

File No.: 04-1000-20-2018-593

December 6, 2018

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of November 13, 2018 for:

Sewer back up reports related to the property at 4397 West 10th Avenue (Enigma Restaurant). Case Number 12062879.

All responsive records are attached.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2018-593); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,



Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:pm

Work Slip

SLB Afternoon Crew
First Job.

SAP Charge #	Address & Location: 4397 W 10TH AV			Responsible
EES1026732				Sewer Operations
Work Order #	Work Order Activity			Created Date
1026732	Maintenance(4397 W 10th - SLB)			2018/10/30
Group Project #	Problem	Sub Activity	Assigned To	Crew ID
		SCUT	ROD FOSTER	40
Work Order Comments: s.22(1) Outside C/O NO ASSET ON VAN MAPS FOR SERVICE LINE				
Reference #1				Billable?
Reference #2				N
Collection Agency		Collection Method	Zone	Beat
Service Request #	R1366729 (Sewage Backup/Flooding)			
Contact Name		Contact Phone	Contact Type	
s.22(1)		s.22(1)	Other	
Asset Type	Asset ID #	B.U.N	Status	Asset Area
NO ASSET IN Hansen - Copy sent to S Design for G12 Asset Creation				
Asset Details:				
Safety & Asset Notes: ATTENTION Rod Foster Misalignment didn't cause Sewage Backup. Crew believed possibly due to grease trap over slow misalignment it only 2 or 5 Percent. it Private issue				
PM Sched.	Maint. Sched.	Due Date	Zone	Last Completed Work Order
	1			::
Crew Comments				
Crew C.T.V. Connection Found Misalignment at 1.4 M. and right Roots From 2.2 M TO 4 M out side P.L. The restaurant owner want to speak to you Rod Foster Concern about Misalignment and crew took photos Job completed				
Work Completed Date: OCT 30 2018		Print Name: D. Chhim/R. Green		Crew ID: 40

CONTACT: s.22(1)		PHONE: s.22(1)		INVOICE #: 36182 u	
BILLING ADDRESS: 4397 W 10TH AVE		DATE: OCT 30 2018		SIGNATURE: WITH <input checked="" type="checkbox"/> WITHOUT <input type="checkbox"/>	
TIME STARTED: 4:20 PM		TIME END: 5:37 PM		Day After Call	
WORKED FROM		ADDITIONAL ACCESS LOCATION DETAILS		EQUIPMENT USED	
INSIDE <input type="checkbox"/> OUTSIDE <input checked="" type="checkbox"/> TOILET <input type="checkbox"/> STACK <input type="checkbox"/> C/O <input checked="" type="checkbox"/> SUMP <input type="checkbox"/> D/U <input type="checkbox"/>		Additional details: _____ _____ _____ Distance from access location to main: 9 m		SLM <input type="checkbox"/> SLB <input checked="" type="checkbox"/> PLUGGED MAIN <input type="checkbox"/> SPECIALS <input type="checkbox"/> CB <input type="checkbox"/> CCTV <input type="checkbox"/> TV FOR REUSE <input type="checkbox"/> INVESTIGATION <input type="checkbox"/> INSTALL C/O <input type="checkbox"/>	
DEFECT/BLOCKAGE		LOCATION OF DEFECT / BLOCKAGE		PRECONDITION WITH CCTV	
ROOTS <input checked="" type="checkbox"/> LIGHT <input checked="" type="checkbox"/> MEDIUM <input type="checkbox"/> HEAVY <input type="checkbox"/> GREASE <input checked="" type="checkbox"/> SOLIDS <input type="checkbox"/> DEBRIS <input type="checkbox"/> STRUCTURAL <input checked="" type="checkbox"/> OTHER/ UNKNOWN:		FROM ACCESS POINT INSIDE PL <input type="checkbox"/> M to M AT PL <input type="checkbox"/> M OUTSIDE PL <input checked="" type="checkbox"/> 2.2 M to 4 M NO BLOCKAGE <input checked="" type="checkbox"/> ADDITIONAL INFO:		GOOD <input checked="" type="checkbox"/> FAIR <input type="checkbox"/> POOR <input type="checkbox"/> REQUIRE TO CLEAN YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	
		ASSET TYPE		AFTER CLEANING	
		SAN CONN <input type="checkbox"/> SAN MAIN <input type="checkbox"/> COMB CONN <input checked="" type="checkbox"/> COMB MAIN <input type="checkbox"/> STORM CONN <input type="checkbox"/> STORM MAIN <input type="checkbox"/> METRO MAIN <input type="checkbox"/>		GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/> SOUND TEST GOOD <input checked="" type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/>	
		COMPLETE <input checked="" type="checkbox"/>		INCOMPLETE <input type="checkbox"/> ADDITIONAL WORK <input type="checkbox"/>	
SYMBOLS TREE SHRUB HEDGE WWWW SEWER MANHOLE STOPPAGE <input checked="" type="checkbox"/> X					
CONNECTION		DEPTH @ PL 2.43 M		PL IS 0 M FROM C/O	
PRIVATE SIDE REPLACED <input type="checkbox"/>		PL OFFSET 1.8 M		DEPTH @ MAIN 2.81 M	
CITY SIDE REPLACED <input type="checkbox"/>		N S E W of N S E W		DEPTH @ HOUSE 0 M	
WYE MEASUREMENTS: 70.1 M FROM DOWNSTREAM MH 12.4 M B/M					
FOR OFFICE USE ONLY MAINTAIN SCHED <input type="checkbox"/> ADD TO SLM PROGRAM <input type="checkbox"/> NO CHARGE <input type="checkbox"/> DATE ADDED TO PROGRAM: CIPP CANDIDATE <input type="checkbox"/> FULL SURVEY REQ <input type="checkbox"/> INVITE TO SLM W/SIG <input type="checkbox"/> SHARE <input type="checkbox"/> CCTV <input type="checkbox"/> CHANGE FREQUENCY: REMOVE FROM PROG <input type="checkbox"/> CHARGE <input checked="" type="checkbox"/> INVOICE CANCELLED BY: SEND LETTER # 8 6 MTH <input type="checkbox"/> 12 MTH <input type="checkbox"/> CHANGE WITHOUT to WITH SIGNATURE <input type="checkbox"/> 18 MTH <input type="checkbox"/> 24 MTH <input type="checkbox"/> CHANGE WITH to WITHOUT SIGNATURE <input type="checkbox"/> DATE INVOICE CANCELLED:					
COMMENTS: Copy sent to EPA Supt COMMENTS: Copy taken by R.F. will contact #10 INITIALS: DATE: 10/31/18					

Date: OCT 30 20 18

Time Started 4:20 PM AM/PM (P)
Time Finished 5:37 AM/PM (P)

Applicant's Initial s.22(1)
Applicant's Initial s.22(1)

(Owner's name and address if not the applicant)

Applicant s.22(1) Owner s.22(1)

Property Address 4397 West 107th Address s.22(1)

Postal Co. V6K 2H6 Phone No. s.22(1) Postal Co. s.22(1) Phone No. s.22(1)

For more information about Sewers & Drainage Systems, please visit us at:

vancouver.ca/home-property-development/water-and-sewer.aspx

Terms & Conditions

1. It is the responsibility of the applicant/owner to provide a safe, accessible clean out to the building's sanitary and storm drainage systems as per the Vancouver Building By-law & City of Vancouver OH&S Policy AE-010-02, & Workers Compensation Act.
2. City crews may work from a toilet stub if there is no other suitable or available access to the building's main sewer line, and the toilet must be removed prior to the crew's arrival.
3. If the applicant/owner is physically unable to remove the toilet, the crew may consider performing this service if the toilet is clean and in good condition, posing no foreseeable issue for reinstallation, and subject to the applicant/owner reading and signing the Toilet Removal Waiver to acknowledge his/her understanding of the waiver and that the City accepts no liability for damages when removing and/or reinstalling the toilet.
4. The applicant/owner agrees to pay all costs in accordance with the Sewer And Watercourse By-law 8093. A summary of findings will be included with the invoice.
5. City crews cannot advise if potential charges will or will not apply related to the cause of the blockage.

The undersigned hereby releases and discharges the City of Vancouver and its respective officials, officers, employees, servants or agents (the "City") and covenants and agrees to indemnify and save harmless the City from and against all claims, losses, actions, builders' liens, indirect or consequential damages (and including loss of use and damages arising out of delays) which may arise or accrue to the undersigned or any person, firm or corporation against the City or which the City may pay, incur, sustain or be put to and that arise or would not have been incurred but for the conduct of the work, or any portion thereof, by City employees, which work in the opinion of the City Engineer is the responsibility of the undersigned or any third party other than the City. Without limiting the generality of the foregoing, the undersigned will be responsible for the cost of any work conducted by City employees at or in the vicinity of the property which is necessitated by an obstruction originating from the property or by any damage to the sewer lines caused by the undersigned or a third party other than the City regardless of whether the obstructed or damaged sewer lines are located on private property or on City of Vancouver property.

I, the undersigned, agree to the above terms and conditions

Applicant s.22(1) Date OCT 30 20 18

City Engineer Per [Signature]



INVOICE

SEWER OPERATIONS, ENGINEERING SERVICES, CITY OF VANCOUVER

Date	October 30, 2018	Invoice No.	36182U
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Property Owner	Sen Chan	City	VANCOUVER	
Attention	C/O MLC Investments LTD	Province	BC	Telephone # s.22(1)
Address	s.22(1)	Postal Code		

REPORT OF CREW FINDINGS		Yes / No
Service Line Blockage		Yes
Service Line Maintenance		No
Was Blockage Found?		No
Cleaning Required		No
Stoppage Located on Private Property		No
Stoppage Located on City Property		No
Stoppage Located at Property Line		No
Most Probable Cause of Blockage:		Yes / No
Roots from City Plantings only		No
Roots from Private Plantings only		No
Roots from both City & Private Plantings		No
Solids		No
Grease		Yes
Debris		No
Poor Pipe Flow		No
Misaligned Pipe		Yes
Unidentified Object		No
Other: Grease Issue		

MINIMUM CHARGES:
Minimum 1/2 hour charge for regular service
Minimum 2 hour charge for callout service

If the cause of the blockage cannot be determined to be the City's responsibility, the applicant will pay all costs in accordance with the Sewer & Watercourse By-law.

Details of Charges - Please contact 311 or 604-873-7000 if you have any questions.

Please make the cheque payable to the City of Vancouver in settlement of the invoiced amount and forward it to the **City of Vancouver, Revenue Services Division, PO Box 7747, Vancouver, BC V6B 8R1**.

Terms: Net 30 days - 1% per month (12.68% per annum) charged on overdue amounts. The City charges a \$35.00 administrative fee for any dishonoured cheque.

	Cost	Quantity of Hours	Total Charges
Day Crew - Straight Time	\$101.41		\$ -
Travel	\$48.00		\$ -
Truck	\$15.00		\$ -
Afternoon Crew - Straight Time Plus Premium	\$103.41		\$ -
Travel	\$48.00		\$ -
Truck	\$15.00		\$ -
Day / Afternoon Crew - OT - Time and a Half	\$95.26	1.50	\$ 142.89
Travel	\$48.00	1.00	\$ 48.00
Truck	\$15.00	1.50	\$ 22.50
Day / Afternoon Crew - OT - Double Time	\$126.34		\$ -
Travel	\$62.00		\$ -
Truck	\$15.00		\$ -
Callout Crew - First Call Callout Time (2-hr min)	\$126.34		\$ -
Travel	\$124.00		\$ -
Truck	\$15.00		\$ -
Flusher Crew - Regular Time	\$96.75		\$ -
Travel	\$0.00		\$ -
Truck	\$95.00		\$ -
Materials		\$ -	\$ -

SEWER LINE SERVICE CHARGES - CITY OF VANCOUVER		AMOUNT
Labour		\$ 142.89
Travel Time (min 1/2 hr)		\$ 48.00
Truck & Equipment Rental		\$ 22.50
Materials		\$ -
Administration Fee (15%)		\$ 32.01
Sub-Total Payable		\$ 245.40
Less City Portion %		\$ 0 245.40
Interest of 1% per month will be charged on amounts remaining unpaid after 30 days. The City of Vancouver charges a \$35 administration fee for any dishonoured cheque.		
Total Amount Payable		\$ 245.40

Internal Use Only		CHECK APPLICABLE
Prepared by:		Signed Agreement <input checked="" type="checkbox"/>
EE #	4469	Approval Received <input checked="" type="checkbox"/>
		Property Info <input checked="" type="checkbox"/>

CCTV

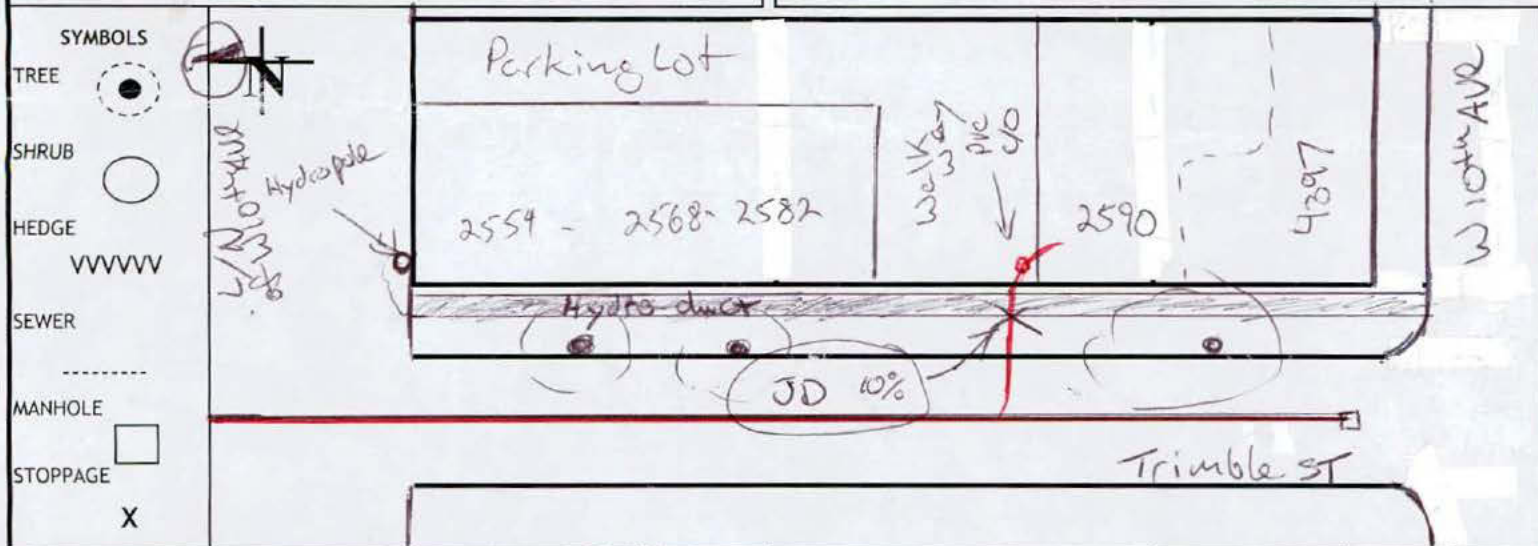
Work Slip

FRI Nov 2

1pm.

SAP Charge #	Address & Location: 4397 W 10TH AV				Responsible	
EES1027993					Sewer Operations	
Work Order #	Work Order Activity				Created Date	
1027993	Inspection & QC(4397 W 10th)				2018/11/01	
Group Project #	Problem	Sub Activity	Assigned To		Crew ID	
		SCCTV			23	
Work Order Comments: Record findings and return to Rod Foster.						
Reference #1					Billable?	
Reference #2					N	
Collection Agency		Collection Method		Zone	Beat	
Service Request #						
Contact Name			Contact Phone		Contact Type	
Asset Type	Asset ID #	B.I.N	Status	Asset Area	Map # (Facet)	District
()						
Asset Details:						
<p>Safety & Asset Notes: used push camera & recorded. Working from PVC C/O approx 4" inside PL. Cast iron pipe is pushed down & there is ponding from 0m to 1.77m due to the pipe displacement. When I looked at the side walk the manholes are brand new & when I tried to trace the cast pipe I am having trouble. Phoned disign & was informed Hydro had installed a High Voltage duct in 2010. It appears the Hydro trench line is over top of the cast Iron pipe & could be the cause.</p>						
PM Sched.	Maint. Sched.	Due Date	Zone	Last Completed Work Order		
	1			::		
Crew Comments						
<p>0.0m ST PVC/CO 0.0m MWWL 5% 100mm MC PVC to cast & PL 1.77m MC cast to vit & Joint Displacement 10% 8.8m Top of riser 9.4m 675mm combined sewer main.</p> <p style="text-align: center;">COPIED TO R. FOSTER</p> <p style="text-align: right;">DH</p>						
Work Completed Date: Nov 2, 2018			Print Name: C. Fleury & K. Hughes		Crew ID: 23	

CONTACT: s.22(1)		PHONE: s.22(1)		INVOICE #: NA	
BILLING ADDRESS: 4397 W. 10th AVE		DATE: Nov 2, 2018		SIGNATURE: WITH <input type="checkbox"/> WITHOUT <input checked="" type="checkbox"/>	
TIME STARTED: 10:00 AM		TIME END: 12:30 PM		Day <input checked="" type="checkbox"/> After <input type="checkbox"/> Call <input type="checkbox"/>	
WORKED FROM		ADDITIONAL ACCESS LOCATION DETAILS		PRECONDITION WITH CCTV GOOD <input checked="" type="checkbox"/> FAIR <input type="checkbox"/> POOR <input type="checkbox"/>	
INSIDE <input type="checkbox"/> OUTSIDE <input checked="" type="checkbox"/> TOILET <input type="checkbox"/> STACK <input type="checkbox"/> C/O <input type="checkbox"/> SUMP <input type="checkbox"/> D/U <input type="checkbox"/>		Additional details: <u>Between buildings</u> Distance from access location to main: _____ m		REQUIRE TO CLEAN YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	
DEFECT/BLOCKAGE		LOCATION OF DEFECT / BLOCKAGE		ASSET TYPE SAN CONN <input type="checkbox"/> SAN MAIN <input type="checkbox"/> COMB CONN <input checked="" type="checkbox"/> COMB MAIN <input type="checkbox"/> STORM CONN <input type="checkbox"/> STORM MAIN <input type="checkbox"/> METRO MAIN <input type="checkbox"/>	
ROOTS <input type="checkbox"/> LIGHT <input type="checkbox"/> MEDIUM <input type="checkbox"/> HEAVY <input type="checkbox"/> GREASE <input type="checkbox"/> SOLIDS <input type="checkbox"/> DEBRIS <input type="checkbox"/> STRUCTURAL <input checked="" type="checkbox"/> OTHER/ UNKNOWN: _____		FROM ACCESS POINT INSIDE PL <input type="checkbox"/> _____ M to _____ M AT PL <input type="checkbox"/> _____ M OUTSIDE PL <input checked="" type="checkbox"/> 1.77 M to _____ M NO BLOCKAGE <input type="checkbox"/> ADDITIONAL INFO: <u>Sidewalk is new Hydro install</u> <u>new High Voltage duct 2010</u>		AFTER CLEANING GOOD <input checked="" type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/> SOUND TEST GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/>	
				MAIN CLEANING REQ. BLOCKED: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> FLUSH <input type="checkbox"/> ROOT CUT <input type="checkbox"/> MH #: _____ TO MH #: _____	
				COMPLETE <input checked="" type="checkbox"/> INCOMPLETE <input type="checkbox"/> ADDITIONAL WORK <input type="checkbox"/>	



CONNECTION		DEPTH @ PL: 2.43 M	PL IS _____ M FROM C/O	DEPTH @ MAIN: 3.65 M
PRIVATE SIDE REPLACED <input type="checkbox"/>				
CITY SIDE REPLACED <input type="checkbox"/>	PL OFFSET _____ M	N S E W of N S E W		DEPTH @ HOUSE: 2.43 M
WYE MEASUREMENTS: _____ M FROM DOWNSTREAM MH _____ M B/M				
FOR OFFICE USE ONLY MAINTAIN SCHED <input type="checkbox"/> ADD TO SLM PROGRAM <input type="checkbox"/> NO CHARGE <input type="checkbox"/> DATE ADDED TO PROGRAM: _____ CIPP CANDIDATE <input type="checkbox"/> FULL SURVEY REQ <input type="checkbox"/> INVITE TO SLM W/SIG <input type="checkbox"/> SHARE <input type="checkbox"/> CCTV <input type="checkbox"/> CHANGE FREQUENCY: REMOVE FROM PROG <input type="checkbox"/> CHARGE <input type="checkbox"/> INVOICE CANCELLED BY: _____ SEND LETTER # _____ 6 MTH <input type="checkbox"/> 12 MTH <input type="checkbox"/> CHANGE WITHOUT to WITH SIGNATURE <input type="checkbox"/> 18 MTH <input type="checkbox"/> 24 MTH <input type="checkbox"/> CHANGE WITH to WITHOUT SIGNATURE <input type="checkbox"/> DATE INVOICE CANCELLED: _____				
COMMENTS: _____				
Supt COMMENTS: _____				
INITIALS: _____ DATE: _____				