

File No.: 04-1000-20-2019-086

March 5, 2019

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of February 8, 2019 for:

Any complaints from any neighboring residential occupants related to the following business addresses from January 1, 2017 to December 31, 2018:

- **Parallel 49 Brewing at 1950 Triumph Street; and**
- **Main Street Brewing at 261 East 7th Avenue.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2019-086); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,



Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:aa



Noise Complaint

Case number: 101012167873

Case created: 2018-11-26, 03:03:00 AM

Incident Location

Address: 255 E 7TH AV, Vancouver, V5T 1M7

Address2:

Location name:

Original Address: 251 E 7th Ave

Contact Details

Name: s.22(1)

Address: s.22(1)

Address2:

Phone: s.22(1)

Email: s.22(1)

Alt. Phone:

Preferred contact method: Either

Request Details

1. Type of noise:* Mechanical equipment (air conditioner, heat pump, fan, etc.)

2. Describe the noise and who is making it:* The parking and/or HVAC venting from the giant building vent s.22(1) s.22(1) run constantly. It's much louder at night s.22(1)

s.22(1) xDecibel app registers this noise at an average of 56.

https://www.infoplease.com/encyclopedia/earth-and-the-environment/ecology-and-environmentalism/environmental-studies/noise-pollution states that "Subjected to 45 decibels of noise, the average person cannot sleep." "The duration of the exposure is also important."

s.22(1)

The building only went up a year or so ago and many of the people s.22(1) s.22(1) have complained to the city but we don't have any answers.

s.22(1)

3.	When is it happening?*	Almost 24 hours a day but louder during the evening. s.22(1)
4.	How often is it happening?*	All day, all night, far worse at night starting around 9pm, possibly because the city gets quieter
6.	Have you spoken with the person or company making the noise?*	No
10.	Please verify address of the property:*	510-251 East 7 Ave
11.	Did caller indicate they want a call back?	Unknown

Additional Details

PS#: 5239964

Map and Photo



EN

FYA to:

FYI to:

Noise Complaint

Case number: 101010114859

Case created: 2017-09-04, 07:19:00 PM

Incident Location

Address: 255 E 7TH AV, Vancouver, V5T 1M7

Contact Details

Name: No Name No Name (ps)

Phone: s.22(1)

Email: s.22(1)

Alt. Phone:

Preferred contact method: Either

Request Details

1.	Type of noise?*	People (excessive residential or party noise)
2.	Describe the noise and who is making it?*	Main Street brewing leaves the front doors of their bar open wide until closing every night, with loud music and people being boisterous causing a disturbance to all their neighbours.
3.	When is it happening?*	Every day until closing time at 11 pm
4.	How often is it happening?*	Every night, more disruptive on Thursday through Sunday evenings.
6.	Have you spoken with the person or company making the noise?*	Yes
10.	Please verify address of the property?*	261 E 7th Avenue, Vancouver
11.	Did caller indicate they want a call back?*	Unknown

Additional Details

PS Description: undefined

PS#: 3115617

Map and Photo





EN

FYA to: Alvin Martin

FYI to:

Construction Noise Complaint

Case number: 101008940613

Case created: 2017-01-05, 12:15:00 PM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Address2:

Location name:

Contact Details

Name: s.22(1)

Address: s.22(1)

Address2:

Phone: s.22(1)

Email:

Alt. Phone:

Preferred contact method: Either

Request Details

- | | |
|---------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| 1. Describe the noise and who is making it (e.g. person or company name): | They were tearing down the upstairs of the house and chucking garbage into the dumpster from 9pm to 4am last night |
| 2. When is it happening? | 9pm to 4am last night. |
| 3. How often is it happening? | Just last night |
| 4. Did you speak to the person or company making the noise? | Yes |
| 5. If yes, what happened? | s.22(1) |
| 6. Did you tell the police about your concern? | No |
| 7. If yes, provide police file number (if known): | |
| 8. (Don't ask, just record - did caller indicate they want a call back?): | No |

Additional Details

Map and Photo

- no picture -

Noise Complaint

Case number: 101011920814

Case created: 2018-09-27, 01:54:00 PM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Address2:

Location name:

Original Address:

Contact Details

Name: s.22(1)

Address:

Address2:

Phone: s.22(1)

Email:

Alt. Phone:

Preferred contact method: Either

Request Details

1.	Type of noise:	Other
2.	Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):	The business at 1950 Triumph St was making alot of noise that included metal dropping, sounds from heavy machinery. Caller believes they were doing some sort of industrial packaging.
3.	When is it happening?	Occured from 11:30pm to 2am last night.
4.	How often is it happening?	Noticed it 3-4 times in the past, but last night was worse tha nother nights.
6.	Did you speak to the person or company making the noise?	No
8.	Did you tell the police about your concern?	Not Applicable
11.	(Don't ask, just record - did caller indicate they want a call back?)	No

Additional Details

Police may have been called by neighbour.

Map and Photo

- no picture -

EN

FYA to: Darren Mitchell

FYI to:

Noise Complaint

Case number: 101011541544 Case created: 2018-07-07, 06:20:00 PM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Contact Details

Name: s.22(1)
 Address: [Redacted]
 Phone: s.22(1) Email: s.22(1)
 Alt. Phone: Preferred contact method: Either

Request Details

1.	Type of noise:	Loud music
2.	Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):	Caller says the Parallel 49th brewery at this address plays loud music.
3.	When is it happening?	During business hours
4.	How often is it happening?	Every weekend
6.	Did you speak to the person or company making the noise?	No
8.	Did you tell the police about your concern?	No
11.	(Don't ask, just record - did caller indicate they want a call back?)	No

Additional Details

Map and Photo

- no picture -

EN

FYA to: Darren Mitchell

FYI to:

Noise Complaint

Case number: 101011359141

Case created: 2018-06-03, 10:54:00 AM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Address2:

Location name:

Contact Details

Name:

s.22(1)

Address:

Address2:

Phone:

s.22(1)

Email:

Alt. Phone:

Preferred contact method: Either

Request Details

- | | | |
|-----|---------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Type of noise: | Business (bar, restaurant, patio, patrons, music, etc.) |
| 2. | Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): | The caller states the Parallel 49 brewery is making constant noise up until 2 am or 4 am in the morning. The noise is from the forklift moving the keg's around. |
| 3. | When is it happening? | up to 2 am or 4 am in the morning |
| 4. | How often is it happening? | daily |
| 6. | Did you speak to the person or company making the noise? | Yes |
| 7. | If yes, what happened? | They have stated numerous times to try to make it better but it is a ongoing issue. |
| 8. | Did you tell the police about your concern? | No |
| 11. | (Don't ask, just record - did caller indicate they want a call back?) | Unknown |

Additional Details

Map and Photo

- no picture -

EN

FYA to:

FYI to:

Noise Complaint

Case number: 101010500320 Case created: 2017-11-29, 12:59:00 PM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Contact Details

Name: s.22(1)
 Address: [Redacted]
 Phone: s.22(1) Email:
 Alt. Phone: Preferred contact method: Either

Request Details

1.	Type of noise:	Business (bar, restaurant, patio, patrons, music, etc.)
2.	Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):	The Parallel 49 Brewery at 1950 Triumph St has been opening late hours and their patrons/customers are drunk late night, talking very loud, kicking around the garbage cans, create a mess in the backlane etc.
3.	When is it happening?	every night late into the night
4.	How often is it happening?	every night
5.	If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property?	
6.	Did you speak to the person or company making the noise?	No
7.	If yes, what happened?	
8.	Did you tell the police about your concern?	No
9.	If yes, provide police file number (if known):	
10.	Please verify address of the property (for VanConnect requests only):	
11.	(Don't ask, just record - did caller indicate they want a call back?)	Yes

Additional Details

Please follow up with citizen as to what enforcement actions will be taken.

Map and Photo

- no picture -

EN

FYA to: Leonard Sugie

FYI to:

Noise Complaint

Case number: 101010175894 Case created: 2017-09-16, 09:59:00 PM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Contact Details

Name: s.22(1)
 Address: [Redacted]
 Phone: s.22(1) Email:
 Alt. Phone: Preferred contact method: Either

Request Details

1.	Type of noise:	Business (bar, restaurant, patio, patrons, music, etc.)
2.	Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):	There is noise coming from the patio at Parallel 49th brewery.
3.	When is it happening?	Late evenings
4.	How often is it happening?	Every night
5.	If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property?	
6.	Did you speak to the person or company making the noise?	Yes
7.	If yes, what happened?	Phoned but they didn't pick up.
8.	Did you tell the police about your concern?	No
9.	If yes, provide police file number (if known):	
10.	Please verify address of the property (for VanConnect requests only):	
11.	(Don't ask, just record - did caller indicate they want a call back?)	No

Additional Details

Map and Photo

- no picture -

EN

FYA to: Alvin Leung

FYI to:

Noise Complaint

Case number: 101009666472 Case created: 2017-06-08, 08:16:00 AM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Contact Details

Name: s.22(1)
 Address: [Redacted]
 Address2:
 Phone: s.22(1) Email:
 Alt. Phone: Preferred contact method: Either

Request Details

1.	Type of noise:	Mechanical equipment (air conditioner, exhaust, heat pump, fan, vent, etc.)
2.	Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):	Parallel 49 Brewery
3.	When is it happening?	started at 5am this morning
4.	How often is it happening?	It has happend just this morning so far.
5.	If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property?	
6.	Did you speak to the person or company making the noise?	No
7.	If yes, what happened?	
8.	Did you tell the police about your concern?	No
9.	If yes, provide police file number (if known):	
10.	(Don't ask, just record - did caller indicate they want a call back?)	No

Additional Details

At 5 am s.2 heard some kind of motor or fan noise. It is coming from the Brewery.

Map and Photo

- no picture -

EN

FYA to: Leonard Sugie

FYI to:

Noise Complaint

Case number: 101009666429

Case created: 2017-06-08, 08:07:00 AM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Contact Details

Name: s.22(1)

Address:

Phone: s.22(1)

Email:

Alt. Phone:

Preferred contact method: Either

Request Details

1.	Type of noise:	Business (bar, restaurant, patio, patrons, music, etc.)
2.	Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):	Parallel 49 Brewery, patio noise
3.	When is it happening?	They have a patio and the noise goes on until about midnight and s.22(1) hear people partying, loud speaking and yelling
4.	How often is it happening?	Every night
5.	If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property?	
6.	Did you speak to the person or company making the noise?	No
7.	If yes, what happened?	
8.	Did you tell the police about your concern?	No
9.	If yes, provide police file number (if known):	
10.	(Don't ask, just record - did caller indicate they want a call back?)	No

Additional Details

They just added a patio to this brewer.

Map and Photo

- no picture -

EN

FYA to: Len Sugie

FYI to:

Noise Complaint

Case number: 101009626331 Case created: 2017-05-31, 04:04:00 PM

Incident Location

Address: 1950 TRIUMPH ST, Vancouver, V5L 1K5

Contact Details

Name: s.22(1)
 Address: [Redacted]
 Phone: s.22(1) Email:
 Alt. Phone: Preferred contact method: Either

Request Details

1.	Type of noise:	Business (bar, restaurant, patio, patrons, music, etc.)
2.	Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):	Caller said when brewery closes at 11am, loud people recurring problem from sidewalk patio area.
3.	When is it happening?	after 11pm
4.	How often is it happening?	since last week
5.	If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property?	
6.	Did you speak to the person or company making the noise?	Yes
7.	If yes, what happened?	s.22(1) emailed them but no reply.
8.	Did you tell the police about your concern?	No
9.	If yes, provide police file number (if known):	
10.	(Don't ask, just record - did caller indicate they want a call back?)	No

Additional Details

Map and Photo

- no picture -

EN
 FYA to: Leonard Sugie
 FYI to: