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To: "Direct to Mayor and Council - DL"
CC: "City Manager's Correspondence Group - DL"
"Pickard, Gail" <Gail.Pickard@vancouver.ca>
"Adcock, Jessie" <Jessie.Adcock@vancouver.ca>
Date: 11/6/2019 10:30:10 AM
Subject: New General Manager of Development, Buildings and Licensing

***** CONFIDENTIAL *****

Dear Mayor and Council,

I am very pleased to confirm Jessie Adcock's appointment to the role of General Manager, Development, Buildings and Licensing.

Jessie joined the City in 2013 as our Chief Digital Officer; she was the first individual to hold such a role in a Canadian public sector organization. In that capacity, she was responsible to lead the implementation of the City's digital strategy and provided leadership to our digital services team as well as the 3-1-1 contact centre. In 2016, Jessie took on an expanded role as the City's Chief Technology Officer, including a mandate for the transformation of our information technology function. Since that time, Jessie and her team have delivered a remarkable turnaround in our technology operations, including capital planning, project delivery and day-to-day service management. As CTO, Jessie oversees a combined capital and operating expenditure of approximately \$60M and a team of 325 staff.

Jessie's experience prior to joining the City includes senior roles in technology, project management and marketing in the financial services and telecommunications sectors. She holds a Bachelor of Arts and an MBA.

Since Kaye Krishna's departure in February of this year, we have undertaken a comprehensive review of this role, including extensive input from senior staff across the organization and external stakeholders. Through that assessment, we confirmed the value of an executive position focused on the important work under way within DBL. We have also taken steps to clarify the accountabilities of DBL staff who exercise authority delegated from the Director of Planning and City Engineer.

I have been very impressed by Jessie's accomplishments as CTO and I believe her clear communication and leadership ability, as well as her expertise in service management and technology implementation, will serve the City and DBL well as she takes on this new role. I am looking forward to having her join our City Leadership Team as a GM.

Jessie will transition to her new position in DBL on December 2. As we initiate the search for her replacement, Leo De Sousa and Tadhg Healy will be assuming additional leadership responsibilities within Technology Services, reporting directly to Paul Mochrie.

We will be sharing this announcement with staff over the next 24 hours. In the interim, I would ask that you maintain the information in confidence.

Best,
Sadhu

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Pronouns: he, him, his



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.