

File No.: 04-1000-20-2019-518

September 10, 2019

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of August 13, 2019 for:

Full dataset of Post Occupancy Survey Results analyzed by City Spaces for the July 24, 2019 "Review of Vancouver's Rental Incentive Programs", including the survey questions and tabulated raw data answers, from January 1, 2019 to July 31, 2019.

All responsive records are attached.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2019-518); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Barbara J. Van Fraassen, BA Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca 453 W. 12lh Avenue Vancouver BC V5Y 1V4

\*If you have any questions, please email us at <u>foi@vancouver.ca</u> and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.:

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Welcome to our survey!

#### ID: 2

**Rental Incentive Program Review** 

The City of Vancouver is undertaking a review of our Rental Incentive Programs, which were created to provide more rental housing and improve the diversity of housing options in Vancouver (see - <u>link</u> for more info).

As part of this review we'd like to understand the views of residents who are living in the rental housing created through these programs. We're interested in your housing preferences, why you chose to live in your building and your experience of living in these spaces.

Your feedback will help inform future rental housing policies by helping us understand what can be improved and what is working well. The survey takes a little over 5 minutes and closes on Monday, 25 March.



#### <u>Privacy</u>

The City is using Survey Gizmo to administer this survey. By choosing to participate, you are consenting to the collection of your information in accordance with Survey Gizmo's Privacy Policy: <u>https://www.surveygizmo.com/privacy/</u>.

Any personal information provided will be held in strict confidence and used only by the City staff and agents involved in this review. Aggregated data and openended comments may be shared in online summaries, during workshop presentations, and/or to Council at Committee.

Participation in this survey is voluntary. Please do not provide personally identifiable information in response to any questions, including information which may identify third parties.

Any personal information collected in this survey is authorized under sections 26(c) and 26(e) of the Freedom of Information and Protection of Privacy Act. If you have any questions about the collection or use of your information, please contact the Director of Access to Information and Privacy at <u>privacy@vancouver.ca</u> or 3-1-1.

## **BEFORE MOVING IN**

We would like to know about your experience of searching for your current home.

ID: 66

Q. Where did you live before moving to this property?

	Outside of Canada	Canada but outside of BC	BC but outside Vancouver	Vancouver
Owner	()	()	()	()

Renter	()	()	()	()
Lived with relative	()	()	()	()

#### Q. How long were you looking before you found your current home?

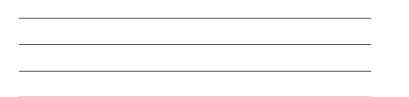
- () Less than 1 month
- () 1 month
- () About 2 months
- () About 3 months
- () 4 months or more

#### ID: 73

Q. How difficult was it to find?							
) Very Difficult () Difficult		() Neutral () Easy		() Very Easy			

## ID: 17

Q. What was your experiences, good or bad, when searching for an apartment? (*Please do not include any personally identifiable information in your response*)



Validation: Max. answers = 3 *(if answered)* ID: 78

## Q. Please rank 1st, 2nd and 3rd most important reasons for choosing your current home?

More affordable than other options Best option for my budget Only available option In a neighbourhood I like Walkable area Close to transit Close to amenities Close to family or friends Close to my job Access to parking I like new buildings I liked the buildings design I like the buildings surroundings Accessible suite and building I liked the layout of the unit I needed more bedrooms (2/3 bed home)The building is pet friendly The building is child friendly **Building amenities** 

## Your housing consumption, needs and affordability

We have questions about the rental home you are living in now.

# Q. What is the address of your building (Please do not include your specific apartment number)?\*

#### ID: 44

#### Q. How would you describe your household?\*

- () Single without kids
- () Single with kids
- () Couple without kids
- () Couple with kids
- () Multi-family household with kids
- () Multi-family household without kids
- () Intergenerational / extended family e.g. grandparents, aunts, uncles etc.
- () Roommates
- () Other: \_\_\_\_\_

### ID: 79

#### Q. How many people are in your household?

- ()2
- ()3
- ()4
- ()5+

## Validation: Must be numeric ID: 7

#### Q. How many bedrooms does your home have?

()0

- ()1
- ()2
- ()3
- ()4+

## ID: 11

Q. When did you move in to your current home?

() 2019

() 2018

() 2017

- () 2016
- () 2015
- () 2014
- () 2013
- () 2012
- () 2011 or later

Validation: Must be numeric ID: 12

Q. What was your rent when you moved in? (Please include figure for entire unit)\*

Validation: Must be numeric ID: 75

### Q. If different, what is your rent now?

#### Q. How much of your household's gross (pre-tax) income is spent on rent?

- () 0 20%
- () 20 30%
- ( ) 30 40%
- () 40 50%
- () 50% or higher

## Satisfaction

We would like to know if you enjoy living in your home?

### ID: 84

Q. Overall, how satisfied are you with you with the following?

	Very unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied
Rent	()	()	()	()	()
Size of home	()	()	()	()	()
Number of bedrooms	()	()	()	()	()
Storage	()	()	()	()	()

Noise from Street()()()()
---------------------------------

#### How many bedrooms do you need?

()1

- ()2
- ()3
- ()4+

#### ID: 48

### Q. Are any of the following available in your building?

	Yes and use it	Yes but don't use	No and don't want	No but want it
Car parking	()	()	()	()
Cycle parking	()	()	()	()
Shared outdoor spaces	()	()	()	()
Shared amenity/ party rooms	()	()	()	()

Child play spaces	()	()	()	()
Balcony	()	()	()	()

Q. What is the top thing you want improved in your building?

ID: 56

Q. Are there any other features that you want but don't have in your home or building?

#### ID: 57

Q. What is the best thing about living in your building?

#### ID: 24

Q. Everyone's priorities are different when choosing a place to live. Please tell us how you came to a decision and any trade-offs you made?

#### Q. Do you feel connected to the community or neighbourhood where your home is located?

() Very Much () Somewhat () Very little () Not at all () Prefer not to say

#### ID: 21

Q. Please share any examples which illustrate your feelings

#### ID: 22

#### Q. Are you planning to move in the near future (within 1 year) from your current home?

() Yes

() No

() Prefer not to say

#### ID: 94

## Q. What's the main reason behind your decision to move? (Please do not include any personally identifiable information in your response)

() Rent increases

- () Need more space
- () Need less space

## **City of Vancouver Policies**

We have questions about your familiarity with the City of Vancouver's rental incentive programs and if they align with your values. Further details on the City's programs are available from the follow <u>link</u>.

#### ID: 3

Q. Did you know the City of Vancouver currently provides incentives for the construction of market rental buildings?

(e.g. buildings where all units are rental and secured for this purpose through a legal agreement)

() Yes

( ) No

## ID: 4

Q. The City offers incentives to developers to build market rental buildings because -

- Without an incentive developers would typically only build condos as this is the most profitable use.
- Over half the cities population are renters and there is a shortage of available rental housing in Vancouver.

• Rental housing can help middle and moderate-income households to stay in the city; the household incomes of renters are typically half that of owners

The type of incentives offered include additional height and density, waived development cost charges, and parking requirement relaxations.

How much do you agree or disagree with the notion of providing incentives to encourage construction of new market rental housing?

() Strongly disagree () Somewhat disagree () Neutral () Somewhat agree () Strongly agree

#### ID: 63

Q. The City seeks to include options for families in all parts of the city. A family home is considered to be one with two or more bedrooms. Generally we require at least 35% of the units to be family sized.

To what extent do you support a City requirement to include family housing in all developments across the City?

- () Strongly disagree
- () Disagree
- () Neutral
- () Agree
- () Strongly agree

#### ID: 62

Q. The City's Rental Incentive Programs do not allow 'micro' studio rental units' that measure less than 320 square feet. A key concern regarding 'micro' units is balancing livability and affordability.

Do you agree in principle with the approach of not allowing 'micro' studios as part of market rental housing developments?

() Yes

( ) No

() No opinion

ID: 65

Please provide any additional comments you have on the City's Rental Incentive Program below:

## A little about you

Lastly, we would like to know about you.

### ID: 26

#### Q. Do you identify as...?

() Female

() Male

() Transgender

() None of the above. I identify as::

() Prefer not to say

#### ID: 25

Q. Which age category do you fall in?

- () 17 or younger
- () 18 to 24
- () 25 to 34
- () 35 to 44
- () 45 to 54
- () 55 to 64
- () 65 to 74
- () 75 or older
- () Prefer not to say

Q. You indicated that you have children living in your household; what are the ages of these children?

For each row, select how many children of that age live in your household.

	0	1	
0-4 yea rs			
5- 12 yea rs			
13- 17 yea rs			
18- 25 yea rs			-

25 and old	 	
er		

#### Q. Do you own a car?

( ) No

- () No, but use car share
- () Yes, park at the property
- () Yes, park on street

#### ID: 27

# Q. Which of the following categories best describes your total household income before taxes?

- () Under \$30,000
- () \$30,000 to under \$50,000
- () \$50,000 to under \$80,000
- () \$80,000 to under \$150,000
- () \$150,000 and above
- () Prefer not to say

#### ID: 58

# Q. Please include your email address if you wish to be considered for follow up discussions or interviews.

Q. Did we miss anything in the survey?

## **Owner feedback**

Oops we may have sent you a letter in error.

There are some developments which contain a mix of renter and ownership options and it is challenging to distinguish between them when sending mass mail outs.

ID: 39

We would be happy to hear your thoughts on our rental incentive programs and take account of your comments in our review. Please include any comments in the box below:

## Thank You!

ID: 1

Thank you for taking our survey.

We will use your feedback to inform the next policy iterations for our rental incentive programs. After we have analyzed your feedback and undertaken further research, we will present our findings to Council for their consideration.

If you would like to read about our existing policies please click the following <u>link</u> for more info.

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	Yes	Neut al	St ongly ag ee	Yes	Female	45 to 54			sha e	\$80,000 \$50,000
	Yes	Somewhat ag ee	St ongly ag ee	Yes	Female	35 to 44			No	to unde \$80,000
	Yes	St ongly ag ee	St ongly ag ee	No	Female	25 to 34			Yes, pa k on st eet	\$80,000 to unde \$150,000
		Somewhat ag ee	D sag ee	Yes	T ansgend e	55 to 64			No	Unde \$30,000
									Yes, pa k	\$150,000
	Yes	St ongly ag ee	Ag ee	Yes	Male	25 to 34			on st eet	above
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	No	St ongly d sag ee	Neut al	No op n on	Female	18 to 24			sha e No, but	\$80,000 Unde
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	Yes	Somewhat ag ee	Neut al	Yes	Male	25 to 34			No	to unde \$50,000

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at	No	No	Somewhat ag ee	Ag ee	Yes	Female	25 to 34	No	to unde \$80,000
1	No	Yes	Somewhat ag ee	Ag ee	Yes	Male	35 to 44	Yes, pa k at the p ope ty	to unde
ch	No	Yes	Somewhat d sag ee	Ag ee	Yes	Male	65 to 74	Yes, pa k at the p ope ty	Unde \$30,000
at	No	Yes	Somewhat ag ee	St ongly ag ee	Yes	Female	35 to 44	Yes, pa k at the p ope ty	to unde
•*	No	Yes	St ongly ag ee	St ongly ag ee	Ver	Male	25 to 34	Yes, pa k on st eet	\$80,000 to unde \$150,000
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e	No	No	St ongly ag ee	St ongly ag ee	Yes	Female	25 to 34	p ope ty	\$50,000
	P efe not to say	No	St ongly ag ee	St ongly ag ee	No	Male	35 to 44	No, but use ca sha e	\$50,000 to unde \$80,000
at	Yes	Yes	Somewhat ag ee	Ag ee	Yes	Female	25 to 34	No	\$50,000 to unde \$80,000
at	No	Yes	Somewhat ag ee	Ag ee	No op n on	Female	35 to 44 0	Yes, pa k at the p ope ty	and
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				St ongly				Yes, pa k	\$30,000 to unde
at	Yes	No	Neut al	d sag ee	Yes	Female	25 to 34	on st eet	\$50,000 \$50,000
at	No	No	St ongly ag ee	St ongly ag ee	Yes	Female	55 to 64	No	to unde \$80,000 \$30,000
e	No	Yes	St ongly d sag ee	Neut al	Yes	Female	25 to 34	Yes, pa k on st eet Yes, pa k	\$50,000
e	No	Yes	St ongly d sag ee	Neut al	No	Male	25 to 34		to unde
ch	No	No	Somewhat ag ee	Ag ee	Yes	Male	25 to 34	No	Unde \$30,000 \$30,000
at	P efe not to say	Yes	St ongly ag ee	St ongly ag ee	Yes	Male	35 to 44	No	to unde \$50,000
I	Yes	Yes	Somewhat ag ee	Neut al	No op n on	Female	65 to 74		P efe not to say \$80,000
at	P efe not to say	No	Neut al	Ag ee	Yes	Female	25 to 34	No	to unde \$150,000 \$50,000
ch	Yes	Yes	Somewhat ag ee	Neut al	No	Female	45 to 54	Yes, pa k on st eet	Unde
ch	No	Yes	St ongly ag ee	St ongly ag ee	Yes	Female	25 to 34	No	\$30,000 \$50,000
	Yes	Yes	Somewhat d sag ee	Ag ee	Yes	Female	25 to 34	No Yes, pa k	to unde \$80,000 \$50,000
at	No	Yes	Somewhat ag ee	Neut al	No	Male	45 to 54	Yes, pa k	to unde \$80,000 \$80,000
	No		St ongly ag ee	Ag ee	Yes	Male	45 to 54	p ope ty	Unde
at	No Yes		Somewhat ag ee St ongly ag ee	Ag ee Neut al	Yes	Female	65 to 74 35 to 44	No Yes, pa k on st eet	\$30,000 \$80,000 to unde
at	Yes		St ongly ag ee		No	Male	25 to 34	Yes, pa k at the	\$80,000 to unde \$150,000
	P efe not to say		Neut al	Neut al		Female	55 to 64	No, but use ca sha e	\$80,000 to unde \$150.000
at	No		Somewhat ag ee	St ongly d sag ee	Yes	P efe not to say	25 to 34	Yes, pa k on st eet	
ch	Yes	Yes	St ongly d sag ee	St ongly d sag ee	Yes	Female	45 to 54	No	Unde \$30,000
			St ongly ag ee	Neut al	Yes	Male	45 to 54	Yes, pa k at the p ope ty	Unde
	Max	No	6	Neut al	No	None of the above. I dent fy as non-b na y	35 to 44	Yes, pa k at the p ope ty	to unde
	Yes	No	St ongly ag ee Somewhat ag ee		Yes	as non-b na y Female	35 to 44	p ope ty Yes, pa k at the p ope ty	\$80,000 to unde
-			St ongly ag ee	St ongly ag ee		Female	25 to 34 1	p ope ty No, but use ca sha e	\$80,000 to unde \$150,000
at			St ongly ag ee	St ongly ag ee		Male	25 to 34	Yes, pa k	Unde
	P efe								\$80,000 to unde
	not to say		St ongly d sag ee	Neut al	No	Female	25 to 34		\$150,000 P efe
ch	Yes	Yes	St ongly ag ee	St ongly ag ee	Yes	Male	35 to 44	p ope ty	\$50,000
ot	No	No	St ongly d sag ee	Ag ee	No op n on	Female	25 to 34	Yes, pa k on st eet	
e	No	No	St ongly ag ee	St ongly ag ee	Yes	Male	35 to 44	No No, but	\$30,000 to unde \$50,000 \$80,000
I	No	No	St ongly ag ee	Ag ee	No	Male	25 to 34	use ca sha e Yes, pa k	to unde \$150,000 \$80,000
e	Yes	Yes	Neut al	Neut al	No	Male	35 to 44	at the p ope ty	to unde \$150,000
I	No	No	St ongly ag ee	St ongly ag ee	Yes	Male	25 to 34	Yes, pa k at the p ope ty	to unde \$50,000
at	No	No	St ongly ag ee	St ongly ag ee	Yes	Male	25 to 34	No	\$50,000 to unde \$80,000
ch	Yes	No	St ongly ag ee	St ongly ag ee	No	Male	25 to 34	Yes, pa k on st eet	