

File No.: 04-1000-20-2018-625

January 15, 2019

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of December 3, 2018 for:

**A copy of all email sent and received by Chief Election Officer Rosemary Hagiwara between 7:30 a.m. October 20, 2018 and 12:30 a.m. October 21, 2018.**

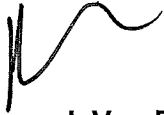
All responsive records are attached. Some information in the records has been severed, (blacked out), under s.13(1), s.14, s.15(1)(l) and s.22(1) of the Act. You can read or download this section here:

[http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00)

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2018-625); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,



**Barbara J. Van Fraassen, BA**  
**Director, Access to Information & Privacy**

[Barbara.vanfraassen@vancouver.ca](mailto:Barbara.vanfraassen@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

\*If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:ma

**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Patrick O'Connor" s.22(1)  
[janefrost](#) s.22(1)  
**CC:** "Lowe, Janice" <[ianice.lowe@vancouver.ca](mailto:ianice.lowe@vancouver.ca)>  
s.14  
**Date:** 10/20/2018 6:05:21 PM  
**Subject:** Campaigning near voting locations

Hi Patrick and Jane,

I have received complaints of NPA campaigning within the 100m limit of a voting location at Khalsa Diwan and Sunset Community Centre. The rule is a general prohibition against campaigning within 100 metres of a building or structure where voting is underway, not 100 metres from a polling station or place where the ballots are actually being cast as specified in the Vancouver Charter.

**Other election offences**

**125.** (1) In relation to nominations, a person must not do any of the following:

(4) In relation to voting proceedings, a person must not do any of the following at or within 100 metres of a building, structure or other place where voting proceedings are being conducted at the time:

(a) canvass or solicit votes or otherwise attempt to influence how an elector votes;

(b) display, distribute, post or openly leave a representation of a ballot marked for a particular result in the voting;

(c) post, display or disseminate

(i) election advertising, or

(ii) any material that identifies a candidate or elector organization, unless this is done with the authorization of the chief election officer;

(d) carry, wear or supply a flag, badge or other thing indicating that the person using it is a supporter of a particular candidate, elector organization or result in the voting.

Regards,

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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**From:** "311 Operations \Internal Use\" <311.Operations@vancouver.ca>  
**To:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**Date:** 10/20/2018 9:50:56 PM  
**Subject:** Citizen Feedback-101012014852

Hi Rosemary,

Please see the below feedback received by 311. Thanks!

Geoff  
88822



#### Citizen Feedback

Case number: 101012014852

Case created: 2018-10-20, 09:06:00 PM

#### Incident Location

Address: , ,  
Address2:  
Location name:  
Original Address:

#### Contact Details

Name: s.22(1)  
Address: ,  
Address2:  
Phone: Email:  
Alt. Phone: Preferred contact method: Either

#### Request Details

- |    |  |   |
|----|--|---|
| 1. | Describe details (who, what, where, when, why):                                | Received via twitter:<br>Worst lineups at any election I have been at!<br>Fire the person in charge! @CTVVancouver<br>@GlobalBC |
| 2. | Type of feedback:  | Complaint   |
| 3. | Feedback regarding:  | City Department   |
| 4. | Department:  | City Manager's Office   |
| 5. | Division or Branch Name:   | Elections   |
| 6. | Were any other cases or service requests created as a result of this feedback? | No  |
| 8. | (Don't ask, just record - did caller indicate they want a call back?):         | No  |

#### Additional Details

#### Map and Photo

- no picture -

**From:** "311 Operations \Internal Use\" <311.Operations@vancouver.ca>  
**To:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**Date:** 10/20/2018 9:51:49 PM  
**Subject:** Citizen Feedback-101012014856

Hi Rosemary,

Please see the below feedback received by 311. Thanks!

Geoff  
88822



#### Citizen Feedback

Case number: 101012014856

Case created: 2018-10-20, 09:08:00 PM

#### Incident Location

Address: , ,  
Address2:  
Location name:  
Original Address:

#### Contact Details

Name: Twitter, VancouverBlues  
Address: ,  
Address2:  
Phone:  
Alt. Phone:  
Email:  
Preferred contact method: Either

#### Request Details

- |   |   |
|---|---|
| 1. Describe details (who, what, where, when, why):                                | Received via twitter:<br>Get rid of the machines and hire humans instead next time. One of your machines incredibly slow. With what's going on in America, we need to be the checks and balances. |
| 2. Type of feedback:  | Opinion   |
| 3. Feedback regarding:  | City Department   |
| 4. Department:  | City Manager's Office   |
| 5. Division or Branch Name:   | Elections   |
| 6. Were any other cases or service requests created as a result of this feedback? | No  |
| 8. (Don't ask, just record - did caller indicate they want a call back?):         | No  |

#### Additional Details

#### Map and Photo

- no picture -

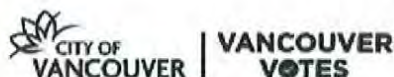
**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Pabillano, Jhenifer" <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)>  
**Date:** 10/20/2018 1:47:09 PM  
**Subject:** FW: [Released from COV quarantine] Media request

All machines are functioning normally. Owing to the ballot's length of 22 inches, which is five inches longer than a typical ballot due to a list of 158 candidates, it takes approximately 22 seconds to cast each ballot. If the ballot is rejected or needs to be recast, this increases the time taken to cast the ballot.

At this time, all polls will close at 8pm.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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**From:** Bob Mackin, Jr. [mailto:[bob.mackin@me.com](mailto:bob.mackin@me.com)]  
**Sent:** Saturday, October 20, 2018 1:39 PM  
**To:** Pabillano, Jhenifer  
**Cc:** Bob Mackin; Hagiwara, Rosemary; Sandhu, Jag  
**Subject:** Re: [Released from COV quarantine] Media request

What is the status with the voting machines? Which polls are affected? What is the problem and remedy?  
When will a decision be made to extend hours?

Sent from my iPhone

On Oct 20, 2018, at 12:38 PM, Pabillano, Jhenifer <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)> wrote:

Hi Bob – just circled back on this item and there's no new updates. The investigation continues. Likely we will have more updates early next week.

Thanks

Jhenifer

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**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 10:41 AM  
**To:** 'Bob Mackin'  
**Cc:** Hagiwara, Rosemary; Sandhu, Jag; Bob Mackin, Jr.  
**Subject:** RE: [Released from COV quarantine] Media request

Hi Bob – thanks for the inquiry. I will check with Rosemary on this today and on your request about the scrutineers. As you know it's election day, so just wanted to advise that response time may be longer than usual. More soon!

Thanks

Jhenifer

**From:** Bob Mackin [<mailto:bob@thebreaker.news>]  
**Sent:** Saturday, October 20, 2018 10:36 AM  
**To:** Pabillano, Jhenifer  
**Cc:** Hagiwara, Rosemary; Sandhu, Jag; Bob Mackin, Jr.  
**Subject:** Re: [Released from COV quarantine] Media request

Thank-you.

Is there any update?

The Stewart campaign is using a Google Map to claim that it was 108.74 metres away, in a straight line, from the door of the main city hall building, on Gutteridge Plaza. What is city hall's measurement or interpretation of the law?

On Fri, Oct 19, 2018 at 3:46 PM Pabillano, Jhenifer <[Jhenifer.Pabillano@vancouver.ca](mailto:Jhenifer.Pabillano@vancouver.ca)> wrote:

Hi Bob – the Chief Election Officer can confirm that a complaint has been filed regarding Kennedy Stewart holding a press conference on the plaza and we are now investigating.

**Jhenifer Pabillano | Communications Manager, Elections**  
Corporate Communications | City of Vancouver  
t. 604.673.8313 c. 604.417.0582  
[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)

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**From:** Bob Mackin [<mailto:bob@thebreaker.news>]  
**Sent:** Friday, October 19, 2018 1:40 PM  
**To:** Hagiwara, Rosemary; Sandhu, Jag; Media  
**Subject:** [Released from COV quarantine] Media request

Hello,

I have been informed that Kennedy Stewart held a press conference on Gutteridge Plaza on Tuesday and there has been a complaint, because it may have been too close to the advance voting site.

Could you confirm and explain what the next steps are?

Bob Mackin  
604-982-9130

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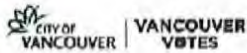
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**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Nelson, Jessica" <Jessica.Nelson@vancouver.ca>  
**Date:** 10/20/2018 3:57:42 PM  
**Subject:** FW: 2018 Elections - VoterView/Datafix Update

FYI – just keeping you in the loop.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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**From:** Heaney, Siobhian  
**Sent:** Saturday, October 20, 2018 3:11 PM  
**To:** Hagiwara, Rosemary  
**Cc:** Lowe, Janice; Assadipour, Tara; Bartlett, Robert  
**Subject:** 2018 Elections - VoterView/Datafix Update

This is a written summary of the verbal report I've already provided you.

Spoke to the Chief Technical Officer at Datafix to understand where they are with resolving the problem and the approach they're taking, particularly given our distaste for the big-sync-at-close-of-voting option.

**Issue Overview:**

- The list updates to the Voters' List between May and August constituted a significant data update, in addition to Advance voting updates (now to be referred to as the 'big sync')
- As each laptop logged in this morning, each device tried to sync, or download all the changes
- The software is designed to work this way and at present it is unclear as to why this created the performance issues we have experienced
- Registration clerks/officials using only last name to search contributed to the problem as last name only, vs last name, first name and date of birth, have greater
- Initial solution of turning off sync and reactivating at 8pm is not desirable from the City's perspective
- This performance issue also contributed to instances of users being kicked out of the online VoterView or being unable to record voters.

**Status:**

- The vendor is currently switching the sync function on for very brief periods (i.e., less than 15 seconds) at a time which allows them to control the number of devices syncing
- As they progress, the big sync is getting propagated across the devices; once the big sync is complete on a device, then the size of the data exchanges dramatically decreases as does the performance issue
- Datafix is continuing this cycle and will advise progress regularly
- The expectation is that this will be complete over the course of the afternoon and will mean the 'big sync' at close of voting will not be required
- At present, Datafix believes they will have all devices syncing within the next couple of hours at most; will advise as updates are provided

s.13(1)

Thanks.

**Siobhian Heaney**  
Program Manager – Elections, Clerk's & Council  
Technology Services

City of Vancouver  
desk: 604.871.6508 | mobile: 604.306.7265 | fx: 604.873.7194  
[siobhian.heaney@vancouver.ca](mailto:siobhian.heaney@vancouver.ca)  
vancouver.ca

-----Original Message-----

From: s.22(1)

Sent: Saturday, October 20, 2018 11:48 AM

To: Hagiwara, Rosemary

Subject: False ballot processing

Dear Electoral Officer

Today at the point grey high school voting place the machine processing ballots occasionally reported too many votes marked in some section. This was incorrect. It may have been due to votes on the other side for the plebiscites having the ink from the marking pen coming through the ballot paper producing a mark that was counted as a vote. This happened twice in a group of ten people waiting to hand in ballots. This probably means it happens often. We were told that if you did not revote, that section of your ballot would not be counted. If this continues you may have judicial recounts.

s.22(1)

Sent from my iPhone

**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Lowe, Janice" <[janice.lowe@vancouver.ca](mailto:janice.lowe@vancouver.ca)>  
**Date:** 10/20/2018 11:46:51 AM  
**Subject:** FW: s.22(1)

FYI.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Patrick O'Connor s.22(1)  
**Sent:** Saturday, October 20, 2018 11:45 AM  
**To:** Hagiwara, Rosemary  
**Subject:** s.22(1)

Hi Rosemary,

s.22(1)

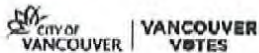
Patrick

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Heaney, Siobhian" <siobhian.heaney@vancouver.ca>  
**CC:** "Bartlett, Robert" <Robert.Bartlett@vancouver.ca>  
"Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
**Date:** 10/20/2018 12:36:13 PM  
**Subject:** FW: Media request

Can you provide something we can use please?

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 12:35 PM  
**To:** Bob Mackin; Hagiwara, Rosemary; Sandhu, Jag  
**Subject:** RE: Media request

Hi Bob – I'll check in with the team and get back to you.

**From:** Bob Mackin [mailto:bob@thebreaker.news]  
**Sent:** Saturday, October 20, 2018 12:30 PM  
**To:** Hagiwara, Rosemary; Pabillano, Jhenifer; Sandhu, Jag; Media  
**Subject:** Media request

Just left voice mail on the media hotline. I am hearing about a technology issue at voting stations, causing delays and lineups. Could you provide details on the problem and the remedy?

Bob Mackin  
604-724-5604 mobile

--

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s.14

**From:** Neil Monckton [mailto:neil@kennedystewart.ca]  
**Sent:** Friday, October 19, 2018 2:39 PM  
**To:** Hagiwara, Rosemary  
**Cc:** Deanna Ogle  
**Subject:** Oct 16 - Press Conference at City Hall

Hi Rosemary,

Attached is an aerial image that shows the distance between the entrance to city hall and the press conference that Kennedy and OneCity held on Oct. 16. It is over 100 metres so we are in compliance with the act

Thanks,

Neil

----- Forwarded message -----

From: "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
Date: Fri, Oct 19, 2018 at 1:22 PM -0700  
Subject: Oct 16 - OneCity Press Conference at City Hall  
To: "[kennedy.stewart](#)<sup>s.22(1)</sup>" <[kennedy.stewart](#)<sup>s.22(1)</sup>>  
Cc: "[jeanetteashe](#)<sup>s.22(1)</sup>" <[jeanetteashe](#)<sup>s.22(1)</sup>>

Hello,

I have received a complaint that OneCity candidates and independent mayoral candidate Kennedy Stewart held a press conference or campaign event at the Helena Gutteridge Plaza at City Hall on October 16, 2018. City Hall was an active voting location on October 16. Section 125(4) of the Vancouver Charter generally prohibits campaigning within 100 meters of a building where voting proceedings are being conducted. Section 125(4) of the Vancouver Charter reads:

**Other election offences**

**125. (4)**In relation to voting proceedings, a person must not do any of the following at or within 100 metres of a building, structure or other place where voting proceedings are being conducted at the time:

- (a) canvass or solicit votes or otherwise attempt to influence how an elector votes;
- (b) display, distribute, post or openly leave a representation of a ballot marked for a particular result in the voting;
- (c) post, display or disseminate
  - (i) election advertising, or
  - (ii) any material that identifies a candidate or elector organization, unless this is done with the authorization of the chief election officer;
- (d) carry, wear or supply a flag, badge or other thing indicating that the person using it is a supporter of a particular candidate, elector organization or result in the voting.

We are currently investigating this complaint. If you have any information regarding this matter that you wish to provide me with, that would be appreciated. I recommend that you seek independent legal advice.

Regards,

Rosemary Hagiwara  
Chief Election Officer

Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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--  
Neil Monckton  
Campaign Manager  
**Kennedy for Vancouver | Mayor 2018**  
c: 604.209.3814  
e: [neil@kennedystewart.ca](mailto:neil@kennedystewart.ca)

[kennedystewart.ca](http://kennedystewart.ca)

**Campaign Office:** 2751 Main St. at E. 12th Ave.

**Hours:**  
Mon-Thurs - 10AM-9PM  
Fri/Sat - 10AM - 6 PM  
Sun - Noon - 8PM



**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Heaney, Siobhian" <[siobhian.heaney@vancouver.ca](mailto:siobhian.heaney@vancouver.ca)>  
**CC:** "Adcock, Jessie" <[jessie.adcock@vancouver.ca](mailto:jessie.adcock@vancouver.ca)>  
"Murray, Grant" <[Grant.Murray@vancouver.ca](mailto:Grant.Murray@vancouver.ca)>  
**Date:** 10/20/2018 11:38:21 AM  
**Subject:** Locations opened late

Please confirm if these locations are related to technical issues:

- 8. St. Mary's Ukrainian Catholic Centre
- 36. Lord Nelson Elementary School
- 76. Moberly Arts & Cultural Centre
- 77. Khalsa Diwan Society

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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From: "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
To: "Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
Date: 10/20/2018 5:50:25 PM  
Subject: Numbers  
Attachments: ATT00001.txt

s.22(1)

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s.22(1)

s.22(1)

s.22(1)

s.22(1)

Rosemary Hagiwara  
Chief Election Officer  
City of Vancouver

Sent from my iPhone

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Nelson, Jessica" <Jessica.Nelson@vancouver.ca>  
"Tran, Michael" <michael.tran@vancouver.ca>  
"Lowe, Janice" <janice.love@vancouver.ca>  
**Date:** 10/20/2018 6:55:46 PM  
**Subject:** RE: 7pm Calls

If the PEO feels that the delay in opening the poll prevented voters from voting, then we would need to extend. We need to confirm with those locations.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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**From:** Nelson, Jessica  
**Sent:** Saturday, October 20, 2018 6:48 PM  
**To:** Hagiwara, Rosemary; Tran, Michael; Lowe, Janice  
**Subject:** RE: 7pm Calls

Great - have added. Will someone call those who need to stay open a bit later?

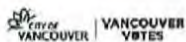
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**From:** Hagiwara, Rosemary  
**Sent:** Saturday, October 20, 2018 6:34 PM  
**To:** Nelson, Jessica; Tran, Michael; Lowe, Janice  
**Subject:** RE: 7pm Calls

Anyone in the lineup at 8pm must be allowed to vote. Send a staff at the end of the lineup.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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**From:** Nelson, Jessica  
**Sent:** Saturday, October 20, 2018 6:33 PM  
**To:** Tran, Michael; Lowe, Janice; Hagiwara, Rosemary  
**Subject:** 7pm Calls

Anything else you want to add? Its getting a bit long. If not, I will send to the team.

Hi all,

For the 7pm calls can you please tell the PEOs the following:

1. Make sure they have enough transfer cases to process their ballots (each transfer case carries 200 or less ballots) — if not please call their runner/area mgr
2. PEOs must label the FRONT of their ballot transfer cases with their voting place #
3. If they used their auxiliary box, follow the process on page 22 of their PEO manual
4. Reminder their first stop when they are returning back after the close of polls is City Hall

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Patrick O'Connor" s.22(1)  
**CC:** jane frost s.22(1)  
"Lowe, Janice" <janice.love@vancouver.ca>  
**Date:** 10/20/2018 4:35:51 PM  
**Subject:** RE: Ecole Bilangue

Hi Patrick,

Our staff are informing voters of the wait time and give them the opportunity to go to other locations that are not busy. There is a large list of voting places without lineups on our website. No, the election staff does not have the authority to close a poll before 8pm.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Patrick O'Connor s.22(1)  
**Sent:** Saturday, October 20, 2018 4:08 PM  
**To:** Hagiwara, Rosemary  
**Cc:** jane frost s.22(1) ; Lowe, Janice  
**Subject:** Ecole Bilangue

Hi Rosemary,

We've heard that there is a 2-hour lineup at Ecole Bilangue and that they have closed the doors. Are they allowed to do that?

Patrick

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>  
"Healy, Tadhg" <tadhg.healy@vancouver.ca>  
**CC:** "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>  
"Adcock, Jessie" <jessie.adcock@vancouver.ca>  
"Bartlett, Robert" <Robert.Bartlett@vancouver.ca>  
"Murray, Grant" <Grant.Murray@vancouver.ca>  
"Kendall-Craden, Rena" <Rena.Kendall-Craden@vancouver.ca>  
"Lowe, Janice" <janice.lowe@vancouver.ca>  
"Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
**Date:** 10/20/2018 12:35:29 PM  
**Subject:** RE: Election day - status call schedule and contacts lists

Approximately 1,200 mail ballot.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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**From:** Johnston, Sadhu  
**Sent:** Saturday, October 20, 2018 12:12 PM  
**To:** Healy, Tadhg  
**Cc:** Hagiwara, Rosemary; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena; Lowe, Janice; Pabillano, Jhenifer  
**Subject:** Re: Election day - status call schedule and contacts lists

Looks good.

Have we had a lot of mail in ballots so far?

Sadhu Johnston  
City Manager  
City of Vancouver  
O: (604) 873 7627

On Oct 20, 2018, at 11:25 AM, Healy, Tadhg <[Tadhg.Healy@vancouver.ca](mailto:Tadhg.Healy@vancouver.ca)> wrote:

Hi all,

Attached please find meeting minutes from the 11am status update call.

3 actions captured:

Action	Owner
Do we need to extend voting hours? Update at 2pm?	Rosemary / <b>S.14</b> Jessie
Turnout numbers update?	Rosemary
What campaigning are candidates allowed to do on election day?	<b>S.14</b> / Jhen

Talk again at 2pm

Thanks

Tadhg

<2018 Election Status Report 11am.docx>

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Healy, Tadhg" <tadhg.healy@vancouver.ca>  
"Bartlett, Robert" <Robert.Bartlett@vancouver.ca>  
**Date:** 10/20/2018 3:26:46 PM  
**Subject:** RE: Election day - status call schedule and contacts lists

Hi Tadhg,  
Thanks for pulling this together. You can forward to Paul and Sadhu but with a qualifier that these are estimates.

Thanks!

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Healy, Tadhg  
**Sent:** Saturday, October 20, 2018 3:21 PM  
**To:** Bartlett, Robert; Hagiwara, Rosemary  
**Subject:** RE: Election day - status call schedule and contacts lists

Hi Robert and Rosemary,

**For election day**

At 10am in 2018 14,423 votes had been cast. This is a **6% decrease** from the same time of day in 2014.  
At 2pm in 2018 58,045 votes had been cast. This is a **16% decrease** from the same time of day in 2014.

**Overall (including mail ballot and advanced voting)**

At 2pm in 2018 108,345 votes had been cast (58,045 election day, 48,800 advanced and assuming 1500 mail ballots). This is almost exactly the same as from the same time of day in 2014 where we have 108,301 votes cast (69,086 election day, 38,426 advance and 789 mail ballots)

Notes – these numbers are approximate and are not for public.

Conclusion- Election day voting turnout is quite a bit lower than in 2014 at this point during the day.

Thanks  
Tadhg

**From:** Bartlett, Robert  
**Sent:** Saturday, October 20, 2018 3:01 PM  
**To:** Hagiwara, Rosemary; Healy, Tadhg  
**Subject:** FW: Election day - status call schedule and contacts lists

T,

See below the number.

Attached the file as requested from Jennifer here at elections office.

See what you can do

RB

---

**From:** Healy, Tadhg  
**Sent:** Saturday, October 20, 2018 2:44 PM  
**To:** Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena  
**Cc:** Lowe, Janice; Pabillano, Jhenifer  
**Subject:** RE: Election day - status call schedule and contacts lists

Hi all,

Minutes from 2:30pm call attached.

Actions as follows:

Action	Owner	update
Get mid-day vote count numbers from 2014 to compare against	Rosemary	
Send latest vote numbers to group	Rosemary	58,045

Next call is at 5:30pm

Thanks

Tadhg

---

**From:** Healy, Tadhg  
**Sent:** Saturday, October 20, 2018 11:26 AM  
**To:** Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena  
**Cc:** Lowe, Janice; Pabillano, Jhenifer  
**Subject:** RE: Election day - status call schedule and contacts lists

Hi all,

Attached please find meeting minutes from the 11am status update call.

3 actions captured:

Action	Owner
Do we need to extend voting hours? Update at 2pm?	Rosemary / S.14 / Jessie
Turnout numbers update?	Rosemary

What campaigning are candidates allowed to do on election day?

s.14 / Jhen

Talk again at 2pm

Thanks

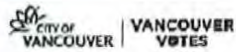
Tadhg

**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Adcock, Jessie" <[jessie.adcock@vancouver.ca](mailto:jessie.adcock@vancouver.ca)>  
"Healy, Tadhg" <[tadhg.healy@vancouver.ca](mailto:tadhg.healy@vancouver.ca)>  
"Johnston, Sadhu" <[Sadhu.Johnston@vancouver.ca](mailto:Sadhu.Johnston@vancouver.ca)>  
"Mochrie, Paul" <[Paul.Mochrie@vancouver.ca](mailto:Paul.Mochrie@vancouver.ca)>  
"Bartlett, Robert" <[Robert.Bartlett@vancouver.ca](mailto:Robert.Bartlett@vancouver.ca)>  
"Murray, Grant" <[Grant.Murray@vancouver.ca](mailto:Grant.Murray@vancouver.ca)>  
"Kendall-Craden, Rena" <[Rena.Kendall-Craden@vancouver.ca](mailto:Rena.Kendall-Craden@vancouver.ca)>  
**CC:** "Lowe, Janice" <[janice.lope@vancouver.ca](mailto:janice.lope@vancouver.ca)>  
"Pabillano, Jhenifer" <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)>  
"Heaney, Siobhian" <[siobhian.heaney@vancouver.ca](mailto:siobhian.heaney@vancouver.ca)>  
**Date:** 10/20/2018 9:01:16 AM  
**Subject:** RE: Election Issue - Medium Impact

Due to the technical issues we experienced at some locations, we will be extending voting hours tonight. More on this later.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Adcock, Jessie  
**Sent:** Saturday, October 20, 2018 8:55 AM  
**To:** Healy, Tadhg; Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena  
**Cc:** Lowe, Janice; Pabillano, Jhenifer; Heaney, Siobhian  
**Subject:** Re: Election Issue - Medium Impact

Update: advance voting locations are ok, some of the new locations are the ones impacted. The network team had their team on standby today so they were ready and they have been deployed to do the laptop fixes. Resolution underway.

Jessie

Sent from my iPhone

On Oct 20, 2018, at 8:39 AM, Adcock, Jessie <[Jessie.Adcock@vancouver.ca](mailto:Jessie.Adcock@vancouver.ca)> wrote:

Hi everyone,

Reports of a technical issue have come in and Siobhian is leading the resolution.

In her words: "It seems it's the same laptop profile issue that that the vendor was supposed to have fixed - will know more when I get reports from the field. Locations are able to continue operating. Our Network team are sorting it. One or two sites are also experiencing slowness with the Voters' List software but the vendor is looking at it."

There is no action to be taken at this time, we just want to make sure that it's communicated to the steering group.

Thanks,

Jessie

**Jessie Adcock**

Chief Technology Officer | Technology Services

City of Vancouver

453 West 12th Avenue, Vancouver, BC V5Y 1V4

Office: 604.871.6868

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---

**From:** Healy, Tadhg

**Sent:** October-19-18 1:37 PM

**To:** Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena

**Cc:** Lowe, Janice; Pabillano, Jhenifer

**Subject:** RE: Election day - status call schedule and contacts lists

Hi all,

Following up from our call this morning Robert, Rosemary and I have pulled together a check-list of 9 key milestones (with definitions, expected time and owners) that will occur in sequence during the day tomorrow. I have added them to the master status update schedule document that is attached to this email (in a milestones column on the first sheet, definitions are on second sheet). We will track and record these through the day as they get completed. For a quick glance I've also copied them into this email.

Let me know if you have any questions or would like any adjustments.

Thanks,

Tadhg

<image001.jpg>

---

**From:** Healy, Tadhg

**Sent:** Thursday, October 18, 2018 1:57 PM

**To:** Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena

**Cc:** Lowe, Janice; Pabillano, Jhenifer

**Subject:** Election day - status call schedule and contacts lists

**Importance:** High

Hi all,

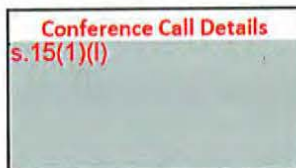
See attached for a spreadsheet containing :

- 1) Schedule of status update calls for election day mapped against order of events
- 2) Contact lists for key team members
- 3) Start times and location information for key team members

The VanDocs link to the document will contain the latest information and if there any significant changes I will notify the group.

On election day we will have a conference bridge open throughout the day and will have status update calls at 11am, 2pm, 5pm, 7pm, 10pm and otherwise as needed (I will send calendar invites for these calls shortly).

The conference bridge details is as follows:



I've also attached an example of a Status report template which we can use to record the issues arising during the day and to maintain continuity of information from meeting to meeting. I will track and record these during the day.

I have booked the Sockeye room on the 7<sup>th</sup> floor for the entire day should the need arise to convene in the same physical location. That room has a conference phone, large screen, whiteboard etc. so can function as a 'war-room' if needed.

Please let me know if you have any questions or would like any adjustments made.

Thanks,

Tadhg

Tadhg Healy | Senior Manager Digital Channels  
Technology Services | City of Vancouver  
t. 604.829.2047  
[tadhg.healy@vancouver.ca](mailto:tadhg.healy@vancouver.ca)

**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Healy, Tadhg" <[tadhg.healy@vancouver.ca](mailto:tadhg.healy@vancouver.ca)>  
**Date:** 10/20/2018 1:48:30 PM  
**Subject:** RE: Election Status update

Can we delay this until 2:30pm please?

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://vancouver.ca/election) <<http://vancouver.ca/your-government/2018-election.aspx>>

Sign up <[http://vancouver.ca/your-government/election-updates.aspx?utm\\_medium=Email&utm\\_source=Signature&utm\\_campaign=2018+Election](http://vancouver.ca/your-government/election-updates.aspx?utm_medium=Email&utm_source=Signature&utm_campaign=2018+Election)> for election newsletter!

-----Original Appointment-----

From: Healy, Tadhg  
Sent: Saturday, October 20, 2018 11:19 AM  
To: Healy, Tadhg; Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena; Lowe, Janice; Pabillano, Jhenifer  
Subject: Election Status update  
When: Saturday, October 20, 2018 2:00 PM-2:20 PM (UTC-08:00) Pacific Time (US & Canada).  
Where: Conference bridge details in meeting invite

Conference Call Details

s.15(1)(l)

#### Agenda

Key issues/updates from Elections office, Corp. Communications and Digital Channels



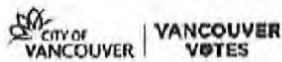
**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** pmf@falawyers.ca  
**Date:** 10/20/2018 9:35:46 AM  
**Subject:** RE: Illegal and Dangerous Campaigning by Yes Vancouver

Thank you Paul.

We will investigate.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election

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-----Original Message-----

From: pmf@falawyers.ca [mailto:pmf@falawyers.ca]  
Sent: Saturday, October 20, 2018 9:12 AM  
To: Hagiwara, Rosemary  
Cc: peter@artofleadershipconsulting.com; mclount s.22(1) ; joey s.22(1) ;  
wai@waiyoung.ca; mussio s.22(1) ; pmf@falawyers.ca  
Subject: Illegal and Dangerous Campaigning by Yes Vancouver

Rosemary, I wanted to bring to you immediate attention the following illegal campaigning:

There are group of 5 people located on the traffic meridian between the north and south bound lanes of Cambie Street on the south side of 41st Avenue campaigning with large signs advocating Glynnis Chan and Hector Bremner (both Yes Vancouver Candidates) at 8:40 am today October 20, 2018:

1. I have measured their distance from the North East Corner of Oakridge Mall and thy was within 80 meters of the building in direct violation of the 100 meter rule.

2. With the group of 5 people with large signs they are making difficult for pedestrians to cross in any group formation across the street and therefore activities are dangerous

Please let me know how you will enforce the prohibition of their activities.

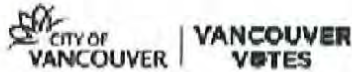
Thank you, Paul Fang, Official Agent for Coalition Vancouver

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** [pmf@falawyers.ca](mailto:pmf@falawyers.ca)  
**Date:** 10/20/2018 12:38:00 PM  
**Subject:** RE: Illegal Campaigning by COPE at Pender and Main within 100 m of Carnegie Centre Polling Station at Main and Hastings

Thank you for your email. The City will investigate into the matter.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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-----Original Message-----

From: [pmf@falawyers.ca](mailto:pmf@falawyers.ca) [mailto:[pmf@falawyers.ca](mailto:pmf@falawyers.ca)]  
Sent: Saturday, October 20, 2018 12:31 PM  
To: Hagiwara, Rosemary  
Cc: [peter@artofleadershipconsulting.com](mailto:peter@artofleadershipconsulting.com); mclounts.s.22(1); joey.s.22(1);  
[wai@waiyoung.ca](mailto:wai@waiyoung.ca); mussio.s.22(1); [pmf@falawyers.ca](mailto:pmf@falawyers.ca)  
Subject: RE: Illegal Campaigning by COPE at Pender and Main within 100 m of Carnegie Centre Polling Station at Main and Hastings

Rosemary, I wanted to bring to you immediate attention the following illegal campaigning:

There is 1 or more COPE campaigners within 100 m of Carnegie Centre Polling Station at Main and Hastings at 12:10 pm. Please see the attached pictures.

Please let me know how you will enforce the prohibition of their activities.

Thank you, Paul Fang, Official Agent for Coalition Vancouver

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** pmf@falawvers.ca  
**Date:** 10/20/2018 10:58:06 AM  
**Subject:** RE: Illegal Campaigning by Vancouver First at George T. Cunningham Elementary School]

Thank you for your email. The City will investigate.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election

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-----Original Message-----

**From:** pmf@falawyers.ca [mailto:pmf@falawyers.ca]  
**Sent:** Saturday, October 20, 2018 10:11 AM  
**To:** Hagiwara, Rosemary  
**Cc:** peter@artofleadershipconsulting.com; mclount s.22(1); joey s.22(1); wai@waiyoung.ca; mussic s.22(1); pmf@falawyers.ca  
**Subject:** RE: Illegal Campaigning by Vancouver First at George T. Cunningham Elementary School]

Rosemary, I wanted to bring to you immediate attention the following illegal campaigning:

There are group of more than 20+ people campaigning with large signs advocating Fred Harding and Vancouver First at 9:52 am today October 20, 2018 at George T. Cunningham Elementary School:

They are campaigning within 100 meters of different sides of the building in direct violation of the 100 meter rule.

Please let me know how you will enforce the prohibition of their activities.

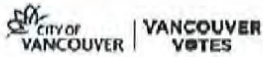
Thank you, Paul Fang, Official Agent for Coalition Vancouver

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
**Date:** 10/20/2018 10:48:10 AM  
**Subject:** RE: MEDIA REQUEST: Scrutineers

Yes, but easier by phone. Ok to call him?

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 10:39 AM  
**To:** Hagiwara, Rosemary  
**Subject:** MEDIA REQUEST: Scrutineers

Hi Rosemary – see Bob's inquiry below. Is this something we can give him today?

Thanks

Jhenifer

**From:** Bob Mackin [mailto:bob@thebreaker.news]  
**Sent:** Saturday, October 20, 2018 10:35 AM  
**To:** Hagiwara, Rosemary; Media; Sandhu, Jag  
**Subject:** Fwd: Media request

Hello,  
I am resubmitting this query. I look forward to a reply.  
Sincerely,

Bob Mackin  
reporter, theBreaker.news  
604-982-9130

----- Forwarded message -----

**From:** Bob Mackin <bob@thebreaker.news>  
**Date:** Thu, Oct 18, 2018 at 2:59 PM  
**Subject:** Media request  
**To:** Hagiwara, Rosemary <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>, [media@vancouver.ca](mailto:media@vancouver.ca) <[media@vancouver.ca](mailto:media@vancouver.ca)>

Hello,  
I'm looking for information about scrutineers.

How many have registered and from which parties and campaigns? How many have signed-in during the advance polls?

I have been advised that the NPA has sent scrutineers to various advance polls, but other parties have not.

Sincerely,

Bob Mackin  
reporter, theBreaker.news  
604-982-9130

--  
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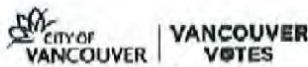
--  
Read [theBreaker.news](#)  
[Listen to the theBreaker.news Podcast](#)  
[Subscribe to the newsletter](#)

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
**Date:** 10/20/2018 5:58:30 PM  
**Subject:** RE: media request

Aware of it and staff at the voting locations have spoken to them. I will send an email to the party.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 4:59 PM  
**To:** Hagiwara, Rosemary  
**Subject:** RE: media request

Hi Bob – let me check with Rosemary and get back to you. Stay tuned.

**From:** Bob Mackin [mailto:bob@thebreaker.news]  
**Sent:** Saturday, October 20, 2018 4:54 PM  
**To:** Media; Hagiwara, Rosemary; Sandhu, Jag; Pabillano, Jhenifer  
**Subject:** media request

I am hearing from readers that there have been complaints about campaigners within the 100 metre zone near the Moberly, Ross Street Temple and Sunset C.C. voting stations, distributing flyers advising the names of candidates to vote for.  
Has this been reported to the voting stations and the election HQ?

Bob Mackin  
reporter, theBreaker.news  
604-982-9130

--

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[Listen to the theBreaker.news Podcast](#)  
[Subscribe to the newsletter](#)

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
**CC:** "Wells, Neal" <neal.wells@vancouver.ca>  
**Date:** 10/20/2018 6:09:33 PM  
**Subject:** RE: Messaging for clips

Ok

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 6:08 PM  
**To:** Hagiwara, Rosemary  
**Cc:** Wells, Neal  
**Subject:** Messaging for clips

Feedback welcome  
In response to lineups

- The majority of the voting places do not have any people and would love more people to come to them. We really encourage voters to head to other locations and we are providing the less-busy locations on our Twitter account and at [vancouver.ca/ote](http://vancouver.ca/ote)
- The tabulators are not the problem – they are working fine. The challenge is that we decided to spread the tabulators at 114 locations across the city to give voters a wide choice of where to vote.

More tabulator info

- Tabulator machines employed by the City of Vancouver are currently working normally. Owing to the ballot's length of 22 inches, which is five inches longer than a typical ballot due to a list of 158 candidates, it takes approximately 22 seconds to cast each ballot. If the ballot is rejected or needs to be recast, this increases the time taken to cast the ballot.
- While many voting locations are busy, there are many that are not busy and have no lineups, and voters can vote at any of the 100+ locations across Vancouver. The City is providing an updated list of busy and less busy locations through its Twitter account throughout the day and encourages voters to visit a less-busy location for a faster voting experience.
- The list of the top least-busiest locations in the 2014 election can also be found at [vancouver.ca/vote](http://vancouver.ca/vote). 12-3pm is also the busiest time to vote according to 2014 data.

Jhenifer Pabillano | Communications Manager, Elections  
Corporate Communications | City of Vancouver  
t. 604.673.8313 c. 604.417.0582  
[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)

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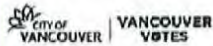
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**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Heaney, Siobhian" <siobhian.heaney@vancouver.ca>  
"Assadipour, Tara" <tara.assadipour@vancouver.ca>  
"Lowe, Janice" <janice.lope@vancouver.ca>  
**Date:** 10/20/2018 9:46:19 AM  
**Subject:** RE: PEOs Blast

Ok

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
w: [vancouver.ca/election](http://vancouver.ca/election)

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---

**From:** Heaney, Siobhian  
**Sent:** Saturday, October 20, 2018 9:46 AM  
**To:** Hagiwara, Rosemary; Assadipour, Tara; Lowe, Janice  
**Subject:** RE: PEOs Blast

Let's do these as two separate blasts.

**Siobhian Heaney**  
Program Manager – Elections, Clerk's & Council  
Technology Services

City of Vancouver  
desk: 604.871.6508 | blackberry: 604.305.7265 | fx: 604.873.7194  
[siobhian.heaney@vancouver.ca](mailto:siobhian.heaney@vancouver.ca)  
[vancouver.ca](http://vancouver.ca)

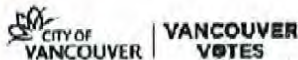
---

**From:** Hagiwara, Rosemary  
**Sent:** Saturday, October 20, 2018 9:39 AM  
**To:** Assadipour, Tara; Lowe, Janice; Heaney, Siobhian  
**Subject:** RE: PEOs Blast

Please add:  
Opening of Polls – If you did not open at 8am, please let Election Office to provide the time you opened when you call in your numbers at 10am.

Rosemary Hagiwara  
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w: [vancouver.ca/election](http://vancouver.ca/election)

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---

**From:** Assadipour, Tara  
**Sent:** Saturday, October 20, 2018 9:37 AM  
**To:** Hagiwara, Rosemary; Lowe, Janice; Heaney, Siobhian  
**Subject:** PEOs Blast

Hi Rosemary,

Please review the message I'm gonna send out to the voting locations regarding voterview.ca load issue:

Dear PEO/APEOs

VoterView is experiencing high load at this time. To reduce the load please remember to use VIC to search electors in voterview.ca. If VIC is not available, you will require more than just the last name search, such as first name and or date of birth.

Thank you,

Election Office

**Tara Assadipour**  
System Analyst – Elections, Clerk's & Council  
Technology Services

City of Vancouver  
desk: 604.829.9212  
[tara.assadipour@vancouver.ca](mailto:tara.assadipour@vancouver.ca)

From: Michael Hughes [s.22\(1\)](#)  
Date: October 19, 2018 at 9:17:38 PM PDT  
To: [electionsbc@elections.bc.ca](mailto:electionsbc@elections.bc.ca), [lectf@elections.bc.ca](mailto:lectf@elections.bc.ca), "Thompson, Mark EBC:EX" [Mark.Thompson@elections.bc.ca](mailto:Mark.Thompson@elections.bc.ca)  
Cc: Deanna Ogle [deanna@onecityvancouver.ca](mailto:deanna@onecityvancouver.ca), Anna Chudnovsky [s.22\(1\)](#), "Hagiwara, Rosemary" [rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)  
Subject: Proximity of OneCity elections office to polling station

To: Anton Boegman, the Chief Elections Officer of British Columbia

The office of OneCity Vancouver, an elector organization running candidates within the City of Vancouver and the Vancouver School district is within 100 m of Britannia Community Centre which is a polling location. As such, we will find it almost impossible to not violate section 125(4c) of the Vancouver charter.

Can you please provide OneCity an exemption, as allowed under section 125(4c) ii of the Vancouver charter.

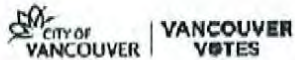
Regards,  
Michael Hughes  
Financial Agent for One City and its candidates

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Assadipour, Tara" <tara.assadipour@vancouver.ca>  
**Date:** 10/20/2018 11:28:03 AM  
**Subject:** RE: SMS Blast - Ballot box change

ok

Rosemary Hagiwara  
Chief Election Officer  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Assadipour, Tara  
**Sent:** Saturday, October 20, 2018 11:27 AM  
**To:** Hagiwara, Rosemary  
**Subject:** SMS Blast - Ballot box change

Rosemary please review the message I'm going to send out to PEOs:

Dear PEO/APEO,

Please do not swap out ballot boxes before calling the Election Office first.

Thanks,

Election Office

**Tara Assadipour**  
System Analyst – Elections, Clerk's & Council  
Technology Services

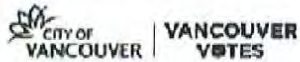
City of Vancouver  
desk: 604.829.9212  
[tara.assadipour@vancouver.ca](mailto:tara.assadipour@vancouver.ca)

**From:** "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
**To:** "Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
**Date:** 10/20/2018 1:45:32 PM  
**Subject:** RE: StarMetro: more voting machines at polls?

Ok with your addition to my minor amendment.

Rosemary Hagiwara  
Chief Elect on Off cer  
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t: 604.673.8301 | 604.873.7177  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 1:38 PM  
**To:** Hagiwara, Rosemary  
**Subject:** RE: StarMetro: more voting machines at polls?

s.13(1)

---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 1:36 PM  
**To:** Hagiwara, Rosemary  
**Subject:** RE: StarMetro: more voting machines at polls?  
**Importance:** High

Review what I'll send her please:

s.13(1)

---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 1:19 PM  
**To:** Hagiwara, Rosemary  
**Subject:** FW: StarMetro: more voting machines at polls?

Just to confirm —we are not adding any more tabulators to any polling locations correct?

Any other notes you want to share with her? I'll tell her to watch twitter for busy/not busy locations.

---

**From:** Li, Wanyee [mailto:Wanyee.Li@torstargroup.ca]  
**Sent:** Saturday, October 20, 2018 1:17 PM  
**To:** Media  
**Subject:** StarMetro: more voting machines at polls?

Hi there,

I see reports that City of Burnaby has had to add another ballot reader machine to at least one polling station because of long line ups. Does City of Vancouver have any more ballot readers to distribute? Do you happen to know how many are in use today?

Also, if you have any info to share about wait times at polling stations please let me know as well.

I'm filing a story about voter experience in the next couple of hours, but I'll be updating throughout the day so I don't have a hard deadline except until when polls close.

I'm at 604-648-3227 if you have any questions.

Thanks!  
Wanyee

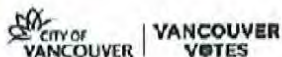
--  
**Wanyee Li**  
Reporter  
StarMetro Vancouver  
O: 604-648-3227  
C: 604.653.7026  
@wanyeelii

**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Pabillano, Jhenifer" <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)>  
**Date:** 10/20/2018 6:31:08 PM  
**Subject:** RE: StarMetro request: NPA pamphlet outside polling station

That the chief election officer confirmed that someone was campaigning outside the voting location and is investigating.

Rosemary Hagiwara  
Chief Election Officer  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 6:27 PM  
**To:** Hagiwara, Rosemary  
**Subject:** FW: StarMetro request: NPA pamphlet outside polling station

Rosemary—which is more accurate?

---

**From:** Li, Wanyee [<mailto:Wanyee.Li@torstargroup.ca>]  
**Sent:** Saturday, October 20, 2018 6:26 PM  
**To:** Pabillano, Jhenifer  
**Subject:** Re: StarMetro request: NPA pamphlet outside polling station

Is it accurate to say the chief election officer confirmed that someone was in fact handing out the NPA voting guides ? Or is it more accurate to say they received the complaint and passed it on to NPA for them to investigate.

Sent from my iPhone

On Oct 20, 2018, at 6:24 PM, Pabillano, Jhenifer <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)> wrote:

Hi Wanyee - yes, the Chief Election Officer is aware. She has notified the NPA and they have responded that they will get in touch with the group.

Thanks,

Jhenifer

---

**From:** Li, Wanyee [<mailto:Wanyee.Li@torstargroup.ca>]  
**Sent:** Saturday, October 20, 2018 5:44 PM  
**To:** Media  
**Subject:** StarMetro request: NPA pamphlet outside polling station

Hi there,

Wondering whether the city is looking into reports that someone is handing out pro NPA pamphlets outside a polling station at Sunset. Please let me know if you are able to confirm this.

I'm at 604-648-3227 if you want to chat.

Thanks!  
Wanyee

--

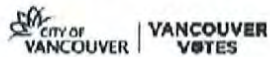
**Wanyee Li**  
Reporter  
StarMetro Vancouver  
O: 604-648-3227  
C: 604.653.7026  
[@wanyeelii](mailto:@wanyeelii)

**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Pabillano, Jhenifer" <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)>  
"Heaney, Siobhian" <[siobhian.heaney@vancouver.ca](mailto:siobhian.heaney@vancouver.ca)>  
**Date:** 10/20/2018 1:11:07 PM  
**Subject:** RE: Statement re: tabulator machines

My changes below. Siobhian?

Rosemary Hagiwara  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 1:08 PM  
**To:** Hagiwara, Rosemary; Heaney, Siobhian  
**Subject:** Statement re: tabulator machines

Hi all – feedback welcome. s.13(1) – would appreciate your thoughts.

----

s.13(1)

**Jhenifer Pabillano | Communications Manager, Elections**  
Corporate Communications | City of Vancouver  
t. 604.673.8313 c. 604.417.0582  
[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)

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From: "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
To: "Patrick O'Connor" s.22(1)  
CC: "Lowe, Janice" <janice.lopez@vancouver.ca>  
janefrost.s.22(1)  
s.22(1)  
"Patrick O'Connor" s.22(1)  
BCC: "Pabillano, Jennifer" <jennifer.pabillano@vancouver.ca>  
Date: 10/20/2018 11:43:17 AM  
Subject: RE: Two reports from voting locations that are causing us concern

Hi Patrick,  
Yes, we will be experiencing lineups today at some locations. Our website will have information on least busy locations listed to give voters options to go elsewhere if they wish.

Rosemary Hagiwara  
Chief Election Officer  
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t: 604.673.8301 | 604.673.7177  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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From: Patrick O'Connor [mailto:s.22(1)]  
Sent: Saturday, October 20, 2018 11:50 AM  
To: Hagiwara, Rosemary  
Cc: Lowe, Janice; janefrost.s.22(1) s.22(1) 'Patrick O'Connor'  
Subject: RE: Two reports from voting locations that are causing us concern

Hi Rosemary,

Thanks. We're told there is a long lineup at Sunset Community Centre as well.

Patrick

From: Hagiwara, Rosemary [mailto:rosemary.hagiwara@vancouver.ca]  
Sent: October 20, 2018 11:36 AM  
To: Patrick O'Connor s.22(1)  
Cc: Lowe, Janice <janice.lopez@vancouver.ca>; janefrost.s.22(1) s.22(1) 'Patrick O'Connor' s.22(1)  
Subject: RE: Two reports from voting locations that are causing us concern

Hi Patrick,

We are looking into the issue you've raised at Douglas Park.

Staff has been deployed to Holy Trinity to rectify the issue. It is procedure that in the event the ballot tabulator is not working, the auxiliary compartment will be used to hold ballots which will be feed through at the close of voting.

Rosemary Hagiwara  
Chief Election Officer  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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From: Patrick O'Connor s.22(1)  
Sent: Saturday, October 20, 2018 11:17 AM  
To: Hagiwara, Rosemary  
Cc: Lowe, Janice; janefrost.s.22(1) s.22(1) 'Patrick O'Connor'  
Subject: Two reports from voting locations that are causing us concern  
Importance: High

Hi Rosemary,

We have two reports from the ground that are causing us concern:

1. At the Douglas Park voting location there is apparently a line up to insert ballots into the tabulating machine and election staff are reportedly telling voters to leave their ballots behind and that staff will insert them into the machine later. This seems highly irregular and prone to later dispute.
2. At the Holy Trinity voting location on 12<sup>th</sup> Avenue, the tabulating machine is apparently not working at all and the election staff are reportedly trying to fix the problem "manually." A second report from this location informs us that the machine cannot be fixed and that the ballots are therefore being placed in "a box" and will be counted manually later.

Both of these situations seem irregular and are of great concern. Our GOTV team are wondering why voters are not being directed to a voting location where there are no problems with the tabulating machines or process.

Can you please advise us of all the voting locations that may be experiencing similar issues with tabulating machines? We will need to arrange to have scrutineers on-site at these locations tonight before the doors are locked for any manual ballot count that takes place.

Thanks.

Patrick

**From:** ["Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>](mailto:rosemary.hagiwara@vancouver.ca)  
**To:** ["Heaney, Siobhian" <siobhian.heaney@vancouver.ca>](mailto:siobhian.heaney@vancouver.ca)  
**CC:** ["Nelson, Jessica" <Jessica.Nelson@vancouver.ca>](mailto:Jessica.Nelson@vancouver.ca)  
["Bartlett, Robert" <Robert.Bartlett@vancouver.ca>](mailto:Robert.Bartlett@vancouver.ca)  
**Date:** 10/20/2018 8:02:05 PM  
**Subject:** Re: Updates

Thanks. Please include Robert.

Rosemary Hagiwara  
Chief Election Officer  
City of Vancouver

Sent from my iPhone

> On Oct 20, 2018, at 8:00 PM, Heaney, Siobhian <siobhian.heaney@vancouver.ca> wrote:  
>  
> Between the two of us we will advise  
>  
>  
> Siobhian Heaney  
> Program Manager - Elections, Clerk's & Council  
> Technology Services  
>  
> City of Vancouver  
> desk: 604.871.6508 | blackberry: 604.306.7265 | fx: 604.873.7194  
> siobhian.heaney@vancouver.ca  
> vancouver.ca  
>  
> -----Original Message-----  
> From: Hagiwara, Rosemary  
> Sent: Saturday, October 20, 2018 8:00 PM  
> To: Nelson, Jessica; Heaney, Siobhian  
> Subject: Updates  
>  
> Can one of you please let me know after 8 pm which poles have not closed yet?  
>  
> Rosemary Hagiwara  
> Chief Election Officer  
> City of Vancouver  
>  
> Sent from my iPhone

**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Pabillano, Jhenifer" <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)>  
**CC:** "Bartlett, Robert" <[Robert.Bartlett@vancouver.ca](mailto:Robert.Bartlett@vancouver.ca)>  
**Date:** 10/20/2018 3:01:34 PM  
**Subject:** RE: Vote count as of 2pm

Yes, ok.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 2:56 PM  
**To:** CC Elections Core - DL  
**Cc:** Bartlett, Robert  
**Subject:** Vote count as of 2pm

See attached spreadsheet – vote count is at 58045

Rosemary, we will tweet out "Over 58,000 votes have been cast so far" – please advise if this is OK.

Jhenifer Pabillano | Communications Manager, Elections  
Corporate Communications | City of Vancouver  
t. 604.673.8313 c. 604.417.0582  
[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)

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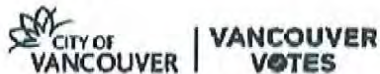
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**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Pabillano, Jhenifer" <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)>  
**Date:** 10/20/2018 6:20:31 PM  
**Subject:** RE: Vote count as of 5pm

Ok

Rosemary Hagiwara  
Chief Election Officer  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 6:18 PM  
**To:** CC Elections Core - DL  
**Subject:** Vote count as of 5pm

Spreadsheet attached, 90749 votes cast.

Rosemary, we'll tweet out **over 90,000 ballots cast as of 5pm**

Jhenifer Pabillano | Communications Manager, Elections  
Corporate Communications | City of Vancouver  
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[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)

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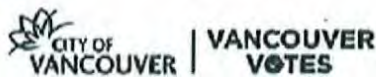
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**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Pabillano, Jhenifer" <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)>  
**Date:** 10/20/2018 11:44:24 AM  
**Subject:** RE: Vote count as of 10am

Zero because they had tabulator issue. Ok with your proposal.

Rosemary Hagiwara  
Chief Election Officer  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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---

**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 11:43 AM  
**To:** CC Elections Core - DL  
**Subject:** Vote count as of 10am  
**Importance:** High

I put it in a spreadsheet: thus far it is approximately **14423 votes**.

I can keep it updated today to keep us all in the loop. **Rosemary, we will tweet out "over 14,000 votes cast" as of 10am** – let me know if you see any issues.

(FYI Park Inn's number is ambiguous, it looks like something halfway between a 0 and a 6 and we aren't sure if they just didn't know where to find the number)

Jhenifer Pabillano | Communications Manager, Elections  
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[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)

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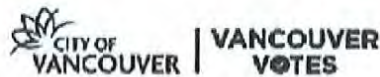
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From: "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
To: "Healy, Tadhg" <tadhg.healy@vancouver.ca>  
"Bartlett, Robert" <Robert.Bartlett@vancouver.ca>  
Date: 10/20/2018 3:03:10 PM  
Subject: RE: voter turnout per hour in 2014

I trust you. So we can say just under 14,000.

Rosemary Hagiwara  
Chief Election Officer  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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From: Healy, Tadhg  
Sent: Saturday, October 20, 2018 2:57 PM  
To: Bartlett, Robert; Hagiwara, Rosemary  
Subject: voter turnout per hour in 2014

Hi there,

Here are the per hour numbers from 2014. Let me know if you need any more analysis or data. These are the numbers reorded from the voterview software.

Thanks

Tadhg

Vote Timestamp	Average Election Day
	Voter Volume
08:00 to 08:59	6,187
09:00 to 09:59	9,171
10:00 to 10:59	12,294
11:00 to 11:59	13,683
12:00 to 12:59	13,883
13:00 to 13:59	13,851
14:00 to 14:59	13,946
15:00 to 15:59	13,507
16:00 to 16:59	13,224
17:00 to 17:59	11,881
18:00 to 18:59	10,318
19:00 to 19:59	7,703
20:00 to 20:59	538
21:00 to 21:59	61
22:00 to 22:59	23
TOTALS	140,287

Tadhg Healy | Senior Manager Digital Channels  
Technology Services | City of Vancouver  
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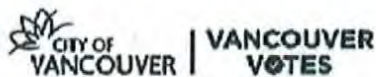
**From:** "Hagiwara, Rosemary" <[rosemary.hagiwara@vancouver.ca](mailto:rosemary.hagiwara@vancouver.ca)>  
**To:** "Pabillano, Jhenifer" <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)>  
**Date:** 10/20/2018 3:07:56 PM  
**Subject:** RE: Voting line-ups - NEWS 1130

---

Done

Rosemary Hagiwara  
Chief Election Officer  
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t: 604.673.8301 | 604.873.7177  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 2:42 PM  
**To:** Hagiwara, Rosemary  
**Subject:** RE: Voting line-ups - NEWS 1130

Just call when you're free

---

**From:** Hagiwara, Rosemary  
**Sent:** Saturday, October 20, 2018 2:41 PM  
**To:** Pabillano, Jhenifer  
**Subject:** Re: Voting line-ups - NEWS 1130

Leave as it as we are done.

Rosemary Hagiwara  
Chief Election Officer  
City of Vancouver

Sent from my iPhone

On Oct 20, 2018, at 2:31 PM, Pabillano, Jhenifer <[jhenifer.pabillano@vancouver.ca](mailto:jhenifer.pabillano@vancouver.ca)> wrote:

I'll move it. You can call any time after 3, I didn't specify!

---

**From:** Hagiwara, Rosemary  
**Sent:** Saturday, October 20, 2018 2:30 PM  
**To:** Pabillano, Jhenifer  
**Subject:** Re: Voting line-ups - NEWS 1130

Can you change to 3:15?

Rosemary Hagiwara  
Chief Election Officer  
City of Vancouver

Sent from my iPhone

On Oct 20, 2018, at 2:19 PM, Pabillano, Jhenifer <[Jhenifer.Pabillano@vancouver.ca](mailto:Jhenifer.Pabillano@vancouver.ca)> wrote:

I have arranged a call after 3pm with News 1130 – will send you an invite with the messaging in it.

---

**From:** Hagiwara, Rosemary  
**Sent:** Saturday, October 20, 2018 1:55 PM  
**To:** Pabillano, Jhenifer  
**Subject:** RE: Voting line-ups - NEWS 1130

Spoke to both PEOs.

Hastings CC – no lineups or issues

Simon Fraser – on and off with lineups but staff are letting them know how long the wait is and give them the option for other places.

Rosemary Hagiwara  
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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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<Image001.png>

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**From:** Pabillano, Jhenifer  
**Sent:** Saturday, October 20, 2018 1:44 PM  
**To:** Hagiwara, Rosemary  
**Subject:** RE: Voting line-ups - NEWS 1130

Can we find out what's happening on the ground from Simon Fraser and Hastings CC staff? Are they advising of other voting locations? This is the busiest time to vote right now so it's not unexpected.

It might be good if you do speak on the radio about it to give people an update and urge them to go to less busy locations – we know there are tons of them that are empty right now. Let me know what you think.

---

**From:** Hagiwara, Rosemary  
**Sent:** Saturday, October 20, 2018 1:42 PM  
**To:** Pabillano, Jhenifer  
**Subject:** FW: Voting line-ups - NEWS 1130

Rosemary Hagiwara  
Chief Election Officer

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w: [Vancouver.ca/election](http://Vancouver.ca/election)

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<Image002.png>

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**From:** Leckovic, Katrina  
**Sent:** Saturday, October 20, 2018 1:40 PM  
**To:** Hagiwara, Rosemary; Lowe, Janice  
**Subject:** Fwd: Voting line-ups - NEWS 1130

Katrina Leckovic  
City Clerk  
Office of the City Clerk | City of Vancouver  
604.873.7998

Begin forwarded message:

**From:** Sasha Lakic <[Sasha.Lakic@rci.rogers.com](mailto:Sasha.Lakic@rci.rogers.com)>  
**Date:** October 20, 2018 at 1:18:03 PM PDT  
**To:** "katrina.leckovic@vancouver.ca" <[katrina.leckovic@vancouver.ca](mailto:katrina.leckovic@vancouver.ca)>  
**Cc:** Toby Kerr <[Toby.Kerr@rci.rogers.com](mailto:Toby.Kerr@rci.rogers.com)>, Estefania Duran <[Estefania.Duran@vancouverradio.rogers.com](mailto:Estefania.Duran@vancouverradio.rogers.com)>  
**Subject:** Voting line-ups - NEWS 1130

Hi Katrina,

We have some reports that voters at Simon Fraser Elementary and at Hastings CC are giving up because the line-ups are taking so long. Can we call you to quickly chat about this? Alternatively, you can reach us at NEWS 1130 directly at 604-877-4400. Thank in advance.

Best,

Sasha Lakic

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---

From: "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
To: "Nelson, Jessica" <Jessica.Nelson@vancouver.ca>  
"Lowe, Janice" <janice.lope@vancouver.ca>  
"Tran, Michael" <michael.tran@vancouver.ca>  
"Wong, Tamarra" <tamarra.wong@vancouver.ca>  
"Chan, Rachel (City Clerks)" <Rachel.Chan2@vancouver.ca>  
"Chu, Juliana" <juliana.chu@vancouver.ca>  
"Bradley, Jade" <jade.bradley@vancouver.ca>  
"Hui, Olivia" <olivia.hui@vancouver.ca>  
"Hendricks, Tina" <tina.hendricks@vancouver.ca>  
"Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
CC: "Leckovic, Katrina" <katrina.leckovic@vancouver.ca>  
"Van Fraassen, Barbara" <Barbara.VanFraassen@vancouver.ca>  
"Gordon, Heather" <heather.gordon@vancouver.ca>  
"Hendren, Paul" <Paul.Hendren@vancouver.ca>  
"Matthews, Lesley" <lesley.matthews@vancouver.ca>  
"Nikolic, Sandra" <Sandra.Nikolic@vancouver.ca>  
"Hean Chiang" s.22(1)  
"Murray, Grant" <Grant.Murray@vancouver.ca>  
Date: 10/20/2018 4:35:18 PM  
Subject: RE: What happens if the voter leaves the ballot behind

But in all circumstances, the ballot will be fed into the machine. The ballot may end up as a spoiled ballot, it may end up as an over voted ballot, it may be fine.

Rosemary Hagiwara  
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From: Hagiwara, Rosemary  
Sent: Saturday, October 20, 2018 4:15 PM  
To: Nelson, Jessica; Lowe, Janice; Tran, Michael; Wong, Tamarra; Chan, Rachel (City Clerks); Chu, Juliana; Bradley, Jade; Hui, Olivia; Hendricks, Tina; Pabillano, Jhenifer  
Cc: Leckovic, Katrina; Van Fraassen, Barbara; Gordon, Heather; Hendren, Paul; Matthews, Lesley; Nikolic, Sandra; 'Hean Chiang'; Murray, Grant  
Subject: What happens if the voter leaves the ballot behind

Please note that the by-law requires the voter to be present while the ballot is being fed into the tabulator as it provides an opportunity for the voter to correct any errors or request for a replacement ballot in the event the ballot is not accepted.

If there is a voter who is upset about the wait for the tabulator and decides to leave the ballot with the PEO, the voter must be told that their vote may or may not be counted. If the voter agrees, then we will put the ballot in the auxiliary compartment for processing after the close of polls.

Let me know if you have any questions.

Rosemary Hagiwara  
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