcona

Dear Ms. Hagiwara:

Thank you for the update.

Sincerely

s.22(1)

On Wed, Sep 26, 2018 at 2:29 PM Hagiwara, Rosemary <u><rosemary.hagiwara@vancouver.ca</u>> wrote: Hello s.22(1)

Thank you for your messages and emails. I am still catching up on emails from last week related to the random ballot draw. Our office has been busy preparing for an important statutory day tomorrow. I appreciate you reaching out to me as some of the information out there is inaccurate.

Part of the information included for release tomorrow deals with the specific questions you've raised in your email. The points you've raised is exactly why we had gone to council for a by-law amendment earlier this year. This research conducted earlier this year supported all the points you've raised and was included in the <u>council report</u> proposing a by-law amendment to give us the ability to provide voting opportunities unique to the DTES and Strathcona.

In the past few months, our outreach team have been working with the administrators at shelters and social service centres to develop a schedule to conduct voting in the DTES, Chinatown and Strathcona. This schedule will be made public tomorrow on our website and circulated to all the centres and shelters. We will have posters available in the area as well to notify residents. The voting opportunities will take place between October 9 to 19 and will operate different hours than advance voting days. This allows us to cater to the needs of the residents in the area. Our goal is to bring voting to the residents of the DTES and provide them the opportunity to vote in a familiar and safe environment. Staff at these facilities will be assisting our teams to provide additional support to their clients.

Regards,

Rosemary Hagiwara

Chief Election Officer

Office of the City Clerk | City of Vancouver

- t: 604.673.8301 | 604.873.7177
- e: rosemary.hagiwara@vancouver.ca
- w: Vancouver.ca/election



From: S.22(1) Sent: Tuesday, September 25, 2018 2:39 PM To: Hagiwara, Rosemary Subject: Advance Polls in DTES, Chinatown and Strathcona

Dear Ms. Hagiwara:

I left you a voice mail message earlier today in regard to Advance Polling opportunities for folks living in the DTES, Chinatown and Strathcona. My question is especially for people living in the DTES of Vancouver, who are known to be some of the most disenfranchised people in Canada, often referred to as Canada's "poorest postal code."

As you may or may note be aware, approximately 60% or more of the population in the DTES are Indigenous people. This population was only given the right to their fair and constitutional right to vote in1960 and now this right is being threatened by the lack of opportunities to vote in their own community.

My concern is that there continues to be great inequity between voters living in the DTES communities, compared to those living on the West side of Vancouver. For example, the current advance polling for folks living on the West Side of Vancouver will amount to a total of 108 full hours of voting opportunity for them, while folks in the DTES would not be afforded any additional hours of voting, and can only vote on October 20, 2018 and in locations outside of their geographic neighbourhood.

This is an unfair, inequitable situation and I implore you as the Chief Electoral Officer to please remedy the situation by designating a stationary advance polling site in the DTES as soon as possible.

There is a great deal of frustration, angst and feelings of disenfranchisement by community members in the DTES (and those who support them), who will not be able to vote at advance polls to the same extent as the rest of Vancouver.

There is some talk that there will be "mobile" voting taking place in the DTES neighbourhood, but to the dismay of many, there is no concrete information available to support this, or to announce when and where the "mobile" voting opportunities will take place.

Therefore, would you please consider:

1. Designating a stationary site in the DTES as an advance poll site with voting from October 10-17 from 8 a.m. to 8 p.m.; this could be the Chinese Cultural Centre or Dodson Hall or Raycam Community Centre in Strathcona. 2. In either event, please confirm whether or not there will be "mobile" voting places and if so, what are the dates and locations of the "mobile" advance polls so that community can know and plan accordingly.

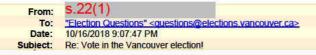
Thank you very much for your assistance and support in providing opportunities for all people in Vancouver to fully exercise their

Constitutional right equally in spite of race, gender and class.

Please if you could also return my telephone call I would be in a better position to explain my concerns to you directly on the phone or in person.

Sincerely,

s.22(1)



Please BAN ROBOT CALLS. I'm sick of robot calls from CHARKO AND KENEDY. Intrusive annoying invasions of privacy! BAN THEM PLEASE!!

On Oct 16, 2018, at 12:07 PM, Vancouver Park Board < vanrec@vancouver.ca> wrote:

Having trouble viewing this email@lick here.

You're receiving this email because you subscribed to our newsletter at one of our facilities or events, through our website or from one of our social media pages. To ensure these emails make it to your inbox, please add <u>vanrec@vancouver.ca</u> to your contacts.



The 2018 Vancouver municipal elec ion is on now! Vote for:

1 mayor 10 councillors 7 Park Board commissioners 9 school board trustees

You can also vote on three questions on borrowing for the <u>City's Capital Plan</u>.

Cast your vote this week!

Advance voting: October 10 to 17, 8am to 8pm 12 locations open across Vancouver - pick one near you

Election day: October 20, 8am to 8pm 100+ locations open across Vancouver - <u>pick one near vou</u>

Confused by the ballot?

We're here to help!

Use our helpful tools to make a plan for voting.

Use the online <u>Plan Your Vote website</u>, or fill in the worksheet in the <u>printed voters' guide</u>, available at all community centres and libraries.

For more information on the Vancouver municipal election, visit <u>vancouver.ca/vote</u>.





Vancouver Board of Parks and Recreation, 2099 Beach Avenue, Vancouver, BC V6G 1Z4 Canada

Forward email | About our service provider Sent by vanrec@vancouver.ca

City of Vancouver - FOI File # 2018-566

Why you should NOT vote:

When you vote or volt (a volt is energy) you give your energy or power away to someone outside of yourself and that allows "that someone" the power and authority to rule over you. By volting/voting, you allow the government to rule over you and to determine the things that you can or cannot do.

Look at the word VOTE:

Vote is also the word VOLT. (The letter L in the word VOLT is silent. If the L is silent in one word it can be silent in any word.) Volt= energy, electrical energy or the patriarchal energy of the matrix in which we live.

When your vote/volt, you give your divine feminine energy to the government and they then use it to advance their dark, N.W.O. agenda. You are giving your energy to the dark side so that they can and will rule over you. And they will continue to as long as you keep voting/volting for them. This is a time when WE the people will rule ourselves as it was intended to be all along.

The word GOVERNMENT broken down: GOVERN: to rule over MENT: mind = to rule your mind.

When you REGISTER to vote, the crown now owns that VOTE OR VOLT (energy) because anything registered (regis=regal, king or crown) belongs to the crown, so you are enrolling in the crown.

It is considered idol worship to give something or someone outside of yourself any power.

The best thing you can do is to NOT vote. These candidates and wanna be presidents are ALL friggen dark entities and/or clones. Obama has been cloned many times now; I have heard up to 10 times by now. He is not even the original Obama. Although these politicians have a very dark and sinister agenda and are controlled by handlers who are Satan worshippers, these guys are also here to wake us up from the matrix and they chose the darkest roles to play in this storyline that we are acting out, so my hats off to them.

You are simply given the illusion that you are making a difference when you vote/volt. These politicians are all puppets. Your vote does not count. The winner has already been established by THEM long before the elections ever take place. They already know who is going to win; they just need your energy/vote/volt to manifest it. Every person could literally stay home and not vote and the numbers would be the same as if you really did go and vote. The electoral colleges of electors are the ones who actually determine who will be president, not any popular vote, poll (North Pole South Pole), media or statistic.

So don't complain when you don't have enough money to live on (you gave someone else the power and authority to determine your income), or why there are wars (your tax dollars go to supplying guns and ammunition for these wars so it is YOU who is funding and responsible for these wars and killings) or why you are not free (you gave up your right to freedom when you agreed to be a slave and to elect a master to lord over you) or when you can't do to the things that you want to do without some government authority telling you that you can't. These wars, killings and atrocities are happening to people because we have agreed to it by giving them the authority to do as they please. Also, the reason that people are being killed and attacked by the police and being thrown in jail is that we are all criminals.

Why are we criminals?

We are all criminals because we are using a name that does not belong to us. The legal name belongs to the crown so anyone who is using the legal name is acting in fraud by using a name that doesn't belong to them. This is why the police can arrest us and beat us up. And what happens to criminals? They go to jail .The more people that STOP using the legal name, the fewer people will be attacked and the less violence you will see globally. By not using the legal name, you become untouchable. Google legal name fraud and go to $\frac{s.22(1)}{s.22(1)}$ for more info.

politics 'päla,tiks poly: many ticks: blood-sucking parasites





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