January 15, 2019

Dear [s.22(1)]

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the “Act”)

I am responding to your request of December 3, 2018 for:

A copy of all email sent and received by Chief Election Officer Rosemary Hagiwara between 7:30 a.m. October 20, 2018 and 12:30 a.m. October 21, 2018.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.13(1), s.14, s.15(1)(l) and s.22(1) of the Act. You can read or download this section here:

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City’s response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner’s office with: 1) the request number (#04-1000-20-2018-625); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.
Yours truly,

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy
Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:ma
Hi Patrick and Jane,

I have received complaints of NPA campaigning within the 100m limit of a voting location at Khalsa Diwan and Sunset Community Centre. The rule is a general prohibition against campaigning within 100 metres of a building or structure where voting is underway, not 100 metres from a polling station or place where the ballots are actually being cast as specified in the Vancouver Charter.

Other election offences

125. (1) In relation to nominations, a person must not do any of the following:

(4) In relation to voting proceedings, a person must not do any of the following at or within 100 metres of a building, structure or other place where voting proceedings are being conducted at the time:

(a) canvass or solicit votes or otherwise attempt to influence how an elector votes;

(b) display, distribute, post or openly leave a representation of a ballot marked for a particular result in the voting;

(c) post, display or disseminate
   (i) election advertising, or
   (ii) any material that identifies a candidate or elector organization, unless this is done with the authorization of the chief election officer;

(d) carry, wear or supply a flag, badge or other thing indicating that the person using it is a supporter of a particular candidate, elector organization or result in the voting.

Regards,

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

Sign up for election newsletter!
Hi Rosemary,

Please see the below feedback received by 311. Thanks!

Geoff
88822

---

**Citizen Feedback**

<table>
<thead>
<tr>
<th>Case number</th>
<th>Case created</th>
</tr>
</thead>
<tbody>
<tr>
<td>101012014852</td>
<td>2018-10-20, 09:06:00 PM</td>
</tr>
</tbody>
</table>

**Incident Location**

- **Address:**
- **Address2:**
- **Location name:**
- **Original Address:**

**Contact Details**

- **Name:** s.22(1)
- **Address:**
- **Address2:**
- **Phone:**
- **Email:**
- **Preferred contact method:** Either

**Request Details**

1. **Describe details (who, what, where, when, why):**

   Received via twitter:
   Worst lineups at any election I have been at!
   Fire the person in charge! @CTVVancouver @GlobalBC

2. **Type of feedback:** Complaint

3. **Feedback regarding:** City Department

4. **Department:** City Manager’s Office

5. **Division or Branch Name:** Elections

6. **Were any other cases or service requests created as a result of this feedback?** No

7. **(Don't ask, just record - did caller indicate they want a call back?):** No

**Additional Details**

**Map and Photo**

- no picture -
Hi Rosemary,

Please see the below feedback received by 311. Thanks!

Geoff
88822

Citizen Feedback
Case number: 101012014856

Incident Location
Address:
Address2:
Location name:
Original Address:

Contact Details
Name: Twitter, VancouverBlues
Address:
Address2:
Phone: Email: Preferred contact method: Either
Alt. Phone:

Request Details
1. Describe details (who, what, where, when, why):
   
   Received via twitter:
   Get rid of the machines and hire humans instead next time. One of your machines incredibly slow. With what’s going on in America, we need to be the checks and balances.

2. Type of feedback:
   Opinion

3. Feedback regarding:
   City Department

4. Department:
   City Manager's Office

5. Division or Branch Name:
   Elections

6. Were any other cases or service requests created as a result of this feedback?
   No

7. (Don’t ask, just record - did caller indicate they want a call back?):

Additional Details

Map and Photo
- no picture -
All machines are functioning normally. Owing to the ballot’s length of 22 inches, which is five inches longer than a typical ballot due to a list of 158 candidates, it takes approximately 22 seconds to cast each ballot. If the ballot is rejected or needs to be recast, this increases the time taken to cast the ballot.

At this time, all polls will close at 8pm.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

Sign up for election newsletter!

---

From: Bob Mackin, Jr. [mailto:bob.mackin@me.com]
Sent: Saturday, October 20, 2018 1:39 PM
To: Pabillano, Jhenifer
Cc: Bob Mackin; Hagiwara, Rosemary; Sandhu, Jag
Subject: Re: [Released from COV quarantine] Media request

What is the status with the voting machines? Which polls are affected? What is the problem and remedy? When will a decision be made to extend hours?

Sent from my iPhone

On Oct 20, 2018, at 12:38 PM, Pabillano, Jhenifer <jhenifer.pabillano@vancouver.ca> wrote:

Hi Bob – just circled back on this item and there’s no new updates. The investigation continues. Likely we will have more updates early next week.

Thanks

Jhenifer

---

From: Pabillano, Jhenifer
Sent: Saturday, October 20, 2018 10:41 AM
To: 'Bob Mackin'
Cc: Hagiwara, Rosemary; Sandhu, Jag; Bob Mackin, Jr.
Subject: RE: [Released from COV quarantine] Media request

Hi Bob – thanks for the inquiry. I will check with Rosemary on this today and on your request about the scrutineers. As you know it’s election day, so just wanted to advise that response time may be longer than usual. More soon!

Thanks
Thank-you.
Is there any update?
The Stewart campaign is using a Google Map to claim that it was 108.74 metres away, in a straight line, from the door of the main city hall building, on Gutteridge Plaza. What is city hall’s measurement or interpretation of the law?

On Fri, Oct 19, 2018 at 3:46 PM Pabillano, Jennifer <jennifer.pabillano@vancouver.ca> wrote:
Hi Bob — the Chief Election Officer can confirm that a complaint has been filed regarding Kennedy Stewart holding a press conference on the plaza and we are now investigating.

Jennifer Pabillano | Communications Manager, Elections
Corporate Communications | City of Vancouver
t. 604.673.8313 c. 604.417.0582
jennifer.pabillano@vancouver.ca

Follow the City on social media:
Twitter | Facebook | Instagram

Sign up for our election newsletter!

Bob Mackin
604-982-9130

Read theBreaker.news
Listen to the theBreaker.news Podcast
Subscribe to the newsletter
FYI – just keeping you in the loop.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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Siobhan Heaney
Program Manager - Elections, Clerk's & Council Technology Services
City of Vancouver
desk: 604.871.6508 | mobile: 604.306.7265 | f: 604.873.7194
siobhan.heaney@vancouver.ca
vancouver.ca

From: Heaney, Siobhan
Sent: Saturday, October 20, 2018 3:11 PM
To: Hagiwara, Rosemary
Cc: Lowe, Janice; Assadpour, Tara; Bartlett, Robert
Subject: 2018 Elections - VoterView/Datafix Update

This is a written summary of the verbal report I've already provided you.

Spoke to the Chief Technical Officer at Datafix to understand where they are with resolving the problem and the approach they're taking, particularly given our distaste for the big-sync-at-close-of-voting option.

Issue Overview:
- The list updates to the Voters' List between May and August constituted a significant data update, in addition to Advance voting updates (now to be referred to as the 'big sync')
- As each laptop logged in this morning, each device tried to sync, or download all the changes
- The software is designed to work this way and at present it is unclear as to why this created the performance issues we have experienced
- Registration clerks/officials using only last name to search contributed to the problem as last name only, vs last name, first name and date of birth, have greater
- Initial solution of turning off sync and reactivating at 8pm is not desirable from the City's perspective
- This performance issue also contributed to instances of users being kicked out of the online VoterView or being unable to record voters.

Status:
- The vendor is currently switching the sync function on for very brief periods (i.e., less than 15 seconds) at a time which allows them to control the number of devices syncing
- As they progress, the big sync is getting propagated across the devices; once the big sync is complete on a device, then the size of the data exchanges dramatically decreases as does the performance issue
- Datafix is continuing this cycle and will advise progress regularly
- The expectation is that this will be complete over the course of the afternoon and will mean the 'big sync' at close of voting will not be required
- At present, Datafix believes they will have all devices syncing within the next couple of hours at most; will advise as updates are provided

s.13(1)

Thanks.

Siobhan Heaney
Program Manager – Elections, Clerk's & Council
Technology Services
City of Vancouver
desk: 604.871.6508 | mobile: 604.306.7265 | f: 604.873.7194
siobhan.heaney@vancouver.ca
vancouver.ca
Dear Electoral Officer

Today at the Point Grey high school voting place the machine processing ballots occasionally reported too many votes marked in some section. This was incorrect. It may have been due to votes on the other side for the plebiscites having the ink from the marking pen coming through the ballot paper producing a mark that was counted as a vote. This happened twice in a group of ten people waiting to hand in ballots. This probably means it happens often. We were told that if you did not revote, that section of your ballot would not be counted. If this continues you may have judicial recounts.
FYI.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election

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Hi Rosemary,

Patrick
Can you provide something we can use please?

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301  | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

From: Pabillano, Jhenifer
Sent: Saturday, October 20, 2018 12:35 PM
To: Bob Mackin; Hagiwara, Rosemary; Sandhu, Jag
Subject: RE: Media request

Hi Bob – I’ll check in with the team and get back to you.

From: Bob Mackin [mailto:bob@thebreaker.news]
Sent: Saturday, October 20, 2018 12:30 PM
To: Hagiwara, Rosemary; Pabillano, Jhenifer; Sandhu, Jag; Media
Subject: Media request

Just left voice mail on the media hotline. I am hearing about a technology issue at voting stations, causing delays and lineups. Could you provide details on the problem and the remedy?

Bob Mackin
604-724-5604 mobile

--
Read theBreaker.news
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Subscribe to the newsletter
Hi Rosemary,

Attached is an aerial image that shows the distance between the entrance to city hall and the press conference that Kennedy and OneCity held on Oct. 16. It is over 100 metres so we are in compliance with the act.

Thanks,

Neil
Hello,

I have received a complaint that OneCity candidates and independent mayoral candidate Kennedy Stewart held a press conference or campaign event at the Helena Gutteridge Plaza at City Hall on October 16, 2018. City Hall was an active voting location on October 16. Section 125(4) of the Vancouver Charter generally prohibits campaigning within 100 meters of a building where voting proceedings are being conducted. Section 125(4) of the Vancouver Charter reads:

Other election offences

125. (4) In relation to voting proceedings, a person must not do any of the following at or within 100 metres of a building, structure or other place where voting proceedings are being conducted at the time:

(a) canvass or solicit votes or otherwise attempt to influence how an elector votes;
(b) display, distribute, post or openly leave a representation of a ballot marked for a particular result in the voting;
(c) post, display or disseminate (i) election advertising, or
   (ii) any material that identifies a candidate or elector organization, unless this is done with the authorization of the chief election officer;
(d) carry, wear or supply a flag, badge or other thing indicating that the person using it is a supporter of a particular candidate, elector organization or result in the voting.

We are currently investigating this complaint. If you have any information regarding this matter that you wish to provide me with, that would be appreciated. I recommend that you seek independent legal advice.

Regards,

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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Neil Monkton
Campaign Manager
Kennedy for Vancouver | Mayor 2018
c: 604.209.3814
e: neil@kennedystewart.ca
kennedystewart.ca

Campaign Office: 2751 Main St. at E. 12th Ave.

Hours:
Mon-Thurs - 10AM-9PM
Fri/Sat - 10AM - 6 PM
Sun - Noon - 8PM
Please confirm if these locations are related to technical issues:

8. St. Mary's Ukrainian Catholic Centre
36. Lord Nelson Elementary School
76. Moberly Arts & Cultural Centre
77. Khalsa Diwan Society

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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If the PEO feels that the delay in opening the poll prevented voters from voting, then we would need to extend. We need to confirm with those locations.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: vancouver.ca/election  
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From: Nelson, Jessica  
Sent: Saturday, October 20, 2018 6:48 PM  
To: Hagiwara, Rosemary; Tran, Michael; Lowe, Janice  
Subject: RE: 7pm Calls  

Great - have added. Will someone call those who need to stay open a bit later?

---

From: Hagiwara, Rosemary  
Sent: Saturday, October 20, 2018 6:34 PM  
To: Nelson, Jessica; Tran, Michael; Lowe, Janice  
Subject: RE: 7pm Calls  

Anyone in the lineup at 8pm must be allowed to vote. Send a staff at the end of the lineup.

---

From: Nelson, Jessica  
Sent: Saturday, October 20, 2018 6:33 PM  
To: Tran, Michael; Lowe, Janice; Hagiwara, Rosemary  
Subject: 7pm Calls  

Anything else you want to add? Its getting a bit long. If not, I will send to the team.

---

Hi all,

For the 7pm calls can you please tell the PEOs the following:

1. Make sure they have enough transfer cases to process their ballots (each transfer case carries 200 or less ballots) - if not please call their runner/area mgr
2. PEOs must label the FRONT of their ballot transfer cases with their voting place #
3. If they used their auxiliary box, follow the process on page 22 of their PEO manual
4. Reminder their first stop when they are returning back after the close of polls is City Hall
Hi Patrick,

Our staff are informing voters of the wait time and give them the opportunity to go to other locations that are not busy. There is a large list of voting places without lineups on our website. No, the election staff does not have the authority to close a poll before 8pm.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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---

Hi Rosemary,

We've heard that there is a 2-hour lineup at Ecole Bilangue and that they have closed the doors. Are they allowed to do that?

Patrick
From: "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>
To: "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>
"Healy, Tadhg" <tadhg.healy@vancouver.ca>
"Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
"Adcock, Jessie" <jessie.adcock@vancouver.ca>
"Bartlett, Robert" <Robert.Bartlett@vancouver.ca>
"Murray, Grant" <Grant.Murray@vancouver.ca>
"Kendall-Craden, Rena" <Rena.Kendall-Craden@vancouver.ca>
"Lowe, Janice" <janice.lowe@vancouver.ca>
"Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>

Date: 10/20/2018 12:35:29 PM
Subject: RE: Election day - status call schedule and contacts lists

Approximately 1,200 mail ballot.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301  | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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---

From: Johnston, Sadhu
Sent: Saturday, October 20, 2018 12:12 PM
To: Healy, Tadhg
Cc: Hagiwara, Rosemary; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena; Lowe, Janice; Pabillano, Jhenifer
Subject: Re: Election day - status call schedule and contacts lists

Looks good.

Have we had a lot of mail in ballots so far?

Sadhu Johnston
City Manager
City of Vancouver
O: (604) 873 7527

On Oct 20, 2018, at 11:25 AM, Healy, Tadhg <Tadhg.Healy@vancouver.ca> wrote:

Hi all,

Attached please find meeting minutes from the 11am status update call.

3 actions captured:

<table>
<thead>
<tr>
<th>Action</th>
<th>Owner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do we need to extend voting hours? Update at 2pm?</td>
<td>Rosemary</td>
</tr>
<tr>
<td>Turnout numbers update?</td>
<td>Rosemary</td>
</tr>
<tr>
<td>What campaigning are candidates allowed to do on election day?</td>
<td>Jhenifer</td>
</tr>
</tbody>
</table>

Talk again at 2pm

Thanks

Tadhg

<2018 Election Status Report 11am.docx>
Hi Tadhg,
Thanks for pulling this together. You can forward to Paul and Sadhu but with a qualifier that these are estimates.

Thanks!

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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From: Hagiwara, Rosemary <rosemary.hagiwara@vancouver.ca>
To: "Healy, Tadhg" <tadhg.healy@vancouver.ca>
Date: 10/20/2018 3:26:46 PM
Subject: RE: Election day - status call schedule and contacts lists

Hi Robert and Rosemary,

For election day

At 10am in 2018 14,423 votes had been cast. This is a 6% decrease from the same time of day in 2014.
At 2pm in 2018 58,045 votes had been cast. This is a 16% decrease from the same time of day in 2014.

Overall (including mail ballot and advanced voting)

At 2pm in 2018 108,345 votes had been cast (58,045 election day, 48,800 advanced and assuming 1500 mail ballots).
This is almost exactly the same as from the same time of day in 2014 where we have 108,301 votes cast (69,086 election day, 38,426 advance and 789 mail ballots)

Notes – these numbers are approximate and are not for public.

Conclusion- Election day voting turnout is quite a bit lower than in 2014 at this point during the day.

Thanks
Tadhg
From: Bartlett, Robert  
Sent: Saturday, October 20, 2018 3:01 PM  
To: Hagiwara, Rosemary; Healy, Tadhg  
Subject: FW: Election day - status call schedule and contacts lists

T,

See below the number.  
Attached the file as requested from Jennifer here at elections office.

See what you can do

RB

From: Healy, Tadhg  
Sent: Saturday, October 20, 2018 2:44 PM  
To: Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena  
Cc: Lowe, Janice; Pabillano, Jennifer  
Subject: RE: Election day - status call schedule and contacts lists

Hi all,

Minutes from 2:30pm call attached.

Actions as follows:

<table>
<thead>
<tr>
<th>Action</th>
<th>Owner</th>
<th>Update</th>
</tr>
</thead>
<tbody>
<tr>
<td>Get mid-day vote count numbers</td>
<td>Rosemary</td>
<td></td>
</tr>
<tr>
<td>from 2014 to compare against</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Send latest vote numbers to group</td>
<td>Rosemary</td>
<td>58,045</td>
</tr>
</tbody>
</table>

Next call is at 5:30pm

Thanks

Tadhg

From: Healy, Tadhg  
Sent: Saturday, October 20, 2018 11:26 AM  
To: Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena  
Cc: Lowe, Janice; Pabillano, Jennifer  
Subject: RE: Election day - status call schedule and contacts lists

Hi all,

Attached please find meeting minutes from the 11am status update call.

3 actions captured:

<table>
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<td>Rosemary</td>
</tr>
</tbody>
</table>

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What campaigning are candidates allowed to do on election day?

Talk again at 2pm

Thanks

Tadhg
Due to the technical issues we experienced at some locations, we will be extending voting hours tonight. More on this later.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election

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From: Adcock, Jessie  
Sent: Saturday, October 20, 2018 8:55 AM  
To: Healy, Tadhg; Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena  
Cc: Lowe, Janice; Pabillano, Jhenifer; Heaney, Siobhian  
Subject: Re: Election Issue - Medium Impact

Update: advance voting locations are ok, some of the new locations are the ones impacted. The network team had their team on standby today so they were ready and they have been deployed to do the laptop fixes. Resolution underway.

Jessie

Sent from my iPhone

On Oct 20, 2018, at 8:39 AM, Adcock, Jessie <Jessie.Adcock@vancouver.ca> wrote:

Hi everyone,

Reports of a technical issue have come in and Siobhian is leading the resolution.
In her words: “It seems it’s the same laptop profile issue that the vendor was supposed to have fixed - will know more when I get reports from the field. Locations are able to continue operating. Our Network team are sorting it. One or two sites are also experiencing slowness with the Voters’ List software but the vendor is looking at it.”

There is no action to be taken at this time, we just want to make sure that it’s communicated to the steering group.

Thanks,
Jessie
Jessie Adcock
Chief Technology Officer | Technology Services
City of Vancouver
453 West 12th Avenue, Vancouver, BC V5Y 1V4
Office: 604.871.6968
CONFIDENTIALITY NOTICE: This message and any accompanying documents contain confidential information intended for a specific individual and purpose. This message is private and protected by law. If you are not the intended recipient, you are hereby notified that any disclosure, copying or distribution, or the taking of any action based on the contents of this Information, is strictly prohibited.

From: Healy, Tadhg
Sent: October-19-18 1:37 PM
To: Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena
Cc: Lowe, Janice; Pabillon, Jennifer
Subject: RE: Election day - status call schedule and contacts lists

Hi all,

Following up from our call this morning Robert, Rosemary and I have pulled together a check-list of 9 key milestones (with definitions, expected time and owners) that will occur in sequence during the day tomorrow. I have added them to the master status update schedule document that is attached to this email (in a milestones column on the first sheet, definitions are on second sheet). We will track and record these through the day as they get completed. For a quick glance I’ve also copied them into this email.

Let me know if you have any questions or would like any adjustments.

Thanks,

Tadhg

<image001.jpg>

From: Healy, Tadhg
Sent: Thursday, October 18, 2018 1:57 PM
To: Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Craden, Rena
Cc: Lowe, Janice; Pabillon, Jennifer
Subject: Election day - status call schedule and contacts lists
Importance: High

Hi all,
See attached for a spreadsheet containing:

1) Schedule of status update calls for election day mapped against order of events
2) Contact lists for key team members
3) Start times and location information for key team members

The VanDocs link to the document will contain the latest information and if there are any significant changes I will notify the group.

On election day we will have a conference bridge open throughout the day and will have status update calls at 11am, 2pm, 5pm, 7pm, 10pm and otherwise as needed (I will send calendar invites to these calls shortly).

The conference bridge details is as follows:

<table>
<thead>
<tr>
<th>Conference Call Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>s.15(1)(l)</td>
</tr>
</tbody>
</table>

I've also attached an example of a Status report template which we can use to record the issues arising during the day and to maintain continuity of information from meeting to meeting. I will track and record these during the day.

I have booked the Sockeye room on the 7th floor for the entire day should the need arise to convene in the same physical location. That room has a conference phone, large screen, whiteboard etc. so can function as a 'war-room' if needed.

Please let me know if you have any questions or would like any adjustments made.

Thanks,

Tadhg

Tadhg Healy | Senior Manager Digital Channels
Technology Services | City of Vancouver
t. 604.829.2047
tadhg.healy@vancouver.ca
Can we delay this until 2:30pm please?

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca


-----Original Appointment-----
From: Healy, Tadhg
Sent: Saturday, October 20, 2018 11:19 AM
To: Healy, Tadhg; Hagiwara, Rosemary; Johnston, Sadhu; Mochrie, Paul; Adcock, Jessie; Bartlett, Robert; Murray, Grant; Kendall-Cruden, Rena; Lowe, Janice; Pabolino, Jhenifer
Subject: Election Status update
When: Saturday, October 20, 2018 2:00 PM-2:20 PM (UTC-08:00) Pacific Time (US & Canada).
Where: Conference bridge details in meeting invite

Conference Call Details

Agenda
Key issues/updates from Elections office, Corp. Communications and Digital Channels
Thank you Paul.

We will investigate.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election

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-----Original Message-----
From: pmf@falawyers.ca [mailto:pmf@falawyers.ca]  
Sent: Saturday, October 20, 2018 9:12 AM  
To: Hagiwara, Rosemary  
Cc: peter@artofleadershipconsulting.com; mclouns@22(1) ; joey@22(1) ;  
wai@waiyoung.ca; mussio@22(1) ; pmf@falawyers.ca  
Subject: Illegal and Dangerous Campaigning by Yes Vancouver

Rosemary, I wanted to bring to you immediate attention the following illegal campaigning:

There are group of 5 people located on the traffic meridian between the north and south bound lanes of Cambie Street on the south side of 41st Avenue campaigning with large signs advocating Glynis Chan and Hector Bremner (both Yes Vancouver Candidates) at 8:40 am today October 20, 2018:

1. I have measured their distance from the North East Corner of Oakridge Mall and thy was within 80 meters of the building in direct violation of the 100 meter rule.

2. With the group of 5 people with large signs they are making difficult for pedestrians to cross in any group formation across the street and therefore activities are dangerous.

Please let me know how you will enforce the prohibition of their activities.

Thank you, Paul Fang, Official Agent for Coalition Vancouver
Thank you for your email. The City will investigate into the matter.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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-----Original Message-----
From: pmf@falawyers.ca [mailto:pmf@falawyers.ca]
Sent: Saturday, October 20, 2018 12:31 PM
To: Hagiwara, Rosemary
Cc: peter@artofleadershipconsulting.com; mclou3nts22(1); joey@22(1);
wai@waiyoung.ca; mussio@22(1); pmf@falawyers.ca
Subject: RE: Illegal Campaigning by COPE at Pender and Main within 100 m of Carnegie Centre Polling Station at Main and Hastings

Rosemary, I wanted to bring to you immediate attention the following illegal campaigning:

There is 1 or more COPE campaigners within 100 m of Carnegie Centre Polling Station at Main and Hastings at 12:10 pm. Please see the attached pictures.

Please let me know how you will enforce the prohibition of their activities.

Thank you, Paul Fang, Official Agent for Coalition Vancouver
Thank you for your email. The City will investigate.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election  

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-----Original Message-----
From: pmf@falawyers.ca [mailto:pmf@falawyers.ca]  
Sent: Saturday, October 20, 2018 10:11 AM  
To: Hagiwara, Rosemary  
Cc: peter@artofleadershipconsulting.com; mcloun9.22(1); joey.22(1); wai@waiyoung.ca; music.22(1); pmf@falawyers.ca  
Subject: RE: Illegal Campaigning by Vancouver First at George T. Cunningham Elementary School]

Rosemary, I wanted to bring to you immediate attention the following illegal campaigning:

There are group of more than 20+ people campaigning with large signs advocating Fred Harding and Vancouver First at 9:52 am today October 20, 2018 at George T. Cunningham Elementary School:

They are campaigning within 100 meters of different sides of the building in direct violation of the 100 meter rule.

Please let me know how you will enforce the prohibition of their activities.

Thank you, Paul Fang, Official Agent for Coalition Vancouver
Yes, but easier by phone. Ok to call him?

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.667.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: vancouver.ca/election

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---

From: Pablilla, Jhenifer
Sent: Saturday, October 20, 2018 10:39 AM
To: Hagiwara, Rosemary
Subject: MEDIA REQUEST: Scrutineers

Hi Rosemary—see Bob’s inquiry below. Is this something we can give him today?

Thanks

Jhenifer

From: Bob Mackin [mailto:bob@thebreaker.news]
Sent: Saturday, October 20, 2018 10:35 AM
To: Hagiwara, Rosemary; Media; Sandhu, Jag
Subject: Fwd: Media request

Hello,
I am resubmitting this query. I look forward to a reply.
Sincerely,
Bob Mackin
reporter, theBreaker.news
604-982-9130

-------- Forwarded message --------
From: Bob Mackin <bob@thebreaker.news>
Date: Thu, Oct 18, 2018 at 2:59 PM
Subject: Media request
To: Hagiwara, Rosemary <rosemary.hagiwara@vancouver.ca>, media@vancouver.ca <media@vancouver.ca>

Hello,
I’m looking for information about scrutineers.

How many have registered and from which parties and campaigns? How many have signed-in during the advance polls?

I have been advised that the NPA has sent scrutineers to various advance polls, but other parties have not.

Sincerely,
Bob Mackin
reporter, theBreaker.news
604-982-9130

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---
Aware of it and staff at the voting locations have spoken to them. I will send an email to the party.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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---

From: Pabillano, Jhenifer
Sent: Saturday, October 20, 2018 4:59 PM
To: Hagiwara, Rosemary
Subject: RE: media request

Hi Bob – let me check with Rosemary and get back to you. Stay tuned.

From: Bob Mackin [mailto:bob@thebreaker.news]
Sent: Saturday, October 20, 2018 4:54 PM
To: Media; Hagiwara, Rosemary; Sandhu, Jag; Pabillano, Jhenifer
Subject: media request

I am hearing from readers that there have been complaints about campaigners within the 100 metre zone near the Moberly, Ross Street Temple and Sunset C.C. voting stations, distributing flyers advising the names of candidates to vote for.

Has this been reported to the voting stations and the election HQ?

Bob Mackin
reporter, theBreaker.news
604-982-9130

---

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Ok

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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From: Pabillano, Jhenifer
Sent: Saturday, October 20, 2018 6:08 PM
To: Hagiwara, Rosemary
Cc: Wells, Neal
Subject: Messaging for clips

Feedback welcome
In response to lineups

- The majority of the voting places do not have any people and would love more people to come to them. We really encourage voters to head to other locations and we are providing the less-busy locations on our Twitter account and at vancouver.ca/ote

- The tabulators are not the problem – they are working fine. The challenge is that we decided to spread the tabulators at 114 locations across the city to give voters a wide choice of where to vote.

More tabulator info

- Tabulator machines employed by the City of Vancouver are currently working normally. Owing to the ballot’s length of 22 inches, which is five inches longer than a typical ballot due to a list of 158 candidates, it takes approximately 22 seconds to cast each ballot. If the ballot is rejected or needs to be recast, this increases the time taken to cast the ballot.

- While many voting locations are busy, there are many that are not busy and have no lineups, and voters can vote at any of the 100+ locations across Vancouver. The City is providing an updated list of busy and less busy locations through its Twitter account throughout the day and encourages voters to visit a less-busy location for a faster voting experience.

- The list of the top least-busiest locations in the 2014 election can also be found at vancouver.ca/vote. 12-3pm is also the busiest time to vote according to 2014 data.

Jhenifer Pabillano | Communications Manager, Elections
Corporate Communications | City of Vancouver
t. 604.673.8313  c. 604.417.0582
jhenifer.pabillano@vancouver.ca

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Ok

Rosemary Haglwa
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.haglwa@vancouver.ca
w: vancouver.ca/election

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---

From: Heaney, Siobhan
Sent: Saturday, October 20, 2018 9:46 AM
To: Haglwa, Rosemary; Assadpour, Tara; Lowe, Janice.
Subject: RE: PEOs Blast

Let's do these as two separate blasts.

Siobhan Heaney
Regional Manager - Elections, Clerk's & Council Technology Services
City of Vancouver
desk: 604.871.6768 | desk: 604.396.7205 | 604.873.7194
heaney.s@vancouver.ca

---

From: Haglwa, Rosemary
Sent: Saturday, October 20, 2018 9:36 AM
To: Assadpour, Tara; Lowe, Janice; Heaney, Siobhan
Subject: RE: PEOs Blast

Please add:
Opening of Polls – If you do not open at 8am, please let Election Office to provide the time you opened when you call in your numbers at 10am.

Rosemary Haglwa
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.haglwa@vancouver.ca
w: vancouver.ca/election

Sign up for election newsletter!

---

From: Assadpour, Tara
Sent: Saturday, October 20, 2018 9:37 AM
To: Haglwa, Rosemary; Lowe, Janice; Heaney, Siobhan
Subject: PEOs Blast

Hi Rosemary,

Please review the message I'm gonna send out to the voting locations regarding voterview.ca load issue:

Dear PEO/APEOs,

Voterview is experiencing high load at this time. To reduce the load please remember to use VIC to search electors in voterview.ca. If VIC is not available, you will require more than just the last name search, such as first name and or date of birth.

Thank you,

Election Office

Tara Assadpour
System Analyst - Elections, Clerk's & Council Technology Services
City of Vancouver
desk: 604.873.5012

vancouver.ca/vote
To: Anton Boegman, the Chief Elections Officer of British Columbia

The office of OneCity Vancouver, an elector organization running candidates within the City of Vancouver an the Vancouver School district is within 100 m of Britannia Community Centre which is a polling location. As such, we will find it almost impossible to not violate section 125(4e) of the Vancouver charter.

Can you please provide OneCity an exemption, as allowed under section 125(4e) ii of the Vancouver charter.

Regards,

Michael Hughes

Financial Agent for One City and its candidates
ok

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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From: Assadipour, Tara
Sent: Saturday, October 20, 2018 11:27 AM
To: Hagiwara, Rosemary
Subject: SMS Blast - Ballot box change

Rosemary please review the message I'm going to send out to PEOs:

Dear PEO/APEO,

Please do not swap out ballot boxes before calling the Election Office first.

Thanks,

Election Office

Tara Assadipour
System Analyst – Elections, Clerk’s & Council
Technology Services
City of Vancouver
desk: 604.829.9212
tara.assadipour@vancouver.ca
Ok with your addition to my minor amendment.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8361 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: vancouver.ca/elections

S.13(1)

From: Pabillano, Jennifer
Sent: Saturday, October 20, 2018 1:36 PM
To: Hagiwara, Rosemary
Subject: RE: StarMetro: more voting machines at polls?

Just to confirm – we are not adding any more tabulators to any polling locations correct?

Any other notes you want to share with her? I’ll tell her to watch twitter for busy/not busy locations.

S.13(1)

From: Li, Wanyee [mailto:Wanyee.Li@bomrangroup.ca]
Sent: Saturday, October 20, 2018 1:17 PM
To: Media
Subject: StarMetro: more voting machines at polls?

Hi there,

I see reports that City of Burnaby has had to add another ballot reader machine to at least one polling station because of long line ups. Does City of Vancouver have any more ballot readers to distribute? Do you happen to know how many are in use today?

Also, if you have any info to share about wait times at polling stations please let me know as well.

I’m filing a story about voter experience in the next couple of hours, but I’ll be updating throughout the day so I don’t have a hard deadline except until when polls close.

I’m at 604-648-3227 if you have any questions.

Thanks!
Wanyee

Wanyee Li
Reporter
StarMetro Vancouver
O: 604-648-3227
c: 604-553-7026
@wanyeell
That the chief election officer confirmed that someone was campaigning outside the voting location and is investigating.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

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---

From: Pabillano, Jennifer
Sent: Saturday, October 20, 2018 6:27 PM
To: Hagiwara, Rosemary
Subject: FW: StarMetro request: NPA pamphlet outside polling station

Rosemary—which is more accurate?

From: Li, Wanyee [mailto:Wanyee.Li@torstargroup.ca]
Sent: Saturday, October 20, 2018 6:26 PM
To: Pabillano, Jennifer
Subject: Re: StarMetro request: NPA pamphlet outside polling station

Is it accurate to say the chief election officer confirmed that someone was in fact handing out the NPA voting guides? Or is it more accurate to say they received the complaint and passed it on to NPA for them to investigate.

Sent from my iPhone

On Oct 20, 2018, at 6:24 PM, Pabillano, Jennifer <jennifer.Pabillano@vancouver.ca> wrote:

Hi Wanyee - yes, the Chief Election Officer is aware. She has notified the NPA and they have responded that they will get in touch with the group.

Thanks,

Jennifer

From: Li, Wanyee [mailto:Wanyee.Li@torstargroup.ca]
Sent: Saturday, October 20, 2018 5:44 PM
To: Media
Subject: StarMetro request: NPA pamphlet outside polling station

Hi there,

Wondering whether the city is looking into reports that someone is handing out pro-NPA pamphlets outside a polling station at Sunset. Please let me know if you are able to confirm this.

I'm at 604-648-3227 if you want to chat.

Thanks!
Wanyee

---

Wanyee Li
Reporter
StarMetro Vancouver
O: 604-648-3227
C: 604.655.7028
@wanyeli
From: "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>  
To: "Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>  
"Heaney, Siobhan" <siobhan.heaney@vancouver.ca>  
Date: 10/20/2018 1:11:07 PM  
Subject: RE: Statement re: tabulator machines

My changes below. Siobhian?

Rosemary Hagiwara  
 Chief Election Officer  
 Office of the City Clerk | City of Vancouver  
 t: 604.673.8301  | 604.873.7177  
 e: rosemary.hagiwara@vancouver.ca  
 w: Vancouver.ca/election

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From: Pabillano, Jhenifer  
Sent: Saturday, October 20, 2018 1:08 PM  
To: Hagiwara, Rosemary; Heaney, Siobhan  
Subject: Statement re: tabulator machines

Hi all – feedback welcome. s.13(1) – would appreciate your thoughts.

Jhenifer Pabillano | Communications Manager, Elections  
Corporate Communications | City of Vancouver  
t. 604.673.8313  c. 604.417.0582  
jhenifer.pabillano@vancouver.ca

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Hi Patrick,

Yes, we will be experiencing lineups today at some locations. Our website will have information on least busy locations listed to give voters options to go elsewhere if they wish.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

Hi Rosemary,

Thanks. We've told here is a long lineup at Sunset Community Centre as well.

Patrick

From: Rosemary Hagiwara [mailto:rosemary.hagiwara@vancouver.ca]
Sent: Saturday, October 20, 2018 11:43 AM
To: Patrick O'Connor
Cc: Lowe, Janice
Subject: RE: Two reports from voting locations that are causing us concern

Hi Patrick,

We are looking into the issue you've raised at Douglas Park.

Staff has been deployed to Holy Trinity to rectify the issue. It is procedure that in the event the ballot tabulator is not working, the auxiliary compartment will be used to hold ballots which will be fed through at the close of voting.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagiwara@vancouver.ca
w: Vancouver.ca/election

Hi Rosemary,

We have two reports from the ground that are causing us concern:

1. At the Douglas Park voting location there is apparently a line up to insert ballots into the tabulating machine and election staff are reportedly telling voters to leave their ballots behind and that staff will insert them into the machine later. This seems highly irregular and prone to later dispute.

2. At the Holy Trinity voting location on 12th Avenue, the tabulating machine is apparently not working at all and the election staff are reportedly trying to fix the problem "manually." A second report from this location informs us that the machine cannot be fixed and that the ballots are therefore being placed in "a box" and will be counted manually later.

Both of these situations seem irregular and are of great concern. Our GOTV team are wondering why voters are not being directed to a voting location where there are no problems with the tabulating machines or process.

Can you please advise us of all the voting locations that may be experiencing similar issues with tabulating machines? We will need to arrange to have scrutineers on-site at these locations tonight before the doors are locked for any manual ballot count that takes place.

Thanks.

Patrick
Thanks. Please include Robert.

Rosemary Hagiwara  
Chief Election Officer  
City of Vancouver  

Sent from my iPhone  

> On Oct 20, 2018, at 8:00 PM, Heaney, Siobhian <siobhian.heaney@vancouver.ca> wrote:  
>  
> Between the two of us we will advise  
>  
> Siobhian Heaney  
> Program Manager - Elections, Clerk's & Council  
> Technology Services  
>  
> City of Vancouver  
> desk: 604.871.6508 | blackberry: 604.306.7265 | fx: 604.873.7194  
> siobhian.heaney@vancouver.ca  
> vancouver.ca  
>  
> -----Original Message-----  
> From: Hagiwara, Rosemary  
> Sent: Saturday, October 20, 2018 8:00 PM  
> To: Nelson, Jessica; Heaney, Siobhian  
> Subject: Updates  
>  
> Can one of you please let me know after 8 pm which poles have not closed yet?  
>  
> Rosemary Hagiwara  
> Chief Election Officer  
> City of Vancouver  
>  
> Sent from my iPhone
Yes, ok.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election  

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From: Pabillano, Jhenifer  
Sent: Saturday, October 20, 2018 2:56 PM  
To: CC Elections Core - DL  
Cc: Bartlett, Robert  
Subject: Vote count as of 2pm  

See attached spreadsheet – vote count is at 58045  

Rosemary, we will tweet out “Over 58,000 votes have been cast so far” – please advise if this is OK.

---

Jhenifer Pabillano | Communications Manager, Elections  
Corporate Communications | City of Vancouver  
t. 604.673.8313  
c. 604.417.0582  
jhenifer.pabillano@vancouver.ca  

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Ok

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election

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From: Pabillano, Jhenifer  
Sent: Saturday, October 20, 2018 6:18 PM  
To: CC Elections Core - DL  
Subject: Vote count as of 5pm

Spreadsheet attached, 90749 votes cast.

Rosemary, we’ll tweet out over 90,000 ballots cast as of 5pm.

Jhenifer Pabillano | Communications Manager, Elections  
Corporate Communications | City of Vancouver  
t. 604.673.8313 c. 604.417.0582  
jhenifer.pabillano@vancouver.ca

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Zero because they had tabulator issue. Ok with your proposal.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election

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---

From: Pablllano, Jhenifer  
Sent: Saturday, October 20, 2018 11:43 AM  
To: CC Elections Core - DL  
Subject: Vote count as of 10am  
Importance: High  

I put it in a spreadsheet: thus far it is approximately **14423 votes**.

I can keep it updated today to keep us all in the loop. Rosemary, we will tweet out "over 14,000 votes cast" as of 10am—let me know if you see any issues.

(FYI Park Inn's number is ambiguous, it looks like something halfway between a 0 and a 6 and we aren't sure if they just didn’t know where to find the number)

Jhenifer Pablllano | Communications Manager, Elections  
Corporate Communications | City of Vancouver  
t. 604.673.8313 c. 604.417.0582  
jhenifer.pablllano@vancouver.ca

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From: "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>
To: "Healy, Tadhg" <tadhg.healy@vancouver.ca>
"Bartlett, Robert" <Robert.Bartlett@vancouver.ca>
Date: 10/20/2018 3:03:10 PM
Subject: RE: voter turnout per hour in 2014

I trust you. So we can say just under 14,000.

Rosemary Hagiwara  
Chief Election Officer  
Office of the City Clerk | City of Vancouver  
t: 604.673.8301 | 604.873.7177  
e: rosemary.hagiwara@vancouver.ca  
w: Vancouver.ca/election  

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From: Healy, Tadhg  
Sent: Saturday, October 20, 2018 2:57 PM  
To: Bartlett, Robert; Hagiwara, Rosemary  
Subject: voter turnout per hour in 2014

Hi there,

Here are the per hour numbers from 2014. Let me know if you need any more analysis or data. These are the numbers recorded from the voter view software.

Thanks

Tadhg

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<tr>
<th>Vote Timestamp</th>
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</tbody>
</table>

Tadhg Healy | Senior Manager Digital Channels  
Technology Services | City of Vancouver  
t: 604.829.2047  
tadgh.healy@vancouver.ca
From: "Hagiwara, Rosemary" <rosemary.hagiwara@vancouver.ca>
To: "Pabillano, Jhenifer" <jhenifer.pabillano@vancouver.ca>
Date: 10/20/2018 3:07:56 PM
Subject: RE: Voting line-ups - NEWS 1130

Done

Rosemary Haglwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.873.7177
e: rosemary.hagliwara@vancouver.ca
w: Vancouver.ca/election

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From: Pabillano, Jhenifer
Sent: Saturday, October 20, 2018 2:42 PM
To: Haglwara, Rosemary
Subject: RE: Voting line-ups - NEWS 1130

Just call when you're free

From: Hagiwara, Rosemary
Sent: Saturday, October 20, 2018 2:41 PM
To: Pabillano, Jhenifer
Subject: Re: Voting line-ups - NEWS 1130

Leave as it as we are done.

Rosemary Haglwara
Chief Election Officer
City of Vancouver

Sent from my iPhone

On Oct 20, 2018, at 2:31 PM, Pabillano, Jhenifer <jhenifer.pabillano@vancouver.ca> wrote:

I'll move it. You can call any time after 3, I didn't specify!

Can you change to 3:15?
On Oct 20, 2018, at 2:19 PM, Pablliano, Jhenifer <Jhenifer.Pabillano@vancouver.ca> wrote:

I have arranged a call after 3pm with News 1130 — will send you an invite with the messaging in it.

---

From: Hagiwara, Rosemary
Sent: Saturday, October 20, 2018 1:55 PM
To: Pabillano, Jhenifer
Subject: RE: Voting line-ups - NEWS 1130

Spoke to both PEOs.

Hastings CC — no lineups or issues

Simon Fraser — on and off with lineups but staff are letting them know how long the wait is and give them the option for other places.

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From: Pabillano, Jhenifer
Sent: Saturday, October 20, 2018 1:44 PM
To: Hagiwara, Rosemary
Subject: FW: Voting line-ups - NEWS 1130

Can we find out what’s happening on the ground from Simon Fraser and Hastings CC staff? Are they advising of other voting locations? This is the busiest time to vote right now so it’s not unexpected.

It might be good if you do speak on the radio about it to give people an update and urge them to go to less busy locations — we know there are tons of them that are empty right now. Let me know what you think.

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From: Hagiwara, Rosemary
Sent: Saturday, October 20, 2018 1:42 PM
To: Pabillano, Jhenifer
Subject: FW: Voting line-ups - NEWS 1130
Begin forwarded message:

From: Leckovic, Katrina
Sent: Saturday, October 20, 2018 1:40 PM
To: Hagiwara, Rosemary; Lowe, Janice
Subject: Fwd: Voting line-ups - NEWS 1130

Katrina Leckovic
City Clerk
Office of the City Clerk | City of Vancouver
604.873.7998

Begin forwarded message:

From: Sasha Lakic <Sasha.Lakic@rci.rogers.com>
Date: October 20, 2018 at 1:18:03 PM PDT
To: "katrina.leckovic@vancouver.ca" <katrina.leckovic@vancouver.ca>
Cc: Toby Kerr <Toby.Kerr@rci.rogers.com>, Estefania Duran <Estefania.Duran@vancouverradio.rogers.com>
Subject: Voting line-ups - NEWS 1130

Hi Katrina,

We have some reports that voters at Simon Fraser Elementary and at Hastings CC are giving up because the line-ups are taking so long. Can we call you to quickly chat about this? Alternatively, you can reach us at NEWS 1130 directly at 604-877-4400. Thank in advance.

Best,

Sasha Lakic

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Ce message est confidentiel. Notre transmission et réception de courriels se fait strictement suivant les modalités énoncées dans l’avis publié à www.rogers.com/aviscourriel
But in all circumstances, the ballot will be fed into the machine. The ballot may end up as a spoiled ballot, it may end up as an over voted ballot, it may be fine.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.673.7177
e: rosemary.hagiwara@vancouver.ca
w: vancouver.ca/election

Please note that the by-law requires the voter to be present while the ballot is being fed into the tabulator as it provides an opportunity for the voter to correct any errors or request for a replacement ballot in the event the ballot is not accepted.

If there is a voter who is upset about the wait for the tabulator and decides to leave the ballot with the PEO, the voter must be told that their vote may or may not be counted. If the voter agrees, then we will put the ballot in the auxiliary compartment for processing after the close of polls.

Let me know if you have any questions.

Rosemary Hagiwara
Chief Election Officer
Office of the City Clerk | City of Vancouver
t: 604.673.8301 | 604.673.7177
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w: vancouver.ca/election

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