

File No.: 04-1000-20-2018-627

January 18, 2019

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of December 4, 2018 for:

1. **Emails and correspondence between Park Board employees about an otter at the Dr. Sun Yat Sen Classical Chinese Garden, and any plans or directives issued to staff about attempts to capture the otter or rescue the koi;**
2. **Any correspondence between the Park Board and the Dr. Sun Yat Sen Classical Garden regarding the attempts to capture the otter or rescue the koi.**

Date range for the records – November 1, 2018 to December 3, 2018

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.13(1), s.15(1)(l), and s.22(1) of the Act. You can read or download these sections here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2018-627); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,



Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4
Phone: 604.873.7999
Fax: 604.873.7419

Encl.

:kt

From: ["Brossard, John" <john.brossard@vancouver.ca>](mailto:john.brossard@vancouver.ca)

To: ["AP Central" <APCentral@vancouver.ca>](mailto:APCentral@vancouver.ca)

CC: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)

Date: 12/3/2018 9:42:48 AM

Subject: FW: Beaver Be Gone Service Inc. Invoice - Otter Sun Yan-Sen Park

Attachments: INVOICE 2018-29 November VANCOUVER BOARD OF PARKS.pdf
ATT00001.htm

Hi

Can you please have this invoice paid it can be charged to

1. Order **40038618** (which settles to the director contingency)
2. CE **533310** Program Supplies

Regards, John

John Brossard, CPA, CA
FP&A Parks and Recreation
604 257 8473
2099 Beach Ave Vancouver BC V6G 1Z4

CONFIDENTIALITY NOTICE: This message and any accompanying documents contain confidential information intended for a specific individual and purpose. This message is private and protected by law. If you are not the intended recipient, you are hereby notified that any disclosure, copying or distribution, or the taking of any action based on the contents of this information, is strictly prohibited.

From: Normann, Howard

Sent: Monday, December 03, 2018 8:20 AM

To: Jackson, Steve

Cc: Brossard, John

Subject: Fwd: Beaver Be Gone Service Inc. Invoice - Otter Sun Yan-Sen Park

Morning Steve,

Here is the bill from the trapper who tried to catch the otter. I'm not really sure how one offs like this get paid so I'm hoping you might be able to assist.

Thanks,
Howard

Sent from my iPhone

Begin forwarded message:

From: Dave Jenkins <dave.dracb@gmail.com>

Date: December 1, 2018 at 7:40:39 PM PST

To: <howard.normann@vancouver.ca>

Subject: Beaver Be Gone Service Inc. Invoice - Otter Sun Yan-Sen Park

Mr. Normann,

I thank you for calling on BBGSI to help mitigate the otter problem at Sun Yat-Sen.

I thank you and the various staff on site for their help in providing information and and labour in moving the traps around the site.

Maurice Jenkins

BEAVER BE GONE SERVICES INC.
P.O Box 1256 Stn Fort Langley, Langley, BC V1M 2S7, CANADA
Phone 604 970 4449

November 30, 2018

Vancouver Board of Parks and Recreation
2099 Beach Ave
Vancouver, BC
Canada V6G 1Z4

Attn: Howard Normann, Director of Parks

**INVOICE 2018-29 NOVEMBER VANCOUVER BOARD OF
PARKS AND RECREATION**

REFERENCE PO: ?

Mitigation of otter damage at Sun Yat-Sen Park

Services Provided:


23 Nov.	Surveyed public side of site for signs of otter pathways and other sites of habitual use Time reduced to 2.5 hours	\$212.50
24 Nov.	Returned to site to check and stabilize traps 2.0 hours	\$170.00
25 Nov.	Return to site to set additional traps on private side Time reduced to 2.5 hours	\$212.50
27 Nov.	Return to site to rebait and reposition otter traps Time reduced to 2.5 hours	\$212.50
29 Nov.	Return to site to pull otter traps Time reduced to 2.5 hours	\$212.50

GST		\$000.00
TOTAL PROFESSIONAL FEES DUE THIS INVOICE		\$1,020.00

"Maurice Jenkins"
Maurice Jenkins

From: ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)
To: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)
Date: 11/27/2018 11:04:14 AM
Subject: FW: Draft tweet re Otter

From: Tait, Godfrey
Sent: Tuesday, November 27, 2018 10:58 AM
To: Wojnarski, Daria; Krumins, Ryan
Subject: Draft tweet re Otter

Otter update: Staff are opening drains @vangarden to lower level in pond after last night's heavy rain. Otter still hasn't
 : and three koi remain in the pond. Garden staff will try to save remaining koi once water level is low enough.



Godfrey Tait | Communications

My pronoun is: he/him/his

Vancouver Park Board | 2099 Beach Avenue

t. 604.257.8438 c.604.754.8943



I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil-Waututh Nations



From: "Chan, Cheryl" <Cheryl.Chan@vancouver.ca>
To: "Normann, Howard" <howard.normann@vancouver.ca>
CC: "Sangalang, Ellen" <Ellen.Sangalang@vancouver.ca>
Date: 11/26/2018 6:13:50 PM
Subject: FW: Otter in China Town

Hi Howard,

FYI...

Thanks,

c.

~~~~~

**Cheryl Chan**

Office of the General Manager  
Vancouver Park Board

2099 Beach Avenue  
Vancouver, BC V6G 1Z4  
t: 604.257.8451 m: s.15(1)(l)  
e: [Cheryl.Chan@vancouver.ca](mailto:Cheryl.Chan@vancouver.ca)

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**From:** Joe Abercrombie [mailto:info@humanesolutions.ca]  
**Sent:** Monday, November 26, 2018 6:11 PM  
**To:** PB Commissioners  
**Subject:** Otter in China Town

Hello Commissioners,

I have been following the otter problem since the first news release, and I understand that the expert hired has been unable to capture the otter. This is a tough situation, and one that requires an uncommon skillset.

I run a humane, eco-friendly wildlife management company here in Vancouver. I have over 10 years experience with this kind of high-profile, unique wildlife control. From removing beavers from downtown cores to rescuing birds from construction sites, we've done it all.

There are a variety of trapping techniques that could result in a humane live-capture in this situation, and they can all easily be deployed at the same time, almost guaranteeing a quick result.

I am sure we can humanely and quickly capture and relocate the otter, in a way that generate positive PR for both Humane Solutions and the City of Vancouver.

If the otter problem persists, please do not hesitate to get in touch.

All the best,

**Joe Abercrombie**  
President & Founder  
Humane Solutions  
[www.humanesolutions.ca](http://www.humanesolutions.ca)  
(778) 836-3019

**HUMANE SOLUTIONS**  
MANAGEMENT • CONSULTATION • INNOVATION



From: ["Kulchyski, Jessica" <Jessica.Kulchyski@vancouver.ca>](mailto:Jessica.Kulchyski@vancouver.ca)  
To: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
Date: 11/22/2018 11:42:58 AM  
Subject: FW: Otter in the pond.

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**From:** s.22(1)  
**Sent:** Thursday, November 22, 2018 7:23 AM  
**To:** PB Commissioners  
**Subject:** Otter in the pond.

Hi,

I had an otter for a pet when I lived in northern Manitoba. The one food he was absolutely crazy over was hot dog wieners. He would literally jump up on your lap and take the hot dog from your grip even if you were biting on it. I took a package of wieners from the fridge one day and he clamped on with his teeth and I absolutely could not get them away from him. I tossed him and the wieners outside.

Put a few wieners near his den and then put several in a trap and you will catch him.

s.22(1)

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From: "Page, Nick" <Nick.Page@vancouver.ca>  
To: "Normann, Howard" <howard.normann@vancouver.ca>  
Date: 11/27/2018 12:00:56 PM  
Subject: FW: Otter relocation plan - why transport to Fraser Valley?

Did you respond to this? I can if needed and will focus on health of the otter and direction from MOE.

Nick

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**From:** Nicole Fenwick [mailto:nfenwick@spca.bc.ca]  
**Sent:** Friday, November 23, 2018 9:44 AM  
**To:** Page, Nick; Normann, Howard  
**Subject:** Otter relocation plan - why transport to Fraser Valley?

Dear Howard and Nick,

We are curious about how you came to the decision to relocate the otter to the Fraser Valley (from CBC story below). We appreciate that he can't be released downtown but wondering why not in Stanley Park or another geographically closer location?

We are also wondering if you would share the name of the wildlife company you are working with, and suggest asking them to follow BC SPCA's [AnimalKind standards for humane wildlife control](#). Standards 8 and 9 cover humane cage trapping and release.

You can also find otter - specific information in our Wildlife Control Best Practices <https://spca.bc.ca/wp-content/uploads/best-practices-river-otter-and-mink.pdf>

CBC: "Late Thursday afternoon it announced that it has hired a wildlife relocation expert to capture the critter and send it to a new home in the Fraser Valley. "That will provide it with the best habitat for a long and healthy life," the board said in a statement"

<https://www.cbc.ca/news/canada/british-columbia/grand-theft-otter-river-otter-in-vancouver-park-steals-fish-and-hearts-1.4917516>

Thank you!



1245 East 7th Avenue  
Vancouver BC V5T 1R1

t. 604-681-7271 extension 1443

c. 604-417-6219 • [nfenwick@spca.bc.ca](mailto:nfenwick@spca.bc.ca) • [www.animalkind.ca](http://www.animalkind.ca)



From: ["Page, Nick" <Nick.Page@vancouver.ca>](mailto:Nick.Page@vancouver.ca)

To: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)

Date: 11/27/2018 11:58:49 AM

Subject: FW: The otter

Did we drain a pond at Andy Livingstone?

Nick

-----Original Message-----

From: s.22(1)

Sent: Wednesday, November 21, 2018 8:56 AM

To: Page, Nick

Subject: The otter

Nick

I left you a message about the otter.... I was down in the area when the pond was drained a few days ago at Andy Livingston Park ... that is where the otter was hanging out. We followed the otter back to its den. It's unfortunate that it has ended up in the garden... but you and I both know... we often get calls about otters downtown

s.22(1)

Sent from my iPhone

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From: "Creery, Jamie" <Jamie.Creery@vancouver.ca>  
To: "Normann, Howard" <howard.normann@vancouver.ca>  
Date: 11/24/2018 6:57:18 AM  
Subject: Fwd: Citizen Feedback-101012156637

FYI

Sent from my iPhone

Begin forwarded message:

Hello,  
Please see attached citizen feedback.  
Thanks,  
Caitlin  
311 Contact Centre



Citizen Feedback

Case number: 101012156637 Case created: 2018-11-22, 01:05:00 PM

Incident Location

Address: 578 CARRALL ST, Vancouver, V6B 5K2  
Address2:  
Location name: SUN YAT SEN PARK|SUNYATSEN PARK|SUNYATSENPARK  
Original Address:

Contact Details

Name: s.22(1)  
Address: ,  
Address2:  
Phone: s.22(1) Email:  
Alt. Phone: Preferred contact method: Either

Request Details

|    |                                                                                |                                                                                                                                                                                                                                                                                                                                         |
|----|--------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Describe details (who, what, where, when, why):                                | Citizen has a problem with a mink in their pond a number of years ago. They tried to trap it using the same trapping device as you are using to try to get the otter and they ended up using a large bowl of sardines in the trap and caught it right away. Citizen wanted to pass that along as it may assist with trapping the otter. |
| 2. | Type of feedback:                                                              | Opinion                                                                                                                                                                                                                                                                                                                                 |
| 3. | Feedback regarding:                                                            | City Department                                                                                                                                                                                                                                                                                                                         |
| 4. | Department:                                                                    | Parks                                                                                                                                                                                                                                                                                                                                   |
| 5. | Division or Branch Name:                                                       | Parks board                                                                                                                                                                                                                                                                                                                             |
| 6. | Were any other cases or service requests created as a result of this feedback? | No                                                                                                                                                                                                                                                                                                                                      |
| 8. | (Don't ask, just record - did caller indicate they want a call back?):         | Unknown                                                                                                                                                                                                                                                                                                                                 |

Additional Details

Map and Photo

- no picture -

From: "Tait, Godfrey" <Godfrey.Tait@vancouver.ca>  
To: "Bromley, Malcolm" <Malcolm.Bromley@vancouver.ca>  
CC: "Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>  
"Normann, Howard" <howard.normann@vancouver.ca>  
Date: 11/19/2018 12:23:18 PM  
Subject: Fwd: Media call re: otter eating koi at Dr. Sun Yat-Sen Garden

Malcolm - Howard's team was alerted today by Sun Yat Sen that otter has been eating Koi there. Howard investigating and will follow up with us. We haven't committed to anything with Global at this stage.

Sent from my iPhone

Begin forwarded message:

From: "Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>  
Date: November 19, 2018 at 12:00:33 PM PST  
To: "Whitehead, Jeff" <jeff.whitehead@vancouver.ca>  
Cc: "Normann, Howard" <howard.normann@vancouver.ca>, "Tait, Godfrey" <Godfrey.Tait@vancouver.ca>  
Subject: Media call re: otter eating koi at Dr. Sun Yat-Sen Garden

Jeff,

A reporter with Global TV wants to talk to someone at the PB re: an otter that's eating koi at Dr. Sun Yat-Sen Garden.

What is being doing about the otter?

Thanks.  
Daria



**Daria Wojnarski | Communications**  
*My pronoun is: she/her*  
Vancouver Park Board | 2099 Beach Avenue  
t. 604.257.8440

[daria.wojnarski@vancouver.ca](mailto:daria.wojnarski@vancouver.ca)

*I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations*



From: ["Gagnon, Yann" <Yann.Gagnon@vancouver.ca>](mailto:Yann.Gagnon@vancouver.ca)  
To: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
Date: 11/20/2018 8:06:32 AM  
Subject: Fwd: otter

Hi Godfrey,

See below for info.

In a nutshell, we will attempt to trap and relocate the otter to Stanley Park. The park will be close for the public until further notice. The last option is to drain the pond and board the koi somewhere until the problem is fixed.

More to come.

Yann

Sent from my iPhone

Begin forwarded message:

From: "Gagnon, Yann" <[Yann.Gagnon@vancouver.ca](mailto:Yann.Gagnon@vancouver.ca)>  
Date: November 20, 2018 at 7:46:41 AM PST  
To: "Bishop, Janice" <[Janice.Bishop@vancouver.ca](mailto:Janice.Bishop@vancouver.ca)>  
Cc: "Jones, Ziggy" <[ziggy.jones@vancouver.ca](mailto:ziggy.jones@vancouver.ca)>, "Whitehead, Jeff" <[jeff.whitehead@vancouver.ca](mailto:jeff.whitehead@vancouver.ca)>, "Normann, Howard" <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>  
Subject: Re: otter

Thanks all,

I don't remember the gates design well enough by memory but would  
It help to install plywood or chloroplasts at the bottom of the gates?

Yann

Sent from my iPhone

On Nov 20, 2018, at 7:39 AM, Bishop, Janice <[Janice.Bishop@vancouver.ca](mailto:Janice.Bishop@vancouver.ca)> wrote:

Hi Yann and Jeff

Here is the plan of action for today.

Ziggy, Chris, and Crystal will set up the one large otter trap today. We'll close the park as you have suggested and the staff can monitor the trap hourly. If the otter is trapped during regular work hours, it can be released at Prospect as Ziggy has suggested. I'll write up a sign to post on the gates and forward to you before posting.

If this doesn't work, maybe then look into draining the pond and boarding the koi at the Aquarium. I can follow up with the aquarium and see if this is a possibility.

Thanks  
Janice

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**From:** Jones, Ziggy  
**Sent:** Tuesday, November 20, 2018 7:08 AM  
**To:** Bishop, Janice  
**Subject:** otter

Please edit as you wish:

As I see it, there are four options:

- Use electrified fencing around the ponds. This would be difficult to do, and may be of concern with the public, though the current can be turned on and off as needed.
- Move the koi to the aquarium (they did board the koi for us during the reconstruction of the pond area), drain the ponds. This would remove a source of food and water for the otter and it would eventually depart the area.
- Hire a professional trapper (EBB, Oliver Busby and company).
- In the interim, I could take a trap over to the garden and hope to get it before too many more casualties. I have one trap large enough for an otter. It's actually coyote sized so would need help to move it back and forth. I can show the staff how to set up the trap and figure out the best spot for it. The trap would have to be set up after hours, so it would be up to garden staff to do this. Our parks gardener, Dan, can check the trap first thing in the morning and let me know if there is an occupant and I can then come and move it. We may end up getting a raccoon or two...If we catch the otter, I would suggest release in Stanley Park, probably Prospect Point, as I've seen otters there and want the most distance away as possible. I would also suggest replacing the gated doors on the public part of the garden with solid doors, and checking the outside perimeter for any other possible entryway to prevent another, or same otter coming into the garden.

From: ["Gagnon, Yann" <Yann.Gagnon@vancouver.ca>](mailto:Yann.Gagnon@vancouver.ca)

To: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)

Date: 11/20/2018 6:32:50 AM

Subject: Fwd: Sys otter

Sent from my iPhone

Begin forwarded message:

From: [<Yann.Gagnon@vancouver.ca>](mailto:Yann.Gagnon@vancouver.ca)

Date: November 20, 2018 at 5:39:34 AM PST

To: Janice Bishop [<janice.bishop@vancouver.ca>](mailto:janice.bishop@vancouver.ca)

Cc: Jeff Whitehead [<jeff.whitehead@vancouver.ca>](mailto:jeff.whitehead@vancouver.ca)

Subject: Sys otter

Hi Janice,

Given how much media attention this is getting, I would like us to agree on a plan for today's attempt to trap the otter.

Since Ziggy has the most experienced with trapping otters, could you please ask her what her tactics will be and send me a few lines describing it.

From my end:

- text me when staff are on site with the traps.
- please ensure that there is sufficient staff at sys today.
- you have the permission to close the public courtyard to the public until this is over.
- if it doesn't work, what the plan for tonight/tomorrow.
- as usual, no park board staff interact with the Media.

Good luck,

Yann

Sent from my iPhone



From: ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)  
To: ["Lambert, Ellie" <ellie.lambert@vancouver.ca>](mailto:ellie.lambert@vancouver.ca)  
["Sandhu, Jag" <jag.sandhu@vancouver.ca>](mailto:jag.sandhu@vancouver.ca)  
CC: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
Date: 11/28/2018 11:50:39 AM  
Subject: Media event tomorrow morning re: otter and koi

Ellie and Jag,

We're planning to hold a news conference at Dr. Sun Yat-Sen Garden tomorrow at 9:45 am to update media re: the otter.

Today, we caught the last remaining koi in the pond and transferred them to the Vancouver Aquarium. The otter is still at large. The Garden will reopen tomorrow at 10 am.

I will send out a media advisory this afternoon.

Also, I have a media advisory going out tomorrow morning re: VanDusen Festival of Lights. We're holding a media event Friday at 4 pm at the Garden.



**Daria Wojnarski | Communications**

*My pronoun is: she/her*

Vancouver Park Board | 2099 Beach Avenue

t. 604.257.8440

[daria.wojnarski@vancouver.ca](mailto:daria.wojnarski@vancouver.ca)

*I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations*



From: ["Debbie Cheung" <debbie.cheung@vancouverchineseegarden.com>](mailto:debbie.cheung@vancouverchineseegarden.com)

To: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)

CC: ["Vincent Kwan" <vkwan@vancouverchineseegarden.com>](mailto:vkwan@vancouverchineseegarden.com)

Date: 11/27/2018 2:20:16 PM

Subject: Next steps for the relocation of otter and koi

Hi Howard,

Below are the steps that you and I talked about this morning. I have copied Vincent in this email.

Please let me know when the public side will be re-open to the public and if cameras will be installed to monitor the otter. I'm happy to answer any questions, feel free to email or call me.

**Tuesday, Nov 27**

3:00pm — Plumping guys will arrive at the garden to close the drain.

6:00pm — Garden staff to meet with park rangers to check the traps

**Wednesday, Nov 28**

7:00am — Garden staff to meet with park rangers or a park board staff to check on the traps if the otter is not caught.

7:30am — Plumping guys return to open the drain and will return to close the drain when needed.

9:30am — Garden staff start taking the remaining koi out with the help of Vancouver Aquarium and Chris Lee. The remaining koi will be relocated to the Vancouver Aquarium.

6:00pm — Garden staff to meet with park rangers or a park board staff to check on the traps if the otter is not caught.

**Thursday, Nov 29**

7:00am-9:30am— Park board staff and the trapper will remove the traps in the Garden side.

10:00am — The garden will reopen to visitors. Business as usual...hopefully...

Best regards,

Debbie

Get [Outlook for iOS](#)

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From: ["Bishop, Janice" <Janice.Bishop@vancouver.ca>](mailto:Janice.Bishop@vancouver.ca)  
To: ["Gagnon, Yann" <Yann.Gagnon@vancouver.ca>](mailto:Yann.Gagnon@vancouver.ca)  
["Whitehead, Jeff" <jeff.whitehead@vancouver.ca>](mailto:jeff.whitehead@vancouver.ca)  
CC: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
Date: 11/21/2018 2:26:41 PM  
Subject: RE: Apparently the otter just walked to Sun Yat-Sen....

Dan is netting it today.

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**From:** Gagnon, Yann  
**Sent:** Wednesday, November 21, 2018 1:43 PM  
**To:** Bishop, Janice; Whitehead, Jeff  
**Cc:** Normann, Howard  
**Subject:** Fwd: Apparently the otter just walked to Sun Yat-Sen....

Sealing the small red gate is crucial.

Yann

Sent from my iPhone

Begin forwarded message:

**From:** "Tait, Godfrey" <[Godfrey.Tait@vancouver.ca](mailto:Godfrey.Tait@vancouver.ca)>  
**Date:** November 21, 2018 at 1:26:06 PM PST  
**To:** "Normann, Howard" <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>, "Wilton, Shauna" <[Shauna.Wilton@vancouver.ca](mailto:Shauna.Wilton@vancouver.ca)>, "Hutch, Dave" <[dave.hutch@vancouver.ca](mailto:dave.hutch@vancouver.ca)>, "Gagnon, Yann" <[Yann.Gagnon@vancouver.ca](mailto:Yann.Gagnon@vancouver.ca)>, "Bromley, Malcolm" <[Malcolm.Bromley@vancouver.ca](mailto:Malcolm.Bromley@vancouver.ca)>  
**Subject:** Apparently the otter just walked to Sun Yat-Sen....

s.22(1)

[7 mins ago](#)

My wife and I ran into this voracious beast on Saturday evening on Carrall St. We were lucky to get out of there alive....

**Godfrey Tait | Communications**

*My pronoun is: he/him/his*

Vancouver Park Board | 2099 Beach Avenue

t. 604.257.8438 c.604.754.8943

*I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil-Waututh Nations*

From: "Normann, Howard" <howard.normann@vancouver.ca>  
To: "Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>  
CC: "Tait, Godfrey" <Godfrey.Tait@vancouver.ca>  
Date: 11/26/2018 1:42:30 PM  
Subject: RE: CBC questions re: otter

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**From:** Wojnarski, Daria  
**Sent:** Monday, November 26, 2018 12:53 PM  
**To:** Normann, Howard  
**Cc:** Tait, Godfrey  
**Subject:** CBC questions re: otter

Howard,

Tina Lovgreen with CBC has the following questions (see below) and is hoping to interview you today. It's fine if you cannot do the interview.

BTW, Debbie Cheung says she is turning down interview requests today.

1. How much has the park board spent on trying to capture the otter? Please include all costs and break down if possible...i.e how much wildlife expert was paid, extra staffing, traps, bait, etc.

No extra staffing/we already had the trap we used and we bought a piece of fish, a package of 6 chicken drumsticks and a can of tuna so maybe \$20.00/the trapper is \$85.00 per hour includes traps and bait...so far his cost is under \$1,000.00

2. Has the garden lost any revenue because of this? If so, how much? – this needs to be answered by Garden staff

Our side is free so no loss

3. Who called in the aquarium? And how much does the aquarium's time to remove the koi?

This was done by the garden staff not the PB

4. Why wasn't the aquarium called in earlier to remove the koi?

See above

5. What plans if any are there to replace the koi? – this needs to be answered by Garden staff

C

E

V



ext plans in capturing the otter?

traps in place

Thanks!

Daria



**Daria Wojnarski | Communications**

*My pronoun is: she/her*

Vancouver Park Board | 2099 Beach Avenue

t. 604.257.8440

[daria.wojnarski@vancouver.ca](mailto:daria.wojnarski@vancouver.ca)

*I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations*





From: "Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>  
To: "Normann, Howard" <howard.normann@vancouver.ca>  
"Tait, Godfrey" <Godfrey.Tait@vancouver.ca>  
Date: 11/22/2018 4:31:17 PM  
Subject: RE: Dr. Sun Yet-Sun

I'm drafting a media advisory now. I'll send it to you both to review. I think I should send it out today and tomorrow am.

I've left a voice message with Debbie Cheung at the Garden re: the media event at 9 am. I will attend.

**From:** Daria Wojnarski s.22(1)  
**Sent:** Thursday, November 22, 2018 4:30 PM  
**To:** Wojnarski, Daria  
**Subject:** Fwd: Dr. Sun Yet-Sun

----- Forwarded message -----

From: **Tait, Godfrey** <Godfrey.Tait@vancouver.ca>  
Date: Thu, Nov 22, 2018 at 4:07 PM  
Subject: Re: Dr. Sun Yet-Sun  
To: Normann, Howard <howard.normann@vancouver.ca>  
Cc: Daria Wojnarski s.22(1)

Ok great! Lining up Farzine our videographer once we have a time/plan for release

Sent from my iPhone

On Nov 22, 2018, at 3:58 PM, Normann, Howard <howard.normann@vancouver.ca> wrote:

Hi, please see below....I will meet any interested media at the east gate at 9 am for an update

Sent from my iPad

Begin forwarded message:

**From:** "Bromley, Malcolm" <Malcolm.Bromley@vancouver.ca>  
**Date:** November 22, 2018 at 3:55:48 PM PST  
**To:** "Normann, Howard" <howard.normann@vancouver.ca>  
**Subject:** Re: Dr. Sun Yet-Sun

I'm ok with this.

Malcolm Bromley  
General Manager  
Vancouver Board of Parks and Recreation

On Nov 22, 2018, at 3:53 PM, Normann, Howard <howard.normann@vancouver.ca> wrote:

Hi,

Here are my thoughts on next steps on dealing with the media and the otter. This story continues to generate media attention and I am suggesting that we do a final follow up at 9 am tomorrow morning.

The trapper/relocation expert will be on site at noon and I would like to take the attention away from the garden prior to that. There were 4 media outlets at the garden the majority of the day waiting for updates.

I would explain that after consulting with the ministry of environment we have engaged the services of a wildlife relocations expert who will be on site later that day.

I will explain that if and when the otter is captured it will be transported to a location in the Fraser valley that will provide it with the best habitat for a long and healthy life.

If the relocation expert agrees a time and location will be provided to the media but at this time I will make any promises that this will be possible. Looking to take the pressure off the facility PB staff and the Dr, Sun Yet-Sun staff as far as questions around the otter are concerned.

I would appreciate your thoughts around this strategy?

Thanks,  
Howard

Sent from my iPad



From: "Normann, Howard" <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>  
To: "Tait, Godfrey" <[Godfrey.Tait@vancouver.ca](mailto:Godfrey.Tait@vancouver.ca)>  
CC: "Daria Wojnarski" s.22(1)  
Date: 11/22/2018 4:16:58 PM  
Subject: Re: Dr. Sun Yet-Sun

So Farzine would do the video and share it with media or would we invite the media to the release?

Sent from my iPhone

On Nov 22, 2018, at 4:07 PM, Tait, Godfrey <[Godfrey.Tait@vancouver.ca](mailto:Godfrey.Tait@vancouver.ca)> wrote:

Ok great! Lining up Farzine our videographer once we have a time/plan for release

Sent from my iPhone

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To: "Normann, Howard" <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>  
Subject: Re: Dr. Sun Yet-Sun

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General Manager  
Vancouver Board of Parks and Recreation

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There were 4 media outlets at the garden the majority of the day waiting for updates.

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If the relocation expert agrees a time and location will be provided to the media but at this time I will make any promises that this will be possible.

Looking to take the pressure off the facility PB staff and the Dr, Sun Yet-Sun staff as far as questions around the otter are concerned.

I would appreciate your thoughts around this strategy?

Thanks,  
Howard

Sent from my iPad

From: "Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>  
To: "Nick Page" <nick@raincoastappliedecology.ca>  
CC: "Tait, Godfrey" <Godfrey.Tait@vancouver.ca>  
Date: 11/28/2018 5:03:47 PM  
Subject: RE: Draft media advisory:

Thanks!

**From:** Nick Page [mailto:nick@raincoastappliedecology.ca]  
**Sent:** Wednesday, November 28, 2018 5:02 PM  
**To:** Wojnarski, Daria  
**Subject:** Re: Draft media advisory:

Lost lagoon  
Jericho park ponds  
Beaver lake  
Vanier park ponds  
Mcleery golf course ponds  
Charleson park pond

On Nov 28, 2018, at 4:13 PM, Wojnarski, Daria <Daria.Wojnarski@vancouver.ca> wrote:

Thanks Nick.

Someone is asking: I would like to know what other Vancouver Park Board inland ponds, lakes, etc. have had river otter incursions.

**From:** Nick Page [mailto:nick@raincoastappliedecology.ca]  
**Sent:** Wednesday, November 28, 2018 3:37 PM  
**To:** Wojnarski, Daria  
**Subject:** Re: Draft media advisory:

Some suggestions in red below. See you tomorrow.

Nick

On Wed, Nov 28, 2018 at 2:17 PM Wojnarski, Daria <Daria.Wojnarski@vancouver.ca> wrote:

Nick,  
  
I'm sending this media advisory out shortly. Please let me know if you have any concerns.  
  
Cheers,  
Daria

s.13(1)

<image001.png>Daria Wojnarski | Communications  
My pronoun is: she/her  
Vancouver Park Board | 2099 Beach Avenue  
t. 604.257.8440  
daria.wojnarski@vancouver.ca

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

<image002.jpg> <image003.jpg> <image004.png>



From: "[Debbie Cheung](mailto:debbie.cheung@vancouverchineseegarden.com)" <[debbie.cheung@vancouverchineseegarden.com](mailto:debbie.cheung@vancouverchineseegarden.com)>  
To: "[Normann, Howard](mailto:howard.normann@vancouver.ca)" <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>  
Date: 11/27/2018 5:29:16 AM  
Subject: Re: Koi in Sun Yet Sen

No otter last night. The rangers came and took pictures of the empty cages.

Get [Outlook for iOS](#)

---

**From:** Normann, Howard <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>  
**Sent:** Monday, November 26, 2018 11:42 PM  
**To:** Debbie Cheung  
**Subject:** Re: Koi in Sun Yet Sen

I didn't hear from the rangers of Vincent, did you?

Sent from my iPhone

On Nov 26, 2018, at 6:24 PM, Debbie Cheung <[debbie.cheung@vancouverchineseegarden.com](mailto:debbie.cheung@vancouverchineseegarden.com)> wrote:

Hi Howard,

Thank you for sending Chris's contact to us. I'll get in touch with him. The pond is draining very slowly....

See you tomorrow morning,  
Debbie

Get [Outlook for iOS](#)

---

**From:** Normann, Howard <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>  
**Sent:** Monday, November 26, 2018 3:42 PM  
**To:** Debbie Cheung  
**Subject:** Fwd: Koi in Sun Yet Sen

Hi, you can find Chris Lee's contact information at the bottom of this thread ...

Sent from my iPhone

Begin forwarded message:

From: "Gore, Amy" <[Amy.Gore@vancouver.ca](mailto:Amy.Gore@vancouver.ca)>  
Date: November 26, 2018 at 2:08:06 PM PST  
To: Chris Lee - AquaTerra Environmental Ltd. <[chris@aquaterra.ca](mailto:chris@aquaterra.ca)>, "Duncan, Alan" <[alan.duncan@vancouver.ca](mailto:alan.duncan@vancouver.ca)>, "Page, Nick" <[Nick.Page@vancouver.ca](mailto:Nick.Page@vancouver.ca)>  
Cc: "Normann, Howard" <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>  
Subject: RE: Koi in Sun Yet Sen

Hi Chris,

Thank you for this generous offer! I have cc'd Howard Norman, our director of park operations, who is managing the koi transfer at Sun Yet Sen. He will get in touch with you directly to fill you in on what services they may need.

Thanks again!

Amy

**Amy Gore**

Landscape Architect

VANCOUVER BOARD OF PARKS AND RECREATION | PARK DEVELOPMENT | PLANNING AND OPERATIONS

2099 Beach Avenue Vancouver BC V6G1Z4 | T 604.654.0972 | C 604.348.6715

E [amy.gore@vancouver.ca](mailto:amy.gore@vancouver.ca) | W [vancouver.ca](http://vancouver.ca)

---

**From:** Chris Lee - AquaTerra Environmental Ltd. [<mailto:chris@aquaterra.ca>]

**Sent:** Monday, November 26, 2018 9:15 AM

**To:** Duncan, Alan; Gore, Amy; Page, Nick

**Subject:** Koi in Sun Yet Sen

Hi everyone,

I'm not sure who is managing the koi issue at Sun Yet Sen, but we'd be happy to volunteer our electrofisher, 100 ft seine net and personnel to help capture the koi for relocation. Can we help?

Chris

---

Chris Lee, M.Sc., R.P.Bio., QEP, BC-CESCL

Principal / Senior Biologist

**AQUATERRA ENVIRONMENTAL LTD.**

Direct: 604-357-3475

Cell: 604-765-2993

Email: [chris@aquaterra.ca](mailto:chris@aquaterra.ca)

Website: [www.aquaterra.ca](http://www.aquaterra.ca)

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From: ["Whitehead, Jeff" <jeff.whitehead@vancouver.ca>](mailto:jeff.whitehead@vancouver.ca)

To: ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)

CC: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)

["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)

["Gagnon, Yann" <Yann.Gagnon@vancouver.ca>](mailto:Yann.Gagnon@vancouver.ca)

["Bishop, Janice" <Janice.Bishop@vancouver.ca>](mailto:Janice.Bishop@vancouver.ca)

Date: 11/19/2018 12:08:19 PM

Subject: RE: Media call re: otter eating koi at Dr. Sun Yat-Sen Garden

Ziggy Jones our wildlife worker is looking into trapping the Otter, but not sure on how successful this will be? Don't really want to advertise our plan to trap/release the otter as of yet till things are finalized.

regards

Jeff Whitehead  
Supervisor of Stanley Park, Downtown Parks, Beaches &  
Neighbourhood Parks West  
Vancouver Board of Parks & Recreation  
604 257- 8541

---

**From:** Wojnarski, Daria  
**Sent:** Monday, November 19, 2018 12:01 PM  
**To:** Whitehead, Jeff  
**Cc:** Normann, Howard; Tait, Godfrey  
**Subject:** Media call re: otter eating koi at Dr. Sun Yat-Sen Garden

Jeff,

A reporter with Global TV wants to talk to someone at the PB re: an otter that's eating koi at Dr. Sun Yat-Sen Garden.



ig doing about the otter?

Thanks.  
Daria



**Daria Wojnarski | Communications**  
*My pronoun is: she/her*  
Vancouver Park Board | 2099 Beach Avenue  
t. 604.257.8440

[daria.wojnarski@vancouver.ca](mailto:daria.wojnarski@vancouver.ca)

*I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations*





From: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
To: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
Date: 11/19/2018 3:17:18 PM  
Subject: RE: Media call re: otter eating koi at Dr. Sun Yat-Sen Garden

Do you have a contact for global, I will give them a call

---

**From:** Tait, Godfrey  
**Sent:** Monday, November 19, 2018 12:23 PM  
**To:** Bromley, Malcolm  
**Cc:** Wojnarski, Daria; Normann, Howard  
**Subject:** Fwd: Media call re: otter eating koi at Dr. Sun Yat-Sen Garden

Malcolm - Howard's team was alerted today by Sun Yat Sen that otter has been eating Koi there. Howard investigating and will follow up with us. We haven't committed to anything with Global at this stage.

Sent from my iPhone

Begin forwarded message:

**From:** "Wojnarski, Daria" <[Daria.Wojnarski@vancouver.ca](mailto:Daria.Wojnarski@vancouver.ca)>  
**Date:** November 19, 2018 at 12:00:33 PM PST  
**To:** "Whitehead, Jeff" <[jeff.whitehead@vancouver.ca](mailto:jeff.whitehead@vancouver.ca)>  
**Cc:** "Normann, Howard" <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>, "Tait, Godfrey" <[Godfrey.Tait@vancouver.ca](mailto:Godfrey.Tait@vancouver.ca)>  
**Subject:** Media call re: otter eating koi at Dr. Sun Yat-Sen Garden

Jeff,

A reporter with Global TV wants to talk to someone at the PB re: an otter that's eating koi at Dr. Sun Yat-Sen Garden.

What is being doing about the otter?

Thanks.  
Daria



**Daria Wojnarski | Communications**  
*My pronoun is: she/her*  
Vancouver Park Board | 2099 Beach Avenue  
t. 604.257.8440

[daria.wojnarski@vancouver.ca](mailto:daria.wojnarski@vancouver.ca)

*I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations*



From: ["Gagnon, Yann" <Yann.Gagnon@vancouver.ca>](mailto:Yann.Gagnon@vancouver.ca)  
To: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
Date: 12/4/2018 9:40:40 AM  
Subject: RE: Media inquiry re Otter costs

7 days in total

Yann

-----Original Message-----

From: Tait, Godfrey  
Sent: Tuesday, December 4, 2018 9:15 AM  
To: Gagnon, Yann  
Subject: Re: Media inquiry re Otter costs

Thanks Yann. And was it six days work?

Sent from my iPhone

> On Dec 4, 2018, at 6:27 AM, Gagnon, Yann <Yann.Gagnon@vancouver.ca> wrote:

>

> Hi,

>

> Good draft.

>

> I don't have the exact amount but it is the only true cost that we occurred during the otter situation. It's most likely much less than \$1,000 but under 1K sounds right.

>

> Yann

>

>

>

> Sent from my iPhone

>

>> On Dec 3, 2018, at 9:56 PM, Tait, Godfrey <Godfrey.Tait@vancouver.ca> wrote:

>>

>> Hi Yann,

>>

>> We had a question today from Van Courier re. Costs for trying to capture Otter. Here's my draft response based on info from Howard last week:

>>

s.13(1)

>>

>> Is this accurate? Please let me know by noon tomorrow (Tues) if possible.

>>

>> Thanks, Godfrey

>>

>> Sent from my iPhone

From: ["Milne, Rebecca" <Rebecca.Milne@vancouver.ca>](mailto:Rebecca.Milne@vancouver.ca)  
To: ["Bishop, Janice" <Janice.Bishop@vancouver.ca>](mailto:Janice.Bishop@vancouver.ca)  
["Gagnon, Yann" <Yann.Gagnon@vancouver.ca>](mailto:Yann.Gagnon@vancouver.ca)  
CC: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
Date: 11/22/2018 3:33:51 PM  
Subject: RE: Otter 'Trapper'

Fantastic – thanks Janice ☺

---

**From:** Bishop, Janice  
**Sent:** Thursday, November 22, 2018 3:32 PM  
**To:** Milne, Rebecca; Gagnon, Yann  
**Cc:** Normann, Howard  
**Subject:** RE: Otter 'Trapper'

Hi Rebecca

Thanks for the info. I will text him and confirm we will be meeting at noon.

Thanks  
Janice

---

**From:** Milne, Rebecca  
**Sent:** Thursday, November 22, 2018 3:28 PM  
**To:** Gagnon, Yann; Bishop, Janice  
**Cc:** Normann, Howard  
**Subject:** Otter 'Trapper'

Hi both,

Howard has asked me to forward you over the details of the gentleman who will be helping to relocate our otter friend.

His phone number is: 604-970-4449 and his name is Maurice Jenkins. He will be driving a s.22(1)

Whichever of you is meeting him, he will be at Sun Yat Sen at the East gate at 12 noon – in advance, could you please text him at the above number and let him know that you will be meeting him.

Thanks,

Rebecca

**Rebecca Milne**  
Executive Assistant | Office of the General Manager  
Vancouver Board of Parks & Recreation  
2099 Beach Avenue  
Vancouver, BC V6G 1Z4  
tel: 604.257.8494  
email: [rebecca.milne@vancouver.ca](mailto:rebecca.milne@vancouver.ca)

From: ["Debbie Cheung" <debbie.cheung@vancouverchinesegarden.com>](mailto:debbie.cheung@vancouverchinesegarden.com)

To: ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)

Date: 11/26/2018 3:50:07 PM

Subject: Re: Otter update on social media

Hi Daria,

Okay, I'll send calls about traps your way.

We haven't been able to verify the lost of Madonna yet

Thanks,  
Debbie

Get [Outlook for iOS](#)

---

**From:** Wojnarski, Daria <daria.wojnarski@vancouver.ca>

**Sent:** Monday, November 26, 2018 3:18 PM

**To:** Debbie Cheung

**Subject:** RE: Otter update on social media

The only thing to say about traps is that they are still at the garden as we hope to catch the otter and relocate it to the Fraser Valley. You can also refer those calls to me.

The news release looks good. I've shared it with Howard and Malcolm.

BTW, someone is asking on social media if Madonna was killed. I believe she was, correct?

Thanks!

---

**From:** Debbie Cheung [mailto:debbie.cheung@vancouverchinesegarden.com]

**Sent:** Monday, November 26, 2018 3:14 PM

**To:** Wojnarski, Daria

**Subject:** Re: Otter update on social media

Hi Daria,

When reporters ask me about the traps, would you like me to direct them to you or simply tell them there is no new update on the traps?

Thank you,  
Debbie

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden

T: 604. 662. 3207 ext 204

[Facebook](#) | [Twitter](#) | [Instagram](#)

---

**From:** Debbie Cheung

**Sent:** November 26, 2018 2:53:19 PM

**To:** Wojnarski, Daria

**Subject:** Re: Otter update on social media

Hi Daria,

Your tweet looks good to me. Unfortunately, I don't have a photo for the tweet. Sorry...

I'm still getting calls from the media. I would like to send a news release out this afternoon, please see below and let me know if you see any issues:

s.13(1)



Thanks,  
Debbie

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden

T: 604. 662. 3207 ext 204

[Facebook](#) | [Twitter](#) | [Instagram](#)

---

**From:** Wojnarski, Daria <Daria.Wojnarski@vancouver.ca>

**Sent:** November 26, 2018 2:43:14 PM

**To:** Debbie Cheung

**Subject:** Otter update on social media

Debbie,

We're thinking about doing an otter update today on Park Board social media channels.

I've drafted the following message. Please review and change as necessary. Any chance you can take a photo of the pond/garden today to go with the message?

s.13(1)





Thanks!

Daria



**Daria Wojnarski | Communications**

*My pronoun is: she/her*

Vancouver Park Board | 2099 Beach Avenue

t. 604.257.8440

[daria.wojnarski@vancouver.ca](mailto:daria.wojnarski@vancouver.ca)



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- 
-

From: "Bishop, Janice" <Janice.Bishop@vancouver.ca>  
To: "Gagnon, Yann" <Yann.Gagnon@vancouver.ca>  
CC: "Jones, Ziggy" <ziggy.jones@vancouver.ca>  
"Whitehead, Jeff" <jeff.whitehead@vancouver.ca>  
"Normann, Howard" <howard.normann@vancouver.ca>  
Date: 11/20/2018 1:25:11 PM  
Subject: RE: otter

Chris installed some coroplast plastic at the bottom of the gates.

---

**From:** Gagnon, Yann  
**Sent:** Tuesday, November 20, 2018 7:47 AM  
**To:** Bishop, Janice  
**Cc:** Jones, Ziggy; Whitehead, Jeff; Normann, Howard  
**Subject:** Re: otter

Thanks all,

I don't remember the gates design well enough by memory but would  
It help to install plywood or chloroplasts at the bottom of the gates?

Yann

Sent from my iPhone

On Nov 20, 2018, at 7:39 AM, Bishop, Janice <[Janice.Bishop@vancouver.ca](mailto:Janice.Bishop@vancouver.ca)> wrote:

Hi Yann and Jeff

Here is the plan of action for today.

Ziggy, Chris, and Crystal will set up the one large otter trap today. We'll close the park as you have suggested and the staff can monitor the trap hourly. If the otter is trapped during regular work hours, it can be released at Prospect as Ziggy has suggested. I'll write up a sign to post on the gates and forward to you before posting.

If this doesn't work, maybe then look into draining the pond and boarding the koi at the Aquarium. I can follow up with the aquarium and see if this is a possibility.

Thanks  
Janice

---

**From:** Jones, Ziggy  
**Sent:** Tuesday, November 20, 2018 7:08 AM  
**To:** Bishop, Janice  
**Subject:** otter

Please edit as you wish:

As I see it, there are four options:

- Use electrified fencing around the ponds. This would be difficult to do, and may be of concern with the public, though the current can be turned on and off as needed.
- Move the koi to the aquarium (they did board the koi for us during the reconstruction of the pond area), drain the ponds. This would remove a source of food and water for the otter and it would eventually depart the area.
- Hire a professional trapper (EBB, Oliver Busby and company).
- In the interim, I could take a trap over to the garden and hope to get it before too many more casualties. I have one trap large enough for an otter. It's actually coyote sized so would need help to move it back and forth. I can show the staff how to set up the trap and figure out the best spot for it. The trap would have to be set up after hours, so it would be up to garden staff to do this. Our parks gardener, Dan, can check the trap first thing in the morning and let me know if there is an occupant and I can then come and move it. We may end up getting a raccoon or two...If we catch the otter, I would suggest release in Stanley Park, probably Prospect Point, as I've seen otters there and want the most distance away as possible. I would also suggest replacing the gated doors on the public part of the garden with solid doors, and checking the outside perimeter for any other possible entryway to prevent another, or same otter coming into the garden.

From: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
To: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
["Bromley, Malcolm" <Malcolm.Bromley@vancouver.ca>](mailto:Malcolm.Bromley@vancouver.ca)  
CC: ["Wilton, Shauna" <Shauna.Wilton@vancouver.ca>](mailto:Shauna.Wilton@vancouver.ca)  
["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)  
Date: 11/19/2018 2:34:52 PM  
Subject: Re: Re. Koi issue - Global

Howard, I understand parks staff will be on site early AM tmrw to asses options. Anything that can be done to protect remaking Koi over night? If otter still hanging around?

Sent from my iPhone

On Nov 19, 2018, at 2:13 PM, Tait, Godfrey <[Godfrey.Tait@vancouver.ca](mailto:Godfrey.Tait@vancouver.ca)> wrote:

Hi Howard and Malcolm,

Just got off the phone with Ted from Global. They're filing a story this afternoon with interviews with Sun Yat Sen staff re. otter issue.

While Global was there a third koi was eaten by the otter.

Global asking for comment as to what PB plans to deal with issue are given the otter is still there.

I would recommend we communicate to Global asap what PB's plans are to deal with issue.

Nick Page just told me that relocating best option for now – although long term strategy to prevent otter's return would be needed.

Nick recommended calling Oliver Busby with EBB Consulting (has all the required permits to relocate from Province). Nick's worked with Oliver before on beaver issues.

Nick also said that it's not unusual for river otters to go deep into urban environments. It'll keep returning now that it had identified the pond as a food source.

Thanks,

Godfrey

[!\[\]\(7d1d6890825e83a6a4a51febe2dcc7f3\_img.jpg\)](#) **Godfrey Tait | Communications**

*My pronoun is: he/him/his*

Vancouver Park Board | 2099 Beach Avenue

t. 604.257.8438 c.604.754.8943

[!\[\]\(28f72b996fc97883dfd9d4e8b1b16b4e\_img.jpg\)](#) [!\[\]\(834c7d0594ead3332d583e6d9bd73ce6\_img.jpg\)](#) [!\[\]\(f0fa52013ae8fb17ad43a653a472a632\_img.jpg\)](#)

*I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil-Waututh Nations*



**From:** ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)  
**To:** ["Debbie Cheung" <debbie.cheung@vancouverchinesegarden.com>](mailto:debbie.cheung@vancouverchinesegarden.com)  
["Vincent Kwan" <vkwan@vancouverchinesegarden.com>](mailto:vkwan@vancouverchinesegarden.com)  
**CC:** ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
**Date:** 11/19/2018 3:23:19 PM  
**Subject:** RE: Second Fish Dead

We've told Global TV that the Park Board staff will visit the garden early tomorrow morning and assess the situation.

---

**From:** Debbie Cheung [mailto:debbie.cheung@vancouverchinesegarden.com]  
**Sent:** Monday, November 19, 2018 3:16 PM  
**To:** Vincent Kwan; Wojnarski, Daria  
**Cc:** Normann, Howard; Tait, Godfrey  
**Subject:** Re: Second Fish Dead

Hi Daria,

Please to e-meet you. Vincent had cc'd me on the communications about the otter. We also received a call from Global TV, and the public is starting to ask questions about the otter. Would you be available today to have a brief chat about the issue?

Best regards,  
Debbie

Debbie Cheung  
Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden  
T: 604. 662. 3207 ext 204  
[Facebook](#) | [Twitter](#) | [Instagram](#)

---

**From:** Vincent Kwan  
**Sent:** November 19, 2018 2:30:56 PM  
**To:** Wojnarski, Daria  
**Cc:** Normann, Howard; Tait, Godfrey; Debbie Cheung  
**Subject:** RE: Second Fish Dead

Hi Daria,

Thank you for your email. Yes. The otter situation is becoming a concern and raising public attention. I will communicate internally with my marketing and communication colleague Debbie Cheung about this as well.

Best Regards,  
Vincent

---

**From:** Wojnarski, Daria <Daria.Wojnarski@vancouver.ca>  
**Sent:** November-19-18 12:59 PM  
**To:** Vincent Kwan <vkwan@vancouverchinesegarden.com>  
**Cc:** Normann, Howard <howard.normann@vancouver.ca>; Tait, Godfrey <Godfrey.Tait@vancouver.ca>  
**Subject:** FW: Second Fish Dead

Vincent,

The Park Board received a call from Global TV re: the otter. I told the reporter that the Park Board is investigating. I understand staff will visit the garden tomorrow.

Regards,  
Daria Wojnarski  
Communications  
Vancouver Park Board

---

**From:** Vincent Kwan [<mailto:vkwan@vancouverchinesegarden.com>]  
**Sent:** Sunday, November 18, 2018 4:08 PM  
**To:** Bishop, Janice; Whitehead, Jeff  
**Subject:** Fwd: Second Fish Dead

Hi Both,

I don't usually do this but there is an urgent matter. An otter has been in the sun yat sen park and garden's pond and has been killing the animal lives including the precious koi fish. Two koi's dead half eaten body have been discovered so far. This is becoming an urgent matter and need help to remove the river otter before all koi fish will be eaten. I am worried this is something that will worsen within the next 24 hours. I hope someone from park board can help.

Best Regards,  
Vincent

---

**From:** Doug Craig <[doug.craig@vancouverchinesegarden.com](mailto:doug.craig@vancouverchinesegarden.com)>  
**Sent:** Sunday, November 18, 2018 3:24 PM  
**To:** Vincent Kwan; Caretaker  
**Subject:** Second Fish Dead

Sorry to pass on some more bad news...

...we've just spotted a second dead koi, this time located inside the grotto.

Since there is currently a private event happening at the Garden, we're trying to keep folks away from the grotto.

I didn't copy everyone, since the photo is pretty gruesome.



**Doug Craig 道格**

Cultural Experience Assistant Manager

T: 604-662-3207 x 208 | F: 604-682-4008

[Homepage](#) | [Twitter](#) | [Facebook](#) | [Instagram](#)

578 Carrall Street, Vancouver, BC V6B 5K2

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From: ["Whitehead, Jeff" <jeff.whitehead@vancouver.ca>](mailto:jeff.whitehead@vancouver.ca)  
To: ["Vincent Kwan" <vkwan@vancouverchineseegarden.com>](mailto:vkwan@vancouverchineseegarden.com)  
["Bishop, Janice" <Janice.Bishop@vancouver.ca>](mailto:Janice.Bishop@vancouver.ca)  
CC: ["Gagnon, Yann" <Yann.Gagnon@vancouver.ca>](mailto:Yann.Gagnon@vancouver.ca)  
["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
Date: 11/20/2018 2:58:18 PM  
Subject: RE: Second Fish Dead

Yes makes sense to have a backup plan. Moving Kio is tricky as survival rates can vary, hopefully the trap works.

regards

Jeff Whitehead  
Supervisor of Stanley Park, Downtown Parks, Beaches &  
Neighbourhood Parks West  
Vancouver Board of Parks & Recreation  
604 257- 8541

---

**From:** Vincent Kwan [mailto:vkwan@vancouverchineseegarden.com]  
**Sent:** Tuesday, November 20, 2018 2:36 PM  
**To:** Bishop, Janice; Whitehead, Jeff  
**Subject:** RE: Second Fish Dead

Hi both,

First of all, I want to thank the Park Board team in the quick response and help with the current otter situation. The trap is set in the park. Hope we have good news soon.

At the same time, just in case it may take longer than we hope to catch the otter, Vancouver Aquarium reached out to us and offer to help safe keep the koi fish. They are thinking of coming in tomorrow. That is to be confirmed. Please let me know if you see any concern with this. Personally, I see value in having a backup plan to save as many koi as possible at this point.

Best Regards,  
Vincent

---

**From:** Bishop, Janice <Janice.Bishop@vancouver.ca>  
**Sent:** November-19-18 11:33 AM  
**To:** Whitehead, Jeff <jeff.whitehead@vancouver.ca>; Vincent Kwan <vkwan@vancouverchineseegarden.com>  
**Subject:** RE: Second Fish Dead

Hello Jeff

Dan Kylo will not be in tomorrow.  
I'll arrange for one of the apprentices to give her a hand.

Thanks  
Janice

---

**From:** Whitehead, Jeff  
**Sent:** Monday, November 19, 2018 10:49 AM  
**To:** Vincent Kwan; Bishop, Janice  
**Subject:** RE: Second Fish Dead

Vince we have Ziggy Jones our Wildlife worker bringing over a trap tomorrow. Will give that a try.



Janice please have Dan Kylo work with Ziggy tomorrow as to help coordinate a team approach for checking and resetting the trap

Jeff Whitehead  
Supervisor of Stanley Park, Downtown Parks, Beaches &  
Neighbourhood Parks West  
Vancouver Board of Parks & Recreation  
604 257- 8541

---

**From:** Vincent Kwan [<mailto:vkwan@vancouverchinesegarden.com>]  
**Sent:** Sunday, November 18, 2018 4:08 PM  
**To:** Bishop, Janice; Whitehead, Jeff  
**Subject:** Fwd: Second Fish Dead

Hi Both,

I don't usually do this but there is an urgent matter. An otter has been in the sun yat sen park and garden's pond and has been killing the animal lives including the precious koi fish. Two koi's dead half eaten body have been discovered so far. This is becoming an urgent matter and need help to remove the river otter before all koi fish will be eaten. I am worried this is something that will worsen within the next 24 hours. I hope someone from park board can help.

Best Regards,  
Vincent

---

**From:** Doug Craig <[doug.craig@vancouverchinesegarden.com](mailto:doug.craig@vancouverchinesegarden.com)>  
**Sent:** Sunday, November 18, 2018 3:24 PM  
**To:** Vincent Kwan; Caretaker  
**Subject:** Second Fish Dead

Sorry to pass on some more bad news...

...we've just spotted a second dead koi, this time located inside the grotto.

Since there is currently a private event happening at the Garden, we're trying to keep folks away from the grotto.

I didn't copy everyone, since the photo is pretty gruesome.



**Doug Craig 道格**

Cultural Experience Assistant Manager

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[Homepage](#) | [Twitter](#) | [Facebook](#) | [Instagram](#)

578 Carrall Street, Vancouver, BC V6B 5K2

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From: ["Debbie Cheung" <debbie.cheung@vancouverchineseegarden.com>](mailto:debbie.cheung@vancouverchineseegarden.com)  
To: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
CC: ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)  
["Vincent Kwan" <vkwan@vancouverchineseegarden.com>](mailto:vkwan@vancouverchineseegarden.com)  
["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
Date: 11/23/2018 8:16:21 AM  
Subject: Re: Social media on the otter and koi

Good morning, Howard!

I am at the garden and can quickly chat to confirm before the media conference at 9am.

Thanks!  
Debbie

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden  
T: 604. 662. 3207 ext 204

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**From:** Normann, Howard <howard.normann@vancouver.ca>  
**Sent:** November 23, 2018 5:56:36 AM  
**To:** Debbie Cheung  
**Cc:** Wojnarski, Daria; Vincent Kwan; Tait, Godfrey  
**Subject:** Re: Social media on the otter and koi

Good morning Debbie,  
The wildlife expert will be arriving at noon today, any chance you can close at 12 today?  
Thanks,  
Howard

Sent from my iPhone

On Nov 22, 2018, at 8:54 PM, Debbie Cheung <[debbie.cheung@vancouverchineseegarden.com](mailto:debbie.cheung@vancouverchineseegarden.com)> wrote:

Hi Daria,

We are open to closing the private side tomorrow if it can help the expert to catch the otter. My team has been receiving a lot of phone calls and emails from the public asking why Park Board and us are leaving the koi in the pond with a predator for so long. There is a good chance that Howard will get a similar question tomorrow.

The last thing we want to see is the public labeling both the Park Board and us favouring one animal over the other. This is truly a double-edged sword situation and we're offering as much support as we can base on the wildlife expert's advice. Please let us know if emergency closure is necessary before the media conference. This could help show that both parties are serious about saving both the otter and koi to the media and public.

Thank you,  
Debbie

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden

T: 604. 662. 3207 ext 204

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**From:** Debbie Cheung  
**Sent:** November 22, 2018 5:24:10 PM  
**To:** Wojnarski, Daria  
**Cc:** Vincent Kwan; Normann, Howard; Tait, Godfrey  
**Subject:** Re: Social media on the otter and koi

Hi Daria,

Thank you for sending over the advisory. It looks good with me.

Could we update each other on the koi number before Howard speaks with the media tomorrow?

Thank you,  
Debbie

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden

T: 604. 662. 3207 ext 204

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**From:** Wojnarski, Daria <[Daria.Wojnarski@vancouver.ca](mailto:Daria.Wojnarski@vancouver.ca)>  
**Sent:** November 22, 2018 5:15:10 PM  
**To:** Debbie Cheung  
**Cc:** Vincent Kwan; Normann, Howard; Tait, Godfrey  
**Subject:** RE: Social media on the otter and koi

I'm sending out the following media advisory shortly. Please let me know if you have any concerns.

s.13(1)





---

**From:** Debbie Cheung [<mailto:debbie.cheung@vancouverchinese garden.com>]  
**Sent:** Thursday, November 22, 2018 5:12 PM  
**To:** Wojnarski, Daria  
**Cc:** Vincent Kwan; Normann, Howard; Tait, Godfrey  
**Subject:** Social media on the otter and koi

Hi Daria,

Thanks for calling and giving me an update. Since Howard gave me a call at 10:30am, none of the garden staff has given the media any updates. Some media did come in simply to film the pond but none of us made any comments.

Chinatown has many young community members who are very active on Twitter because they care about cultural heritage (ie: Chinatown Today). Sometimes they share whatever they heard out in the open and we have no control over grass root movement. It is in both the Park Board and the Garden's interest to have the otter relocated successfully, without harm, as soon as possible. Rest assured there will be no media, or eager community members, from our end that could interrupt the procedure tomorrow. Our koi, unfortunately, will need to endure another night of terror and all we can do after is to keep our fingers crossed.

Best regards,  
Debbie

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden

T: 604. 662. 3207 ext 204

[Facebook](#) | [Twitter](#) | [Instagram](#)

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From: "Normann, Howard" <[howard.normann@vancouver.ca](mailto:howard.normann@vancouver.ca)>  
To: "Wojnarski, Daria" <[Daria.Wojnarski@vancouver.ca](mailto:Daria.Wojnarski@vancouver.ca)>  
CC: "Tait, Godfrey" <[Godfrey.Tait@vancouver.ca](mailto:Godfrey.Tait@vancouver.ca)>  
"Bromley, Malcolm" <[Malcolm.Bromley@vancouver.ca](mailto:Malcolm.Bromley@vancouver.ca)>  
Date: 11/25/2018 10:16:56 AM  
Subject: Re: Social media update on otter

We could just say that based on the information we have received from garden staff “blank” number of fish are missing...Debbie can provide the estimate

Sent from my iPhone

On Nov 25, 2018, at 10:12 AM, Wojnarski, Daria <[Daria.Wojnarski@vancouver.ca](mailto:Daria.Wojnarski@vancouver.ca)> wrote:

A Vancouver sun reporter just called me and wants to know how many koi have been killed. I think we need to include that information or will just get calls. We already told them that otter had killed about six koi.

Sent from my iPhone

On Nov 25, 2018, at 10:04 AM, Tait, Godfrey <[Godfrey.Tait@vancouver.ca](mailto:Godfrey.Tait@vancouver.ca)> wrote:

Thanks Daria,

Suggest editing to:

s.13(1)

Suggest editing

Sent from my iPhone

On Nov 25, 2018, at 12:43 PM, Wojnarski, Daria <[Daria.Wojnarski@vancouver.ca](mailto:Daria.Wojnarski@vancouver.ca)> wrote:

Malcolm,

Both Howard and I have received calls from media this weekend regarding the otter so we should provide an update on social media today.

I've drafted a social media message after talking to Howard and Debbie Cheung, manager of communications at the garden who is copied on this email. Let me know if you're good with it and i'll post it at noon or 1230 today. I'll post it with a photo of the pond at the garden.

s.13(1)

Daria

Sent from my iPhone

From: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
To: ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)  
CC: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
["Bromley, Malcolm" <Malcolm.Bromley@vancouver.ca>](mailto:Malcolm.Bromley@vancouver.ca)  
Date: 11/25/2018 10:15:42 AM  
Subject: Re: Social media update on otter

They are not our fish so best to let the garden comment on the total number that are MIA

Sent from my iPhone

On Nov 25, 2018, at 10:12 AM, Wojnarski, Daria <[Daria.Wojnarski@vancouver.ca](mailto:Daria.Wojnarski@vancouver.ca)> wrote:

A Vancouver sun reporter just called me and wants to know how many koi have been killed. I think we need to include that information or will just get calls. We already told them that otter had killed about six koi.

Sent from my iPhone

On Nov 25, 2018, at 10:04 AM, Tait, Godfrey <[Godfrey.Tait@vancouver.ca](mailto:Godfrey.Tait@vancouver.ca)> wrote:

Thanks Daria,

Suggest editing to:

s.13(1)

Suggest editing

Sent from my iPhone

On Nov 25, 2018, at 12:43 PM, Wojnarski, Daria <[Daria.Wojnarski@vancouver.ca](mailto:Daria.Wojnarski@vancouver.ca)> wrote:

Malcolm,

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I've drafted a social media message after talking to Howard and Debbie Cheung, manager of communications at the garden who is copied on this email. Let me know if you're good with it and i'll post it at noon or 1230 today. I'll post it with a photo of the pond at the garden.

s.13(1)

Daria

Sent from my iPhone

From: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
To: ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)  
CC: ["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)  
Date: 11/25/2018 11:07:28 AM  
Subject: Re: Social media update on otter

Can you fit aquarium part? And tag VanAqua?

If I don't hear from MB in a while, suggest texting the message to him.

Sent from my iPhone

> On Nov 25, 2018, at 1:53 PM, Wojnarski, Daria <Daria.Wojnarski@vancouver.ca> wrote:

>

> Here is the revised message incorporating Howard and Godfrey's feedback:

>

s.13(1)

>

> I'll wait till we hear from Malcolm before posting.

>

> Sent from my iPhone

>

>> On Nov 25, 2018, at 10:13 AM, Normann, Howard <howard.normann@vancouver.ca> wrote:

>>

s.13(1)

>>

>> Sent from my iPhone

>>

>>> On Nov 25, 2018, at 9:43 AM, Wojnarski, Daria <Daria.Wojnarski@vancouver.ca> wrote:

>>>

>>> Malcolm,

>>>

>>> Both Howard and I have received calls from media this weekend regarding the otter so we should provide an update on social media today.

>>>

>>> I've drafted a social media message after talking to Howard and Debbie Cheung, manager of communications at the garden who is copied on this email. Let me know if you're good with it and i'll post it at noon or 1230 today. I'll post it with a photo of the pond at the garden.

>>>

s.13(1)

>>>

>>> Daria

>>>



From: ["Lead Ranger" <Lead.Ranger@vancouver.ca>](mailto:Lead.Ranger@vancouver.ca)

To: ["Debbie Cheung" <debbie.cheung@vancouverchinesegarden.com>](mailto:debbie.cheung@vancouverchinesegarden.com)

["Don. Andrew" <Andrew.Don@vancouver.ca>](mailto:Andrew.Don@vancouver.ca)

["Lead Ranger" <Lead.Ranger@vancouver.ca>](mailto:Lead.Ranger@vancouver.ca)

["Normann. Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)

CC: ["Bishop, Janice" <Janice.Bishop@vancouver.ca>](mailto:Janice.Bishop@vancouver.ca)

["MacLean, Jeff" <Jeff.Maclean@vancouver.ca>](mailto:Jeff.Maclean@vancouver.ca)

["Whitehead, Jeff" <jeff.whitehead@vancouver.ca>](mailto:jeff.whitehead@vancouver.ca)

["Penton, Christopher" <Christopher.Penton@vancouver.ca>](mailto:Christopher.Penton@vancouver.ca)

Date: 11/28/2018 3:50:28 PM

Subject: RE: Traps at Sun Yat Sen

Hi Debbie,

Thank you for the heads up. Another Lead Ranger, Chris Penton, is on tonight and has directed a crew to be there for 6:00pm.

I have CC'd him in this response.

Thank you,

**Alberto Palomino**

Lead Park Ranger

---

**From:** Debbie Cheung [mailto:debbie.cheung@vancouverchinesegarden.com]

**Sent:** Wednesday, November 28, 2018 3:38 PM

**To:** Don, Andrew; Lead Ranger; Normann, Howard

**Cc:** Bishop, Janice; MacLean, Jeff; Whitehead, Jeff

**Subject:** Re: Traps at Sun Yat Sen

Hi Alberto,

Just would like to give you a heads up that Vincent Kwan will meet with park rangers at 6pm to check the traps tonight. Again, his cell number is s.22(1)

Thank you!

Debbie

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden

T: 604. 662. 3207 ext 204

[Facebook](#) | [Twitter](#) | [Instagram](#)

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**From:** Don, Andrew <Andrew.Don@vancouver.ca>

**Sent:** November 27, 2018 12:16:48 PM

**To:** Debbie Cheung; Lead Ranger; Normann, Howard

**Cc:** Bishop, Janice; MacLean, Jeff; Whitehead, Jeff

**Subject:** RE: Traps at Sun Yat Sen

Hi Debbie,

Rangers will be available to meet Alvin at 6pm tonight.



Andrew Don  
Lead Park Ranger  
Vancouver Board of Parks and Recreation  
(t) 604-679-7481  
(e) Andrew.Don@vancouver.ca

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Redistribution may result in a breach of privacy laws so you are asked not to forward or copy any information herein without permission.

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**From:** Debbie Cheung [mailto:debbie.cheung@vancouverchinesegarden.com]  
**Sent:** Tuesday, November 27, 2018 12:15 PM  
**To:** Lead Ranger; Normann, Howard  
**Cc:** Bishop, Janice; MacLean, Jeff; Whitehead, Jeff  
**Subject:** Re: Traps at Sun Yat Sen

Hi Alberto,

My colleague Alvin Tang can meet with Park Rangers at 6pm tonight to check on the traps. His cell number is s.22(1)

Could you confirm that your rangers are good with 6pm?

Thank you,

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden

T: 604. 662. 3207 ext 204

[Facebook](#) | [Twitter](#) | [Instagram](#)

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**From:** Lead Ranger <Lead.Ranger@vancouver.ca>  
**Sent:** November 26, 2018 2:00:11 PM  
**To:** Debbie Cheung; Lead Ranger; Normann, Howard  
**Cc:** Bishop, Janice; MacLean, Jeff; Whitehead, Jeff  
**Subject:** RE: Traps at Sun Yat Sen

Hi Debbie,

They can be reached at (604)861-0450.

Thank you,

**Alberto Palomino**

Lead Park Ranger

---

**From:** Debbie Cheung [mailto:debbie.cheung@vancouverchinesegarden.com]  
**Sent:** Monday, November 26, 2018 1:57 PM  
**To:** Lead Ranger; Normann, Howard  
**Cc:** Bishop, Janice; MacLean, Jeff; Whitehead, Jeff  
**Subject:** Re: Traps at Sun Yat Sen

Hi Alberto,

Vincent knows where the traps are located in the private side. Would it be possible to get the ranger's cell number so that Vincent can contact him/her if needed?

Thank you,  
Debbie

**Debbie Cheung**

Marketing and Communications Manager  
Dr. Sun Yat-Sen Classical Chinese Garden

T: 604. 662. 3207 ext 204

[Facebook](#) | [Twitter](#) | [Instagram](#)

---

**From:** Lead Ranger <Lead.Ranger@vancouver.ca>  
**Sent:** November 26, 2018 1:53:23 PM  
**To:** Normann, Howard; Lead Ranger; Debbie Cheung  
**Cc:** Bishop, Janice; MacLean, Jeff; Whitehead, Jeff  
**Subject:** RE: Traps at Sun Yat Sen

Great. Our crew will first meet with Dan to be shown the traps and then meet with Vincent at 6pm to follow-up with the situation.

Thank you,  
**Alberto Palomino**  
Lead Park Ranger

---

**From:** Normann, Howard  
**Sent:** Monday, November 26, 2018 1:46 PM  
**To:** Lead Ranger; debbie.cheung@vancouverchinesegarden.com  
**Cc:** Bishop, Janice; MacLean, Jeff; Whitehead, Jeff  
**Subject:** Re: Traps at Sun Yat Sen

I am including Debbie Cheung in this thread who will pass the confirmation information along to Vincent as I do not have his email.

Dan's contact info to follow....

Sent from my iPhone

On Nov 26, 2018, at 1:42 PM, Lead Ranger <[Lead.Ranger@vancouver.ca](mailto:Lead.Ranger@vancouver.ca)> wrote:

Hello all,

I will direct Rangers to follow-up with this tonight.

It will be arranged for Rangers to meet Vincent at 6pm by the door at the NW corner of the garden.

For clarification, does Vincent know where the traps are placed? If not, I will have our Rangers meet Dan Kylo before 3:00pm to be shown the traps. Can someone please share Dan's contact number with me.

Thank you,  
**Alberto Palomino**  
Lead Park Ranger

---

**From:** Normann, Howard  
**Sent:** Monday, November 26, 2018 1:28 PM  
**To:** Bishop, Janice; MacLean, Jeff; Lead Ranger  
**Cc:** Whitehead, Jeff  
**Subject:** RE: Traps at Sun Yat Sen

Vincent the garden Director will be on site at 6 so if possible (please confirm asap) can the rangers meet him by the door at the NW corner of the garden? His cell is s.22(1)

I can't see this taking more than 15 minutes, if the otter is in one of the traps have then call me right away at 604-830-1448

---

**From:** Bishop, Janice

**Sent:** Monday, November 26, 2018 12:59 PM

**To:** MacLean, Jeff; Lead Ranger

**Cc:** Normann, Howard; Whitehead, Jeff

**Subject:** Traps at Sun Yat Sen

Hi Jeff

As per our discussion today, would two rangers be able to check the otter traps at Dr. Sun Yat Sen Garden tonight around 7:30pm? There are three traps on the public side and three traps on the private side. A s.15(1)(l) will get them into the public side through the gate off of Columbia Street. The gate is right next to the Cultural Centre. Dan Kylo has the key/access card to the private side. It would be best to meet Dan at the Garden before 3pm so he can show the rangers where the traps are.

Please let me know if this is possible.

Thanks

Janice

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From: ["Wojnarski, Daria" <Daria.Wojnarski@vancouver.ca>](mailto:Daria.Wojnarski@vancouver.ca)

To: ["Ryan Krumins \ryan.krumins@vancouver.ca\" <ryan.krumins@vancouver.ca>](mailto:ryan.krumins@vancouver.ca)

CC: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)

Date: 11/26/2018 3:01:01 PM

Subject: Social media post re: otter

#VanParkBoard staff are lowering the water level @Vangarden pond in an effort to locate and remove remaining koi. Garden staff have saved one koi and it's now at @vancouveraqua. To date, the otter has taken 10 koi. Live traps have been placed in the garden to catch the otter. Once caught the otter will be transferred to the Fraser Valley. @Vangarden and the public park remain closed to the public until further notice.



**Daria Wojnarski | Communications**

*My pronoun is: she/her*

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*I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations*





From: ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)

To: ["Mackinnon, Stuart" <Stuart.Mackinnon@vancouver.ca>](mailto:Stuart.Mackinnon@vancouver.ca)

CC: ["Bromley, Malcolm" <Malcolm.Bromley@vancouver.ca>](mailto:Malcolm.Bromley@vancouver.ca)

["Wilton, Shauna" <Shauna.Wilton@vancouver.ca>](mailto:Shauna.Wilton@vancouver.ca)

["Park Board GM's Office" <pbgmo@vancouver.ca>](mailto:pbgmo@vancouver.ca)

["Normann, Howard" <howard.normann@vancouver.ca>](mailto:howard.normann@vancouver.ca)

Date: 11/20/2018 11:20:38 AM

Subject: Two media events (Otter; Snow prep)

Good morning Stuart,

We have two media events today and tomorrow I wanted you to be aware of:

1. There's a lot of media interest re. the otter at Sun Yat-Sen. Howard Normann will update interested media at the garden today at 1pm: Staff set up a crate trap for the otter this morning. The hope is to capture it soon and then relocate the animal to Stanley Park.
2. Tomorrow morning, Howard will be speaking at a media event hosted by City Engineering at National Yard. The purpose is to outline collective plans to prep for snow/winter.

Thanks,



**Godfrey Tait | Communications**

*My pronoun is: he/him/his*

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